# **Ouick Start Guide**

For more information about how to use the phone, please go to www.alcatelonetouch.com to download the complete user manual. Also on our website you can find helpful FAQs, software upgrade, etc.



## ALCATEL onetouch.

English - CJB33B0ALAAA

# Menu arrange .....

It is designed to vary according to your preference.

#### Change the order

Access the main menu, focus on the main menu item you want to move, select "Options\Move", and tick "\" will be shown on the item you selected, then release it to your favorite destination.

Access the main menu, select "Options\Add and remove menu" and select the left check box of the selected menu once to show/ hide, and then select "Done" to save the operation.



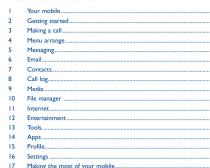


You may access this menu using the following options:

- Access from the main menu by selecting "Messaging
- Select p from shortcut bar, and then enter the sub-menu you

When you access "Messaging", you can switch between SMS/MMS and Email by navigation key.





PROTECT YOUR HEARING

5.2 Conversational On (Off) mode

following instructions are based on conversational mode.

"More" to multi-choice recipients from Contacts.

5.3 Write message

In conversational on mode, you can view chat history in chronological

folders: Inhox Outhox Sent Drafts Voicemail Broadcast SMS

Empty folder, Archive, Templates, Emergency alerts and

Settings. Conversational view mode is set as default. You may switch to

You can select "Messaging\New message" from the main menu or

recipient by pressing the Delete key. Press the nkey and select

An SMS will be converted to MMS automatically when images, videos,

audio, slides or attachments are inserted; Subject, CC/BCC/email

multiple SMS to be sent to your recipient.

Your phone has an email client with the settings pre-defined for a few

popular email services like - Gmail, Yahoo, AOL, etc. Besides this, you

can set up other POP3 or IMAP4 email accounts that you may be using.

address is added; or the message contains more than 8 pages of text.

more recipients can be added from contact list and you can remove a new contact"

An SMS message of more than a certain number of

characters (the number of characters depends on your

language) will be charged as several SMS. An MMS

message containing photos and/or sounds may also be

billed as more than one message. Specific letters

(accent) will increase the size of the SMS, this may cause

onventional mode by selecting "Settings\Switch view mode". The

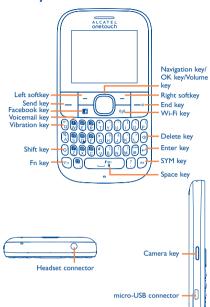
order. In conversational off mode, you may have access to the following

To prevent possible hearing damage, do not listen at high

volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker

# Your mobile ......

### Keys and connectors



7.1 Accessing your contacts

You can access the function using the following options:

Select a from shortcut bar, and then enter the sub-menu

When you press "Options", you can have access to Send message,

7.2 Adding a contact

Access

Select @ from main menu

Press — key from Home screen

8.2 Available options

Dial, Missed calls, Edit before call, Delete, etc.

access from shortcut 📵 to write text/multimedia message. One or

You can access this function by selecting "Contacts" from the main



Press and hold: Access your voicemail Press once: Input a capitalized character Press twice: Lock the keyboard in capital letter input

Press and hold: Power on/off

Press once: Input a top-half character Press twice: Lock the keyboard in top-half key input. Fn+ B: Access Bluetooth

Navigation key Press to go left/right/up/down

Volume key Press to adjust volume up/down

Return to the Home screen

OK key Press to confirm an option

Answer/Send a call

Enter Call log

Press: End a call

Press to access function

Fn+ M: Access Music Fn + P: Access Profiles Fn + R: Access Email

input method

9.1 Camera

shooting videos

9.2 Music.

9.3 Image..

9.4 Video ...

9.5 Radio...

your mobile and microSD card.

wallpaper, by MMS, Email, and Bluetooth.

you to play, send, delete, rename, sort, etc.

while running other applications.

