## **TCL 2117**

# **Ouick Start Guide**

For more information about how to use the cellphone, please go to www.alcatelonetouch.com to download complete user manual (English version only). Also on our website you can find helpful FAQs. (English version only).



Prolonged exposure to music at full volume on the music player may damage the listener's hearing. Set your cellphone volume safely. Use only headphones recommended by TCT Mobile Limited and its affiliates.

alcatelone touch.

6 Left softkey 2 Call log (Idle screen)

Voicemail

O Lock (press and hold) Right softkey

6 Power on/Power off End call Deactivate the Torch

Vibrate alert

# Your cellphone ......

TCL 2117

I.I Keys

Confirm an option (press the middle of the key)

Access to call log (idle screen)

Power on/off the handset (press and hold)

Return to idle

Left softkey Right softkey

Dial the voicemail number (press and hold)

From Idle screen

- Press: enter zero

- Press and hold: enter the symbol "+/P/W"

In Edit mode: - Press

"-" (space) (text edit mode) 0 (Add numbers)

From Idle screen

- Press: \*

- Press and hold: Lock keypad in idle screen

In Edit mode: - Press: change input methods

From Idle screen

- Press: # - Press and hold: activate/deactivate the vibrator

In Edit mode:

- Press: access the Symbols table

From Idle screen

- Pross dial '5' - Press and hold: switch on/off the torch

### 1.2 Idle screen icons

Battery charge level.

Vibrate alert: your cellphone vibrates but neither rings nor

Call forwarding activated: your calls are forwarded

Alarm clock programmed.

Voicemail message arrived.

Unanswered calls

Level of network reception

Silence mode: your cellphone neither rings, beeps nor

Message unread

Keypad locked.

Vibrate and ringtone alert

# Getting started.....

Removing and installing the back cover



Removing and installing the battery



Inserting and removing the SIM card



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, push it and slide it out.

### Charging the battery



Connect the battery charger to your cellphone and outlet

The charging may take about 20 minutes to start if the battery

Be careful not to force the plug into the socket.

Make sure the battery is correctly inserted before connecting the charger.

The outlet must be near to the cellphone and easily accessible (avoid electric extension cables).

When using your cellphone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery ( iii).

To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; reduce the backlight time, etc.



The charge is complete when the animation stops.

## 2.2 Power on your cellphone

Hold down the www key until the cellphone powers on.

## 2.3 Power off your cellphone

Hold down the week key from the main screen.

# Calls .....

### 3.1 Making a call

Dial the desired number then press the \_\_ key to place the call. If you make a mistake, you can delete the incorrect digits by pressing the right softkey.

To hang up the call, press the www key.

### Making an emergency call

If your cellphone is covered by the network, dial emergency number and press the \_\_ key to make an emergency call. This works even without a SIM card and without typing the PIN code or unlocking the keypad.

### 3.2 Calling your voicemail (1)

To access your voicemail, hold down the | key.

### 3.3 Receiving a call

When you receive an incoming call, press the \\_\_ key to talk and then hang up using the wey.

### 3.4 Available functions during the call

During a call, you can use your directory, your calendar, text messages, etc. without hanging up or dropping the call.

Contact your network operator to check service availability



# Contacts.....

4.1 Consulting your contacts To access the directory from the idle screen, press the key and select the 📻 icon from the menu.

## 4.2 Adding a contact

Select the directory in which you wish to create a file, press the "Options" softkey, select "Add contact" then ...

# Messaging.....

### 5.I Create SMS

From the main menu select "Messaging" to create text message. You can type a message, and you're also able to insert a pre-defined message from "Templates". While writing a message, select "Options" to access all the messaging options. You can save your messages that you send often to "Drafts".



Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.

# Call log ..... &

Navigation key

Profiles \_\_\_

Alarm

Organizer 🔻

Create message

Menu/Confirm an option

You can access your call memory by pressing \_\_ from the idle screen, or press the key and select the icon from

### 6.1 Unanswered

In this menu, you can find the unanswered calls list

### 6.2 Outgoing calls

In this menu, you can find the outgoing calls list.

### 6.3 Answered calls

In this menu, you can find the answered calls list.

# FM Radio .....

Your cellphone is equipped with a radio (3) with RDS functionality You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display if you tune to stations that offer Visual Radio service. You can listen to it while running other applications.

# Voice memo ...... &

### 8 | New record

In this menu, you can record new voice memo, and press or or to save it.

