Your mobile.....

Switch on/ Switch off

When you receive an incoming call, press the \(\bigcirc\) key to talk and

During a call, you can use your contacts, text messages, etc.

Contacts.....

To access the **contacts** from the main screen, press the \(\bigcap\) key

For triple SIM model, the complete contacts of all SIM cards are

You can add a new contact to phone or SIM card by selecting

3.4 Available functions during the call

End call

ALCATEL DOOR

Ouick Start Guide

For more information about how to use the phone, please go to www.alcatelonetouch.com to download complete use manual (English version only). Also on our website you can find helpful FAQs (English version only).

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

- Menu/Confirm an option

 Right softkey 2 Left softkey
 - Answer/Send call Call log (Idle screen)

Navigation key:

Vibrate alert (press and hold)

3.3 Receiving a call

then hang up using the (-) key.

without hanging up or dropping the call.

4.1 Consulting your contacts

and select the look icon from the menu.

available in this menu.

"Add contact"

4.2 Adding a contact

5.1 Create message

I.I Keys

Confirm an option (press the middle of the key)

Send a call

In idle screen: Access call log (Redial) (press)

Switch on/Switch off the telephone (press and hold) End call Return to idle screen

Left softkey

Right softkey

Access your voicemail (press and hold)

In idle screen Press and hold: Lock the keypad In edit mode: Press: input space

Press and hold: switch language

Fn In idle screen:

Press to access shortcuts Fn + P: Access to Profiles Fn + S: Access to Settings

In edit mode: Press once: Input a top-half character

Press twice: Lock the keyboard in top-half key input mode, then press again to unlock top-half character input mode

Delete one by one (press) Delete one by one quickly (press and hold)

Move cursor to the next line

In edit screen: Press: Switch the uppercase and lowercase Main screen icons (1)

Battery charge level.

Vibrate alert: your phone vibrates, but does not ring or

Keypad locked.

Call forwarding activated: your calls are forwarded

Voicemail message arrived

SIM card missing

SD card scanning completed

Silence mode: your phone does not ring, beep or vibrate.

Music activated

நுரிநுரிநுரி Level of network reception.

GPRS connection status (Activated).

GPRS connecting.

Getting started.....

2.I Set-up

Removing and installing the back cover



Removing and installing the battery



Removing and inserting the SIM card



Place the SIM card with the chip facing downwards/upwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out.

Connect the battery charger to your phone and outlet

The charging may take about 20 minutes to start if the battery is flat.

Be careful not to force the plug into the socket.

Charging the battery (1)

Make sure the battery is correctly inserted before connecting the charger.

The outlet must be near to the phone and easily accessible (avoid electric extension cables)

When using your telephone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery (().

To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; reduce the backlight time, etc.

The charge is complete when the animation stops.

ALCATELONetouch

2.2 Power on your phone

Hold down the [-] key until the phone powers on.

2.3 Power off your phone

Hold down the key from the main screen.

Calls

3.1 Making a call

Dial the desired number then press the \bigcirc key to place the call. For triple SIM model, you can select any of your SIM cards when you wish to place a call. If you make a mistake, you can delete the incorrect digits by pressing the A key.

Making an emergency call

To hang up the call, press the O key.

If your phone is covered by the network, dial emergency number and press the key to make an emergency call. This works even without a SIM card and without typing the PIN code or unlocking the keypad.

3.2 Calling your voicemail (1)

To access your voicemail, hold down the wkey.

(1) Contact your network operator to check service availability.

Messages

From the main menu select "Messages" to create message. For triple SIM model, you can type a message and select to send it to a recipient in any of your SIM contacts. While writing a message, select "Options" to access all the messaging options.



Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your

Images





Access Wap options: Homepage, Bookmarks, Recent pages. Go to URL. Settings.

Make sure that MicroSD card is well inserted before accessing this feature.



Your mobile phone is fitted with a camera for taking photos that you can use in different ways:

store them in your "My files\Images". customize your main screen.

Make sure that MicroSD card is well inserted before taking

Music.....

Make sure that MicroSD card is well inserted before activating



Your phone is equipped with a radio (1) with RDS (2) functionality. You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display if you tune to stations that offer Visual Radio service. You can listen to it while running other

To access volume interface, please press and hold the ___ key. Then you can adjust the volume by pressing the $\stackrel{\triangle}{=}$ key.



From the main menu, select the menu icon 🚳 and select the function of your choice in order to customize your telephone: Phone settings, Call settings, Security, Network, Connectivity, Restore default, Triple SIM switch, Triple SIM settings.