Short key press: Enter a space (on edit mode) Unlock the keypad (on Home screen) Press and hold: Access language list (on edit mode) Lock the keypad (on Home screen)

Your mobile phone is fitted with a camera for taking photos and

You can access this feature from the main menu by selecting "Media\

A library links to the pictures both shown in list, slide, sent, set as

Contains all video clips both in phone and microSD card and enables

Your phone is equipped with a radio (1) with RDS (2) functionality. You can

use the application as a traditional radio with saved channels or with

parallel visual information related to the radio program on the display if

you tune to stations that offer Visual Radio service. You can listen to it

Hold down Fn key, then press Space key to select

#### Enter symbol table Hold down En key then press SYM key to enter

Press and hold: Turn on/off vibration alert

Vibrate alert: your phone vibrates, but does not ring or

Bluetooth status (Connected to an audio device).

Call forwarding activated: your calls are forwarded.

emotion table

Confirm an option

Enter the next line

Press:Take a picture

**Battery charge level** 

1.2 Status bar icons (1)

Press and hold: Access Camera

beep with the exception of the alarm.

Bluetooth status (Activated)

9.6 Sound recorder ... Media..... Accessing this feature from the main menu by selecting "Media\Voice recorder", allows you to make voice or sound recordings



(1) The icons and illustrations in this guide are provided for informational

You will have access to all audio and visual files stored in phone or microSD card in File manager. Music player". You will have full flexibility of managing music both on

Inserting the microSD card:



nsert the microSD card with golden contact facing downwards into the slot until it is locked. Gently push the memory card until it is unlocked.



Access WAP options: Homepage, Bookmarks, Go to URL, Last web address, Recent pages, Offline pages, Service inbox,

3G network connecting

Alarm or appointments programmed

Level of network recention

Missed calls.

Radio is on.

Email unread.

**WAP** messages

**GPRS** connecting

GPRS attached

**EDGE** connecting.

EDGE attached.

web pages.

11.3 News...

11.4 Weather....

3-day forecasts of favorite cities.

microSD card scanning completed

Not only does Opera Mini give you the full Web experience where you

stay in touch with your friends, obtain information, do your online

banking etc., but it is also designed to save time by using compressed

It is a huge time saver providing news updates from a website in a simple

Once subscribed to a channel, it gives you the ability to track and

manage all your favorite RSS content on your mobile phone at anytime,

Your phone is equipped with a weather function for consulting up to

You can access this feature from the main menu by selecting"Weather".

Roaming.

Call in progress

Stopwatch is active

Voicemail message arrived

3G network attached. Wi-Fi connected

Wi-Fi disconnected

Music active

MMS receipt in progress Silence mode: your phone does not ring, beep o vibrate with the exception of the alarm.

Message unread

(Red) Message list is full: your phone cannot accept any new messages. You must access the message list and delete at least one message on your SIM card.

Airplane mode

## 1.3 Home screen

You can customize your Home screen by selecting "Personalize" through Right softkey.

## I.3.I Widget bar

11.5 Facebook

II.6 Twitter...

12.1 Ebook ..

12.2 Games ...

Widgets are convenient shortcuts for quick access from the Home

## I.3.2 Change wallpaper

You can select a folder to choose one image as favorite wallpaper by selecting "Change wallpaper".

Facebook is a social utility that connects people with friends and others

who work, study and live around them. It provides a number of features

with which users may interact: Wall, a space on every user's profile page

Pokes, which allow users to send a virtual "poke" to each other; Gifts, a

To open an account online, please go to: http://www.facebook.com/.

Twitter is a social networking and microblogging service that has gained

notability and popularity worldwide. This feature enables phone users to

exchange news updates and ideas with a community in the form of

A bookshelf contains the electronic books (.txt file only). While reading the book, you may add bookmark, or reach the text by searching words,

that allows friends to post messages for the user to see;

delivered to the author's subscribers or followers.

To open an account online, please go to: http://twitter.com/

# Getting started.....

### 2.I Set-up

#### Removing or installing the back cover



## Inserting or removing the SIM card

You must insert your SIM card to make phone calls. Please power off your phone and remove battery before inserting or removing the SIM



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card. press and slide it out.

## Installing or removing the battery







Insert and click the battery into place, then close the telephone cover

Connect the battery charger to your phone and outlet respectively.



