

Getting started.....

Removing and installing the back cover



Removing and installing the battery



nserting and removing the SIM card



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out.

You can create a note in text or voice format by accessing "Notes" from the main menu.

15.5 Calculator

Enter a number, select the type of operation to be performed. and enter the second number, then press "=" to display the

15.6 File manager

You will have access to all audio and visual files stored in cellphone or memory card in File manager. You can access a number of items with this option: My audios, My images, My videos, My creations, Other files, Phone, Memory card and Memory status.

Inserting the memory card:



To release the microSD card holder, slide it in the direction of the arrow and lift it. Then insert the microSD card with the golden contact downward. Finally, turn down the microSD holder and slide it in the opposite direction to lock it.

15.7 World clock

The World clock shows current local time and the time zone in

Charging the battery



Connect the battery charger to your cellphone and mains socket respectively

- . The charging may take about 20 minutes to start if the hattery is flat
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The mains socket must be near to the cellphone and easily accessible (avoid electric extension cables)
- When using your cellphone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery (
- · To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; switch off Bluetooth when not in use; reduce the backlight time, etc.



2.2 Power on your cellphone

Hold down the <u>v</u> key until the cellphone powers on.

2.3 Power off your cellphone

Hold down the and key from the main screen.

Calls

3.1 Making a call

Dial the desired number then press the L key to place the call. If you make a mistake, you can delete the incorrect digits by pressing the right softkey.

To hang up the call, press the 🖳 key.

Making an emergency call

If your cellphone is covered by the network, dial emergency number and press the L key to make an emergency call. This works even without a SIM card and without typing the PIN code

3.2 Calling your voicemail (1)

To access your voicemail, hold down the wkey

3.3 Receiving a call

When you receive an incoming call, press the L key to talk and then hang up using the 🖳 key.

3.4 Available functions during the call

During a call, you can use your directory, your calendar, text messages, etc. without hanging up or dropping the call.

Contact your network operator to check service availability. 8

15.8 Converter

Unit converter and Currency converter.

15.9 Stopwatch

The stopwatch is a simple application for measuring time with the possibility to register several results and suspend/resume measurement



Your Alcatel cellphone may include ^(I) some Java[™] applications and games. You can also download new applications and games to your cellphone

16.1 Java applications

Select "Java applications" to launch applications.

16.2 Java settings

This menu allows you to manage Java settings, in which you may set Audio, Backlight, Vibration and Heap size.

16.3 Java network

This menu allows you to select the network for Java.

16.4 Trusted certificates

View detailed information of the trusted certificates supported by your cellphone.

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7 Applications.....

17.1 WAP

Access Wap options: Homepage, Bookmarks, Recent pages, Offline pages, Go to URL, Service inbox, Settings

17.2 Bluetooth™

Access this feature by pressing () to enter the main menu, then selecting "Applications\Bluetooth".

17.3 Local games

Your Alcatel cellphone may include some games.

17.4 News

It is a huge time saver providing news updates from a website in a simple form. Once subscribed to a channel, it gives you the ability to track and manage all your favourite RSS content on your cellphone at anytime, anywhere!

17.5 Weather

Your cellphone is equipped with a weather function for consulting up to 3-day forecasts of favourite cities.

17.6 Services

Contact your network operator to check service availability.

Hearing Aid Compatibility

Your cellphone is rated: "For Hearing Aid", to assist hearing device users in finding cellphones that may be compatible with their hearing devices. This device is HAC M4 compatible. For more information please refer to "Hearing Aid Compatibility with Mohile Phones" leaflet or visit our website htt

General information

- Facebook: http://www.facebook.com/alcatelonetouchtribe
- Twitter: http://www.twitter.com/Alcateltribeus
- Hot Line Number: In the United States, call 877-702-3444 for technical support

On our Internet site, you will find our FAO (Frequently Asked Ouestions) section. You can also contact us by e-mail to ask any questions you may have

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelonetouch

Your cellphone is a transceiver that operates on GSM networks with 850 and 1900 MHz bands.

