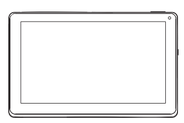
M11 User Guide
2016 0513

Polaroid 11.6" | 32GB | Wi-Fi

M11
User Guide

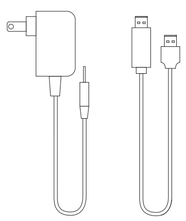
In the box



11.6" tablet

Keyboard

User guide



Charger USB Cable

Care & safety precautions

- During charging, keep your mobile device and charger near room temperature for efficient battery charging.
- New batteries are not fully charged.
- New batteries or batteries stored for a long time may take more time to charge.
- The included charger is intended for indoor use only.
- Service should only be provided by an authorized service provider.
- Never attempt to disassemble, repair or modify the tablet yourself.
- Do not use the tablet in rain or other wet locations.
- Avoid spilling any liquid on the tablet.
- In case the tablet gets wet, unplug all cables and turn off the tablet.
- Do not attempt to dry the tablet with an external heat source.
- Unplug all cables and turn off the tablet before cleaning.
- Use a soft, lint-free cloth to clean the tablet and display.
- Avoid getting moisture in open ports.
- Do not use household cleaners, solvents, alcohol, or abrasives to clean the tablet.
- Routinely check the tablet for proper and safe conditions. If there is any damage, or broken parts, remove the tablet from use.
- If for any reason the screen (display) is fractured or cracked, immediately remove this product from use and contact Customer Support for replacement.
- It is rare but possible for seizures to be triggered by light flashes or patterns such as those on computer or TV screens. To reduce exposure to this potential hazard, play/watch in a well-lit room, sit an appropriate distance from the screen and take 10- to 15-minute breaks every hour.
- Cords could be a strangulation hazard.
- Keep out of reach of children under 3 years of age.
- Children pulling on the cord could cause the computer monitor or other equipment to which the device is connected to fall with possibility of property damage, serious injury, or death. Adult supervision required during play.
- Long-term exposure to loud sounds, at high volume, may result in permanent hearing loss.
- When using headphones or earbuds, it is recommended that the product is listened to at lower volumes for shorter periods of time. Set the volume while in a quiet environment; turn the volume down if you cannot hear the people speaking near you.
- Limit the listening time to 90 minutes, followed by a quiet period. The louder the volume, the less time required before your hearing may be affected.
- If you experience ringing in your ears or hear muffled speech, stop listening and have your hearing checked.

WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRICAL SHOCK, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

THE LIGHTNING FLASH WITH ARROWHEAD SYMBOL, WITHIN AN EQUILATERAL TRIANGLE, IS INTENDED TO ALERT THE USER TO THE PRESENCE OF UNINSULATED "DANGEROUS VOLTAGE" WITHIN THE PRODUCT'S ENCLOSURE THAT MAY BE OF SUFFICIENT MAGNITUDE TO CONSTITUTE A RISK OF ELECTRIC SHOCK TO PERSONS.

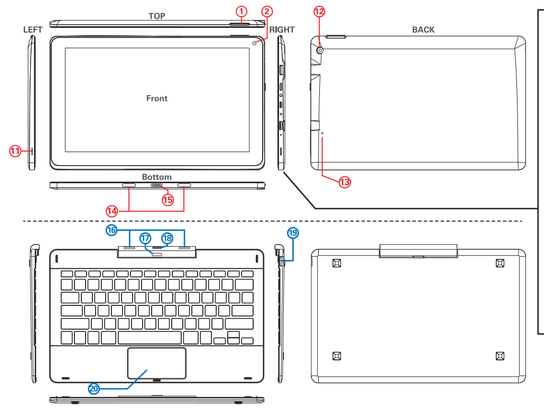
WARNING
RISK OF ELECTRIC SHOCK DO NOT OPEN

WARNING: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK).

NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

THE EXCLAMATION POINT WITHIN THE EQUILATERAL TRIANGLE IS INTENDED TO ALERT THE USER TO THE PRESENCE OF IMPORTANT OPERATING AND MAINTENANCE (SERVICING) INSTRUCTIONS IN THE LITERATURE ACCOMPANYING THE PRODUCT.