### 2.2 Power on your phone Hold down the - key until the telephone powers on.

2.3 Power off your phone

Charging the battery

Hold down the - ∘ key from the Home screen

# Making a call ......

Dial the desired number then press the - key to place the call. The number you entered can be saved to Contacts by selecting "Save". If you make a mistake, you may press of key to delete the incorrect digits one by one, or you may press and hold @ key to delete all.

To hang up the call, press the - key.

Unclip the cover then remove the battery

# Tools .....

## 13.1 Alarm. Your mobile phone has a built-in alarm clock with a snooze feature. You

feature allowing users to send virtual gifts which appear on the can set up to five separate alarms and choose whether or not the alarm recipient's profile; Market places, which lets users post free classified

## 13.2 Calculator... Access this feature by selecting "Tools\Calculator" from the main

#### 13.3 Calendar .. messages or posts. Posts are displayed on the author's profile page and Once you enter this menu from the main menu, there is a monthly-view

calendar for you to keep track of important meetings, appointments, etc. Days with events entered will be marked in color 13.4 Call filter.....

# You can create Blacklist and Whitelist for incoming call.

13.5 Notes....

# You can create a note in text format by accessing "Tools\Notes" from

## 13.6 Bluetooth™ Access this feature by pressing "Menu" through Left softkey from the

Home screen to enter the main menu, then selecting "Tools\

# 13.7 Wi-Fi

To access this function, press "Menu" to enter the main menu, and

### 13.8 Tethering..... Tethering is a method for connecting a computer or other devices to

the internet via an internet-capable mobile phone. Access this feature by pressing "Menu" through Left softkey from the Home Screen to enter the main menu, then selecting "Tethering".

# 13.9 World clock...

### The World clock shows current local time and the time zone in different cities. You may view up to 3 cities.

# 13.10 Stopwatch.

### The stopwatch is a simple application for measuring time with the possibility to register several results and suspend/resume

# 13.11 Unit converter ..

## You can use the Weight and Length conversion by selecting the unit you wish to convert, then press to input the digits. Finally confirm

# 13.12 Currency converter...









install applications and games to your phone.

(1) The quality of the radio depends on the coverage of the radio station in (a) Depending on your network operator and market

charged in roaming states.

(1) Depending on your network operator. May cause additional network

phrases (Options\Find, Options\lump to).

Entertainment .....

Your ALCATEL ONETOUCH phone may include (1) some games.

select 🙈















With this menu, you may personalize ringtones for different events

Settings ...... 🚳

From the main menu, select the menu icon and select the function of your choice in order to customize your telephone: Profiles, Phone settings, Call settings, Flight mode, Security settings. Networks, etc.

# Making the most of your mobile .....

You can use your phone as a webcam for instant messaging on your

- Connect your phone to PC via USB cable.
- · Go to "My computer" folder on your PC and find USB video device (Under Scanners & Cameras).

Webcam functionality may vary depending on the opearting system of

# TCT Mobile (US), Inc. Warranty.....

TCT Mobile (US), Inc. warrants to the original retail purchaser of this wireless device that should this product or part thereof during normal consumer usage and condition be proven to be defective in material or workmanship that results in product failure within the first twelve (12) months from the date of purchase as shown on your original sales receipt from an authorized sales agent. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s).

Batteries power adapters and other accessories sold as in box items are also warranted against defects and workmanship that results in product failure within the first six (6) months period from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the

The limited warranty for your wireless device will be voided if any of the following conditions occur:

 Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used:

Connection to any equipment not supplied or not recommended by TCT Mobile (US), Inc.;

Modification or repair performed by individuals not authorized by

TCT Mobile (US), Inc. or its affiliates; Changes to the device operating system by the user or third party

Acts of god such as inclement weather, lightning, power surges, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation;

Removal or altering of the wireless device's event labels or serial numbers (IMEI):

Damage from exposure to water or other liquids, moisture, humidity, excessive temperatures or extreme environmental conditions, sand excess dust and any condition outside the operating guidelines;

Safety and use..... Ve recommend that you read this chapter carefully before using your nobile phone. The manufacturer disclaims any liability for damage, which

may result as a consequence of improper use or use contrary to the nstructions contained herein