Protection against theft (1)

Your cellphone is identified by an IMEI (cellphone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your cellphone by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your cellphone is

Disclaimer

There may be certain differences between the user manual description and the cellphone's operation, depending on the software release of your cellphone or specific operator services.

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

(I) Contact your network operator for service availability.

IP3552 665A QG Eng USA 09 130403.indd 2

Profiles

With this menu, you may personalize ringtones for different events and environments

Latin input mode..

- To write messages, there are two writing methods: Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a
- Predictive with the eZi mode: this mode speeds up the writing of your text.

Alcatel Mobile Phones

Limited Warranty.....

TCT Mobile North America LTD warrants to the original retail

purchaser of this wireless device, that should this product or

part thereof during normal consumer usage and condition, be

proven to be defective in material or workmanship that results

in product failure within the first twelve (12) months from the

date of purchase as shown on your original sales receipt. Such

defect(s) will be repaired or replaced (with new or rebuilt parts)

at the company's option without charge for parts or labor directly

Batteries, power adapters, and other accessories sold as in box

items are also warranted against defects and workmanship that

results in product failure within the first six (6) months period

from the date of purchase as shown on your original sales receipt.

Such defect(s) will be repaired or replaced (with new or rebuilt

parts) and the company's option without charge for parts or labor

The limited warranty for your wireless device will be voided if any

Non-compliance with the instructions for use or installation, or

with technical and safety standards applicable in the geographical

Modification or repair performed by individuals not authorized by

Acts of god such as Inclement weather, lightning, power surges,

fire, humidity, infiltration of liquids or foods, chemical products,

Removal or altering of the wireless devices event labels or serial

Damage from exposure to water or other liquids, moisture.

humidity, excessive temperatures or extreme environmental

conditions, sand, excess dust and any condition outside the

Defects in appearance, cosmetic, decorative or structural items

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download of files, crash, high voltage, corrosion, oxidatior

ection to any equipment not supplied or not recommended

related to the defect(s)

by TCT Mobile

numbers (IMFI).

operating guidelines;

directly related to the defect(s)

of the following conditions occur:

TCT Mobile or its affiliates:

area where your cellphone is used;

such as framing and non-operative parts.

+ key in edit mode

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- Short keypress: access the language list
- Press and hold: enter zero

We recommend that you read this chapter carefully before using your cellphone The manufacturer disclaims any liability for damage which may

result as a consequence of improper use or use contrary to the instructions contained herein TRAFFIC SAFETY: Given that studies show that using a cellphone while driving a vehicle

Safety and use.....

onstitutes a real risk, even when the hands-free kit is used (car kit, headset...), rivers are requested to refrain from using their cellphone when the vehicle is not parked. Check the laws and regulations on the use of wireless cellphone and their accessories in the areas where you drive. Always obey them The use of these devices may be prohibited or restricted in certain areas.

When driving do not use your cellphone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

- When switched on, your cellphone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags To ensure that there is no problem:
- do not place your cellphone on top of the dashboard or within an airbag deployment area
- check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from cellphone RF energy.
- CONDITIONS OF LISE-
- You are advised to switch off the cellphone from time to time to optimize ts performance
- . Remember to abide by local authority rules of cellphone use on aircrafts. Operational Warnings: Obey all posted signs when using mobile devices in public
- Follow Instructions to Avoid Interference Problems: Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight

Switch the cellphone off when you are in health care facilities except in designated areas As with many other types of equipment now in regular use cellphones can interfere with other electrical or electronic devices, or equipment using radio frequency

Switch the cellphone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere.

