Your mobile.....

**ALCATEL 2050A** 

I.I Keys

Navigation key

Receive call

Return to idle

Right soft key

In Edit mode

- Press: Input "\*

- Press: Input "#"

In Edit mode: - Press: space

In Edit mode:

¥ 

 From Idle screen

# - From Idle screen

- Press: enter zero

- Press: access the Symbols table

0 (Add numbers)

- Press: press \* to switch input mode

- Press and hold: activate/deactivate the vibrator

Left soft key

End call

+ From Idle screen

Confirm an option (press the middle of the key)

Power on/off the handset (press and hold)

Dial the voicemail number (press and hold)

- Press and hold: +, "+" are used for dialing an

international call

- Press longer: Input P/W, "P" and "W" are used for

calling the extension.

Access to call log (idle screen)

This product meets applicable

national SAR limits of 1.6W/kg. The

specific maximum SAR values can be

found in the RADIOWAVES section

When carrying the product or using

it while worn on your hody either

use an approved accessory such as

a holster or otherwise maintain a

distance of 1.5 cm from the body to

ensure compliance with RF exposure

requirements. Note that the product

may be transmitting even if you are

of this user guide.

**Ouick Start Guide** 

### 1.2 Idle screen icons

Vibrate mode: your phone vibrates, but neither rings

Silence mode: your phone neither rings, beeps nor

Battery charge level

Headset connected.

Alarm clock programmed

Voicemail message arrived.

Level of network reception

nor beens.

Roaming.

Message unread.

Call divert.

Message full.

Bluetooth activated

## Getting started .....

### Charging the battery

respectively

the charger.

the keypad.

You can see SIM voice mail in this menu.

### 3.3 Receiving a call

When you receive an incoming call, press the Lee key to talk and To reduce power consumption and energy waste, when

### 3.4 Available functions during the call

During a call, you can use your directory, text messages, etc. without losing your correspondent.

Connect the battery charger to your phone and outlet

The charging may take about 20 minutes to start if the battery

Make sure the battery is correctly inserted before connecting

The outlet must be near to the phone and easily accessible

When using your telephone for the first time, charge the

battery fully (approximately 3 hours). You are advised to

battery is fully charged, disconnect your charger from the

Be careful not to force the plug into the socket.

(avoid electric extension cables).

fully charge the battery ( ).

plug; reduce the backlight time, etc.

2.I Set-up Removing and installing the back cover



Installing and removing the battery



Inserting and removing TF card









The charge is complete when the animation stops.

### 2.2 Power on your phone

Hold down the \_\_\_\_ key until the phone powers on

### 2.3 Power off your phone

Hold down the \_\_\_\_ key from the idle screen.

(1) Contact your network operator to check service availability.

# Calls.....

### 3.1 Making a call

Dial the desired number, press the \_\_\_ key to place the call. If you make a mistake, you can delete the incorrect digits by pressing the . To hang up the call, press the \_\_\_\_ key.

#### Making an emergency call

If your phone is covered by the network dial emergency number and press the \\_\_ key to make an emergency call. This works even without a SIM card and without typing the PIN code or unlocking

### 3.2 Calling your voicemail (1)

then hang up using the \_\_\_\_ key.



### PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

not making a phone call.



www.sar-tick.com

### ALCATELOne touch.

English - CJB18FDALAAA

Messages .....

### Create SMS

From the main menu select "Messages" to create text message. You can type a message send it to a recipient in the SIM card directory. You can type a message, and you're also able to insert a pre-defined message from "Templates". While writing a message, select "Options" to access all the messaging options.



Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your

### 4.2 Create MMS

Select Messages-Options-New chat-Options-Add subject, it will switch to MMS interface automatically.



## 5.1 Consulting your contacts

To access the directory from the idle screen, press the \(\cap\) key and select the look icon from the menu.

### 5.2 Adding a contact

Select the directory in which you wish to create a file, press the "Options", select "New" then save it to "Phone", "SIM Card" as

1 Left soft key

Send call

Call log (Idle screen)

Voicemail (press and hold)

# Call logs .....

O Power on/Power off

Menu/Confirm an option

O Vibrate alert

Navigation key

You can access your call memory by pressing \\_\_ from the idle screen, or press the key and select the cicon from the menu. In this menu, you will see all call history.



## Browser.....

This function enables you to surf the Internet using the mobile phone. Note: Consulting the local network operator for related fee and

This function enables you to take pictures. Press ( ) to take the

Music .....

