# User Manual AR396

ADSL2+ Gateway with 4-port Ethernet Switch 802.11b/g Wireless AP

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# **Table of Contents**

1	Introduction	1
	Features	1
	Device Requirements	2
2	Getting to know the device	3
	Parts Check	3
	Front Panel	4
	Rear Panel	5
3	Connecting your device	6
	Connecting the Hardware	6
	Step 1. Connect the WAN port to ADSL network	7
	Step 2. Connect the Ethernet cable	7
	Step 3. Attach the power connector	7
	Step 4. Configure your Ethernet PCs	7
	Or, step 5. Install a Wireless card and connect Wireless PCs if the device is with wireless interface	
	Next step	
4	Getting Start with the Web pages	
•	Accessing the Web pages	
	Testing your Setup	
5	Device Information	
•	Summary	
	WAN	
	Statistic	
	Route	
	ARP	
	DHCP	
6	Advanced Setup	
U	WAN	
	PPP over ATM (PPPoA) and PPP over Ethernet (PPPoE)	
	MAC Encapsulation Routing (MER)	
	IP over ATM (IPoA)	
	Bridging	
	LAN	
	Ethernet Mode	23
	NAT (Network Access Translation)	
	Virtual Server	
	Port Triggering	25

	DMZ	26
	Security	27
	IP Address Filter	27
	Parental Control	29
	Quality of Service	30
	Queue Configuration	31
	QoS Classification	32
	Routing	33
	Default Gateway	33
	Static Route	34
	Policy Routing	
	RIP	
	DNS	36
	DNS Server	
	Dynamic DNS	
	DSL	38
	Interface Grouping	38
	IPSec	40
	Certificate	41
	Local Certificates	41
	Trusted CA Certificate	43
7	Wireless Setup	45
	Basic	45
	Security	46
	MAC Filter	50
	Wireless Bridge	50
	Advanced	51
	Station Information	52
8	Diagnostic	53
	Diagnostic	
9	Management	
9	Settings	
	Backup	
	Ирdate	
	Restore Default	
	System Log	
	SNMP Agent	
	TR-069 Client	
	Internet Time	
	Access Control	
	Service	
	IP Address	59

Password	60
Update Software	60
Save / Reboot	61
Appendix A - Configuring the Network Settings	62
Configuring Ethernet (LAN) Card	62
Before you begin	62
Windows XP PCs	62
Assigning static IP addresses to your PCs	62
Configuring Wireless LAN card	63
Wireless card and drivers	63
Configuring wireless device	63
Appendix B - Troubleshooting	64
Troubleshooting Suggestions	64
IP Utilities for diagnostic	65
Ping	65
Nslookup	65
Appendix C - Specification	67
Appendix D - Warranties	69
Appendix E - Contact information	70

#### **Federal Communication Commission Interference Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

#### **FCC/IC Radiation Exposure Statement:**

This equipment complies with FCC/IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Country Code selection feature to be disabled for products marketed to the US/CANADA

This Class [B] digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe [B] est conforme à la norme NMB-003 du Canada.

# 1 Introduction

Congratulations on becoming the owner of the *AR396* gateway. You will now be able to access the Internet using your high-speed connection.

The *AR396* is a gateway integrating ADSL2+, 4 Ethernet ports switch and 802.11g wireless interfaces into one device which provides the most flexibility and efficiency way to you. You could connect devices like PCs, Set-Top-Box, ATA, servers and so on easily by Ethernet and wireless interfaces to enjoy data, voice, and video services immediately through high speed connection.

This User Guide will show you how to connect your **AR396** gateway and how to customize its configuration to get the most out of your new product.

#### **Features**

The list below contains the main features of the device (*AR396*) and may be useful to users with knowledge of networking protocols. The chapters throughout this guide will provide you with enough information to get the most out of your device.

The features include:

- ▶ High Speed Asymmetrical Data Transmission on Twisted Copper Pair Wire
- Service providers can deploy ADSL rapidly over existing wire infrastructure
- Integrates the phone filter
- Compatible and interoperable with most central office site ADSL DSLAM or Multi-service Access Systems.
- Integrated four-port 10/100BaseTX Ethernet switch with speed-sensing and crossover detection automatically
- 802.11b/g WLAN supports up to 54 Mbps transmission rate
- Provides wireless secure transmitting encryption by either 802.1x; WEP; WEP2; WPA; WPA2; TKIP; AES
- Support Networking protocols such as PPP, Routing, RIP and so on
- Support DHCP client and server for IP management
- Support Port Forwarding (virtual server) and MAC address filtering
- Network address translation (NAT) functions to provide security for your LAN and multiple PCs surfing Internet simultaneously.
- Configuration and management by Web-browser through the Ethernet interface and remotely through WAN interface
- Firmware Supports TR-069 for auto-provisioning and configuration.
- Upgradeable through HTTP (web browser)

#### **Device Requirements**

In order to use the device, you must have the following:

- High speed broadband service
- Instructions from your ISP on what type of Internet access you will be using, and the IP addresses needed to set up access
- One or more computers, each containing an Ethernet card (10Base-T/100Base-T network interface card (NIC)).
- ▶ For system configuration using the supplied web-based program in PC.



You do not need to use a hub or switch in order to connect more than one Ethernet PC to the device. Instead, you can connect up to four Ethernet PCs directly to the device using the ports labeled LAN1 to LAN4 on the rear panel.

# **2** Getting to know the device

#### **Parts Check**

In addition to this document, your package should arrive containing the following:

- The device (AR396)
- > Ethernet cable
- > Standard phone line cable
- Power adapter

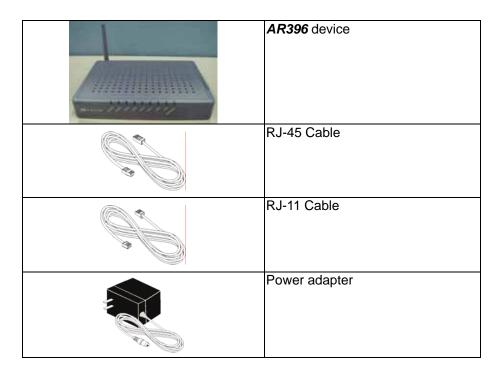


Figure 1: Package Contents

#### Front Panel

The front panel of this device will be described here which cover all front panel definitions of other models.



Figure 2: Front Panel and LEDs

Connector and LED definitions from left to right:

Label	Color	Function
Power	Green or Red	Off: No power On (Green): Power on On (Red): Self-test fails
Alarm	Red	On: DSL is not connected
LAN 1 ~ 4	Green	On : LAN link established and active Off : No LAN link Blink : Data being transmitted
WiFi	Green	On : WLAN service is enabled Off : WLAN service is disabled Blink : Data being transmitted
DSL	Green	On : Physical layer sync up successfully. Off : No connection or no signal Blink : Physical sync up progress
Internet	Green or Red	Off: No connection to Internet On (Green): The device gets an IP address successfully in router mode Blink: Data being transmitted. On (Red): PPP Authenication of the device failed. Or it can not get an IP address in ROUTER mode.

#### **Rear Panel**

The rear panel of this device will be described here which cover all rear panel definitions of other models.



Figure 3: Rear Panel Connections

#### Connector definition:

Label	Function	
Phone	Connects to phone set	
Line	Connects to the ADSL line	
LAN1 ~ LAN4	Connects the device via Ethernet to your devices in LAN	
Reset	<ol> <li>A reset button to restart the device or reset to default settings:</li> <li>Restart - Press the reset button for 1 second while the router is up and running.</li> <li>Reset to Default Settings - Press the reset button for 5 seconds while the router is up and running.</li> </ol>	
Power Switch	ON/OFF switch	
Power Jack	Connects to the supplied power adapter	
Antenna	Connects to the 802.11b/11g enabled wireless devices in LAN	

# **3** Connecting your device

This chapter provides basic instructions for connecting the device to a computer or LAN and to the Internet.

In addition to configuring the device, you need to configure the Internet properties of your computer(s). For more details, see the following sections in Appendix A:

#### **Configuring Ethernet PCs section**

#### **Configuring Wireless PCs section**

This chapter assumes that you have already subscribed a broadband service with your Internet service provider (ISP). These instructions provide a basic configuration that should be compatible with your home or small office network setup. Refer to the subsequent chapters for additional configuration instructions.

#### Connecting the Hardware

This section describes how to connect the device to the power outlet and your computer(s) or network.



**Before you begin, turn the power off for all devices.** These include your computer(s), your LAN hub/switch (if applicable), and the device.

The diagram below illustrates the hardware connections. The layout of the ports on your device may vary from the layout shown. Refer to the steps that follow for specific instructions.

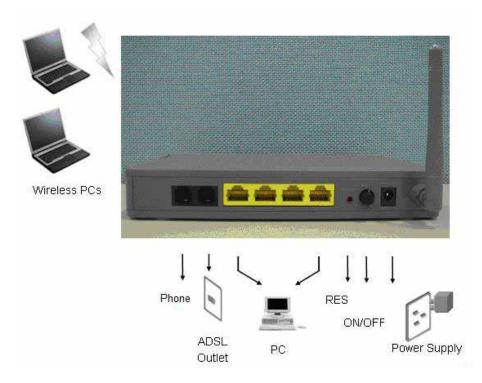


Figure 4: Overview of Hardware Connections

#### Step 1. Connect the WAN port to ADSL network

Connect the WAN port to the DSL network which has the high speed internet connection.

#### Step 2. Connect the Ethernet cable

Connect up to four single Ethernet computers or to a HUB/Switch directly to the device via Ethernet cable(s).

Note that the cables do not need to be crossover cables; the switch provides MDI and MDIX auto-detection.

#### Step 3. Attach the power connector

Connect the AC power adapter to the Power connector on the back of the device and plug the adapter into a wall outlet or power strip. Turn on and boot up your computer(s) and any LAN devices such as hubs or switches.

#### Step 4. Configure your Ethernet PCs

You must also configure the Internet properties on your Ethernet PCs. See Configuring Ethernet PCs section.

### Or, step 5. Install a Wireless card and connect Wireless PCs if the device is with wireless interface

You can attach a Wireless LAN that enables Wireless PCs to access the Internet via the device.

You must configure your Wireless computer(s) in order to access your device. For complete instructions, see Configuring Wireless PCs section.

#### **Next step**

After setting up and configuring the device and PCs, you can log on to the device by following the instructions in "Getting Started with the Web pages" on chapter 4. The chapter includes a section called Testing your Setup, which enables you to verify that the device is working properly.

# 4

## **Getting Start with the Web pages**

The device includes a series of Web pages that provide an interface to the software installed on the device. It enables you to configure the device settings to meet the needs of your network. You can access it through a web browser on a PC connected to the device.

#### Accessing the Web pages

To access the web pages, you need the following:

A laptop or PC connected to the LAN or WLAN port on the device.

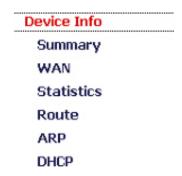
A web browser installed on the PC. For the best display quality, use latest version of Internet Explorer, Netscape or Mozilla Firefox from any of the LAN computers, launch your web browser, type the URL, <a href="http://192.168.1.1">http://192.168.1.1</a> in the web address (or location) box, and press [Enter]. The default IP address of the device is 192.168.1.1. Then enter the default username and password: admin/admin to access the configuration web page, if you have not changed the username and password. Please be informed that strings of username and password are case-sentitive.