Buttons, ports & hardware



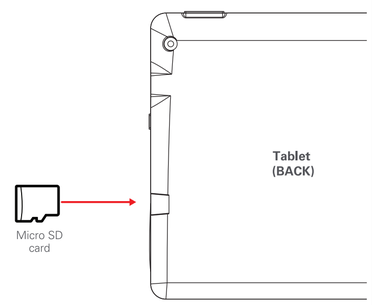
1. Volume buttons
2. Front camera
3. USB accessory port
4. Power button
5. Headphone jack
6. Micro USB charging port
7. DC charger input
8. Micro SD card slot
9. HDMI port
10. Microphone
11. Dual speakers
12. Rear camera
13. Reset
14. Docking connectors
15. Pogo pins
16. Docking connectors
17. Release button
18. Pogo pins
19. USB accessory port
20. Touch pad

Expanding the storage

Inserting a Micro SD card
The tablet supports Micro SD cards up to 64GB (not included).

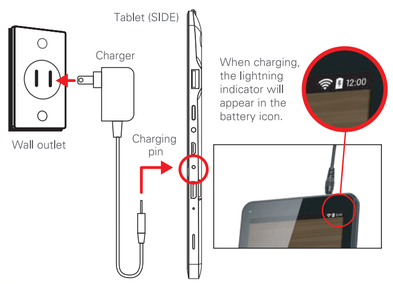
To install a Micro SD card into the tablet, carefully insert the card as shown below into the card slot until it clicks and locks into place.

To remove the Micro SD card, gently press it inward to eject.



Charging

Connect the tablet to a wall outlet using the included power adaptor as shown below.

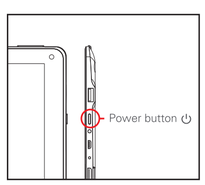


Battery Tips:
- *Turn off Wi-Fi when it's not in use.*
- *Lock the tablet (turning the display off) to shorten charging time.*
- *To optimize battery time and performance, adjust the "Brightness" and "Screen timeout" options in the Settings panel.*
- *It is required to keep the brightness level at 50% or under if the tablet is in use while charging.*

Power ON / OFF

Turning on the tablet
Press & hold the ⏻ button until the startup screen appears.

Power off the tablet
Press & hold the ⏻ button until the "Power off" option appears.



Tablet (front & side view)

Lock the tablet (standby)
Briefly press the ⏻ button. (Lock the tablet to conserve the battery).

Unlock the tablet
Briefly press the ⏻ button, and slide the "Lock icon" up.

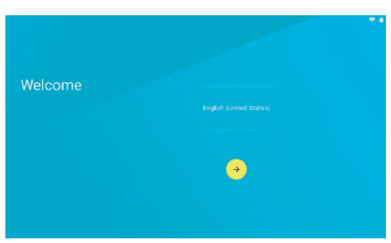
Lock screen

Turning on

1. Press and hold the Power ⏻ button to get started.

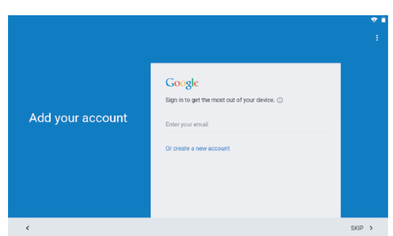
Startup screen

2. Follow the initial setup wizard prompts.



Setup wizard

3. To use the Google Play store, sign into or create a Google account.



Google account

If you use Gmail™, you already have a Google account —if not, you can create an account now.

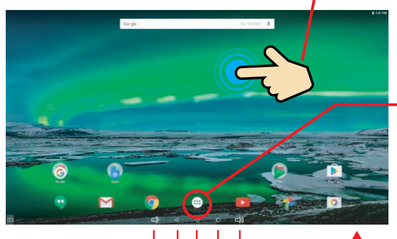
Google Play™

Google Play

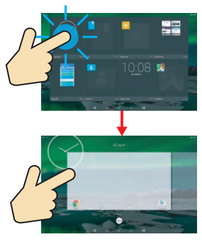
Google Play™ is a digital content experience from Google where you can find and enjoy your favorite music, movies, TV shows, books, and Android™ apps and games. It's your entertainment hub: you can access it from the web or from your Android device, and all your content is instantly available across your devices.