Use this function to play audio files. Press \(\int\) to play/pause the audio

player, press or b to last or next audio, in audio player interface, press



▲ and ▼ to tune volume

Camera ......





# Videos .....

Use this funtion to play video files. Press ( ) to play/pause the video player, short press ▲ and ▼ to tune volume; press ◀ or ▶ to last



Your phone is equipped with a radio. You can use the application as a traditional radio with saved channels. In FM radio interface, press to play/pause the playing process of the current channel, press \_ and



Use this function to record audio files. The phone support WAV and AMR. The recording file you stopped will be stored in record file list



The phone provides a certain space for users to manage files and support the memory card. The capacity of the memory card is selectable. You can use the file manager to conveniently manage various directories and files on the phone and the memory card.

# Games.....

Three games named Snake, Sokoban and Tetris were embedded in the You can create fake call through this function. phone, for more information please refers to "help" in the game.



Alarm.....

Your mobile phone has a built-in alarm clock with snooze feature.



Press the up, down, left, right and OK key to select +, - x, + and =

Press \_\_\_\_ to delete the figure.



Once you enter this menu, there is a monthly-view calendar for you to view the date; you can go to any day you want.

Fake call.....



Services .....

STK service is the tool kit of SIM card. This phone supports the service function .The specific items depend on SIM card and network. Service menu will be automatically added to the phone menu when supported by network and SIM card.

Settings.....

From the main menu, select the menu lo icon and select the function of your choice in order to customize your telephone: Phone settings, Call settings, Connections, Security and Restore factory settings.

Bluetooth .....

You can transfer data, such as music to other device using Bluetooth Search the device and accent/transfer data. The received data is automatically stored in the directory

Image .....

You can view images through this funciton.

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We recommend that you read this chapter carefully before using your mobile phone. The manufacturer disclaims any liability for damage which may result as a consequence of improper use or use contrary to the instructions contained herein

#### · TRAFFIC SAFFTY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile phone when the vehicle is not parked. Check the laws and regulations on the use of wireless mobile phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas

When driving, do not use your mobile phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your mobile phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your mobile phone on top of the dashboard or within an airbag deployment area.
- check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from mobile phone RF energy.

### · CONDITIONS OF USE:

Disclaimer

by the operator exclusively

You are advised to switch off the mobile phone from time to time to ontimize its performance

Remember to abide by local authority rules of mobile phone use on aircrafts.

Operational Warnings: Obey all posted signs when using mobile devices in public areas

Follow Instructions to Avoid Interference Problems: Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Switch the mobile phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile phones can interfere with other electrical or electronic devices, or equipment using radio frequency.

There may be certain differences between the user manual description

and the mobile phone's operation, depending on the software release of

your mobile phone or specific operator services.
TCT Mobile shall not be held legally responsible for such differences, if any,

nor for their potential consequences, which responsibility shall be borne

Switch the mobile phone off when you are near gas or flammable liquids Strictly obey all signs and instructions posted in a fuel depot, gas station or chemical plant or in any potentially explosive atmosphere When the mobile phone is switched on, it should be kept at least 15 cm. from any medical device such as a pacemaker a hearing aid or insulin pump. In particular when using the mobile phone you should hold it against the ear on the opposite side to the device, if any.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

To avoid hearing impairment, answer the call before holding your mobile phone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage.

It is recommended to have proper supervision while small children use

When replacing the cover please note that your mobile phone may contain substances that could create an allergic reaction.

Always handle your mobile phone with care and keep it in a clean and

Do not allow your mobile phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F) (the max value depends on device, materials and housing paint/texture). Over 55°C (131°F) the legibility of the mobile phone's display may be

impaired, though this is temporary and not serious.

Do not open or attempt to repair your mobile phone yourself

Do not drop, throw or try to bend your mobile phone. Do not use the mobile phone if the glass made screen, is damaged,

cracked or broken to avoid any injury. Do not paint it.

Use only batteries, battery chargers, and accessories which are mended by TCT Mobile Limited and its affiliates and are compatible with your mobile phone model TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or hatteries

Your mobile phone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products Remember to make back-up copies or keep a written record of all

important information stored in your mobile phone.

BATTERY AND ACCESSORIES:

· RADIO WAVES: fore removing the battery from your mobile phone, please make sure THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS that the mobile phone is switched off. FOR EXPOSURE TO RADIO WAVES Your mobile phone is a radio transmitter and receiver. It is designed

Observe the following precautions for battery use Do not attempt to open the battery (due to the risk of toxic fumes

Do not puncture disassemble or cause a short-circuit in a battery

Do not burn or dispose of a used battery in the garbage or store it at temperatures above 60°C (140°F).

