

Date: 28 Sep 2020

Product Manual for Gaming Headset

Model: RZ04-0347

WHAT'S INSIDE / WHAT'S NEEDED

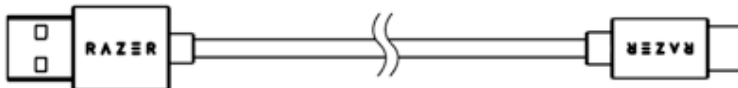
WHAT'S INSIDE

- Gaming Headset (Model: RZ04-0347)

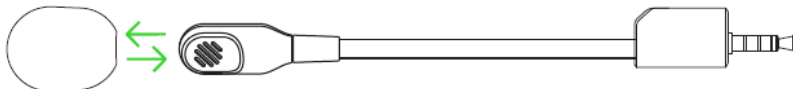


- | | |
|--|---------------------|
| A. EQ / Xbox Pairing button | G. Mic mute switch |
| B. Game / Chat balance wheel | H. Volume wheel |
| C. Bluetooth / Multi-function button | I. Status indicator |
| D. Adjustable padded headband | J. Power button |
| E. Breathable memory foam ear cushions | K. Charging port |
| F. Earcups powered by Razer Chroma™ | L. Microphone jack |
| | M. Mic diaphragm |

- Charging cable



- Removable Razer™ HyperClear Supercardioid Mic



- Important Product Information Guide

WHAT'S NEEDED

PRODUCT REQUIREMENTS

- Xbox One™ / Xbox One™ S / Xbox One™ X / Xbox Series™ X

OR

- PC (Windows® 10 64-bit or higher) with a free USB port*

OR

- Devices with Bluetooth 5.0 connectivity

RAZER HEADSET SETUP FOR XBOX APP REQUIREMENTS

- PC or Xbox console
- Internet connection for app installation

RAZER AUDIO COMPANION APP REQUIREMENTS

- iOS or Android device with Bluetooth connectivity
- Internet connection for app installation

**May require the Xbox Wireless Adapter for Windows 10 (not included).*

SAFETY STATEMENT

IMPORTANT! Before using your Xbox console with this product, read its instruction manual for safety, health, and other information regarding the use of your Xbox console.

LET'S GET YOU COVERED

You've got a great device in your hands, complete with a 2-year limited warranty coverage. Now maximize its potential and score exclusive Razer benefits by registering at razerid.razer.com

*Your product's serial
number can be found here.*

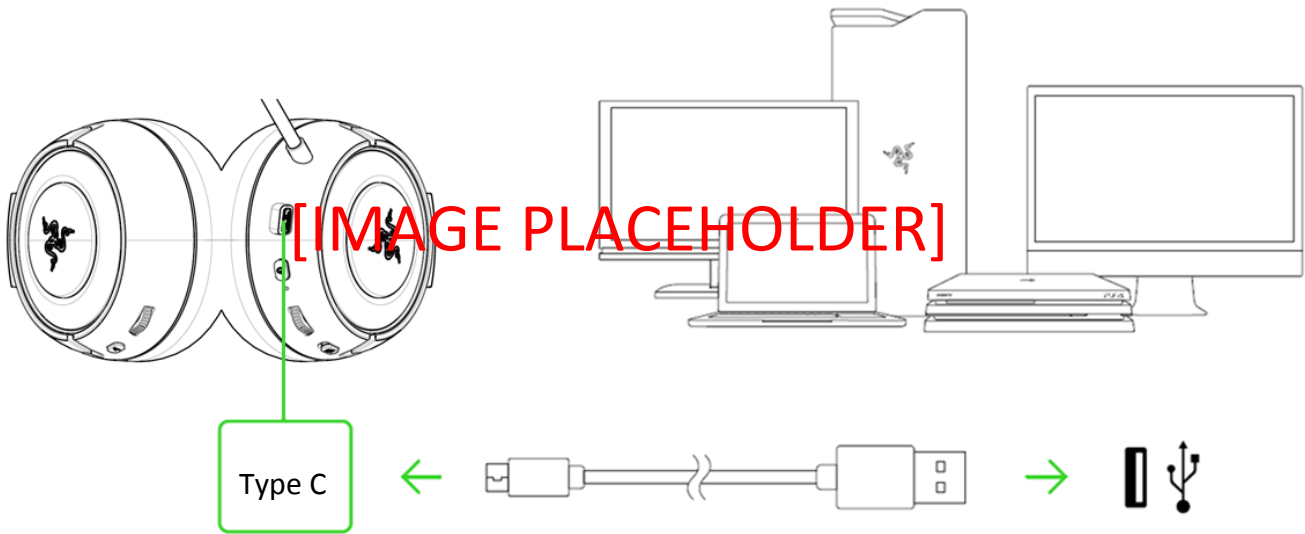
[IMAGE PLACEHOLDER]