Figure 5: Login Page

The Menu comprises:

**Device Information:** provides the basic information of the system. It includes sub menus, Summary, WAN, Statistics, Route, ARP and DHCP.



**Advanced Setup**: provides information about the current configuration of various system features with options to change the configuration. It includes the sub menus WAN, LAN, Ethernet Mode, NAT, Security, Parental Control, Routing, DNS, DSL, Interface Group, IPSec and Certificate.

# Advanced Setup WAN LAN Ethernet Mode NAT Security Parental Control Quality of Service Routing DNS DSL Interface Group IPSec Certificate

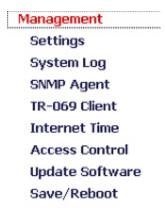
*Wireless Setup*: provides wireless SSID, security, key and various options to change the configuration. It includes the sub menu, Basic, Security, MAC Filter, Wireless Bridge, Advanced and Station Info.



*Diagnostic*: provides the diagnostic utility to check the LAN and Wireless physical connection and ADSL connection as well.

Diagnostics

**Management**: provides the administration utilities. It includes the sub menus, Settings, System Log, SNMP Agent, TR-069 Client, Internet Time, Access Control, Update Software, and Save/Reboot.



#### **Testing your Setup**

Once you have connected your hardware and configured your PCs, any computer on your LAN should be able to use the device to access the Internet.

To test the connection, turn on the device, wait seconds till device booting up and then verify that the LEDs are illuminated as follows:

LED	Behavior
Power	Solid red to indicate that the device is turned on. If this light is not on, check the power cable attachment.
Wireless (WiFi)	Solid green to indicate that the Wireless LAN function is operational.
LAN	Solid green to indicate that the device can communicate with your LAN.
DSL	Solid green to indicate that the device has successfully established a connection with your ISP.

**Table 1: LED Indicators** 

If the LEDs illuminate as expected, test your Internet connection from a LAN computer. To do this, open your web browser, and type the URL of any external website (such as <a href="http://www.yahoo.com">http://www.yahoo.com</a>).

If the LEDs do not illuminate as expected, you may need to configure your Internet access settings using the information provided by your ISP. If the LEDs still do not illuminate as expected or the web page is not displayed, see Troubleshooting section or contact your ISP for assistance.

# **5** Device Information

The Device Information web page menu includes the following submenus:

Summary

WAN

**Statistics** 

Route

ARP

**DHCP** 

#### Summary

The Summary Page of the device shows the following information, Firmware version, Product name, Serial number, Hardware version, Software version, Bootloader version, Wireless driver version, and MAC address. Besides, LAN IP, Default gateway, Primary DNS server and Secondary DNS server are shown too.

ZHONE Firmware:	01,00,0	13	
Produce Name:	6219-X	1-xxx	
Serial Number:	012345	6789	
Hardware Version:			
Software Version:	3-12-0	1-30113_3.01	ZHT13.A2pB025c1.d20k_rc2
Bootloader (CFE) Version:	1.0.37-	12,5,0	
Wireless Driver Version:	4.174.6	54.19.cpe1.1s	d
	00:01:38:03:05:08		
	and the state of t		
This information reflects the co	urrent st		OSL connection.
This information reflects the co	urrent st		OSL connection.
This information reflects the co Line Rate - Upstream (Kbp Line Rate - Downstream (I	urrent st		OSL connection.
This information reflects the cu Line Rate - Upstream (Kbp Line Rate - Downstream (I LAN IP Address:	urrent st	tatus of your I	OSL connection.
LAN MAC Address: This information reflects the cu Line Rate - Upstream (Kbp Line Rate - Downstream (I LAN IP Address: Default Gateway: Primary DNS Server:	urrent st	tatus of your I	OSL connection.

Figure 6: Device Information

#### **WAN**

The WAN information of the device shows detailed information about the WAN connection such as DSL port information (VPI/VCI, VLAN Mux., UBR/CBR/VBR and so on), Protocol,

IGMP enabled or disabled, QoS enabled or disabled, WAN port state, DSL link status, and IP address of WAN port.

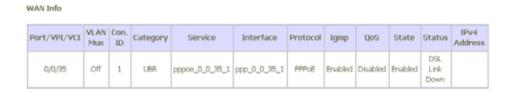


Figure 7: WAN Port Information

#### **Statistic**

The Statistic Page of the device shows the following information, Interfaces, data transmitting (Received and Transmitted directions) in that interface such as total bytes, packets, error count and drop count of LAN port, WAN port, ATM, and ADSL.



Figure 8: Device LAN Port Statistic Information

Figure 9: Device WAN Port Statistic Information

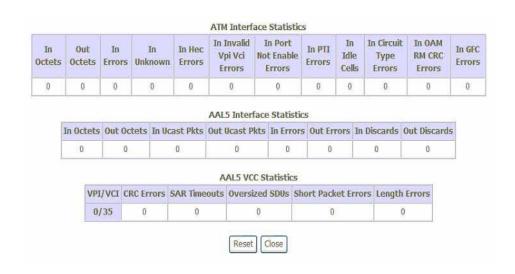


Figure 10: Device ATM Statistic Information

Mode:		
Type:		
Line Coding:		
Status:		Link Down
Link Power State:		L0
	Downstro	eam Upstream
SNR Margin (dB):		
Attenuation (dB):		
Output Power (dBm):		
Attainable Rate (Kbps):		
Rate (Kbps):		
Super Frames:		
Super Frame Errors:		
RS Words:		
RS Correctable Errors:		
RS Uncorrectable Errors:	ļ	
HEC Errors:		
OCD Errors:		
LCD Errors:		
Total Cells:	Ti.	
Data Cells:		
Bit Errors:		
Total ES:		
Total SES:		
Total UAS:		
		1.7

Figure 11: Device ADSL Statistic Information

#### **Route**

The Route Page of the device shows the route table. It contains Destination IP address, Gateway, Subnet Mask, Flag, Metric, Service and Interface.



Figure 12: Device Route Table Information

#### **ARP**

The ARP Page of the device shows the ARP table mapping the IP address and related MAC address. The ARP table contains IP address, Flag, MAC address, Device Interface.



Figure 13: Device ARP Table Information

#### **DHCP**

The DHCP Page of the device shows the DHCP table which DHCP server of device assigns the IP address to the PC requesting an IP address. The DHCP table contains Hostname, MAC address, IP address and Expired In.



Figure 14: Device DHCP Table Information

# 6 Advanced Setup

The Advance Setup menu includes the sub menus WAN, LAN, Ethernet Mode, NAT, Security, Parental Control, Quality of Service, Routing, DNS, DSL, Interface Group, IPSec and Certificate.

WAN

LAN

**Ethernet Mode** 

NAT

Security

Parental Control

**Quality of Service** 

Routing

**DNS** 

DSL

Interface Group

**IPSec** 

Certificate

#### **WAN**

You can configure your internet connection from this page. This page displays the details of existing internet connection. Please refer below for more details. There are three connection types can be configured including PPP over Ethernet (PPPoE), IP over Ethernet, and Bridging.



Figure 15: WAN Setup Page

To configure the WAN port, click Edit or Add to get the configuration pages. If there are many services (protocols) in the single PVC interface, please enter the unique VLAN tag number to identify the service (protocol).

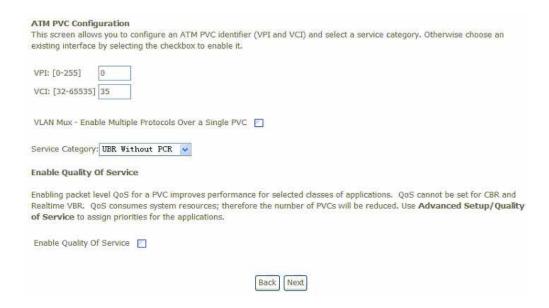


Figure 16: WAN Port - ATM PVC Configuration

To configure ATM PVC on the WAN interface:

- ▶ Enter VPI/VCI values
- ▶ Check to enable the VLAN Mux that allows multiple protocols in the same PVC and then enter the 802.11Q VLAN ID valued from 0 to 4095
- ▶ Select the Service Category from the list (UBR without PCR, UBR with PCR, CBR, Non Realtime VBR, Realtime VBR). Please leave it as default, UBR with PCR, if ISP does not give you any information of this setting.
- ▶ Check to enable the Qualify of Service if Service Category is UBR without PCR, URB with PCR or Non Realtime VBR and you like this service. Select the Service Category from the list (UBR without PCR, UBR with PCR, CBR, Non Realtime VBR, Realtime VBR). Please leave it as default, if ISP does not give you any information of this setting.



Figure 17: Service Category Configuration

**PCR** stands for Peak Cell Rate (ATM cells per second). It is the maximum allowable rate which cells can be transferred in the connection.

**SCR** stands for Sustainable Cell Rate (ATM cells per second). It is an average allowable rate which cells can be transferred in the connection.

**MRS** stands for Maximum Burst Size (ATM cells). It is the maximum allowable burst size of cells which cells can be transferred in the connection.

#### Click Next to configure the Connection Type

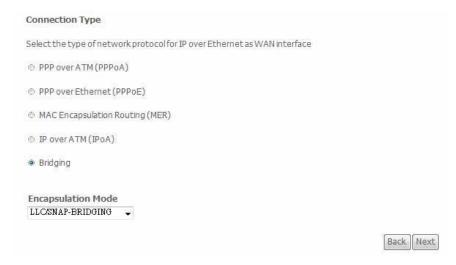


Figure 18: WAN Connection Type Configuration

#### Global settings:

- ▶ Check the *WAN protocol* from PPP over ATM (PPPoA), PPP over Ethernet (PPPoE), MAC Encapsulation Routing (MER), IP over ATM (IPoA) and Briding.
- Select the Encapsulation Mode from the list (LLC/SNAP-BRIDGING, LLC/SNAP-Routing or VC/MUX)
- Click Next

#### PPP over ATM (PPPoA) and PPP over Ethernet (PPPoE)

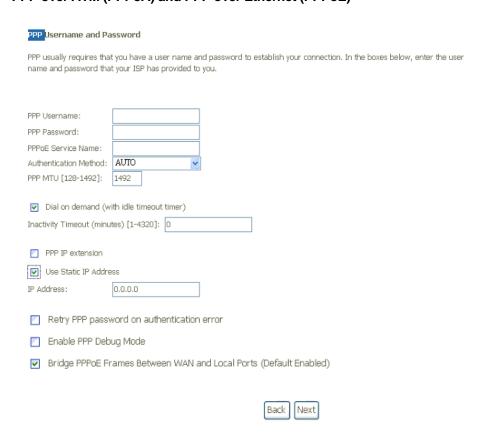


Figure 19: WAN Connection, PPPoA or PPPoE Configuration

To configure the PPPoA or PPPoE settings:

- ▶ Enter the User's PPP Username and Password
- ▶ Enter the Service Provider Name if any
- Select the Authentication Method (AUTO, PAP, CHAP, or MSCHAP) used during negotiation, default is AUTO.
- Enter the PPP MTU (Maximum Transmission Unit) size between 128 and 1492. Default is 1492
- ▶ Check "Dial On Demand" if you do not need PPPoA or PPPoE connection always ON and enter the timeout value to disconnect the PPPoA or PPPoE connection when connection is idle and timeout.
- Check the "IP extension" if your ISP requests to enable it, otherwise do not select it. This is a special service to forward IP address assigned by remote to the local device in the LAN
- ▶ Check the "Use Static IP address" and enter the IP address if your ISP assigns a fixed IP address to you. Otherwise, do not select it.
- ▶ Check to enable "Retry PPP Password on Authentication Error".
- ▶ Check to enable "PPP Debug Mode"
- ▶ This "Bridge PPP frames between WAN and Local Ports" is checked in default.
- Click Next

Network Address Translation Settings
Network Address Translation (NAT) allows you to share one Wide Area Network (WAN) IP address for multiple computers on your Local Area Network (LAN).
Enable NAT 💌
Enable Fullcone NAT 🔼
Public IP of NAT: Interface IP Address 💌
Enable Firewall 🗸
Enable IGMP Multicast, and WAN Service
Enable IGMP Multicast 🔽
Enable WAN Service 🔽
Service Name: pppoe_0_0_35_1
Enable MAC Clone
Enable MAC Clone
Back Next

Figure 20: WAN Service, PPPoA or PPPoE NAT Configuration

Network Access Translation (NAT), IGMP Multicast and MAC Clone settings:

- ▶ Check to enable *NAT* feature which allows multiple PCs to surf Internet simultaneously with one public WAN port IP address.
- ▶ Check to enable Fullcore NAT if necessary

- ▶ Select the *Public IP of NAT* from Interface IP address or Manual IP address. If it is manual IP address, enter the associated IP address.
- Check to enable Firewall feature
- ▶ Check to enable *IGMP Multicast* to avoid the multicast packet flooding to other LAN ports where do not need this IGMP packet to get better efficiency in Ethernet port.
- ▶ Check to enable WAN service
- ▶ Enter the Service Name if you want to change it.
- Check to enable MAC Clone feature and enter the associated MAC address.
- Click Next

The WAN Setup Summary page shows all of parameters.

#### WAN Setup - Summary

Make sure that the settings below match the settings provided by your ISP.

PORT / VPI / VCI:	0/0/38
Connection Type:	PPPoE
Service Name:	pppoe_0_0_35_1
Service Category:	UBR
IP Address:	Automatically Assigned
Service State:	Enabled
NAT:	Enabled
Firewall:	Enabled
IGMP Multicast:	Enabled
Quality Of Service:	Enabled

Click "Save" to save these settings. Click "Back" to make any modifications.

NOTE: You need to reboot to activate this WAN interface and further configure services over this interface.



Figure 21: WAN Summary, PPPoA or PPPoE Configuration

Click Save if correct and click Back to restart the configuration again.

#### **MAC Encapsulation Routing (MER)**

Enter information provided to you by your ISP to configure the WAN IP settings. Notice: DHCP can be enabled for PVC in MER mode or IP over Ethernet as WAN interface if "Obtain an IP address automatically" is chosen. Changing the default gateway or the DNS effects the whole system. Configuring them with static values will disable the automatic assignment from DHCP or other WAN connection. If you configure static default gateway over this PVC in MER mode, you must enter the IP address of the remote gateway in the "Use IP address". The "Use WAN interface" is optional. Obtain an IP address automatically O Use the following IP address: WAN IPv4 Address: WAN Subnet Mask: Obtain default gateway automatically Use the following default gateway: Use IPv4 Address: Use WAN Interface: mer\_0\_0\_38/ Obtain DNS server addresses automatically Use the following DNS server addresses: Primary DNS server: Secondary DNS server:

Figure 22: WAN Connection, MER Configuration

To configure the IP over Ethernet settings:

Select "Obtain an IP address automatically" or "Use the following (fixed) IP address" and then also enter the WAN IP address and WAN Subnet Mask.

Next

Back

- ▶ Select "Obtain default gateway automatically" or "Use the following default gateway" and then also enter the gateway IP address and Use WAN Interface where packets will be sent to.
- Select "Obtain DNS server address automatically" or "Use the following DNS server addresses" and then also enter the IP addresses of Primary DNS server and Secondary DNS server.
- ▶ Click *Next* to set the NAT, IGMP multicast and MAC Clone settings, please refer above descriptions in PPPoE configuration for details.

The page of Network Address translation (NAT), IGMP multicast and MAC Clone settings will show up and then *WAN Setup Summary* page will show up. Please refer related pages above for reference. Click *Save* if correct and click *Back* to restart the configuration again.

#### IP over ATM (IPoA)

WAN IP Settings	
Enter information provided	to you by your ISP to configure the WAN IP settings.
	ed in IPoA mode. Changing the default gateway or the DNS effects the whole system. Ie the automatic assignment from other WAN connection.
WAN IP Address:	100.101.101.1
WAN Subnet Mask:	255.255.248.0
Use the following defat Use IP Address: Use WAN Interface:	
Use the following DNS	server addresses:
Primary DNS server:	
Secondary DNS server:	
	Back Next

Figure 23: WAN Connection, MER Configuration

To configure the IP over Ethernet settings:

- ▶ Enter the WAN IP address and WAN Subnet Mask.
- ▶ Select "Use the following default gateway" and then also enter the gateway IP address and Use WAN Interface where packets will be sent to.
- ▶ Select "Use the following DNS server addresses" and then also enter the IP addresses of Primary DNS server and Secondary DNS server.
- Click Next

The page of Network Address translation (NAT), IGMP multicast and MAC Clone settings will show up and then *WAN Setup Summary* page will show up. Please refer related pages above for reference. Click *Save* if correct and click *Back* to restart the configuration again.

#### **Bridging**

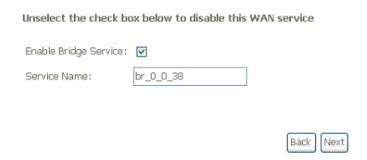


Figure 24: WAN Connection, Bridging Configuration

To configure the Bridging settings:

- ▶ Check "Enable Bridge Service" to enable bridge service
- ▶ Enter the Service Name for this bridging interface.
- Click Next

The WAN Setup Summary page shows all of parameters. Click Save if correct and click Back to restart the configuration again.

#### LAN

Local Area Network	(LAN) Setup
	ter IP Address and Subnet Mask for LAN interface. Save button only saves the LAN configuration data aves the LAN configuration data and reboots the router to make the new configuration effective.
IP Address:	192.168.1.1
Subnet Mask:	255.255.255.0
✓ Enable UPnP	
✓ Enable IGMP Sno	oping
<ul><li>Standard Mode</li></ul>	
<ul> <li>Blocking Mode</li> </ul>	
O Disable DHCP Ser	ver
<ul> <li>Enable DHCP Ser</li> </ul>	ver
Start IP Address:	192.168.1.200
End IP Address:	192.168.1.254
Subnet Mask:	255.255.255.0
Leased Time (ho	ır): <mark>24</mark>
	Please click on Save/Reboot button to make the new configuration effective. (A maximum 32 entries can
be configured)	
MAC Address	IP Address Remove
Add Entries	Remove Entries
Configure the second	I IP Address and Subnet Mask for LAN interface
-	
	Save Save/Reboot

Figure 25: LAN Configuration

To configure LAN:

- ▶ Enter the *IP address* which the CPE in the LAN will use to connect to the device. For example, enter 192.168.1.1
- ▶ Enter the Subnet Mask. For example, enter 255.255.255.0
- ▶ Check to enable UPnP feature
- ▶ Check to Enable IGMP Snooping. This feature will snoop all of IGMP packets and record

- related information. Therefore, multicast packets will be generated to the related LAN ports only to avoid the packet flooding on all of LAN ports. Select one of two modes, Standard mode or Blocking mode.
- ▶ Select to Enable or Disable DHCP server. If it is enabled, please enter the DHCP IP pool of Start IP address and End IP address. Enter the value of leased time in hour about the valid period of assigned IP address. The DHCP server ON (enabled) feature will enable this device to assign IP address automatically to PC in LAN if PC requests an IP address by DHCP client protocol.
- Click Add Entries button to add IP address excluded in the IP pool.



Figure 26: LAN DHCP Static IP Lease Configuration

- ▶ Enter the MAC address and static IP address which a dedicated PC uses this fixed IP address already. This IP address will be excluded from the IP pool. Click Apply/Save to save configuration.
- ▶ Check to Enable DHCP Server Relay and then input the IP address of DHCP server.
- The device can handle second IP address and subnet of LAN interface. You may check this feature to configure the second IP address and subnet for LAN port to meet your LAN environment.
- Click Save to save the configuration

#### **Ethernet Mode**

The Ethernet Mode feature provides to configure the connection speed of each Ethernet port of switch. Besides, the connection status will be shown too.



Figure 27: Ethernet Mode Configuration

#### Global settings:

- ▶ Select the LAN port connection speed of each Ethernet port of switch from the list, AUTO, 100Full, 100Half, 10Full or 10Half. 100Full means 100Mbps full duplex and 100Half means 100Mbps half duplex.
- Click Save to save the configuration

#### **NAT (Network Access Translation)**

The NAT feature provides the basic firewall feature to avoid hacker attacks from remote site. There are three more setting pages including virtual server, port trigger, and DMZ to provide specified service for remote users.

#### **Virtual Server**

Virtual Server enables you to run a server on your local network that can be accessed from the remote parties. You need to set up a rule to tell the device on which computer the server is held. When port virtual server is enabled, your router (the device) routes all the inbound traffic on a particular port to the chosen computer on your network.

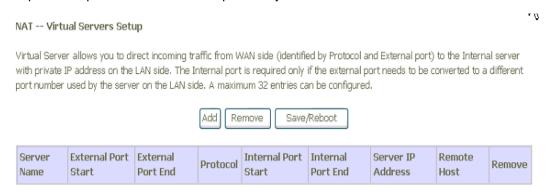


Figure 28: Virtual Server Setup Configuration

Click Add to add a rule of virtual server.

NAT -- Virtual Servers

erver Name: Select a Servio										
	Select One				*					
<ul> <li>Custom Server</li> </ul>	:					7				
						_				
Server IP Address	: 192.168.1.									
				Save	e/Apply	)				
					7. FF-7	J				
iternal Port Start	External Port D	nd Protoc	out )	Internal Por	rt Start)	nternal Por	t End	Remote	lp.	
		TCP	W.							
		TOP	v							
		TCP	Y.							
		TOP	H.							
		TCP	v	2.h						
		TCP	¥							
		TCP	V							
		TOP		-			11			
		TCP	v							
		TCP	3							
		TCP	0	ii.			= -	-		
		TCP		-	_				-	

Figure 29: Add A Rule Of Virtual Server

- Select a service from the predefined list or enter the name of Custom Server
- Enter the Server IP Address located in the LAN to provide the service to remote party
- Enter the Start External Port # and End External Port # that open to remote to access the service
- Select the Protocol from the list
- ▶ Enter the Start Internal Port # and End Internal Port # that may use different port # to secure the service. If you use the same port # as external port #, please leave Internal Port # as blank.
- ▶ Enter the *Remote IP address* to allow the specified IP packet coming through virtual server only.
- Click Save/Apply

#### **Port Triggering**

The feature is similar to the virtual server, but provides a more secure way to provide your device. It opens up the port hole temporary and allows CPE in LAN to establish a connection with remote parties. Those ports are open only if a specified request from a PC in LAN is received, and then the device allows the remote parties to access to establish a connection with that PC in LAN.