#### TRAFFIC SAFFTY

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (ca kit headset ) drivers are requested to refrain from using their mobile one when the vehicle is not parked. Check the laws and regulation the use of wireless mobile phones and their accessories in the area here you drive. Always obey them. The use of these devices may be When driving, do not use your mobile phone and headphone to listen

to music or to the radio. Using a headphone can be dangerous and forbidden in some areas

that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem: do not place your mobile phone on top of the dashboard or within

- an airbag deployment area.
- the car's electronic devices are shielded from mobile phone RF

ontimize its performance emember to abide by local authority rules of mobile phone use on

Operational Warnings: Obey all posted signs when using mobile devices

Follow Instructions to Avoid Interference Problems: Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Switch the mobile phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use. mobile phones can interfere with other electrical or electronic devices, or equipment using radio frequency

Switch the mobile phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere When the mobile phone is switched on it should be kept at least 15 cm. from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the mobile phone you should hold it against the ear on the opposite side to the device, if any.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your To avoid hearing impairment, answer the call before holding your mobile phone to your ear. Also move the handset away from your ear while using the "hands-free" ontion because the amplified volume might cause

It is recommended to have proper supervision while small children use

When replacing the cover please note that your mobile phone may contain substances that could create an allergic reaction. Always handle your mobile phone with care and keep it in a clean and

Do not allow your mobile phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F) (the max value depends on device, materials and housing paint/texture).

Over 55°C (131°F) the legibility of the mobile phone's display may be mpaired, though this is temporary and not serious. Do not open or attempt to repair your mobile phone yourself.

Do not drop, throw or try to bend your mobile phone. Do not paint it Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are them as this may be considered to be an invasion of privacy. compatible with your mobile phone model TCT Mobile Limited and its It is the user's sole responsibility to ensure that prior authorization be affiliates disclaim any liability for damage caused by the use of other obtained, if necessary, in order to record private or confidentia the seller or vendor of your mobile phone (including the operator)

Your mobile phone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products. Remember to make back-up copies or keep a written record of all

important information stored in your mobile phone Some people may suffer epileptic seizures or blackouts when exposed Before removing the battery from your mobile phone, please make sure to flashing lights, or when playing video games. These seizures or

blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your mobile phone or enabling a flashing-lights feature on your mobile phone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the mobile phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

Play at the farthest distance possible from the screen. When you play games on your mobile phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders:

- Take a minimum of a 15-minute break every hour of game playing If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands wrists or arms during or after
- playing, stop the game and see a doctor. PROTECT YOUR HEARING



To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute

charger from the box

You are advised to fully charge ( ) the battery for optimal

Avoid storing large amounts of data in your phone as this may affect

and carry out the following checks:

#### My phone is frozen or cannot switch on

Check the battery contacts, remove and reinstall your battery, then

If it still does not work please use User Data Format to reset the

Restart your phone by pressing and holding the -• key

## Remove the battery and re-insert it, then restart the phone

Check the battery charge level

## My phone cannot charge properly

contact if it's dirty. It must be inserted before plugging in the charger

Make sure that your battery is not completely discharged; if the

minutes to display the battery charger indicator on the screen. Make sure charging is carried out under normal conditions (0°C

(32°F) to +40°C (104°F))

When abroad, check that the voltage input is compatible My phone cannot connect to a network or "No service" is

### displayed Try connecting in another location

Verify the network coverage with your operator

 Check with your operator that your SIM card is valid Try selecting the available network(s) manually

Try connecting at a later time if the network is overloaded

#### My phone cannot connect to the Internet

 Check that the IMEI number (press \*#06#) is the same as the one printed on your warranty card or box

Make sure that the internet access service of your SIM card is

- Check your phone's Internet connecting settings
- Make sure you are in a place with network coverage Try connecting at a later time or another location

## Invalid SIM card

Make sure you are using an ALCATEL ONETOUCH battery and the Make sure the SIM card has been correctly inserted Make sure the chip on your SIM card is not damaged or scratched

Make sure the service of your SIM card is available

Unable to make outgoing calls Make sure you have dialed a valid number and press key

