



Satellite Tracking of People LLC

*Tracking Success™*

# **Blu+ for VeriTracks 11**

<https://v11.veritracks.com>

For 24/7 assistance, contact the STOP® Solutions Center  
1-866-703-STOP (7867) | [techsupport@stopllc.com](mailto:techsupport@stopllc.com)

### **Blu+®**

Blu+ complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

#### RF Exposure (SAR) Statement for Blu+ (S5E0114BLU07).

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. It was tested as an ankle worn device in accordance with the required FCC RF Exposure procedures. The maximum SAR value reported is 3.080 W/Kg for Blu+ (S5E0114BLU07)

WARNING – Changes or modifications to these units not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### **BluBox™ & BluHome™**

BluBox and BluHome comply with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

#### RF Exposure Statement for BluBox™ (FCC ID S5EAA90548) and BluHome™ (FCC ID S5EBH0107A)

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. The antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

WARNING – Changes or modifications to these units not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### **Battery Safety**

The Blu+ Device contains a non-removable lithium-Ion battery. Do not attempt to remove the battery. Do not dispose of The Blu+ or the lithium-Ion battery in a fire. The lithium-Ion battery might present a fire or chemical burn hazard if mistreated. Do not disassemble, crush, or puncture the lithium-Ion battery or the Blu+ Device. Do not heat the battery or Blu Device above 140°F (60°C).

Please return the Device to Satellite Tracking of People LLC, 1212 North Post Oak Road, Suite 100, Houston, Texas 77055 for disposal otherwise only dispose of the battery or Blu+ device in accordance with the laws and regulations in your area governing disposal of this type of battery.

### **Canadian Compliance (Industry Canada) for Blu+**

IC: 9086A-Blu07, MODEL NUMBER: Blu+

This Class B digital apparatus complies with Canadian ICES-003

The Blu+ Device has been designed to comply with applicable safety requirements for exposure to radio waves. The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted according to RSS-102 with the Blu+ device transmitting at its highest certified power level in all used frequency bands. The highest SAR value for the Blu+ when tested was 3.080 W/Kg. The Blu+ device is designed to be ankle worn. Please follow the instructions included in the user guide for installation around the ankle.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

### **Conformité du Canada (Industrie Canada) pour Blu+**

IC: 9086A-Blu07, NUMÉRO DU MODÈLE: Blu+

Le présent appareil numérique de Classe B est conforme à la norme canadienne ICES-003.

L'appareil Blu+ a été conçu pour être conforme aux normes de sécurité applicables concernant l'exposition aux ondes radioélectriques. Les directives d'exposition aux ondes radioélectriques utilisent l'unité de mesure connue sous le nom de Taux d'absorption spécifique ou TAS. Des tests de TAS ont été exécutés conformément à la norme RSS-102 avec l'appareil Blu+ émettant à son niveau de puissance certifié le plus élevé dans toutes les bandes de fréquences utilisées. La valeur de TAS la plus élevée pour Blu+ pendant le test était de 3.080 W/Kg. L'appareil Blu+ a été conçu pour être porté à la cheville. Veuillez respecter les instructions relatives à l'installation de l'appareil à la cheville stipulées dans le guide de l'utilisateur.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

### **SÉCURITÉ DES PILES**

Les appareils Blu+ contiennent une pile au lithium-ion non amovible. Ne pas tenter de retirer la pile. Ne pas jeter Blu+ ou la pile au lithium-ion dans un feu. La pile au lithium-ion présente un risque d'incendie ou de brûlure chimique en cas de mauvais traitement. Ne pas désassembler, écraser ni percer la pile au lithium-ion ou l'appareil Blu+. Ne pas chauffer la pile ou l'appareil Blu+ à des températures supérieures à 60 °C (140 °F).

Veuillez renvoyer l'appareil à Satellite Tracking of People LLC, 1212 North Post Oak Road, Suite 100, Houston, Texas 77055 U.S.A. pour élimination ou si vous voulez vous charger vous-même de l'élimination de la pile ou de l'appareil Blu+, veuillez vous conformer aux lois et à la réglementation de votre région régissant la mise au rebut de ce type de pile.

