

## USER GUIDE

® Bluetooth is a registered trademark owned by Bluetooth SIG, Inc. U.S.A. and licensed to SouthWing.

\* The features marked with an asterisk will only work with Bluetooth phones which support the Hands-free profile. Today, most Bluetooth phones support this profile.

Note:

Please read the “Safe Usage Guidelines” and “Limited Warranty” before using the headset.

## INTRODUCTION

Thank you for choosing a SH240 Bluetooth® headset from SouthWing. This user guide provides all the information you will need to use and care for your product. All relevant information regarding your SouthWing product can be found in the support section of our website: [www.southwing.com](http://www.southwing.com)

### 1. CHARGING THE HEADSET

You will need to charge the battery of your headset. To do so, follow these steps:

1. Plug the power supply into a power outlet.
2. Plug the connector of the power supply into the USB Charging Socket [1]. The Indicator Light [2] will turn red to indicate the headset battery is charging.
3. Once the Indicator Light [2] turns off, the headset is fully charged and can be removed from the power supply.

#### **Please Note:**

- The headset will not function while charging.
- If the Indicator Light [2] remains off while charging, the battery is already fully charged and does not require further charging.
- To maximize battery life, do not charge the headset for extended periods of time.
- Full battery capacity will be achieved after two or three full charge/discharge cycles.
- When your battery is empty, it takes up to three hours to completely charge your headset.

### 2. PAIRING THE HEADSET

#### **Auto-pairing**

For added convenience, your headset has an auto-pairing function so that when you turn the headset on for the first time, it is already in pairing mode. The Indicator Light [2] will flash red and blue alternatively and a series of high tones can be heard. Follow these steps to pair the headset with your mobile phone:

1. Put the mobile phone into pairing mode (reference your phone user manual). Ensure that the mobile phone is no more than 3 feet (1meter) away from the headset.
2. Select the headset name “SouthWing SH240” from the list
3. Enter the PIN number: 0000

Now the headset and your mobile phone are paired and ready for hands free communication through the Bluetooth connection.

To save battery you can disconnect the headset and your phone by pressing the Multi-function button [2] three times. To re-connect them press the Multi-function button [2] once.

### **Normal pairing**

You will need to follow the steps below if you want to pair your headset with another mobile phone.

1. Ensure the headset is off.
2. Put the headset in pairing mode by pressing and holding the Multi-function button [2] for about 5 seconds until the Indicator Light [2] flashes red and blue alternatively and a series of high tones are heard.
3. Complete the normal pairing process by following steps 1, 2 and 3 in the auto-pairing section.

### **3. WEARING AND CARRYING THE HEADSET**

#### **Selecting an ear bud**

The headset comes with different sized comfortable ear buds, try and select the one that best fits your ear.

To replace an ear bud:

1. With your hand, pull gently outwards from one side of the ear bud; make sure that you do not lose the ear bud once removed.
2. Select a new ear bud and adjust it carefully so it fits perfectly over the speaker nozzle

#### **Wearing the Headset with the Ear hook**

The Ear hook can be used for firm hold and maximum comfort. To mount the Ear hook, carefully place the round head of the Ear hook between the headset body and the clip, and make sure that it is firmly adjusted. To wear it follow these steps:

1. Rotate the Ear hook [8] slightly forwards.
2. Gently place the Speaker [5] into your ear canal.
3. Rotate the Ear hook [8] backwards and adjust it behind your ear.
4. To use the headset in the other ear, simply mount the Ear hook [8] on the other side of the headset.

#### **Wearing the Headset without the Ear hook**

To wear the headset without using the Ear hook:

1. Remove the Ear hook by pulling it out gently and store it in a safe place
2. Gently place the Speaker [5] into your ear canal.
3. Find the most comfortable position by rotating the headset forward and backward.

#### **Carrying the Headset**

When not in use, you can carry your headset in one of the following convenient ways.

1. Clip it to your clothes using the designed clip in the bottom part of the headset.
2. Attach it to your mobile phone using the provided cord; connect one end to the headset charging port and use the cord to hold it to your mobile.

### **4. GENERAL USAGE**

#### **Turning the Headset On and Off**

To turn the headset on, press and hold the Multi-function button [2] for about 3 seconds until a rising series of tones is heard and the Indicator Light [2] flashes blue 6 times.