Got a question? Ask the Razer Support Team at support.razer.com

GETTING STARTED

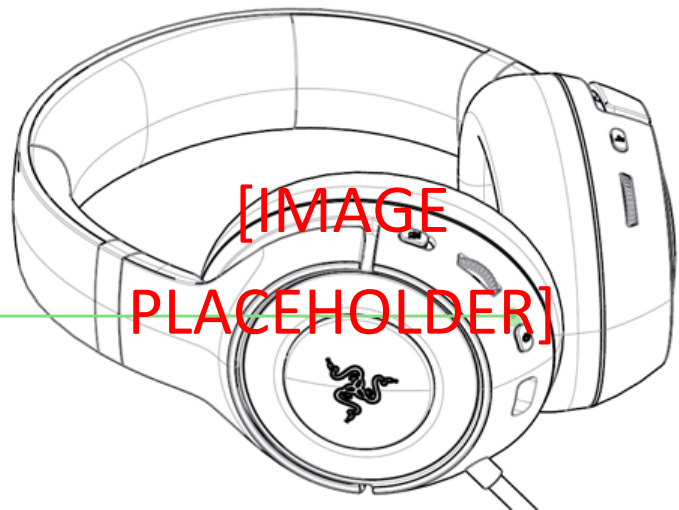
CHARGING YOUR HEADSET

Connect your Gaming Headset (Model: RZ04-0347) to a powered USB port using the charging cable. For best results, please fully charge your headset before using it for the first time. A depleted headset will fully charge in about (x) hours.



Once fully charged, your Gaming Headset (Model: RZ04-0347) will briefly show its battery level on the status indicator.

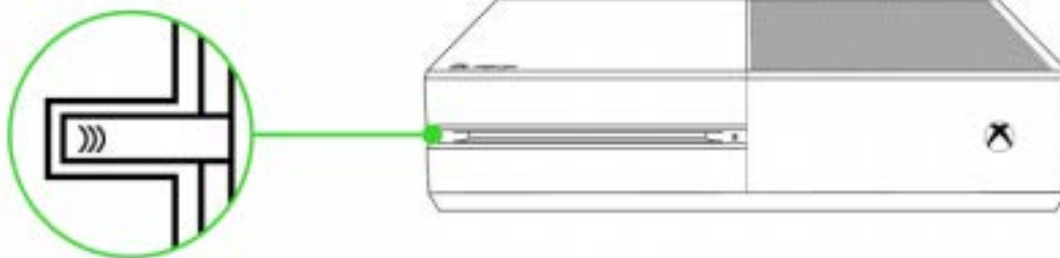
Indicator	Battery level
●	Fully charged
☀	Charging



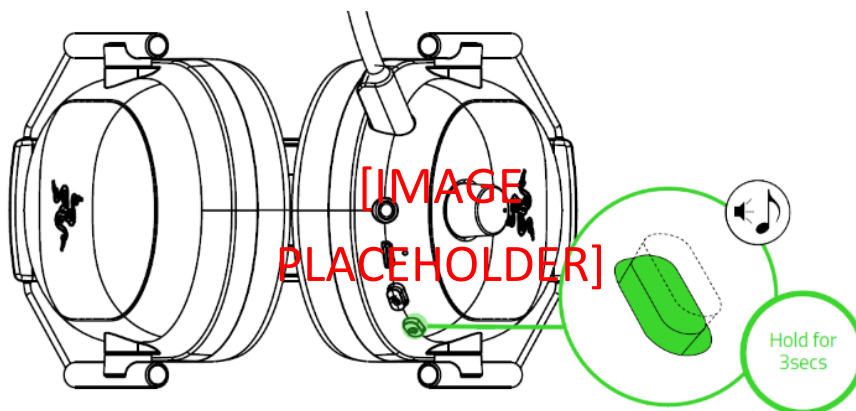
PAIRING YOUR HEADSET

A. TO YOUR XBOX CONSOLE



1. Press the Connect button on your console.

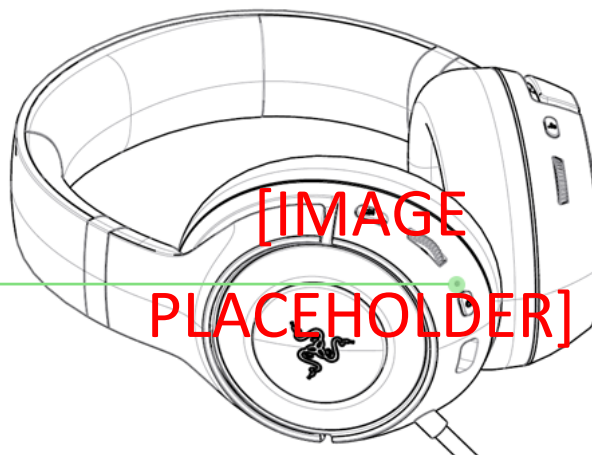


2. Press and hold the power button until the status indicator is briefly lit or until you hear a tone to power on the headset.



3. Press and hold the EQ / Xbox Pairing button until the status indicator is blinking green to activate Xbox pairing mode. The status indicator will then turn static green to indicate that the headset is now paired to the Xbox console.

