ALCATEL 3041G ALCATEL 3042G

Quick Start Guide

For more information about how to use the phone, please go to www.alcatelonetouch.com to download complete user manual (English version only). Also on our website you can find helpful FAOs (English version only).

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker

ALCATELONetouch

Protect yourself from annoying situations with the "Fake call". In this menu, you can choose "Set caller name", "Set active time", "Ringtone" etc.

Camera.....

Your mobile phone is fitted with a camera for taking photos and shooting videos that you can use in different ways:

- store them in your "My files\My images".
- · send them directly by MMS or Bluetooth · customize your main screen.
- · select them as incoming call image to a contact in your

SyncML

SyncML could launch synchronization with the account you've

Images.....

A library links to the images in "My images" in phone to be shown in list, slide, set as Wallpaper, Power on/off display, and

contact image or sent by MMS, Bluetooth.

(i) The quality of the radio depends on the coverage of the radio station in that particular area. English - CJB26M1ALAAN Depending on your network operator and market

Home key

Power key

Music

Video

FM radio

Recorder.....

Your phone is equipped with a radio (1) with RDS (2) functionality.

You can use the application as a traditional radio with saved

channels or with parallel visual information related to the radio

program on the display if you tune to stations that offer Visual

Radio service. You can listen to it while running other

Accessing "Recorder" from the main menu allows you to make voice

Back key

Your mobile.....



1.2 Main screen icons (1)

I.I Keys

Menu key

Home key

Back key

Power key

Options menu

Return to the Home screen

Return to previous menu

- Turn your screen on/off (press)

- Power on/off (press and hold)

- Lock the screen (press)

- Mute an incoming call

Battery charge level Vibrate alert: your phone vibrates, but does not ring or beep Bluetooth status (Activated)

Headset connected. Screen locked

Call forwarding activated: your calls are forwarded. Alarm or appointments programed.

Level of network recention Voicemail message arrived

(1) The icons and illustrations in this guide are provided for information

Access this feature from the main menu by selecting "Music". From the main menu, select the menu icon and select the function once you enter this menu from the main menu, there is a Social networking and microblogging service that has Access this feature from the main menu of selecting in the main menu of selecting in the main menu of selecting in the main menu, select the menu icon so and select the m settings, Call settings, Call filter, Network, Connectivity, Security and Restore default.

Call log..... "My videos" album contains video clips recorded, received or

18.1 Access

You may access this function from the main menu "Call log".

Missed calls/ Rejected calls

Outgoing calls (Redial)

Radio is on.

Wap alerts

SIM card missing

GPRS connecting.

Sending a MMS.

MMS receiving.

SMS unread.

MMS unread

Flight mode

(I) Depending on your network operator

Voice alarm

you choose!

microSD card inserted.

GPRS connection status (Activated)

with the exception of the alarm.

Silence mode: your phone does not ring, beep or vibrate

Calendar

meetings, appointments, etc. Days with events entered will be

You can record a reminder using your voice at the date/time

Enables you to easily manage and track the progress of a task with

priorities. All the tasks will be sorted by due date.

Tasks

Notes.....

Enter a number, select the type of operation to be performed, confirm with "OK". and enter the second number, then press "=" to display the

7 Getting started

2.1 Set-up

Removing and installing the back cover



Removing and installing the battery



Inserting and removing the SIM card



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out.

My files

with this option: Phone, SD card and Memory status.

To release the microSD card holder, slide it in the direction of

golden contact downward. Finally, turn down the microSD

You can use the Weight and Length conversion by selecting the unit

you wish to convert via 4 >, then touch to input the digits. Finally

the arrow and lift it. Then insert the microSD card with the feature.

Converter

Installing and removing the memory card:

Charging the battery (1)



Connect the battery charger to your phone and outlet

- · The charging may take about 20 minutes to start if the battery
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger. · The outlet must be near to the phone and easily accessible
- (avoid electric extension cables) • When using your telephone for the first time, charge the
- battery fully (approximately 3 hours). You are advised to fully charge the battery ((). • To reduce power consumption and energy waste, when
- battery is fully charged, disconnect your charger from the plug; switch off Bluetooth when not in use, etc.

The charge is complete when the animation stops

2.2 Power on your phone

Hold down the been key until the phone powers on.

2.3 Power off your phone

Hold down the
key until the phone powers off.

