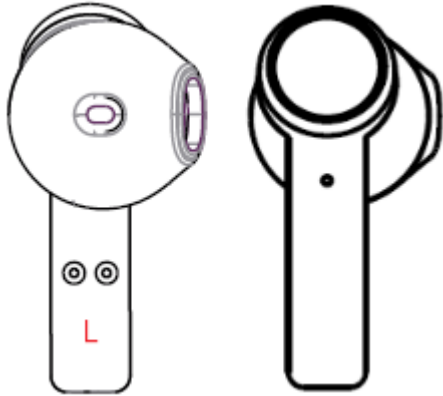Product Manual for Wireless Earphones

Model: System model RZ12-0297; 297L (Left Earphone), 297R (Right Earphone), 297C (Charging Case)

WHAT'S INSIDE

- Wireless Stereo Earphones (System model: RZ12-0297; 297L (Left Earphone), 297R (Right Earphone), 297C (Charging Case))
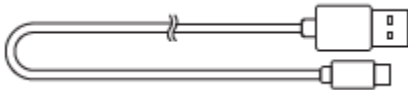
Function button

L

Charging case

Charging Port
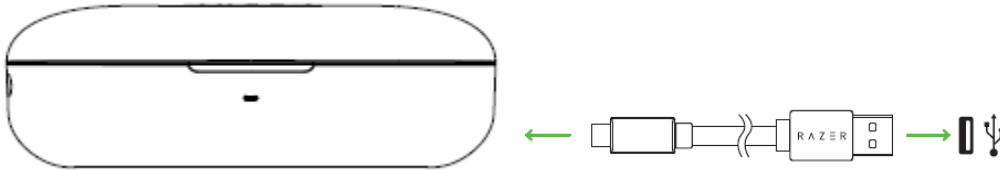Status indicator

- Charging cable

- Silicone earbud sleeves

WHAT'S NEEDED

Devices with Bluetooth audio capability

LET'S GET YOU COVERED

You've got a great device in your hands complete with a 2-year limited warranty coverage. Now maximize its potential and score exclusive Razer benefits by registering at razerid.razer.com

Your product's serial number can be found here.

GETTING STARTED

CHARGING YOUR RAZER HAMMERHEAD TRUE WIRELESS

Without removing the earbuds, connect the charging case to a USB port using the charging cable.

Wait until your Razer Hammerhead True Wireless is fully charged.

INDICATIONS WHEN CHARGING

Status indicator	Status
Static red	Charging
Static green	Fully charged

WARNING: For safety reasons, please do not use the device while it is charging.

INDICATIONS WHEN IN USE

Status indicator	Status
Static green	Battery full
Static yellow	Battery low
Static red	Battery critical

For best results, please charge the battery completely before using your Razer Hammerhead True Wireless for the first time. A depleted battery will fully charge in about X hours.

POWER ON/OFF

Press and hold the function button for each earbud for at least 2 seconds to power on. You will hear an audio prompt from each earbud once they are powered on. Once you have paired both earbuds, opening the lid if they are in the charging case will also power them on.

To power off the device, simply place the earbuds back inside the charging case and close the lid. If the earbuds are left idle for a few minutes, you will hear an audio prompt and then the earbuds will power off.
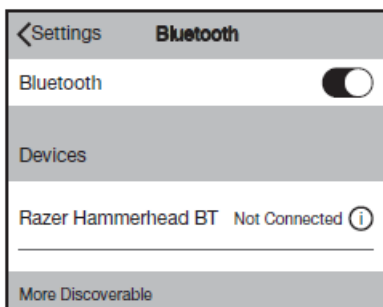
PAIRING TO A MOBILE DEVICE

When trying to connect your Razer product, remember to keep it within 1 meter of your mobile device.

