Your mobile.....

Confirm an option (press the middle of the key)

In idle screen:

Switch on/Switch off the telephone (press and hold)

- Press and hold: enter zero

- Press: change input methods



X∘ □ + #-°

not making a phone call.

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker



ALCATEL onetouch

PROTECT YOUR HEARING



www.sar-tick.com

Ouick Start Guide

For more information about how to use the phone, please go

to www.alcatelonetouch.com to download complete user

find helpful FAOs (English version only).

manual (English version only). Also on our website you can

of this user guide.

This product meets applicable

national SAR limits of 1.6W/kg. The

specific maximum SAR values can be

found in the RADIOWAVES section

When carrying the product or using

use an approved accessory such as

a holster or otherwise maintain a distance of 10 mm from the body to

ensure compliance with RF exposure

requirements. Note that the product

may be transmitting even if you are

it while worn on your body, either

Answer/Send call Navigation key: Menu/Confirm an option Profiles A Calendar -

Send a call

Access call log (Redial) (press)

- Press: access the symbols table

6 LED Flashlight

I.I Keys

End call

Return to idle screen

Left softkey

Access your voicemail (press and hold)

- Press:

#_@ In idle screen:

- Press and hold: activate/deactivate vibrate mode In Edit mode:

- Press: — (space)

¥ 5 JKL From Idle screen - Press: dial '5'

- Press and hold: switch the LED Flashlight on/off

I.2 Main screen icons (1)

Battery charge level

Call forwarding activated: your calls are forwarded

Alarm or appointments programed

I evel of network recention

Voicemail message received

Missed calls

Roaming

Silence mode: your phone does not ring, beep or vibrate with the exception of the alarr

SMS unread

লো লো Level of network reception

Call forwarding activated: your calls are forwarded.

(1) The icons and illustrations in this guide are provided for information

Inserting and removing the SIM card

Removing and installing the back cover

Removing and installing the battery

2.1 Set-up





Getting started......



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out

Charging the battery



Connect the battery charger to your phone and outlet

Charging may take about 20 minutes to start if the battery is fully discharged.

Be careful not to force the plug into the socket. Make sure the battery is correctly inserted before connecting

the charger. The outlet must be near to the phone and easily accessible (avoid electric extension cables).

When using your telephone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery (().

To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; reduce the backlight time, etc.



2.2 Power on your phone

Hold down the ____ key until the phone powers on.

2.3 Power off your phone

Hold down the Wey from the main screen.

Contacts.....

4.1 Consulting your contacts

To access the **Contacts** from the main screen, press the You can access the function using the following options: key and select the 🔝 icon from the menu.

4.2 Adding a contact

You can add a new contact to phone or SIM card by selecting "Add contact".

Messages

5.1 Create message

From the main menu select "Messages" to create text. You can type a message and you can also modify a predefined message in Templates. While writing a message, select "Options" to access all of the messaging options. You can save your messages that you send often to Drafts.



SMS, this may cause multiple SMS to be sent to your recipient.

Left softkey

Call log

(press and hold)

 Switch on/Switch off End call

Right softkey

6 Voicemail

and SIM2 are available in this menu (1)

When you press "Options", you can have access to View, Send SMS. Save to Contacts. Edit before call. Add to blacklist, Add to whitelist, Delete etc.

Your mobile phone is fitted with a camera for taking photos that you can use in different ways:

Customize your main screen.



(I) 1045D only.

Press the send key from Home screen

For dual SIM model, the complete contacts of both SIMI

6.2 Available options

Store them in your "My files\Images"

Specific letters (accent) will increase the size of the Make sure that microSD card is well inserted before taking 9.6 Converter

Settings 10

From the main menu, select the menu icon and select the function of your choice in order to customize your telephone: Profiles, Phone settings, Call settings, Network, Connectivity, Security, Regulatory & Safety, Restore

Select R from main menu

Camera

You can create a note in text format by accessing "Tools\ Notes" from the main menu.

monthly-view calendar for you to guery date.

Access this feature by pressing b to enter the main menu, then selecting "Tools\Bluetooth"

l ools......