26 Ebook.....

A bookshelf contains the electronic books (.txt file only). While reading

the book, you may add bookmarks, or reach the text by searching

Your mobile phone has a built-in alarm clock with a snooze

Alarm (~)

World clock.....

The World clock shows current local time and the time zone in events and environments.

Depending on your country

measurement

words phrases

different cities.

2.4 Using the touchscreen



To access the Contacts, touch IIII from tool bar to enter the main Place your finger on the screen to drag the object menu, and select "Contacts" or touch In from tool bar. to the destination. 4.2 Adding a contact

Slide the screen to scroll up and down the applications, images, web pages... at your

Making a call.....

Touch on the tool bar to place a call. If you make a mistake, you can delete the incorrect digits by pressing .

30 Bluetooth™ (**3**)

Access this feature by pressing III to enter the main menu, then

Contact your network operator to check service availability.

?7 Profiles

With this menu, you may personalize ringtones for different

Services.....

To hang up the call, press the key.

Contacts.....

Messaging.....

From the main menu select "Messaging" or touch prom tool

bar to create text/multimedia message. You can type a message

and you can also modify a predefined message or customize

your message by adding pictures, photos, sounds, titles, etc (only

available while editing a MMS). You can view your messages with

phone users to exchange news updates and ideas with a

To open an account online, please go to: http://m.twitter.com

You can view the latest weather forecasts from Yahoo!

Gameloft (1)

Mobile TV.....

When first use Mobile TV, you'd better set your region correctly

SMS, this may cause multiple SMS to be sent to your

4.1 Consulting your Contacts

You can add a new contact by touching A.

5.1 Create message

chat mode in chronological order.

recipient

subscribers or followers.

Apps is an online software store, where you can download

and install applications and games to your phone. All downloaded files can be found in "Apps Mgr" that can be accessed from main menu.

Apps (1)

Wi-Fi.....

To access this function, tap IIII to enter the main menu, and

Facebook.....

Facebook is a social utility that connects people with friends and others who work, study and live around them. It provides a number of features with which users interact, such as Wall, etc.

Specific letters (accent) will increase the size of the To open an account online, please go to: http://m.facebook.com

Depending on your network operator

of your mobile...... gained notability and popularity worldwide. This feature enables PC suite You can download software upgrade for free from the community in the form of messages or posts. Posts are displayed

Making the most

website. The PC suite includes: on the author's profile page and delivered to the author's Backup/restore

> You can backup the important data in your mobile and restore them when needed. GPRS modem

34 Y! Weather (1) Use your mobile phone to connect PC to the internet Multimedia Personalization

Customize your mobile with images, animations and melodies. Messages

You can compose SMS/MMS easily on your PC and transfer

Supported Operating Systems You can download great mobile games for your phone as Windows XP/Vista/Windows 7.

ONE TOUCH Upgrade

Using ONE TOUCH Upgrade tool you can update your phone's software from your PC.

Download ONE TOUCH Upgrade from ALCATEL website (www.alcatelonetouch.com) and install it on your PC. Launch the tool and update your phone by following the step by step in order to watch programs in a better way. You can adjust the instructions (refer to the User Guide provided together with volume, search for channel, etc. You can also set "Parent the tool).

Your phone's software will now have the latest software.

 $^{\left(l\right) }$ You need to download the application to your phone for the first time.

Some data charges may apply during the downloading

You have to plug in headset first before touch it.

control", "Caption setting", etc (2).

(2) 3042G only

You can stop loading webpage by touching

selecting "Bluetooth"

IP4509_ALCATEL 3041G_3042G_QG_Eng_USA_05_130321.indd 1

You can create a note in text format by accessing "Notes" from holder and slide it in the opposite direction to lock it.

2013-3-21 10:26:54



All personal information will be permanently lost following the update process. We recommend you backup your personal data using PC Suite before upgrading.

You can use your phone as a webcam for instant messaging on your PC.

- Connect your phone to PC via USB cable.
- Go to "My computer" folder on your PC and find USB video

_atin input mode

To write messages, there are two writing methods: · Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key.

• Predictive with the eZi mode: this mode speeds up the writing of your text.