### 8.2 Memo list

It contains all the voice memos you recorded before. Pressing "Options" softkey, you can Play/rename/delete it and also set it as a alarm melody.

### 8.3 Settings

You can manage the voice memo in settings of audio quality.

# Settings ..... @

From the main menu, select the menu icon and select the function of your choice in order to customize your cellphone: Phone settings, Call settings, Call control, Network, Security,

# Games & Tools..... 🛖

Your Alcatel cellphone includes a game. Select "Game settings", it allows you to manage settings, in which you may set background audio and vibrate alert

### 10.2 Alarm

Your cellphone has a built-in alarm clock with snooze feature.

## 10.3 Organizer

Once you enter this menu, there is a monthly-view calendar for you to keep track of important appointments, etc. Days with events

### 10.4 Calculator

Hold down the % key to get the decimal point. Confirm with the key or the left softkey

### 10.5 Torch

To light in darkness, you may activate "Torch" by below operations:

In idle screen, press and hold 55, key to activate the Torch light; press we key or press and hold we key to deactivate it.



With this menu, you may personalize ringtones for different events and environments.

- O ± key in edit mode

0 (Add numbers)

12

"-" (space) (text edit mode)

# Services.....

Contact your network operator to check service availability.

# Latin input mode...

To write messages, there are two writing methods:

- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key. Press the key several times until the desired letter is highlighted. When you release the key the highlight character is inserted into the text.
- Predictive with the Zi mode: this mode speeds up the writing of your text. Write the word by pressing a key between 2... each time you press a key. As you go on, the word will keep changing. Example: For "Tomorrow", press on the following

8<sub>TUV</sub>, mo 6, mo 6= Too -> mo 6 -> 7mm -> Tomorrow

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The quality of the radio depends on the coverage of the radio station in



### Safety and use.....

We recommend that you read this chapter carefully before using your cellphone The manufacturer disclaims any liability for damage which may result as a consequence of improper use or use contrary to the instructions

### TRAFFIC SAFETY

Given that studies show that using a cellphone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...). drivers are requested to refrain from using their cellphone when the vehicle is not parked. Check the laws and regulations on the use of wireless cellphones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

When driving, do not use your cellphone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your cellphone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ARS anti-lock brakes

- or airbags To ensure that there is no problem: do not place your cellphone on top of the dashboard or within an airbag
- check with your can dealer on the can manufacturen to make sure that the can's
- electronic devices are shielded from cellphone RF energy.

### CONDITIONS OF USE

related to the defect(s)

by TCT Mobile;

numbers (IMEI):

operating guidelines;

directly related to the defect(s).

of the following conditions occur:

by TCT Mobile or its affiliates;

such as framing and non-operative parts.

area where your cellphone is used;

deployment area.

You are advised to switch off the cellphone from time to time to optimize

Remember to abide by local authority rules of cellphone use on aircrafts. Operational Warnings: Obey all posted signs when using mobile devices in nublic areas

Follow Instructions to Avoid Interference Problems: Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight

Switch the cellphone off when you are in health care facilities except in designated areas. As with many other types of equipment now in regular use, cellphones can interfere with other electrical or electronic devices, or equipment using

**Alcatel Mobile Phones** 

Limited Warranty.....

TCT Mobile North America LTD warrants to the original retail

purchaser of this wireless device, that should this product or

part thereof during normal consumer usage and condition, be

in product failure within the first twelve (12) months from the

date of purchase as shown on your original sales receipt. Such

defect(s) will be repaired or replaced (with new or rebuilt parts)

at the company's option without charge for parts or labor directly

Batteries, power adapters, and other accessories sold as in box

items are also warranted against defects and workmanship that

results in product failure within the first six (6) months period

from the date of purchase as shown on your original sales receipt.

Such defect(s) will be repaired or replaced (with new or rebuilt

parts) and the company's option without charge for parts or labor

The limited warranty for your wireless device will be voided if any

Non-compliance with the instructions for use or installation, or

with technical and safety standards applicable in the geographical

Connection to any equipment not supplied or not recommended

Modification or repair performed by individuals not authorized

Acts of god such as Inclement weather, lightning, power surges,

fire, humidity, infiltration of liquids or foods, chemical products,

Removal or altering of the wireless devices event labels or serial

Damage from exposure to water or other liquids, moisture, nidity, excessive temperatures or extreme environmental conditions, sand, excess dust and any condition outside the

Defects in appearance, cosmetic, decorative or structural items

download of files, crash, high voltage, corrosion, oxidation

proven to be defective in material or workmanship that results

Switch the cellphone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere.