#### NAT -- Port Triggering Setup

Some applications require that specific ports in the Router's firewall be opened for access by the remote parties. Port Trigger dynamically opens up the 'Open Ports' in the firewall when an application on the LAN initiates a TCP/UDP connection to a remote party using the 'Triggering Ports'. The Router allows the remote party from the WAN side to establish new connections back to the application on the LAN side using the 'Open Ports'. A maximum 32 entries can be configured.

Remove

Add

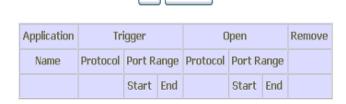


Figure 30: Port Triggering Setup

Click Add to add a rule of port triggering.

#### **Global Setting**

- ▶ Select a service from the predefined list or enter the name of Custom Server
- Enter the Server IP Address located in the LAN to provide the service to remote party
- Enter the Start Trigger Port # and End Trigger Port # that open to remote to access the service
- Select the Trigger Protocol
- ▶ Enter the Start Open Port # and End Open Port # that may use different port # to secure the service. If you use the same port # as Trigger port #, please leave Open Port # as

blank.

- ▶ Select the Open Protocol
- Click Save/Apply

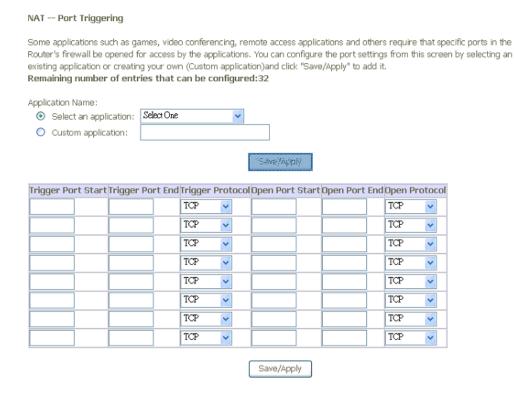


Figure 31: Add A Rule Of Port Triggering

#### DMZ

A DMZ (De-Militarized Zone) host is a computer on your network that can be accessed from the Internet. The de-militarized zone (DMZ) is for forwarding IP packets from the remote parties that are not fixed to any of the applications configured in the virtual server. These packets are forwarded to a designated DMZ host device. A DMZ is often used to host Web servers, FTP servers etc that need to be accessible from the Internet

NAT DMZ Host
The DSL router will forward IP packets from the WAN that do not belong to any of the applications configured in the Virtual Servers table to the DMZ host computer.
Enter the computer's IP address and click "Apply" to activate the DMZ host.
Clear the IP address field and click "Apply" to deactivate the DMZ host.
DMZ Host IP Address:
Save/Apply Save/Apply

Figure 32: Add A Rule Of Port Triggering

- ▶ Enter the DMZ Host IP address
- Click Save/Apply

#### **Security**

The Security feature provides two more setting pages including MAC filtering and Parental Control

#### **IP Address Filter**

The device can block the packet in outgoing and incoming directions. By default, all outgoing IP packets from LAN is allowed to surf Internet, but some IP packets can be blocked by setting up filters.



Figure 33: Outgoing IP Filter Setup

Click Add to add a rule of Outgoing IP Filtering.

Check Remove and click Remove to remove the specified entry.

Add IP Filter Outgoing	
filter name and at least one condition	er rule to identify outgoing IP traffic by specifying a new below. All of the specified conditions in this filter rule effect. Click 'Save/Apply' to save and activate the filter.
Filter Name:	
Protocol:	•
Source IP address:	
Source Subnet Mask:	
Source Port (port or port:port):	
Destination IP address:	
Destination Subnet Mask:	
Destination Port (port or port:port):	
	Save/Apply

Figure 34: Add - Outgoing IP Filter Setup

- ▶ Enter the Filter Name
- ▶ Select the *Protocol* from the selection list.
- ▶ Enter the Source IP Address and Subnet Mask (range of IP addresses) of packet
- ▶ Enter the *one port or multi ports* (port range)
- ▶ Enter the Destination IP Address and Subnet Mask (range of IP addresses) of packet
- ▶ Enter the *one port or multi ports* (port range)
- ▶ Click Save/Apply

By default, all incoming IP packets from WAN are blocked to access PCs in LAN, but some IP packets can be accepted by setting up filters.

# Incoming IP Filtering Setup By default, all incoming IP traffic from the WAN is blocked when the firewall is enabled. However, some IP traffic can be ACCEPTED by setting up filters. Choose Add or Remove to configure incoming IP filters. Filter Name | VPI/VCI | Protocol | Source Address / Mask | Source Port | Dest. Address / Mask | Dest. Port | Remove | Add | Remove |

Figure 35: Incoming IP Filter Setup

Click Add to add a rule of Incoming IP Filtering.

Check Remove and click Remove to remove the specified entry.

Add IP Filter Incoming
The screen allows you to create a filter rule to identify incoming IP traffic by specifying a new filter name and at least one condition below. All of the specified conditions in this filter rule must be satisfied for the rule to take effect. Click 'Save/Apply' to save and activate the filter.
Filter Name:
Protocol:
Source IP address:
Source Subnet Mask:
Source Port (port or port:port):
Destination IP address:
Destination Subnet Mask:
Destination Port (port or port:port):
WAN Interfaces (Configured in Routing mode and with firewall enabled only)  Select at least one or multiple WAN interfaces displayed below to apply this rule.  ✓ Select All ✓ pppoe 0_0_38_1/ppp_0_0_38_1
FPFT-T-T-T-T-T-T-T-T-T-T-T-T-T-T-T-T-T-T
Save/Apply

Figure 36: Add - Incoming IP Filter Setup

- ▶ Enter the Filter Name
- ▶ Select the *Protocol* from the selection list.
- ▶ Enter the Source IP Address and Subnet Mask (range of IP addresses) of packet
- ▶ Enter the *one port or multi ports* (port range)
- ▶ Enter the Destination IP Address and Subnet Mask (range of IP addresses) of packet
- ▶ Enter the *one port or multi ports* (port range)
- Select the WAN interfaces which will be applied with this incoming IP filter rule.
- Click Save/Apply

#### **Parental Control**

This feature allows you to configure some of PCs in LAN to surf Internet in specific time period.

Time of Day Restrictions -- A maximum 16 entries can be configured.



Figure 37: Parental Control Configuration

Click Add to add a rule of schedule for parental control.

Check Remove and click Remove to remove the specified entry.

This page adds time of day restriction to a special LAN device connected to the Router. The 'Browser's MAC Address' automatically displays the MAC address of the LAN device where the browser is running. To restrict other LAN device, click the "Other MAC Address" button and enter the MAC address of the other LAN device. To find out the MAC address of a Windows based PC, go to command window and type "ipconfig /all".

User Name

Browser's MAC Address

00:40:95:08:FF:B3

O Other MAC Address (00000000000000000000000000000000000	00:40:95:08:FF:B3
Days of the week	Mon Tue Wed Thu Fri Sat Sur
Click to select	
Start Blocking Time (hh:mm) End Blocking Time (hh:mm)	Save/Apply

Figure 38: Time of Day Restriction Configuration

- ▶ Enter the Username
- ▶ Select the *Browser's MAC Address* or *Other MAC Address* to enter the specific PC MAC address.
- ▶ Check those days you want to block above PC to surf Internet.
- ▶ Enter the Start Blocking Time and End Blocking Time
- Click Save/Apply.

#### **Quality of Service**

The Quality of Service feature provides a method to prioritize the packet and arrange a better efficiency of bandwidth. In other words, some traffic such as voice or video has handled as higher priority than others such as data to get near real time response.

Note: If Enable Qos checkbox is not selected, all QoS will be disabled for all interfaces.

Note: The default DSCP mark is used to mark all egress packets that do not match any classification rules.

Enable QoS

Select Default DSCP Mark No Change(-1)

Figure 39: Quality of Service Configuration

#### **Global Setting**

- Check Enable QoS (Quality of Service)
- Select "Default DSCP Mark" from the list if the egress packets that do not match any classification rules.
- Click Save/Apply

# **Queue Configuration**

You could configure a maximum 16 QoS queues to provide different service levels.

QoS Queue Configuration -- A maximum 24 entries can be configured. If you disable WMM function in Wireless Page, queues related to wireless will not take effects

Interfacename	Description	Precedence	Queue Key	Enable	Remove
wireless	WMM Voice Priority	1	1		
wireless	WMM Voice Priority	2	2		
wireless	WMM Video Priority	3	3		
wireless	WMM Video Priority	4	4		
wireless	WMM Best Effort	5	5		
wireless	WMM Background	6	6		
wireless	WMM Background	7	7		
wireless	WMM Best Effort	8	8		

Figure 40: Quality of Service Queue Configuration

Click Add to add a class of Qualify of Service.

The screen allows to configure a QoS queue entry and assign it to a specific network interface. Each interface with QoS enabled will be allocated three queues by default. Each of the queues can be configured for a specific precedence. The queue entry configured here will be user by the classifier to place ingress packets appropriately. Note: lower integer values for precedence imply higher priority for this queue relative to others.



Figure 41: Add a QoS Queue

- Select Enable or Disable for Queue Configuration Status
- Select the queue attaching to a specific network Interface
- ▶ Select the *Queue Precedence* (1, 2, 3), lower integer values for precedence imply higher priority for this queue relative to others.
- Click Save/Apply to save it.

# **QoS Classification**

You need to define one or more *classes* of data traffic and set the priority for each of classes. A maximum 32 entries can be configured.

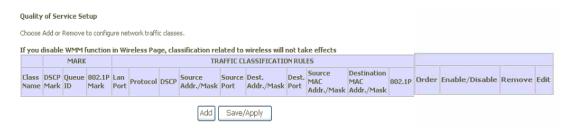


Figure 42: Quality of Service Classification Setup

Click Add to add a class of Qualify of Service.

Check Remove and click Remove to remove the specified entry.

Click Edit to edit the entry.

Traffic Class Name:			
Rule Order:	~		
Rule Status:	V		
Assign ATM Priority and/or E If non-blank value is selected for packet is overwritten by the selec	'Assign Differentiated Services Code Point (DS	CP) Mark', the correcponding DSCP byte in the	IP header of the upstream
Assign Classification Queue:		~	
Assign Differentiated Services Code Point (DSCP) Mark:		~	
Mark 802.1p if 802.1q is enabled:		~	
Specify Traffic Classification Enter the following condition	Rules s either for IP level, SET-1, or for IEEE 80	2.1p, SET-2.	
SET-1			
Physical LAN Port:		~	
Protocol:		~	
Differentiated Services Code Poir	nt (DSCP) Check:	~	
IP Address	*		
Source Subnet Mask:			
UDP/TCP Source Port (port or por	rt:port):		
Destination IP Address:			
Destination Subnet Mask:			
UDP/TCP Destination Port (port o	r port:port):		
Source MAC Address:			
Source MAC Mask:			
Destination MAC Address:			
Destination MAC Mask:			
5ET-2			
802.1p Priority:		~	
	Save/A	pply	

Figure 43: Add a Quality of Service Classification

The screen creates a traffic class rule to classify the traffic, assign queue priority which defines the precedence and type of service. A rule consists of a class name and at least one condition below. All of the specified conditions in this classification rule must be satisfied for the rule to take effect. Click 'Save/Apply' to save and activate the rule.

