

^(I) The quality of the radio depends on the coverage of the radio station in

12

that particular area.

English - CIB27UIALAAA

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Charging the battery



- Connect the battery charger to your phone and outlet
- The charging may take about 20 minutes to start if the
- Be careful not to force the plug into the socket. Make sure the battery is correctly inserted before connecting
- The outlet must be near to the phone and easily accessible (avoid electric extension cables)
- When using your telephone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery (
- To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug: reduce the backlight time, etc.
 - The charge is complete when the animation stops.

2.2 Power on your phone

Hold down the ____ key until the phone powers on.

2.3 Power off your phone

Hold down the $\stackrel{\sim}{\longrightarrow}$ key from the main screen.



Making a call

Dial the desired number then press the <u>key</u> to place the call. If you make a mistake, you can delete the incorrect digits by pressing the right softkey.

To hang up the call, press the <u>y</u>key.

Making an emergency call

If your phone is covered by the network, dial emergency number and press the hey to make an emergency call. This works even without a SIM card and without typing the PIN

3.2 Calling your voicemail (1)

To access your voicemail, hold down the o key.

3.3 Receiving a call

When you receive an incoming call, press the Level key to talk and then hang up using the $\stackrel{\sim}{\longrightarrow}$ key.

3.4 Available functions during the call

During a call, you can use your directory, your calendar, text messages, etc. without hanging up or dropping the call.

Enable blacklist, all callers in the list will be automatically blocked. Enable whitelist, only callers in the list can be connected. You are allowed to add 50 contacts to each list from Contacts, Call log, Messages or to add directly by pressing

- To light in darkness, you may activate "Torch" by below
- In idle screen, press and hold 5^{JKL} to activate the Torch light; Press — or press and hold 5 st to deactivate.

13



With this menu, you may personalize ringtones for different events and environments.

Latin input mode ...

To write messages, there are two writing methods:

- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key.
- Predictive with the eZi mode: this mode speeds up the writing of your text.
- + key in edit mode
- Press: access the symbols table Press and hold: enter zero

Contact your network operator to check service availability. 8

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All "Signature" ringtones embedded in this phone have been composed, arranged and mixed by NU TROPIC (Amar Kabouche)

14

Safety and use.....

We recommend that you read this chapter carefully before using your mobile phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein. TRAFFIC SAFETY

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile phone when the vehicle is not parked. Check the laws and regulations on the use of wireless mobile phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. When driving, do not use your mobile phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your mobile phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your mobile phone on top of the dashboard or within an airbag deployment area.
- check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from mobile phone RF energy.

CONDITIONS OF USE

You are advised to switch off the mobile phone from time to time to optimize its performance

Remember to abide by local authority rules of mobile phone use on aircrafts.

Operational Warnings: Obey all posted signs when using mobile devices in public areas

Follow Instructions to Avoid Interference Problems: Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight Switch the mobile phone off when you are in health care facilities

except in designated areas. As with many other types of equipment now in regular use, mobile phones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the mobile phone off when you are near gas or flammable liquids Strictly obey all signs and instructions posted in a fuel depot, gas station or chemical plant or in any potentially explosive atmosphere When the mobile phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the mobile phone you should hold it against the ear on the opposite side to the device, if any,

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

To avoid hearing impairment, answer the call before holding your mobile phone to your ear. Also move the handset away from your ear. while using the "hands-free" option because the amplified volume might cause hearing damage.

It is recommended to have proper supervision while small children use your mobile phone.