To turn the headset off, press and hold the Multi-function button [2] for about 3 seconds until a series of tones is heard and the Indicator Light flashes before turning off.

**Accepting/rejecting\* a call**

When the phone rings (the ring tone can be heard in the headset), briefly press the Multi-function button [2] once to accept the call. Alternatively, press and hold the Multi-function button [2] for 1 second to reject the call.

**Changing the volume**

To increase the volume during a call, press Vol+ button [3]. To decrease the volume, press the Vol- button [4]. The headset will remember previous volume settings each time it is turned on.

**Automatic answer (call pick up)**

You can configure the headset to automatically answer all incoming calls after 3 seconds, to do so while in the ON state press Vol- for 3 seconds until you hear a beep. To disable automatic answer repeat the above action.

**Initiating a call from your mobile phone**

Dial the number as usual with your phone. If your headset is on and the phone has been correctly connected, your phone will transfer the call to your headset.

**Initiating a Call with Voice Dialing**

To voice dial press briefly the Multi-function button [2] and wait for the feedback tone from the phone. Then speak the name of the person you wish to call.

*Note: your phone must support voice dialing and you must first record voice tags into your phone associated to phone numbers (please check your phone manual for details)*

**Redial the last called number**

Press briefly the Multi-function button [2] twice; the last called number will be automatically dialed.

**Ending a call**

Press the Multi-function button [2] briefly during a call and the call will be ended.

**Transferring a call from the Headset to the mobile**

During a call, you may wish to transfer the call to your mobile, to do so press the Multi-function button [2] twice. To transfer the call back to the headset repeat the same command.

**Push4<sup>TM</sup> Favorite number**

It is possible to save a favorite number in the headset and speed dial it with the Push4<sup>TM</sup> Multi-function button [2]. This number can be automatically saved from the last incoming call number (not compatible for hidden or unidentified call numbers). To do so, once the received call has ended, press and hold both Multi-function button [2] and Vol+ buttons for 1 second, until you hear a series of tones.

To call the stored favorite number, press and hold the Push4<sup>TM</sup> Multi-function button [2] for 1 second.

**Changing the ring tone**

To change the default ring tone in the headset enter the ring tone menu by pressing either Vol+ or Vol- buttons for 5 seconds. Next, use the Vol+ and Vol- to select the new

ring tone and press the Multi-function button [2] once to select it and go back to stand-by mode.

### **Battery Life**

To conserve battery life, your headset features an auto-sleep function. This function switches the headset off after 12 hours of inaction. Once your headset has entered auto-sleep, it can be switched on again normally.

To check your battery level, press the Multi-function button [2] 4 times, and a series of beeps will indicate the talk time in hours (4 beeps indicates 4 or more hours of talk time).

When the battery is low the headset will produce an audible warning tone sequence every 30 seconds, please charge it immediately as you have only few minutes of talk time left.

## **5. TROUBLESHOOTING**

| Problem | Suggestions |
|---------|-------------|
|---------|-------------|

The Headset will not turn on

- The Headset battery may be empty
- Try recharging the Headset.

Pairing is unsuccessful

- Try moving the phone and Headset closer together during pairing.
- Make sure that the mobile phone is in the correct Bluetooth mode.
- Some electrical devices such as microwave ovens create a noisy electrical environment making it difficult for the Headset to communicate with the phone. Try moving away from such devices and try again.

Pairing has succeeded but calls are not heard

- Make sure that your phone is switched on and ready to connect to the Headset.

The Headset stops responding to button presses

- Ensure that your Headset battery is charged.
- Try resetting your headset by charging it for a few seconds and then switching it on again.

## **6. ADDITIONAL INFORMATION**

Contacts

Please contact SouthWing with the following details should you have any questions or suggested improvements.

### **Email:**

customer.service@southwing.com

### **Please note:**

For all warranty related issues, please return the product to the shop from which you

purchased it.

### **Battery Care**

Your Headset battery will have a long life provided you follow these guide lines:

- Do not use any accessory to charge your Headset other than the ones provided by SouthWing for this product.
- Do not charge your Headset outdoors
- Do not charge your Headset if the ambient temperature is above 45 degrees Celsius or below 10 degrees Celsius
- Do not leave your Headset connected to the charger for extended periods of time, as excessive charging will reduce battery life.