Your mobile phone has a built-in alarm clock with a snooze

Enter a number, select the type of operation to be performed,

and enter the second number, then press "=" to display the

Weight converter and Length converter.

9.7 Voice Alarm

9 3 Calendar

With this menu, you may create the voice file and set it as the

9.8 Fake call

This program enables you to call yourself by simulating a caller number/name, ringtone at a scheduled time. It helps you to politely escape from social situations at any time you wish. This call can be rejected by $\stackrel{\textstyle \sim}{}$ key.

Enable blacklist, all callers in the list will be automatically blocked. Enable whitelist, only callers in the list can be connected. You are allowed to add 20 contacts to each list from the Contacts, call log, Messages or create directly by pressing

To use the flashlight feature, you can activate "Torch" by using Once you enter this menu from the main menu, there is a the below operations:

> In idle screen, press and hold 55 to activate the flashlight; press or press and hold 55 to deactivate it.

> Access Wap options: Homepage, Bookmarks, Go to URL, Recent pages, Settings. Make sure that MicroSD card is well inserted before accessing

9.12 Services

this feature.

Contact your network operator to check service availability.

Media.....

10.1 FM radio

Your phone is equipped with a radio (1) with RDS functionality. You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display if you tune to stations that offer Visual Radio service. You can listen to it while running other applications.

10.2 Images

10.3 Recorder

A library links to the images (stored in "My images") in phone or SD card to multi-mark, set as wallpaper, power on/off display or sent by Bluetooth, etc.

Accessing "Recorder" allows you to make voice or sound

recordings

Music

Access this feature from the main menu by selecting "Music". You will have full flexibility of managing music on your memory

card in My files. You can access a number of items with this option: My audios, Images, Received, etc.

Inserting the memory card:





the arrow and lift it. Then insert the microSD card with the golden contact downward. Finally, turn down the microSD holder and slide it in the opposite direction to lock it.

Latin input mode

You will have access to all audio and visual files stored in memory

To write messages, there are two writing methods:

 Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key. Predictive with the eZi mode (1): this mode speeds up the

writing of your text. + key in edit mode

Press: access the symbols table

Press and hold: enter zero

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material or technical specification without prior notice

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

The quality of the radio depends on the coverage of the radio station in that particular area.

(I) 1045G only.

3.2 Calling your voicemail (1)

3.1 Making a call

by pressing the right softkey.

Making an emergency call

To hang up the call, press the ____ key.

To access your voicemail, hold down the weekey. 3.3 Receiving a call

and then hang up using the ___ key.

Calls

Dial the desired number then press the ___ key to place the

call. If you make a mistake, you can delete the incorrect digits

If your phone is covered by the network, dial emergency

number and press the L key to make an emergency call.

This works even without a SIM card and without typing the

When you receive an incoming call, press the key to talk

3.4 Available functions during the call

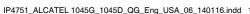
During a call, you can use your directory, your calendar, text messages, etc. without hanging up or dropping the call.

Contact your network operator to check service availability.

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TCT Mobile Limited reserves the right to alter

2014-1-16 2:05:59



English - CIB27N0ALAAA

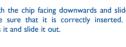


Radio is on

Flight mode

R Roaming



















Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk even when the hands-free kit is used (car kit headset) drivers are requested to refrain from using their mobile phone when the vehicle is not parked. Check the laws and regulations on the use of wireless mobile phones and their accessories in the areas where you drive. Always obey them. The use

of these devices may be prohibited or restricted in certain areas. When driving, do not use your mobile phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your mobile phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your mobile phone on top of the dashboard or within an airbag deployment area. check with your car dealer or the car manufacturer to make sure
- that the car's electronic devices are shielded from mobile phone

CONDITIONS OF USE

You are advised to switch off the mobile phone from time to time to ontimize its performance

Remember to abide by local authority rules of mobile phone use on aircrafts Operational Warnings: Obey all posted signs when using mobile

devices in public areas Follow Instructions to Avoid Interference Problems: Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode

or similar feature, consult airline staff about using it in flight. Switch the mobile phone off when you are in health care facilities except in designated areas. As with many other types of equipment now in regular use, mobile phones can interfere with other electrical or electronic devices, or equipment using radio frequency.

