

# Biosensor Capsule C6 Setup Instructions

RGZ-C6

The user manual & operation instructions for the Heyrex system are delivered online at [www.heyrex.com](http://www.heyrex.com) as part of the process required to activate and use the device.

The instructions for correct installation are reproduced below. The device has no user interface or controls.

Heyrex HeyrexPro Torus About Us Store Vets [My Heyrex](#)



## Setting up the biosensor capsule

### Remove the biosensor from the surround

1. Turn the biosensor capsule and casing over so you are looking at the back side (without the Heyrex logo).
2. At the top and bottom of the casing is a small horizontal gap. Insert the tip of a flat screwdriver and gently twist to separate the two parts.
3. Lift the white biosensor capsule from the surround.

### Installing the batteries

The biosensor uses two CR2032 batteries. These common "button cell" batteries are available in most supermarkets when replacements are necessary. Please dispose of used batteries responsibly.

Does the biosensor have a small coloured plastic pull-strip on the back?

[> Yes](#) [> No](#)

1. Remove the battery cover by carefully lifting it from the biosensor, taking care to also remove the black rubber gasket and two small screws, and put to one side.
2. **Important: Do not insert the new batteries in the "normal" configuration.**  
You will be used to installing batteries so that they all face the same way - but putting the batteries into the biosensor in this configuration will cause them to short circuit and make them unusable.  
Instead, take the two large flat surfaces of the battery and put them together, so that the batteries are back to back.
3. Slide the batteries between the two long contacts in the battery compartment, making sure that the top bar is on top of the batteries holding them in position.
4. Replace the battery cap and gasket, ensuring that the gasket is flat against the cap without wrinkles, and press down firmly until it clicks into place.

### If your capsule has two screws on the back

1. Using a small screwdriver, tighten the screws until they are finger tight.  
**Important: Do not over-tighten the screws, as this will impair the water-tightness of the battery compartment.**

### Registering the Biosensor

Shake the biosensor in front of your Rexnet and the blue light will flash.

If the blue light on the Rexnet does not flash, please check the batteries in the biosensor are inserted the correct way round (back to back) and that the pins in the biosensor are seated correctly and have not been bent out of place.

Does the biosensor have a number on the back?

[> Yes](#) [> No](#)

Please enter the capsule number in the boxes below to register it:

Capsule number    [> Register](#)

### Attaching the biosensor to your dog

1. Remove the collar from your dog.
2. Pass the collar through the back clip of the Heyrex biosensor.
3. Place the biosensor capsule on top of the collar.
4. Clip the front piece into place over the top of biosensor by hooking one side into the slot on the back part of the clip and pressing down firmly on the other side until it clicks into place.