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not ommended by TCT Mobile Limited and/or its affiliates.

This symbol on your mobile phone, the battery and the accessories means that these products must be taken to collection points at the

- Municipal waste disposal centers with specific bins for these items

of equipment Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in

the environment, so that their components can be reused. In European Union countries: hese collection points are accessible free of charge. All products with

this sign must be brought to these collection points In non European Union jurisdictions:

tems of equipment with this symbol are not be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points or them to be recycled.

In the United States you may learn more about CTIA's Recycling Program at www.recyclewirelessphones.com

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS CHARGERS

Home A.C./ Travel chargers will operate within the temperature range of 0°C (32°F) to 40°C (104°F).

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment ise. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction They should be used for this purpose only.

Characteristics of power supply (depending on the country): Travel charger: Input: 100-240 V, 50/60 Hz, 150 mA

Output: 5 V, 550 mA Lithium 650 mAh

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## My phone cannot connect to a network or "No service" is

Try connecting in another location

Verify the network coverage with your operator Check with your operator that your SIM card is valid.

Try selecting the available network(s) manually Try connecting at a later time if the network is overloaded.

My phone cannot connect to the Internet

Check that the IMEI number (press \*#06#) is the same as the one printed on your warranty card or box.

Make sure that the internet access service of your SIM card is

and manufactured not to exceed the emission limits for exposure to

radio-frequency (RF) energy. These limits are part of comprehens

guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed

by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial

safety margin designed to ensure the safety of all persons, regardless

exposure standard for mobile phones employs a unit of measurem

known as the Specific Absorption Rate or SAR. The SAR limit set by

public authorities such as the Federal Communications Commission of

the US Government (FCC), or by Industry Canada, is 1.6 W/kg averaged

over I gram of body tissue. Tests for SAR are conducted using standard

operating positions with the mobile phone transmitting at its highest

Although the SAR is determined at the highest certified power level, the

actual SAR level of the mobile phone while operating can be well below

the maximum value. This is because the mobile phone is designed to

operate at multiple power levels so as to use only the power required

to reach the network. In general, the closer you are to a wireless

base station antenna, the lower the power output of the mobile

phone. Before a mobile phone model is available for sale to the public,

The highest SAR value for this model mobile phone when tested is 0.72

empliance with national regulations and standards must be shown.

W/Kg for use at the ear and 0.74 W/Kg for use close to the body.

While there may be differences between the SAR levels of various

mobile phones and at various positions, they all meet the government

requirement for RF exposure. For body-worn operation, the mobile

phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 1.5 cm from the

body. Use of other accessories may not ensure compliance with FCC

Additional information on SAR can be found on the Cellular

Telecommunications & Internet Association (CTIA) Web site: http://

The World Health Organization (WHO) considers that present

scientific information does not indicate the need for any special

might choose to limit their own or their children's RF exposure by

phones away from the head and body. (fact sheet n°193). Additional

WHO information about electromagnetic fields and public health are

available on the following website: http://www.who.int/peh-emf.

ing the length of calls, or using "hands-free" devices to keep mobile

precautions for use of mobile phones. If individuals are concerned, they

certified power level in all tested frequency bands.

of age and health.

RF exposure guidelines.

Check your phone's Internet connecting settings. Make sure you are in a place with network coverage

 Try connecting at a later time or another location. Invalid SIM card Make sure the SIM card has been correctly inserted (see "Inserting or

removing the SIM card"). Make sure the chip on your SIM card is not damaged or scratched.

Make sure the service of your SIM card is available

Unable to make outgoing calls

• Make sure you have dialed a valid number and pressed the key. For international calls, check the country and area codes.

Make sure your phone is connected to a network, and the network is

Check your subscription status with your operator (credit, SIM card

Make sure you have not barred outgoing calls.

Make sure that your phone is not in flight mode.

Unable to receive incoming calls Make sure your phone is switched on and connected to a network

(check for overloaded or unavailable network).

Check your subscription status with your operator (credit, SIM card valid, etc.). Make sure you have not forwarded incoming calls

Make sure that you have not barred certain calls. Make sure that your phone is not in flight mode.

Your caller has concealed his/her name or number

Check that you have subscribed to this service with your operator.