For international calls, check the country and area codes Make sure your phone is connected to a network, and the network

is not overloaded or unavailable Check your subscription status with your operator (credit, SIM card valid etc.)

ons or take a photograph of another person; the manufactu

sclaim any liability which may result from the improper use of the

Do not attempt to open the battery (due to the risk of toxic fumes

Do not puncture, disassemble or cause a short-circuit

Do not burn or dispose of a used battery in the garbage

or store it at temperatures above 60°C (140°F).

onlicable environmental regulations. Only use the battery for

Batteries must be disposed of in accordance with locally

the purpose for which it was designed. Never use damaged batteries or

those not recommended by TCT Mobile Limited and/or its affiliates.

This symbol on your mobile phone, the battery and the

accessories means that these products must be taken to

Municipal waste disposal centers with specific bins for these

the environment, so that their components can be reused.

this sign must be brought to these collection points.

They will then be recycled, preventing substances being disposed of in

hese collection points are accessible free of charge. All products with

Items of equipment with this symbol are not be thrown into ordinary

bins if your jurisdiction or your region has suitable recycling and

In the United States you may learn more about CTIA's Recycling

CALITION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN

INCORRECT TYPE, DISPOSE OF USED BATTERIES ACCORDING TO

ollection facilities; instead they are to be taken to collection points for

BATTERY AND ACCESSORIES:

that the mobile phone is switched off

and hurns)

Observe the following precautions for battery use:

collection points at the end of their life:

Collection bins at points of sale.

In non European Union jurisdictions:

Program at www.recyclewirelessphones.com

In European Union countries:

items of equipment

them to be recycled.

THE INSTRUCTIONS

Make sure you have not barred outgoing calls

Make sure that your phone is not in flight mode

#### Unable to receive incoming calls Make sure your phone is switched on and connected to a network

(check for overloaded or unavailable network)

card valid, etc.)

Make sure that you have not barred certain calls

Make sure that your phone is not in flight mode

received Check that you have subscribed to this service with your operator

Your caller has concealed his/her name or number

Import all contacts stored in SIM card to phone

## The sound quality of the calls is poor

You can adjust the volume during a call by pressing the navigation key

is clean

· Check with your operator to make sure that your subscription includes this service

Make sure this feature does not require an ALCATEL ONETOUCH.

# he dialed

Make sure that you have correctly recorded the number in your file Make sure that you have selected the country prefix when calling

# I am unable to add a contact in my contacts

# Make sure that your SIM card contacts are not full; delete some

My callers are unable to leave messages on my voicemail Contact your network operator to check service availability

Make sure there is sufficient phone memory for your download

(1) this device may not cause harmful interference (2) this device must accept any interference received, includir

interference that may cause undesired operation

body. Use of other accessories may not ensure compliance with FCC RF four mobile phone is equipped with a built-in antenna. For optimal peration, you should avoid touching it or degrading it

Additional information on SAR can be found on the Cellular As mobile devices offer a range of functions, they can be used in Telecommunications & Internet Association (CTIA) Web site: http://www. positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb The World Health Organization (WHO) considers that present data cable. If you are using another accessory ensure that whatever scientific information does not indicate the need for any special product is used is free of any metal and that it positions the mobile precautions for use of mobile phones. If individuals are concerned, they phone at least 1.0 cm away from the body.. might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile

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# ID B018931

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responsible for compliance could void the user's authority to operate For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement: This device complies with Part 15 of the ECC Rules Operation is

government requirement for RF exposure. For body-worn operation, the

mobile phone meets ECC RE exposure guidelines provided that it is used

with a non-metallic accessory with the handset at least 1.0 cm from the

phones away from the head and body, (fact sheet n° 193), Additional

WHO information about electromagnetic fields and public health are

Note: This equipment has been tested and found to comply with the

limits for a Class B digital device pursuant to part 15 of the ECC Rules.

These limits are designed to provide reasonable protection against

harmful interference in a residential installation. This equipment

generates, uses and can radiate radio frequency energy and, if not

installed and used in accordance with the instructions, may cause

harmful interference to radio communications. However, there is no

guarantee that interference to radio or television reception, which can

be determined by turning the equipment off and on, the user is

Increase the separation between the equipment and receiver.

