DATE: 29 JULY 2020
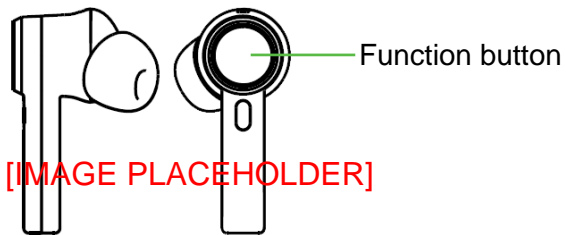
PRODUCT MANUAL FOR

WIRELESS EARPHONE MODEL: 344

CHARGING CASE MODEL: 344C

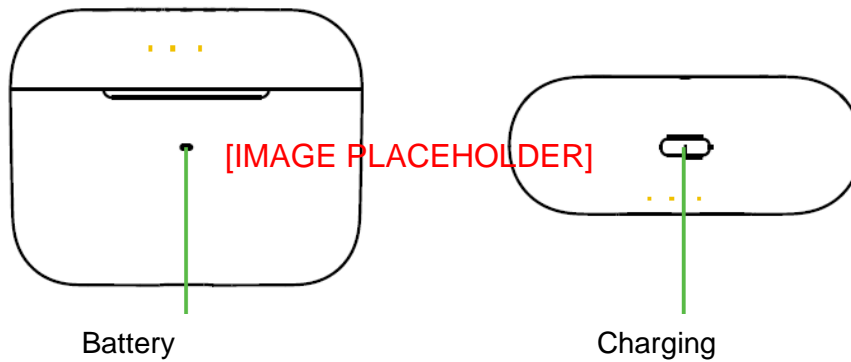.

WHAT'S INSIDE / WHAT'S NEEDED

WHAT'S INSIDE

- Wireless earphones (model: 344), Charging case (model: 344C)

Function button

[IMAGE PLACEHOLDER]

- Charging case

[IMAGE PLACEHOLDER]

Battery   Charging

- Charging cable

RAZER   [IMAGE PLACEHOLDER]   RAZER

- Additional silicone ear-tips in 3 varying sizes (S, M, L)

[IMAGE PLACEHOLDER]

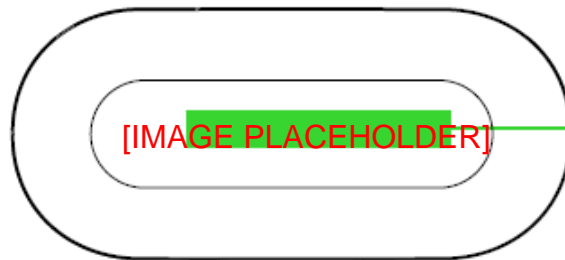## WHAT'S NEEDED

- Devices with Bluetooth audio capability
- Internet connection for app installation

LET'S GET YOU COVERED

You've got a great device in your hands, complete with a 2-year limited warranty coverage. Now maximize its potential and score exclusive Razer benefits by registering at razerid.razer.com

[IMAGE PLACEHOLDER]

Your product's serial number can be found

Got a question? Ask the Razer Support Team at support.razer.com

GETTING STARTED

CHARGING YOUR RAZER HAMMERHEAD TRUE WIRELESS PRO

For first time use, connect the charging case to a USB port using the charging cable without removing the earbuds. For subsequent use, the charging case and the earbuds can be charged independently.
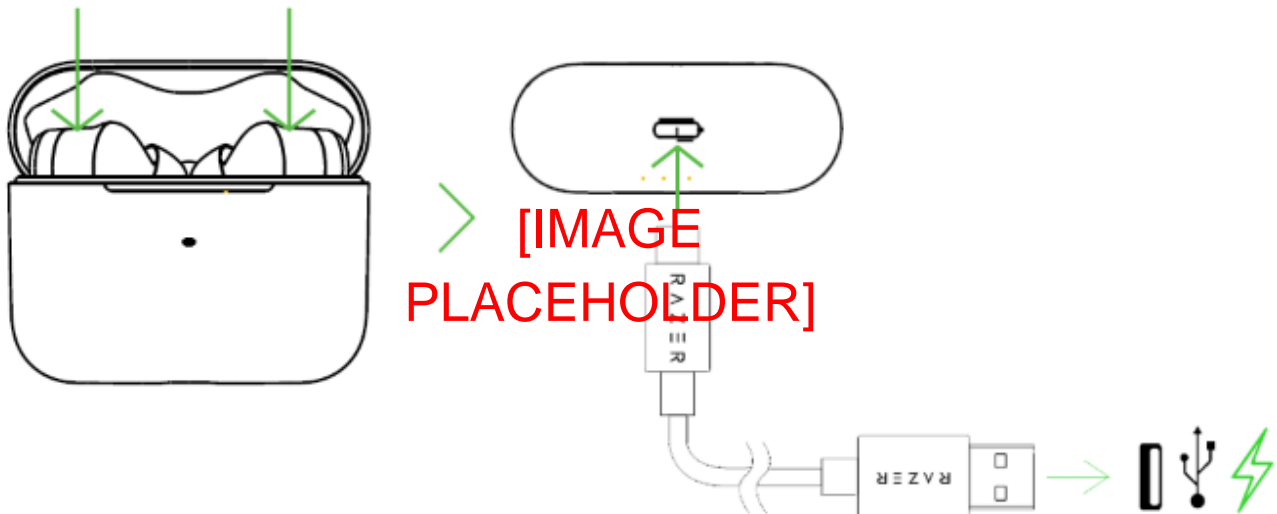
Wait until your Razer Hammerhead True Wireless Pro is fully charged.