When the cellphone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the cellphone you should hold it against the ear on the opposite side to the device, if any

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device consult your healthcare provider.

To avoid hearing impairment, answer the call before holding your cellphone to your ear Also move the handset away from your ear while using the "handsfree" ontion because the amplified volume might cause hearing damage

It is recommended to have proper supervision while small children use your When replacing the cover please note that your cellphone may contain

substances that could create an allergic reaction Always handle your cellphone with care and keep it in a clean and dust-free

Do not allow your cellphone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air etc.) The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F) (the max value depends on device, materials

Over 55°C (131°F) the legibility of the cellphone's display may be impaired. though this is temporary and not serious.

Do not open or attempt to repair your cellphone yourself.

Do not drop, throw or try to bend your cellphone

Do not paint it.

Use only batteries, battery chargers, and accessories which are recomme by TCT Mobile Limited and its affiliates and are compatible with your cellphone model.TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your cellphone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products.

Remember to make back-up copies or keep a written record of all important information stored in your cellphone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such rrences, please consult your doctor before playing video games on your cellphone or enabling a flashing-lights feature on your cellphone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the cellphones. All persons should discontinue use and consult

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCT Mobile or any of its affiliates be liable for incidental or consequential damages of any nature whatsoever, including but not limited to commercial loss, to the full extent those damages can be disclaimed by law. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

How to obtain Support: Contact the customer care center by calling (877-702-3444) or going to www.alcatelonetouch.com. We have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for service. In the case that your wireless device is no longer covered. by this limited warranty due to time or condition we have other options that you may utilize our out of warranty repair options.

To obtain hardware repairs or replacement within the terms of this warranty, contact TCT Mobile to get an RMA number, include a copy of the original proof of warranty coverage (e.g. original copy of the dated bill of sale, invoice), the consumer's return address, your wireless carrier's name, alternate daytime cellphone number, and email address with a complete proble description. Only ship the wireless device. Do not ship the SIM card, memory cards, or any other accessories such as the power adapter. You must properly package and ship the wireless device to the repair center.

TCT Mobile is not responsible for wireless devices that do not arrive at the service center. Upon receipt, the service center will verify the warranty conditions, repair, and return your wireless device to the address provided.

a doctor if any of the following symptoms occur: convulsion, eye or muscle environmental regulations. Only use the battery for the purpose for which twitching, loss of awareness, involuntary movements, or disorientation. To limit it was designed. Never use damaged batteries or those not recommended by the likelihood of such symptoms, please take the following safety precautions: TCT Mobile Limited and/or its affiliates. Play at the farthest distance possible from the screen.

When you play games on your cellphone, you may experience occasional discomfort in your hands arms shoulders neck or other parts of your body. Follow these instructions to avoid problems such as tendinitis carnal tunnel syndrome or other musculoskeletal disorders:

Take a minimum of a 15-minute break every hour of game playing

If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again. If you continue to have sore hands, wrists, or arms during or after playing, stop

the game and see a doctor. Prolonged exposure to music at full volume using the music player may damage your hearing. Set your cellphone's volume to it's lowest setting prior to inserting headphones in your ears and adjust the volume to your

preference. Only use headphones that are recommended by TCT Mobile

Limited and it's affiliates.

ease note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your cellphone regarding taking photographs and recording sounds with your cellphone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be isidered to be an invasion of privacy.

It is the user's sole responsibility to ensure that prior authorization be ined if necessary in order to record private or confidential conversations take a photograph of another person; the manufacturer the seller or vendor of your cellphone (including the operator) disclaim any liability which may result from the improper use of the cellphon

### BATTERY AND ACCESSORIES

Before removing the battery from your cellphone, please make sure that the cellphone is switched off.

Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and
- Do not puncture, disassemble or cause a short-circuit in a battery.
- Do not burn or dispose of a used battery in the garbage or store it at temperatures above 60°C (140°F).

