



GO | VIA

User Guide

CONTENTS

- 2 Welcome to TomTom
- 3 Getting started
- 11 Getting the most from your device
- 21 Keeping your device up-to-date
- 24 Troubleshooting
- 25 Addendum

WELCOME TO THE WORLD OF TOMTOM

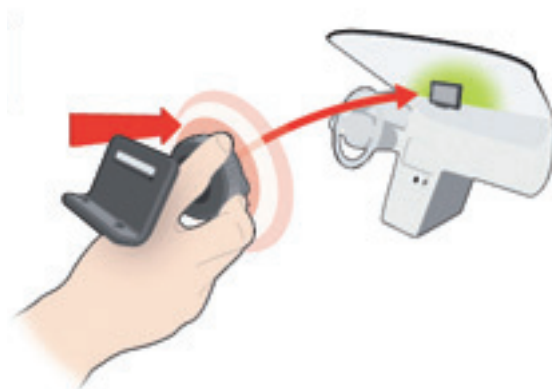
TomTom's award-winning software and innovative features mean groundbreaking new technology for the ultimate driving experience.

Wherever life takes you, your TomTom GO is your guide. To get the most out of your TomTom device, here are a few things to know before you go.

GETTING STARTED

MOUNTING YOUR DEVICE

- 1 Push the mount for your TomTom GO against the windshield in your car.



2 Lock the mount by twisting the base



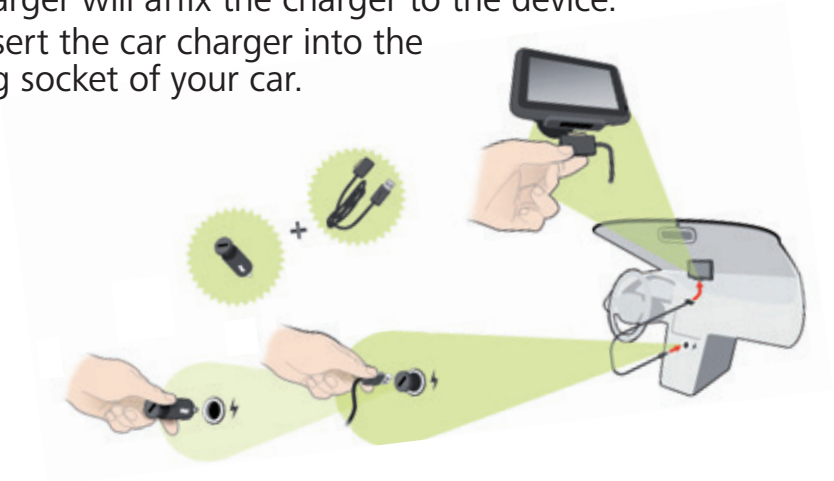
GETTING STARTED

MOUNTING YOUR DEVICE

- 3 Place the device onto the mount. The mount's magnets will hold the device securely in place.



- 4 Insert the car charger into your device. Magnets built into your charger will affix the charger to the device. Then insert the car charger into the charging socket of your car.



5 Switch your device on by pressing the On/Off button on top of your device.

6 You now have to answer some questions to set up your device. Tap the screen to answer the questions.



GETTING STARTED

SAFETY

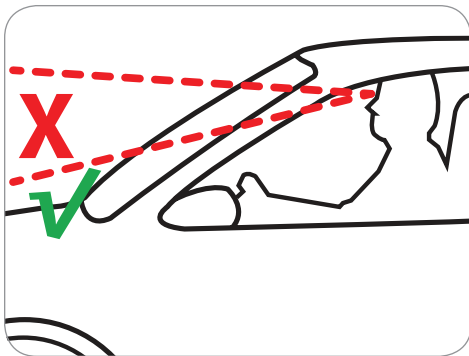
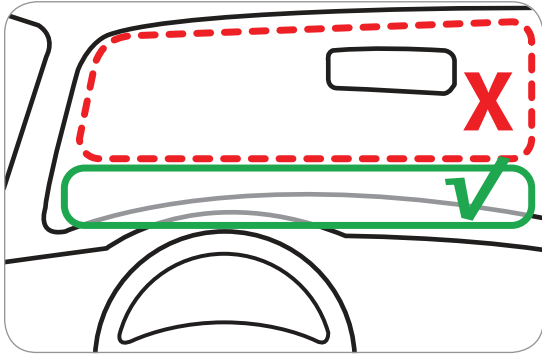
Positioning the mount

Consider carefully where to attach the mount in your car. The mount should not block or interfere with any of the following:

- Your view of the road
- Any of the controls in your car
- Any of your mirrors
- The airbag

When your navigation device is in the mount, you should be able to reach the device easily without leaning or stretching. The diagrams show where you can safely attach the mount. You can attach the mount to the windshield, side window or use the Adhesive Disk to attach the mount to your dashboard. TomTom also offers alternative mounting solutions for your TomTom navigation device.

