

T-Mobile

Welcome

Start Guide



T-Mobile

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SUPPORT

This guide provides you with the information you need to get started.

For more information and additional support, please visit www.t-mobile.com/support where you can:

- Register at my.t-mobile.com to check your minutes, pay your bill, upgrade your phone, and change your rate plan.
- Review your phone's User Manual and troubleshooting FAQs.
- View the latest troubleshooting solutions in the Support Forums or ask a question of your own.

SERVICE ACTIVATION

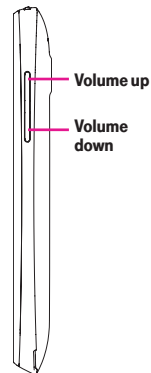
If you are a new T-Mobile® customer and your service has not yet been activated, simply call Customer Care at **1-800-937-8997** and a T-Mobile Activations representative will assist you.

You will need the following information when activating service:

- Your Service Agreement and the agent code on your Agreement
- Your name, home address, home phone number, and billing address
Note: For business and government accounts, please provide the organization's name, address, and tax ID.
- Your Social Security number, current driver's license number, and date of birth for credit check purposes
- Your choice of T-Mobile rate plan and services (see www.t-mobile.com for latest plan information)
- Your SIM serial number and IMEI number (located on the box barcode label)

By activating service, you acknowledge that you have read, understand, and agree to be bound by each of T-Mobile's Terms and Conditions, and by your Service Agreement.

PHONE OVERVIEW



SIM CARD

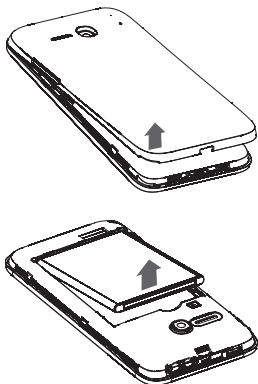
The SIM (Subscriber Identity Module) card identifies your phone to the wireless network. You cannot make or receive phone calls or browse the Internet without a properly installed SIM card.

Installing SIM card

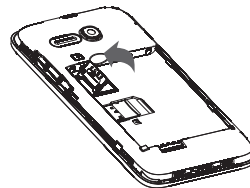
1. Detach the SIM card from its packaging.



2. Power off your phone and remove back cover by pulling cover up, remove battery.



3. To install SIM card, start by sliding the metal SIM card tray to left unlock position, tray will click and release when unlocked.



4. Place the SIM card into slot with gold contacts facing downward.