(1) The quality of the radio depends on the coverage of the radio station in that particular area. Depending on your network operator and market



Call log

(I) The icons and illustrations in this guide are provided for information



mobile phone has a built-in alarm clock with a snooze



Once you enter this menu from the main menu, there is a monthly-view calendar for you to view.

5 Calculator

With this menu, you may personalize ringtones for different

events and environments

memory card in My files.

Inserting and removing the memory card:

My files





To release the MicroSD card holder, slide it in the direction of the arrow and lift it. Then insert the MicroSD card with the golden contact downward. Finally, turn down the MicroSD holder and slide it in the opposite direction to lock it.



Do not support hot plugging for MicroSD card.



Latin input mode

You will have access to all audio and visual files stored in Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key.

> Press once: Input a top-half character Press twice: Lock the keyboard in top-half key input mode, then press again to unlock top-half character input mode

Space key _____ Press: input space

Shift key (): In abc (Multitapabc) input mode: Press once: only switch one character from minuscule to uppercase

Press twice: lock uppercase input mode Press once: unlock the uppercase

Press: delete one by one Press and hold: delete one by one quickly

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Contact your network operator to check service availability.

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We recommend that you read this chapter carefully before using your mobile phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

• TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk even when the hands-free kit is used (car kit headset) drivers are requested to refrain from using their mobile phone when the vehicle is not parked. Check the laws and regulations on the use of wireless mobile phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

When driving, do not use your mobile phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your mobile phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your mobile phone on top of the dashboard or within an airbag deployment area.
- check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from mobile phone

CONDITIONS OF USE

You are advised to switch off the mobile phone from time to time to ontimize its performance

Remember to abide by local authority rules of mobile phone use on aircrafts. Operational Warnings: Obey all posted signs when using mobile

devices in public areas Follow Instructions to Avoid Interference Problems: Turn off your

mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Switch the mobile phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile phones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the mobile phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere When the mobile phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the mobile phone you should hold it against the ear on the opposite side to the device, if any,

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

To avoid hearing impairment, answer the call before holding your mobile phone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage. It is recommended to have proper supervision while small children use

When replacing the cover please note that your mobile phone may

contain substances that could create an allergic reaction Always handle your mobile phone with care and keep it in a clean and

Do not allow your mobile phone to be exposed to adverse weather environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F) (the max value depends on device, materials and housing paint/texture).

Over 55°C (131°F) the legibility of the mobile phone's display may be impaired, though this is temporary and not serious.

Do not open or attempt to repair your mobile phone yourself. Do not drop, throw or try to bend your mobile phone.

Do not use the mobile phone if the glass made screen, is damaged cracked or broken to avoid any injury.

Do not paint it Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your mobile phone model TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other

chargers or hatteries

Your mobile phone should not be disposed of in a municipal waste Please check local regulations for disposal of electronic products.

Remember to make back-up copies or keep a written record of all important information stored in your mobile phone.

to flashing lights or when playing video games. These seizures or lackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your mobile phone or enabling a flashing-lights eature on your mobile phone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the mobile phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye r muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

Some people may suffer epileptic seizures or blackouts when exposed

Play at the farthest distance possible from the screen When you play games on your mobile phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as

idinitis, carpal tunnel syndrome, or other musculoskeletal disorders: Take a minimum of a 15-minute break every hour of game playing. If your hands, wrists, or arms become tired or sore while playing

stop and rest for several hours before playing again. If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile phone. Pursuant to such laws and regulations, it may be trictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or istribute them, as this may be considered to be an invasion of

It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential nversations or take a photograph of another person; the nufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

BATTERY AND ACCESSORIES:

Refore removing the battery from your mobile phone please make sure that the mobile phone is switched off

Observe the following precautions for battery use

 Do not attempt to open the battery (due to the risk of toxic fumes) and hurns)

Do not puncture, disassemble or cause a short-circuit in a battery, Do not burn or dispose of a used battery in the garbage or store it at temperatures above 60°C (140°F).

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not mmended by TCT Mobile Limited and/or its affiliates.

This symbol on your mobile phone, the battery and the accessories means that these products must be

taken to collection points at the end of their life: Municipal waste disposal centers with specific bins for these items of equipment Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused In European Union countries:

These collection points are accessible free of charge. All products with this sign must be brought to these collection points. In non European Union jurisdictions:

Items of equipment with this symbol are not be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled

In the United States you may learn more about CTIA's Recycling Program at www recyclewirelessphones com CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY

AN INCORRECT TYPE DISPOSE OF LISED BATTERIES ACCORDING TO THE INSTRUCTIONS • CHARGERS

Home A.C./ Travel chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F).