There are no express warranties, whether written, oral or implied other than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCT Mobile or any of its affiliates be liable for incidental or consequential damages of any nature whatsoever, including but not limited to commercial oss, to the full extent those damages can be disclaimed by law Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

How to obtain Support: Contact the customer care center by calling (877-702-3444) or going to www.alcatelonetouch.com. We have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for service. In the case that your wireless device is no longer covered. by this limited warranty due to time or condition we have other options that you may utilize our out of warranty repair options. To obtain hardware repairs or replacement within the terms of this warranty, contact TCT Mobile to get an RMA number, include a copy of the original proof of warranty coverage (e.g priginal copy of the dated bill of sale, invoice), the consumer's return address, your wireless carrier's name, alternate daytime ellphone number, and email address with a complete proble description. Only ship the wireless device. Do not ship the SIM card, memory cards, or any other accessories such as the power adapter. You must properly package and ship the wireless device to the repair center.

TCT Mobile is not responsible for wireless devices that do not arrive at the service center. Upon receipt, the service center will verify the warranty conditions, repair, and return your wireless device to the address provided.

When the cellphone is switched on, it should be kept at least 15 cm from any a doctor if any of the following symptoms occur: convulsion, eye or muscle medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the cellphone you should hold it against the ear on the opposite side to the device if any

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider

To avoid hearing impairment, answer the call before holding your cellphone to your ear. Also move the handset away from your ear while using the "handsfree" option because the amplified volume might cause hearing damage. It is recommended to have proper supervision while small children use your

When replacing the cover please note that your cellphone may contain substances that could create an allergic reaction

Always handle your cellphone with care and keep it in a clean and dust-free

Do not allow your cellphone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air. etc.). The manufacturer's recommended operating temperature range s -10°C (14°F) to +55°C (131°F) (the max value depends on device, materials and housing paint/texture)

- Over 55°C (131°F) the legibility of the cellphone's display may be impaired. though this is temporary and not serious.
- Do not open or attempt to repair your cellphone yourself. Do not drop, throw or try to bend your cellphone
- Do not paint it.

Use only batteries battery chargers and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your cellphone model TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries

- Your cellphone should not be disposed of in a municipal waste. Please check ocal regulations for disposal of electronic products.
- Remember to make back-up copies or keep a written record of all important formation stored in your cellphone.

Some people may suffer epileptic seizures or blackouts when exposed to lashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your cellphone or enabling a flashing-lights feature on your cellphone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the cellphones All persons should discontinue use and consult

Troubleshooting.....

Before contacting the aftersales department, you are advised to follow the instructions below

- You are advised to switch off the cellphone from time to time to optimize its performance.
- You are advised to fully charge (find) the battery for optimal operation
- Avoid storing large amounts of data in your cellphone as this may affect the performance of your cellphone.
- and carry out the following checks:
- My cellphone will not switch on
- Press ____ until the screen comes on

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- Check the battery charge level
- Check the battery contacts, remove and reinstall your battery, then turn your cellphone back on

My cellphone has not responded for several minutes

- Press the 🖳 key
- Remove the battery and re-insert it, then switch the cellphone back on

My screen is difficult to read Clean your screen

Use your cellphone in accordance with the recommended conditions of use

My cellphone turns off by itself

- Check that your keypad is locked when you are not using your cellphone
- Check the battery charge level My cellphone has a low level of autonomy
- Make sure you respected the complete charge timing
- (minimum 3 hours) After a partial charge, the battery level indicator may not be
- exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication

twitching loss of awareness involuntary movements or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions Play at the farthest distance possible from the screen

When you play games on your cellphone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as tendinitis, carpal tunne syndrome, or other musculoskeletal disorders

- Take a minimum of a 15-minute break every hour of game playing. If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor

Prolonged exposure to music at full volume using the music player may damage your hearing. Set your cellphone's volume to it's lowest setting

- prior to inserting headphones in your ears and adjust the volume to you preference. Only use headphones that are recommended by TCT Mobile
- I imited and it's affiliates

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your cellphone regarding taking photographs and recording sounds with your cellphone Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be onsidered to be an invasion of privacy

It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your cellphone (including the operator) disclaim any liability which may

BATTERY AND ACCESSORIES:

temperatures above 60°C (140°F).

before plugging in the charger

(0°C - + 40°C)

the box

compatible

SIM card error

scratched

key

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SIM card valid, etc.)

