

Dear users,

Welcome to use TVpad2 products!

We will bring you not only a high-quality, high-tech product but also satisfaction and trust; therefore, we believe that our products are the best choice for you.

We sincerely hope that TVpad2 can become a member of your family. For your convenience of operating and using TVpad2 products and enjoying various conveniences and rights including subsequent after-sales service or update service, etc. we suggest you to carefully read these instructions. If you have any enquiries, please contact our customer service center, we will serve for you with all sincerity! 😊



☎ **00852-2134-9910**

- Customer service mailbox: [service@crearent.net](mailto:service@crearent.net)
- Official website: [www.crearent.net](http://www.crearent.net)

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# 1 System Instructions

## ▶ 1.1 Packing List

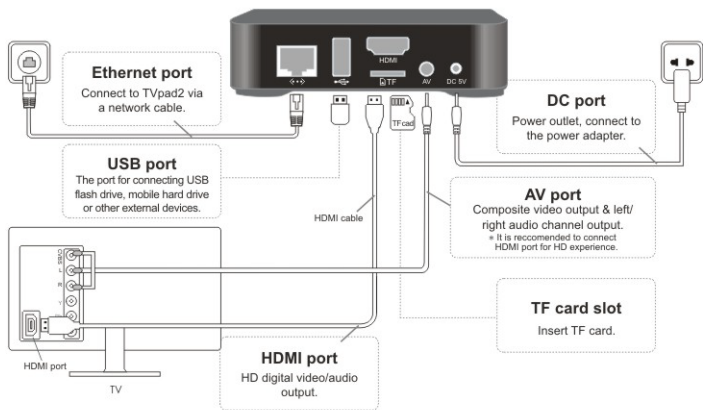
Please make sure that the following items are included in the packing.



Series	STB	Adaptor	AV cable	Remote
M120 Series			—	
M121 Series				
M311 Series				
M233 Series				

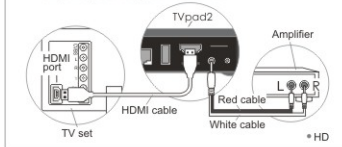
ⓘ The actual look of these items may be slightly different from what you see in the above pictures.

## ▶ 1.2 TVpad2 At A Glance

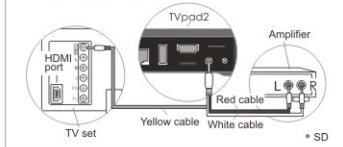


### How to use Karaoke:

- ① Connect both HDMI cable and AV cable, and connect the left/right audio channel interfaces (white and red) of AV cable to an external amplifier, as the picture shows:



- ② Or connect the video cable (yellow) of AV cable, and connect the left/right audio channel interfaces (white and red) of AV cable to an external amplifier, as the picture shows:



### ▶ 1.3 Installation Steps

- Step ①** Select HDMI port or AV port for connection (Please see page 22, and for Karaoke connection methods may also see page 22.)
- Step ②** Connect to the Ethernet port (for wired or wireless settings, please see page 24.)
- Step ③** Set television signal sources: please select "HDMI" for HDMI connection, and "AV" for AV connection (⚠ Note: if the television is connected to both HDMI cable and AV cable at the same time, TVpad2 will default to "HDMI" display mode, please select the according signal source.)
- Step ④** Connect to the adaptor and turn on TVpad2, the status light glows. 🟢 Green is for normal operation, and red is for standby (⚠ Note: the "Power" button 🟡 on the remote can switch the operating mode of TVpad2.)

### ▶ 1.4 Notice



## A

If you see just a black screen the first time you use TVpad2, please check that cables are inserted into corresponding ports, and the correct signal source is selected.

## B

TVpad2 supports AV and HDMI video output mode, however, for better visual effects, it is recommended to select HDMI video output mode.

## 2 Starting up and Usage of TVpad2

### ▶ 2.1 Starting up

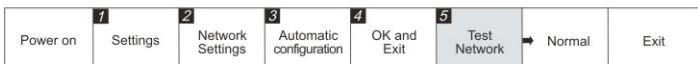
When starting up TVpad2 for the first time, you will enter into the "Language Selection" interface. After choosing a language, TVpad2 will automatically jump to the main interface, and you may begin to use TVpad2 after installing corresponding Apps.

### ▶ 2.2 Network Settings

After finishing the installation, please configure the network connections and settings.