1. If the earbuds are inside the charging case, simply open the lid to enter pairing mode.
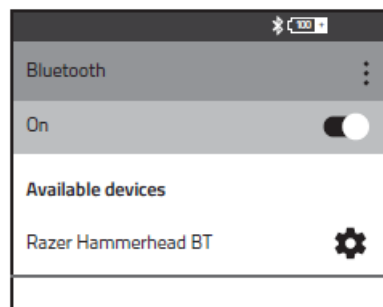
    If the earbuds are outside the case, make sure they are powered off, and then press and hold the function button for each earbud for at least 4 seconds to enter pairing mode.

    You will hear an audio prompt while the earbuds are in pairing mode.

2. Enable Bluetooth on your mobile device and select "Razer Hammerhead True Wireless Earbuds" from the list of devices found. Type "0000" as the password if needed.

iOS   Android

3. Wait for pairing to complete. You will hear an audio prompt when the earbuds have successfully paired and connected to your device.

If the earbuds fail to connect to your audio source, the earbuds will stay in search mode then power off after 5 minutes. If this happens, simply repeat the steps again to pair.

Once the earbuds have been paired, it will automatically try to connect to that paired mobile device every time the charging case's lid is opened, or the earbuds are powered on. Your Razer Hammerhead True Wireless Earbuds can only connect to one mobile device at a time.

To pair to a new device, press and hold the function button for both earbuds for at least 4 seconds until you hear the audio prompt for pairing mode.

To restore to an unpaired state, enter pairing mode for both earbuds and then triple press and hold the function button on any earbud.

GAMING MODE

Press the function button on any earbud 3 times to activate gaming mode. Once enabled, your earbuds will function at a lower latency; giving you real-time audio feedback while gaming.

For best performance, it is recommended to keep your earbuds within a very close distance of the audio source.

FUNCTION BUTTON QUICK REFERENCE

The following functions are available when the earbuds are paired to a mobile device.

	LEFT FUNCTION BUTTON	
	Press and hold for 2 seconds	Power on
		Reject incoming call
	Press and hold for 4 seconds	Pairing mode
	Double press	Activate virtual assistant

		Accept incoming call or end current call
	Triple press	Enable/disable gaming mode

	RIGHT FUNCTION BUTTON	
	Press and hold for 2 seconds	Power on
		Reject incoming call
	Press and hold for 4 seconds	Pairing mode
	Double press	Play/pause media
		Accept incoming call or end current call
	Triple press	Enable/disable gaming mode

THX AUDIO

Experience studio quality audio that's specifically designed for games, movies, and music on mobile devices. Download the Razer Hammerhead True Wireless Earbuds App.

Please refer to the Online Master Guide at support.razer.com for in-depth instructions on how to configure and use your Razer Hammerhead True Wireless Earbuds.

SAFETY AND MAINTENANCE

SAFETY GUIDELINES
In order to achieve maximum safety while using your Razer Hammerhead True Wireless Earbuds, we suggest that you adopt the following guidelines:

Should you have trouble operating the device properly and troubleshooting does not work, unplug the device and contact the Razer hotline or go to support.razer.com for assistance.

Do not take apart the device (doing so will void your warranty) and do not attempt to operate it under abnormal current loads.

Keep the device away from liquid, humidity or moisture. Operate the device only within the specific temperature range of 0°C (32°F) to 40°C (104°F). Should the temperature exceed this range, unplug and/or switch off the device in order to let the temperature stabilize to an optimal level.

The device isolates external ambient sounds even at low volumes, resulting in lowered awareness of your external surroundings. Please remove the device when engaging in any activity that requires active awareness of your surroundings.

Listening to excessively loud volume over an extended period of time can damage your hearing. Furthermore, legislation of certain countries permits only a maximum sound level of 86dB for 8 hours a day. We therefore recommend that you reduce the volume to a comfortable level when listening for prolonged periods of time. Please, take good care of your hearing.

FCC Statement
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment.
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution!
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
1) L'appareil ne doit pas produire de brouillage;
2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Le dispositif rencontre l'exemption des limites courantes d'évaluation dans la section 2.5 de RSS 102 et la conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information canadienne sur l'exposition et la conformité de rf.

Product registration numbers:

FCC ID: RWO-RZ120297
IC: 8092D-RZ120297