# **Global Setting**

- ▶ Enter the Traffic Class Name
- ▶ Select the Rule Order and Rule Status (enable or disable) from the list
- ▶ Select the Assign Classification Queue from the list.
- ▶ Select the Assign Differentiated Services Code Point (DSCP) Mark from the list.
- ▶ Select the 802.1p mark level from the list if 802.1q is enabled.
- Select the Physical LAN port
- Select the Protocol of packet
- Select the Differentiated Service Code Point (DSCP) Check from the list.
- Select the IP address, Vendor Class ID (DHCP option 60), or User class ID (DHCP option 77) and enter the associated value.
- ▶ Enter Source Subnet Mask and UDP/TCP Source Port (single port or port range)
- ▶ Enter Destination IP address and Destination Subnet mask
- Enter Source MAC address, Source MAC Mask, Destination MAC address and Destination MAC mask.
- Select 802.1p priority from the list.
- Click Apply to add this QoS class

# Routing

The section shows the IP addresses or address routes for the computers connected to the gateway to reach different destinations, such as the local network, the gateway, or the Internet. The Routing feature provides three more setting pages including Default Gateway and Static Route.

#### **Default Gateway**

Routing — Default Gateway

If Enable Automatic Assigned Default Gateway checkbox is selected, this router will accept the first received default gateway assignment from one of the PPPoA, PPPoE or MER/DHCP enabled PVC(s). If the checkbox is not selected, enter the static default gateway AND/OR a WAN interface. Click 'Save/Apply' button to save it.

NOTE: If changing the Automatic Assigned Default Gateway from unselected to selected, You must reboot the router to get the automatic assigned default gateway.

Save/Apply

Figure 44: Default Gateway Configuration

# Global Setting

- ▶ Check Enable Automatic Assigned Default Gateway checkbox, this router will accept the first received default gateway assignment from one of the PPPoA, PPPoE or Static IP/DHCP interface. If the checkbox is not checked, enter the static default gateway AND/OR a WAN interface.
- Click Save to save the configuration

NOTE: If changing the Automatic Assigned Default Gateway from "unselected" to "selected", you must reboot the router to get the automatic assigned default gateway

#### **Static Route**



Figure 45: Static Route Configuration

Click Add to add the static route path.



Figure 46: Add Static Route Configuration

- ▶ Enter the Destination Network Address and Subnet Mask (range)
- Check Use Gateway IP Address and enter the IP address where packet will be forwarded to.
- ▶ Check the Use Interface and select it from the list
- Click Save to save the configuration

# **Policy Routing**

Policy Routing Setting -- A maximum 8 entries can be configured.



Figure 47: Policy Routing Configuration

Click Add to add the static route path.

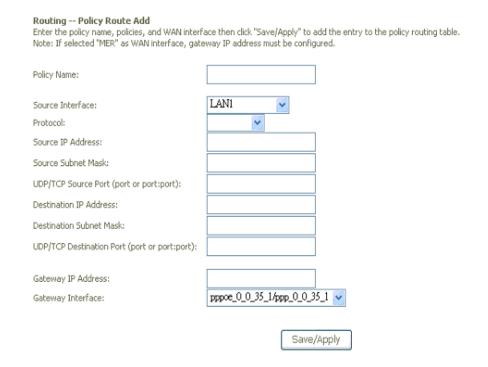


Figure 48: Add Policy Route Configuration

- ▶ Enter the Policy Name
- ▶ Select the Source Interface (LAN1 to 4 and Wireless) from the list
- ▶ Select the Protocol (TCP/UDP, TCP, IP and ICMP) from the list
- ▶ Enter the Source IP Address and Source Subnet Mask
- ▶ Enter the Source Port Number (single port or port range)
- Enter the Destination IP Address and Destination Subnet Mask
- ► Enter the *Destination Port Number* (single port or port range)
- ▶ Enter the Gateway IP Address and select the associated Gateway WAN Interface from the list.
- Click Save to save the configuration

# **RIP**



Figure 49: RIP Configuration

# Global Setting

- Check to enable or disable Global RIP mode
- ▶ Select the desired *RIP version* and *operation*, followed by placing a check in the 'Enabled' checkbox for the interface.
- Click Save to save the configuration

The RIP can not be configured if the WAN interface has NAT enabled.

# **DNS**

The DNS feature provides two more setting pages including DNS server setting and Dynamic DNS.

# **DNS Server**

You could configure to get the IP address of DNS server automatically or set the IP address of DNS server manually.

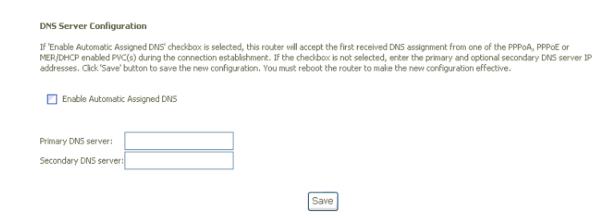


Figure 50: DNS Server Configuration

- ▶ Check to Enable Automatic Assign DNS or enter IP address of Primary DNS server/Secondary DNS server manually.
- Click Save/Apply to save the configuration.

# **Dynamic DNS**

The Dynamic DNS feature allows you to bind the dynamic assigned WAN IP address into a specified domain name. You could pass this domain name to friends to access your service in your site instead of informing them every times if WAN IP address is changed.



Figure 51: Dynamic DNS Configuration

Click Add to add Dynamic DNS setting.

Check Remove and click Remove to remove the specified entry.

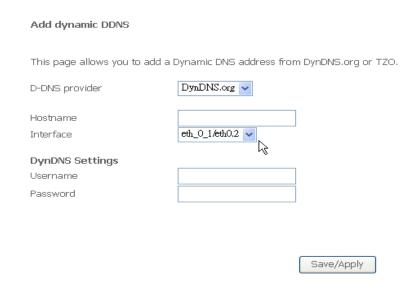


Figure 52: Add a Dynamic DNS

- Select the Dynamic DNS service provider from the list
- Enter the your Hostname
- Select the Interface from the list where the device can reach it for registration
- ▶ Enter the Username and Password
- Click Save/Apply to save the configuration

# **DSL**

The DSL feature provides basic and advance configuration to set the DSL parameters. Please contact technician for details before changing any parameters.



Figure 53: DSL Basic Configuration

# Global Setting

- ▶ Check to select the *DSL modulation* modes.
- ▶ Select the DSL phone line pair, inner pair or outer pair. The inner pair is default setting.
- ▶ Check to select the Capabilities, Bitswap and SRA (Seamless Rate Adaption).
- Click Apply to save the configuration
- Click Advanced Settings to get details, please contact technician for support.

# Interface Grouping

The page provides Interface Grouping configuration. In default, the LAN1 to LAN4 and wireless grouped together as a single Ethernet environment. Interface grouping supports multiple LAN ports to PVC and bridging groups. Only bridged-WAN interface will show on this page. Each bridging group will perform as an independent network.

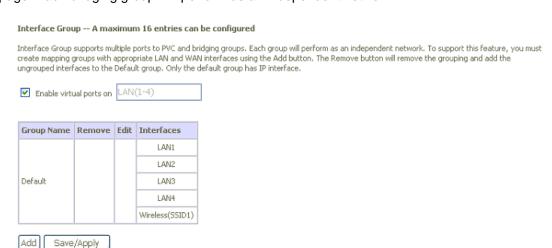


Figure 54: Interface Grouping Configuration

Click *Add* to add a new Interface group setting. Check *Remove* and click *Save/Apply* button to remove the specified entry. Click *Edit* button to edit current settings.

Grouped Interfaces

Available Interfaces

LAN1
LAN2
LAN3
LAN4

Automatically Add Clients
With the following DHCP
Vendor IDs

To create (add) a new interface group:

Figure 55: Create New Interface Group Configuration

# **Global Setting**

- ▶ Enter the Group Name.
- Select the Interfaces from the available interface list and add it to the grouped interface list using the arrow buttons to create required mapping of the ports. The selected interface will be removed from its original group and joined this new group.

Save/Apply

- If you like to add LAN clients to a PVC automatically in the new group, add the *DHCP Vendor ID* string. By configuring a DHCP vendor ID string, any DHCP client request with the specified vendor ID (DHCP option 60) will be denied an IP address from the local DHCP server. If a vendor ID is configured for a specified client device, please reboot the client device attached to the modem to allow it to obtain an appropriate IP address.
- ▶ Click Save/Apply to save the configuration.

# **IPSec**

The page provides IPSec VPN configuration to establish a VPN tunnel.



Figure 56: IPSec VPN Configuration

Check the Enable box to enable this IPSec tunnel.

Click *Add New Connection* to create a IPSec VPN profile. Click *Edit* button to edit the current settings, click *Remove* button to remove the IPSec VPN profile.

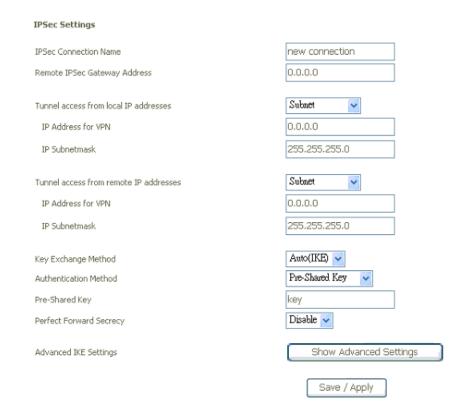


Figure 57: IPSec VPN Settings

- ▶ Enter IPSec Connection Name
- ▶ Enter the IP address of remote IPSec Gateway
- ▶ Select Tunnel access from local IP address: subnet or single IP address
- ▶ Enter the local IP address of VPN tunnel
- ▶ Enter the local IP subnet mask
- ▶ Select the Key exchange method: IKE or Manual

- ▶ Select the Authentication Method: Pre-shared Key or Certificate (X.509)
- ▶ Enter the *Pre-shared key* if chooses Pre-shared key as the authentication method
- Select to enable or disable the Perfect Forward Secrecy.
- Click Show Advanced Settings for more settings.

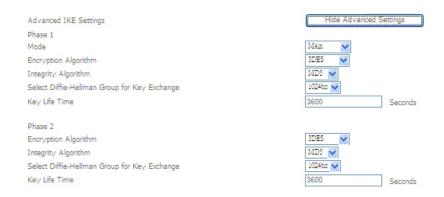


Figure 58: IPSec VPN Advanced Settings

- There are two phases in advanced settings. There are five parameters in phase 1 and four parameters in phase 2.
- ▶ Select *Mode* from the list in phase 1: Main or Aggressive
- Select Encryption Algorithm from the list in phase 1 and 2: DES, 3DES, AES-128, AES-192, AES-255
- Select Integrity Algorithm in phase 1 and 2: MD5 or SHA1
- ▶ Set Diffie-Hellman Group in phase 1 and 2 for Key Exchange
- ▶ Enter the Key life time in phase 1 and 2 to change the key again.
- Click Save/Apply to save the configuration

# Certificate

The page provides the Certificate configuration. There are two sub-menu (Local and Trusted CA) are provided. "Local" means local certificates and "Trusted CA" means trusted certificate Authority certificates. Local Certificates preserve the identity of the modem. CA certificates are used by the device to very certificates from the other hosts.