When replacing the cover please note that your mobile phone may contain substances that could create an allergic reaction Always handle your mobile phone with care and keep it in a clean and

dust-free place. Do not allow your mobile phone to be exposed to adverse weather environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F) (the max value pends on device, materials and housing paint/texture). Over 55°C (131°F) the legibility of the mobile phone's display may be impaired, though this is temporary and not serious. Do not open or attempt to repair your mobile phone yourself

Do not drop, throw or try to bend your mobile phone. Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your mobile phone model.TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries

Your mobile phone should not be disposed of in a municipal waste Please check local regulations for disposal of electronic products Remember to make back-up copies or keep a written record of all important information stored in your mobile phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your mobile phone or enabling a flashing-lights feature on your mobile phone Parents should monitor their children's use of video games or other features that incorporate flashing lights on the mohile phones

All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eve or muscle twitching loss of awareness involuntary movements or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions: Play at the farthest distance possible from the screen.

When you play games on your mobile phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as endinitis, carpal tunnel syndrome, or other musculoskeletal disorders: Take a minimum of a 15-minute break every hour of game playing.

If your hands, wrists, or arms become tired or sore while playing stop and rest for several hours before playing again.

If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

PRIVACY

18

26

Please note that you must respect the laws and regulations in force n your jurisdiction or other jurisdiction(s) where you will use your bile phone regarding taking photographs and recording sounds with mobile phone. Pursuant to such laws and regulations, it may be y forbidden to take photographs and/or to record the voices of er people or any of their personal attributes, and reproduce or bute them, as this may be considered to be an invasion of privacy t is the user's sole responsibility to ensure that prior authorization obtained, if necessary, in order to record private or confidential versations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

There are no express warranties, whether written, oral or implied, other

than this printed limited warranty or the mandatory warranty provided

by your jurisdiction. In no event shall TCT Mobile (US), Inc. or any

of its affiliates be liable for incidental or consequential damages of any

nature whatsoever, including but not limited to commercial loss, to the

full extent those damages can be disclaimed by law. Some states do not

allow the exclusion or limitation of incidental or consequential damages.

or limitation of the duration of implied warranties, so the preceding

How to obtain Support: Contact the customer care center by calling

(877-702-3444) or going to (http://www.alcatelonetouch.com/usa/). We

and eliminate the need to send your wireless device in for service. In

the case that your wireless device is no longer covered by this limited

warranty due to time or condition, you may utilize our out of warranty

How to obtain Hardware Service within the terms of this warranty:

Create a user profile (alcatel.finetw.com) and then create an RMA for

the defective device. Ship the device with a copy of the original proof

of purchase (e.g. original copy of the dated bill of sale, invoice) with the

owner's return address (No PO Boxes accepted), wireless carrier's

name, alternate daytime phone number, and email address with a

SIM card, memory cards, or any other accessories such as the power

adapter. You must properly package and ship the wireless device to the

repair center. TCT Mobile (US), Inc. is not responsible for devices that

do not arrive at the service center or are damaged in transit. Insurance

s recommended with proof of delivery. Upon receipt, the service center

will verify the warranty conditions, repair, and return your device to the

address provided in the RMA. Check the warranty repair status by going

online with the RMA number on web portal.

omplete problem description. Only ship the device. Do not ship the

ave placed many self-help tools that may help you to isolate the problem

limitations or exclusions may not apply to you.

repair options

BATTERY AND ACCESSORIES

Before removing the battery from your mobile phone, please make sure that the mobile phone is switched off Observe the following precautions for battery use:

 Do not attempt to open the battery (due to the risk of toxic fumes) and hurns)

Do not puncture disassemble or cause a short-circuit in a battery Do not hurn or dispose of a used battery in the garbage or store it at temperatures above 60°C (140°F)

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates

> This symbol on your mobile phone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

Municipal waste disposal centers with specific bins for these items of equipment - Collection bins at points of sale

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused

In European Union countries:

These collection points are accessible free of charge. All products with this sign must be brought to these collection points. In non European Union jurisdictions:

Items of equipment with this symbol are not be thrown into ordinary hins if your jurisdiction or your region has suitable recycling and collection facilities: instead they are to be taken to collection points. for them to be recycled.

