

Tracker-005 GPS Tracking System

User's Manual

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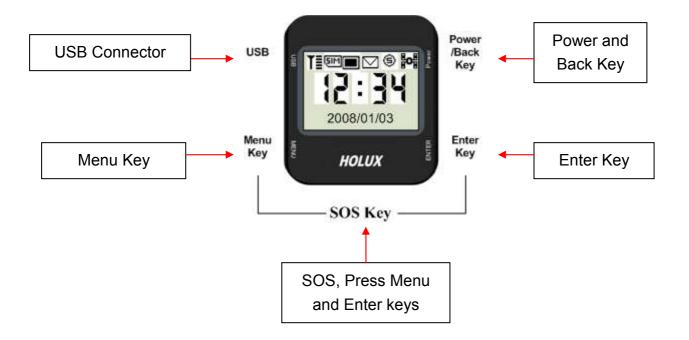
Tracker-005 User's Guide

1. Introduction

Tracker-005 is a multi-functional tracker. Combining with GPRS and high performance GPS, the device can be used to track and report device's position and status to MDS. The operation modes include continuous tracking, geophone. SOS buttons can be used to send emergency call. All configurations can be set through SMS or USB interface. The wireless communication includes TCP/IP, HTTP and SMS. With MTK EPO, it can get short TTFF at distressed environment.

Application

Personal tracking



2. Packing List

Thank you for purchasing the **Tracker-005** wireless GPS Tracker. Before you start, please make sure that the following items are included in your package. If any of these items are missing, please contact your original local *HOLUX* dealer or distributor.

Tracker-005 Device	1 Set
Home Charger	1 Set
USB Cable	1 Set
1 CD	1 Pcs
Quick Guide	1 Pcs
User Manual	1 Pcs
Warranty Card	1 Pcs

3. Before You Getting Started

3.1. Procedure

- Make sure PIN code is unlocked before inserting the SIM card.
- GPRS function should be enabled in SIM card.
- PC Utility: Please install device driver "USBToCOM" before you use TrackerConfig PC utility program.
- Use TrackerConfig.exe to
 - Press "Read" to get all settings in device.
 - Set tracker phone number into device.
 - Set password to avoid unauthorized user access.
 - Set report target: ezSpot or ezSpot server.
 - Set report phone numbers. The mobile phones that can access Tracker-005.
 - Set APN for ezSpot server connectivity.
 - Enable EPO function for better GPS performance.
- For ezSpot user, install ezSpot into your mobile phone.
- For ezSpot server user, go to http://ezspot.holux.com/Holux to get the latest documents, driver, utility and register using IMEI number on the label.

3.2. Possible Additional Fee

- Position request and position response sent by SMS will be charged.
- Each zoom operation will be charged also according to data quantity transferred.

3.3. About GPS

- GPS signals are incapable of penetrating solid objects that are non-transparent. The signals will be also be affected by surface cover such as tall buildings, tunnels, elevated expressways, forests etc., or weather conditions such as overcast and rain. If the vehicle is poorly insulated against heat and contains metal parts, GPS signals will not be able to penetrate.
- All wireless communication devices such as cell phones, or traffic police speed detectors can interfere with the reception of GPS signals and results in unstable

signals.

- To get position fix successfully, please hold the GPS logo or function key up for better signal orientation.
- There is no guaranty that SOS message will be successfully sent at distressed environment where GPS or GSM signals are weak.

3.4. About SIM PIN Code & GPRS

Notice: SIM PIN should be unlocked before being inserted into device. SIM PIN can be disabled through ordinary mobile phone.

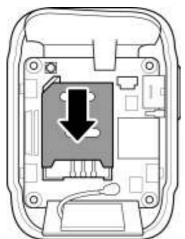
- SIM card GPRS function enabled is required for normal operation.
- If the SIM card is not inserted or SIM card is invalid, position fix function will be disabled.
- Google map installed in your cell phone will be downloaded by GPRS automatically when ezSpot is well installed.