The using of webcam may vary according to the operating system of

ALCATEL ONE TOUCH mandatory warranty provided by your jurisdiction. In no event shall TCT Mobile or any of its affiliates be liable for incidental or

TCT Mobile North America LTD warrants to the original retail directly related to the defect(s).

any of the following conditions occur

- Non-compliance with the instructions for use or installation. or with technical and safety standards applicable in the
- recommended by TCT Mobile
- Modification or repair performed by individuals not authorized
- Acts of god such as Inclement weather, lightning, power surges, fire, humidity, infiltration of liquids or foods, chemical products,
- download of files, crash, high voltage, corrosion, oxidation;
- serial numbers (IMEI): • Damage from exposure to water or other liquids, moisture,
- operating guidelines; • Defects in appearance, cosmetic, decorative or structural items

such as framing and non-operative parts.

We recommend that you read this chapter carefully before using your

which may result as a consequence of improper use or use contrary to

• TRAFFIC SAFFTY:

ven that studies show that using a mobile phone while driving a ehicle constitutes a real risk, even when the hands-free kit is used (car it, headset...), drivers are requested to refrain from using their mobile phone when the vehicle is not parked. Check the laws and regulations n the use of wireless mobile phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be

When driving do not use your mobile phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forhidden in some areas

When switched on your mobile phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS antilock brakes or airbags. To ensure that there is no problem:

- do not place your mobile phone on top of the dashboard or within an airbag deployment area.
- check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from mobile phone RF

· CONDITIONS OF USE:

You are advised to switch off the mobile phone from time to time to ontimize its performance Remember to abide by local authority rules of mobile phone use on

Operational Warnings: Obey all posted signs when using mobile devices in public areas.

Follow Instructions to Avoid Interference Problems: Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Switch the mobile phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile phones can interfere with other electrical or electronic devices, or equipment using radio frequency.

witch the mobile phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas

equential damages of any nature whatsoever, including but not

limitation of incidental or consequential damages, or limitation of

How to obtain Support: Contact the customer care center by

calling (877-702-3444) or going to www.alcatelonetouch.com. We

card, memory cards, or any other accessories such as the power

the duration of implied warranties, so the preceding limitations or

exclusions may not apply to you.

station, or chemical plant, or in any potentially explosive atmosphere. Safety and use..... When the mobile phone is switched on it should be kept at least 15 cm from any medical device such as a pacemaker a hearing aid or insulin nump In particular when using the mobile phone you should hold it mobile phone. The manufacturer disclaims any liability for damage, against the ear on the opposite side to the device if any

> Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider. To avoid hearing impairment, answer the call before holding your mobile

phone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage. It is recommended to have proper supervision while small children use

your mobile phone When replacing the cover please note that your mobile phone may

contain substances that could create an allergic reaction Always handle your mobile phone with care and keep it in a clean and

Do not allow your mobile phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F) (the max value depends on device, materials and housing paint/texture) Over 55°C (131°F) the legibility of the mobile phone's display may be

paired, though this is temporary and not serious Do not open or attempt to repair your mobile phone yourself.

Do not drop, throw or try to bend your mobile phone. Do not paint it. Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your mobile phone model.TCT Mobile Limited and

its affiliates disclaim any liability for damage caused by the use of other

Your mobile phone should not be disposed of in a municipal waste Please check local regulations for disposal of electronic products. Remember to make back-up copies or keep a written record of all

important information stored in your mobile phone Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before

playing video games on your mobile phone or enabling a flashing-lights feature on your mobile phone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the mobile phones All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye which it was designed. Never use damaged batteries or those not or muscle twitching loss of awareness involuntary movements, or recommended by TCT Mobile Limited and/or its affiliates. disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

Play at the farthest distance possible from the screen.

When you play games on your mobile phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as endinitis, carpal tunnel syndrome, or other musculoskeletal disorders: Take a minimum of a 15-minute break every hour of game playing.

If your hands, wrists, or arms become tired or sore while playing, stop In European Union countries: and rest for several hours before playing again. hese collection points are accessible free of charge. All products with If you continue to have sore hands, wrists, or arms during or after this sign must be brought to these collection points.

PROTECT YOUR HEARING

playing, stop the game and see a doctor.

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

· PRIVACY

note that you must respect the laws and regulations in force in your urisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile phone. Pursuant to such laws and regulations, it may be strictly forbidden CHARGERS o take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be red to be an invasion of privacy

It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential ersations or take a photograph of another person; the manufacturer. he seller or vendor of your mobile phone (including the operator) disclaim which may result from the improper use of the mobile phone

BATTERY AND ACCESSORIES:

Before removing the battery from your mobile phone, please make sure that the mobile phone is switched off.

