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Federal Communication Commission
Equipment Authorization Division, Application Processing Branch
7435 Oakland Mills Road
Columbia, MD 21048

Dec 2, 2004

Re: Tune up procedure for the BBx iO1500

TO WHOM IT MAY CONCERN

The BBx device is not user serviceable. It must be returned to Mentor Engineering Inc for repair.

Sincerely,

A handwritten signature in blue ink, appearing to read 'SH', with a stylized flourish extending to the right.

Stephen Hickle
Director

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