# **Local Certificates**

Local certificates are used by peers to verify your identity.

# Local Certificates

Add, View or Remove certificates from this page. Local certificates are used by peers to verify your identity, Maximum 4 certificates can be stored.



Figure 59: Local Certificate Configuration

Click Create Certificate Request to generate a certificate.

Check Import Certificate to get a certificate from file.

# **Create New Certificate Request:**



Figure 60: Crate New Certificate Request

# **Global Setting**

- Enter Certificate Name, Common Name, Organization Name, and State/Province Name.
- ▶ Select Country/Region Name from the list.
- Click Apply to create new certificate request. The generated certificate will be shown as below.

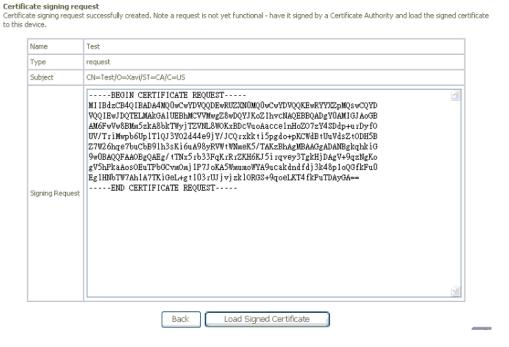


Figure 61: Generated Certificate

The certificate request needs to be submitted to a certificate authority, which would sign the request. Then the signed certificate needs to be loaded into modem. Click "Load Signed Certificate" button to load the certificate and then a new certificate is created.

# **Import Certificate:**

Import certificate	
Enter certificate name, paste certifi	licate content and private key.
Certificate Name:	
	BEGIN CERTIFICATE
	<insert certificate="" here=""></insert>
	END CERTIFICATE
Certificate:	
	BEGIN RSA PRIVATE KEY
	<insert here="" key="" private=""></insert>
	END RSA PRIVATE KEY
Private Key:	
	Apply

Figure 62: Import Certificate

# **Global Setting**

- ▶ Enter Certificate Name
- ▶ Enter the Certificate and Private Key
- Click Apply

# **Trusted CA Certificate**

CA (Certificate Authority) is used by you to verify peer's certificate. It can be imported only.

# Trusted CA (Certificate Authority) Certificates Add, View or Remove certificates from this page. CA certificates are used by you to verify peers' certificates. Maximum 4 certificates can be stored. Name Subject Type Action Import Certificate

Figure 63: Trusted CA (Certificate Authority) Certificates Configuration

Click Import Certificate to set certificate.



Figure 64: Import CA Certificate

- ▶ Enter Certificate Name.
- ▶ Enter the Certificate.
- ▶ Click Apply.

# **7** Wireless Setup

The Wireless Setup web page menu comprises:

Basic

Security

**MAC Filter** 

Wireless Bridge

Advanced

Station Information

# **Basic**

The device provides wireless connection to wireless clients. This page allows you to enable the wireless service, hide the network from active scan and set the SSID (Service Set Identifier).

Wireless -- Basic

This page allows you to configure basic features of the wireless LAN interface. You can enable or disable the wireless LAN interface, hide the network from active scans, set the wireless network name (also known as SSID) and restrict the channel set based on country requirements.

Click "Apply" to configure the basic wireless options.

Penable Wireless

Disable Wireless When DSL Line is Down

Hide Access Point

Clients Isolation

Disable WMM Advertise

SSID:

Wireless

BSSID:

Max Clients: 16

Figure 65: Wireless Setting - Basic

- Check to enable Wireless feature
- ▶ Check to disable Wireless feature when DSL line is down
- ▶ Check to enable Hide Access Point to hide from active scan of wireless client
- ▶ Check to isolate the wireless clients that each wireless client can not communicate others by the device directly.
- ▶ Check to disable WMM (WiFi Multi-Media) feature. WMM takes the audio, voice, and video data stream as prioritized packet to support better performance for such applications.
- Enter the wireless network name (SSID)

- ▶ The BSSID is the MAC address of the device
- Input to set the maximum wireless clients the device wants to provide service.
- Click Save/Apply to save the configuration

# Security

The device provides wireless connection with security including authentication method and data encryption to protect your data in the air.

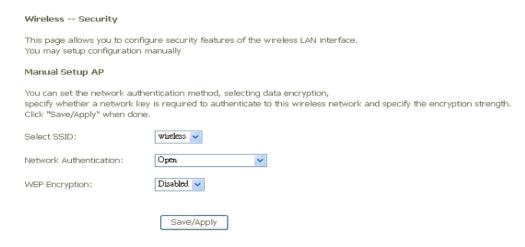


Figure 66: Wireless Setting - Security

# **Global Setting**

- Select the SSID from the list, then set the related security parameters
- ▶ Select the method of Network Authentication. It could be OPEN (none), Shared, 802.1X, WPA, WPA-PSK, WPA2, WPA2-PSK, Mixed WPA2/WPA, Mixed WPA2/WPA-PSK
- ▶ Select the method of WEP Encryption if Network Authentication is Open. Select the Encryption Strength with 64bits or 128bits, select the current Key Index and enter the key and four keys when necessary if WEP Encryption is enabled.

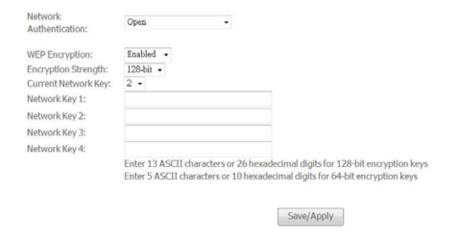


Figure 67: Wireless Setting - OPEN and WEP Security

If the *Network Authentication* is Shared. Select the *Encryption Strength* with 64bits or 128bits, select the current *Key Index* and enter the key and four keys when necessary as

the same as Network Authentication is Open and WEP Encryption is enabled.

If the Network Authentication is 802.1X, enter the IP address and Port number of Radius server, Radius Key, enable or disable WEP encryption. If WEP Encryption is enabled, select the Encryption Strength with 64bits or 128bits, select the current Key Index and enter the key and four keys when necessary.



Figure 68: Wireless Setting – 802.1x Security

If the Network Authentication is WPA, enter WPA Group Rekey Interval, the IP address and Port number of Radius server, Radius Key, WPA Encryption Method (TKIP, AES, TKIP+AES), enable or disable WEP encryption. If WEP Encryption is enabled, select the Encryption Strength with 64bits or 128bits, select the current Key Index and enter the key and four keys when necessary.



Figure 69: Wireless Setting – WPA Security

If the Network Authentication is WPA-PSK (pre-shared key), enter the WPA Pre-Shared Key and enter WPA Group Rekey Interval, WPA Encryption Method (TKIP, AES, TKIP+AES), enable or disable WEP encryption. If WEP Encryption is enabled, select the Encryption Strength with 64bits or 128bits, select the current Key Index and enter the key and four keys when necessary.



Figure 70: Wireless Setting - WPA-PSK Security

If the Network Authentication is WPA2, select Enable or Disable for WPA2 Pre-authentication, enter value of Network Re-Auth Interval, enter value of WPA Group Rekey Interval, the IP address and Port number of Radius server, Radius Key, WPA Encryption Method (TKIP, AES, TKIP+AES), enable or disable WEP encryption. If WEP Encryption is enabled, select the Encryption Strength with 64bits or 128bits, select the current Key Index and enter the key and four keys when necessary.



Figure 71: Wireless Setting – WPA2 Security

If the Network Authentication is WPA2-PSK (pre-shared key), enter the WPA Pre-Shared Key and enter WPA Group Rekey Interval, WPA Encryption Method (TKIP, AES, TKIP+AES), enable or disable WEP encryption. If WEP Encryption is enabled, select the Encryption Strength with 64bits or 128bits, select the current Key Index and enter the key and four keys when necessary.



Figure 72: Wireless Setting – WPA2-PSK Security

If the Network Authentication is mixed WPA2/WPA, select Enable or Disable for WPA2 Pre-authentication, enter value of Network Re-Auth Interval, enter value of WPA Group Rekey Interval, the IP address and Port number of Radius server, Radius Key, WPA Encryption Method (TKIP, AES, TKIP+AES), enable or disable WEP encryption. If WEP Encryption is enabled, select the Encryption Strength with 64bits or 128bits, select the

current Key Index and enter the key and four keys when necessary.

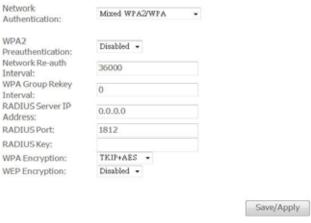


Figure 73: Wireless Setting - Mixed WPA2/WPA Security

If the Network Authentication is Mixed WPA2/WPA-PSK (pre-shared key), enter the WPA Pre-Shared Key and enter WPA Group Rekey Interval, WPA Encryption Method (TKIP, AES, TKIP+AES), enable or disable WEP encryption. If WEP Encryption is enabled, select the Encryption Strength with 64bits or 128bits, select the current Key Index and enter the key and four keys when necessary

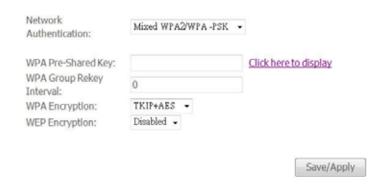


Figure 74: Wireless Setting - Mixed WPA2/WPA-PSK Security

▶ Click Save/Apply to save the configuration.

# **MAC Filter**

With this configuration, you could allow or deny wireless to access the device by wireless MAC address filtering feature. It is disabled as default.



Figure 75: Wireless MAC Filter Configuration

**Global Setting** 

- Select the MAC Restrict Mode from one of Disable (no MAC filter), Allow (only those PCs with MAC addresses in the table can surf Internet) and Deny (only those PCs with MAC addresses in the table can not surf Internet).
- ▶ Click Add to add an entry or Remove to remove the specified entry.



Figure 76: Add a Wireless MAC Address

**Global Setting** 

- ▶ Enter the MAC Address of wireless client
- Click Save/Apply to save the configuration.

# Wireless Bridge

The wireless bridge feature is also known as WDS, Wireless Distribution System).

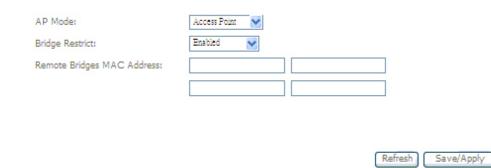


Figure 77: Wireless Bridge Configuration

# **Global Setting**

- ▶ Set the AP mode as Access Point or Wireless Bridge
- When the AP mode is set to Wireless Bridge, the Wireless Restrict determine where it can communicate with all other wireless bridges (set Bridge Restrict is Disabled) or just the specified MAC addresses of remote wireless bridge devices (set Bridge Restrict is Enable or Enable (scan)).
- Click Refresh to get the updated information
- Click Save/Apply to save the configuration

# **Advanced**

This page allows you to configure advanced parameters for wireless communication.