## Table of Contents

**Overview** 5 - 13

**Events** 14 - 20

**Device  
Preparation** 21

**Enrollment** 22 - 25

**Schedules** 26 - 28

**Installation** 29 - 32

**Supervision** 33 - 39

**Unenrollment** 40 - 41

## Blu+ Specifications

- 100% Cellular Tracking
- Confirms the date and time enrollees enter and leave home
- Blu+ conducts all communications, even when tethered
- Location Verification outside the home via GPS up to 3 times per day
- 24/7 immediate reports of events & violations via cellular bracelet
  - Includes strap tampers, charging, and Blubox events
- Tamper-resistant strap
- Waterproof



## Blu+ Battery

### Overview

- Blu+ battery capacity of 8+ days
  - Only needs **one 30-minute recharge** per day
- Multi-level battery alerts to enrollee and agent
  - **Low** – Approx. 10 hours left
    - Vibrates **twice every 10 minutes** until dead
    - Immediate Report to VeriTracks
  - **Critical** – Approx. 6 hours left
    - Immediate Report + Email/Text Alert
  - **Dead** – Approx. 20-30 min left
    - Immediate Report + Email/Text Alert

## Blu+ Check-Ns

Create date/time sensitive GPS **Check-N™** locations, which are pre-approved specific locations outside of the enrollee's home.

Examples of Check-Ns include:

- Place of employment
- Pre-approved appointments (medical, counseling, etc.)
- Special events (graduation, wedding, family gatherings, etc.)
- Enter a Check-N late and Blu+ immediately generates a violation notification and reports it to VeriTracks, which then sends it to the assigned supervising agent.

*Arrival Times will reoccur every week.*

*Check-N times that overlap a 24/7 Blubox schedule are allowed.*

## Blu+ and GPS

### Overview

*1 GPS Trackpoint Per Minute & 10-Minute Calls are enabled for:*

**Check-Ns\*** 30 minutes

*\*Tracking begins 15 minutes prior to scheduled arrival and up to 15 minutes after. Tracking will cease upon arrival or when the 30-minute window ends (whichever occurs first).*

**Curfew Violations** 30 minutes

**Other Violations** 60 minutes

*Equipment tampering, Low Battery, Blubox Power Loss, etc.*

# Blu+ and GPS

## *GPS on Demand*

### **Request Location**

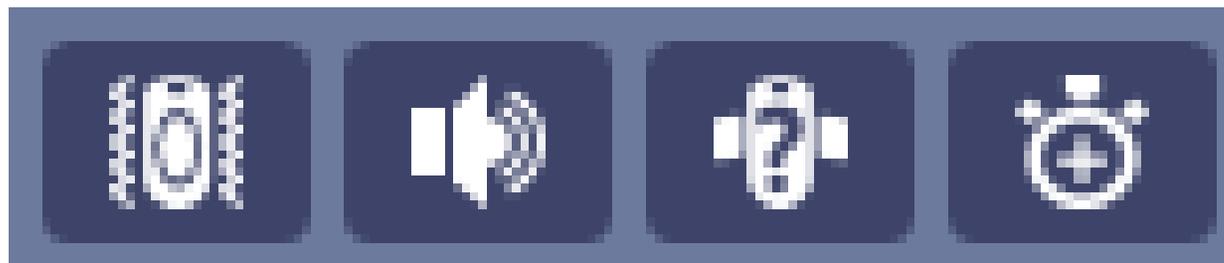
One call and one GPS attempt, per request

### **Rapid Reporting**

Attempts GPS every minute and calls every ten minutes for **30 minutes**, total

Request  
Location

Rapid  
Reporting



## Blubox Specifications

- Home accessory (tether) to an Active Blu+
- RF provides positive confirmation that the enrollee is present
- Does not use a phone line; all activity is reported via Blu+ to VeriTracks
- Greenfield range of 300 feet (open space with no structural constraints)  
*Indoor environments (residential structures) may impact the maximum range*
- Location Verification of the Blubox is performed to confirm its placement
- Secure coded RF signal cannot be imitated



## How Blubox and Blu+ work when grouped together

The Blubox emits an RF signal that when detected by the Blu+ causes it to:

- Trigger an **Enter (Blubox)** event
- Go into a **Blubox Powersave Mode** if the following criteria is met:
  - Blu+ can hear its Blubox
  - Neither is in violation
  - Blu+ can successfully contact VeriTracks to upload its data
- Constantly listen for the Blubox RF signal

## How Blubox and Blu+ work when grouped together (cont'd)

- A Blu+ will come out of Powersave Mode if one of the following occurs:
  - Blubox loss of RF signal
  - Blubox Loss of power, movement, or Blubox tampering
  - Any standard Blu+ violation
- If a Blu+ is out of Powersave mode, but in range of its Blubox, the Blu+ will still show Enter (Blubox)

## Special Considerations

Blu+ will enter its Blubox home without a valid GPS position, but only if the Blubox location has been previously validated with a good GPS position since the last Blubox alarm was cleared.

A Check-N's arrival time can overlap the home curfew, but if at home during curfew, GPS will not perform Check-N tracking. However, a violation will be sent at the end of 30 minutes.