BATTERY INDICATOR FOR THE CHARGING CASE

		Status
Static green	🟢	Battery full
Static orange	🟠	Battery low

When Plugged In
When Unplugged

Blinking red ⬤ | Battery critical

	Status
Static red ⬤	Charging
Static green ⬤	Fully charged

PAIRING TO A MOBILE DEVICE

When trying to connect your Razer product, remember to keep it within 1 meter of your mobile device.

1. While inside the charging case, simply open the lid to enter pairing mode.

[IMAGE PLACEHOLDER]
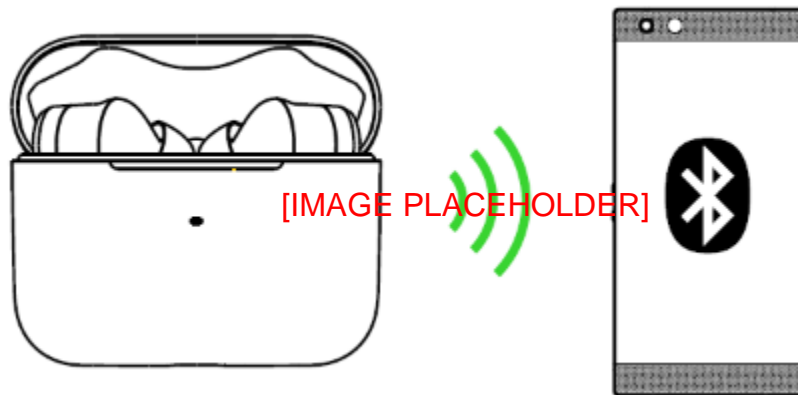
You will hear an audio prompt while the earbuds are in pairing mode.

2. Enable Bluetooth on your mobile device and select **Razer Hammerhead True Wireless Pro** from the list of devices found.
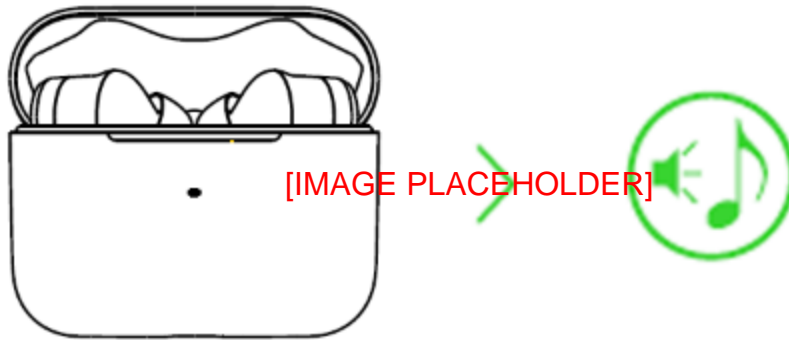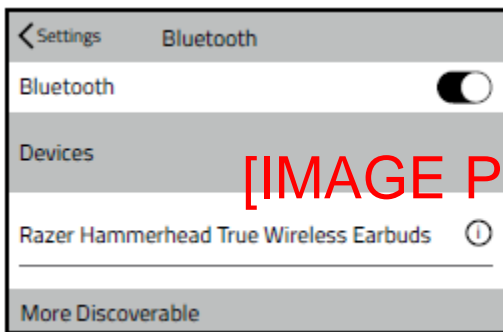