- Observe the following precautions for battery use
- Do not attempt to open the battery (due to the risk of toxic fumes) and hurns)
- Do not puncture, disassemble or cause a short-circuit in a battery.

· RADIO WAVES:

of: 0°C (32°F) to 40°C (104°F).

should be used for this purpose only.

FOR EXPOSURE TO RADIO WAVES.

- Make sure the SIM card has been correctly inserted
- scratched

Touch screen does not respond accurately

- Make sure your phone is not locked
- Unable to make outgoing calls • Make sure you have dialed a valid number and press the
- For international calls, check the country and area codes
- SIM card valid, etc.)
- Make sure you have not barred outgoing calls

· Make sure that your phone is not in flight mode

- · Try connecting at a later time if the network is overloaded
- Check that the IMEI number (press *#06#) is the same as the
- one printed on your warranty card or box
- Make sure that the internet access service of your SIM card is Check your phone's Internet connecting settings
- Make sure you are in a place with network coverage . Try connecting at a later time or another location

- Make sure you have not forwarded incoming calls
- Make sure that you have not barred certain calls
- · Make sure that your phone is not in flight mode

guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health. The exposure standard for mobile phones employs a unit of measurement

and manufactured not to exceed the emission limits for exposure to

radio-frequency (RE) energy These limits are part of comprehensive

guarantee that interference to radio or television reception, which known as the Specific Absorption Rate, or SAR. The SAR limit set by can be determined by turning the equipment off and on, the user is public authorities such as the Federal Communications Commission of encouraged to try to correct the interference by one or more of the the US Government (FCC), or by Industry Canada, is 1.6 W/kg averaged over I gram of body tissue. Tests for SAR are conducted using standard operating positions with the mobile phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a reless base station antenna, the lower the power output of the mobile phone. Before a mobile phone model is available for sale to the public. mpliance with national regulations and standards must be shown. The highest SAR value for this model mobile phone when tested is 1.076 W/Kg for use at the ear and 1.104 W/Kg for use close to the

While there may be differences between the SAR levels of various mobile phones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the cellphone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory which positions the mobile phone at least 10

mm away from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: http:// www.phonefacts.net

The World Health Organization (WHO) considers that present data cable. If you are using another accessory ensure that whatever scientific information does not indicate the need for any special product is used is free of any metal and that it positions the mobile precautions for use of mobile phones, If individuals are concerned, they phone at least 10 mm away from the body might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body, (fact sheet n° 193), Additional

The caller's name/number does not appear when a call I cannot access my voicemail

following measures:

entered in "Messaging\Alerts\Voicemail server" Try later if the network is busy

Check your phone memory availability as it might be full

and check MMS parameters

your operator · The server center may be swamped, try again later

The flickering icon is displayed on my standby screen

You have saved too many short messages on your SIM card:

· Contact your network operator to obtain the PUK code (Personal Unblocking Key)

 Check that your computer meets the requirements for Alcatel's PC Suite installation

• Make sure there is sufficient phone memory for your download

· Select the microSD card as the location to store downloaded

Your mobile phone is a radio transmitter and receiver. It is designed WHO information about electromagnetic fields and public health are • LICENCES

is a registered trademark of Obigo AB. microSD Logo is a trademark.

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ALCATEL 3041G/3042G Bluetooth QD ID B020475

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Twitter and the T Logo are trademarks of twitter Twitter, Inc., and are used under license. The Wi-Fi Logo is a certification mark of the

> Your device uses non-harmonised frequency and is intended for use in all European countries The WLAN can be operated in the EU without restriction indoors, but cannot be operated outdoors in France.

Hearing Aid Compatibility

http://www.alcatelonetouch.com

visible to other users

to obtain an exact indication

How to make your battery last longer

Deactivate Bluetooth, Wi-Fi when not in use

detection range

for a long time

Your mobile phone is rated: "For Hearing Aid", to assist (2) this device must accept any interference received, including hearing device users in finding mobile phones that may be compatible with their hearing devices Your mobile phone is equipped with a built-in antenna. For optima This device is HAC M3 compatible.