For more information about Adhesive Disks and alternative mounting solutions, go to www.tomtom.com/accessories.



GETTING STARTED

MAKING YOUR FIRST TRIP

Planning a route with your TomTom GO is easy. To plan a route, follow these easy steps.

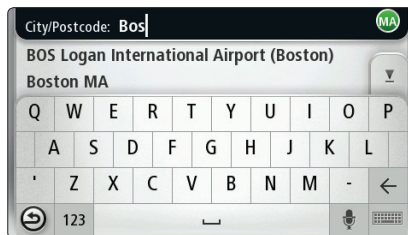
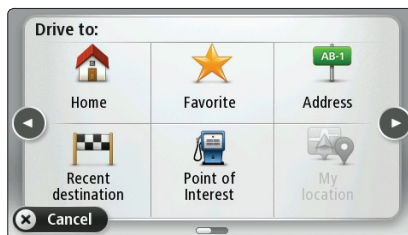
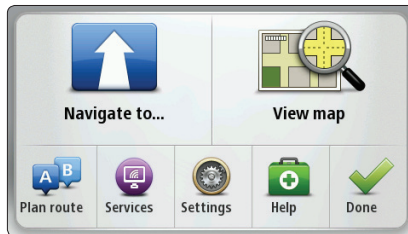
1. Tap the screen to bring up the **Main Menu**.
2. Tap **Navigate to...**

In this example, we will enter an address.

3. Tap **Address**.

Note: The buttons on your navigation device are shown in full color unless a button is currently unavailable

4. Start to type the name of the town where you want to go. Tap the name when it is shown in the list.



Important: For safety reasons, you should always plan a route before you start your trip.

5. Start to type the street name. Tap the name when it is shown in the list.
6. Enter the house number and then tap **Done**.

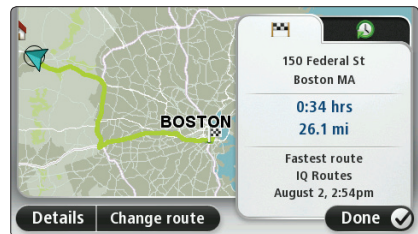
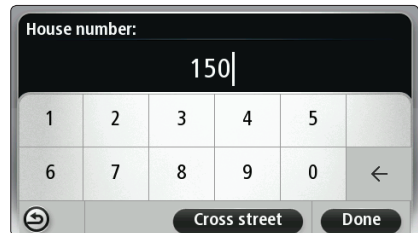
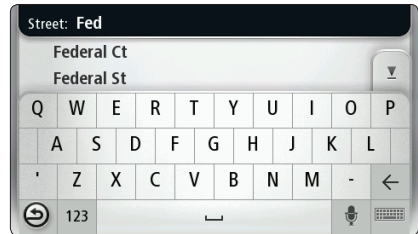
Your TomTom GO device begins to guide you to your destination.

ROUTE SUMMARY

After planning a route, you see a summary of your route.

The route summary shows an overview map of your route and the total journey time including delays caused by both incidents and busy roads.

You can see the route summary at any time by tapping the right side of the status bar.



GETTING THE MOST FROM YOUR DEVICE

TRAFFIC UPDATES

APPLIES TO: ALL TRAFFIC EDITION DEVICES

USING TRAFFIC INFORMATION

To view traffic information on your TomTom GO, connect the TomTom Car Charger with Integrated Traffic Receiver to your GO.

Important: You will not receive updates unless your car charger with integrated traffic receiver is connected to your vehicle, via the charging socket.

The traffic sidebar is shown on the right side of the Driving view. The sidebar informs you about traffic delays while you drive, using glowing dots to show you where each traffic incident is located on your route.



The top of the traffic sidebar represents your destination and shows the total time delay due to traffic jams and other incidents on your route.

The central section of the traffic sidebar shows individual traffic incidents in the order they occur on your route.

