

330.0 mm

160.0 mm

真无线蓝牙耳机

使用前, 请下载安装QCY手机APP客户端, 以获得更便捷的耳机操控体验

### 认识耳机

触控面板  
LED指示灯  
TYPE-C USB充电

### 双耳机配对

**首次配对方法:**  
1. 取出耳机, 耳机自动开机, 耳机后盖自动弹出成为开机入配状态, 手机搜索连接 "QCY-T12S" 即可完成耳机与手机的连接。

**切换设备配对方法:**  
1. 关闭手机蓝牙, 耳机自动进入配对模式。  
2. 删除手机蓝牙设备列表, 点击配对QCY-T12S, 完成配对。  
3. 等待同时连接两台手机, 下次开机默认连接上次配对的手机。

### 恢复出厂设置

**方法一:** 清除配对记录 (此方法用于无法正常使用)  
1. 已有连接的手机, 在手机蓝牙设备列表中, 找到QCY-T12S, 点击进入设备, 选择清除配对。  
2. 双击在充电仓内, 长按其触控面板约10秒, 直至双耳耳灯闪烁3次, 表示重置成功, 从充电仓取出耳机, 双耳盒自动开机。

### 佩戴耳机

1. 将耳机向下轻塞入耳道, 以轻柔头部耳机不晃动为宜。  
2. 通过时, 将耳机麦克风朝向嘴部可使通话更清晰。  
3. 请正确佩戴左右耳机, 入耳后其电路贴合耳廓发出音响对耳耳道。

### 单耳机使用模式

1. 双耳有配对历史, 且在开机状态下, 长按任一耳机触控面板约5秒开机, 约5秒后耳机进入配对状态 (绿灯闪烁)。  
2. 打开手机蓝牙搜索配对名称, 选择QCY-T12S点击连接。  
3. 连接完成

**给耳机充电**  
耳机放入充电盒, 耳机会自动开机, 进入充电状态。

**给充电盒充电**  
充电盒充电指示灯, 充满电亮绿灯, 耳机在充电红灯, 充满电亮绿灯约1分钟后熄灭。

### 功能介绍

使用场景	状态	操作	LED	语音提示
<b>开机</b>	耳机不在充电盒内, 呈关机状态	轻按触控面板约1.5秒	绿灯闪烁	PHONE
<b>关机</b>	耳机在充电盒内 (充电盒有电)	取出耳机, 耳机自动开机	绿灯闪烁	PHONE
	开机状态下 (充电盒有电)	放入充电盒, 耳机关机	亮灯时红灯长亮	PHONE
<b>接听电话/结束电话</b>	耳机在开机状态下	长按触控面板3秒, 灯灭	红灯长亮3秒	PHONE
	来电响铃中/通话中	轻按触控面板两次接听/结束通话	\	PHONE
<b>拒接来电</b>	来电响铃中	长按触控面板1.5秒释放	\	PHONE
<b>唤醒语音助手</b>	连接状态下	轻按左触控面板三次	\	PHONE
<b>音乐暂停/播放</b>	音乐状态下	双击触控面板	\	\
<b>切换上一曲</b>	音乐状态下	长按左触控面板, 切换上一曲	\	\
<b>切换下一曲</b>	音乐状态下	长按右触控面板, 切换下一曲	\	\
<b>休眠模式</b>	连接状态下	三击右耳耳罩最低延, 再次三击则关闭	\	PHONE

### QCY蓝牙耳机售后服务

QCY蓝牙耳机售后服务: 本产品由中、人及其关联企业或其授权的经销商提供。如有任何质量问题, 请联系我们的售后服务中心。我们承诺: 在保修期内, 我们将为您提供免费维修或更换服务。如有任何质量问题, 请联系我们的售后服务中心。我们承诺: 在保修期内, 我们将为您提供免费维修或更换服务。

**三包凭证**

产品信息:  
产品名称: \_\_\_\_\_  
品牌名称: \_\_\_\_\_  
型号名称: \_\_\_\_\_  
序列号: \_\_\_\_\_  
生产日期: \_\_\_\_\_  
销售日期: \_\_\_\_\_  
购买地点: \_\_\_\_\_  
销售单位: \_\_\_\_\_