In the United States you may learn more about CTIA's Recycling Program at http://www.gowirelessgogreen.org/

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS CHARGERS

the instructions below

affect its performance.

and carry out the following checks:

My phone cannot switch on

then turn your phone on

the phone

the phone

27

operation.

Home A.C./ Travel chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F)

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Troubleshooting.....

Before contacting the service center, you are advised to follow

You are advised to fully charge (🔲) the battery for optimal

Avoid storing large amounts of data in your phone as this may

Use User Data Format to perform phone formatting (to

perform User Data format, hold down # key while

simultaneously pressing the power on/off key under power off

mode). ALL User phone data: contacts, messages and files will

be lost permanently. It is strongly advised to fully backup the

Check the battery contacts, remove and reinstall your battery.

Check the battery power level, charge for at least 20 minutes

If it still does not work, please use User Data Format to reset

My phone is frozen or has not responded for several

Remove the battery and re-insert it, then restart the phone

If it still does not work, please use User Data Format to reset

phone data and profile before doing formatting.

Characteristics of power supply (depending on the country) Travel charger: Input: 100~240 V, 50/60 Hz. 130/150 mA Output: 5 V, 550 mA

Lithium 400/650 mAh Battery

. RADIO WAVES

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20

28

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the mobile phone transmitting at its highest certified power level in all tested frequency

Although the SAR is determined at the highest certified power level the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is designed to operate at multiple power levels so as to use only the ower required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the mobile phone. Before a mobile phone model is available for sale to the public, compliance with national regulations and standards must he shown

The highest SAR value for this model mobile phone when tested is 0.99W/Kg for use at the ear and 0.91W/Kg for use close to the body. While there may be differences between the SAR levels of various mobile phones and at various positions, they all meet the governmen requirement for RE exposure. For body-worn operation, the mobile phone meets ECC RE exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 10 mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

My phone turns off by itself Make sure power off key is not mis-contacted

- Check the battery charge level
- If it still does not work, please use User Data Format to reset the phone

My phone cannot charge properly

- Make sure you are using an ALCATEL ONETOUCH battery and the charger from the box Clean the battery contact if it's dirty.
- Make sure your battery is inserted properly before plugging in the charger.
- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen
- Make sure charging is carried out under normal conditions
- $(0^{\circ}C(32^{\circ}F) to + 40^{\circ}C(104^{\circ}F))$ When abroad, check that the voltage input is compatible

My phone cannot connect to a network or "No service"

is displayed Try connecting in another location

is received Verify the network coverage with your operator Check with your operator that your SIM card is valid

29

21

- Try selecting the available network(s) manually
- Try connecting at a later time if the network is overloaded Invalid SIM card
- Make sure the SIM card has been correctly inserted Make sure the chip on your SIM card is not damaged on scratched
- Make sure the service of your SIM card is available

General information.....

Hot Line Number: In the United States, call 877-702-3444 for technical support

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelonetouch.com Your telephone is a transceiver that operates on GSM in dual-band with 850/1900 MHz

Protection against theft ⁽¹⁾

Website: www.alcatelonetouch.com

Your mobile phone is identified by an IMEL (mobile phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your mobile phone by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your mobile phone is stolen.

Disclaimer

There may be certain differences between the user manual description and the mobile phone's operation, depending on the software release of your mobile phone or specific operator services. TCT Mobile shall not be held legally responsible for such differences. if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

Contact your network operator to check service availability.

