

Date: 23 Oct 2020

## Product Manual for Gaming Headset

Model: RZ04-0348

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## WHAT'S INSIDE / WHAT'S NEEDED

### WHAT'S INSIDE

- Gaming Headset (Model: RZ04-0348)

A. Adjustable padded headband

B. Leatherette ear cushions

C. Connect / EQ preset button

D. Game / Chat balance wheel

E. Mic with mic foam

F. Mic mute / Mic monitoring switch



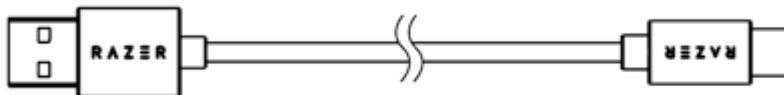
G. Volume wheel

H. Status indicator

I. Power button

J. Charging port

- Charging cable



- Important Product Information Guide

### WHAT'S NEEDED

- Xbox One™ / Xbox One™ S / Xbox One™ X / Xbox Series™ X  
OR
- PC (Windows® 10 64-bit or higher) with a free USB port\*
- Internet connection for app installation

*\*May require the Xbox Wireless Adapter for Windows 10 (not included).*

**SAFETY STATEMENT**

**IMPORTANT!** Before using your Xbox console with this product, read its instruction manual for safety, health, and other information regarding the use of your Xbox console.

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## LET'S GET YOU COVERED

You've got a great device in your hands, complete with a 2-year limited warranty coverage. Now maximize its potential and score exclusive Razer benefits by registering at [razerid.razer.com](https://razerid.razer.com)

*Your product's serial  
number can be found here.*

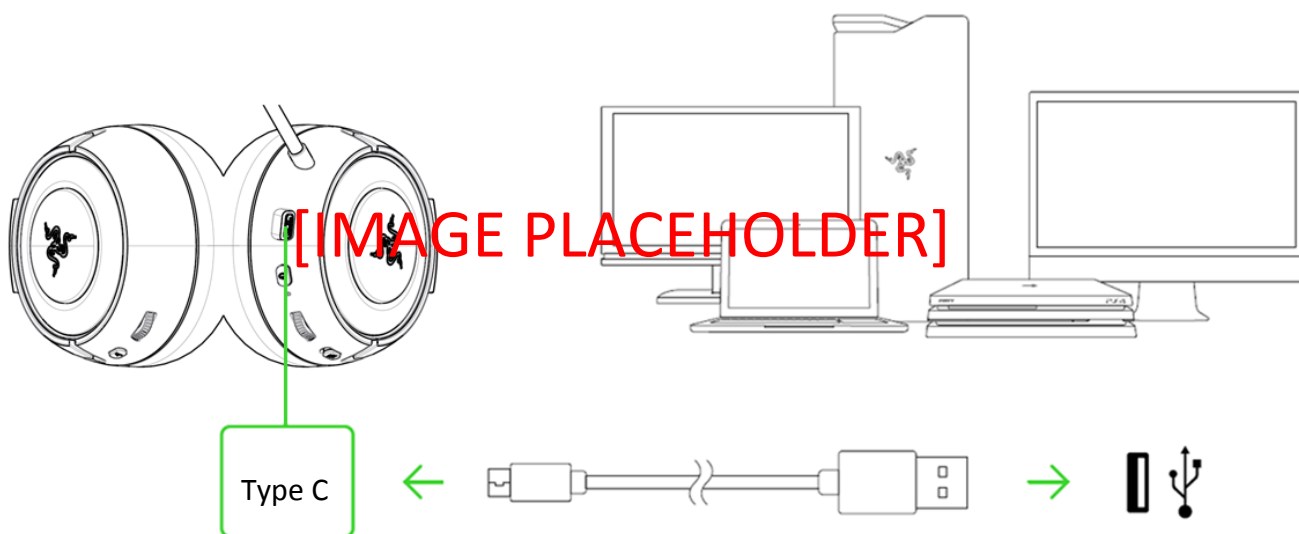
Got a question? Ask the Razer Support Team at [support.razer.com](https://support.razer.com)

