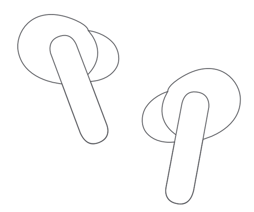
REV: A

折页线

110mm

80 mm

QCY-T10
TWS真无线蓝牙耳机

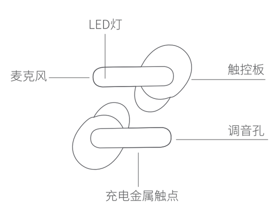


使用前，请下载安装QCY手机APP客户端
以获得更便捷的耳机操控体验

认识耳机

选择并组装耳套

大耳套 中耳套 小耳套

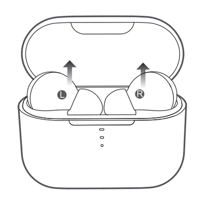


中耳套适合大多数人群佩戴，建议从中耳套开始试戴。

双耳机配对

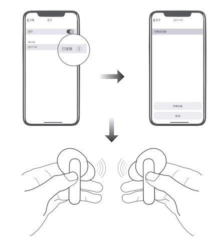
首次配对方法：
1. 取出两只耳机
2. 刷新手机蓝牙设备列表，点击配对QCY-T10，完成配对
*耳机取出会自动开机，若未自动开机，请充电后重新尝试

切换设备配对方法：
1. 关闭A手机蓝牙，耳机自动断开并进入配对模式
2. 刷新B手机蓝牙设备列表，点击配对QCY-T10，完成配对
*不支持同时连接两台手机，下次开机默认回连上次配对的手机

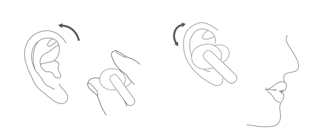


恢复出厂设置

(此方法用于无法正常连接的情况)
恢复出厂设置方法：
1. 在手机蓝牙设备列表中，找到QCY-T10，点击进入设置，选择忽略或取消配对。
2. 取出两只耳机，同时长按8秒，直至红灯长亮2秒后熄灭，表示调为关机状态。
3. 重新同时长按两只耳机大约10秒，直至红绿灯同时闪3次，红灯闪1次，表示耳机重置成功。
*恢复出厂后用首次配对的方法连接即可正常使用



佩戴耳机



1.将耳帽斜向下轻轻塞入耳道，以轻摆头部耳机不晃动为宜。
2.通话时，将耳机麦克风朝向嘴部可使通话更清晰。

三方通话接听与切换通话：
耳机连接手机A 手机B来电，双击接听来电，通话中，手机C同时来电，再次双击，系统自动保持手机B的通话，接通手机C。
长按多功能按键可以随意切换2台手机之间的通话。

三方通话拒接第二个来电：耳机连接手机A，手机B来电，双击接听来电，通话中；手机C同时来电,长按多功能键，拒接手机C，继续与手机B通话。

单耳机使用模式

1. 耳机在关机状态下，任一耳机长按触控板约5秒，进入配对状态（红绿灯交替闪烁）
2. 打开手机蓝牙搜索配对名，选择QCY_T10点击连接。
3. 连接完成

给耳机充电
耳机放入充电盒中，即关机进入充电状态，充电时红灯长亮，充满电后绿灯常亮1分钟后熄灭

给充电盒充电
连接USB充电线充电，充电盒充电时红灯常亮，充满电后绿灯常亮

产品参数
型　　号：In2024　配对名：QCY-QT10
蓝牙版本：V5.0　　待机时间：约80小时
充电时间：约1.5小时　音乐时间：约3.5小时
通话时间：约3小时　通信距离：10米（无障碍环境下）
电池类型：聚合物锂离子电池
耳机电池容量：3.7V 40mAh
充电盒电池容量：3.7V 600mAh
充电盒输入参数：5V ⎓ 600mA
支持协议：HSP/HFP/A2DP/AVRCP