General information......

Hot Line Number: In the United States, call 877-702-3444 for

technical support. On our Internet site, you will find our FAO (Frequently Asked Questions)

guad band with 850/900/1800/1900 MHz bands.

Protection against theft (1)

Your mobile phone is identified by an IMEI (mobile phone serial It may be requested by the police or your operator if your mobile

if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

(i) Contact your network operator to check service availability.

Switch the mobile phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere When the mobile phone is switched on, it should be kept at least 15 cm. from any medical device such as a pacemaker, a hearing aid or insuling pump. In particular when using the mobile phone you should hold it against the ear on the opposite side to the device, if any,

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

To avoid hearing impairment, answer the call before holding your mobile phone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage It is recommended to have proper supervision while small children use

your mobile phone. When replacing the cover please note that your mobile phone may

contain substances that could create an allergic reaction Always handle your mobile phone with care and keep it in a clean and

Do not allow your mobile phone to be exposed to adverse weather environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F) (the max value depends on device, materials and housing paint/texture) Over 55°C (131°F) the legibility of the mobile phone's display may be

impaired, though this is temporary and not serious.

Do not open or attempt to repair your mobile phone yourself. Do not drop, throw or try to bend your mobile phone.

Do not use the mobile phone if the glass made screen, is damaged racked or broken to avoid any injury.

Do not paint it Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your mobile phone model TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or hatteries

Your mobile phone should not be disposed of in a municipal waste Please check local regulations for disposal of electronic products. Remember to make back-up copies or keep a written record of all important information stored in your mobile phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout If you have experienced seizures or blackouts or if you have a family history of such occurrences, please consult your doctor before playing video games on your mobile phone or enabling a flashing-lights feature on your mobile phone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the mobile phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eve or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

Play at the farthest distance possible from the screen. Vhen you play games on your mobile phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as

endinitis, carpal tunnel syndrome, or other musculoskeletal disorders: Take a minimum of a 15-minute break every hour of game playing.

If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again. If you continue to have sore hands, wrists, or arms during or after

playing, stop the game and see a doctor. PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with our mobile phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of ther people or any of their personal attributes, and reproduce or stribute them, as this may be considered to be an invasion of

t is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential ersations or take a photograph of another person; the anufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

BATTERY AND ACCESSORIES:

Before removing the battery from your mobile phone, please make sure that the mobile phone is switched off.

Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and hurns)
- Do not puncture, disassemble or cause a short-circuit in a
- Do not burn or dispose of a used battery in the garbage or store it at temperatures above 60°C (140°F)

Batteries must be disposed of in accordance with locally applicable ronmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates

for them to be recycled.

This symbol on your mobile phone, the battery and the accessories means that these products must be taken to collection points at the end of their life: Municipal waste disposal centers with specific bins for these items of equipment

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

- Collection hins at points of sale

These collection points are accessible free of charge. All products with this sign must be brought to these collection points.

In non European Union jurisdictions Items of equipment with this symbol are not be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points

In the United States you may learn more about CTIA's Recycling Program at http://www.gowirelessgogreen.org/

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE, DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

· CHARGERS

Home A C / Travel chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F)

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. hey should be used for this purpose only.

Characteristics of power supply (depending on the country) Travel charger: Input: 100-240 V, 50/60 Hz, 150 mA Output: 5 V, 550 mA

Lithium 400/500/650 mAh • RADIO WAVES:

MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the mobile phone transmitting at its highest certified power level in all tested frequency

Although the SAR is determined at the highest certified power level the actual SAR level of the mobile phone while operating can be well helow the maximum value. This is because the mobile phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the mobile phone. Before a mobile phone model is available for sale to the public, compliance with national regulations and standards must be

The highest SAR value for this model mobile phone when tested is 1.37 W/K g for use at the ear and 1.28 W/K g for use close to the body While there may be differences between the SAR levels of various cellphones and at various positions, they all meet the government requirement for RE exposure. For hody-worn operation, the cellphone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory which positions the mobile phone at least 10 mm away from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: http://www.ctia.org/