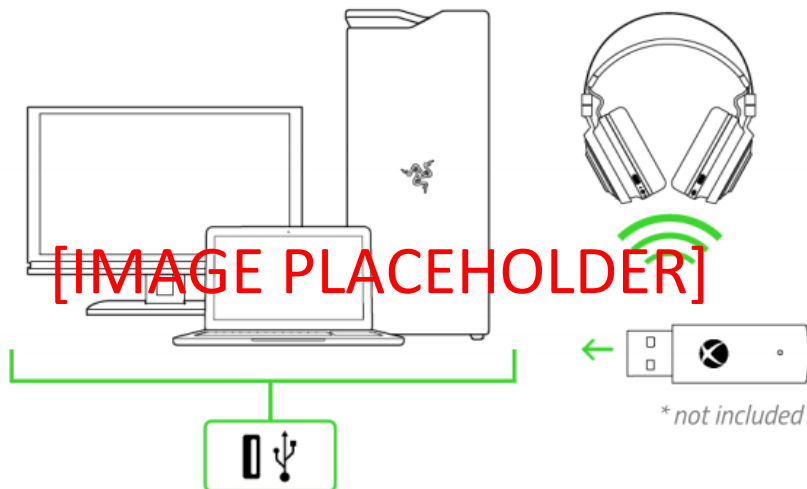
Indicator	Status
	Connected
	Pairing



B. TO YOUR PC VIA XBOX WIRELESS ADAPTER FOR WINDOWS 10*

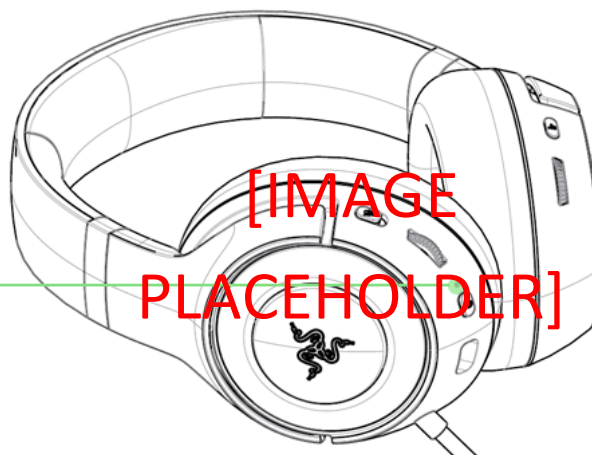
Make sure that your Xbox Wireless Adapter for Windows 10 is up-to-date. Some systems have Xbox Wireless built in which allows you to pair your headset by using Add a device in Settings.

1. Plug in your Xbox Wireless Adapter for Windows 10* to your PC and then press its Connect button.



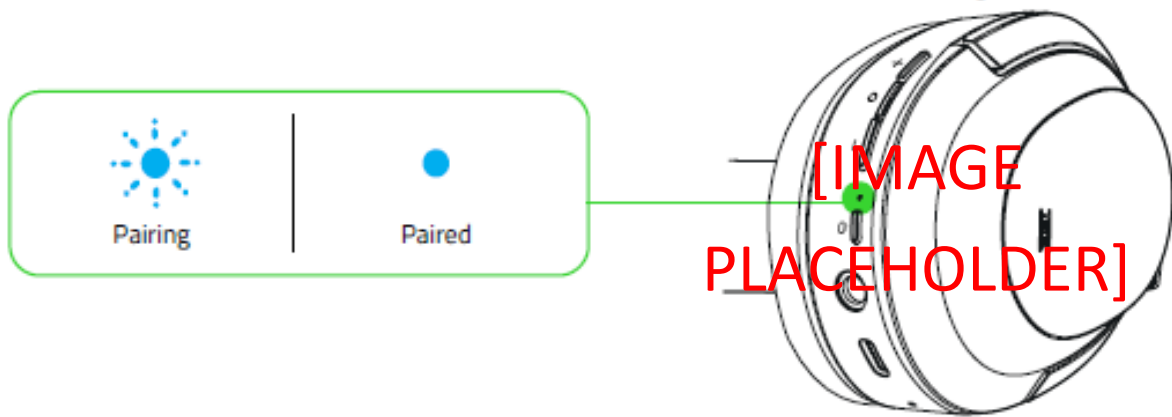
2. While powered on, press and hold the EQ / Xbox Pairing button until the status indicator is blinking green to activate Xbox pairing mode. The status indicator will then turn static green to indicate that the headset is now paired to the wireless adapter.

Indicator	Status
●	Connected
⦿	Pairing



C. TO YOUR MOBILE DEVICES VIA BLUETOOTH

While powered on, press the Bluetooth / Multi-function button until the status indicator is lit or until you hear a tone to activate Bluetooth pairing mode. Follow your device's instructions to pair it with your headset. Once the headset is paired, the status indicator will briefly change to static blue.