功能介绍

更多操作方法请关注二维码

使用场景	状态	操作/现象	LED	语音提示
TWS相互配对	关机状态下，且未有配对记录前提下（首次使用）	长按触控板键1秒开机自动进入配对状态	红绿灯交替闪	TONE音
	关机状态下长按5秒进蓝牙配对模式	双击触控板键一次进入TWS配对搜索	红绿灯同时双闪，连上左耳进入配对状态，右耳灭灯	\
开机	关机状态下	长按触控板键2秒	绿灯常亮1秒	TONE音
	充电状态下	从充电盒拿起，耳机开机	绿灯常亮1秒	
关机	任意状态	长按触控板键5秒（未连接设备是可联动关机）	红灯常亮2秒	TONE音
		放入充电盒，关机	红灯常亮	
清除配对	关机模式下	长按触控板键10秒清除与手机的配对信息	红绿灯同时闪3次后关机（左右耳机同时关机模式下长按10秒清除配对过程 有一边LED灯不闪，红绿灯同时闪3次）	\
接听电话/结束电话	来电响铃中/通话中	双击触控板	\	TONE音
拒接来电	来电响铃中	长按触控板键约2秒(要松手)	\	TONE音
声控	在已连接状态	左边三击触控板	\	TONE音
游戏模式开关	音乐/视频/游戏过程中	右边三击触控板 开/关 游戏模式	\	开启：嘟嘟 关闭：嘟嘟嘟
音乐暂停/播放	音乐状态下	双击触控板	\	\
切换上下曲	音乐状态下	左耳机长按2秒上一曲，右耳机长按2秒下一曲	\	\

QCY蓝牙耳机售后服务

QCY蓝牙耳机售后服务承诺:严格按照《中华人民共和国消费者权益保护法》、《中华人民共和国产品质量法》实行售后三包服务，服务内容如下:
在三包有效期内，您可凭购物凭证依照本规定享受免费的修理、更换、退货的权利。
1、自您购买之日起7日内，本产品出现故障，经由QCY售后服务中心确定为产品质量问题，可享受修理、更换、退货的服务。
2、自您购买之日15日内，本产品出现故障，经由QCY售后服务中心确定为产品质量问题，可享受修理或更换的服务。
3、自您购买之日起12个月内，本产品出现故障，经由QCY售后服务中心确定为产品质量问题，可享受修理的服务。

售后服务与支持
保修期:
自产品购买之日起12个月(请妥善保管购买凭证)
免费服务:
在产品保修期内，凡属产品本身质量引起的故障，请用户凭购买凭证与经销商取得联系以享受售后服务。
如有任何产品损害或瑕疵非可归责于产品质量本身，则不在保修范围内。有下列情形者不属于保修范围内:
1、因天灾、地震、雷击、异常电压、环境因素而发生之故障或毁损的。
2、自行或委托未经原厂授权维修之厂商拆卸、改装或更换非原厂零件。
3、未按使用手册操作或因人为使用不当而造成损坏者，如产品浸水、腐蚀、掉落、挤压或露在异常温湿度环境下。

三包凭证

产品信息：
产品型号 ______________________
订单编号 ______________________
用户信息：
用户姓名 ______________________
联系电话 ______________________
用户地址 ______________________
退换货原因 ______________________
购买信息：
销售单位 ______________________

FAQ

1.Q：怎么只能听一个？
A：将两只耳机放回充电舱，重新取出查看是否恢复双耳模式，如未恢复重置耳机即可解决。

2.Q：手机提示无法连接怎么解决？
A：将手机上的配对记录删除，删除后重新进行搜索信号连接即可。

3.Q：怎么听歌/通话没声音？
A：安卓在手机连接记录的右边有个设置图标，点击进入，将两个音频选项取消勾选重新选择，苹果在设置通用辅助功能进入音频通话方式，选择自动，如果本就是自动，就换其他选项，然后选择自动，如未恢复，删除配对记录重新尝试。

4.Q：怎么视频/游戏有延迟？
A：受使用环境、网络、手机编解码速度的影响，会造成手机传送音频数据到耳机时造成不同程度的延迟。

5.Q：怎么卡顿/断续？
A：亲，如果使用时有大量的Wi-Fi连接、4G信号、大功率电器等等产生干扰，可能会出现卡顿、断续的情况，换个环境或者重新配对连接下就可以解决了。