The bottom of the traffic sidebar represents your current location and shows the distance to the next incident on your route.

Note: TomTom is not responsible for the availability or quality of traffic information provided by the Traffic Message Channel.

The color of the pointers, as shown below, gives you an instant indication of the type of incident:



Unknown or undetermined situation.



Slow traffic.



Traffic lining up.



Stationary traffic or road closure.

GETTING THE MOST FROM YOUR DEVICE

TRAFFIC UPDATES

TAKING THE FASTEST ROUTE

Your GO regularly looks for a faster route to your destination. If the traffic situation changes and a faster route is found, your GO will offer to re-plan your trip so you can use the faster route.

You can also set your GO to automatically re-plan your trip whenever a faster route is found. To apply this setting, tap **Traffic settings** in the Traffic menu.

MINIMIZING DELAYS

You can use traffic updates to minimize the impact of traffic delays on your route. To minimize delays automatically, do the following:

1. Tap **Services** in the **Main Menu**.
2. Tap **Traffic**.
3. Tap **Traffic settings**.
4. Choose between always taking the faster route automatically, being asked or never changing your route.
5. Tap **Next** and then **Done**.

To manually minimize traffic delays at any time, do the following:

1. Tap the Traffic bar in the Driving View.
2. Tap **Minimize traffic delays**.

Your GO plans the quickest route to your destination. The new route may include traffic delays and may remain the same as the original route.

You can re-plan the route to avoid all delays, but this route is unlikely to be the quickest possible route.

3. Tap **Done**.

GETTING THE MOST FROM YOUR DEVICE

THE DRIVING VIEW

1. Zoom button - tap the magnifying glass to show buttons for zooming in and out.
2. Your current position.
3. Road sign information or the next street name.
4. Traffic sidebar.



5. Microphone button for voice recognition.
6. The time, your current speed and the speed limit, if known. To see the difference between your preferred arrival time and your estimated arrival time, check the Leeway checkbox in the Status bar settings. Tap this part of the status bar to switch between a 3D map and a 2D map.
7. The name of the street you are on.
8. Navigation instruction for the road ahead and the distance to next instruction. If the second instruction is less than 150m after the first instruction, you see it shown immediately instead of the distance. Tap this part of the status bar to repeat the last voice instruction and to change the volume. You can also tap here to mute the sound.
9. The remaining journey time, the remaining distance and your estimated arrival time. Tap this part of the status bar to open the Route Summary screen. To change the information shown in the status bar, tap Status bar in the Settings menu.

DRIVING VIEW SYMBOLS

Several symbols are shown in the bottom left hand corner of the Driving View. Here are a few examples:



Battery - this symbol shows the battery level. When the battery is low and requires charging, the battery symbol is empty. You should charge your navigation device as soon as possible.



Sound off - this symbol is shown when the sound is switched off. To switch on the sound, open the preferences menu and tap Turn on sound.

For more information, see the Reference Guide.

GETTING THE MOST FROM YOUR DEVICE

VOICE RECOGNITION

ABOUT VOICE RECOGNITION

Instead of tapping the screen to control your TomTom GO, you can now give instructions to your GO using your voice.

For example, to increase the volume on your GO, you can say, "Increase volume."

To view the list of available commands, tap Command and control in the Preferences menu and then tap **What can I say?**

USING VOICE RECOGNITION

Note: You must select a computer voice in order to use voice recognition. To select a computer voice, tap **Voices** in the Preferences menu, then tap **Change voice**. Select a computer voice.

In this example, you will use voice recognition to plan a trip to your Home address.



1. Tap the microphone button in the Driving View. The microphone monitor is shown in color, unless voice recognition is busy with another task.
2. When you hear a beep, say, "Navigate to Home."
When you speak, the microphone monitor shows if you are talking too loudly or quietly:

A green bar means your voice is at the right level for your device to hear your commands.

A red bar means your voice is too loud.

A grey bar means your voice is too quiet.

For some phrases, your device repeats the command, then asks you if the command has been correctly recognized.

3. If the command is correct, say, "Yes."

If the command is incorrect, say, "No" and when prompted, say the command again after the beep .

Your device plans a route from your current position to your Home address.

TIPS:

- The microphone switches off after a few seconds if you don't say anything.
- You can stop your device from listening for commands either by tapping the screen or by saying any of the following commands: Back, Cancel, Quit.
- To select an item from a list, tap the screen to select the item.
Voice recognition cannot be used to select items from a list.