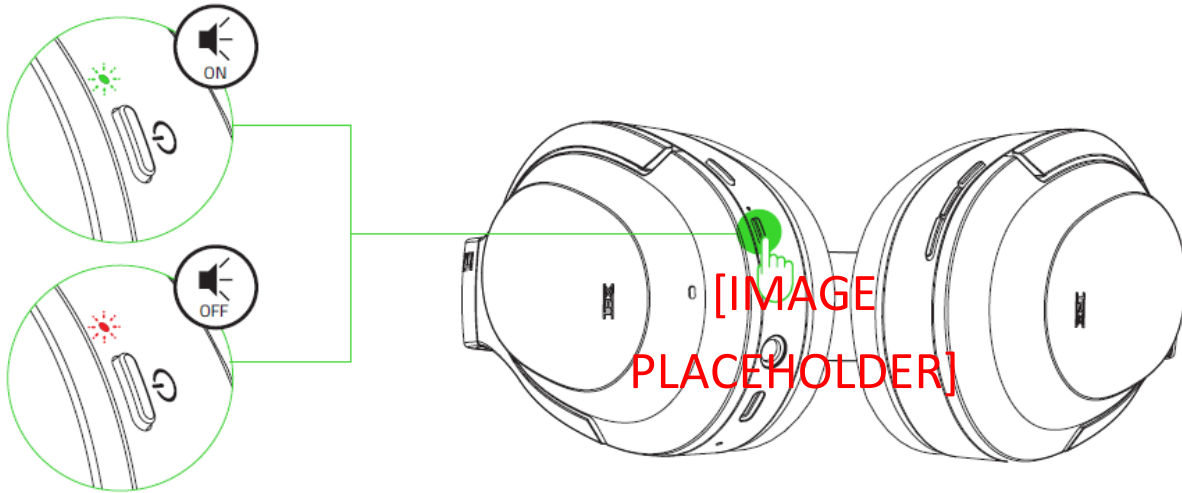


USING YOUR GAMING HEADSET (MODEL: RZ04-0347)

POWER BUTTON

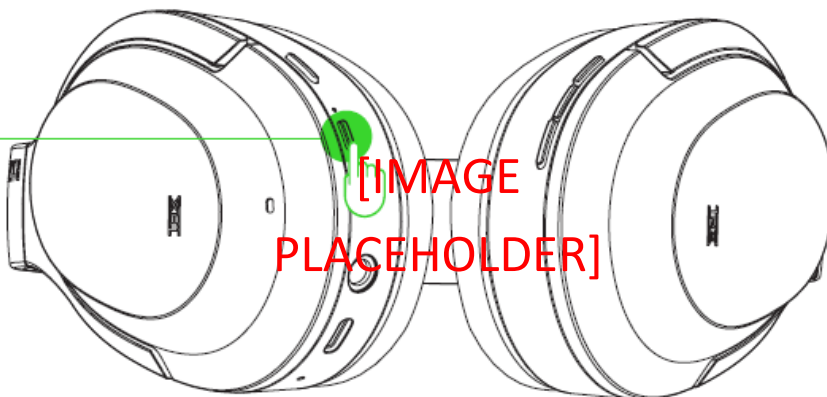
Power ON / OFF

Power on or off your headset by holding the power button until the status indicator is on; and holding the button again to turn off. Two distinct tones will help notify you that the headset is powered on or off.



Changing Earcup Lighting



When powered on, the power button can also be used to cycle between the lighting presets on the headset. Simply press the power button to change the current lighting effect on the earcups.

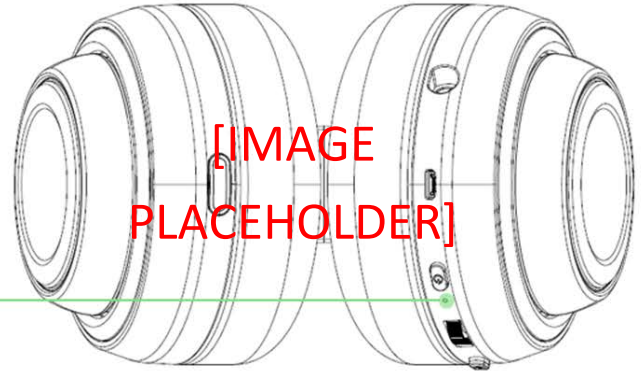


The headset's lighting effect can also be configured from the Razer Audio Companion app (on iOS and Android) and the Razer Headset Setup For Xbox app (on PC and Xbox console).

BATTERY LEVEL

When unplugged and powered on, the status indicator will briefly show the connection and battery status. While in use, there will be a tone notification when the headset needs to be recharged; during such time, the indicator will continue showing the battery status until you charge the headset.

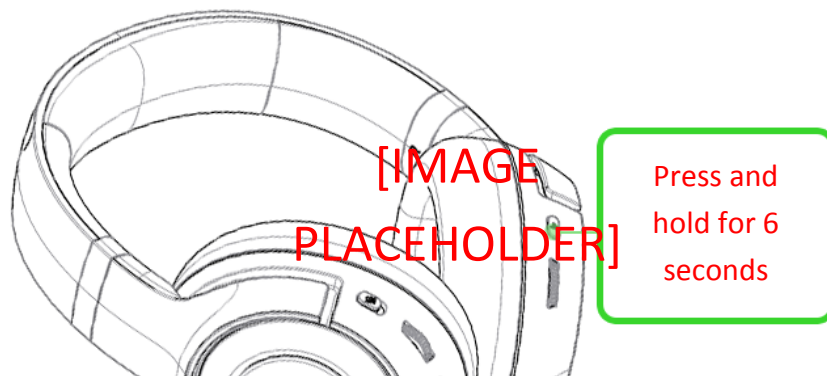
Indicator	Tone	Battery Level
	Warning tone	Low
	Warning tone	Critical



EQ / XBOX PAIRING BUTTON

Pairing Mode

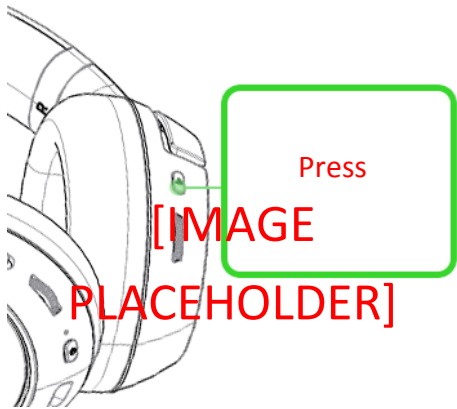
When pairing the headset to a different Xbox console or wireless adapter, use the EQ / Xbox Pairing button to activate Xbox pairing mode. Simply press and hold the EQ / Xbox Pairing button until the status indicator blinks in green or until you hear a tone, indicating that the headset can now be paired to a different Xbox console or wireless adapter.