4. Download Documents, Driver and Utility

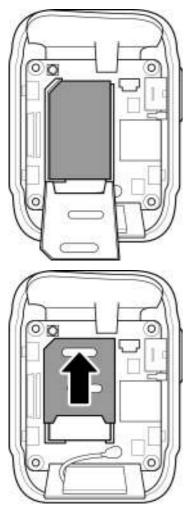
All related documents, driver and utility programs can be downloaded from the ezSpot server at http://ezspot.holux.com/Holux.

5. SIM Card and Battery Installation

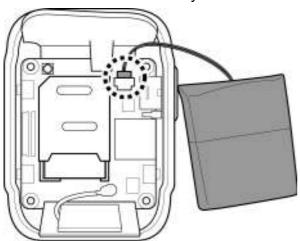
Tracker-005 without SIM card, battery and bottom cover



Push SIM card into SIM socket and lock the SIM socket.

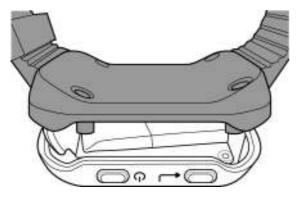


• Please connect battery connector to the battery socket on main board.

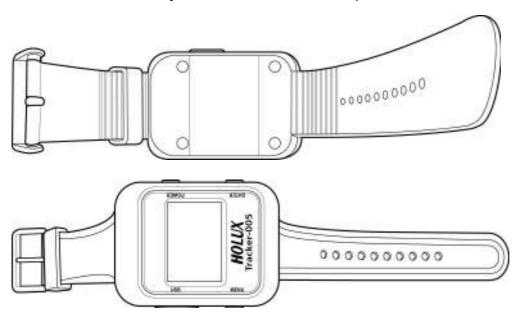




• Put bottom cover on **Tracker-005**.



• The final assembly of **Tracker-005**. Screw up the case and insert cap for water proof.



• Make sure that battery is fully charged before starting operation.

6. ezSpot Service

• ezSpot Service is a multi-functional Holux tracker system which includes ezSpot in

mobile phone and ezSpot server at internet. ezSpot can work with Tracker-005 and Tracker-007 from Holux. The compatibility will be guaranteed for Holux products in the future. There are three position report operation modes in tracker: ezSpot, ezSpot server or both. In ezSpot mode, user can change settings in and request real-time position from Tracker through mobile phone. For ezSpot server mode, tracker will report position to server through HTTP. For third operation mode, tracker will report position to both ezSpot and ezSpot server. The operation mode can be set by PC utility program TrackerConfig through USB connection.

- ezSpot server provides log history for user to view through web browser. Please
 access more service from http://ezspot.holux.com/Holux/. Updated driver and utility
 programs can be downloaded from ezSpot server also. Please register with email and
 IMEI to get access of the server and its services.
- For more information please refer to "Holux ezSpot User Manual"

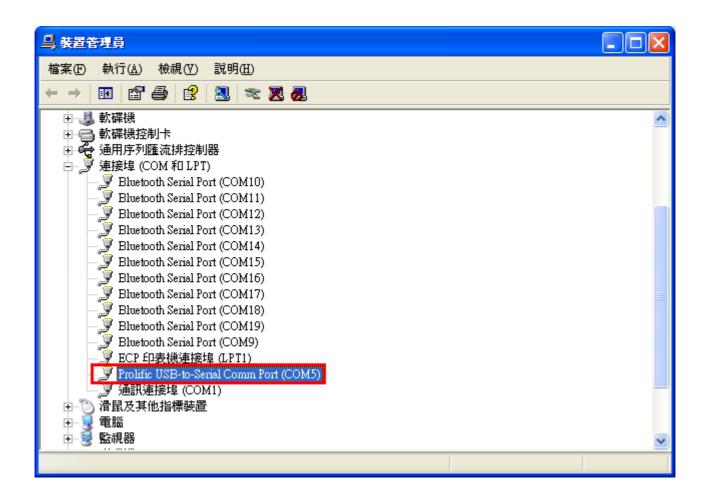
7. User Utility (Tracker Config)

Note: Power on Tracker-005 before plugging in USB cable and connecting with TrackerConfig. Configurations can be set or read correctly only after system initialization being complete.