- If the curfew is inactive and the Check-N is missed, Blu+ will be tracked with GPS while at home.

The Blu+ has a special mode during the period after install to allow offender to go home and plug their Blubox.

## Immediate Notifications

## Events

1. Agents can be alerted to events by subscribing to notifications.
2. Events that happen in an instant provide one-time notifications, e.g. Enrollee Check-In Successful (one notification sent, per event).
3. Other events can span a period of time. You will be notified of their start with a message containing a positive (+) / in-progress status. An additional message arrives with a negative (-) when the event closes.

*Example of an open Blubox Curfew Violation:*

**From:** no-reply@stopllc.com  
**To:** Marty Morris  
**Cc:**  
**Subject:** +BBCUR (3346Q346) BOBBY SMITH

21:00 08/12/13 MARTY MORRIS #

The diagram illustrates the structure of the email subject line and body text. The subject line is '+BBCUR (3346Q346) BOBBY SMITH'. The body text is '21:00 08/12/13 MARTY MORRIS #'. Labels are placed below the text with lines pointing to the corresponding parts: 'Violation' points to the '+' sign; 'Status' points to 'BBCUR'; 'PID' points to '(3346Q346)'; 'Enrollee Name' points to 'BOBBY SMITH'; 'Event Start' points to '21:00 08/12/13'; and 'Agent Name' points to 'MARTY MORRIS #'. There is also a 'Cc:' field in the email header.

## Blu+ Events

## Events

ENROLLEE Check-N SUCCESSFUL	Enrollee arrived on time during the Check-N window (at scheduled arrival time or within 15 minutes prior).	CHKINOK
ENROLLEE Check-N LOCATION UNKNOWN	Enrollee either has no GPS during the Check-N window or their GPS shows them elsewhere.	CHKINUNK
ENROLLEE Check-N LATE ARRIVAL	Enrollee arrived late, but within the Check-N window (within 15 minutes past the scheduled arrival time).	CHKINLATE
MASTER TAMPER	Strap may have been tampered with. Event will close only after 1) Agent rectifies the strap connection issue and 2) Authorizes its closure in VeriTracks.	+/-MTPR
ON CHARGER	Duration of time on the charger	
LOW BATTERY	Approximately 10 hours left	
CRITICAL BATTERY	Approximately 6 hours left	+/-CBATT
DEAD BATTERY	Approximately 20-30 minutes left	+/-DBATT
PRESS BUTTON	Status call/push button was pressed	

## Blubox and Blu+ Events

### Events

BluBOX AWAITING LOCATION CONFIRMATION	Awaiting confirmation of the Blubox signal at the correct address.	+/-BBLOC
ENTER (BluBOX)	Blu+ is in range of the Blubox.	+/-ENTBB
BluBOX LOCATION VALIDATED	The Blubox location matches the designated Blubox address in VeriTracks.	BBLOCOK
BluBOX POWERSAVE MODE	Blu+ and Blubox are in range of one another and trust each other (all violations already reported or closed). Blu+ is calling and acquiring GPS every 2 hours (active curfew) or 4 hours (inactive curfew).	
Blu+ ENROLLMENT COMPLETE	Blubox has been plugged in, Blu+ and Blubox are in range of one another, both trust each other (all violations already reported or closed), and the Blubox location is valid.	B+ECOMP
BluBOX LOCATION NOT VALID	Blubox is not at the correct location.	BBLOCNOT
BluBOX LOCATION VERIFICATION PERIOD EXCEEDED	Blubox location is unconfirmed (no GPS evident)	BBLOCVER

## Blubox Events

### Events

BluBOX CURFEW START	Curfew schedule has begun	
BluBOX CURFEW LATE ARRIVAL	Blu+ is not in range at start of curfew.	+/-BBCUR
BluBOX CURFEW LEFT EARLY	Blu+ left out of range during curfew.	+/-BBCUR
BluBOX MOVEMENT	Blubox notes its movement and emits a beep along with its standard signal. Blu+ awakens and reports violation.	+BBMOV
BluBOX POWER LOSS	Blubox has been unplugged.	+/-BBPOW
BluBOX LIGHT TAMPER	Blubox is opened or damaged in a way that has exposed the internal electronics to light.	+BBTAMP
BluBOX MOVEMENT AND LIGHT TAMPER BluBOX POWER LOSS AND LIGHT TAMPER BluBOX POWER LOSS AND MOVEMENT	<i>(Combination Events)</i>	+BBTAMP

## Blubox AWAY Events

## Events

In addition to the standard Blubox events, Blubox also has the ability to retain information about a Power Loss, Movement, and Tamper event occurring while the Blu+ is out of RF range of the Blubox.