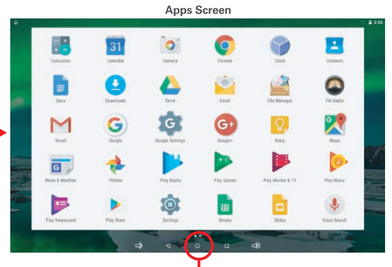
Home Screen

Widgets
To add a widget, press and hold anywhere on the home screen, and select the "Widgets" option.



Press and hold widgets to place them on the home screen as shown below.

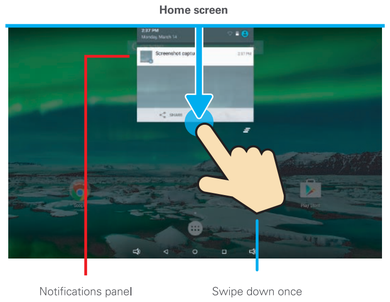




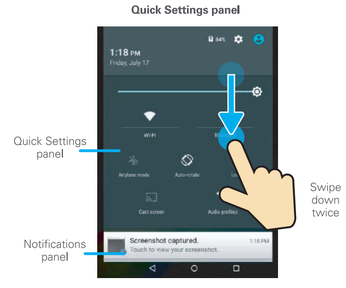
Back to Home Screen

Notifications and Quick Settings

Notifications panel
Swipe down from the top edge of the screen to display the Notifications panel where you can browse and reply to your emails, check software updates, reminders and more.



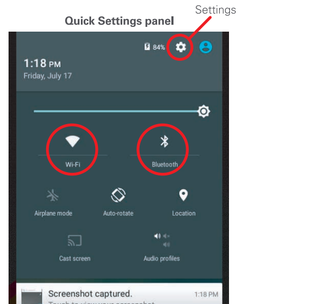
Quick Settings panel
Swipe down **twice** from the top edge of the screen to expand and access the Quick Settings panel, where you can easily enable/disable Wi-Fi, Bluetooth, Airplane mode and other settings.



Connecting

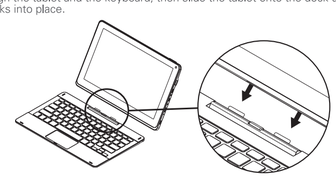
Wi-Fi and Bluetooth®
To enable/disable Wi-Fi or Bluetooth®, simply tap the icons on the Quick Settings panel as shown below.

To access more settings options, select the ⚙ icon.

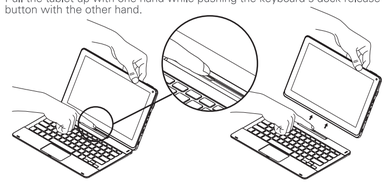


Keyboard Dock

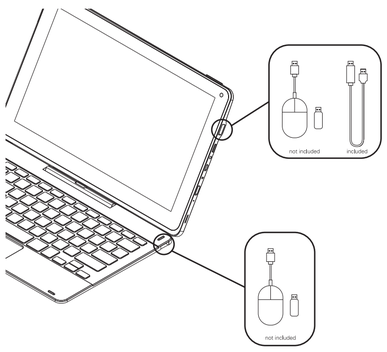
Connecting the keyboard
Align the tablet and the keyboard, then slide the tablet onto the dock until it locks into place.



Disconnecting the keyboard
Pull the tablet up with one hand while pushing the keyboard's dock release button with the other hand.



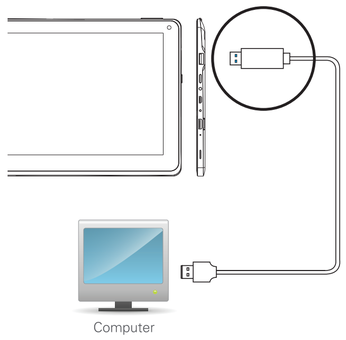
External connections



The USB ports on both the tablet and the keyboard can be used with accessories, such as a mouse or USB stick.