GETTING THE MOST FROM YOUR DEVICE

ADVANCED LANE GUIDANCE

ABOUT ADVANCED LANE GUIDANCE

Note: Advanced Lane Guidance is available in the US only.

Your TomTom GO helps you prepare for highway exits and junctions by showing the correct driving lane for your planned route.

As you approach an exit or junction, the lane you need is shown on the screen.

USING ADVANCED LANE GUIDANCE

There are two types of lane guidance that can be switched on and off independently:

- Lane images
- Instructions in the status bar

To turn lane images off, tap **Settings** in the **Main Menu**, then tap **Advanced settings**. Clear the checkbox for **Show lane images**.



TIP:

Tap anywhere on the screen to return to the Driving View

KEEPING YOUR DEVICE UP-TO-DATE

USING MYTOMTOM

ABOUT MYTOMTOM

MyTomTom helps you manage the content and services of your TomTom GO navigation device, as well as giving you access to the TomTom community. You log in to MyTomTom on the TomTom website. It is a good idea to frequently connect your navigation device to MyTomTom, to ensure you always have the latest software, content and map updates.

Tip: We recommend using a broadband internet connection whenever you connect your navigation device to MyTomTom.

SETTING UP MYTOMTOM

To set up MyTomTom and get access to the latest software, content and map updates, do the following:

1. Connect to the internet.
2. Start a browser and go to **www.tomtom.com/getstarted**.
3. Click Download now.

Your browser downloads the TomTom driver, which you need to install on your computer in order to connect your device to MyTomTom. Follow the instructions on the screen if you are asked questions while downloading.

4. When prompted, connect your device to your computer using the USB cable. Then switch your device on.

Your device is then recognized and the latest updates are installed on it.

Important: You should plug the USB connector directly into a USB port on your computer and not into a USB hub or USB port on a keyboard or monitor. Once the TomTom driver installed, you can access MyTomTom from the notification area on your desktop.

Tip: When you connect your navigation device to your computer, MyTomTom tells you if there are any updates for your device.

MYTOMTOM ACCOUNT

To download content and services from the TomTom website, you need a MyTomTom account. You can create an account when you start using MyTomTom.

Note: If you have more than one TomTom device, you need a separate account for each device.

If you have a MyTomTom account, you can access the following benefits online using MyTomTom:

- Services - subscribe to services such as real-time traffic and safety camera information.
- Newsletters - manage newsletter subscriptions and language preferences for product news
- Support - track and view your case history and all email conversations you have with TomTom about technical support issues via the website. You can also update cases with new information.
- Orders - view items you ordered from the TomTom website and your order history.
- TomTom Map Share™ - report and download new map corrections by joining the Map Share™ community using MyTomTom. You can then benefit from shared reporting of map issues such as missing streets and wrong driving instructions.
- Downloads - download free items from the website using MyTomTom.

KEEPING YOUR DEVICE UP-TO-DATE

MAPS

LATEST MAP GUARANTEE

TomTom regularly releases new versions of TomTom maps. When you buy a new navigation device or map, it is possible that a newer version of your pre-installed map is available. You have thirty (30) days from the time you start using your device to download an updated map.

DOWNLOADING THE LATEST VERSION OF YOUR MAP

1. Go to **www.tomtom.com/getstarted**.

Follow instructions to install the TomTom driver on your computer.

2. Connect your device when you are instructed to do so.

MyTomTom checks for the latest updates for your device, including map updates. If a newer map is available, you have 30 days from the time you start using your device to download it.

TROUBLESHOOTING

DEVICE NOT STARTING

In rare cases, your TomTom GO navigation device may not start correctly or may stop responding to your taps. First, check that the battery is properly charged. To charge the battery, connect your device to the car charger. It can take up to 2 hours to fully charge the battery.

If this does not solve the problem, you can reset the device. To do this, press and hold the On/Off button for 15 seconds and release the button when your device begins to restart.

GPS RECEPTION

When you first start your TomTom GO navigation device, the device may need a few minutes to determine your GPS position and show your current position on the map. In future, your position will be found much faster, usually within a few seconds.

To ensure good GPS reception, you should use your device outdoors. Large objects such as tall buildings can sometimes interfere with reception.