The Tracker-005 enable users the communication with mobile phone through SMS as default. Through this utility program, Tracker-005 can be configured to communicate with ezSpot server through HTTP. Continuous tracking mode can be enabled to make device getting position fix and report to server at preset interval. The APN and server domain name can be set for internet connection. The SIM PIN can be enabled or disabled. SIM PIN code can be changed by the utility also. The program can run only for Windows OS. No support for Linux or Mac OS.

7.1. Installing Device Driver

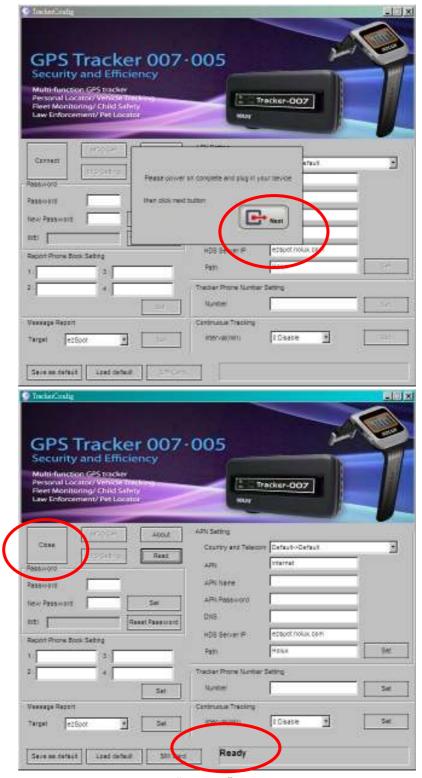
Plug in Tracker-005 12-pin mini-USB cable. Please make sure you have installed the USB to COM driver. (PL-2303 Driver Installer.exe). A new COM Port device in device manager will appear after installation.



7.2. Connect Device



Press "Connect" button. After program connecting to the device, it will show a "Next" button in new Diagnostic page. After pressing "Next" button the "Connect" button name will be changed to "Close".



If SIM card is not detected or is locked, "Ready" will not be shown on message frame.

7.3. Fill Password Field

Please fill password first before executing any command. The default password is "12345".



7.4. Read Device information

Check "Read" button will get all information in device.



7.5. Change Password and Reset Password

Press "Set" button in password group to change password.

Execute "Reset Password" button will reset password to default "12345". This function can be used when password is forgotten.



7.6. Report Phone Number Setting

There are 4 phone numbers that can be set. Device will respond position request if caller phone number is in the list.



7.7. Message Report Target

The function can be used to set parameter for report target. Tracker-005 can report position to ezSpot in mobile phone or ezSpot server

[ezSpot]: Tracker-005 will send position to ezSpot through SMS.

[ezSpot Server]: Tracker-005 will send position to ezSpot server (or MDS) through HTTP.

[both]: Tracker-005 will send position to ezSpot through SMS and ezSpot server through HTTP.

There are two type of "Message Report Target":

(1) Set"Report Target" to "ezSpot":

On SOS mode: Tracker-005 sends its position back to Phone Number via short message every 5 minutes.

On RING mode: if the phone number of the caller is one of the preset phone numbers, then Tracker-005 will send its position back to the caller via short message, otherwise it will not return any message to the caller.

(2) Set"Report Target" to "ezSpot Server":

On SOSmode: Tracker-005 sends its position back to ezSpot Server via HTTP every 5 minutes.

On RING mode: if the phone number of the caller is one of the preset phone numbers, then, Tracker-005 will send its position back to the ezSpot server via HTTP. Otherwise it will not return any information to the ezSpot server.

(3) Set "Report Target" to "both":

On SOS mode: Tracker-005 sends its position back to Phone Number via short message

and its position back to ezSpot Server via HTTP every 5 minutes.

On RING mode: if the phone number of the caller is one of the preset phone number, then Tracker-005 will send its position back to the caller via short message, and send its position back to the ezSpot server via HTTP, otherwise it will not return any message to the caller.



7.8. APN Setting

This item is to get and set MDS server setting.

[APN]: This indicates Access Point Name

[APN User Name]: This indicates the user name for APN.

[APN Password]: This indicates the user password for APN.

[APN DNS]: This indicates the APN domain name server.

[MDS Server IP]: MDS (or ezSpot server) IP or domain name. Default is "ezspot.holux.com". The parameters will be set automatically by selecting Country and Telecom. Default will be "internet". Manual input changes are allowable if necessary.



