58MM Portable MINI Thermal Printer

Instruction Manual

Version

Feb, 2016

Notice

• All rights reserved. Reproduction of any part of this manual in any form whatsoever, without manufacturer's express permission is forbidden.

• The contents of this manual are subject to change without notice.

• All efforts have been made to ensure the accuracy of the contents of this manual at the time of going to press. However, should any errors be detected, manufacturer would greatly appreciate being informed of them.

• The above notwithstanding, manufacturer can assume no responsibility for any errors in this manual.

Declaration

We have been carefully handling the manual and trying our best to ensure the accuracy of the contents of this manual. But we still can't promise it is always correct due to our products are being improved and updated all the time. The contents of this manual will be updated without notice at any time.

All of our products must be used under environments/locations which are taken care by human being. We are not responsible for any loss or damages caused by any accident while the products are used without taken-care by human being. If there are any products failures caused by human behaviors or natural disaster, we will not provide or just provide partial free maintenance.

Please contact local agents for the latest information of the products.

Notes on safety

This section presents important information intended to ensure safety and effective use of the printer. Please read carefully.

- Be sure to use the specified battery and power source provided by our company. Connection to an improper power source may cause fire , explosion or damage to the printer.
- Don't put the battery into the fire or water, don't disassemble or modify the battery, don't be short circuit, otherwise may result in injury or fire even explosion.
- If the printer would not be used for a long time, be sure to take off the battery, otherwise the battery may leak the corrosive liquid out, if improper operation causes battery leak, and the liquid is spattered on the skin or clothes, please wash it with water immediately, if spattered in the eyes, please rinse them with water thoroughly and see a doctor.
- Please don't open the paper room cover when it is printing or just when printing is over, do not touch the print head with hand or body, overheat may cause scald.

Notes on using

1. Do not store the printer in hot and humid conditions.

2. The lithium battery have a character that if it is not used for several months, it possibly can't be charged ever.

3. The printer's power adapter is to be connected to a stable power 100~240Volts, please do

not use other devices on the same power socket, to avoid voltage fluctuations.

4. Avoid water or conductive material (for example: metal). If water is present on the

surface please turn off the power immediately.

5. Please ensure that a thermal paper roll is always inserted in the printer to avoid damaging the printing roller and the printer head.

6. Please ensure that your printer is serviced and repaired by a qualified technician. No responsibility is taken for misuse and/or non-qualified servicing.

7. The power adapter that comes with this printer is specifically designed to be only used with the printer, please do not use an alternative power adapter.or use 9V-2A The standard

power adapter.

8. In order to ensure print quality and longevity of your printer, please ensure that only good quality thermal paper rolls are used.

9. Please keep this manual in a safe place, where it can be accessed easily and used for your reference.

1. Features & Application area

—. Features

- It can print 58mm width thermal paper
- Paper dimensions 40mm
- High-speed,Clear printing
- Super power lithium electricity, standby time can reach 5-6 days
- Auto sleep, auto awake, save electricity
- small size, light weight, reliable performance, simple to connect, easy to use

二. Application area

Compared to the traditional thermal receipt printer, Mini printer has smaller body, more reliable capability, more steady printing and portable advantages. The Mini printer can work on a lot of locations, such as the TAXI bill printing, administrative fees receipt printing, post receipt printing, restaurant ordering information printing, online payment information printing, etc. With the rapid popularity of smart-mobile, Mini printer will be more widely used in the near future

2. Specification

Printing Method: Direct Thermal

Speed: 90mm/sec

Reliability TPH Life: 100km

Resolution: 203DPI (8dot/mm)

Printing Width: 48mm (384dot)

Paper Width: 58±01mm

Roll Diameter: φ≤40mm

Paper Type: Thermal Paper

Power: rechargeable lithium battery/NI-MH battery

Battery: 7.2VNiMh, 700mAh

Charging method: external charger

Print parameters: support to download the Logo trademark, support bar-code print.