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep nobile phones away from the head and body. (fact sheet n°193). Additional WHO information about electromagnetic fields and public health are available on the following website: http://www.who.int/peh-

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the Recrient or relocate the receiving antenna

- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they hear the following statement: This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

For other devices, they bear the following statement This device complies with Part 15 of the FCC Rules, Operation is

subject to the following two conditions:

(1) this device may not cause harmful interference

(2) this device must accept any interference received, including interference that may cause undesired operation. Your mobile phone is equipped with a built-in antenna. For optimal

operation, you should avoid touching it or degrading it. As mobile devices offer a range of functions, they can be used in ions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the mobile phone at least 10 mm away from the body.

1045G FCC ID: RAD447 1045D FCC ID: RAD446

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microSD Logo is a trademark.

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ALCATEL 1045G/1045D Bluetooth QD ID B021548

Hearing Aid Compatibility

Your mobile phone is rated: «For Hearing Aid», to assist hearing device users in finding mobile phones that may be compatible with their hearing devices.

This device is HAC M3 compatible, Reference ANSI C63,19-2007 For more information please visit our website http://www alcatelonetouch.com.



Website: www.alcatelonetouch.com

section. You can also contact us by e-mail to ask any questions you

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelonetouch.

Your mobile phone is a transceiver that operates on GSM networks in

number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your mobile phone by entering *#06# and keep it in a safe place.

Disclaimer

There may be certain differences between the user manual description and the mobile phone's operation, depending on the software release

TCT Mobile shall not be held legally responsible for such differences,

TCT Mobile (US), Inc. Warranty

this wireless device that should this product or part thereof during normal consumer usage and condition be proven to be defective in material or workmanship that results in product failure within the first twelve (12) months from the date of purchase as shown on your original sales receipt from an authorized sales agent. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s).

The limited warranty for your wireless device will be voided if any

- Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used:
- Modification or repair performed by individuals not authorized by
- TCT Mobile (US), Inc. or its affiliates;
- fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation;
- numbers (IMEI):

Defects in appearance, cosmetic, decorative or structural items such as framing and non-operative parts; Damage as result of physical abuse regardless of cause.

Batteries, power adapters, and other accessories sold as in box items are also warranted against defects and workmanship that results in product failure within the first six (6) months period from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s)

of the following conditions occur: Connection to any equipment not supplied or not recommended

by TCT Mobile (US), Inc.;

- · Changes to the device operating system by the user or third party
- · Acts of god such as inclement weather, lightning, power surges, • Removal or altering of the wireless device's event labels or serial
- · Damage from exposure to water or other liquids, moisture, humidity, excessive temperatures or extreme environmental conditions, sand, excess dust and any condition outside the operating guidelines:

There are no express warranties, whether written, oral or TCT Mobile (US), Inc. warrants to the original retail purchaser of implied, other than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCT Mobile (US), Inc. or any of its affiliates be liable for incidental or consequential damages of any nature whatsoever, including but not imited to commercial loss, to the full extent those damages can be disclaimed by law. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of

the duration of implied warranties, so the preceding limitations or exclusions may not apply to you. How to obtain Support: Contact the customer care center by calling (877-702-3444) or going to (http://www.alcatelonetouch com/usa/). We have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for service. In the case that your wireless device is no longer covered by this limited warranty due to time or

> condition, you may utilize our out of warranty repair options. How to obtain Hardware Service within the terms of this warranty: Create a user profile (alcatel.finetw.com) and then create an RMA for the defective device. Ship the device with a copy of the original proof of purchase (e.g. original copy of the dated bill of sale, invoice) with the owner's return address (No PO Boxes accepted), wireless carrier's name, alternate daytime phone number, and email address with a complete problem description. Only ship the device. Do not ship the SIM card, memory cards, or any other accessories such as the power adapter. You must properly package and ship the wireless device to the repair center. TCT Mobile (US), Inc. is not responsible for devices that do not arrive at the service center or are damaged in transit. Insurance is recommended with proof of delivery. Upon receipt, the service center will verify the warranty conditions, repair, and return your device to the address provided in the RMA. Check the warranty repair status by going online with the RMA number on web portal.