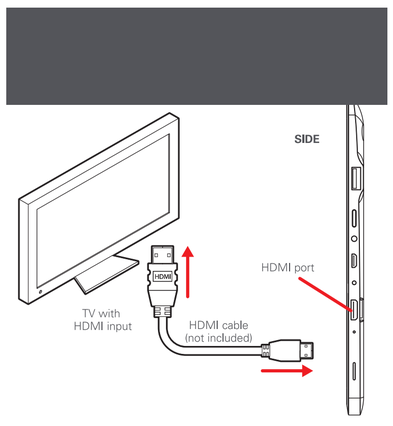
You cannot charge the tablet from the keyboard's USB port.

Connecting to a computer



You can charge your tablet or access its storage with a computer. To connect your tablet to a computer, plug the included USB cable with the longer blue end into the tablet, and plug the other end into the computer's USB port.

HDMI®



Legal information

FCC Part 15:
This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Do not attempt to repair or modify this equipment. Warning: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
"This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation."
Shielded USB cables must be used with this unit to ensure compliance with the Class B FCC limits.

Information Regarding Exposure to Radio Frequency Energy
Your Device is designed and manufactured not to exceed the emission limits for exposure to RF energy set by the Federal Communications Commission of the United States (FCC). Information on your Device is on file with the FCC and can be found under the Display Grant section of http://www.fcc.gov/oet/ea/ after searching on the FCC ID for your Device, which can be found on the back of the Device.

PLR IP Holdings, LLC, its licensees and affiliates, fully support all electronic waste initiatives. As responsible stewards of the environment, and to avoid violating established laws, you should properly dispose of this product in compliance with all applicable regulations, directives or other governances in the area where you reside. Please check with local authorities or the retailer where you purchased this product to determine a location where you can appropriately dispose of the product.

You may also go to www.polaroid.com and reference Social Responsibility http://www.polaroid.com/social-responsibility to learn more about the specific laws in your area and to locate a collection facility near your home.

If your electronic device has internal memory on which personal or other confidential data may be stored, you may want to perform a data sanitization process before you dispose of your device to assure another party cannot access your personal data. Data sanitization varies by the type of product and its software, and you may want to research the best sanitization process for your device before disposal. You may also check with your local recycling facility to determine their data sanitization procedures during the recycling process.

Battery Disposal & Recycle
This device contains a Lithium-ion battery. The battery must be recycled or disposed of properly. Contact your local waste management office for information on battery recycling or disposal. ☎1-800-822-8837

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Limited Warranty

LIMITED WARRANTY TO ORIGINAL CONSUMER
This Product (including any accessories included in the original packaging) as supplied and distributed new by an authorized retailer is warranted by AIT, Inc. (AIT) to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

Product Type : Tablet Territory : United States / Canada
Parts Warranty : 1 Year Labor Warranty : 1 Year

To obtain warranty service:

- Call the Customer Support number located below, or go to our website portal to receive an SRO number.
- Provide proof of the date of purchase within the package (Dated bill of sale).
- Prepay all shipping costs to the authorized service center, and remember to insure your return.
- Include a return shipping address (no P.O. Boxes), a telephone contact number, and the defective unit within the package.
- Describe the defect or reason you are returning the product.

Customer Support:
☎ 1-877-768-8481 (Toll Free) **www.southerntelecom.com**
Monday - Friday: 8AM - 10PM (EST) **Click on "Product Support"**

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

The shipping address of the authorized service center is:

Southern Telecom, Inc.
Attention: Customer Service (2nd Floor)
14-C 53rd Street
Brooklyn, NY 11232

Warranty service not provided
This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmwares. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE SHALL APPLY. DISTRIBUTOR FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON DISTRIBUTOR, REPAIR, REPLACEMENT OR REFUND OF THE ORIGINAL PURCHASE PRICE - AT DISTRIBUTOR'S SOLE DISCRETION - ARE THE EXCLUSIVE REMEDIES OF THE CONSUMER, IN NO EVENT WILL DISTRIBUTOR, ITS MANUFACTURERS, OR PLR IP HOLDINGS, LLC BE LIABLE FOR ANY INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (SUCH AS, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, BUSINESS, SAVINGS, DATA OR RECORDS) CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT EXCEPT AS STATED HEREIN. NO OTHER WARRANTIES SHALL APPLY. NOTWITHSTANDING THE FOREGOING, CONSUMER'S RECOVERY AGAINST DISTRIBUTOR SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY DISTRIBUTOR. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CONSUMER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE.

Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.