Support bar-code types: UPC-A / UPC-E / JAN 13 (EAN13) / JAN8 (EAN8) / CODE39 / ITF /

CODABAR / CODE93 / CODE128 ; Two-dimensional code: QR CODE

Character size: 384 dots/line

FontA:12*24dots,1.5(W)*3.0(H)mm

FontB: 9*17dots, 1.1(W)*2.1(H)mm

Simplified/Traditional:24*24dots,3.0(W)*3.0(H)mm

Printing Chinese character: Chinese: simplified Chinese 24x24 point. support GB18030 font library,

support Taiwan and HK traditional(complex font) ANK: ANK characters

Language: support for multiple languages

(Support Traditional Chinese, Korean, Japanese, etc. must be instructed before purchased)

Extended character table:

OEM437/Katakana/OEM850/OEM860/OEM863/OEM865/West Europe/Greek/Hebrew/EastEurope/I ran/WPC1252/OEM866/OEM852/OEM858/IranII/Latvian/Arabic/PT1511251/OEM747/WPC1257/V ietnam/OEM864/Hebrew/WPC1255/Thai

Emulation: ESC/POS/STAR command

Interface: standard RS232/USB, Bluetooth 2.0&4.0(option)/SPP agreement or infrared/IRCOMM

agreement (optional)/Android up to 4.0 operation system.

Driver: Win200/Win2003/Win2000/Win7/WinXP/VISTA/WIN8/LINUX

Working Temperature: $-10 \sim 50^{\circ}$; Humidity: $10 \sim 90^{\circ}$

Weight: 192g





4.Communication Interface

- 1. RS232(COM): standard RS232 Communications Protocol
- 2. Bluetooth 2.0: standard Bluetooth 2.0 Communications Protocol
- 3. USB: standard USB Communications Protocol
- 4. Two-mode Bluetooth: General Bluetooth2.0 / 4.0 Communication Protocol

4-1. RS-232 Serial (COM) Interface

RS-232 is developed according to the EIA standard asynchronous transmission, the specifications are as following:

Data transmission: serial interface

Synchronization: asynchronous

Signal Level: RS-232 level, logic 1:-5.4v, logic 0 : +5.4v

Hardware Flow Control: None

Baud rate: 2400pbs to 115200pbs is optional

Data word length: 8 bits

Stop bit: 1bit

Parity: None

Users can get the current baud rate from the printer self-testing page.

Serial cable: We have made the cable specially using mini port like Mini USB port which connects the printer .The following picture shows the signal definition of the RS-232 Serial interface:

The connection between the printer and host follows the following rules:

Printer	Host
TXD	RXD
RXD	TXD
GND	GND

However, the printer usually works only on receiving data, it doesn't have to respond anything back to the host , then TXD signal can be ignored , and then the connection can be sampled as following:

Printer	Host
RXD	TXD
GND	GND

4-2. Bluetooth Connection

Bluetooth is a proprietary open wireless technology standard for exchanging data over short distances (using short-wavelength radio transmissions in the ISM band from 2400–2480 MHz) from fixed and mobile devices, creating personal area networks (PANs) with high levels of security.

4-2-1. Bluetooth specification

Using blueCore4-Ext chipset, fully compatible with Bluetooth 2.0;

High-sensitivity receive signal, small size, lower consumption

Supporting 1200bps ~ 1382400bps variety of baud rate;

Supporting SPP agreement, the maximum transfer speed is up to 3Mbit / s;

4-2-2. Use "AT" command to modify Bluetooth Module's parameters

Notice: The following changes can't be done by user, these should be done in factory by Manufacturer. So if user wants to change these parameters, please inform our sales person before ordering our printers.

Modify name---Send character string "AT+NAMEXXXX, feedback "Okname";

For example, if you want change name to "LY58", please send string "AT+NAMELY58".

Modify PIN code--- Send character string "AT+PINXXXX, feedback "Oksetpin";

For example, if you want change PIN code to "8888", please send string"AT+PIN8888".

(Note: Default PIN code is "1234", you only can reset PIN code with four figures.)

Clear Bluetooth address--- Send character string "AT+CLR00", feedback "Okclear";

Modify baud rate--- Send character string "AT+BAUDX, feedback "Ok+current baud rate";

X represents the baud rate code, as following:

1-----57600

22400	8115200
34800	9230400
49600	A460800
519200	B921600
638400	<i>C</i> 1382400

For example, if you want to change baud rate to 115200bps, please send string "AT+BAUD8".

4-2-3. Build connection.

- 1. Turn on the printer;
- 2. Search for the Bluetooth device with host device;
- 3. If there are other Bluetooth devices, please select "LY58"(for example) printer;
- 4. Enter default pairing code "1234"
- 5. Pairing succeed.

4-3. USB Interface

The printer is connected by standard Mini USB cable(included in accessories) for communication. The USB type belongs to slave device type.

5. The installation of the paper roll

The printer use 58MM thermal paper, and adopt to easy paper loading. So the paper is very convenient install.

Paper diameter Max 40mm.