### **Safe Usage Guidelines**

- Only use the product according to the directions within this User Guide. Usage of this product contrary to these directions could cause injury. In addition, any usage of this product contrary to this User Guide will void any warranty.
- Do not use the product in an environment where it may come in contact with liquid be exposed to high humidity or extreme temperatures.
- Do not place the product in a fire as it may explode causing injury or death.
- Do not use the product in areas where usage of radio transmitters is prohibited (e.g. aircraft and hospitals) or close to sensitive devices that may be affected by a radio transmitter (e.g. pacemakers).
- Do not attempt to service this product yourself. If the product requires servicing, this must be performed by an approved service person.
- If the product becomes dirty, it should be cleaned with a soft cloth. Do not use any cleaning agents as these may damage the plastics, electronics or battery.
- Usage of this product while driving may reduce your ability to react to road conditions.
- Be aware that using a wireless headset while driving is illegal in certain countries. Therefore, you should check the local laws before using the product while driving.
- As this product contains parts which may cause injury if consumed, keep it out of reach of children.
- Use only the power supply or accessories approved by SouthWing. Usage of a different power supply or charger or modification of either of these devices may damage the product or result in a risk of electrocution.

### **Caution:**

Prolonged use of the headset at high volumes may affect your hearing capacity.

### **Warranty**

SouthWing provides a guarantee that this product will be free of defects in workmanship and material for a period of 2 years. Should the product fail under normal usage within this period, please return the product to the store from which it was purchased. At the discretion of SouthWing, the faulty product will then be replaced or repaired at no cost according to the conditions outlined below.

### **Conditions**

1. To be granted, this guarantee requires the presentation of the original dated purchase invoice with the serial number and dealer details clearly indicated. SouthWing reserves the right to refuse warranty service if this documentation is not presented.
2. Any product repaired or rep-laced will be covered by the same warranty conditions until the end of the original warranty period or 90 days (whichever is later).

3. The free repair or replacement warranty does not cover failure of the product due to normal wear and tear, misuse, use contrary to the product user guide, accident, modification or adjustment, forces of nature, or damage resulting from contact with liquids.

4. Only service personnel who have been approved by SouthWing may repair this product.

Attempted repair by anyone else will void this warranty.

5. At the discretion of SouthWing, a faulty unit will be either repaired or replaced. If repair is not possible, SouthWing reserves the right to replace the faulty product with another product of equivalent value.

6. SouthWing does not offer any further express warranty either written or oral. To the extent allowed by local law, any implied warranty or condition or merchantability, satisfactory quality, or fitness for a particular purpose is limited to the duration of the warranty described above.

7. To the extent allowed by local law, SouthWing will not be liable for any incidental or consequential damages of any nature whatsoever, including but not limited to lost profits or commercial loss.

Some countries or states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties. This may mean that the limitations or exclusions stated above do not apply to you.

This guarantee does not affect the consumer's statutory right under applicable local laws in force, or the consumer's rights against the dealer arising from their sales/purchase contract.

## 7. DECLARATION OF CONFORMITY

Hereby, SouthWing S.L. declares that this Bluetooth Headset is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

For additional information please visit: <http://www.southwing.com>

This product has no usage limitations in the EU.

This product follows the WEEE (Waste Electrical and Electronic Equipment Requirements). 2002/96/EC

*(FOR USA VERSION)*

## 7. FCC Statement and Notice (Federal Communications Commission, USA)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

For questions regarding your product or this FCC declaration, contact:

SouthWing  
2655 LeJeune Rd.  
Suite 810  
Coral Gables, FL. 33134  
FAX :+ 1 305 442 1676  
fcc\_certifications@southwing.com

To identify this product, refer to the Part, Series, or Model number found on the product.

The FCC requires the user to be notified that any changes or modifications made to this device that are not expressly approved by the party responsible for compliance may void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or television technician for help.

#### FCC RF Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This product emits radio frequency energy, but the radiated output power of this device is far below the FCC radio frequency exposure limits. Nevertheless, the device should be used in such a manner that the potential for human contact with the antenna during normal operation is minimized.