My cellphone will not charge properly

the battery charger indicator on the screen

My cellphone will not connect to a network

Verify the network coverage with your operator

Try selecting the available network(s) manually

Check with your operator that your SIM card is valid.

Make sure the SIM card has been correctly inserted

compatible: the old 5V SIM cards cannot be used

Try connecting at a later time if the network is overloaded

Verify with your operator that your SIM card is 3V or 1.8V

Make sure the chip on your SIM card is not damaged or

Make sure you have dialled a valid number and press the

Make sure your cellphone is connected to a network, and

Check your subscription status with your operator (credit,

For international calls, check the country and area codes.

that the network is not overloaded or unavailable

Make sure you have not barred outgoing calls

Try connecting in another location

Unable to make outgoing calls

Before removing the battery from your cellphone, please make sure that the cellphone is switched off. Observe the following precautions for battery use:

Do not attempt to open the battery (due to the risk of toxic fumes and

Do not burn or dispose of a used battery in the garbage or store it at

Batteries must be disposed of in accordance with locally applicable

environmental regulations. Only use the battery for the purpose for which

Make sure that your battery is not completely discharged; If

the battery is flat, it may take around 20 minutes to display

Make sure charging is carried out under normal conditions

Make sure your battery is inserted. It must be inserted

Make sure you are using an Alcatel battery and charger in

• When abroad, check that the electrical current is

Do not puncture, disassemble or cause a short-circuit in a battery.

it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates.

- This symbol on your cellphone the battery and the accessories means that these products must be taken to collection points at the end of their life:
- Municipal waste disposal centers with specific bins for these items of equipment
- Collection bins at points of sale

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused

In European Union countries

These collection points are accessible free of charge.All products with this sign must be brought to these collection points.

In non European Union jurisdictions:

Items of equipment with this symbol are not be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities: instead they are to be taken to collection points for them to be recycled.

In the United States you may learn more about CTIA's Recycling Program at www.recyclewirelessphones.com

CALITION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE DISPOSE OF LISED BATTERIES ACCORDING TO THE INSTRUCTIONS

CHARGERS

Home A.C./ Travel chargers will operate within the temperature range of: 0°C (32°E) to 40°C (104°E) The chargers designed for your cellphone meet with the standard for safety

of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country): Travel charger: Input: 100~240 V, 50~60 Hz, 150 mA

Output: 4.75~5.8V. 400~550 mA

Lithium 650 mAh/750 mAh/850 mAh

• RADIO WAVES:

THIS CELLPHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your cellphone is a radio transmitter and receiver. It is designed and nanufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent cientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health. 22

Unable to receive incoming calls

· Make sure your cellphone is switched on and connected to a network (check for overloaded or unavailable network) Check your subscription status with your operator (credit,

- SIM card valid, etc.)
- Make sure you have not forwarded incoming calls
- Make sure that you have not barred certain calls The caller's name does not appear when a call is received
- Check that you have subscribed to this service with your operator
- Your caller has concealed his/her number
- The sound quality of the calls is not optimal

You can adjust the volume during a call by means of the

Check the network strength -

I am unable to use the features described in the manual Check with your operator to make sure that your subscription includes this service

Make sure this feature does not require an Alcatel accessory

- When I select a number from my directory, the number
- is not dialled

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- Make sure that you have correctly recorded the number in your file
- Make sure that you have selected the country prefix when calling a foreign country

I am unable to add contact in my directory

Make sure that your SIM card directory is not full: delete some files or save the files in the product directory (i.e. your professional or personal directories)

- My callers are unable to leave messages on my voicemail
- · Contact your network operator to check service availability

The exposure standard for cellphones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Gover (ECC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the cellphone transmitting at its highest certified power level in all tested frequency bands

Although the SAR is determined at the highest certified power level, the actual SAR level of the cellphone while operating can be well below the maximum value. This is because the cellphone is designed to operate at multiple powe levels so as to use only the power required to reach the network. In general the closer you are to a wireless base station antenna, the lower the power output of the cellphone. Before a cellphone model is available for sale to the public, compliance with national regulations and standards must be shown The highest SAR value for this model cellphone when tested is 0.926 W/Kg for use at the ear and 0.728 W/Kg for use close to the body.