EQ Presets

Press the EQ / Xbox Pairing button to switch between the equalizer presets available on the headset.

[image placeholder]

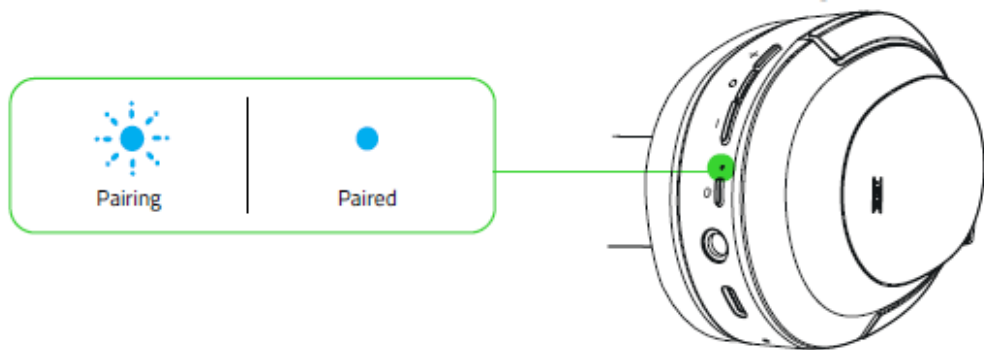


Preset	Description
Default	All-around balance of audio clarity and bass
Bass Boost	Immerse more on solid, realistic bass
FPS	Hear the most subtle of footsteps sneaking from behind
Custom*	Your own custom balance of audio clarity

**This preset will only be available when you customize a preset on the Razer Headset Setup for Xbox app or Razer Audio Companion app.*

BLUETOOTH / MULTI-FUNCTION BUTTON

Use the Bluetooth / Multi-function button to pair and connect your headset to mobile devices via Bluetooth connection. While powered on, press the Bluetooth / Multifunction button to activate or deactivate Bluetooth; or press and hold to activate Bluetooth pairing mode. Follow your device's instructions to pair it with your headset. Once the headset is paired, the status indicator will briefly change to static blue.



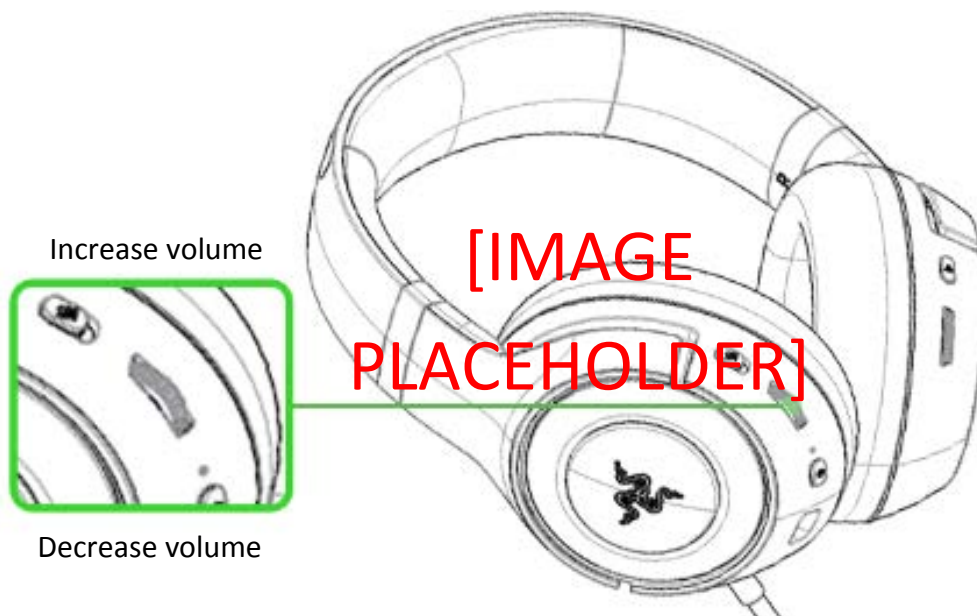
Other button functions are available when the headset is powered on and connected to your device. These functions operate based on your device's current activity.

Some features listed here may not be applicable to certain devices.