iOS   Android
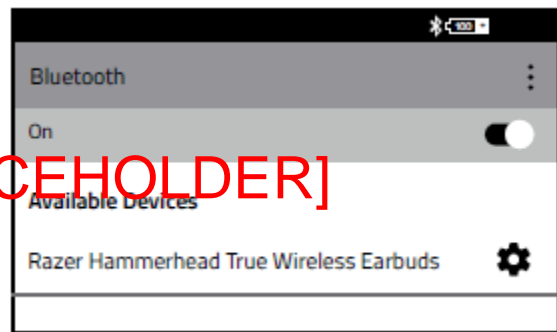
3. Wait for pai   . You will hear an audio pron   rbuds have successfully paired and connected to your device.
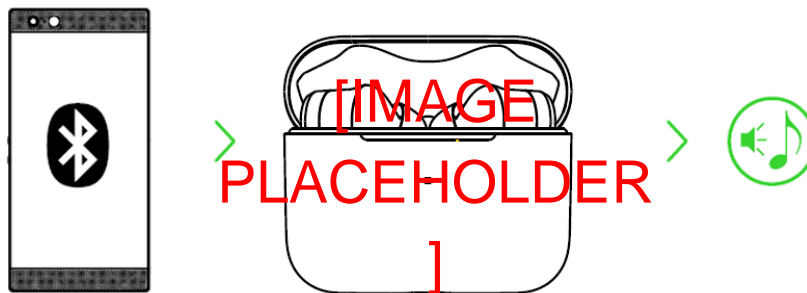
If the earbuds fail to connect to your audio source, the earbuds will stay in search mode then power off after 5 minutes. If this happens, simply repeat the steps again to pair.

Once the earbuds have been paired, it will automatically try to connect to that paired mobile device every time the charging case's lid is opened, or the earbuds are powered on. Your earbuds can only connect to one mobile device at a time.

USING YOUR EARBUDS

GAMING MODE

While connected, triple tap then hold the last tap for at least 2 seconds on any earbud to activate gaming mode. Once enabled, your earbuds will function at a lower latency; giving you real-time audio feedback while gaming. Repeat the same gesture to disable gaming mode.

[IMAGE PLACEHOLDER]

ACTIVE NOISE CANCELLATION (ANC) / QUICK ATTENTION MODE

Active Noise Cancellation helps eliminate background noise while Ambient awareness allows you to hear your surroundings without needing to remove the earbuds. While connected, tap and hold on any earbud for at least 2 seconds to activate ANC and repeat to activate Quick Attention Mode. Doing the same gesture for the third time will deactivate both functions.

[IMAGE PLACEHOLDER]

ℹ️ *An audio prompt will notify you when ANC and/or Quick Attention Mode have been enabled or disabled.*

The silicon ear-tips offer increased comfort, sound isolation, and security. Various size options let you achieve a comfortable and secure fit that effectively reduces unwanted noise.

Removal	**Replacement**
[IMAGE PLACEHOLDER]	[IMAGE PLACEHOLDER]

ℹ️ *Due to the different ear canal sizes of individuals, it's recommended to interchange the ear-tips to a larger or smaller size to improve comfort and sound quality and achieve a proper seal.*

POWER ON/OFF

To power off the device, simply place the earbuds back inside the charging case and close the lid. Opening the lid if they are in the charging case will power them on.

[IMAGE PLACEHOLDER]
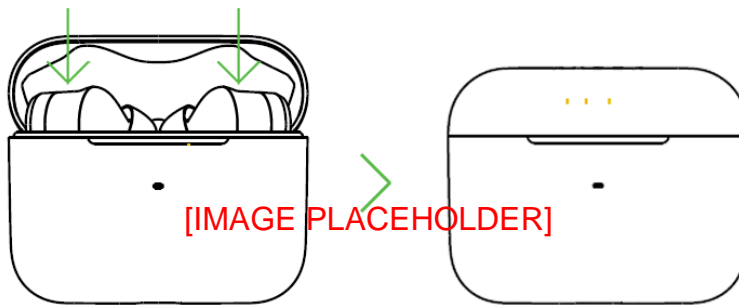
If the earbuds are left idle outside the charging case for a few minutes, you will hear an audio prompt and then the earbuds will power off.

[IMAGE PLACEHOLDER]

Tap and hold the function button on each earbud for at least 2 seconds to power them on again. You will hear an audio prompt from each earbud once they are powered on.