若有售后服务需求，请联系客服
电话：4008-306-708
执行标准：Q/HL 1-2019 Q/HL 2-2020
网址：www.qcy.com
制造商：东莞市和乐电子有限公司
地址：广东省东莞市道滘镇大岭丫工业区
(粤晖路大岭丫段5号)

产品中有害物质的名称及含量

部件名称	铅 Pb	汞 Hg	镉 Cd	六价铬 Cr(VI)	多溴联苯 PBB	多溴二苯醚 PBDE	邻苯二甲酸二异丁酯 DIBP	邻苯二甲酸(2-乙基己)酯 DEHP	邻苯二甲酸二丁酯 DBP	邻苯二甲酸丁苄酯 BBP
耳机主体	X	O	O	O	O	O	O	O	O	O
电　池	O	O	O	O	O	O	O	O	O	O
耳　套	O	O	O	O	O	O	O	O	O	O
配　件	O	O	O	O	O	O	O	O	O	O
充电线	X	O	O	O	O	O	O	O	O	O

本表格依据SJ / T 11364的规定编制
O: 表示该有害物质在部件所有均匀材质中的含量均在(EU)2015/863规定的限量要求以下。
X: 表示该有害物质至少在该部件的某一均质材料中的含量超出(EU)2015/863规定的限量要求，但目前行业无成熟的替代方案，在豁免范围内符合欧盟ROHS指令的环保要求。

使用年限
如本手册所述，在正常使用条件下，本产品的环保使用期限为10年。在此期间，产品不会泄露任何危险物，本产品可以回收，必须按照当地法规处理。

产品认证：
RoHS
Model: In2024 CMIIT ID: xxxxxx FCC ID: xxxxxx

提示
1. 使用产品前请仔细阅读本使用说明书并请妥善保管；
2. 首次使用时，请先将本产品充满电；
3. 如果产品长期(超过2个星期)不用，请对其充电；
4. 必须选择正规厂家生产且经过国家CCC认证的充电器；
5. 若手机无法搜索蓝牙耳机，请确认蓝牙耳机是否处于"配对模式"，若长时间未进行配对或连接，蓝牙耳机配对功能将关闭，请重新开启蓝牙耳机至"配对模式"；若手机程序出错，请重启手机；若蓝牙耳机程序出错，请重启蓝牙耳机或者恢复出厂设置。

警告
- 请勿以任何理由拆除或维修改装耳机，否则可能会导致起火，电子击穿甚至彻底损坏本产品；
- 请勿将产品置于温度过低或过高 (0°C以下或45°C以上)的环境下；
- 请避免靠近儿童或动物的眼睛使用产品指示灯；
- 请勿在雷暴天气下使用该产品，雷暴可导致本产品工作不正常，并增加触电的危险；
- 请勿用油及其他挥发性液体擦拭本产品；

注意：长时间使用耳机可能会造成听力损害，请合理安排使用时间。
本耳机不支持输出超过2A的充电座给耳机充电，否则会损害耳机本体。

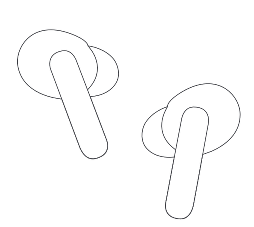
330 mm

折页线

110mm

80 mm

QCY-T10
TWS Bluetooth Earbuds

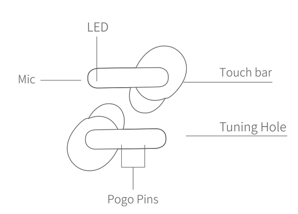


For better using experience, please scan
to download QCY app before start-up.

Overview

Choose Your Eartips

L M S

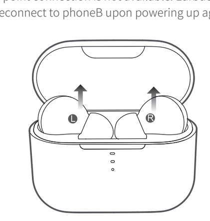


Please try medium eartips first as they fit most people.