7.9. Phone Number Setting

[Number]: Number (MSISDN) is the phone number of SIM card in Tracker-005.



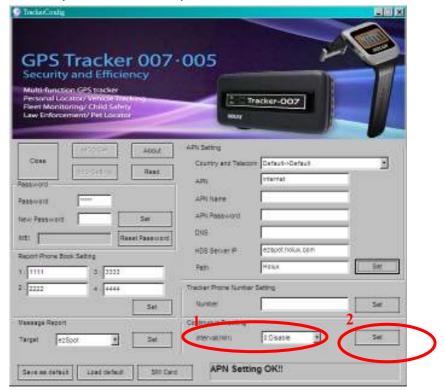
7.10. Continuous Tracking

[Continuous tracking setting]

In continuous tracking mode, Tracker-005 will report position to ezSpot server at the preset interval.

[Interval (min)]: This is the duration, in minutes, for which continuous tracking needs to be done. The range is from $3 \sim 1440$ minutes. If 0 is passed to the continuous tracking, it will disable continuous tracking.

User can use combo box to select the interval (See red area #1), and use the "set" button to set the setting to device. (See red area #2)



7.11. SIM PIN

SIM PIN can be locked or unlocked through "SIM Card" function. SIM PIN code can also be changed. It is recommended to set SIM PIN in unlock mode to prevent SIM card from entering locked state.



7.12. EPO Setting

EPO data can speed up TTFF at weak GPS environment. User can enable or disable this function. Device will update EPO data while EPO period is expired.



7.13. Message Setting

User can set 10 set custom phone numbers and 10 set custom message settings. These settings will be stored in Tracker-005. These settings is used for user to select custom message and custom phone number to send out.



8. Basic Operation

8.1. Turn on Tracker

Press the power key for more than 3 seconds to turn on the device. Screen will show welcome text.

8.2. Turn off Tracker

Press the power key for 3 seconds to turn off the device.

8.3. Position Request

Press "Find Now" in menu using ezSpot

Enter the correct "Password" and "Tracker Tel. No" for tracker. Press "Find Now".





Java phone

Mobile phone

- Mobile phone will call Tracker-005.
- Tracker-005 will start to acquire position if caller phone number is one of the 4 phone numbers pre-configured in the setting.
- Once the position is acquired and fixed, Tracker-005 will report the current position.
- Tracker-005 will report the latest position if position fix fails.



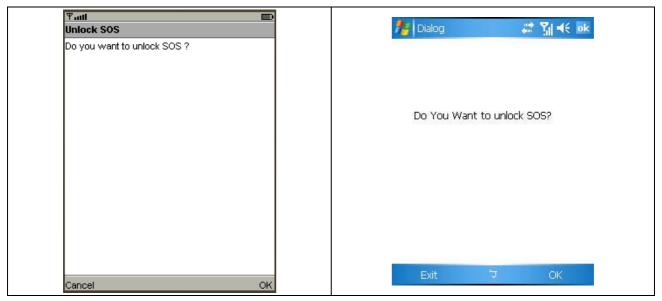




Mobile phone

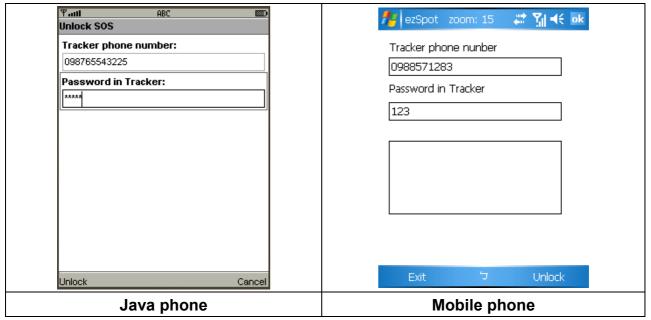
8.4. Emergency Report (SOS)

- Pressing two keys(menu key + enter key) simultaneously for more than 3 seconds will activate SOS mode. Tracker will try to get a fix immediately and send SOS signal.
- When SOS is activated, main screen will display SOS icon.
- In SOS mode, every 5 minutes it will execute positioning and reporting until out of battery. When it is executing positioning and reporting, main screen will display SOS flash icon.
- Depending on the message type setting, Tracker will report position to ezSpot with phone number 1, ezSpot server or both.
- In SOS mode, SOS can be unlocked by pressing two keys(menu key + enter key) simultaneously for more than 3 seconds again. SOS also can be unlocked by mobile phone "SOS unlock" message.
- If position fix fails, device will send the latest position.
- SOS mode has the highest priority. Power off function is non-functional during SOS mode.