[IMAGE PLACEHOLDER]
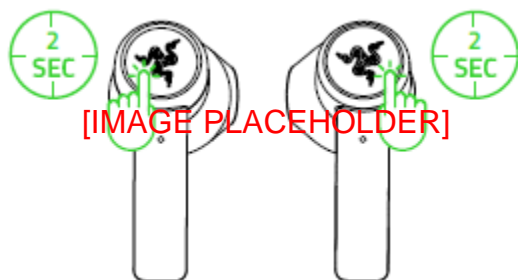
FUNCTION BUTTON QUICK REFERENCE

The following functions are only available when the earbuds are paired to a mobile device.

ACTION	EFFECT	AUDIO PROMPT
Tap	Answer call	Voice
	End call	None
	Play/pause media	None
Tap and hold for 2 seconds	Cycle between Enable ANC, Enable Quick Attention Mode, and Disable ANC and Quick Attention Mode	Voice
	Power on the corresponding earbud	Voice
	Reject incoming call	Voice
	Activate virtual assistant	Tone
Tap and hold for 6 seconds	Activate pairing mode for the corresponding earbud	Voice
Double tap	Accept incoming call or switch calls	None
	Skip to the next track when playing media	None
Triple tap	Return to the previous track when playing media	None
Triple tap then hold the last tap for 2 seconds*	Enable/disable Gaming Mode	Voice
	While in pairing mode, clear paired devices	Voice

DOWNLOAD THE APP

Making advanced customization just got a whole lot easier for your Wireless earphones (model: 344), Charging case (model: 344C). With its own mobile app, learn all its gestures, select from predefined EQs or customize one as needed, remap what each tap or gesture function does and much more—anytime, anywhere.

Razer Hammerhead True Wireless
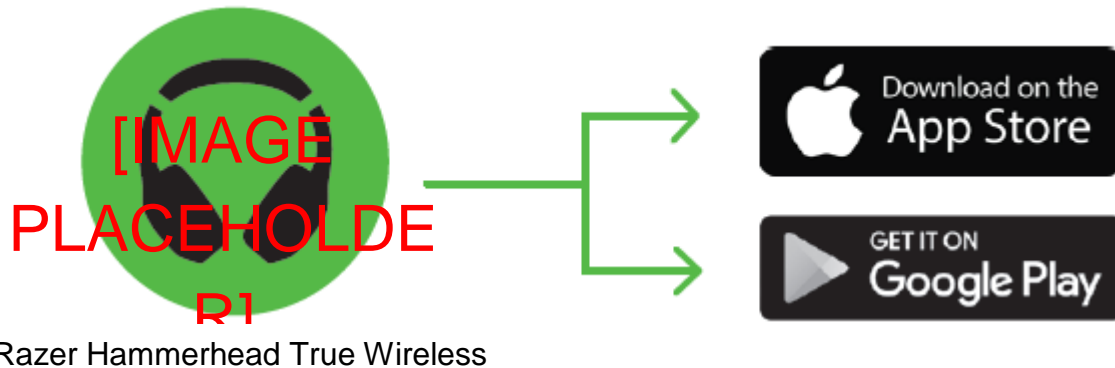
Find out more about your performance-packed earbuds at support.razer.com.

SAFETY AND MAINTENANCE

SAFETY GUIDELINES

In order to achieve maximum safety while using your Razer Hammerhead True Wireless Pro, we suggest that you adopt the following guidelines:

Should you have trouble operating the device properly and troubleshooting does not work, unplug the device and contact the Razer hotline or go to support.razer.com for assistance.

Do not take apart the device (doing so will void your warranty) and do not attempt to operate it under abnormal current loads.

Keep the device away from liquid, humidity or moisture. Operate the device only within the specific temperature range of 0°C (32°F) to 40°C (104°F). Should the temperature exceed this range, unplug and/or switch off the device in order to let the temperature stabilize to an optimal level.

The device isolates external ambient sounds even at low volumes, resulting in lowered awareness of your external surroundings. Please remove the device when engaging in any activities that requires active awareness of your surroundings.

Listening to excessively loud volumes over extended periods of time can damage your hearing. Furthermore, legislation of certain countries permits a maximum sound level of 86db to affect your hearing for 8 hours a day. We therefore recommend that you reduce the volume to a comfortable level when listening for prolonged periods of time. Please, take good care of your hearing.

MAINTENANCE AND USE

The Razer Hammerhead True Wireless Pro requires minimum maintenance to keep it in optimum condition. Once a month we recommend you clean it using a soft cloth or cotton swab to prevent dirt buildup. Do not use soap or harsh cleaning agents.