### FAQ

Q: 怎么只能听一个?  
A: 请检查耳机的配对记录, 重新取出查看是否恢复双耳模式, 如未恢复重置耳机即可解决。

Q: 耳机提示无法连接怎么解决?  
A: 将手机上的配对记录删除, 删除后重新进行搜索信号连接即可。

Q: 怎么听歌/通话没声音?  
A: 检查手机连接过的右耳有个设置图标, 点击进入, 将两个系统或取消勾选重新选择, 如果在设置通用辅助功能进入音频播放方式, 选择自动, 如未生效是自动, 切换其他选项, 然后重新配对, 即可解决。

Q: 怎么接听/接听有延迟?  
A: 使用耳机, 网络, 手机接听速度的影响, 会造成手机接听延迟数据到耳机时造成不同程度的延迟。

Q: 怎么卡顿/断连?  
A: 高, 如果同时使用大量Wi-Fi连接, 4G信号, 大功率电源等, 可能会导致卡顿、断连的情况, 换个环境或者重新配对连接下就可以解决了。

**售后服务需求, 请联系客服**  
电话: 4008-306-708  
网址: www.qcy.com  
制造商: 东莞和乐电子有限公司  
地址: 广东省东莞市道滘镇大岭丫工业区 (粤海路大岭丫段5号)

### 产品中有毒物质的名称及含量

部件名称	有害物质									
	铅	镉	汞	六价铬	多环芳烃	邻苯二甲酸酯	阻燃剂	镍	钎剂	锡
耳机壳体	X	O	O	O	O	O	O	O	O	O
耳机	O	O	O	O	O	O	O	O	O	O
充电盒	O	O	O	O	O	O	O	O	O	O
配件	O	O	O	O	O	O	O	O	O	O
包装材料	O	O	O	O	O	O	O	O	O	O

注: X表示有害物质含量超过欧盟RoHS指令中的含量限值; O表示有害物质含量符合欧盟RoHS指令中的含量限值。

有害物质: 铅、镉、汞、六价铬、多环芳烃、邻苯二甲酸酯、阻燃剂、镍、钎剂、锡。

有害物质含量符合欧盟RoHS指令中的含量限值。

有害物质含量符合欧盟RoHS指令中的含量限值。

55.0 mm

T12杰里6972说明书  
成型尺寸: 80X55mm  
材质: 80g哑粉哑油  
工艺: 正反印刷, 折页

True Wireless Earphones

For better using experience, please scan to download QCY APP before start-up.

### Overview

Touch panel  
LED  
TYPE-C port

### How to Connect

**First time connectivity:**  
Open the case and earbuds will auto power-on, pair with each other and turn connectable. On phone, search for QCY-T12 and touch to connect both earbuds to phone.

**Switch connected device:**  
1. Turn off phone's Bluetooth facility and earbuds will auto disconnect and turn connectable.  
2. On phone, search for QCY-T12 and touch to connect.  
3. Multi-point connection is not available and earbuds will auto reconnect to phone upon powering up again.

### Factory Setting

(Please refer the following methods to fix connectivity errors)  
Method 1:  
1. Delete connectivity record on phone, if any.  
2. Push earbuds into case and keep touching both panels for 10s or until LED blink red and green 3 times to reset to factory. After that, earbuds will auto pair with each other upon picking them up.

### How to Wear

1. Rotate earbud and pop it into your ear then shake head to check wearing stability.  
2. Please adjust Mic towards your mouth to gain better calling experience.  
3. Please wear earbuds properly, making sure they fit in firmly and sound holes are inside ear channels.

### Mono Mode

1. Earbuds were paired before. Keep touching panel on either earbud for 2s to power on them. They will auto turn connectable in SoloLED will blink blue.  
2. On phone, search for QCY-T12 and touch to connect the earbud to phone.

**Charge the Earbuds**  
Push earbuds into the case and close the lid. Earbuds will auto turn off and be charged.

**Charge the Case**  
When the case get charged, LED on case will glow solid red and turn green once topping up. When earbuds get charged, LED on earbud will glow solid red and turn green for 1 minute once topping up.