While there may be differences between the SAR levels of various cellphone and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the cellphone meets FCC RF exposure delines provided that it is used with a non-metallic accessory with the handset at least 1.0 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

nal information on SAR can be found on the Cellular Telec & Internet Association (CTIA) Web site: http://www.phonefacts.net

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of cellphones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls or using "hands-free" devices to keep cellphones away from the head and body. (fact sheet n° 193). ional WHO information about electromagnetic fields and public health are available on the following website: http://www.who.int/peh-emf.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limit are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio com However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on the user is encouraged to try to correct the interference by one or more of the following me

- Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to
- which the receiver is connected. Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for

I cannot access my voicemail

- Make sure your operator's voicemail number is correctly entered in "My number"
- Try later if the network is busy
- I am unable to send and receive MMS
- Check your cellphone memory available as it might be full
- Contact your network operator to check service availability and check MMS parameters
- Verify the server center number or your MMS profile with your operator
- The server center may be saturated; try again later
- The 📓 icon is displayed on my standby screen
- You have saved too many short messages on your SIM card: delete some of them or archive them in the product memory

"No service" is displayed

- You are outside of the network coverage area
- I have already entered 3 incorrect PIN codes Contact your network operator to obtain the PUK code
- (Personal Unblocking Key
- I am unable to download new files
- Check for free space
- Delete some files
- · Check your subscription status with your operator
- My cellphone is frozen, can't power on
- Make sure your battery is not completely used up or damaged
- Remove your battery, remove your SIM card then reinstall them to power on again, if still does not work
- Hold down # key and press Power on/off key for a while to
- reset the cellphone



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ALL User cellphone data: contacts, photos, messages and files, downloaded applications like Java games will be lost permanently.

compliance could void the user's authority to operate the equipment. For the receiver devices associated with the operation of a licensed radio ervice (e.g. FM broadcast), they bear the following statement This device complies with Part 15 of the ECC Rules Operation is subject to

the condition that this device does not cause harmful interference. For other devices, they bear the following statement

This device complies with Part 15 of the ECC Rules Operation is subject to the following two conditions:

(1) this device may not cause harmful interference (2) this device must accept any interference received including interference

that may cause undesired operation. four cellphone is equipped with a built-in antenna. For optimal operation

you should avoid touching it or degrading it. As mobile devices offer a range of functions, they can be used in position other than against your ear. In such circumstances the device will b pliant with the guidelines when used with headset or usb data cable

If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the cellphone at least 1.0 cm away

LICENCES

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is a registered trademark of Obigo AB. microSD Logo is a trademark

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one touch 665A Bluetooth QD ID R016876

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How to make your battery last longer

countries

- · Make sure you followed the complete charge time (minimum 3 hours).
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request.
- Extend email auto-check interval as long as possible.
- Update news, weather info, upon demand manually or set
- its auto-check interval longer Exit Java background-running applications if they are not being used for a long time.

Using One Touch Upgrade tool you can update your

Download One Touch Upgrade from ALCATEL website

(www.alcatelonetouch.com) and install it on your PC. Launch

the tool and update your cellphone by following the step by

step instructions (refer to the User Guide provided togethe

Your cellphone's software will now have the latest software.

All personal information will be permanently lost

following the update process. We recommend you

backup your personal data using PC Suite before

Deactivate Bluetooth when not in use.

cellphone's software from your PC.

upgrading.

One Touch Upgrade

with the tool)

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