LEGALESE

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LIMITED PRODUCT WARRANTY

For the latest and current terms of the Limited Product Warranty, please visit razer.com/warranty.

LIMITATION OF LIABILITY

Razer shall in no event be liable for any lost profits, loss of information or data, special, incidental, indirect, punitive or consequential or incidental damages, arising in any way out of distribution of, sale of, resale of, use of, or inability to use the Product. In no event shall Razer's liability exceed the retail purchase price of the Product.

GENERAL

These terms shall be governed by and construed under the laws of the jurisdiction in which the Product was purchased. If any term herein is held to be invalid or unenforceable, then

such term (in so far as it is invalid or unenforceable) shall be given no effect and deemed to be excluded without invalidating any of the remaining terms. Razer reserves the right to amend any term at any time without notice.
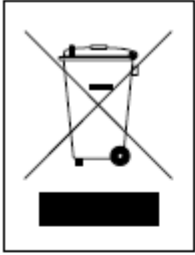
WASTE ELECTRICAL AND ELECTRONIC EQUIPMENT INFORMATION

ENGLISH

Correct Disposal of This Product (Waste Electrical & Electronic Equipment) (Applicable in the European Union and other European countries with separate collection systems) This marking shown on the product or its literature, indicates that it should not be disposed with other household wastes at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources. Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling. Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.

BATTERY INFO

Risk of fire or explosion or defeat the safeguard of equipment if the battery is replaced by an incorrect type. Replace only with the same or equivalent type. Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion. High or low extreme temperatures or low air pressure at high altitude that the battery can be subjected to during use, storage or transportation. Leaving the battery in an extremely high temperature and/or low air pressure surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.

EU PRODUCT AND BATTERY DISPOSAL INFORMATION

BATTERY WARNING

The Razer Hammerhead True Wireless Pro Earbuds and charging case contains Li-ion rechargeable batteries. In general, the life expectancy of such batteries is dependent upon usage. If you suspect that the Li-ion rechargeable battery inside the Razer Hammerhead True Wireless Pro Earbuds and charging case may be drained (has a low charge), try charging it. Caution: Do not open, mutilate, or expose to conducting materials (metal), moisture, liquid, fire, or heat. Doing so may cause batteries to leak or explode, resulting in personal injury. Do not leave the rechargeable batteries discharged or unused for extended periods. Battery life varies with usage.

CE STATEMENT OF COMPLIANCE WITH EU DIRECTIVE

ENGLISH
STATEMENT OF COMPLIANCE WITH EU DIRECTIVE
Hereby, Razer (Europe) GmbH, declares that this Razer Hammerhead True Wireless Pro Earbuds (Wireless earphones model: 344, Charging case model: 344C) is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and 2015/863/EU.

Wireless earphone (Left):
Radio Frequency: Bluetooth
Operating Frequency: 2400-2483.5Mhz
Output power: < 10dBm

Wireless earphone (Right):
Radio Frequency: Bluetooth
Operating Frequency: 2400-2483.5Mhz
Output power: < 10dBm

The full Declaration of Conformity can be requested via the following :
Company: Razer (Europe) GmbH
Address: Essener Bogen 23, 22419 Hamburg, Germany
E-mail: **compliance@razer.com**
Internet address: **http://www.razer.com**

FCC CAUTION STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by party responsible for compliance could void the user authority to operate this equipment.

IMPORTANT NOTE:

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

CANADA SAR

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 0mm between the radiator and your body.

Cet emetteur ne doit pas etre Co-place ou ne fonctionnant en meme temps qu'aucune autre antenne ou emetteur. Cet equipement devrait etre installe et actionne avec une distance minimum de 0mm entre le radiateur et votre corps.

NOTICE FOR CANADA

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Caution!
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 0mm between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet

équipement devrait être installé et actionné avec une distance minimum de 0mm entre le radiateur et votre corps.

CANADIAN CLASS B STATEMENT:
This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:
(1) This device may not cause interference; and
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

RADIATION EXPOSURE STATEMENT:
The product comply with the Canada portable RF exposure limit set forth for an uncontrolled environment and are safe for intended operation as described in this manual. The further RF exposure reduction can be achieved if the product can be kept as far as possible from the user body or set the device to lower output power if such function is available.

R 201-200571

Product registration numbers:
FCC ID: RWO-344
IC ID: 8092D-344