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## GETTING STARTED

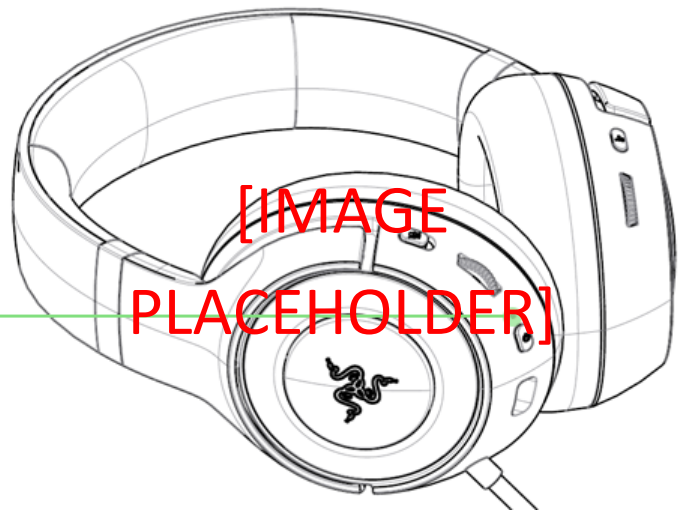
### CHARGING YOUR HEADSET

Connect your Gaming Headset (Model: RZ04-0348) to a powered USB port using the charging cable. For best results, please fully charge your headset before using it for the first time. A depleted headset will fully charge in about **x** hours.



While charging, your Gaming Headset (Model: RZ04-0348) will continuously show its battery level on the status indicator.

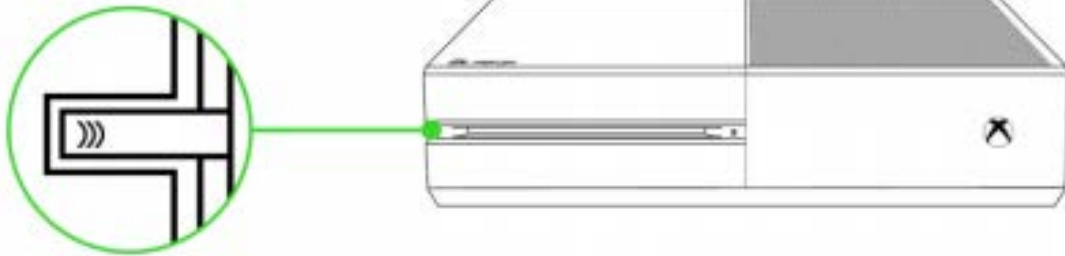
| Indicator | Battery level |
|-----------|---------------|
| ●         | Fully charged |
| ⊛         | Charging      |