### **AWAY BluBOX POWER LOSS**

### **AWAY BluBOX MOVEMENT**

### **AWAY BluBOX LIGHT TAMPER**

These events, especially **AWAY BluBOX POWER LOSS AND MOVEMENT**, may indicate that an attempt to move Blubox to an unauthorized location has taken place.

The time of the violation is still the time that the event was reported to the Blu+. Therefore the time recorded for Away events will be the **approximately the same** as the time of the next Enter.

# The Daily Report

The Daily Report is emailed to you each morning at 6:30 am with the last 36 hours of events.

## Part 1 - Enrollee Summary:

To: Marty Morris  
Cc:  
Subject: VERITRACKS I1 CLIENT02 EVENT NOTIFICATION

Prepared for MARTY MORRIS on 05/13/2011 at 06:30:02 Report #91

**Report Run Date/Time**

\*\*\*\*\*

Organization: I2 - State  
Parole Agent: MARTY MORRIS  
Enrollee: MORRIS-JOHNSON, JESSICA  
Risk Level: Level One  
Sched GPS End Date: 05/12/2012  
Last Contact: 05/12/2011 18:14  
Last GPS: 05/12/2011 18:14

**Enrollment End Date listed in enrollee's profile**

**Last report from BluTag as of the report run**

<https://www.veritracks.com>

\*\*\*\*\*

# The Daily Report

## Part 2 – Event Activity Summary

To: Marty Morris  
Cc:  
Subject: VERITRACKS I1 CLIENT02 EVENT NOTIFICATION

Event Activity Summary

-----

Event:	Start:	Stop:	Duration:
MASTER TAMPER	05/12/2011 06:42	05/12/2011 18:12	689
ON CHARGER	05/12/2011 06:42	05/12/2011 08:16	94

Number of minutes

## Blu+ Preparation

### Preparation

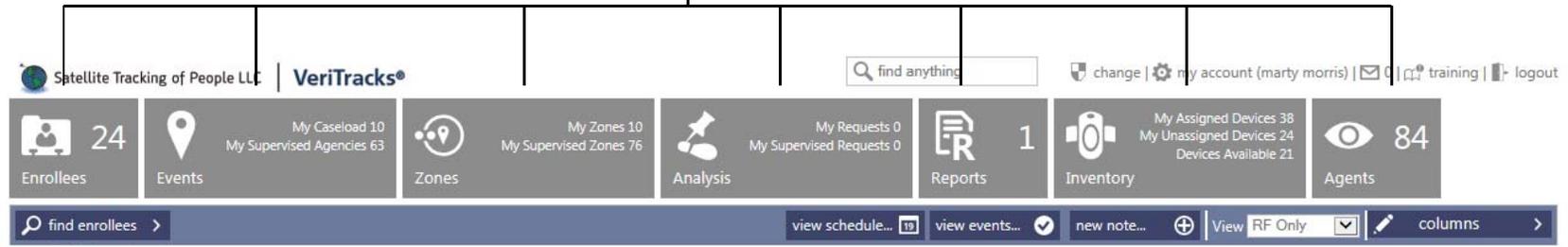
1. Turn on the device by placing it on its charger for at least 4 hours before an installation.
2. Acquire GPS by giving the device a clear view of the sky for 45 minutes. The Blu+ will usually acquire GPS in the first few minutes, but for optimal performance it needs to download the GPS almanac data.

#### Important:

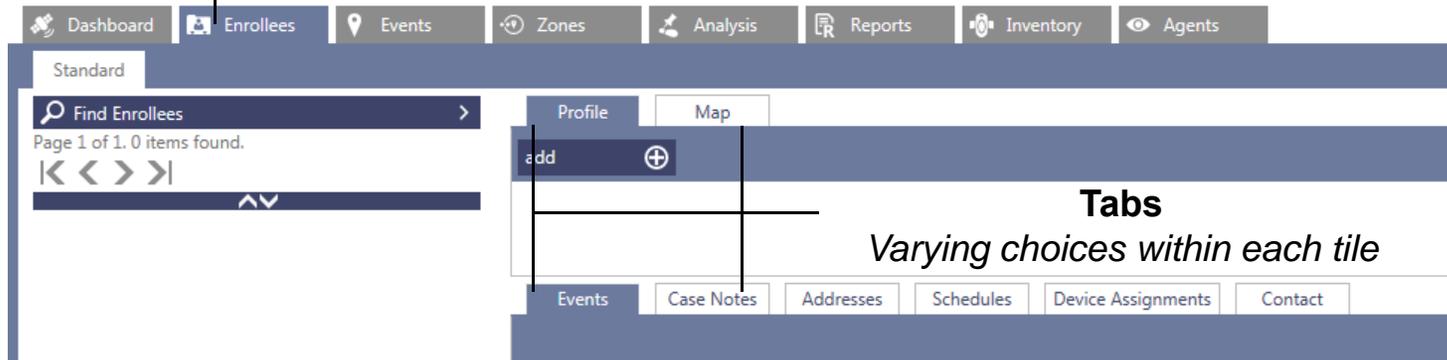
- Do not leave devices charging for more than two weeks while awaiting installation.
- Avoid charging in the heat of direct sunlight. A piece of cardboard can be used to reduce the effect.