ADDENDUM

IMPORTANT SAFETY NOTICES AND WARNINGS

Global Positioning System

The Global Positioning System (GPS) is a satellite-based system that provides location and timing information around the globe. GPS is operated and controlled under the sole responsibility of the Government of the United States of America which is responsible for its availability and accuracy. Any changes in GPS availability and accuracy, or in environmental conditions, may impact the operation of your TomTom device. TomTom does not accept any liability for the availability and accuracy of GPS.

Use with Care

Use of a TomTom device for navigation still means that you need to drive with due care and attention.

Aircraft and Hospitals

Use of devices with an antenna is prohibited on most aircraft, in many hospitals and in many other locations. A TomTom device must not be used in these environments.

BATTERY

This product uses a Lithium-Ion battery. Do not use it in a humid, wet and/or corrosive environment. Do not put, store or leave your product in or near a heat source, in a high temperature location, in strong direct sunlight, in a microwave oven or in a pressurized container, and do not expose it to temperatures over 60 °C (140 °F). Failure to follow these guidelines may cause the Lithium-Ion battery to leak acid, become hot, explode or ignite and cause injury and/or damage. Do not pierce, open or disassemble the battery. If the battery leaks and you come into contact with the leaked fluids, rinse thoroughly with water and seek medical attention immediately. For safety reasons, and to prolong the lifetime of the battery, charging will not occur at low (below 0 °C/32 °F) or high (over 45 °C/113 °F) temperatures.

Temperatures: Standard operation: -0 °C (32 °F) to +45 °C (113 °F); short period storage: -20 °C (-4 °F) to +60 °C (140 °F); long period storage: -20 °C (-4 °F) to +25 °C (77 °F).

Caution: risk of explosion if battery is replaced by an incorrect type.

Do not remove or attempt to remove the non-user-replaceable battery. If you have a problem with the battery, please contact TomTom customer support.



THE LITHIUM-ION BATTERY CONTAINED IN THE PRODUCT MUST BE RECYCLED OR DISPOSED OF PROPERLY ACCORDING TO THE LOCAL LAWS AND REGULATIONS AND ALWAYS SEPARATE FROM HOUSEHOLD WASTE. BY DOING THIS YOU WILL HELP CONSERVE THE ENVIRONMENT. USE YOUR TOMTOM ONLY WITH THE SUPPLIED DC POWER LEAD (CAR CHARGER/BATTERY CABLE) AND AC ADAPTER (HOME CHARGER) FOR BATTERY CHARGING.

Please use this device with the charger provided.

For replacement chargers, go to tomtom.com for information about approved chargers for your device.

To recycle your TomTom unit please see your local approved TomTom service center.

Do not disassemble or crush, bend or deform, puncture or shred.

Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.

Only use the battery for a system for which it is specified.

Only use the battery with a charging system that has been qualified with the system per this standard. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage or other hazard.

Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.

Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725-200x. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

Promptly dispose of used batteries in accordance with local regulations.

Battery usage by children should be supervised.

Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface and the user suspects damage, take it to a service centre for inspection.

Improper battery use may result in a fire, explosion or other hazard.

For those host devices that utilise a USB port as a charging source, the host device's user manual shall include a statement that the phone shall only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.

The stated battery life is a maximum possible battery life. The maximum battery life will only be achieved under specific atmospheric conditions. The estimated maximum battery life is based on an average usage profile.

For tips on extending the battery life, go to the FAQ listed below for your country:

US: www.tomtom.com/7510

SPECIAL NOTE REGARDING DRIVING IN CALIFORNIA AND MINNESOTA

California Vehicle Code Section 26708 (a) (1) provides that "No persons shall drive any motor vehicle with an object or material placed, displayed, installed, affixed or applied upon the windshield or side or rear windows." Drivers in California should not use a suction mount on their windshield, side or rear windows.

Note: this section of the California Vehicle Code applies to anyone driving in California, not just California residents.

Minnesota State Legislature Statutes Section 169.71, subdivision 1, section 2 provides that "A person shall not drive or operate with any objects suspended between the driver and the windshield other than sun visors and rearview mirrors and electronic toll collection devices."

Note: this Minnesota Statute applies to anyone driving in Minnesota, not just Minnesota residents.

TomTom Inc. bears no responsibility for any fines, penalties or damage that may be incurred by disregarding this notice. While driving in any state with windshield mounting restrictions, TomTom recommends the use of the supplied Adhesive Mounting Disk or its Alternative Mounting Kit, which includes multiple options for mounting TomTom devices on the dashboard and using the air vents. See tomtom.com for more information about this mounting option.