Single press	Activate / Deactivate Bluetooth
	Play/pause
	Accept incoming call or end current call
	Put call on-hold and accept incoming call
	End call and swap to on-hold call
Press and hold for 2 seconds	Launch voice command
	Reject incoming call
	Swap calls
	Enable or disable Gaming Mode
Press and hold for 4 seconds	Activate Bluetooth pairing mode
Double press	Skip track
Triple press	Previous track

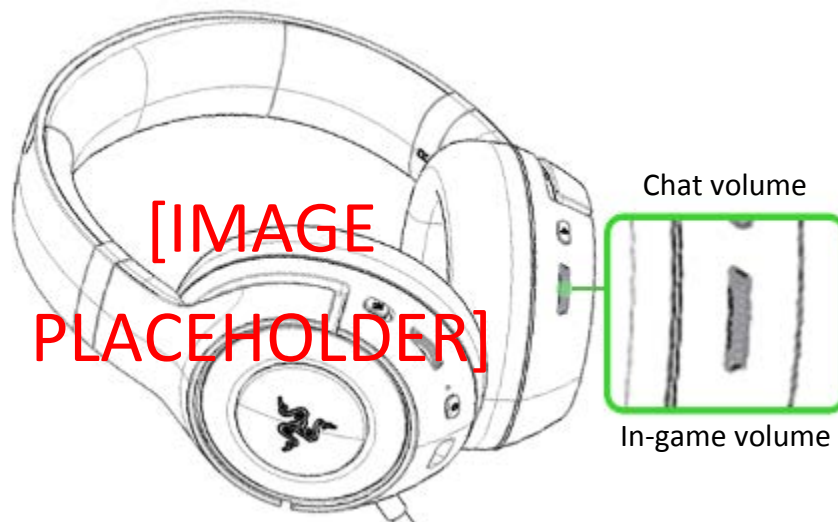
VOLUME WHEEL

Rotate the volume wheel to increase or decrease the volume.



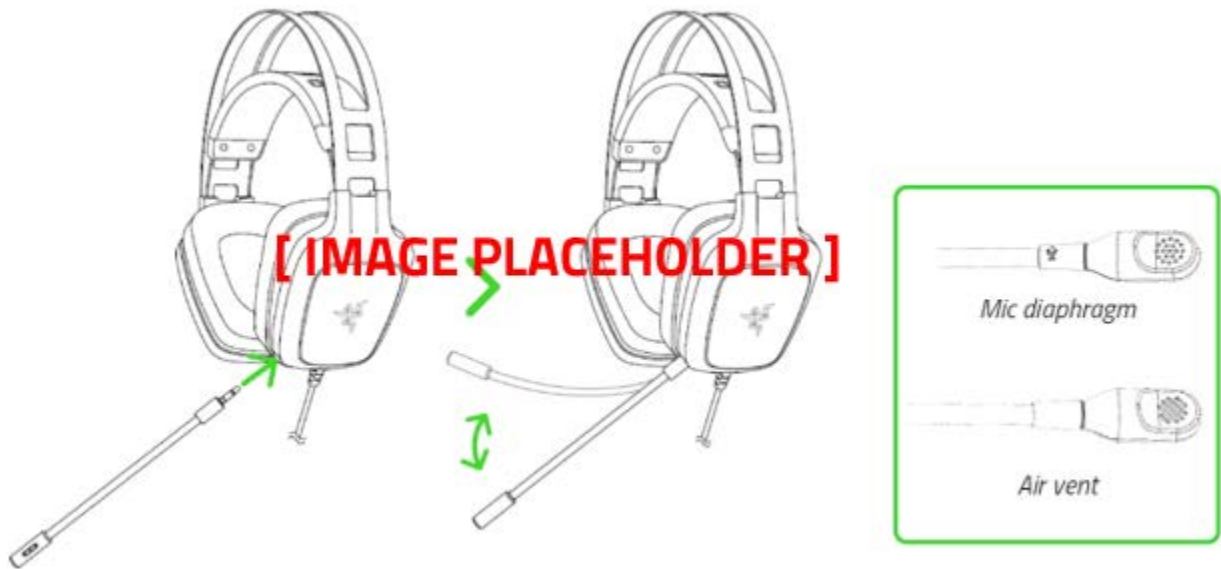
GAME / CHAT BALANCE

Rotate the Game / Chat balance wheel to increase the in-game volume and decrease the voice chat volume or vice versa. By default, the notch on the wheel is set to the middle to indicate 50% chat and 50% game volume.

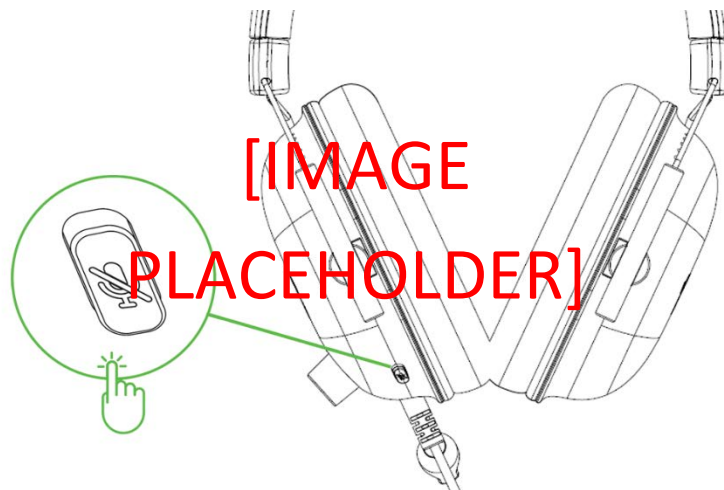


RAZER™ HYPERCLEAR SUPERCARDIOID MIC

Plug the Razer™ HyperClear Supercardioid Mic to the headphone and bend until it is parallel to your mouth. Make sure the mic diaphragm is in front and the air vent is facing away from your mouth.