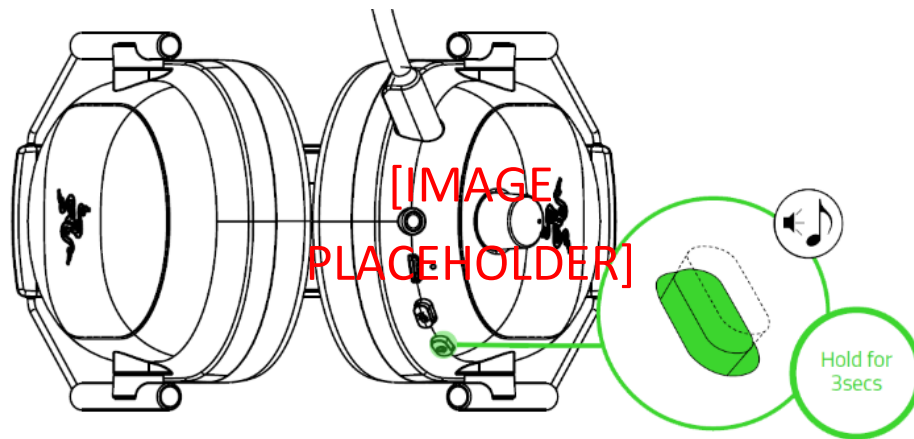
## PAIRING YOUR HEADSET

### A. TO YOUR XBOX CONSOLE

1. Press the Connect button on your console.

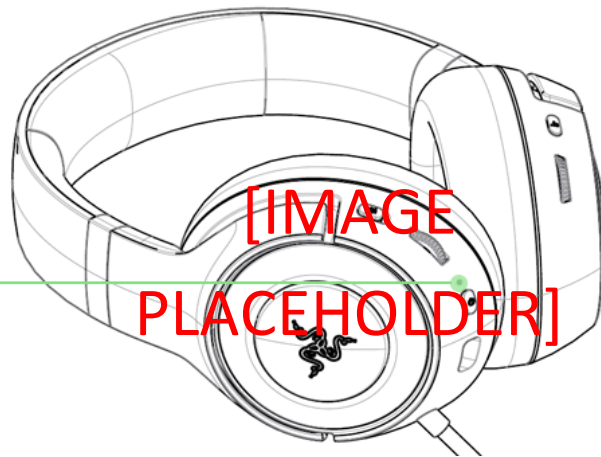


2. Press and hold the power button until the status indicator is lit, or until you hear a tone.



3. Wait until the status indicator becomes static green, indicating that the headset is now paired to the Xbox console.

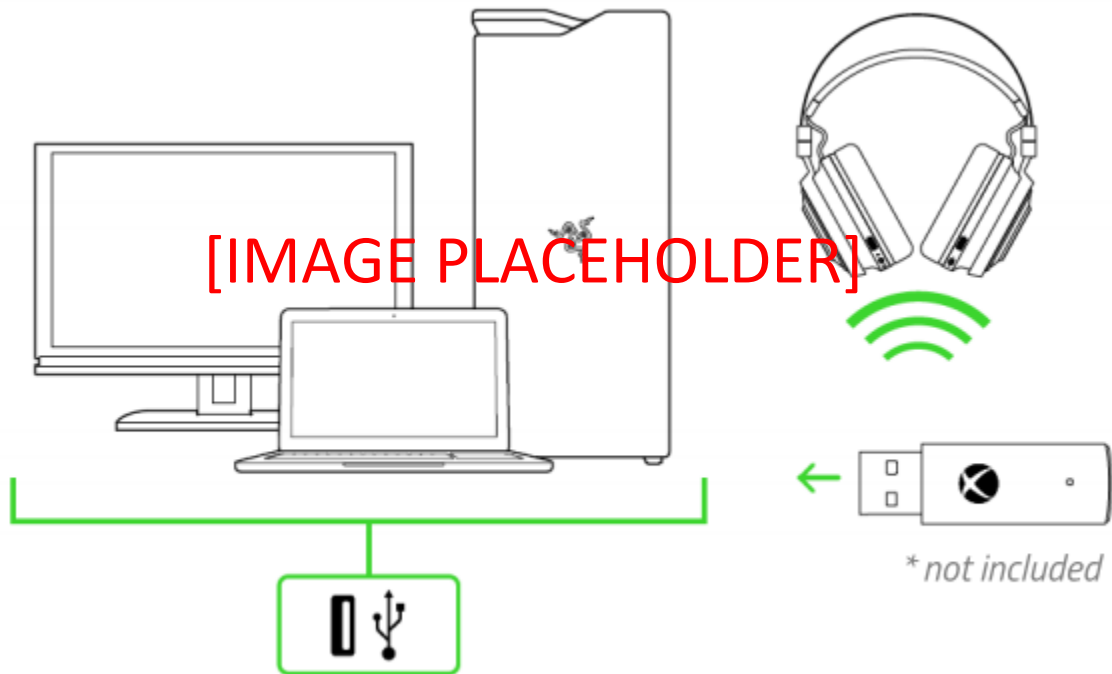
| Indicator | Status    |
|-----------|-----------|
| ●         | Connected |
| ⚙         | Pairing   |



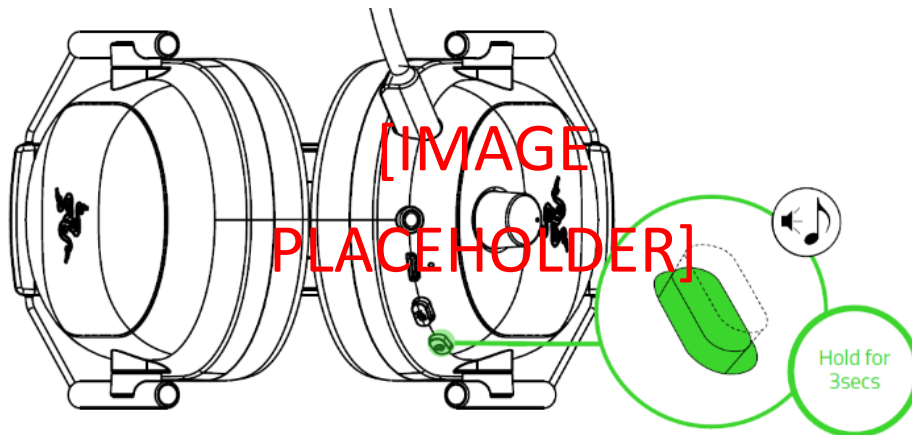
## B. TO YOUR PC VIA XBOX WIRELESS ADAPTER FOR WINDOWS 10\*

*Make sure that your Xbox Wireless Adapter for Windows 10 is up-to-date. Some systems have Xbox Wireless built in which allows you to pair your headset by using Add a device in Settings.*

1. Plug in your Xbox Wireless Adapter for Windows 10\* to your PC and then press its Connect button.



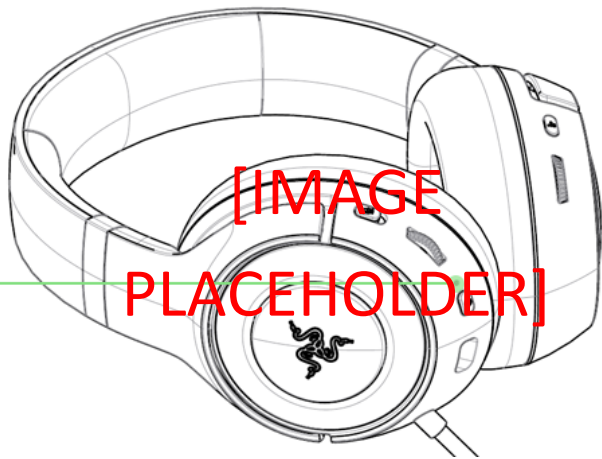
2. While powered off, press and hold the power button until the status indicator is lit, or until you hear a tone.