IP5019_1035A_QG_Eng_USA_02_140716.indd 2

TCT Mobile (US), Inc. Warranty

wireless device that should this product or part thereof during normal consumer usage and condition be proven to be defective in material or workmanship that results in product failure within the first twelve (12) months from the date of purchase as shown on your original sales receipt from an authorized sales agent. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s).

charge for parts or labor directly related to the defect(s). The limited warranty for your wireless device will be voided if any of the

following conditions occur: Non-compliance with the instructions for use or installation, or with

- technical and safety standards applicable in the geographical area where your phone is used:
- Connection to any equipment not supplied or not recommended by TCT Mobile (US). Inc.: Modification or repair performed by individuals not authorized by TCT
- Mobile (US), Inc. or its affiliates Changes to the device operating system by the user or third party
- Acts of god such as inclement weather, lightning, power surges, fire,
- humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation; Removal or altering of the wireless device's event labels or serial
- numbers (IMEI): Damage from exposure to water or other liquids, moisture, humidity excessive temperatures or extreme environmental conditions, sand,
- excess dust and any condition outside the operating guidelines; Defects in appearance, cosmetic, decorative or structural items such
- as framing and non-operative parts:
- Damage as result of physical abuse regardless of cause

TCT Mobile (US), Inc. warrants to the original retail purchaser of this

Batteries, power adapters, and other accessories sold as in box items are also warranted against defects and workmanship that results in product failure within the first six (6) months period from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without

Additional information on SAR can be found on the Cellular As mobile devices offer a range of functions, they can be used in Telecommunications & Internet Association (CTIA) Web site: http:// www.ctia.org/

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body. (fact sheet n°193). Additional WHO information about electromagnetic fields and public health are available on the following website: http://www.who.int/peh-emf.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the ing measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement: This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference

For other devices, they hear the following statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference

(2) this device must accept any interference received, including interference that may cause undesired operation.

Your mobile phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

Unable to make outgoing calls

Make sure you have dialed a valid number and press the

For international calls, check the country and area codes Make sure your phone is connected to a network, and the

network is not overloaded or unavailable Check your subscription status with your operator (credit, SIM card valid, etc.)

Make sure you have not barred outgoing calls

Make sure that your phone is not in flight mode

Unable to receive incoming calls

 Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network) Check your subscription status with your operator (credit, SIM card valid, etc.)

Make sure you have not forwarded incoming calls

Make sure that you have not barred certain calls

Make sure that your phone is not in flight mode

The caller's name/number does not appear when a call

· Check that you have subscribed to this service with your operator

Your caller has concealed his/her name or number

I cannot find my contacts

- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly

Import all contacts stored in SIM card to phone

The sound quality of the calls is poor

• You can adjust the volume during a call by pressing the 2 key

positions other than against your ear. In such circumstances the device

will be compliant with the guidelines when used with headset or usb

data cable. If you are using another accessory ensure that whatever

product is used is free of any metal and that it positions the mobile

phone at least 10 mm away from the body.

- Check the network strength
- Make sure that the receiver, connector or speaker on your phone is clean
- I am unable to use the features described in the manual
- Check with your operator to make sure that your subscription
- includes this service Make sure this feature does not require an ALCATEL ONE
- TOUCH accessory

When I select a number from my contacts, the number cannot be dialed

- Make sure that you have correctly recorded the number in your file
- Make sure that you have inputted the country prefix when calling a foreign country
- I am unable to add a contact in my contacts
- Make sure that your SIM card contacts are not full; delete some files from your SIM card or save the files in the phone contacts
- My callers are unable to leave messages on my voicemail
- Contact your network operator to check service availability
- I cannot access my voicemail
- · Make sure your operator's voicemail number is correctly entered in "Messages\Voicemail"
- Try later if the network is busy

ICENCES



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ALCATEL ONETOUCH 1035A Bluetooth Declaration ID D022118

The flickering 🔜 icon is displayed on my standby screen

You have saved too many short messages on your SIM card: delete some of them or archive them in the phone memory

SIM card PIN locked

Contact your network operator to obtain the PUK code (Personal Unblocking Key)

I am unable to connect my phone to my computer Make sure that you're using the right cable from the box

- How to make your battery last longer
- Make sure you follow the complete charge time (minimum 3
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request

User Data Format ALL user phone data: Contacts, messages and files will be lost permanently. Please store phone data in SIM card before you want to format

23