Bluetooth Headset
Q11

[User Manual]

Overview

Large EarWing   Middle EarWing   Small EarWing

Large EarTip   Middle EarTip   Small EarTip

Mic

EarWing

USB Dock

MFB

White LED1
White LED2
White LED3

Vol+
Vol-

Note: we recommend that you try middle EarTip first as it fits most people.

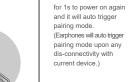## How to Wear

Gently push EarBud into ear canal and adjust its end towards your mouth then shake head to check its stability.

On cellphone, search for Q11 and tap to connect (once power on, earphone will auto re-connect to the last device in connectivity records, if any.)

How to Connect

Power off then hold MFB for 1s to power on again and it will auto trigger pairing mode. (Earphones will auto trigger pairing mode upon any dis-connectivity with current device.)
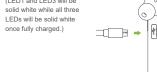

How to Charge

LED1 and LED3 will blink slowly when battery is low. (LED1 and LED3 will be solid white while all three LEDs will be solid white once fully charged.)

Factory Setting

When charging, hold MFB for 3s. (LED1 and LED3 will blink in sync yet LED2 will blink alternately.)

Function

Power-on
Hold MFB for 1s(Three LEDs will blink white three times in sync).

Power-off
Hold MFB for 3s(LED1 and LED3 will be solid white for 2s).

Last Number Redial ⟲
When standby or playing music, double tap MFB.

Mute on/off ⊘
When calling, double tap MFB to switch mute on/off.

Answer/End Call ☎
Tap MFB to answer incoming call and tap again to end the call.

Ignore Call ☎
Hold MFB for 1s to ignore incoming call.

Operation

Skip Track➡➡
When playback, hold Vol+/- to skip track forward/backward.

Pause/Play ▶
When playing music, tap MFB to pause and tap again to resume playing.

Volume Control ◁◁
When playing or calling, tap Vol+/- to adjust volume.

Switch Audio Output ⌂
When calling, hold MFB for 1s to switch audio output between earphone and cellphone.

Voice Assistant ☾
When standby, hold MFB for 1s to activate voice assistant.

Multi-point Connectivity
Method 1: refer How to Connect to build connectivity with phone1. On cellphone, turn off Bluetooth connectivity and earphone will auto trigger pairing mode. On phone2, search for Q11 and tap to connect. On phone1, search for Q11 and tap to finish multi-point connectivity.
Method 2: refer How to Connect to build connectivity with phone1 then hold both Vol+and Vol- together to trigger pairing mode. On phone2, search for Q11 and tap to connect. On phone1, search for Q11 and tap to finish multi-point connectivity.

Three-way Calling & Switch
1. Tap MFB to answer incoming call from phone1(LED 1 and LED 3 blink promptly). If another call is coming from phone2 in sync, tap MFB to put the first call on hold while activate the second one.
2. When calling, double tap MFB to switch between active call and held call.

Specifications:
Model:Q11
Bluetooth version:V4.1
Bluetooth profiles:HFP、HSP、AVRCP、A2DP
Operation range: 10m(crow-fly distance with no obstacles)
Noise isolation: CVC
Standby time: approx. 110hr
Talk time: approx. 3hr
Charging time: approx. 2hr
Input parameter: 5V=60mA
Battery type: li-ion
Battery capacity: 3.7V 55mAh
(All technical specifications shall be subject to practical performance)

Tips
1. Please read this manual carefully prior to using the device and keep the manual properly.
2. For the first time use, please fully power up both cellphone and charger.Low battery of charger will cause red LED solid of the charger or the charger can not power up for earphone. So please power up the charger before using.
3. Please be sure that your Bluetooth earphone is in "pairing mode", if it can not be spotted by cellphone. As the device will exit "pairing mode", if unpaired or unconnected for a long time. You may need to set it to "pairing mode" again. Supposing any program error occurs in cellphone or this device, please restart cellphone or the device, or reset this device to factory setting.
4. White LED will be solid during charging while off once fully charged. the charging process will last about 2 hours.[Bad contact caused by improper operation or other reasons may switch off white LED even when charging, which results in incomplete charge. So please plug in the charger properly and keep stable charging until white LED is off.]

Lifespan:
As the booklet states, the eco-lifespan of the item is 5 years while using it in normal ways. During the period, no dangerous material will be leaked. The item must be recycled by the local law.

FCC ID: RDR-Q11   REACH

CE RoHS ✺ ⚡ [symbols]

Hazardous substances and their contents in the item

This form is made by SJ/T 11364 regulation.

Part Name	Hazardous Substances					
	(Pb)	(Hg)	(Cd)	(CrVI)	(PBB)	(PBDE)
Main body	X	O	O	O	O	O
Battery	O	O	O	O	O	O
Ear tips	O	O	O	O	O	O
Ear tips	O	O	O	O	O	O
Accessories	O	O	O	O	O	O
	O	O	O	O	O	O

This form is made by SJ/T 11364 regulation.
O : means that hazardous substance content in the homogeneous us materials of this part is within the limited of GB/T 26572 regulation.
X : means that hazardous substance content in, at least,one certain homogeneous material of this part is beyond the limits of GB/T 26572 regulation.

Notes: Please arrange using time properly since your hearing may be damaged by using the device for along time.

For any after service, please contact QCY customer-service. Perform standard:Q/HL 2-2017
E-mail: kefu@qcyod.com
Web: www.qcy.com
Manufacturer : Dongguan Hele Electronics Co.,Ltd.
Address: Dalingya Industrial Zone, Daojiao Town, Dongguan City, Guangdong Province(QCY Environmental Zone, Dalingya No.5, Yuehui Road)

Caveats
1. Never disassemble or modify your headset for any reasons to avoid any damages and danger.
2. Do not store the headset in extreme temperatures (under 0℃ or over 45℃).
3. Avoid using the indicator close to the eyes of children or animals.
4. Do not use this headset during a thunderstorm to avoid irregular function and increased risk of electric shock.
5. Do not use harsh chemicals or strong deterge nts to clean the headset.
6. Keep the headset dry.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.