## ① Wired Network Settings

Three setup methods are available for wired configuration: Manual, Automatic and Dial-up Internet. We suggest ordinary users giving priority to "Automatic" (after the router set up successfully,) and experienced users may select "Manual" or "Dial-up Internet" to configure the data. Set up methods are shown in the picture below:



Abnormal

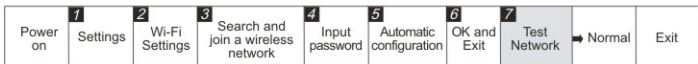


Please check:

- 1 If the native network is normal.
- 2 If the network device is properly working.
- 3 If the network device is properly connected.

## ② Wireless (Wi-Fi) Network Settings

Select and select wireless network you want and then configure its data. If the network has been encrypted, it will automatically match wireless encryption mode after you enter and confirm the password. Two setup methods are available for wireless network: Manual/Automatic. Setting methods are shown in the picture below:



Abnormal

Please check:

- 1 If the native network is normal.
- 2 If the network device is properly working.

### ③ Test Network










Test the status of current network including IP, gateway, DNS, server, etc. Any anomalous problems will lead to abnormally played video, and it'll need to reset network data.



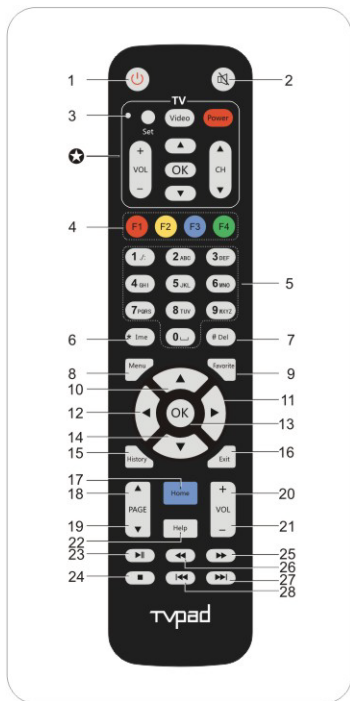
#### 【 Warm Tips 】

- To ensure best visual effects, we kindly suggest using wired network.
- The current system does not support both wireless and wired network connection at the same time, however, the system default to connect wired network when these two kinds of network connection modes are accessed.
- Never place any object on top of TVpad2 to avoid the wireless signal interference.

### ▶ 2.3 User Interface Instructions

 <p>Wired network connection is normal.</p>	 <p>No wireless network.</p>	 <p>The user is successfully verified.</p>	 <p>The external USB device has been successfully recognized.</p>
 <p>No wired network.</p>	 <p>Wireless network connection is normal.</p>	 <p>The user has no permission.</p>	 <p>The external TF card has been successfully recognized.</p>
 <p>Wired network connection is abnormal and needs to reset configuration in "Network Settings".</p>	 <p>Wireless network connection is abnormal and needs to reset configuration in "Wi-Fi Settings".</p>	 <p>The user verification fails, and it needs to check the network or the status of purchased service.</p>	<p>These onscreen icons above indicate what's happening.</p>

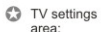
## ► 2.4 Remote Guide



**Note** please make sure there are no obstructions between the remote and TVpad2 before using.

- 1 Power: Quickly restart system or standby
- 2 Mute: Set mute when playing videos
- 3 Status light of the remote: the status light flashes when pressing the remote
4. Reserved function key
5. Enter key for numbers, letters and symbols
6. Shift key among numbers, pinyin and letters
7. Delete key for deleting text or numbers when editing
8. Menu key: Display optional functions on current page
9. Shortcut key for adding audios or TV channels to favorites
10. Arrow button of Up
11. Arrow button of Right
12. Arrow button of Left
13. Confirm key for confirming, saving or entering
14. Arrow button of Down
15. Shortcut key for history view
16. Back to the previous page
17. Back to the homepage
18. Page up
19. Page down
20. Volume up
21. Volume down
22. Help
23. Play/Pause
24. Stop
25. FFWD (fast forward)
26. REW (fast rewind)
27. Next track
28. Previous track





TV settings  
area:

The keys in this area can take the place of related functions of TV remote after set up.

## ► 2.5 Tvpad2 Updates



Offline  
upgrade

- Copy the upgraded files into a mobile storage device.
- Connect the mobile storage device into the USB port of TVpad2.
- Choose "Update system" in settings and select "OK", and the system will immediately begin to update.



Online  
upgrade

- Connect TVpad2 to network.
- Choose "update system" in settings and select "OK", and the system will immediately begin to upgrade.