FCC INFORMATION FOR THE USER



This product contains a transmitter which must not be co-located or simultaneously operated in conjunction with any other transmitter.

Exposure to Radio Frequency Radiation

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20cm (8 inches) during normal operation.

Radio and Television Interference

This equipment radiates radio frequency energy and if not used properly - that is, in strict accordance with the instructions in this manual - may cause interference to radio communications and television reception.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation distance between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

ADDENDUM

IMPORTANT

This equipment was tested for FCC compliance under conditions that included the use of shielded cables and connectors between it and the peripherals. It is important that you use shielded cable and connectors to reduce the possibility of causing radio and television interference. Shielded cables, suitable for the product range, can be obtained from an authorised dealer. If the user modifies the equipment or its peripherals in any way, and these modifications are not approved by TomTom, the FCC may withdraw the user's right to operate the equipment. For customers in the USA, the following booklet prepared by the Federal Communications Commission may be of help: "How to Identify and Resolve Radio-TV Interference Problems". This booklet is available from the US Government Printing Office, Washington, DC 20402. Stock No 004-000-00345-4.

FCC Declaration of Conformity

Tested to Comply with FCC Standards for Home or Office Use.

FCC ID: S4L4CS03, S4L4CQ01, S4L4CT50, S4L4CQ01, S4L44EV42, S4L44EV52

IC ID: IC ID: 5767A-4CS03, 5767A-4CQ01, 5767A-4CT50, 5767A-4CQ01, 5767A-4EV42, 5767A-4EV52

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

IC INFORMATION FOR THE USER:

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Category II radiocommunication device complies with Industry Canada Standard RSS-310.

Ce dispositif de radiocommunication de catégorie II respecte la norme CNR-310 d'Industrie Canada.

This Class B digital apparatus complies with Canadian ICES-003.

IMPORTANT NOTE:

IC Radiation Exposure Statement:

- This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.
- This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.
- This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter

Responsible party in North America

TomTom, Inc., 150 Baker Avenue Extension, Concord, MA 01742
Tel: 866 486-6866 option 1 (1-866-4-TomTom)

Connected networks

Devices that contain a GSM module are intended for connection to the following networks:

GSM/GPRS 900/1800/1900

GSM/GPRS 850/1900

Model names

4CS03, 4CQ01, 4CT50, 4CQ01, 4EN42, 4EN52, 4EV42, 4EV52, 4KN50, 4KJ00

THIS DOCUMENT

Great care was taken in preparing this manual. Constant product development may mean that some information is not entirely up to date. The information in this document is subject to change without notice.

TomTom shall not be liable for technical or editorial errors or omissions contained herein; nor for incidental or consequential damages resulting from the performance or use of this material. This document contains information protected by copyright. No part of this document may be photocopied or reproduced in any form without prior written consent from TomTom N.V.

COPYRIGHT NOTICES

© 2010 TomTom International BV, The Netherlands. TomTom™ and the “two hands” logo are among the trademarks, applications or registered trademarks owned by TomTom International B.V. Our limited warranty and end user license agreement for embedded software apply to this product; you can review both at www.tomtom.com/legal

Data Source

© 1984 – 2010 Tele Atlas North America. Inc. All rights reserved.

Canadian Data © DMTI Spatial. Portions of Canadian map data are reproduced under license from Her Majesty the Queen in Right of Canada with permission from Natural Resource Canada. Point of Interest data by Info USA. Copyright 2010.

SoundClear™ acoustic echo cancellation software
© Acoustic Technologies Inc.

Supply of this product does not convey a license nor imply any right to distribute content created with this product in revenue-generating broadcast systems (terrestrial, satellite, cable and/or other distribution channels), streaming applications (via Internet, intranets and/or other networks), other content distribution systems (pay-audio or audio-on-demand applications and the like) or on physical media (compact discs, digital versatile discs, semiconductor chips, hard drives, memory cards and the like). An independent license for such use is required. For details, please visit mp3licensing.com

Some images are taken from NASA's Earth Observatory. The purpose of NASA's Earth Observatory is to provide a freely-accessible publication on the Internet where the public can obtain new satellite imagery and scientific information about our home planet. The focus is on Earth's climate and environmental change: earthobservatory.nasa.gov/



www.tomtom.com

Part # 000.00.0000