3. Wait until the status indicator becomes static green, indicating that the headset is now paired to the wireless adapter.



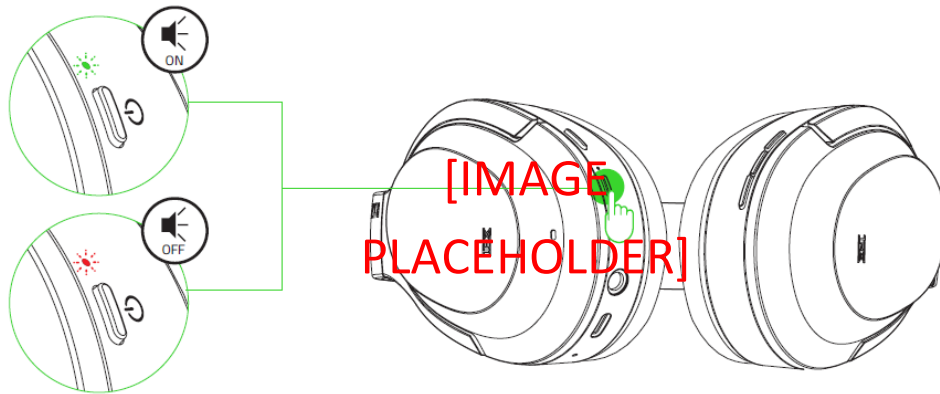
| Indicator | Status    |
|-----------|-----------|
| ●         | Connected |
| ⚙️        | Pairing   |



## USING YOUR GAMING HEADSET (MODEL: RZ04-0348)

### POWER BUTTON

Power on or off your headset by holding the power button until the status indicator is on; and press and hold the button again to turn off. Two distinct tones will help notify you that the headset is powered on or off.



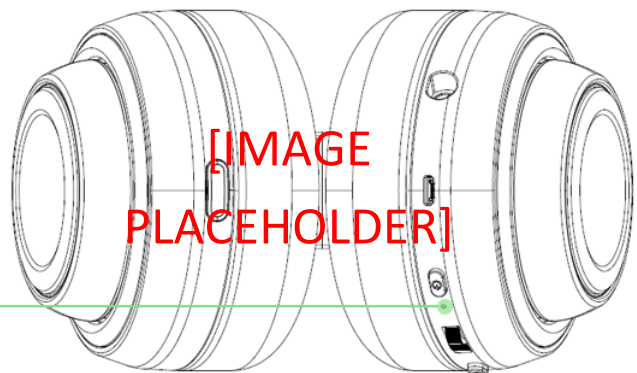
Other power button functions are available when the headset is powered on and connected to your device. These functions operate based on your device's current activity.

|              |                |
|--------------|----------------|
| Single press | Play/pause     |
| Double press | Skip track     |
| Triple press | Previous track |

### BATTERY LEVEL

When unplugged and powered on, the status indicator will briefly show the connection and battery status. While in use, there will be a tone notification when the headset needs to be recharged; during such time, the indicator will continue showing the battery status until you charge the headset.

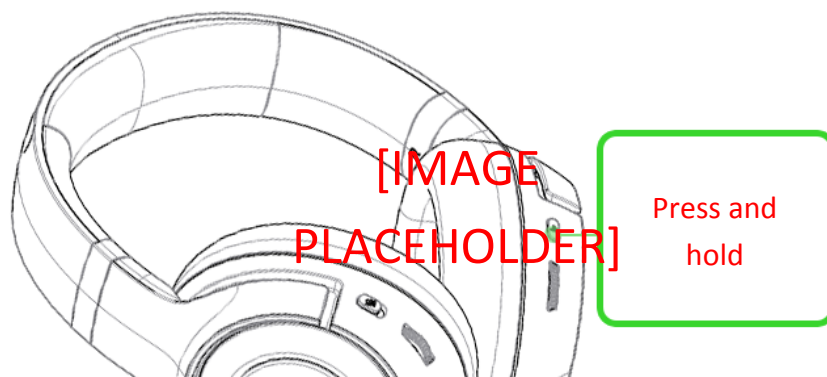
| Indicator | Tone         | Battery Level |
|-----------|--------------|---------------|
| •         | Warning tone | Low           |
| ☀         | Warning tone | Critical      |