Reorient or relocate the receiving antenna.

to which the receiver is connected

ncouraged to try to correct the interference by one or more of the

Connect the equipment into an outlet on a circuit different from that

Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party

available on the following website: http://www.who.int/peh-emf.

For other devices, they bear the following statement:

This device complies with Part 15 of the FCC Rules, Operation is subject to the following two conditions:

in "My numbers"

#### I am unable to send and receive MMS

Check your phone memory availability as it might be full

check MMS parameters Verify the server center number or your MMS profile with your

The server center may be swamped, try again later

## The flickering emicon is displayed on my standby screen

You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

Unblocking Key)

#### I am unable to download new files

Select the microSD card as the location to store downloaded files

Check your subscription status with your operator

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Inc., and are used under license.

and are used under license. The Wi-Fi Logo is a certification mark of the Wi-Fi

## Commercial Mobile Alert System (CMAS)

Your mobile phone is CMAS capable and allows you to receive automatic alerts in times of crisis (e.g. earthquake, hurricanes, etc.) subject to the condition that this device does not cause harmful

Make sure that Bluetooth is turned on and your phone is visible to other users

The phone cannot be detected by others via Bluetooth

Make sure that the two phones are within Bluetooth's detection

## How to make your battery last longer

Make sure you follow the complete charge time (minimum 3 hours)

After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication

Update news and weather information on manual demand, or

Switch on the backlight upon request

Extend the email auto-check interval for as long as possible

Deactivate Bluetooth when not in use

We recommend that you note the number the first time you use your mobile phone by entering \$#06# and keep it in a safe place It

be borne by the operator exclusively.

**Hearing Aid Compatibility** 

Website: www.alcatelonetouch.com

their hearing devices.

alcatelonetouch.com

for technical support.

nuestions you may have.

Your mobile phone is rated: «For Hearing Aid», to assist hearing

device users in finding mobile phones that may be compatible with

For more information please refer to «Hearing Aid Compatibility

with Mobile Phones» leaflet or visit our website http://www.

General information ......

Hot Line Number In the United States call 877-702-3444

On our Internet site, you will find our FAQ (Frequently Asked

Questions) section. You can also contact us by e-mail to ask any

An electronic version of this user guide is available in English and other

Your mobile phone is a transceiver that operates on GSM Quadband

Your mobile phone is identified by an IMEI (mobile phone serial

number) shown on the packaging label and in the product's memory.

languages according to availability on our server: www.alcatel

(850/900/1800/1900 MHz) or UMTS Triband (850/1900 MHz).

Protection against theft (1)

This device is HAC M3 compatible, Reference ANSI C63, 19-2007

may be requested by the police or your operator if your mobile There may be certain differences between the user manual description and the mobile phone's operation depending on the

software release of your mobile phone or specific operator services.

TCT Mobile shall not be held legally responsible for such differences.

if any, nor for their potential consequences, which responsibility shall

Contact your network operator for service availabilit

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All rights reserved © Copyright 2013 TCT Mobile Limited.

TCT Mobile Limited reserves the right to alter material or technical specification without prior notice

#### To prevent possible hearing damage, do not listen at high

volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker

When switched on, your mobile phone emits electromagnetic waves your mobile phone.

check with your car dealer or the car manufacturer to make sure that dust-free place

CONDITIONS OF USE: You are advised to switch off the mobile phone from time to time to

in public areas.

Defects in appearance, cosmetic, decorative or structural items such as framing and non-operative parts: Damage as result of physical abuse regardless of cause. There are no express warranties, whether written, oral or implied, other

than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCT Mobile (US), Inc. or any of its iliates be liable for incidental or consequential damages of any nature soever including but not limited to commercial loss to the full extent those damages can be disclaimed by law. Some states do not allow the exclusion or limitation of incidental or consequential damages, or imitation of the duration of implied warranties, so the preceding

imitations or exclusions may not apply to you.