How to Pair

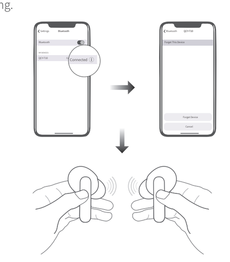
First Time Pairing:
1. Pick up both earbuds.
2. On cellphone, search for QCY-T10and tap to connect.
*Once paired earbuds will auto power on upon picking up from the case. If earbuds fail to auto power on, please charge them and try again.

Switch Paired Device:
1. Turn off phoneA's Bluetooth faculty and earbuds will auto disconnect and enter into pairing mode.
2. On phoneB, search for QCY-T10and tap to connect.
*Multi-point connection is not available. Earbuds will auto reconnect to phoneB upon powering up again.

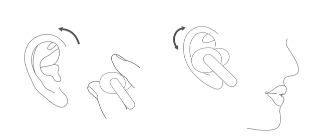


Factory Setting

(Try the following steps to fix connectivity issue)
Set to factory:
1. On cellphone, search for QCY-T10, tap and choose ignore or cancel pairing.
2. Pick up two earbud, keep touching both bars for 8s or until LEDs glow red for 2s to power off.
3. Keep touching both bars for 10s or until LEDs blink red and green 3 times then blink red to set earbuds to factory.
*Please refer "First Time Pairing" to connect after factory setting.



How to Wear



1.Rotate earbud and pop it into your ear then shake head to check wearing stability.
2.Please adjust mic towards your mouth to gain better calling experience.

Three-way Calling & Switch
Earphones are connected with phoneA. Double press MFB to answer incoming call from phoneB. If another call is coming from phoneC in sync, double press MFB to put the first call on held while activating the second call. Hold MFB to switch between active call and held call.

Ignore the second call in three-way calling: earphones are connected with phoneA. Double press MFB to answer incoming call from phoneB. If another call is coming from phoneC in sync, hold MFB to ignore the second call while keeping the first call.

Mono Mode

1. Power off earbud then touch earbud for 5s to enter pairing mode (LED blinks red and green)
2. On cellphone, search for QCY_T10
3. Connected

Charging Earbud
Push earbud into the case to charge. LED will glow solid red when charging and turn to green for 1 minute once top up.

Charging the Case
Charge the case via USB cable. LED will glow solid red when and charging turn green once top up.

Product Parameters
Model:In2024　Pairing name: QCY-QT10
Bluetooth version: V5.0　Stand time: approx. 80hr
Charging time: approx. 1.5hr　Music time: approx. 3.5hr
Talking time: approx. 3hr
Operation range: 10m(with no obstacle)
Battery type: li-ion
Battery capacity(earbud):3.7V 40mAh
Battery capacity(charging case):3.7V 600mAh
Input parameter(charging case):5V ⎓ 600mA
Bluetooth profiles: HSP/HFP/A2DP/AVRCP

Function Introduction

Functions	Current status	Operation/result	LED	Prompt
Entering TWS Mode	Power-off with no connectivity record	Keep touching the bar for 1s to power on and earbud will auto enter pairing mode	LED blinks red and green	TONE
	Power off then keep touching the bar for 5s to enter pairing mode	Double touch the bar to enter TWS mode	LEDs blinks red and green then right LED turns off	\
Power-on	Power-off	Keep touching the bar for 2s	LED glows green for 1s	TONE
	Charging	Pick up earbuds from the case	LED glows green for 1s	
Power-off	Power-on	Keep touching the bar for 5s to power off earbud(two earbuds will power off, if earbuds are not connected to device)	LED glows red for 2s	TONE
		Pop earbud into the case to power off	LED glows red	
Remove connectivity record	Power-off	Keep touching the bar for 10s to remove connectivity record	LEDs blinks red and green 3 times then earbud turns off(if power off both earbuds, then keep touching both bars for 10s to remove connectivity record. During the course, only one LED blinks at first, then both LEDs start to blink red and green for 3 times)	\
Answer/end call	Incoming call/calling	Double touch the bar	\	TONE
Ignore call	Incoming call	Keep touching the bar for 2s	\	TONE
Voice assistant	Connected	Triple touch left bar	\	TONE
Gaming mode	Playing/gaming	Triple touch right bar to switch on/off gaming mode	\	On: two beeps Off: three beeps
Music pause/play	Music playing	Double touch the bar	\	\
Forward/Backward	Music playing	Keep touching right/left bar to skip track forward/backward	\	\