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country): Travel charger: Input: 100-240 V 50/60 Hz 130/150 mA

Output: 5 V 550 mA Lithium 650 mAh

• RADIO WAVES:

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Industry Canada, is 1.6 W/kg averaged over I gram of body tissue. Tests for SAR are conducted using standard operating positions with the mobile phone ransmitting at its highest certified power level in all tested frequency

Although the SAR is determined at the highest certified power level the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the mobile phone. Before a mobile phone model is available for sale to the public, compliance with national regulations and standards must be

The highest SAR value for this model mobile phone when tested is 1.01 W/Kg for use at the ear and 1.16 W/Kg for use close to the body. While there may be differences between the SAR levels of various cellphones and at various positions, they all meet the government requirement for RF exposure. For hody-worn operation, the cellphone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory which positions the mobile phone at least 10 mm away from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. Additional information on SAR can be found on the Cellular

Telecommunications & Internet Association (CTIA) Web site: http:// www.phonefacts.net

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body. (fact sheet n°193). Additional WHO information about electromagnetic fields and public health are available on the following website: http://www.who.int/peh-

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can e determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the owing measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/ TV technician for help. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement: This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference

For other devices, they bear the following statemen

This device complies with Part 15 of the ECC Rules Operation is subject to the following two conditions:

(I) this device may not cause harmful interference (2) this device must accept any interference received including

interference that may cause undesired operation Your mobile phone is equipped with a built-in antenna. For optimal

operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in General information...... positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or ush

Website: www.alcatelonetouch.com

 Hot Line Number: In the United States, call 877-702-3444 for technical support.

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server: www. alcatelonetouch.com

Your mobile phone is a transceiver that operates on GSM networks with 850/900/1800/1900 MHz bands.

Protection against theft

Your mobile phone is identified by an IMEI (mobile phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your mobile phone by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your mobile phone is stolen.

Disclaimer

There may be certain differences between the user manual description and the mobile phone's operation depending on the software release of your mobile phone or specific operator services.

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

Contact your network operator to check service availability.

Alcatel Mobile Phones Limited Warranty.....

TCT Mobile North America LTD warrants to the original retail purchaser of this wireless device, that should this product or part thereof during normal consumer usage and condition, be proven to be defective in material or workmanship that results in product failure within the first twelve (12) months from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s).

Batteries, power adapters, and other accessories sold as in box items are also warranted against defects and workmanship that results in product failure within the first six (6) months period from the date of ourchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) and the company's option without charge for parts or labor directly related to the

The limited warranty for your wireless device will be voided if any of Non-compliance with the instructions for use or installation, or with

technical and safety standards applicable in the geographical area where your mobile phone is used: Connection to any equipment not supplied or not recommended by

Modification or repair performed by individuals not authorized by TCT Mobile or its affiliates;

download of files, crash, high voltage, corrosion, oxidation; Removal or altering of the wireless devices event labels or serial

numbers (IMEI); Damage from exposure to water or other liquids, moisture. humidity excessive temperatures or extreme environmental conditions, sand, excess dust and any condition outside the

operating guidelines;
Defects in appearance, cosmetic, decorative or structural items such

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warrant provided by your jurisdiction. In no event shall TCT Mobile or any of it affiliates be liable for incidental or consequential damages of any nature hatsoever, including but not limited to commercial loss, to the ful extent those damages can be disclaimed by law. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties so the preceding itations or exclusions may not apply to you.

How to obtain Support: Contact the customer care center by calling (877-702-3444) or going to www.alcatelonetouch.com. We have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for service. In the case that your wireless device is no longer covered by this limited warranty due to time or condition we have other options that you may utilize our out of warranty repair options.

To obtain hardware repairs or replacement within the terms of this warranty, contact TCT Mobile to get an RMA number, include a copy of the original proof of warranty coverage (e.g. original copy of the dated bill of sale, invoice), the consumer's return address, your wireless arrier's name, alternate daytime mobile phone number, and email address with a complete problem description. Only ship the wireless evice. Do not ship the SIM card, memory cards, or any other essories such as the power adapter. You must properly package and ship the wireless device to the repair center.