## CONNECT / EQ PRESET BUTTON

### Pairing Mode

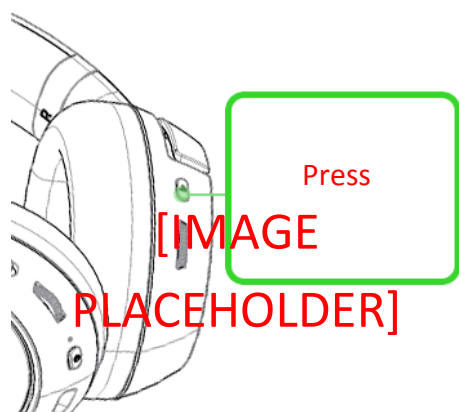
When pairing the headset to a different Xbox console or wireless adapter, use the Connect / EQ Preset button to activate its pairing mode. Simply press and hold the Connect / EQ button until the status indicator starts to blink in blue or until you hear a tone, indicating that the headset can now be paired with a different Xbox console or wireless adapter.



### EQ presets

Press the EQ Preset button to switch between the equalizer presets available on the headset.

[image placeholder]

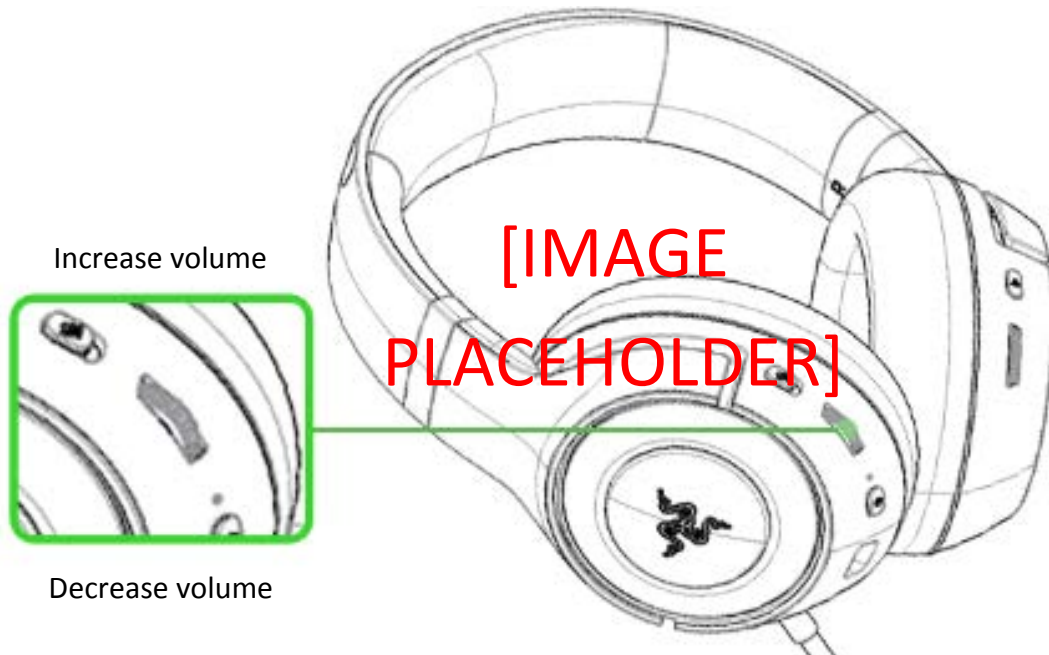


| Preset     | Description  |
|------------|--|
| Default    | All-around balance of audio clarity and bass           |
| Bass Boost | Immerse more on solid, realistic bass                  |
| FPS        | Hear the most subtle of footsteps sneaking from behind |
| Custom*    | Your own custom balance of audio clarity               |

*\*This preset will only become available upon customizing a preset on the [Razer Synapse for Xbox app](#).*