Warranty Card

Warranty Period
12 months after you purchase this item.(or you may inquire your local shopper for more details.)
Free Service:
Supposing any defects caused by quality issues occur within the warranty period, please take this warranty card and purchase receipts to your distributor for free exchange service.

Model Number:
Date of Purchasing:
User's Name:
User's Phone:
User's Address:
Shop's Name:
Shop's Address:
Comments:

Free exchange service will not be accessed under following circumstances:
1. Damages caused unauthorized disassembly.
2. Defects or physical damages caused by leaking or dropping off.
3. Damages by act of God.Supposing your item is within any damages or defects except the above circumstances, please return to us or your distributor for free repairing.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Hazardous substances and their contents in the item

Part Name	Pb	Hg	Cd	Cr (VI)	PBB	PBDE	DIBP	DEHP	DBP	BBP
Main body	X	O	O	O	O	O	O	O	O	O
Battery	O	O	O	O	O	O	O	O	O	O
Ear tips	O	O	O	O	O	O	O	O	O	O
Accessories	O	O	O	O	O	O	O	O	O	O
Charging cable	X	O	O	O	O	O	O	O	O	O

This form is made by SJ/T 11364 regulation.
O: means that hazardous substance content in the homogeneous materials of this part is within the limits of (EU) 2015/863 regulation .
X: means that hazardous substance content in ,at least, one certain homogeneous material of this part is beyond the limits of (EU) 2015/863 regulation ,but there is no mature alternative in the industry at present, it still conforms to the EU ROHS Directive in the scope of exemption.

Notes: Please arrange using time properly as your hearing may be damaged by using the device for a long time.
Manufacturer: Dongguan Hele Electronics Co., Ltd.
Address: Daojiao Town, Dongguan City, Guangdong, China

Tips
1. Before using the headset, please read the manual carefully and keep it for future references.
2. The headset need to be fully charged prior to first-time use.
3. If the headset is left unused for over two weeks, please recharge it periodically.
4. Please use the chargers made by qualified manufacturer.
5. If the headset cannot be found by your phone, please check whether it is in pairing mode; if left unconnected for a long while, the headset will exit pairing mode, please re-enter the mode; if a procedure error of your phone occurs, reboot it; if a procedure error of the headsetoccurs, reboot or reset it.

Caveats
1. Never disassemble or modify your headset for any reasons to avoid any damages and danger.
2. Do not store the headset in extreme temperatures (under 0°C or over 45°C).
3. Avoid using the indicator close to the eyes of children or animals.
4. Do not use this headset during a thunderstorm to avoid irregular function and increased risk of electricshock.
5. Do not use harsh chemicals or strong detergents to clean the headset.
6. Keep the headset dry.

RoHS
Model: In2024 CMIIT ID: xxxxxx FCC ID: RDR-IN2024R FCC ID: RDR-IN2024L

QCY T10中英文说明书,成型尺寸:80×110mm,80g哑粉纸,双面印刷

1.尺寸要求：图面标注尺寸为必检尺寸
2.环保要求：符合和乐环保标准《HL-QP-RD-03》& 包材指令
3.可靠性要求：符合和乐物料可靠性测试规范《HL-WI-QA-026》
4.其它方面要求：

名称	公差:mm
外箱	±5.0
彩盒	±1.0
标签	±0.5
说明书	±1.0
热缩膜	宽:±3,高:±15
防爆袋	宽:±3,高:±15

东莞市和乐电子有限公司

资料确认表						
	料号	30.001.001457	软件		法务	
	名称	T10 说明书	电子		市场	
	材质	80克哑粉纸	结构		包装	
	工艺		声学			
	物料承认书编号		品牌			