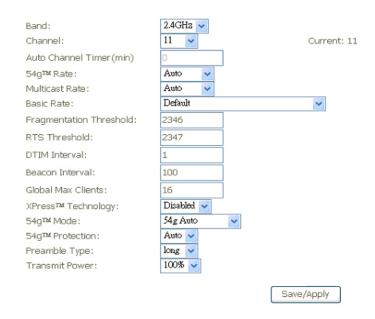


Figure 78: Wireless Setting - Advanced

- Enable AP Isolation if you do not want AP to be able to communicate with each other.
- > Set the Wireless Communication Band. If you do not know it, please it as default.
- Select the channel from the list
- Enter the value of Auto Channel Timer
- Set the 54g Rate (Wireless Communication Rate), AUTO means to use the highest rate if possible)
- Set the Rate for Multicast Packets, AUTO means to use the highest if possible.
- Set the Basic Rate
- ▶ Set the *Fragmentation Threshold* values from 256 to 2364 bytes. If the value is too small, it may cause a result in poor performance.
- Set the RTS (Ready to Send) Threshold
- ▶ Set *DTIM Interval*. DTIM stands for Delivery Traffic Indication Message. This is a beacon and is a countdown informing wireless clients of the next window for listening to broadcast and multicast messages. It is a wake-up interval for clients in power-saving mode.
- Set Beacon Interval. The interval in milliseconds between beacon transmissions.

- Set the Maximum Associated Wireless Client
- ▶ Set XPress Technology enabled or disabled.
- ▶ Set 54g Mode to 54g Auto, 54g Performance, 802.11b, 54g LRS (limited rate support).
- ▶ Set *54g Protection* to AUTO if there are 802.11g and 802.11b coexisting in the wireless network.
- Set Afterburner Technology
- Set Preamble Type. A preamble is a signal that sync up the timing between devices.
- Set Transmission Power. Larger value means more coverage.

# **Station Information**

The table shows up whole associated wireless clients the device and their status.



Figure 79: Wireless Setting - Station Information

# **Global Setting**

Click Refresh to get the latest updated information

# 8 Diagnostic

The Diagnostic web page provides the connection check in physical layer and upper layer. The result is helpful to figure out the problem if you have problem to surf Internet.

# Diagnostic

This page will show up the result of diagnostic in physical layer like WAN port and also upper layer of PPP if ISP provides the PPP access protocol.

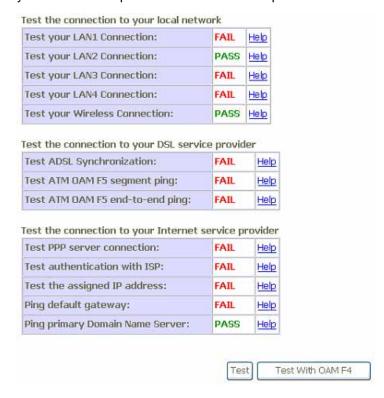


Figure 80: Diagnostic Result

- Click the Test to test it again
- ▶ Click Test with OAM F4 to verify the DSL link.

# 9 Management

The Management web page menu comprises:

Settings

System Log

SNMP Agent

TR-069 Client

Internet Time

**Access Control** 

**Update Software** 

Save/Reboot

# **Settings**

This page allows you to backup the current configuration of the device, update the configuration, and restore default configuration (factory setting).

# **Backup**

Settings - Backup

Backup DSL router configurations. You may save your router configurations to a file on your PC.

Backup Settings

Figure 81: Backup Settings

Click Backup Settings to backup the current settings of the device into file in PC.

# **Update**



Figure 82: Restore Default Settings

Click *Browser* to specify the configuration file (settings) in PC and click *Update Settings* to upload the settings to the device.

# **Restore Default**



Figure 83: Restore Default Settings

Click Restore Default Settings to restore the factory default settings.

# System Log

This page allows you to view system log and also configure system log that way you want to see.



Figure 84: Management Configuration - System Log

- ▶ Click View System Log to view system log
- ▶ Click Configure System Log to configure the way you want to see



Figure 85: Management Configuration - Configure System Log

# **Global Setting**

- ▶ Select to Enable Log function or not
- Select Log Level from the list
- ▶ Select Display Level from the list
- Select Mode from the list
- Click Save/Apply to save the configuration.

# **SNMP Agent**

This page allows you to use a management application to retrieve statistics and status from the SNMP agent in the device.

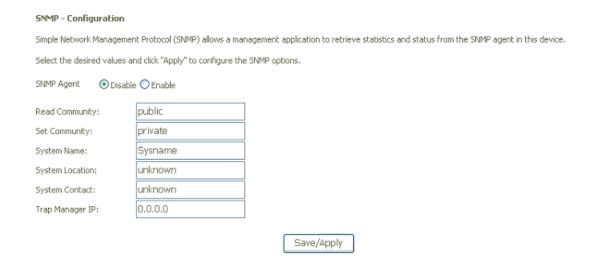


Figure 86: Management Configuration - SNMP Agent

# Global Setting

- Check to enable or disable SNMP Agent
- ▶ Enter the name of Read Community and Set Community
- Enter the name of System Location and System Contact
- ▶ Enter the IP address of Trap Manager IP
- Click Save/Apply to save the configuration

# **TR-069 Client**

This page allows you to access TR-069 ACS (Auto-Configuration Server). The ACS can provision, configure, and diagnostic the device from remote site.

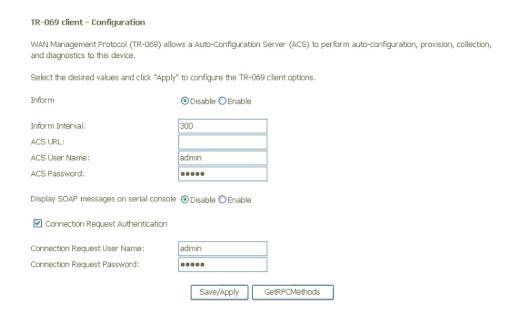


Figure 87: Management Configuration – Firmware Upgrade

- ▶ Select to Enable or Disable to send Inform packet to ACS.
- Enter the Inform Interval number of seconds. The Inform packet will be sent to ACS periodically.
- ▶ Enter the ACS URL to reach ACS
- Enter the ACS User Name and Password
- ▶ Select to *Enable* or *Disable* to send the TR-069 SOAP messages to serial console port. This is usually used for trouble shooting purpose.
- ▶ Check to enable Connection Request Authentication
- ▶ Enter the Connection Request User Name and Password
- ▶ Click Save/Apply to save the configuration

# **Internet Time**

This page allows you to sync up the real time clock from Internet. .



Figure 88: Internet Time Configuration

# **Global Setting**

- ▶ Check to enable Automatically synchronize with Internet time servers
- Click Save to save your settings

# **Access Control**

This submenu provides you local (LAN) or remote (WAN) access to the device. This may help the IT support staff to configure the router locally or remotely.

# Service

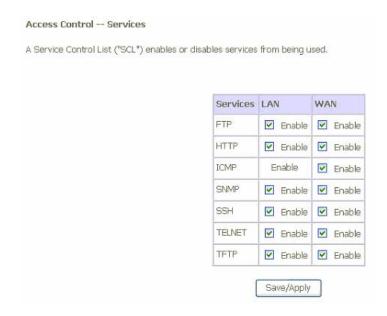


Figure 89: Management Configuration - Access Control: Service

# Global Setting:

Specify the method by which you wish to access the router locally or remotely by selecting it. The following are the methods available for local and remote access:

- FTP
- HTTP
- ICMP (Ping)
- SNMP
- SSH
- TELNET
- TFTP
- Click Save/Apply to save the configuration.

# **IP Address**

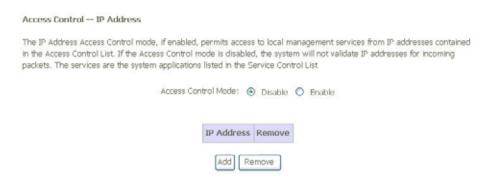


Figure 90: Management Configuration - Access Control: IP Address

Click to enable or disable Access Control by IP address.

Click Add to add IP address.

Check Remove and click Remove to remove the specified entry.



Figure 91: Management Configuration – Access Control: Add IP Address

- Add the IP Address and Subnet Mask which are permitted to access the device and execute the management service.
- Click Save/Apply to save the settings.

# **Password**

There are three levels of access accounts: admin, support, and user. The user name "admin" has unrestricted access to change and view configuration of the device. The user name "support" is used to allow an ISP technician to access the device for maintenance and to run diagnostics. The user name "user" can access the device, view configuration settigns and statistics, as well as updaet the device software.



Figure 92: Management Configuration – Access Control: Password

# Global Setting:

- Select the level of Username; admin, support or user
- ▶ Enter the Old Password
- Enter the New Password and Confirm Password
- ▶ Click Save/Apply to save the configuration.

# **Update Software**

This page allows you to upgrade the software (firmware).



Figure 93: Management Configuration - Update Software

# Global Setting:

- First of all, you have to get the updated software (firmware) from ISP or manufacture.
- ▶ Click *Browser* to specify the location and filename
- ▶ Click *Update Software* to start the process. It could take minutes to complete it.

# Save / Reboot

This page allows you to save current configuration and reboot to use the settings.

Click the button below to save changes and reboot the router.

Save/Reboot

Or discard changes and reboot the router.

Reboot

Figure 94: Management Configuration – Save/Reboot (no picture)

- ▶ Click Save/Reboot to save the changes and reboot the device.
- Click Reboot to discard changes and reboot the device only

# Appendix A - Configuring the Network Settings

To surf Internet through the device, you need to configure the network settings of your PC correctly. This appendix provides the guide for a reference.

# Configuring Ethernet (LAN) Card

# Before you begin

By default, the device automatically assigns the required Internet settings to your PCs. You need to check your PCs to get the information automatically. If you need to set the information manually, please make sure you get enough information from service provider and configure the network settings of PC correctly.

If you have connected your LAN PCs via Ethernet to the device, please follow the instructions to configure the network settings in Windows XP (for example). The instructions for different Windows system are very similar, please refer its manual separately.

#### Windows XP PCs

Click the *Start* button, and then click *Control Panel*, and then click the *Network connection icon*. In the *LAN* window, right-click on the icon corresponding to your network interface card (NIC) and select *Properties*. The *Local Area Connection* dialog box is displayed with a list of currently installed network items.

Make sure that the check box of *Internet Protocol TCP/IP* is checked and click *Properties*. In the Internet Protocol (TCP/IP) Properties dialog box, click the radio button labeled Obtain an IP address automatically and also click the radio button labeled Obtain DNS server address automatically. The PC will send inquiry packet to the device to get an IP address, gateway IP address, DNS IP address and son on automatically.

Click OK to confirm your changes, and then close the Control Panel.

# Assigning static IP addresses to your PCs

If you are professional in networking and subscribe to public IP addresses from service provider, you need to assign the public IP address and associated information to the PCs manually. For example, you may provide public WEB server in your LAN environment, you need to assign public IP address in the WEB server. Basically, you need the information from your service provider.