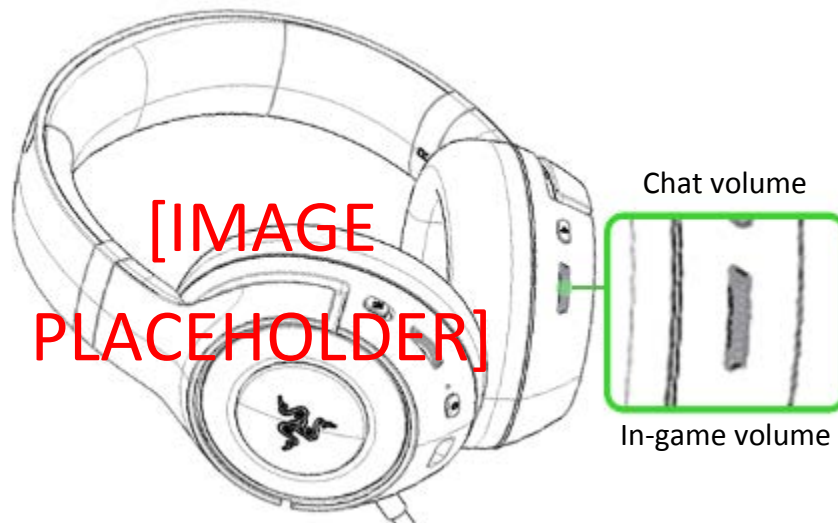
## VOLUME WHEEL

Rotate the volume wheel to increase or decrease the volume.

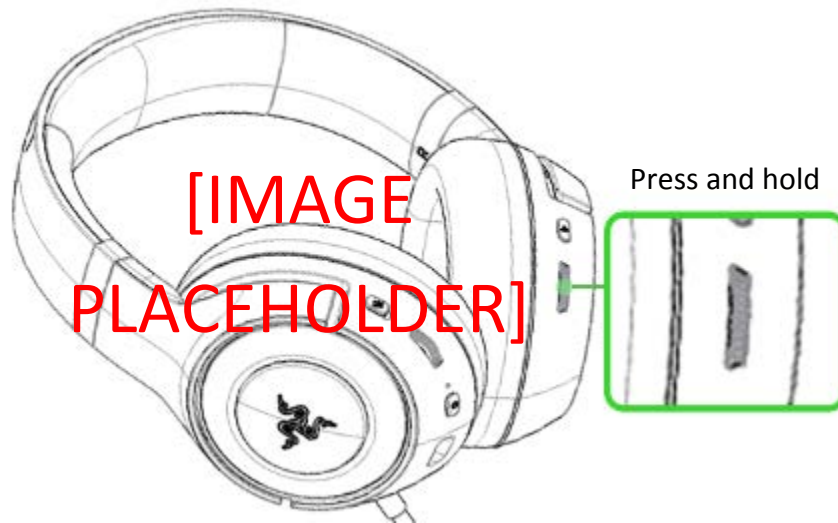


## GAME / CHAT BALANCE AND MIC MONITORING

Rotate the Game / Chat balance wheel to increase the in-game volume and decrease the voice chat volume or vice versa. By default, the notch on the wheel is set to the middle to indicate 50% chat and 50% game volume.

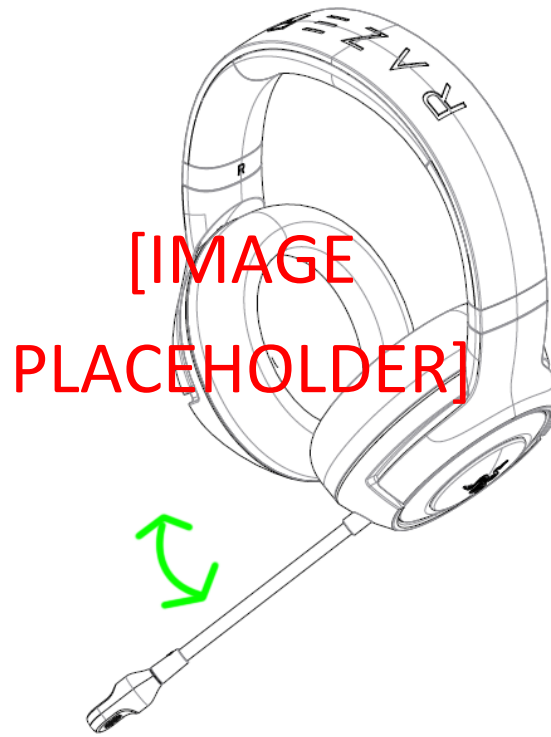


You may also press and hold the Game / Chat balance wheel until you hear a tone to enable or disable mic monitoring.

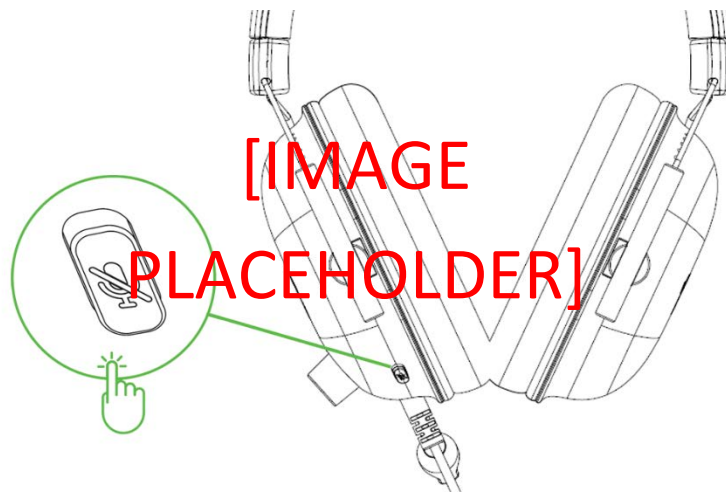


## MICROPHONE

Bend the mic until it is parallel to your mouth. Make sure the mic diaphragm is in front and the air vent is facing away from your mouth.