Java phone

Mobile phone



- When ezSpot in mobile phone receives Tracker-005 SOS message, it will display SOS location of Tracker-005 for 10 sec, then the Unlock SOS screen appears.
- Click Unlock to unlock SOS.

Click Cancel/Exit if you don't want to unlock, the SMS screen re-appears.

9. Display Operation flow

9.1. Button functions



Introduction:

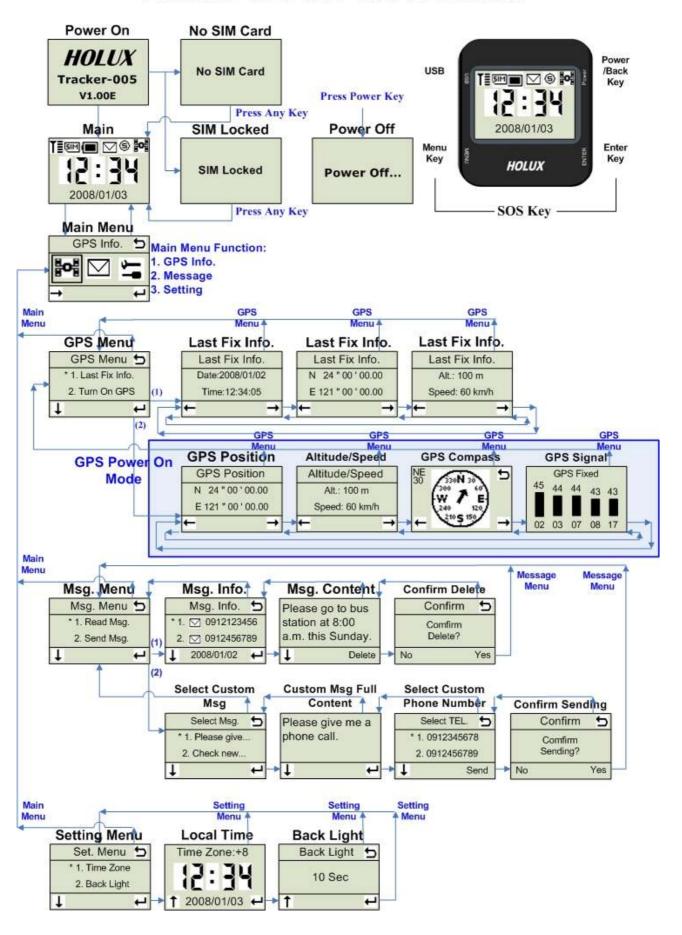
There are 3 keys on the **Tracker-005**: Power/Back Key, Menu Key and Enter Key. Pressing combinations perform these functions:

- (1) Tap Power/Back Key (return functions): to return to the last page or the main menu.
- (2) Press and hold Power/Back Key (on/off): to turn the Tracker on or off.
- (3) Tap Menu Key (menu and select function): to enter the main menu or select function items.
- (4) Tap Enter Key (enter and confirm): to enter or confirm a function.
- (5) Press and hold Menu Key + Enter Key (SOS function): to signal SOS.

9.2. Operation Flow Chart

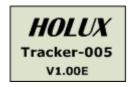
Note: The setting in the flow chart is reference setting. It is not the default setting.

Tracker-005 SW UI Flowchart



9.3. Screen Explanation

9.3.1.Welcome Screen



Introduction: this menu displays the welcome message. The first row displays the company name; the middle row displays the Tracker's name, and the last row displays the firmware version number.

9.3.2.Main Screen



Introduction: this screen displays the current local date and time, GSM signal strength, SIM card exist status, battery level, new message notification and GPS status. The images on the screen are explained below:

T Represents the signal strength of GSM. The level range is 0~5.