# Navigating VeriTracks 11

## Tiles Menu Options



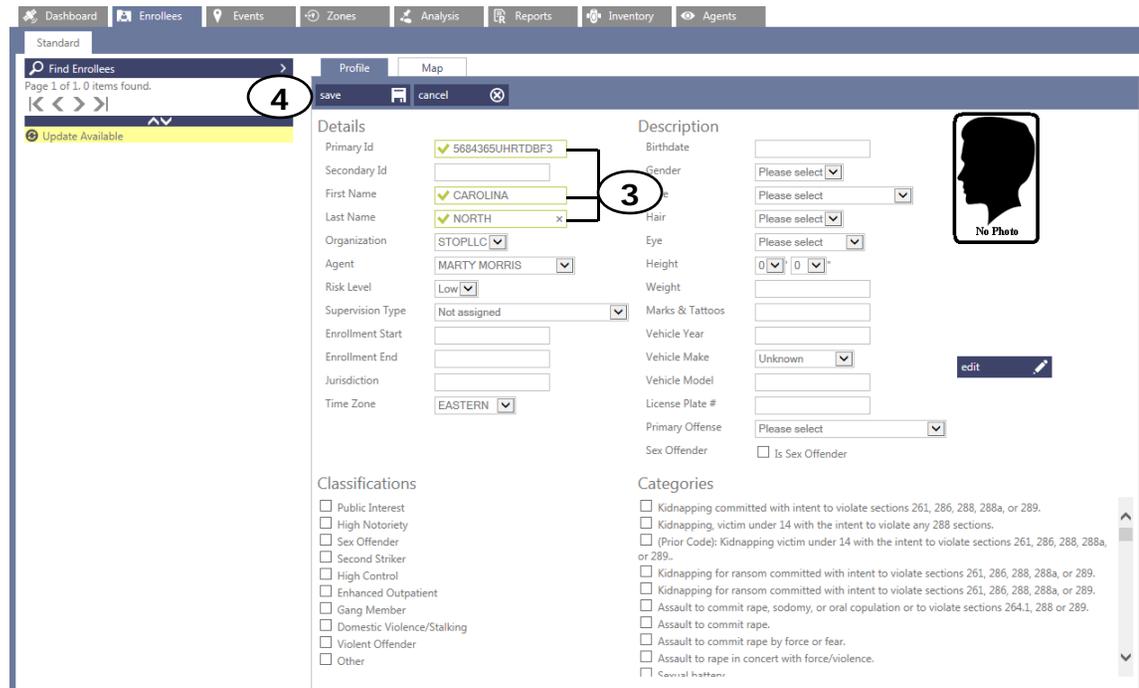
## Tile



## Tabs Varying choices within each tile

# Creating an Enrollee Profile

1. Click the **Enrollees** tile.
2. Click **Add**.
3. Fill in the required fields:
  - **First Name**
  - **Last Name**
  - **Primary ID**
4. Click **Save**.



## Adding the Residential Address

1. Below the completed profile, click the **Address** tab.
2. Click the **Add**.
3. In the **Title** box, enter a name for the address (e.g. *Home*).
4. Fill in the **Street 1** box.
5. Type the **City**, **State**, and **Zip code**.
6. Click the **Request Location** button to map the address.
7. To move the address icon, drag it to the desired location.
8. Click **Save**.

## Adding the Check-N addresses

1. Below the completed profile, click the **Address** tab.
2. Click the **Add**.
3. Click the **Type** drop-down and choose *Work* or *Other*.
4. In the **Title** box, enter a name for the address.
5. Fill in the **Street 1** box.
6. Type the **City**, **State**, and **Zip code**.
7. Click the **Request Location** button to map the address.
8. To move the address icon, drag it to the desired location.
9. Click **Save**.
10. Repeat these steps for additional Check-Ns.