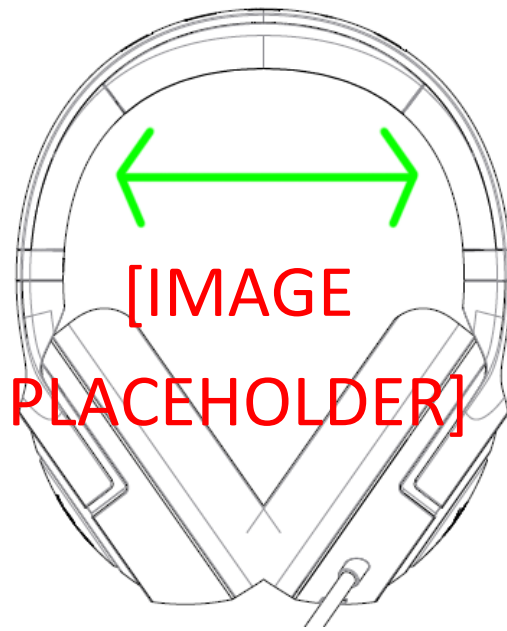


Press the mic mute button to mute or unmute the microphone.



## COMFORT

It's recommended to gently stretch the headset before placing it over your head to minimize headband stress however, don't stretch the headset beyond its limits.



## RAZER SYNAPSE FOR XBOX APP

Use the [Razer Synapse for Xbox app](#) to personalize your own EQ preset which you can set as the Custom preset of your headset and even adjust several mic features for a fully immersive audio experience.

*\*Download and install the [Razer Synapse for Xbox app](#) from the Microsoft Store on your gaming console or PC.*

Find out more about your brand-new wireless headset at [support.razer.com](https://support.razer.com).

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## SAFETY AND MAINTENANCE

### SAFETY GUIDELINES

In order to achieve maximum safety while using your Gaming Headset (Model: RZ04-0348), we suggest that you adopt the following guidelines:

Should you have trouble operating the device properly and troubleshooting does not work, unplug the device and contact the Razer hotline or go to [support.razer.com](https://support.razer.com) for assistance.

Do not take apart the device (doing so will void your warranty) and do not attempt to operate it under abnormal current loads.

Keep the device away from liquid, humidity or moisture. Operate the device only within the specific temperature range of 0°C (32°F) to 40°C (104°F). Should the temperature exceed this range, unplug and/or switch off the device in order to let the temperature stabilize to an optimal level.

The device isolates external ambient sounds even at low volumes, resulting in lowered awareness of your external surroundings. Please remove the device when engaging in any activities that requires active awareness of your surroundings.

Listening to excessively loud volumes over extended periods of time can damage your hearing. Furthermore, legislation of certain countries permits a maximum sound level of 86db to affect your hearing for 8 hours a day. We therefore recommend that you reduce the volume to a comfortable level when listening for prolonged periods of time. Please, take good care of your hearing.



## MAINTENANCE AND USE

The Gaming Headset (Model: RZ04-0348) requires minimum maintenance to keep it in optimum condition. Once a month we recommend you clean it using a soft cloth or cotton swab to prevent dirt buildup. Do not use soap or harsh cleaning agents.

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## LEGALESE

### COPYRIGHT AND INTELLECTUAL PROPERTY INFORMATION

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### LIMITED PRODUCT WARRANTY

For the latest and current terms of the Limited Product Warranty, please visit [razer.com/warranty](https://www.razer.com/warranty).

## LIMITATION OF LIABILITY

Razer shall in no event be liable for any lost profits, loss of information or data, special, incidental, indirect, punitive or consequential or incidental damages, arising in any way out of distribution of, sale of, resale of, use of, or inability to use the Product. In no event shall Razer's liability exceed the retail purchase price of the Product.