### Functions

Functions	Current status	Operation	LED	Prompt
<b>Power-on</b>	Earbuds are not in the case Earbuds in case within power	Keep touching the panel for 1.5s Open the lid	LED blinks green	PHONE
<b>Power-off</b>	Earbuds are power-on and case is within power Earbuds are power-on	Push earbuds in case to power off them Keep touching the panel for 5s	LED glows solid red when charging LED glows red for 2s	PHONE
<b>Answer/end call</b>	Incoming call/calling	Double touch the panel to answer /end the call	\	PHONE
<b>Ignore call</b>	Incoming call	Keep touching the panel for 1.5s	\	PHONE
<b>Voice assistant</b>	Connected	Triple touch left panel	\	PHONE
<b>Music pause/resume playing</b>	Playing	Double touch	\	\
<b>Skip track backward</b>	Playing	Keep touching left panel to skip track backward	\	\
<b>Skip track forward</b>	Playing	Keep touching right panel to skip track forward	\	\
<b>Gaming mode</b>	Connected	Triple touch right panel to turn on/off gaming mode	\	PHONE

### Warranty Card

Warranty Period: 12 months after you purchase this item (or you may inquire your local shopper for more details.)  
Free Service: Supposing any defects caused by quality issues occur within the warranty period, please take this warranty card and purchase receipts to your distributor for free exchange service.

Model Number: \_\_\_\_\_  
Date of Purchasing: \_\_\_\_\_  
User's Name: \_\_\_\_\_  
User's Phone: \_\_\_\_\_  
User's Address: \_\_\_\_\_  
Shop's Name: \_\_\_\_\_  
Shop's Address: \_\_\_\_\_  
Comments: \_\_\_\_\_

Free exchange service will not be accessed under following circumstances:  
1. Damages caused unauthorized disassembly.  
2. Defects or physical damages caused by leaking or dropping off.  
3. Damages by act of God. Supposing your item is within any damages or defects except the above circumstances, please return to us or your distributor for free repairing.

### FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
-- Reorient or relocate the receiving antenna.  
-- Increase the separation between the equipment and receiver.  
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
-- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Change or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.  
FCC ID: R09-194207

### Hazardous substances and their contents in the item

Part Name	Hazardous Substances									
	Pb	Hg	Cd	Cr VI	PBB	POB	DEHP	BBP	DBP	BBP
Earbuds	X	O	O	O	O	O	O	O	O	O
Battery	O	O	O	O	O	O	O	O	O	O
Case	O	O	O	O	O	O	O	O	O	O
Accessories	O	O	O	O	O	O	O	O	O	O
Charge	X	O	O	O	O	O	O	O	O	O

This form is made by SJ/T 11364 regulation.  
O: means that hazardous substance content in the homogeneous materials of this part is within the limits of EU 2015/863 regulation.  
X: means that hazardous substance content in at least one certain homogeneous material of this part is beyond the limits of EU 2015/863 regulation, but there is no mature alternative in the industry at present, it still conforms to the EU RoHS Directive in the scope of exemption.

Notes: Please arrange using time properly as your hearing may be damaged by using the device for a long time.  
Manufacturer: Dongguan Hele Electronics Co., Ltd.  
Address: Dongguan Town, Dongguan City, Guangdong, China

### Tips

1. Before using the headset, please read the manual carefully and keep it for future references.  
2. The headset need to be fully charged prior to first-time use.  
3. If the headset is left unused for over two weeks, please recharge it periodically.  
4. Please use the charges made by qualified manufacturer.  
5. If the headset cannot be found by your phone, please check whether it is in pairing mode. If left unconnected for a long while, the headset will exit pairing mode, please re-enter the mode. If a procedure error of your phone occurs, reboot it. If a procedure error of the headset occurs, reboot or reset it.

**Caution**

1. Never disassemble or modify your headset for any reasons to avoid any damages and danger.  
2. Do not store the headset in extreme temperatures (under 0°C or over 45°C).  
3. Avoid using the indicator close to the eyes of children or animals.  
4. Do not use this headset during a thunderstorm to avoid irregular function and increased risk of electric shock.  
5. Do not use harsh chemicals or strong detergents to clean the headset.  
6. Keep the headset dry.

- 1.尺寸要求: 图面标注尺寸为必检尺寸
- 2.环保要求: 符合和乐环保标准《HL-QP-RD-03》& 包材指令
- 3.可靠性要求: 符合和乐物料可靠性测试规范《HL-WI-QA-026》
- 4.其它方面要求:

名称	公差: mm
外箱	+5.0
彩盒	±0.5
标签	±0.5
说明书	±1.0
热缩膜	宽:±3,高:±15
防爆袋	宽:±3,高:±15

资料确认表	料号	30.001.001471	软件		法务	
	名称	说明书	电子		市场	
	材质工艺	80g哑粉哑油, 折页	结构		包装	罗嘉诚
	软件料号		声学			
	物料承认书编号		品牌			

东莞市和乐电子有限公司