Troubleshooting.....

Before contacting the service center, you are advised to follow the instructions below:

- You are advised to fully charge () the battery for optimal Avoid storing large amounts of data in your phone as this may
- affect its performance Use User Data Format (1) to perform phone formatting (to perform User Data format, hold down # key while simultaneously pressing the power on/off key under power off mode). ALL User phone data: contacts, messages and files will be lost permanently. It is strongly advised to fully backup the phone data and profile before doing formatting.

My phone cannot switch on

Check the battery contacts, remove and reinstall your battery, then turn your phone on

Check the battery power level, charge for at least 20 minutes If it still does not work, please use User Data Format (1) to

reset the phone My phone is frozen or has not responded for several

- Restart your phone by pressing and holding the ____ key
- Remove the battery and re-insert it, then restart the phone If it still does not work, please use User Data Format (1) to reset the phone

My phone turns off by itself Check the battery charge level

- Make sure power off key is not jammed or stuck.
- If it still powers off by itself, please use User Data Format (1) to

My phone cannot charge properly

- Make sure you are using an ALCATEL ONETOUCH battery and the charger from the box Clean the battery contact if it's dirty.
- Make sure your battery is inserted properly before plugging in Make sure that your battery is not completely discharged; if the battery power has been empty for a long time, it may take around 20 minutes to display the battery charger indicator on
- the screen Make sure charging is carried out under normal conditions $(0^{\circ}C (32^{\circ}F) \text{ to } + 40^{\circ}C (104^{\circ}F))$
- When traveling, check that the voltage input is compatible

My phone cannot connect to a network or "No service" is displayed

- Try connecting in another location
- · Verify the network coverage with your operator Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually Try connecting at a later time if the network is overloaded
- Invalid SIM card
- Make sure the SIM card has been correctly inserted
- Make sure the chip on your SIM card is not damaged or scratched

Make sure the service of your SIM card is available

Unable to make outgoing calls

- Make sure you have dialed a valid number and press the L
- For international calls, check the country and area codes. Make sure your phone is connected to a network, and the
- network is not overloaded or unavailable Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not barred outgoing calls Make sure that your phone is not in flight mode

Unable to receive incoming calls

- · Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network) · Check your subscription status with your operator (credit,
- SIM card valid, etc.) Make sure you have not forwarded incoming calls Make sure that you have not barred certain calls
- Make sure that your phone is not in flight mode
- The caller's name/number does not appear when a call is received Check that you have subscribed to this service with your
- Your caller has concealed his/her name or number

I cannot find my contacts

- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly Import all contacts stored in SIM card to phone

The sound quality of the calls is poor

- You can adjust the volume during a call by pressing the \$\ding\$ key Check the network strength
- Make sure that the receiver, connector or speaker on your phone is clean I am unable to use the features described in the manual
- Check with your operator to make sure that your subscription includes this service Make sure this feature does not require an ALCATEL ONE

TOUCH accessory When I select a number from my contacts, the number

cannot be dialed · Make sure that you have correctly recorded the number in your file

Make sure that you have inputted the country prefix when

some files from your SIM card or save the files in the phone

calling a foreign country I am unable to add a contact in my contacts · Make sure that your SIM card contacts are not full; delete

My callers are unable to leave messages on my voicemail Contact your network operator to check service availability

I cannot access my voicemail

- Make sure your operator's voicemail number is correctly entered in "Messages/Voicemail"
- Try later if the network is busy

The flickering icon is displayed on my standby

 You have saved too many short messages on your SIM card: delete some of them or archive them in the phone memory

SIM card PIN locked

 Contact your network operator to obtain the PUK code (Personal Unblocking Key)

Make sure you follow the complete charge time (minimum After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the

charger to obtain an exact indication Switch on the backlight upon request

How to make your battery last longer

and files will be lost permanently. Please store phone data in SIM card before you want to format

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