Compatibility with Mobile Phones" leaflet or visit our website

The phone cannot be detected by others via Bluetooth

· Make sure that Bluetooth is turned on and your phone is

· Make sure that the two phones are within Bluetooth's

• Make sure you follow the complete charge time (minimum 3

· After a partial charge, the battery level indicator may not be

• Exit background-running applications if they are not being used

exact. Wait for at least 20 minutes after removing the charger

Wi-Fi Alliance.

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively. For more information please refer to "Hearing Aid

operator if your mobile phone is stolen.

General information......

Hot Line Number: In the United States, call 877-702-3444

On our Internet site, you will find our FAQ (Frequently Asked

Ouestions) section. You can also contact us by e-mail to ask any

An electronic version of this user guide is available in English and

other languages according to availability on our server: www.

Your mobile phone is a transceiver that operates on GSM

Your mobile phone is identified by an IMEI (mobile phone serial

number) shown on the packaging label and in the product's

memory. We recommend that you note the number the first

time you use your mobile phone by entering *#06# and keep

it in a safe place. It may be requested by the police or your

There may be certain differences between the user manual

description and the mobile phone's operation, depending

on the software release of your mobile phone or specific

Facebook: http://www.facebook.com/alcatelonetouchusa

Website: www.alcatelonetouch.com

for technical support.

questions you may have.

Protection against theft

alcatelonetouch.com

Disclaimer

operator services

Twitter: http://www.twitter.com/alcatel | touch

networks with 850/900/1800/1900 MHz hands

Contact your network operator for service availability

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TCT Mobile Limited reserves the right to alter material or technical specification without prior notice.

Limited Warranty limited to commercial loss, to the full extent those damages can ne disclaimed by law. Some states do not allow the exclusion or

purchaser of this wireless device, that should this product or part thereof during normal consumer usage and condition, be proven to be defective in material or workmanship that results in product failure within the first twelve (12) months from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor

Batteries, power adapters, and other accessories sold as in box items are also warranted against defects and workmanship that results in product failure within the first six (6) months period from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) and the company's option without charge for parts

The limited warranty for your wireless device will be voided if

geographical area where your mobile phone is used; Connection to any equipment not supplied or

by TCT Mobile or its affiliates:

· Removal or altering of the wireless devices event labels or

humidity, excessive temperatures or extreme environmenta conditions, sand, excess dust and any condition outside the

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There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the

have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for ervice. In the case that your wireless device is no longer covered by this limited warranty due to time or condition we have other options that you may utilize our out of warranty repair options. obtain hardware repairs or replacement within the terms of this warranty, contact TCT Mobile to get an RMA number,

include a copy of the original proof of warranty coverage (e.g. original copy of the dated bill of sale, invoice), the consumer's eturn address, your wireless carrier's name, alternate daytime or labor directly related to the defect(s). mobile phone number, and email address with a complete problem description. Only ship the wireless device. Do not ship the SIM

> adapter. You must properly package and ship the wireless device TCT Mobile is not responsible for wireless devices that do not arrive at the service center. Upon receipt, the service center will verify the warranty conditions, repair, and return your wireless device to the address provided.

Troubleshooting.....

Before contacting the service center, you are advised to follow

• You are advised to fully charge () the battery for optimal Avoid storing large amounts of data in your phone as this may

 Use User Data Format and the ONE TOUCH Upgrade tool to perform phone formatting or software upgrading, (to perform User Data format, touch Settings/Restore default). ALL User phone data: contacts, photos, messages and files, downloaded applications will be lost permanently. It is strongly advised to fully backup the phone data and profile via PC suite

before doing formatting and upgrading. and carry out the following checks:

the instructions below

My phone cannot switch on

Check the battery contacts, remove and reinstall your battery, then turn your phone on

 Check the battery power level, charge for at least 20 minutes If it still does not work, please use ONE TOUCH Upgrade to

upgrade software.

upgrade software My phone is frozen or has not responded for several

• Restart your phone by pressing and holding the - key Remove the battery and re-insert it, then restart the phone • If it still does not work, please use ONE TOUCH Upgrade to

My phone turns off by itself Make sure power off key is not mis-contacted

 Check the battery charge level If it still does not work, please use ONE TOUCH Upgrade to upgrade software

My phone cannot charge properly Make sure you are using an Alcatel battery and the charger

from the box Clean the battery contact if it's dirty. · Make sure your battery is inserted properly before plugging in

Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the

· Make sure charging is carried out under normal conditions (0°C (32°F) to +40°C (104°F))

 When abroad, check that the voltage input is compatible My phone cannot connect to a network or "No service"

is displayed Try connecting in another location Verify the network coverage with your operator.