TCT Mobile is not responsible for wireless devices that do not arrive at the service center. Upon receipt, the service center will verify the rranty conditions, repair, and return your wireless device to the address provided

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Troubleshooting.....

the instructions below:

- simultaneously pressing the power on/off key). ALL User phone data: contacts, photos, messages and files will be lost

and carry out the following checks:

My phone cannot switch on

- battery, then turn your phone on
- Check the battery power level, charge for at least 20

reset the phone (I My phone is frozen or has not responded for several

- If it still does not work, please use User Data Format to reset the phone (I)

My phone turns off by itself

Check that your keypad is locked when you are not using your phone, and make sure power off key is not miscontacted due to unlocking keypad

from the box

- Clean the battery contact if it's dirty.
- the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen
- Make sure charging is carried out under normal conditions (0°C (32°F) to + 40°C (104°F))

My phone cannot connect to a network or "No service" is displayed

- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- My phone cannot connect to the Internet
 - Check that the IMEI number (press *#06#) is the same as

 - Make sure you are in a place with network coverage Try connecting at a later time or another location

Invalid SIM card

- Make sure the SIM card has been correctly inserted Make sure the chip on your SIM card is not damaged or
- Make sure the service of your SIM card is available

- Make sure you have dialed a valid number and press the
- For international calls, check the country and area codes · Make sure your phone is connected to a network, and the
- Check your subscription status with your operator (credit,
- SIM card valid, etc.) Make sure you have not barred outgoing calls

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network)
- Check your subscription status with your operator (credit. SIM card valid, etc.)
- Make sure that your phone is not in flight mode The caller's name/number does not appear when a call is received
- Check that you have subscribed to this service with your operator
- I cannot find my contacts Make sure your SIM card is not broken

Make sure your SIM card is inserted properly

- The sound quality of the calls is poor You can adjust the volume during a call by pressing the
- Make sure that the receiver, connector or speaker on your phone is clean

I am unable to use the features described in the manual · Check with your operator to make sure that your

Make sure this feature does not require an Alcatel

When I select a number from my contacts, the number cannot be dialed

Make sure that you have inputted the country prefix when calling a foreign country

I am unable to add a contact in my contacts

some files or save the files in the phone contacts

My callers are unable to leave messages on my voicemail Contact your network operator to check service availability

I cannot access my voicemail

Try later if the network is busy

The flickering icon is displayed on my standby

SIM card PIN locked Contact your network operator to obtain the PUK code

I am unable to download new files

 Make sure there is sufficient micro SD card memory for your download

Check your subscription status with your operator

How to make your battery last longer

Make sure you follow the complete charge time (minimum

data cable If you are using another accessory ensure that whatever

product is used is free of any metal and that it positions the mobile

microSD Logo is a trademark.

is a registered trademark of Obigo AB.

eZiText™ and Zi™ are trademarks of Zi

phone at least 10 mm away from the body.

ZICOrporation Corporation and/or its Affiliates.

Obigo®

@ e7iText"

 After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication

- 3 hours)
- Switch on the backlight upon request

ALCATEL is a trademark of Alcatel-Lucent and used under license by

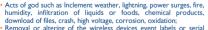
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TCT Mobile Limited reserves the right to alter material or technical specification without prior notice.

files will be lost permanently. Please store phone data in SIM card before you want to format







Before contacting the service center, you are advised to follow

- optimal operation. Avoid storing large amounts of data in your phone as this
- Check the battery contacts, remove and reinstall your

If it still does not work, please use User Data Format to

- Restart your phone by pressing and holding the key Remove the battery and re-insert it, then restart the phone
- reset the phone (1)

- You are advised to fully charge (() the battery for
- may affect its performance Use User Data Format to perform phone formatting, (to perform User Data format, hold down # while

- Check the battery charge level · If it still does not work, please use User Data Format to

- My phone cannot charge properly Make sure you are using an Alcatel battery and the charger
- Make sure your battery is inserted properly before plugging Make sure that your battery is not completely discharged; if
- When abroad, check that the voltage input is compatible
- Try connecting in another location
- Try selecting the available network(s) manually Try connecting at a later time if the network is overloaded
- the one printed on your warranty card or box Make sure that the internet access service of your SIM card
- Check your phone's Internet connecting settings
- scratched

Unable to make outgoing calls

- network is not overloaded or unavailable
- Make sure that your phone is not in flight mode Unable to receive incoming calls
- Make sure you have not forwarded incoming calls Make sure that you have not harred certain calls
- Your caller has concealed his/her name or number

Import all contacts stored in SIM card to phone

• Check the network strength

- subscription includes this service accessory
- Make sure that you have correctly recorded the number in your file
- Make sure that your SIM card contacts are not full; delete
- Make sure your operator's voicemail number is correctly entered in "Messages\Voicemail"

You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

(Personal Unblocking Key)

Make sure you have inserted micro SD card

TCT Mobile Limited.

User Data Format All user phone data: Contacts, messages and

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