## Creating a Blubox Schedule

1. Within the **Enrollees** tile, select the enrollee's profile.
2. Click the **Schedules** tab.
3. Click **Add**.
4. In the **Schedule Target** dropdown, select Blubox.  
(If equipment has already been assigned, select the correct Blubox.)
5. Type a **Description**, e.g. *Curfew, Workday, Lockdown*, etc.
6. Select the **Days of the Week** to be scheduled.
7. In the **Time** boxes, select or type the time that the Blubox residence is to be monitored (e.g. 6:00 pm – 6:00 am).
8. Click **Set** to confirm each time choice.
9. Click **Save**.

## Editing One or More Blubox Segments

### Step 1: Remove the scheduled days that will differ from the others

- A. Click the **Enrollees** tile.
- B. Select the enrollee's profile.
- C. Click the **Schedules** tab.
- D. Select a schedule segment.
- E. Click **Edit** to change it.
- F. Clear the boxes for the days you wish to schedule differently than others.
- G. Click **Save**.

### Step 2: Create new schedules for the days not like the others

- A. Click the **Enrollees** tile.
- B. Select the enrollee's profile.
- C. Click the **Schedules** tab.
- D. Click **Add**.
- E. See steps 5-9 of "Creating Blubox Schedule."

## Check-N Schedules

1. Within the **Enrollees** tile, select the enrollee's profile.
2. Click the **Schedules** tab.
3. Click **Add**.
4. In the **Schedule Target** dropdown, select **Blu+ Address**.
5. Select the desired address from the resulting list below.
6. Type a **Description**, e.g. *Curfew, Workday, Lockdown*, etc.
7. Select the **Days of the Week** to be scheduled.
8. In the **Check-N Time** box, select or type the desired arrival time.
9. Click **Set** to confirm each time choice.
10. Click **Save**.

## Verify Blu+ Readiness

Prior to assignment, Blu+ will regularly call, acquire GPS, and note its battery level – allowing you to verify its readiness.

1. Click the **Enrollees** tile.
2. Select the enrollee's profile.
3. Click the **Device Assignments** tab.
4. Click **Change Assignment**.
5. Type or select the desired device.
6. Check for the following:
  - a. Consistent and recent Contacts
  - b. GPS of 60% or greater is ideal
  - c. Most recent battery level of 4 volts or higher
7. If the above criteria has not been met, click **Contact** to research its status.

## Blu+ Installation

1. Locate the strap, bridge clips, strap clips, cutter, and cutting plate.
2. Lay the square hole of the bridge clip across the center of Blu+.
3. Firmly press down on the bridge clip to fully insert its legs.
4. Once fully inserted, the bridge clip will lay flush against the Blu+ surface.
5. Insert one additional bridge clip.



6. Inspect the ends of the strap, making sure each end is cut straight and on a line (if necessary, re-cut each end, on a sizing line).
7. Attach a pair of clips to one end of the strap. The ends of the clips must align evenly with the end of the strap (not shorter or longer).
8. Insert the clipped end of the strap into a wing of the tag. Pull slightly to ensure that it is secure.

## Blu+ Installation (cont'd)

9. Make note of Blu+'s serial number.
10. Place Blu+ on the outside of the left ankle and wrap the strap around.
11. Insert two fingers inside the strap, opposite the device.
12. Look for the line on the strap that is two lines past the edge of Blu+.
13. Make a straight cut on the line, using STOP cutters only.
14. Insert the unclipped end into the wing to test the fit. Cut excess strap, if necessary.
15. Attach clips to the end of the strap and press firmly into the wing.  
If the clipped end cannot be inserted without pulling or bending, the strap has been cut too short. Do not attempt to use it as the clips may not fully attach to each side of the wing, causing false tamper alerts.
15. Firmly pull the strap to check the fit.

## Assigning the Blu+ and Blubox

1. Secure the device to the enrollee's leg.
2. In VeriTracks, click the **Enrollees** tile.
3. Select the enrollee's profile.
4. Click the **Device Assignments** tab.
5. Click **Change Assignment**.
6. Type or select the desired Blu+.
7. Click the **Next (arrow)** button.
8. Type or select the desired Blubox.
9. Click the **Next (arrow)** button.
10. Confirm or change the **Blubox Location** (where it will reside).
11. Type in the **Verification Period** (in minutes) – the amount of time the Enrollee has after the assignment before they must have their Blubox setup at its location.
12. Click the **Save** button.