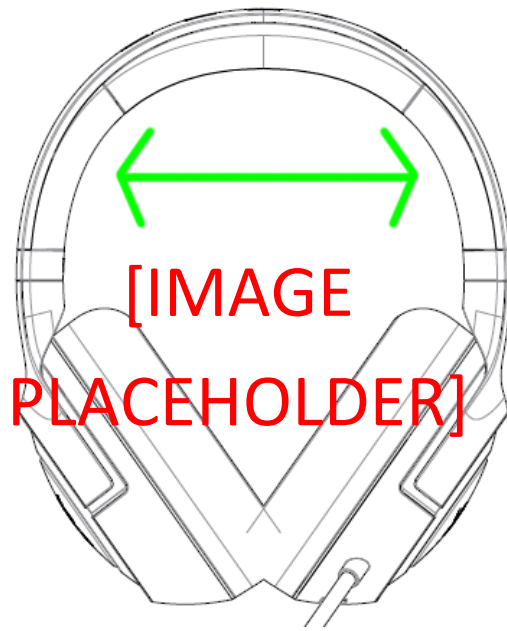


Slide the mic mute switch to mute or unmute the microphone.



COMFORT

It's recommended to gently stretch the headset before placing it over your head to minimize headband stress however, don't stretch the headset beyond its limits.



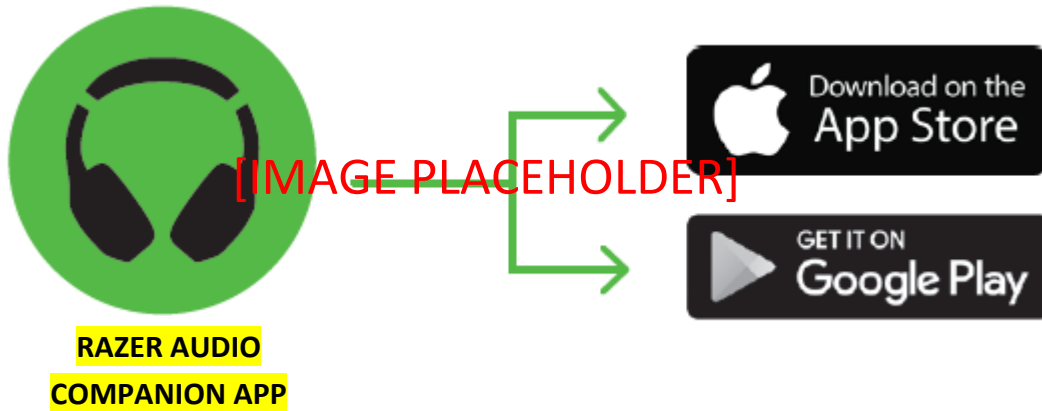
RAZER HEADSET SETUP FOR XBOX APP (FOR XBOX / PC)

Use the Razer Headset Setup for Xbox app to personalize your own EQ preset which you can set as the Custom preset of your headset, enable mic monitoring to hear your own voice through the headset, and even adjust other mic features for a truly immersive gaming experience.

**Download and install the Razer Headset Setup for Xbox app from the Microsoft Store on your gaming console or PC.*

RAZER AUDIO COMPANION APP (FOR MOBILE DEVICES)

Making advanced customization just got a whole lot easier for your Gaming Headset (Model: RZ04-0347). With its own mobile app, you can select or create your own equalizer preset, customize the headset's lighting and much more—anytime, anywhere.



1. Download the mobile app on your mobile device.
2. Launch the app and follow the onscreen instructions.

Find out more about your premium wireless headset at support.razer.com.

SAFETY AND MAINTENANCE

SAFETY GUIDELINES

In order to achieve maximum safety while using your Gaming Headset (Model: RZ04-0347), we suggest that you adopt the following guidelines:

Should you have trouble operating the device properly and troubleshooting does not work, unplug the device and contact the Razer hotline or go to for assistance.

Do not take apart the device (doing so will void your warranty) and do not attempt to operate it under abnormal current loads.

Keep the device away from liquid, humidity or moisture. Operate the device only within the specific temperature range of 0°C (32°F) to 40°C (104°F). Should the temperature exceed this range, unplug and/or switch off the device in order to let the temperature stabilize to an optimal level.

The device isolates external ambient sounds even at low volumes, resulting in lowered awareness of your external surroundings. Please remove the device when engaging in any activities that requires active awareness of your surroundings.

Listening to excessively loud volumes over extended periods of time can damage your hearing. Furthermore, legislation of certain countries permits a maximum sound level of 86db to affect your hearing for 8 hours a day. We therefore recommend that you reduce the volume to a comfortable level when listening for prolonged periods of time. Please, take good care of your hearing.

MAINTENANCE AND USE

The Gaming Headset (Model: RZ04-0347) requires minimum maintenance to keep it in optimum condition. Once a month we recommend you clean it using a soft cloth or cotton swab to prevent dirt buildup. Do not use soap or harsh cleaning agents.

LEGALESE

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LIMITED PRODUCT WARRANTY

For the latest and current terms of the Limited Product Warranty, please visit [razer.com/warranty](https://www.razer.com/warranty).