- The IP address and subnet mask of each your PC.
- 2. The gateway IP address for PC to send packets to.
- 3. The DNS server IP address.

With above information, you are ready to configure your PCs.

Click the *Start* button, and then click *Control Panel*, and then click the *Network connection icon*. In the *LAN* window, right-click on the icon corresponding to your network interface card (NIC) and select *Properties*. The *Local Area Connection* dialog box is displayed with a list of currently installed network items.

Make sure that the check box of *Internet Protocol TCP/IP* is checked and click *Properties*. In the Internet Protocol (TCP/IP) Properties dialog box, click the radio button to enter the LAN IP address, subnet and gateway IP address manually. Besides, click the radio button to enter DNS IP address manually.

Click OK to confirm your changes, and then close the Control Panel.

# **Configuring Wireless LAN card**

If your PC is connected to the device through wireless link, you need to configure the network setting of wireless LAN card in stead of LAN card. The steps to configure the network settings of wireless LAN card are the same procedure described in previous section, Configuring Ethernet LAN card section.

# Wireless card and drivers

You need to install the wireless card and drivers correctly. Please check the information of installation and security of wireless card provided by the wireless card vendor or notebook vendor.

# Configuring wireless device

The following steps provide a basic guide line to configure the wireless card to establish a wireless connection to the device.

To configure wireless card to establish a connection to the device:

- 1. Make sure the wireless access card is installed.
- 2. Make sure the wireless driver is installed.
- 3. Scan the available wireless AP (Access Point) and find the SSID of the device
- 4. Connect to the AP
- 5. Enter the security code (WPA, WEP or others) if necessary

Then you have a connection to the device through wireless link.

# Appendix B - Troubleshooting

During the installing or using the device, you may encounter problem, this appendix provides the solution and instructions to solve the issues. In case, the problem can not be solved, please contact Customer Support for further support.

# **Troubleshooting Suggestions**

Problem	Troubleshooting Suggestion
LEDs	
Power LED does not illuminate after product is turned on.	Verify that you are using the power adapter provided with the device and that it is securely connected to the device and a wall socket/power strip.
LAN LED does not illuminate after Ethernet cable is attached to your PC.	Verify that the Ethernet cable is securely connected to your LAN switch or PC and to the device. Make sure the PC and/or hub is turned on.
Internet Access	
Cannot access the Internet	Use the ping utility provided by PC's system to check whether your PC can communicate with the device. Command: ping device's LAN IP address (by default 192.168.1.1). If it cannot, check the Ethernet cabling.
	If you assigned a private IP address to your PC, (not a public address), please check the IP addresses of gateway and DNS server in your PC network settings. Those IP addresses should be given by service provider. Otherwise, configure the PC to receive the IP, gateway IP and DNS IP automatically.
Cannot surf web pages on the Internet.	Verify that the DNS server IP address in the PCs is correct for your ISP. If you configured that the DNS server be assigned automatically from a server, then verify with your ISP that the address configured on the device is correct.
Device's Web pages	
Forgot my user ID or password.	The default setting of username and password is "admin". If you failed to access the device by enter this. You can reset the device to the default configuration by pressing the Reset Default button on the front or rear panel of the device. Then, type the default Username (admin) and password (admin). <b>WARNING:</b> Reset Default means the device returns all settings to their default values.

Problem	Troubleshooting Suggestion
Cannot access the web pages	Verify the Ethernet connection by using ping utility. Command: ping device's LAN IP address (by default 192.168.1.1). If it cannot, check the Ethernet cabling.
	Verify that you are using latest Internet Explorer or Netscape Navigator or other browsers.
	Verify that subnet mask: the PC's IP address should be defined as being on the same subnet as the IP address of the LAN port on the device.
Changes/settings to the web pages are not being saved.	Be sure to save the configuration after any changes.

# IP Utilities for diagnostic

#### **Ping**

Ping is a simple command and easy way to check remote PC or device on your network and the Internet. Besides, this is a command supported in most of IP-based network operation system like Windows, Linux and so on. To use it, you must know the IP address of the PC or device which you like to send a message to. If the remote PC or device gets this message, the PC or device will send back a message in reply. If you saw the reply, you know the communication link to remote PC or device is OK. In Windows system, you can execute a ping command from the Start menu by clicking the Start button, and then clicking Run and then enter below statement in the open box: (the 192.168.1.1 is an IP address which you like to check the device is on line or not.)

ping 192.168.1.1

Click OK.

If the communication link is OK, you will see the message and a Command Prompt window is displayed as an example:

```
C:\\Disping 192.168.1.1

Pinging 192.168.1.1 bytes of data:

Reply from192.168.1.1: bytes=32 time(10ms ITL=128
Ping statistics for 192.168.1.1
Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
Approximate round trip times in milli-seconds:
Hinimum = 0ms, Haximum = 0ms, Average = 0ms

C:\>
```

If not, you will receive the message Request timed out.

You could also use this ping tool to verify the Internet connection by entering an external address, such as www.yahoo.com. If you do not know the IP address of a particular Internet location, you can use the nslookup command as described in the following section.

Please be noted that some of PCs or devices may reject to reply message requesting by ping command. At that time, you won't get message in reply, but message timeout.

# **Nslookup**

There is another useful command provided by Windows system. You can use the nslookup command to get the IP address associated with a domain name like <a href="www.yahoo.com">www.yahoo.com</a> or www.microsoft.com. The nslookup command looks up the domain name in on your DNS server located in your service provider. The server then returns the associated IP address. In Windows system, you can execute the nslookup command by clicking the Start button and then clicking Run and then entering below statement in the open box.

Nslookup

Click OK.

A Command Prompt window is prompted. Enter the domain name like <a href="www.yahoo.com">www.yahoo.com</a> or <a

```
Mon-authoritative answer:
Name: www.microsoft.akadns.net
Addresses: 207.46.230.218, 207.46.230.229, 207.46.131.91, 207.46.197.102
Aliases: www.microsoft.com
```

In this case, you see multiple IP addresses associated with that domain name. It is common for Web server. System engineers prepare multiple and redundant servers to handle the heavy traffic and also balance the load in each server.

# Appendix C - Specification

# A1. Hardware Specifications

- Local Interface
- Four port 10/100BaseT Ethernet Switch (4 \* RJ-45 connectors), IEEE 802.3u with MDI/MDIX auto-detection
- Integrated 802.11b/g WLAN Access Point
- WAN ADSL Line Interface
- Compliant with ITU-T G.992.1, G.992.2, G.992.3, G.992.5 and ANSI T1.413 Issue 2
- Line Impedance: 100  $\Omega$
- Connection Loops: One (pair wire)
- Connector: RJ-11
- Indicators
- POWER Green LED indicates power and operation. Orange LED indicates failure.
- ALARM Red LED indicates DSL link not connected.
- LAN 1 ~ 4 Green LED indicates LAN connection.
- WLAN Green LED indicates wireless function enabled.
- DSL Green LED indicates DSL link connected.
- INTERNET Green LED indicates PPP connection. Red indicates PPP failure or device can not get an IP address.
- OAM&P
- Local: Telnet and Web management
- Remote: Telnet and Web Management
- Environment
- Operation Temperature: 0°C ~ 40°C
- Operation Humidity: 5% ~ 95%
- Storage Temperature: -20 ~ +85°C
- Storage Humidity: 5%~95%
- Power
- DC Adapter: Input 100~240VAC, 50/60Hz; Output 12VDC 1A
- Certificates
- UL,FCC(TBD)

# A2. Software Specifications

- Bridging
- Transparent Bridging and spanning(IEEE 802.1D) with at least 32 MAC addresses
- RFC2684 (RFC 1483) Bridged
- Routing
- IP routing and PPP supported
- ▶ PAP and CHAP for user authentication in PPP connection
- ▶ RFC2684 (RFC1483) Routed
- ▶ MAC Encapsulated Routing (MER)
- DHCP client, server and relay agent
- DNS relay
- Wireless LAN
- ▶ Supports 802.1x; WEP; WEP2; WPA; WPA2; TKIP; AES
- ▶ Hidden SSID
- WMM for advanced Quality of Service
- Firewall
- Support NAT and DMZ
- Stateful Packet Inspection (SPI) with DOS protection Ping of Death, SYN Flood LAND

- Protection against IP and MAC address spoofing
- Configuration and Network Management Features
- SNMP GETs, SETs and TRAPs for four groups in MIB-II
- ▶ DHCP client and server for IP management
- ▶ UPnP Internet Gateway Device (IGD) compliance
- ▶ WEB for local or remote management
- HTTP or TFTP for firmware upgrade and configuration
- ▶ Support TR-069, TR-098 and with parameters: DeviceInfo, ManagementServer, Time, IPPingDiagonostic, etc

**Note:** The hardware and software specifications are subjected to change without notices.

# Appendix D - Warranties

# B1. Product Warranty

XAVi Technologies warrants that the ADSL unit will be free from defects in material and workmanship for a period of twelve (12) months from the date of shipment.

XAVi Technologies shall incur no liability under this warranty if

- The allegedly defective goods are not returned prepaid to XAVi Technologies within thirty (30) days of the discovery of the alleged defect and in accordance with XAVi Technologies' repair procedures; or
- XAVi Technologies' tests disclose that the alleged defect is not due to defects in material or workmanship.

XAVi Technologies' liability shall be limited to either repair or replacement of the defective goods, at XAVi Technologies' option.

XAVI Technologies MARKS NO EXPRESS OR IMPLIED WARRANTIES REGARDING THE QUALITY, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE BEYOND THOSE THAT APPEAR IN THE APPLICABLE USER'S DOCUMETATION. XAVI SHALL NOT BE RESPONSIBLE FOR CONSEQUENTIAL, INCIDENTAL, OR PUNITIVE DAMAGE, INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS OR DAMAGES TO BUSINESS OR BUSINESS RELATIONS. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES.

# B2. Warranty Repair

- 1. During the first three (3) months of ownership, XAVi Technologies will repair or replace a defective product covered under warranty within twenty-four (24) hours of receipt of the product. During the fourth (4th) through twelfth (12th) months of ownership, XAVi Technologies will repair or replace a defective product covered under warranty within ten (10) days of receipt of the product. The warranty period for the replaced products shall be ninety (90) days or the remainder of the warranty period of the original unit, whichever is greater. XAVi Technologies will ship surface freight. Expedited freight is at customer's expense.
- 2. The customer must return the defective product to XAVi Technologies within fourteen (14) days after the request for replacement. If the defective product is not returned within this time period, XAVi Technologies will bill the customer for the product at list price.

# B3. Out-of-Warranty Repair

XAVi Technologies will either repair or, at its option, replace a defective product not covered under warranty within ten (10) working days of its receipt. Repair charges are available from the Repair Facility upon request. The warranty on a serviced product is thirty (30) days measured from date of service. Out-of-warranty repair charges are based upon the prices in effect at the time of return.

# Appendix E - Contact information

You can help us serve you better by sending us your comments and feedback. Listed below are the addresses, telephone and fax numbers of our offices. You can also visit us on the World Wide Web at www.xavi.com.tw for more information. We look forward to hearing from you!

# **WORLD HEADQUARTER**

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