Represents the SIM card exist status. If SIM card exists, it will show this icon.

■ Represents the battery level. The level range is 0~5.

Represents new message received or there are unread messages. If battery is too low, this icon will flash for warning.

© Represents SOS mode. If SOS is positioning and reporting, this icon will flash. The GPS icon on upper right hand corner of the screen represents the status of the last positioning.

Represents the latest positioning was successful.

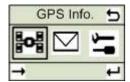
Represents the latest positioning was not successful.

Button actions:

Menu Key: enter main menu.

Enter Key: (no action)
Back Key: (no action)

9.3.3.Main Menu



Introduction: this screen displays the main menu. It has 3 primary function modules: GPS information, message function and module configuration function. The functions represented on the screen are explained below:

Represents GPS information module

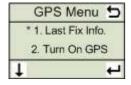
□ Represents message function module

Represents module configuration function module

Button actions:

Menu Key: select module function. Enter Key: enter module function. Back Key: back to the main menu.

9.3.4.GPS - GPS Menu



Introduction: This screen displays the GPS function, currently there are 2 primary

functions: last fix information and turn on GPS.

Button actions:

Menu Key: Scroll down and select items.

Enter Key: Go to selected screen.

Back Key: Go back to the main menu.

9.3.5.GPS - Last Fixed Information - Date/Time



(when there is no fixed data on this device)



(when there is fixed data on this device)

Introduction: this screen displays the date and time of the last successful positioning.

Button actions:

Menu Key: Go back to the previous screen: [Last Fixed Information – Altitude/Speed].

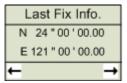
Enter Key: Go to the next screen: [Last Fixed Information - Position].

Back Key: Go back to the GPS menu.

9.3.6.GPS - Last Fixed Information - Position



(when there is no fixed data on this device)



(when there is fixed data on this device)

Introduction: this screen displays the position of the last successful positioning.

Button actions:

Menu Key: Go back to the previous screen: [Last Fixed Information – Date/Time].

Enter Key: Go to the next screen: [Last Fixed Information – Altitude/Speed].

Back Key: Go back to the GPS menu.

9.3.7.GPS - Last Fixed Information - Altitude/Speed



(when there is no fixed data on this device)



(when there is fixed data on this device)

Introduction: this screen displays the altitude and speed of the last successful positioning.

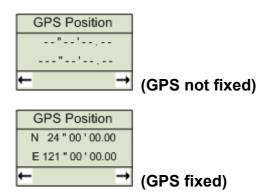
Button actions:

Menu Key: Go back to the previous screen: [Last Fixed Information – Position].

Enter Key: Go to the next screen: [Last Fixed Information – Date/Time].

Back Key: Go back to the GPS menu.

9.3.8.GPS - GPS Position



Introduction: this screen displays the current GPS location information. The first row displays latitude and the second row displays longitude.

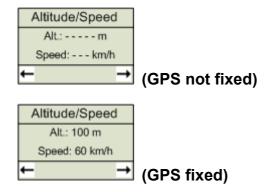
Button actions:

Menu Key: Go back to the previous screen: [Latest GPS positioning date and time].

Enter Key: Go to the next screen: [GPS location information].

Back Key: Go to the GPS menu.

9.3.9.GPS - Altitude/Speed



Introduction: this screen displays the current GPS altitude and speed.

"Altitude" represents altitude information, with meter as its unit.

"Speed" represents speed information, with km/hr as its unit.

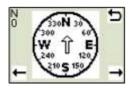
Button actions:

Menu Key: Go back to the previous screen: [GPS location information].

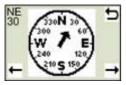
Enter Key: Go to the next screen: [direction of GPS compass].

Back Key: Go back to the GPS menu.

9.3.10. GPS - Compass



(GPS not fixed)



(GPS fixed)

Introduction: this screen displays the easy compass that displays the current forward direction. The number on the left displays the actual angle and the range of the angle is $0 \sim 359$.

Note: the direction information is only valid when the device is on moving condition.

Button actions:

Menu Key: Go back to the previous screen: [altitude and speed information for GPS].

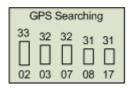
Enter Key: Go to the next screen: [satellite signal strength for GPS].