## GENERAL

These terms shall be governed by and construed under the laws of the jurisdiction in which the Product was purchased. If any term herein is held to be invalid or unenforceable, then such term (in so far as it is invalid or unenforceable) shall be given no effect and deemed to be excluded without invalidating any of the remaining terms. Razer reserves the right to amend any term at any time without notice.

|  |    |    |    |    |    |    |    |    |    |    |    |
|--|----|----|----|----|----|----|----|----|----|----|----|
|  | AT | BE | BG | CZ | DK | EE | FR | DE | IS | IE | IT |
|  | EL | ES | CY | LV | LI | LT | LU | HU | MT | NL | NO |
|  | PL | PT | RO | SI | SK | TR | FI | SE | CH | UK | HR |

Attention: In EU member states and EFTA countries, the operation in the frequency range 5150MHz - 5350MHz is only permitted indoors.



## STATEMENT OF COMPLIANCE WITH EU DIRECTIVE

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DIRECTIVE

Hereby, Razer (Europe) GmbH, declares that this Gaming Headset Model: RZ04-0348 is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and 2015/865/EU.

### Gaming headset:

Radio Frequency: 2.4GHz WIFI

Operating Frequency:

2400-24835Mhz, Max Output power: 8.15dBm

Radio Frequency: 5GHz WIFI

Operating Frequency:

5150 - 5250 MHz, Max Output power:-0.10dBm

Operating Frequency:

5250 - 5350 MHz, Max Output power: 4.44dBm

Operating Frequency:

5470 - 5725 MHz, Max Output power: 5.82dBm

Operating Frequency:

5725 - 5850 MHz, Max Output power:-2.45dBm

## Important Hearing safety



### Caution



- To prevent possible hearing damage, do not listen at high volume levels for long periods. Set the volume to a safe level.



## **BATTERY WARNING**

The Gaming Headset contains a Li-ion rechargeable battery. In general, the life expectancy of such batteries is dependent upon usage. If you suspect that the Li-ion rechargeable battery inside the Gaming Headset may be drained (has a low charge), try charging it.

Caution: Do not open, mutilate, or expose to conducting materials (metal), moisture, liquid, fire, or heat. Doing so may cause batteries to leak or explode, resulting in personal injury. Do not leave the rechargeable battery discharged or unused for extended periods. Battery life varies with usage.

## **BATTERY INFO**

Risk of fire or explosion or defeat the safeguard of equipment if the battery is replaced by an incorrect type. Replace only with the same or equivalent type. Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion. High or low extreme temperatures or low air pressure at high altitude that the battery can be subjected to during use, storage or transportation. Leaving the battery in an extremely high temperature and/or low air pressure surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.

## **FCC DECLARATION OF CONFORMANCE**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help. For more information, refer to the online help system on **razer.com**.

## **FCC CAUTION STATEMENT**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

## NOTICE FOR CANADA

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:

- (1) This device may not cause interference; and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le present appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisee aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage;
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioelectrique subi, meme si le brouillage est susceptible d'en compromettre le fonctionnement.

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Le dispositif rencontre l'exemption des limites courantes d'evaluation dans la section 2.5 de RSS 102 et la conformite a l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information Canadienne sur l'exposition et la conformite derf.

1. the device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
2. for devices with detachable antenna(s), the maximum antenna gain permitted for devices in the bands 5250- 5350 MHz and 5470-5725 MHz shall be such that the equipment still complies with the e.i.r.p. limit;
3. for devices with detachable antenna(s), the maximum antenna gain permitted for devices in the band 5725- 5850 MHz shall be such that the equipment still complies with the e.i.r.p. limits specified for point-to-point and non-point- to-point operation as appropriate.

1. les dispositifs fonctionnant dans la bande

5150-5250 MHz sont reserves uniquement pour une utilisation a l'interieur afin de reduire les risques de brouillage prejudiciable aux systemes de satellites mobiles utilisant les memes canaux;

2. le gain maximal d'antenne permis pour les dispositifs utilisant les bandes 5250-5350 MHz et 5470-5725 MHz doit se conformer a la limite de p.i.r.e.;

3. le gain maximal d'antenne permis (pour les dispositifs utilisant la bande 5725-5850 MHz) doit se conformer a la limite de p.i.r.e. specifiee pour l'exploitation point a point et non point a point, selon le cas.

**NOTICE FOR CANADA**

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numerique de la classe B est conforme a la norme NMB-003 du Canada.

**CANADIAN CLASS B STATEMENT:**

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the radio interference regulations of Industry Canada. Le present appareil numerique n'emet pas de bruits radioelectriques depassant les limites applicables aux appareils numeriques de Classe B

prescrites dans le reglement sur le brouillage radioelectrique edicte par Industrie Canada.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 0mm between the radiator and your body.

Cet emetteur ne doit pas etre Co-place ou ne fonctionnant en meme temps qu'aucune autre antenne ou emetteur. Cet equipement devrait etre installe et actionne avec une distance minimum de 0mm entre le radiateur et votre corps.