Thermal paper installation method is as follows:

- (1) Open the printer top cover
- (2) Thermal Paper as follow Graph to put into paper storehouse



- (3) Put out a little of the paper outside printer, then close the top cover.
- (4) Use paper saw-tooth tear off redundant paper

Button Operating Instructions

POWER (Green Light)	FEED(Rad Light)	Printer Status
OFF	OFF	Printer Close
ON (Always)	Off	Printer open and have paper
ON(Always)	Flash	Printer Open , without paper
ON (Always)	ON (Always)	Printer have paper

Under the normal working status, the paper feeding begins when	the printer paper feed
press 【FEED】 button, and stop when loosen 【FEED】 button.	
Power off the printer, then hold down the 【FEED】 button and	The printer Self test
press the power button at the same time. Wait 2 seconds ,then	
loosen the [FEED] button, the current setting will be printed out.	
Power off the printer, then hold down the 【FEED】 button and	Transformation in both English
press the power button at the same time. Wait until the power	and Chinese
indicator &[ERROR]led are both on, and then [ERROR]led goes	
off, then loosen the <code>[FEED]</code> button, the language setting status	
will be printed out.	
Power off the printer, then hold down the 【FEED】 button and	Set printing density
press the power button at the same time. Wait until the power	
indicator &[ERROR]led are both on, and then [ERROR]led goes	
out, after, 【ERROR】 led goes on again ,then loosen the 【FEED】	
button, the density setting status will be printed out. (It has	
three levels setting for printing density, it is a circle Low	
level \rightarrow Middle level \rightarrow High level \rightarrow Low level, Please switch the	
density status by repeating operation presented above.)	
Power off the printer, hold down the [MODE] button and press	Hexadecimal printing
the power button at the same time. Wait until the power	
indicator &[ERROR]led are both on, and then [ERROR]led goes	
out, then loosen the 【MODE】 button. The printer turns into the	
hexadecimal printing mode and print the presentation.Way to	
quit hexadecimal printing : The way to quit hexadecimal printing	
mode is switch off the printer .	

6. Operating Manual for Android OS

This manual applies to all of our android OS compatible printers (both 58mm & 80mm width printer) Currently, the common communication ports we used for android OS are (USB Ethernet, Bluetooth)

If you want to use Android Device connected with our printer, first of all make sure that printers can be supported Android Operate System, proceed as follows (Bluetooth as example):

Step 1:

- Insert the CD driver disc into the CD-ROM, connect your cell phone with your computer;

Step 2:

- Find the File Named "SDK" from the CD driver, Then follow the path :

" BLUETOOTHDEMO ----bin----PrintDemo.APK ", install it in your Android phone. (Default pairing password for Bluetooth connection is "1234")

Step 3:

- Connect your cell phone with our printer once installation done .

Step 4:

- Find this icon and open it.click on the "Connect Printer" after the connection successfully, click on the "Print Test Page", the printer will work.

If you use the "USB", communication, set "BluetoothDEMO" from "Step 2" into the corresponding "USBDEMO".

Customer can get all the original code from below path if you need to develop your own APK (Path is: src
ightarrow com
ightarrow zj
ightarrow printdemo)

7. Operating Manual for IOS APP

1. Download the Test Tools "Printer-X" from App Store, as below:



(Image 1)

2. Turn on the Apple mobile Bluetooth , then click "Printer-X":



(Image 2)

3. In"Printer-X"will search "BlueTooth Printer"



RFID Reader

Scaning...! There are 2 scaned peripheral.



(Image 3)

4. Connect successful, put content into Edit Box to test printing.

Test: bold, underline, double width, double height, (minimum font)







(Image 5)

8. The Bluetooth configuration

Step1: Make sure your device (like PC, Note Book) has Bluetooth function, then once the

Bluetooth for your device is activated, you will see the Bluetooth sign 📑 showed in the right bottom side of your device(like PC) screen.



*Step2:*Power on the Bluetooth printer.

*Step3:*To add the Bluetooth printer, please left-click the →click "Add a Bluetooth Device", then you will enter wizard screen, please choose "My device is set up according and ready to be found" →click "Next" (showed as below).

