

385mm

55mm

95mm

QCY

QY19

Bluetooth Headset
HSP/HFP, HSP/HSR

Getting Started

Power on

Fitting and wearing

Ear tips in different sizes

Soft-chose ear tips (suitable for strong sports) / Closed ear tips (suitable for listening to music)

Ear holes in different sizes (need to secure fit)

Gently push the earbud into your ear canal and adjust the ear hook to get a comfortable fit.

Pairing

Press and hold for 5 seconds

To enter pairing mode, press and hold MFB until the indicator flashes red and blue alternately. (The headset will directly enter pairing mode the first time you turn it on. To enter pairing mode for the next time, you need to follow the above-mentioned steps.)

Activate the Bluetooth function of your mobile phone, search and select "QCY-QY19" from the devices list to connect.

Charging

When the battery level is low, you will see the indicator flash red and hear a voice prompt.

Factory Reset

During charging, press and hold MFB until the indicator flashes red and blue alternately.

General Functions

Answer/End a call

Press once

When there's an incoming call (indicator flashes blue), press MFB once, press again to end it.

Reject a call

Long press

When there's an incoming call (indicator flashes blue), long press MFB for 1 second.

Redial last number

Double press

When there's an incoming call (indicator flashes blue), double press MFB.

Mute

Double press

When on a call, double press MFB.

Next/Previous track

When playing music, long press Vol +/- for 1 second

Long press

Adjust volume

When on a call or playing music, short press Vol +/- once

Short press

Multi-point Connection

1. Follow the pairing procedure to connect the headset to Phone 1 and turn off the headset.
2. Long press MFB to enter pairing mode again. Activate the Bluetooth function of Phone 2 and search for the headset. Select "QCY-QY19" from the devices list and click it to connect.

3. Go back to Phone 1 and select "QCY-QY19" from the devices list to reinitiate multi-point connection.

Multiple call handling

When you are already on a call, if there's an incoming call on the other phone, press MFB to answer the 2nd call and put the 1st call on hold. You can switch between the two calls by double pressing MFB.

Play/Pause

When playing music, press MFB once to pause, press again to resume playing.

Activate voice control

Press MFB for 1 second under standby mode to activate voice control of your phone.

Transfer voice between headset and phone

During a call, long press MFB for 1 second.

Product Features

- V4.1 Bluetooth version, compatible with over 90% of mobile phones and tablets
- CSR Bluetooth chip, ensuring optimal Bluetooth performance
- Light weight (12.7g) and small size, comfortable and pressure-free wearing

Basic Parameters

Bluetooth Version: V4.1	Model: QY19
Charging Time: 2 hours	Weight: 12.7 g
Standby Time: 155 hours	Operating Range: 33ft/10m
Bluetooth Profile: HFP/A2DP/HSP/HSR/RCP	Talk Time: 5 hours

For after-sales service, please contact customer service of QCY.

Service Tel: 4008-306-708
Product Steward: QM, 1-3916
Manufacturer: Dongguan H&K Electronics Co., Ltd.
Website: www.qcybluetooth.com
Address: Dalangxia Industrial Zone, Daxiao Town, Dongguan City, Guangdong, China (No.5 Dalangxia, Yuehai Rd -QCY Ecological Garden)

Warranty Card

Warranty period: limited 12-month warranty applies to our products.

Free service

Under warranty, if there is any malfunction caused by manufacturing defects, please contact our dealer to enjoy free maintenance. You will always need this Warranty Card and your receipt or other proof of purchase to claim warranty. Free maintenance won't be available under the following circumstances:

- Without Warranty Card or intact maintenance label
- Damage caused by improper disassembly or repair
- Damage resulting from liquid or dropping, and other artificial mechanical defects
- Damage caused by any force majeure

FAQ/Trouble Shooting

Q: I have established connection with my smartphone, but I am not hearing any sound?

A: Please make sure that you turn up the volume of both devices. Some smartphones require you to setup the Bluetooth headset as an audio output device before sound is transmitted. Please see the instruction of your smartphone or details. If you are using a music player or other Bluetooth device, please make it supports A2DP stereo music profile.

Q: Why the connection is not stable and cuts out intermittently?

A: Please make sure there are no objects between the headset and your Bluetooth device; please make sure there is no radio or WiFi interference nearby.

Q: Can I use the headset while it is charging?

A: No, you cannot use the headset while it is charging.

Q: The headset is not responding no matter what I do.

A: Please try to reset the headset, see the "Reset" section.

Q: The sound is not very clear/the caller cannot hear my voice clearly.

A: Please adjust the volume on your phone and headset. Make sure there is no source of interference nearby. Stay close to your smartphone.

Tips

- Before using the headset, please read the manual carefully and keep it for future reference.
- The headset need to be fully charged prior to first-time use. If the headset is left unused for over two weeks, please recharge it periodically.
- Use only chargers made by qualified manufacturer.
- If the headset cannot be searched by your phone, please check whether it is in pairing mode. If not, reconnect for a long while, the headset will exit pairing mode, please re-enter the mode. If a procedure error of your phone occurs, reboot it if a procedure error of the headset occurs, reboot or reset it.

Safety Rules

- Never disassemble or modify your headset for any reasons to avoid any damages and danger.
- Do not store the headset in extreme temperatures (under 0°C or over 45°C).
- Avoid using the indicator close to the eyes of children or animals.
- Do not use this headset during a thunderstorm to avoid irregular function and increased risk of electric shock.
- Do not use harsh chemicals or strong detergents to clean the headset.
- Keep the headset dry.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.