# Verifying a Successful Device Assignment

1. Within the **Enrollees** tile, select the enrollee's profile.
2. Click their **Contact** tab to verify if recent contacts were received.
3. Click their **Events** tab to confirm that there is **not a Master Tamper**.  
Also, check that the following events have occurred:

		Event Id	↕ Description	↕ Status	↑ Start Date	↕ Stop Date
⊗	📍	37321	BLUBOX AWAITING LOCATION CONFIRMATION	Closed	08/08/2013 01:35:37 PM	08/08/2013 01:37:02 PM
⊗	📍	37351	BLUBOX POWERSAVE MODE	Closed	08/08/2013 01:36:36 PM	08/08/2013 01:45:55 PM
⊗	📍	37361	ENTER (BLUBOX)	Closed	08/08/2013 01:36:36 PM	08/08/2013 01:45:55 PM
⊗	📍	37331	BLU+ ENROLLMENT COMPLETE	Closed	08/08/2013 01:37:02 PM	08/08/2013 01:37:02 PM
⊗	📍	37341	BLUBOX LOCATION VALIDATED	Closed	08/08/2013 01:37:02 PM	08/08/2013 01:37:02 PM

## Viewing Trackpoints for an Enrollee's Event

1. Within the **Enrollees** tile, select the enrollee's profile.
2. Click their **Events** tab.
3. Click the **Location** icon for the event you wish to view.

	Event Id	Description	Status	Start Date	Stop Date
+	37411	ENTER (BLUBOX)	Closed	08/08/2013 01:55:26 PM	08/08/2013 05:42:23 PM
3	37491	ENROLLEE CHECK-IN LOCATION UNKNOWN	Closed	08/08/2013 02:45:00 PM	08/08/2013 02:45:00 PM

4. You will be taken to the **Events** tile's **Map** of the event, displaying up to 20 trackpoints before and after the event's start. **The event can be confirmed here.**

Map view showing trackpoints for the event. The event details on the right include:

- Trackpoint (21)
- CONSUELA JACKSON
- 08/08/2013 02:45:55 PM
- Address: 133 Towne View Trail,...
- Speed: 0 MPH
- Altitude: 78
- Battery Voltage: 4.09v
- HDOP: 8
- Satellites In View: 8
- Satellites Used: 6
- Open Events: None

## Getting to Know the Dashboard

Click the Dashboard tab. The following options will be available:

find enrollees

Enrollee:

Primary Id:

Secondary Id:

Organization: All

Assigned: Yes

My Caseload: Yes

clear find

Find Enrollees

Confirm Events for BOBBY SMITH

Notes:

Page 1 of 3. 15 items found.

	Description	Status	Opened	Ended
+	BLUBOX AWAITING LOCATION CONFIRMATION	○	08/09/2013 11:29:11 AM	08/11/2013 10:00:03 A
+	AWAY BLUBOX MOVEMENT	○	08/09/2013 04:30:10 PM	08/09/2013 04:30:10 P
+	ENTER (BLUBOX)	○	08/09/2013 04:30:10 PM	08/09/2013 04:30:49 P
+	ENROLLEE CHECK-IN LOCATION UNKNOWN	○	08/09/2013 05:15:00 PM	08/09/2013 05:15:00 P
+	ENROLLEE CHECK-IN LOCATION UNKNOWN	○	08/09/2013 06:15:00 PM	08/09/2013 06:15:00 P

add case note confirm

View Events

Add New Note

save cancel

New Note

Satellite Tracking of People LLC | VeriTracks®

find anything | change | my account (marty morris) | 0 | training | logout

Enrollees 25 | My Caseload 10 My Supervised Agencies 78 | Events | My Zones 10 My Supervised Zones 76 | Zones | My Requests 0 My Supervised Requests 0 | Analysis | Reports 0 | Inventory | My Assigned Devices 40 My Unassigned Devices 24 Devices Available 21 | Agents 84

find enrollees > | view schedule... | view events... | new note... | View General | columns >

Page 1 of 1. items found.

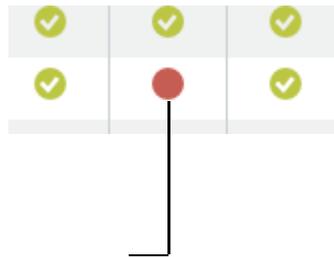
Update Available	Enrollee	ID 1	Risk	BLUtag #
<input checked="" type="checkbox"/>	BOBBY SMITH	3346Q346	Low	15-200012

## Getting to Know the Dashboard (cont'd)

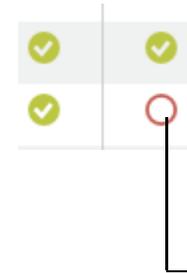
Click the Dashboard tab. The following options will be available:

Shortcut to the **Profile tab** within the **Enrollees tile**

*No open or unconfirmed or events*



*Closed but unconfirmed OR Confirmed but open*



## Confirming Events from the Dashboard

1. From the **Dashboard**, select the enrollee.
2. Click the **View Events**.
3. Select the event(s) to be confirmed.
4. If desired, enter a **Note** that will attach to each selected event upon confirmation.
5. Click **Confirm**.