 Check with your operator that your SIM card is valid Try selecting the available network(s) manually

My phone cannot connect to the Internet

Invalid SIM card · Make sure the chip on your SIM card is not damaged or

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS

- Do not burn or dispose of a used battery in the garbage or store it

Batteries must be disposed of in accordance with locally applicable

environmental regulations. Only use the battery for the purpose for

to collection points at the end of their life:

these items of equipment

the environment, so that their components can be reused.

Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in

Items of equipment with this symbol are not be thrown into ordinary

bins if your jurisdiction or your region has suitable recycling and

collection facilities; instead they are to be taken to collection points

the United States you may learn more about CTIA's Recycling

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN

Home A.C./ Travel chargers will operate within the temperature range

The chargers designed for your mobile phone meet with the standard

for safety of information technology equipment and office equipment

use. Due to different applicable electrical specifications, a charger you

purchased in one jurisdiction may not work in another jurisdiction. They

Characteristics of power supply (depending on the country):

Travel charger: Input: 100-240 V, 50/60 Hz, 130/150 mA

Output: 5 V, 550 mA

INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO

This symbol on your mobile phone, the battery and the

accessories means that these products must be taken

Municipal waste disposal centers with specific bins for

at temperatures above 60°C (140°F)

• Make sure the service of your SIM card is available

 Put the battery out and restart the phone · If it still does not work, please use One Touch Upgrade to

upgrade software

· Make sure your phone is connected to a network, and the network is not overloaded or unavailable Check your subscription status with your operator (credit

Unable to receive incoming calls • Make sure your phone is switched on and connected to a

network (check for overloaded or unavailable network) · Check your subscription status with your operator (credit, · Check that you have subscribed to this service with your

 Your caller has concealed his/her name or number I cannot find my contacts

· Make sure your SIM card is not broken Make sure your SIM card is inserted properly Import all contacts stored in SIM card to phone

The sound quality of the calls is poor

includes this service

 You can adjust the volume during a call • Check the network strength dil Make sure that the receiver, connector or speaker on you

phone is clean I am unable to use the features described in the manual • Check with your operator to make sure that your subscription

 Make sure this feature does not require an Alcatel accessory When I select a number from my contacts, the number cannot be dialed

· Make sure that you have correctly recorded the number in Make sure that you have inputted the country prefix when calling a foreign country

Contact your network operator to check service availability

I am unable to add a contact in my contacts • Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts

Make sure your operator's voicemail number is correctly

I am unable to send and receive MMS

available on the following website: http://www.who.int/peh-emf

Reorient or relocate the receiving antenna.

For other devices, they bear the following staten

1) this device may not cause harmful interference

interference that may cause undesired operation.

operation, you should avoid touching it or degrading it.

subject to the following two conditions:

to which the receiver is connected

Note: This equipment has been tested and found to comply with the

limits for a Class B digital device pursuant to part 15 of the ECC

Rules These limits are designed to provide reasonable protection

against harmful interference in a residential installation. This equipment

generates, uses and can radiate radio frequency energy and, if not

installed and used in accordance with the instructions, may cause

harmful interference to radio communications. However, there is no

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that

Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party

responsible for compliance could void the user's authority to operate

For the receiver devices associated with the operation of a licensed

radio service (e.g. FM broadcast), they bear the following statement:

This device complies with Part 15 of the FCC Rules, Operation i

subject to the condition that this device does not cause harmful

This device complies with Part 15 of the FCC Rules. Operation is

As mobile devices offer a range of functions, they can be used in

positions other than against your ear. In such circumstances the device

will be compliant with the guidelines when used with headset or usb

· Contact your network operator to check service availability Verify the server center number or your MMS profile with

delete some of them or archive them in the phone memory SIM card PIN locked

I am unable to connect my phone to my computer Install Alcatel's PC suite first of all

 Make sure that you're using the right cable from the box I am unable to download new files

 Check your subscription status with your operator My callers are unable to leave messages on my voicemail

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