Batteries must be disposed of in accordance with locally applicable

Troubleshooting..... My cellphone turns off by itself Check that your keypad is locked when you are not using

Before contacting the service center, you are advised to follow the instructions below

- You are advised to fully charge ( III ) the battery for optimal
- Avoid storing large amounts of data in your cellphone as this may affect its performance
- Use User Data Format to perform cellphone formatting, (to perform User Data format, hold down # while simultaneously pressing the power on/off key under the power off mode). ALL User cellphone data: contacts, photos, messages and files will be lost permanently.

and carry out the following checks:

### My cellphone cannot switch on

- Check the battery contacts, remove and reinstall your battery, then turn your cellphone on
- Check the battery power level, charge for at least 20 minutes
- If it still does not work, please use User Data Format to reset the cellphone (1

# My cellphone is frozen or has not responded for several

- Restart your cellphone by pressing and holding the week key
- Remove the battery and re-insert it, then restart the cellphone
- If it still does not work, please use User Data Format to reset

collection points at the end of their life:

This symbol on your cellphone, the battery and the accessories means that these products must be taken to

Municipal waste disposal centers with specific hins for these items of equipment

 Collection hins at points of sale They will then be recycled, preventing substances being disposed of in the

### vironment, so that their components can be reused. In Furonean Union countries:

hese collection points are accessible free of charge. All products with this sign must be brought to these collection points

### In non European Union jurisdictions

tems of equipment with this symbol are not be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilitie instead they are to be taken to collection points for them to be recycled. In the United States you may learn more about CTIA's Recycling Program at

CALITION: RISK OF EXPLOSION IF RATTERY IS REPLACED BY AN INCORRECT TYPE, DISPOSE OF USED BATTERIES ACCORDING TO THE INISTRI ICTIONIS

### CHARGERS

Home A.C./Travel chargers will operate within the temperature range of 0°C (32°F) to 40°C (104°F).

The chargers designed for your cellphone meet with the standard for safety technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country) Travel charger: Input: 100~240 V, 50~60 Hz, 150 mA Output: 5 V. 350/400/550 mA

Lithium 500/650/750 mAh

contacted due to unlocking keypad.

My cellphone cannot charge properly

Check the battery charge level

the cellphone (

from the box

in the charger

(0°C to +40°C)

service" is displayed

Try connecting in another location

### RADIO WAVES:

'HIS CELLPHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your cellphone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The uidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific

your cellphone, and make sure power off key is not mis-

Make sure that your battery is not completely discharged; if

Make sure charging is carried out under normal conditions

When abroad, check that the voltage input is compatible

Verify the network coverage with your operator

Try selecting the available network(s) manually

Check with your operator that your SIM card is valid

Try connecting at a later time if the network is overloaded

### Invalid SIM card

Make sure the SIM card has been correctly inserted

Increase the separation between the equipment and receiver

Make sure the chip on your SIM card is not damaged or scratched

studies. These guidelines include a substantial safety margin designed to ensure

e exposure standard for cellphones employs a unit of measurement kn

as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities

such as the Federal Communications Commission of the US Government

(ECC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body

tissue. Tests for SAR are conducted using standard operating positions with

the cellphone transmitting at its highest certified power level in all tested

SAR level of the cellphone while operating can be well below the maximum

value This is because the cellphone is designed to operate at multiple power

levels so as to use only the power required to reach the network. In general,

output of the cellphone. Before a cellphone model is available for sale to the

The highest SAR value for this model cellphone when tested is 1.1 W/Kg for use

While there may be differences between the SAR levels of various cellphone

exposure. For body-worn operation, the cellphone meets FCC RF exposure

guidelines provided that it is used with a non-metallic accessory with the

The World Health Organization (WHO) considers that present scientific

information does not indicate the need for any special precautions for use of

cellphones. If individuals are concerned, they might choose to limit their own or

devices to keep cellphones away from the head and body (fact sheet n°193)

Additional WHO information about electromagnetic fields and public health

Note: This equipment has been tested and found to comply with the limits

for a Class B digital device pursuant to part 15 of the FCC Rules. These limits

are designed to provide reasonable protection against harmful interference

radio frequency energy and, if not installed and used in accordance with

the instructions, may cause harmful interference to radio communications.

reception, which can be determined by turning the equipment off and on, the

Connect the equipment into an outlet on a circuit different from that to

user is encouraged to try to correct the interference by one or more of the

ver, there is no guarantee that interference to radio or television

ential installation. This equipment generates, uses and can radiate

r children's RF exposure by limiting the length of calls, or using "hands-free"

ndset at least 1.5 cm from the body. Use of other accessories may not ensure

the closer you are to a wireless base station antenna, the lower the power

public, compliance with national regulations and standards must be shown.

ough the SAR is determined at the highest certified power level the actual

the safety of all persons, regardless of age and health.

at the ear and 0.719 W/Kg for use close to the body.

compliance with FCC RF exposure guidelines.