Microsoft Wind Professio	ows ^{xp}
<u>A</u> dd a Bluetooth Device Show Bluetooth <u>D</u> evices	
<u>S</u> end a File <u>R</u> eceive a File	
Join a Personal Area Network	
Open Bluetooth Settings	
Remove Bluetooth <u>I</u> con	ə il 🗴 9. 41 🕅

®	Welcome to the Add Bluetooth Device Wizard
	Before proceeding, refer to the "Bluetooth" section of the device documentation. Then set up your device so that your computer can find it:
	- Turn it on - Make it discoverable (visible) - Give it a name (optional) - Press the button on the bottom of the device (keyboards and mice only)
	✓ My device is set up and ready to be found.
	Add only Bluetooth <u>devices that you trust</u> .
	< <u>B</u> ack <u>N</u> ext > Cancel

*Step4:*if you can see screen as below, then the device is searching the bluetooth printer, please wait.

Add Bluetooth Device Wizard	×
Select the Bluetooth device that you want to add.	®
 If you don't see the device that you want to add, make sure that it is turned on. Follow the setup instructions that came with the device, and then click Search Again. 	
< <u>B</u> ack <u>N</u> ext > Cancel	כ

*Step5:*Once the Bluetooth printer is found. You can see it listed on the screen,

→ click "Next"

_			
nected			
the device that you w the setup instruct jearch Again.	want to add, ma ions that came v	ake sure that it is with the device,	Search Again
in the second se	the device that you w the setup instruct Search Again.	the device that you want to add, ma w the setup instructions that came v Search Again.	the device that you want to add, make sure that it is w the setup instructions that came with the device, Search Again.

Step6: Choose "Let me choose my own passkey", then enter "1234" (this is factory default

passkey, if you want to change it, you have to inform us to set the new passkey for you in our

factory before shipping), then click "Next".

Add Bluetooth Device Wizard	
Do you need a passkey to add your device?	*
To answer this question, refer to the "Bluetooth" section your device. If the documentation specifies a passkey, u	of the documentation that came with se that one.
O Choose a passkey for me	
\bigcirc Use the passkey found in the documentation:	
● Let me choose my own passkey:	1234
O Don't use a passkey	
You should always use a <u>passkey</u> , unless your device recommend using a passkey that is 8 to 16 digits lon more secure it will be.	e does not support one. We g. The longer the passkey, the
	ack <u>N</u> ext > Cancel

Step7: if you can see the screen as below, that means the Bluetooth printer is already

connected. Please notice the assigned COM ports ,then Click"Finish".

Add Bluetooth Device Wiz	ard 🛛 🔀
®	Completing the Add Bluetooth Device Wizard
	The Bluetooth device was successfully connected to your computer. Your computer and the device can communicate whenever they are near each other.
	These are the COM (serial) ports assigned to your device.
	Orangoing COM port COM5
	Incoming COM port COM6
	Learn more about Bluetooth COM ports
	To close this wizard, click Finish.
	Cancel

(Note: The Bluetooth device will automatically assign a COM port.)

Step8: Now if you want to test if the printer is OK to print, you could use a com tool , and send printed data to **Outgoing COM port**(just as above image shown: **COM5**).

(Com tool setting is 9600,N,8,1.)

9. How to use the port of USB

1.Insert the CD-ROM, click on the file (58/80 series printer driver software) to star to installation , select the language appears as you need to install the driver, as shown below:



2. Then select the language click "OK", as shown below , click" Continue" to next step.



3. please read the following License Agreement ,accept and continue the installation , as

shown below:



4.Click : N ext"after the operation in the below figure(Customer can also modify the path of

the driver can choose the default installation path)

15 Setup - POS Series Printer Driver	x
Select Destination Location Where should POS Series Printer Driver be installed?	ß
Setup will install POS Series Printer Driver into the following folder.	
To continue, click Next. If you would like to select a different folder, click Browse.	
C:\POS Printer Driver V11.2.0.0 Browse	
At least 4.7 MB of free disk space is required.	
< Back Next > Cancel	

5. Then click"Next"after the operation as shown below ,choose "install", if you computer has

antivirus software ,appears to block the installation of the windows allow this operation.

j ² Setup - POS Series Printer Driver	
Ready to Install Setup is now ready to begin installing POS Series Printer Driver on your computer.	
Click Install to continue with the installation, or click Back if you want to review or change any settings.	
Destination location: C:\POS Printer Driver V11.2.0.0	*
4	*
< Back Install	Cancel

6.Wait for the installation interface appear as follows after the completion ,choose your computer's operating system ,then select the printer model (POS58 series printer),if you use a USB interface to communicate , click "USB Port Check"automatically recognize the computer USB port ,click Next to continue ,as shown below:

Select Operating System	×
	Select Operating System C Windows 2000 C Windows XP C Windows 2003 C Windows Vista Image: Windows 7 C Windows 8 C Windows 10 Image: Windows 10 Select Printer Image: Pointer Image: Pointer Image: Set as default printer Image: Printer Image: Printer Printer Port Settings Image: Pointer Image: Pointer
Installation Center	Baud T Stop
	Byte Parity 🗾
	Flow
	Begin Setup USB Port Check Close

7.Click Begin Setup ,as shown below appears ,select "install"or " install this driver software anyway"

Select Operating System
Select Operating System
• Windows Security
Would you like to install this device software?
Name: Microsoft Printers Publisher:
Always trust software from "Install Don't Install Don't Install
You should only install driver software from publishers you trust. How can I decide which device software is safe to install?
Byte Parity 🖵
Flow I
Begin Setup USB Port Check Close
Select Operating System
Windows Security
Windows can't verify the publisher of this driver software
Don't install this driver software You should check your manufacturer's website for updated driver software for your device.
Install this driver software anyway Only install driver software obtained from your manufacturer's website or disc. Unsigned software from other sources may harm your computer or steal information.
See details
Flow

8.Completing the driver installation ,as shown below:

E CONTRACTOR OF	ts Advanced Color Management Security Device Settings
	ts - Auvaliceu - color Management - Security - Device Settings
	-58
Location:	
Comment:	
Model: POS	-58 11.2.0.0
Color: No	Paper available:
Double-sided: No Staple: No	ZPrinter Paper(58 x 3276mm)
Speed: Unknown	
Maximum resolu	tion: 203 dpi
	Preferences Print Test Page
	Cancer Apply
- POS Series Printer I	Driver
POS Series Printer I	Completing the POS Series Printer Driver Setup Wizard
POS Series Printer I	Completing the POS Series Printer Driver Setup Wizard Setup has finished installing POS Series Printer Driver on y computer.
POS Series Printer I	Completing the POS Series Printer Driver Setup Wizard Setup has finished installing POS Series Printer Driver on y computer. Click Finish to exit Setup.
POS Series Printer I	Completing the POS Series Printer Driver Setup Wizard Setup has finished installing POS Series Printer Driver on y computer. Click Finish to exit Setup.
POS Series Printer I	Completing the POS Series Printer Driver Setup Wizard Setup has finished installing POS Series Printer Driver on y computer. Click Finish to exit Setup.
POS Series Printer I	Completing the POS Series Printer Driver Setup Wizard Setup has finished installing POS Series Printer Driver on y computer. Click Finish to exit Setup.
POS Series Printer I	Completing the POS Series Printer Driver Setup Wizard Setup has finished installing POS Series Printer Driver on y computer. Click Finish to exit Setup.
POS Series Printer I	Completing the POS Series Printer Driver Setup Wizard Setup has finished installing POS Series Printer Driver on y computer. Click Finish to exit Setup.
POS Series Printer I	Driver Completing the POS Series Printer Driver Setup Wizard Setup has finished installing POS Series Printer Driver on y computer. Click Finish to exit Setup.

If the printer prints a normal page, then it shows that the work was successful.

Note: If the printer prompts "Print Error", please return to the "port" option from the "USB001" started trying to choose

10. Serial (COM) port to be used

1. Open the Printer Properties screen, and then select the "Port" item, as shown below:

Print chec	to the fo ked port	ollowing port(s).	Documents will print to t	the first free
Por	rt	Description	Printer	*
	LPT3:	Printer Port		
1	COM2:	Serial Port		=
	COM3:	Serial Port		
	COM4:	Serial Port		
	COM6:	Serial Port		
	COM5:	Serial Port		
	COM1:	Serial Port		
	Add P	or <u>t</u>	Delete Port	<u>C</u> onfigure Port

2. Select the list of ports "COM1" \rightarrow "Configure Port", the printer factory default settings as shown below:

Bits per second:	9600 🔹
Data bits:	8
Parity:	None
Stop bits:	1
Flow control:	Hardware
	Restore Defaults

You can see the setting parameters of serial port from self-test page, Click "Apply", then click "OK" (Note: This setting must consistent with the setting parameters of serial port from the printer self-test page, otherwise it will be garbled case) appears as shown below:

	ig i ons	Auvanceu	Color Managemen	it joeculity	Device Settings
PC PC	DS58 10.0.0).6			
-			and and a second		
Print to the for	ollowing p	ort(s). Docu	ments will print to	the first fr	ee
Port	Descript	ion	Printer		*
LPT3:	Printer P	ort			
COM2:	Serial Po	ort			E
СОМЗ:	Serial Po	rt			
COM4:	Serial Po	rt			
COM6:	Serial Po	ort			
COM5:	Serial Po	rt			1
COM1:	Serial Po	ort			-
Add P	or <u>t</u>		elete Port	Confi	gure Port
Enable bid	lirectional	support			
Enable pri	nter poolir	ng			

Click "Apply" again.