LIMITATION OF LIABILITY

Razer shall in no event be liable for any lost profits, loss of information or data, special, incidental, indirect, punitive or consequential or incidental damages, arising in any way out of distribution of, sale of, resale of, use of, or inability to use the Product. In no event shall Razer’s liability exceed the retail purchase price of the Product.

GENERAL

These terms shall be governed by and construed under the laws of the jurisdiction in which the Product was purchased. If any term herein is held to be invalid or unenforceable, then such term (in so far as it is invalid or unenforceable) shall be given no effect and deemed to be excluded without invalidating any of the remaining terms. Razer reserves the right to amend any term at any time without notice.

	AT	BE	BG	CZ	DK	EE	FR	DE	IS	IE	IT
	EL	ES	CY	LV	LI	LT	LU	HU	MT	NL	NO
	PL	PT	RO	SI	SK	TR	FI	SE	CH	UK	HR

Attention: In EU member states and EFTA countries, the operation in the frequency range 5150MHz - 5350MHz is only permitted indoors.



STATEMENT OF
COMPLIANCE WITH EU DIRECTIVE

STATEMENT OF COMPLIANCE WITH EU

DIRECTIVE

Hereby, Razer (Europe) GmbH, declares that this Gaming Headset Model: RZ04-0347 is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and 2015/865/EU.

Gaming headset:

Radio Frequency: BT

Operating Frequency:

2400-24835Mhz , Max Output power: 9.72dBm

Radio Frequency: BLE

Operating Frequency:

2400-24835Mhz , Max Output power: 8.38dBm

Radio Frequency: 2.4GHz WIFI

Operating Frequency:

2400-24835Mhz, Max Output power: 9.94dBm

Radio Frequency: 5GHz WIFI

Operating Frequency:

5150 - 5250 MHz, Max Output power: 0.25dBm

Operating Frequency:

5250 - 5350 MHz, Max Output power:0.75dBm

Operating Frequency:

5470 - 5725 MHz, Max Output power:5.45dBm

Operating Frequency:

5725 - 5850 MHz, Max Output power:1.41Bm



EU PRODUCT AND BATTERY DISPOSAL INFORMATION

BATTERY WARNING

The Gaming Headset contains a Li-ion rechargeable battery. In general, the life expectancy of such batteries is dependent upon usage. If you suspect that the Li-ion rechargeable battery inside the Gaming Headset may be drained (has a low charge), try charging it.

Caution: Do not open, mutilate, or expose to conducting materials (metal), moisture, liquid, fire, or heat. Doing so may cause batteries to leak or explode, resulting in personal injury. Do not leave the rechargeable battery discharged or unused for extended periods. Battery life varies with usage.

BATTERY INFO

Risk of fire or explosion or defeat the safeguard of equipment if the battery is replaced by an incorrect type. Replace only with the same or equivalent type. Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion. High or low extreme temperatures or low air pressure at high altitude that the battery can be subjected to during use, storage or transportation. Leaving the battery in an extremely high temperature and/or low air pressure surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.

Important Hearing safety



Caution



- To prevent possible hearing damage, do not listen at high volume levels for long periods. Set the volume to a safe level.

FCC DECLARATION OF CONFORMANCE

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help. For more information, refer to the online help system on **razer.com**.

FCC CAUTION STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

NOTICE FOR CANADA

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:

- (1) This device may not cause interference; and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le present appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisee aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage;
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioelectrique subi, meme si le brouillage est susceptible d'en compromettre le fonctionnement.

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Le dispositif rencontre l'exemption des limites courantes d'evaluation dans la section 2.5 de RSS 102 et la conformite a l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information Canadienne sur l'exposition et la conformite derf.

1. the device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
2. for devices with detachable antenna(s), the maximum antenna gain permitted for devices in the bands 5250- 5350 MHz and 5470-5725 MHz shall be such that the equipment still complies with the e.i.r.p. limit;
3. for devices with detachable antenna(s), the maximum antenna gain permitted for devices in the band 5725- 5850 MHz shall be such that the equipment still complies with the e.i.r.p. limits specified for point-to-point and non-point- to-point operation as appropriate.

1. les dispositifs fonctionnant dans la bande

5150-5250 MHz sont reserves uniquement pour une utilisation a l'interieur afin de reduire les risques de brouillage prejudiciable aux systemes de satellites mobiles utilisant les memes canaux;

2. le gain maximal d'antenne permis pour les dispositifs utilisant les bandes 5250-5350 MHz et 5470-5725 MHz doit se conformer a la limite de p.i.r.e.;

3. le gain maximal d'antenne permis (pour les dispositifs utilisant la bande 5725-5850 MHz) doit se conformer a la limite de p.i.r.e. specifiee pour l'exploitation point a point et non point a point, selon le cas.

NOTICE FOR CANADA

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numerique de la classe B est conforme a la norme NMB-003 du Canada.

CANADIAN CLASS B STATEMENT:

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the radio interference regulations of Industry Canada. Le present appareil numerique n'emet pas de bruits radioelectriques depassant les limites applicables aux appareils numeriques de Classe B

prescrites dans le reglement sur le brouillage radioelectrique edicte par Industrie Canada.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 0mm between the radiator and your body.

Cet emetteur ne doit pas etre Co-place ou ne fonctionnant en meme temps qu'aucune autre antenne ou emetteur. Cet equipement devrait etre installe et actionne avec une distance minimum de 0mm entre le radiateur et votre corps.