The caller's name/number does not appear when a call is

the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not istalled and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is

encouraged to try to correct the interference by one or more of the

Note: This equipment has been tested and found to comply with

following measures: Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/ TV technician for help. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement: This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful nterference For other devices, they bear the following statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference

this device must accept any interference received, including interference that may cause undesired operation.

Your mobile phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it. mobile devices offer a range of functions, they can be used in

positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the mobile phone at least 1.5 cm away from the body.

FCC ID: RAD437

LICENCES

microSD Logo is a trademark.

## General information ......

- Website: www.alcatelonetouch.com
- Hot Line Number: In the United States, call 877-702-3444 for technical support.

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any nuestions you may have

An electronic version of this user guide is available in English and other languages according to availability on our server; www.alcatelonetouch

Your telephone is a transceiver that operates on GSM in quad-band with 850 and 1900 MHz hands

### Protection against theft(1)

Your mobile phone is identified by an IMEI (mobile phone serial mber) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your mobile phone by entering \*#06# and keep it in a safe place. It may be requested by the police or your operator if your mobile

(I) Contact your network operator for service availability.

#### I am unable to download new files Make sure there is sufficient phone memory for your download

- Select the microSD card as the location to store downloaded
- Check your subscription status with your operator

### How to make your battery last longer

- Make sure you follow the complete charge time (minimum
- After a partial charge, the battery level indicator may not be exact Wait for at least 20 minutes after removing the charger to obtain an exact indication.
- Switch on the backlight upon request.
- Exit background-running applications if they are not being used for a long time.

The phone will become warm following prolonged calls, game playing, internet surfing or running other complex

This heating is a normal consequence of the CPU handling excessive data. Ending above actions will make your phone return

to normal temperatures

# Warranty .....

or replaced (with new or rebuilt parts) at the company's option without

- your phone is used.
- Modification or repair performed by individuals not authorized by TCT
- Acts of god such as inclement weather, lightning, power surges, fire,
- · Damage from exposure to water or other liquids, moisture, humidity,
- excess dust and any condition outside the operating guidelines: Defects in appearance, cosmetic, decorative or structural items such as

There are no express warranties whether written oral or implied other than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCT Mobile (US), Inc. or any of its affiliates be liable for incidental or consequential damages of any nature whatsoever, including but not limited to commercial loss, to the full extent those damages can be disclaimed by law. Some states do not allow the exclusion or limitation of incidental or consequential damages limitation of the duration of implied warranties, so the preceding nitations or exclusions may not apply to you.

Some people may suffer epileptic seizures or blackouts when exposed

to flashing lights, or when playing video games. These seizures or

blackouts may occur even if a person never had a previous seizure or

blackout. If you have experienced seizures or blackouts, or if you have

a family history of such occurrences, please consult your doctor before

playing video games on your mobile phone or enabling a flashing-lights

use of video games or other features that incorporate flashing lights

on the mobile phones. All persons should discontinue use and consult

a doctor if any of the following symptoms occur: convulsion, eve

disorientation. To limit the likelihood of such symptoms, please take

Play at the farthest distance possible from the screen.

stop and rest for several hours before playing again.

PROTECT YOUR HEARING

playing, stop the game and see a doctor.

use of the mobile phone.

e following safety precautions:

muscle twitching, loss of awareness, involuntary movements, or

/hen you play games on your mobile phone, you may experience

occasional discomfort in your hands, arms, shoulders, neck, or other

parts of your body. Follow these instructions to avoid problems such as

idinitis, carpal tunnel syndrome, or other musculoskeletal disorders:

Take a minimum of a 15-minute break every hour of game playing.

If your hands, wrists, or arms become tired or sore while playing,

If you continue to have sore hands, wrists, or arms during or after

Please note that you must respect the laws and regulations in force in

our jurisdiction or other jurisdiction(s) where you will use your mobile

one regarding taking photographs and recording sounds with your

ople or any of their personal attributes, and reproduce or distribute

It is the user's sole responsibility to ensure that prior authorization

manufacturer, the seller or vendor of your mobile phone (including

the operator) disclaim any liability which may result from the imprope

obtained, if necessary, in order to record private or confidential

versations or take a photograph of another person; the

em, as this may be considered to be an invasion of privacy.

oile phone. Pursuant to such laws and regulations, it may be strictly

dden to take photographs and/or to record the voices of other

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker

feature on your mobile phone. Parents should monitor their children's

How to obtain Support: Contact the customer care center by calling (877-702-3444) or going to (http://www.alcatelonetouch.com/usa/). We have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for service. In the case that your wireless device is no longer covered by this limited warranty due to time or condition, you may utilize our out of warranty