Back Key: Go back to the GPS menu.

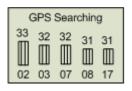
9.3.11. GPS - GPS Signal Strength



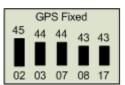
(no GPS signal)



(GPS not fixed, and not used)



(GPS not fixed, but used)



(GPS fixed and used)

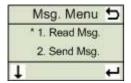
Introduction: this screen displays the current GPS satellite signal strength C/N value information, currently it displays the satellite ID numbers and values for 5 satellites with the 5 strongest C/N values. The numbers in the bottom row represent the satellite ID numbers for satellites, the bars in the middle row represent the strength of satellite signals and the higher the bar, the stronger the signal. A hollow bar represents unused satellite, a half-hollow bar shows a satellite is used but the positioning isn't successfully fixed yet and a solid bar means the satellite is being used and the current positioning is successfully fixed. The numbers on the upper row represent the C/N value of the satellite signal strength.

Button actions:

Menu Key: Go back to the previous screen: [GPS compass direction]. **Enter Key:** Go to the next screen: [the latest positioning information].

Back Key: Go back to the main menu.

9.3.12. Message - Message Menu



Introduction: This screen displays messaging function, currently there are 2 primary functions: reading message and sending message.

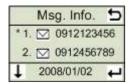
Button actions:

Menu Key: Scroll down and select items.

Enter Key: Go to selected screen.

Back Key: Go back to the main menu.

9.3.13. Message - Message Information



Introduction: this screen displays the message information including icons for read or not read and the number and date for message sender.

The explanation for icons is below:

: The message has not been read.

oxtimes : The message has been read.

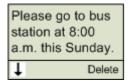
Button actions:

Menu Key: Scroll down and select items.

Enter Key: Go to the next screen: [message content].

Back Key: Go back to the previous screen: [message main menu].

9.3.14. Message - Message Content



Introduction: this screen displays the message content.

Button actions:

Menu Key: Scroll down and see the rest of the message content.

Enter Key: Delete this message.

Back Key: Go back to the previous screen: [message information].

9.3.15. Message - Confirm Delete



Introduction: This screen is used to confirm the message is deleted.

Button actions:

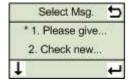
Menu Key: Select [No] to give up deleting and Go back to the previous screen: [message

content].

Enter Key: Select [Yes] to confirm delete.

Back Key: Go back to the previous screen: [message content].

9.3.16. Message - Select Custom Message



Introduction: Select the message content to be sent on this screen.

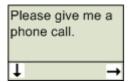
Button actions:

Menu Key: Scroll down and select items.

Enter Key: Go to the next screen: [select the entire content of the default message].

Back Key: Go back to the previous screen: [main message menu].

9.3.17. Message - Custom Message Full Content



Introduction: This screen displays the entire content of the message being sent.

Button actions:

Menu Key: Scroll down and see the rest of the message content.

Enter Key: Go to the next screen: [select default number].

Back Key: Go back to the previous screen: [select default message content].

9.3.18. Message - Select Custom Phone Number



Introduction: Select the default phone number on this screen.

Button actions:

Menu Key: Scroll down and select items.

Enter Key: Go to the next screen: [confirm sending message].

Back Key: Go back to the previous screen: [select the entire content of the default

message content].

9.3.19. Message - Confirm Sending



Introduction: This screen is used to confirm message is sent.

Button actions:

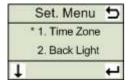
Menu Key: Select [No] giving up sending message and Go back to the previous screen:

[select default phone number].

Enter Key: Select [Yes] to confirm message is sent.

Back Key: Go back to the previous screen: [select default phone number].

9.3.20. Setting - Setting Menu



Introduction: This screen displays the setting function, currently there are 2 primary

functions: time zone and back light.

Button actions:

Menu Key: Scroll down and select items.

Enter Key: Go to selected screen.

Back Key: Go back to the main menu.

9.3.21. Setting - Set Local Time



Introduction: This screen is used to set local time.

Button actions:

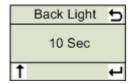
Menu Key: Change time zone information (the range of time zone is: $-12 \sim +13$).

Enter Key: Save time zone information and go to the next screen [Set Back Light Timer].