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find anything | change | my account (marty morris) | 0 | training | logout

Enrollees 25 | My Caseload 10 My Supervised Agencies 78 | Events | Zones My Zones 10 My Supervised Zones 76 | Analysis My Requests 0 My Supervised Requests 0 | Reports 0 | Inventory My Assigned Devices 40 My Unassigned Devices 24 Devices Available 21 | Agents 84

find enrollees > | view schedule... | view events... | new note... | View General | columns >

2

Confirm Events for CONSUELA JACKSON

Notes

Page 1 of 3. 15 items found.

<< >>

	Description	Status	Opened	Ended
⊗	BLUBOX AWAITING LOCATION CONFIRMATION	●	08/08/2013 01:35:37 PM	08/08/2013 01:37:02 P
⊗	BLU+ ENROLLMENT COMPLETE	●	08/08/2013 01:37:02 PM	08/08/2013 01:37:02 P
⊗	BLUBOX LOCATION VALIDATED	●	08/08/2013 01:37:02 PM	08/08/2013 01:37:02 P
⊕	BLUBOX POWERSAVE MODE	○	08/08/2013 01:36:36 PM	08/08/2013 01:45:55 P
⊕	ENTER (BLUBOX)	○	08/08/2013 01:36:36 PM	08/08/2013 01:45:55 P

add case note | confirm

5

## Changing the Dashboard Display

There are 4 views. Each displays an enrollee's name, Primary ID, and risk level.

### **General**

Assigned Blu+ serial number. Most recent call and GPS dates/times. Last battery level. Blubox communication status.

### **GPS only**

Blu+ serial number, recent call and GPS dates/times, battery level, critical violation status

### **Events Only**

Number of notes and critical violation status

### **RF Only**

Assigned Bluband number and RF range status

## Closing a Master Tamper

The Master Tamper events can be closed via the Events tab within the Enrollees tile.

1. In the **Enrollees** tile, locate the enrollee's profile.
2. Click the **Events** tab below their profile.
3. Locate and select their **Master Tamper** event.
4. Click the **Close** button that appears above to end the event.

The screenshot shows the following interface elements:

- Find Enrollees** search bar with "Page 1 of 1.3 items found."
- Update Available** notification for enrollee 12-430452.
- Enrollee List** showing details for 12-430452 and 12-230847.
- Profile View** for 12-430452 with tabs for Profile and Map. The Details tab is active, showing fields like Primary Id, Secondary Id, Name, Organization, Agent, Risk Level, Supervision Type, Enrollment Duration, Jurisdiction, Time Zone, Description, Birthdate, Gender, Race, Hair, Eye, Height, Weight, Marks & Tattoos, Vehicle, License Plate #, Primary Offense, and Sex Offender.
- Events Tab** showing a table of events.

Event Id	Description	Status	Start Date	Stop Date	Confirmed Date	Confirmed	Notes
29161	INCLUSION ALARM	Closed	07/31/2013 09:36:19 PM	07/31/2013 09:51:19 PM	07/31/2013 11:13:43 PM	Yes	0
29231	MASTER TAMPER	Open	07/31/2013 10:32:23 PM	-In Progress-	07/31/2013 11:13:58 PM	Yes	1

### Step 1: Unassign Blu+

1. Click the **Enrollees** tile.
2. Select the enrollee's profile.
3. Click the **Device Assignments** tab.
4. Click **Unassign Devices**.
5. In the **Type** list, click the arrow to view and choose the appropriate reason for unassigning the device.
6. Click **Save**.

### Step 2: Delete the Blubox Group

1. Click the **Inventory** tile.
2. Click the **Blubox Groups** tab.
3. Select the desired Blubox Group.

4. Click the Delete button.

*The group and Blubox assignment will be deleted. The Blubox will now be available for a new assignment.*

## Remove the Blu+ from the Enrollee

The following steps are to be completed after the unassignment.

1. Cut the strap in the middle, leaving an equal amount on both sides.
2. Insert the flathead screwdriver underneath one bridge clip and pry it from the wing.
3. Repeat for the other bridge clip.
4. Pull the strap out of the tag.
5. Inspect all parts for signs of tampering.
6. Clean the lens and surrounding area of any dirt build up.
7. If the enrollee has completed the program, no signs of tampering exist, and the unit is not needed for evidence, place the device back into inventory.
8. If you had to replace the strap or device, repeat all preparation and enrollment steps required for a new enrollee (charge, GPS, install, assign, verify GPS).
9. If you sense a problem with the device, send it back to STOP.