Recrient or relocate the receiving antenna

and at various positions, they all meet the government rec

Additional information on SAR can be found on the Cellular Telecomo

are available on the following website: http://www.who.int/peh-emf

& Internet Association (CTIA) Web site: http://www.phonefacts.net

frequency bands.

Make sure the service of your SIM card is available

### If it still does not work, please use User Data Format to reset Unable to make outgoing calls

- Make sure you have dialed a valid number and press the L
- Make sure you are using an Alcatel battery and the charger For international calls, check the country and area codes
- Make sure your cellphone is connected to a network, and the network is not overloaded or unavailable Make sure your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging
  - Check your subscription status with your operator (credit, SIM card valid, etc.)
  - Make sure you have not barred outgoing calls

### the battery power is empty for a long time, it may take around Unable to receive incoming calls

- 20 minutes to display the battery charger indicator on the Make sure your cellphone is switched on and connected to a network (check for overloaded or unavailable network)
  - Check your subscription status with your operator (credit, SIM card valid, etc.)
  - Make sure you have not forwarded incoming calls
- My cellphone cannot connect to a network or "No

# The caller's name/number does not appear when a call

- · Check that you have subscribed to this service with your operator
- Your caller has concealed his/her name or number

### I cannot find my contacts

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- Make sure your SIM card is inserted properly
- Import all contacts stored in SIM card to cellphone

### Consult the dealer or an experienced radio/TV technician for help. Changes or modifications not expressly approved by the party respo compliance could void the user's authority to operate the equipment For the receiver devices associated with the operation of a licensed radio

service (e.g. FM broadcast), they bear the following statement: This device complies with Part 15 of the ECC Rules Operation is subject to

the condition that this device does not cause harmful interference. or other devices, they bear the following states

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(I) this device may not cause harmful interference

this device must accept any interference received, including interference hat may cause undesired operation Your cellphone is equipped with a built-in antenna. For optimal operation, you

should avoid touching it or degrading it. As mobile devices offer a range of functions, they can be used in positions

other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using nother accessory ensure that whatever product is used is free of any meta and that it positions the cellphone at least 1.5 cm away from the body. LICENCES

eZiText™ and Zi™ are trademarks of Zi [T] e7iTeyt" ZICOrporation Corporation and/or its Affiliates.

### General information ......

- Facebook: http://www.facebook.com/alcatelonetouchtribe
- Twitter: http://www.twitter.com/Alcateltribeus Hot Line Number: In the United States, call 877-702-3444 for

technical support On our Internet site, you will find our FAO (Frequently Asked Ouestions) section. You can also contact us by e-mail to ask any questions you

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelonetouch.

Your cellphone is a transceiver that operates on GSM networks with 850 and 1900 MHz bands

### Protection against theft (1)

Your cellphone is identified by an IMEI (cellphone serial number) shown on the packaging label and in the product's memory. We cellphone by entering \*#06# and keep it in a safe place. It may be requested by the police or your operator if your cellphone is stolen

### Disclaimer

There may be certain differences between the user manual description and the cellphone's operation, depending on the software release of your cellphone or specific operator services

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

(I) Contact your network operator for service availability

### SIM card PIN locked

Contact your network operator to obtain the PUK code

- Make sure you follow the complete charge time (minimum 3 hours)
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication

The sound quality of the calls is poor

Check the network strength Make sure that the receiver connector or speaker on your

## cellphone is clean

## Check with your operator to make sure that your subscription

- When I select a number from my contacts, the number
- Make sure that you have correctly recorded the number in
- Make sure that you have inputted the country prefix when

### I am unable to add a contact in my contacts

Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your

### My callers are unable to leave messages on my voicemail Contact your network operator to check service availability

Try later if the network is busy

# The flickering icon is displayed on my standby

delete some of them or archive them in the phone memory

User Data Format ALL user cellphone data: Contacts, messages d files will be lost permanently. Please store cellphone data in SIM card



IP3725 117A 217A QG Eng USA 05 111019, indd 2

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Make sure that you have not barred certain calls

Make sure your SIM card is not broken

You can adjust the volume during a call by pressing the \$\display\$ key

## I am unable to use the features described in the manual

includes this service

## Make sure this feature does not require an Alcatel accessory

cannot be dialed

# calling a foreign country

professional or personal directories)

I cannot access my voicemail

You have saved too many short messages on your SIM card;

(Personal Unblocking Key)

How to make your battery last longer

Switch on the backlight upon request

Make sure your operator's voicemail number is correctly entered in "Messaging\Voicemail"