Back Key: Go back to the setting menu.

Note: Default time zone is +0.

9.3.22. Setting - Set Back Light Timer



Introduction: This screen is used to configure the time for the backlight to be on.

Button actions:

10 seconds, 15 seconds, 30 seconds and 60 seconds>.

Enter Key: Save the configuration for the length of time for the backlight and go to next

screen [Set Local Time].

Back Key: Go back to the setting menu.

Note: Default back light is 10 sec.

9.3.23. Power Off



Introduction: power off process.

10. Terminology

EPO	Extended Prediction Orbit, predicted ephemeris data specific for MTK	
	chip solution	
MDS	Main Data Server, device will send position information to server	
	through HTTP message	
MTK	Mediatek Inc.	
SMS	Short Message Service	
TTFF	Time to First Fix	
ezSpot	ezSpot Service is a multi-functional Holux tracker system which	
Service	includes ezSpot in mobile phone and ezSpot server at internet.	
ezSpot	ezSpot is the tracking service program running in Java and Windows	
	Mobiles phones.	
ezSpot	ezSpot server is demo tracking service web site at Holux. Domain	
server	name http://ezspot.holux.com/Holux	

11. FAQ

Question		Solution
Press POWER more	1.	It could be battery low, please charge the device, and wait more than 30 seconds.
than 3 seconds, but can not see power on screen	2.	If you still can not see power on screen, please contact your distributor.
Incorrect time and date	1. 2. 3.	Please charge the device. Put the device to open sky, and set the menu to GPS status mode, after device get fixed, it will show correct time and date information, please also check the time offset setting on your device. If you still can not get the correct time and date
GPS can not get fixed:	1.	information, please contact your distributor. Put the device to open sky, and set the menu to GPS status mode. If you still can not get fixed, please contact your distributor.
Can not send message back:	1. 2. 3. 4. 5.	Please check is there any SIM card in your device. If there is no SIM card on the device, please put a SIM card on this device. If there is a SIM card on the device, please check your phone service provider to enable GPRS service for SIM card. Check make sure GPS can get fixed If it still can not send message back, please contact your distributor.
Can not transfer data via data cable:	1. 2. 3.	Make sure you had installed device driver on your PC. Please go to control panel of Windows, click device management, to see if you can find the device name on the list. If you still can not transfer data from PC, please contact your distributor.

12. FCC Regulations

- ●This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- ●This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiated radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- -Reorient or relocate the receiving antenna.
- -Increase the separation between the equipment and receiver.
- -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- -Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

13. CE Declaration of Conformity

For the following equipment: Tracker-005 GPS Tracking System

Is here with confirmed to comply with the requirements set out in the Council Directive on the

Approximation of the Laws of the Member States relating to Electromagnetic Compatibility (2004/108/EC), Low-voltage Directive (2006/95/EC) and the Amendment Directive (93/68/EEC),

the procedures given in European Council Directive 99/5/EC and 2004/108/EC. The equipment

was passed. The test was performed according to the following European standards:

- + EN301511 V9.0.2 2003
- + EN301489-19

+ EN301489-7/1

C€1588

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment complies with CE RF radiation exposure (SAR) limits set forth for an uncontrolled

environment. This device and its antenna must not be co-located or operating in conjunction with

any other antenna or transmitter

14. Appendix A. Specification

14.1. Physical Characteristics:

- 12-pin Mini-USB connector with USB virtual COM port
- Dimensions:55 x 40 x 20 mm
- Weight: 52.0 g
- Keys: power, menu and enter key
- Operation temperature: -10 °C ~ 55 °C
- Storage temperature: -20 °C ~ 70 °C
- Operatiing humidity 5 ~ 90%
- Waterproof: IPX6

14.2. GSM Antenna

- Two band antenna: GSM850 and PCS1900 MHz

Two band antenna: GSM900 and DCS1800 MHz

14.3. Certification

- FCC
- CE

14.4. GSM Module

- MTK GSM module

14.5. GPS

- MTK GPS Chipset

14.6. Power Consumption

- Battery: Li-polymer Battery, 400 mAh

- Standby time: 140 hours

- Operation time: 60 hours with 15 minutes interval position fix in open sky.