How to obtain Support: Contact the customer care center by calling (877-702-3444) or going to (http://www.alcatelonetouch.com/usa/). W have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for service. In the case that your wireless device is no longer covered by this limited warranty due to time or condition, you may utilize our out of warranty How to obtain Hardware Service within the terms of this warranty: Create a user profile (alcatel.finetw.com) and then create an RMA for the

purchase (e.g. original copy of the dated bill of sale, invoice) with the wner's return address (No PO Boxes accepted), wireless carrier's name, alternate daytime phone number, and email address with a comp problem description. Only ship the device. Do not ship the SIM card. nemory cards or any other accessories such as the power adapter. You must properly package and ship the wireless device to the repair center CT Mobile (US), Inc. is not responsible for devices that do not arrive at the service center or are damaged in transit. Insurance is recommended

with proof of delivery. Upon receipt, the service center will verify the

warranty conditions, repair, and return your device to the address

with the RMA number on web portal.

provided in the RMA. Check the warranty repair status by going online

fective device. Ship the device with a copy of the original proof of

# Troubleshooting.....

Before contacting the service center, you are advised to follow the

Check the battery power level, charge for at least 20 minutes

## My phone has not responded for several minutes

Check whether your phone is locked when not in use, and make sure you don't accidentally turn off your phone when locking it by pressing

Make sure your battery is inserted properly and clean the battery

battery power is empty for a long time, it may take around 20

Check your subscription status with your operator (credit, SIM

Make sure you have not forwarded incoming calls

The caller's name/number does not appear when a call is

#### I cannot find my contacts Make sure your SIM card is not broken

CHARGERS

· RADIO WAVES:

age and health.

of: 0°C (32°F) to 40°C (104°F)

should be used for this nurnose only

FOR EXPOSURE TO RADIO WAVES.

Travel charger: Input: 100-240 V, 50/60 Hz, 0.15 A

Lithium 850 mAh

Output: 5V, 550 mA

Home A.C./ Travel chargers will operate within the temperature range

The chargers designed for your mobile phone meet with the standard

for safety of information technology equipment and office equipment

purchased in one jurisdiction may not work in another jurisdiction. They

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS

manufactured not to exceed the emission limits for exposure to radio-

frequency (RF) energy. These limits are part of comprehensive guidelines

and establish permitted levels of RF energy for the general population.

The guidelines are based on standards that were developed by

independent scientific organizations through periodic and thorough

evaluation of scientific studies. These guidelines include a substantial

safety margin designed to ensure the safety of all persons, regardless of

The exposure standard for mobile phones employs a unit of

measurement known as the Specific Absorption Rate, or SAR. The SAR

limit set by public authorities such as the Federal Communications

Commission of the US Government (FCC), or by Industry Canada, is

1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are

conducted using standard operating positions with the mobile phone

transmitting at its highest certified power level in all tested frequency

Although the SAR is determined at the highest certified power level, the

actual SAR level of the mobile phone while operating can be well below the

maximum value. This is because the mobile phone is designed to operate at

multiple power levels so as to use only the power required to reach the

network in general the closer you are to a wireless base station antenna the

lower the power output of the mobile phone. Before a mobile phone model.

is available for sale to the public, compliance with national regulations and

standards must be shown. The highest SAR value for this model mobile

phone when tested is 0.81W/Kg for use at the ear and 1.11W/Kg for use

close to the body. While there may be differences between the SAR levels

of various mobile phones and at various positions, they all meet the

mobile phone is a radio transmitter and receiver. It is designed and

use. Due to different applicable electrical specifications, a charger you

Characteristics of power supply (depending on the country):

Make sure your SIM card is inserted properly

### Check the network strength Make sure that the receiver connector or speaker on your phone

## I am unable to use the features described in the manual

### accessory When I select a number from my contacts, the number cannot

files or save the files in the phone contacts (i.e. your professional or personal directories)

## I cannot access my voicemail

phonefacts not

following measures:

Make sure your operator's voicemail number is correctly entered

Try later if the network is busy

Contact your network operator to check service availability and

SIM card PIN locked Contact your network operator to obtain the PUK code (Personal

increase their auto-check interval

and is used under license by TCT Mobile Limited.

PROTECT YOUR HEARING