3.Return to the "General" tab, click "Print Test Page" as shown below:

General	Sharing	Ports	Advanced	Color Management	Security	Device	Settings
17	ſ	0.0050	0.0.0.0	6) Kort (2)	Sector and the		
20		POS581	10.0.0.6				
<u>L</u> ocati	on:						
Comm	nent:						
M <u>o</u> del	:	POS58 1	0.0.0.6				
Feat	ures						
Cole	or: No			Paper available	e:		-
Star	ible-sideo	a: No		ZPrinter Pape	er(58 x 327	6mm)	~
Spe	ed: Unkn	own					
Max	ámum re	solution	n: 203 dpi				-
			<u> </u>	16			
			Pr	eferences	Print	Test Pag	ge

If the printer prints a normal page, then it shows that the work was successful.

If you feel the print speed is slow, please click on the "Device Settings" \rightarrow "Print Mode" \rightarrow

Choose "soft font" button as shown below:

General	Sharing	Ports	Advanced	Color Management	Security	Device Settings
	OS58 10.0 Form T Ma Installa Prir Cas Prir Blau Fee Bee NV	0.0.6 Dev o Tray / nual Pap ble Opt nt Speed nt Mode nt Mode nt metho nt space d distar per: <u>Bee</u> Logo: <u>D</u>	vice Settings Assignment per Feed: <u>ZP</u> ions I: <u>Fast mode</u> Print as in od <u>Print as s</u> e at page's e ace after print <u>ep before ev</u> Do not print I	rinter Paper(58 x 32 coft font mage ore pri oft font nd: Do not print nt: feed 12mm ery page NV Logo	76mm) nting	

11.Cleaning of printer head

Cleaning of printer

When the printer has the following conditions, you should clean the printer head:

- ① The printer does not print clearly and the thermal paper is Ok.
- ② The printer Print pages length ways is not clear
- ③ It's getting too noisy while feeding paper or printing.

Printer head cleaning steps are as follows:

- 1. Power off the printer and open the paper room cover. Remove the thermal paper roll.
- 2. If the printer just finished printing , please wait for the print head to cool down.
- 3. With a soft cotton cloth dipped in ethanol (please make sure there is no dripping), wipe

the thermal printer head gently and remove any dust or stains.

4. Wait for the complete evaporation of any ethanol, then place the thermal paper roll back in the printer and close the paper room cover, then print a test page.

Notes:

- When the printer maintenance must ensure that the power is shut down
- Hands or other metal tools away from the surface of the printer head, do not use tweezers to scratch the surface of the printer head and other sensitive parts.
- Do not use gasoline, acetone and other organic solvents for printer head cleaning.

12. General Troubleshooting

1: Why serial port printer printing messy code?

A: Ensure the baud rate setting in the PC is same as the printer baud rate. (we can see printer baud rate from self test page)

2: Self printing test is ok, but printer does not work after driver installation.

A: Recheck the installation according to above installation wizard and see if we

selected the right port or ask service center for advice if needed.

3: Malfunction of paper feeding?

A: Use soft brush to clean the paper sensor and try again or send it to the service center for repair.

4. Malfunction of the indicator light

A: Check the cable connecting way / adapter / power cord / switch on or off? Or contact the service center for repair.

5. Messy code printing except Arabic numeral printing.

A: language switching incorrectly, please turn on the SW-4 switch on the DIP switches.

6. Red indicator keep flashing during the printing.

A: Usually it is due to the high temperature of the print head. If printing stopped, please contact the service center for repair.

7. Printing speed is very slow for serial printer

A: follow this path and change the set accordingly : Driver -- Properties -- Device Settings -- Print Mode -- Print as soft font.

8. Water or other liquid spills into the printer

A: Cut off the power, we can dry the main board or printer head with a hair dryer, careful of the temperature (average 50 degree is ok)

9. The printer can't open

A: The battery maybe without electricity, please use power adapter to charge. Then you try to open the printer, if the printer has same problem, please send to service center for repair.

10. Do not search to Bluetooth

A: Please check the main equipment "Bluetooth" whether opened, the communication whether normal, then plug the printer "Bluetooth Module" again. the printer re-connect, if there are problems, please send the specified location repair.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.