How to obtain Hardware Service within the terms of this warranty Create a user profile (alcatel.finetw.com) and then create an RMA for the defective device. Ship the device with a copy of the original proof of purchase (e.g. original copy of the dated bill of sale, invoice) with the owner's return address (No PO Boxes accepted), wireless carrier's ame, alternate daytime phone number, and email address with a implete problem description. Only ship the device. Do not ship the SIM card, memory cards, or any other accessories such as the power adapter. You must properly package and ship the wireless device to the renair center. TCT Mobile (US), Inc. is not responsible for devices that do not arrive at the service center or are damaged in transit. Insurance is recommended with proof of delivery. Upon receipt, the service center will verify the warranty conditions, repair, and return your device to the address provided in the RMA. Check the warranty repair status by going online with the RMA number on web portal

# TCT Mobile (US), Inc.

TCT Mobile (LIS) Inc. warrants to the original retail nurchaser of this wireless device that should this product or part thereof during normal consumer usage and condition he proven to be defective in material or workmanship that results in product failure within the first twelve (12) months from the date of purchase as shown on your original sales receipt from an authorized sales agent. Such defect(s) will be repaired

charge for parts or labor directly related to the defect(s). as shown on your original sales receipt. Such defect(s) will be repaired

The limited warranty for your wireless device will be voided if any of the following conditions occur:

- Connection to any equipment not supplied or not recommended by
- humidity, infiltration of liquids or foods, chemical products, download
- of files crash high voltage corrosion exidation: Removal or altering of the wireless device's event labels or serial
- excessive temperatures or extreme environmental conditions, sand,

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framing and non-operative parts; Damage as result of physical abuse regardless of cause.

Batteries, power adapters, and other accessories sold as in box items are also warranted against defects and workmanship that results in product failure within the first six (6) months period from the date of purchase

or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s)

Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where TCT Mobile (US), Inc.;

Mobile (US), Inc. or its affiliates; · Changes to the device operating system by the user or third party

## Troubleshooting.....

Before contacting the service center, you are advised to follow the

You are advised to fully charge ( ) the battery for optimal Avoid storing large amounts of data in your phone as this may affect

its performance You can use reset by press power key+#-.. ALL User phone data contacts, photos, messages and files, downloaded applications will be

lost permanently. and carry out the following checks:

- My phone is frozen or cannot switch on Check the battery contacts, remove and reinstall your battery, then
- turn your phone on. Check the battery power level, charge for at least 20 minutes. If it still does not work, please reset the phone using the power key

## My phone has not responded for several minutes

nove and re-install the battery, then restart the phone. My phone turns off by itself Check that your screen is locked when you are not using you phone and make sure the **Power** key is not mis-contacted due to

inlocked screen. Check the battery charge level If it still does not work, please use User Data Format to reset the

My phone cannot charge properly
• Make sure you are using an ALCATEL ONE TOUCH battery and the

charger from the box. Make sure your battery is inserted properly and clean the battery

contact if it's dirty. It must be inserted before plugging in the charger Make sure that your battery is not completely discharged; if the hattery power is empty for a long time, it may take around 20 minutes

to display the battery charger indicator on the screen. Make sure charging is carried out under normal conditions (0°C (32°F) to +40°C (104°F)). When abroad, check that the voltage input is compatible.

### I cannot find my contacts lake sure your SIM card is not broken.

- Make sure your SIM card is inserted properly.
- Import all contacts stored in SIM card to phone.

#### The sound quality of the calls is poor You can adjust the volume during a call by pressing the Up/Down

- Check the network strength
- is clean. I am unable to use the features described in the manual Check with your operator to make sure that your subscription
- includes this service • Make sure this feature does not require an ALCATEL ONE TOUCH

#### When I select a number from my contacts, the number cannot he dialed Make sure that you have correctly recorded the number in your file.

- Make sure that you have selected the country prefix when calling a foreign country. I am unable to add a contact in my contacts
- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your professional or personal directories).

#### My callers are unable to leave messages on my voicemail Contact your network operator to check service availability

- I cannot access my voicemail
- Make sure your operator's voicemail number is correctly entered in "Voicemail number Try later if the network is busy.
- I am unable to send and receive MMS Check your phone memory availability as it might be full.
   Contact your network operator to check service availability and
- Verify the server center number or your MMS profile with your

### SIM card PIN locked

Contact your network operator to obtain the PUK code (Persona Unblocking Key).

The server center may be swamped, try again late