### 【 Note 】

Please do not cut off the power while upgrading, or the system files might be damaged, which may result in the system not being started up. After the upgrade is completed, the system will restart.

### 3 FAQ & Solutions



If the following problems occur, please try to solve your problems subject to following solutions:

Problem	Possible reason	Solution
Black screen	HDMI cable or AV cable is ill contacted or plugged in wrong port	See "TVpad2 AT A Glance"
	TVpad2 is not connected to power supply	See "TVpad2 At A Glance" to properly plug adaptor
	Incorrect TV signal source	Reset TV signal source
No sound	TVpad2 or TV is set mute, or the volume of the TV is set minimum	Check TVpad2 or TV mute mode, and increase the volume
Network connection failure	The crystal head of the network cable is broken	Change a new network cable
	The network device is turned off	Turn on the network device
	Incorrect network configuration of TVpad2	Reset and test the network
	Invalid wireless router configuration	Recheck the network configuration, and use wired network connection if allows
Invalid remote operation	The battery polarities are reversed or in poor contact	Check the polarities of the battery again
	The batteries in the remote run out	Change new batteries
Karaoke has no sound	The left/right audio channel interfaces of AV cable is ill contacted or plugged in wrong port	See "How to use Karaoke"

## 4 Maintenance and Storage

**【Note】** In order to prolong the service life of TVpad2, please read carefully the following items.

- Using connectors and ports

Never force a connector into a port. If the connector and port don't join with reasonable ease, please check for obstructions on the port and make sure that the connector matches the port.

- Keeping TVpad2 within acceptable temperatures

Operate TVpad2 in a place where the temperature is always between 0 °C~40 °C (32°F to 104°F).

- Keeping the outside of TVpad2 clean

To clean TVpad2, please unplug the power cord and all cables. Then use a soft, damp, lint-free cloth. Avoid getting moisture in openings. Don't use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean TVpad2.



### Other notes

- Please do not use TVpad2 outside the door in order to avoid damage.
- Please do not use TVpad2 in a damp environment in order to avoid damage.
- The system may get damaged if you directly cut off the power in the process of operation.
- Please do not pull out the power plug when you are playing an external storage device (like USB flash drive), or it may damage the system.
- When pressing on the remote, please wait for the corresponding move on the screen before another selection in order to avoid any slow down in response.
- Never open TVpad2's casing by yourself. For maintenance, please contact our customer service.
- Please do not wipe shell under the charged condition to avoid electrical shock or damaging the TVpad2.



## 5 Terms of Service

- The product is a legally sold product subject to the understanding that if there are any defects in the manufacturing or material caused by which a non-artificial factor on the day of purchase, we can arrange for the item to be replaced under the following warranty and conditions.

### Service Warranty

- Free maintenance within 1 year
- Lifetime care service

In order to guarantee the lawful rights and the interests of both parties, the followings are not covered by the warranty:

1. Fault caused by unauthorized repairs and alteration and other human errors.
2. Fault caused by using TVpad2 in bad environment which does not meet the requirements.
3. Fault or damage caused by irresistible factors (including fire, earthquake, lighting stroke, etc.)
4. Damage caused by not using, maintaining or caring TVpad2 in accordance with the requirements displayed in the Instructions.

## Notice



1. USB terminal was Max. loaded 1 A under the normal operation.
2. Tropical condition has been considered and complied.
3. The apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus.
4. The batteries shall not be exposed to excessive heat such as sunshine, fire or the like.
5. Model: SA/12PA/05FUK050200  
Input: 100 240V~50/60Hz 0.5A  
Output: 5.0V—2A

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules . These limits are designed to provide reasonable protection against harmful interference in a residential installation . This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Industry Canada license-exempt RSS standard (s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil s'accorde avec Industrie Canada licence-exempte RSS standard. (1) cet appareil ne peut pas causer l'intervention, et (2) cet appareil doit accepter de l'intervention, y compris l'intervention qui peut causer l'opération non désirée.

This Class **【B】** digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Ce matériel est conforme aux limites établies par IC en matière d'exposition aux radiofréquences dans un environnement non contrôlé. Ce matériel doit être installé et utilisé à une distance d'au moins 20 cm entre l'antenne et le corps de l'utilisateur.

L'émetteur ne doit pas être placé près d'une autre antenne ou d'un autre émetteur, ou fonctionner avec une autre antenne ou un autre émetteur.

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