Ouick Start Guide

For more information about how to use the phone, please go

to www.alcatelonetouch.com to download complete user

manual (English version only). Also on our website you can find

Prolonged exposure to music at full volume on the music

player may damage the listener's hearing. Set your phone

TCT Mobile Limited and its affiliates.

volume safely. Use only headphones recommended by

ALCATELONetouch

helpful FAQs (English version only).

ALCATEL

E003

I ab 2 ABC 3 DEF

H GHI TENER TO MNO

PQRS 8 TUV 9 WXYZ

* /4 (Q ±) # #

- Create message 4

- Alarm

Send call

Access call log (idle screen) Power on/off the handset (press and hold) End call

Return to idle screen

A Left softkey

Right softkey

Dial the voicemail number (press and hold)

Press: input "0"

- Press and hold: input the symbol "+/P/W" In Edit mode:

- Press: input a space (words mode) input "0" (number mode)

- Press: input - Press and hold: Lock keypad

> In Edit mode: - Press: change input methods

- Press: input "#

- Press and hold: activate/deactivate the vibrator In Edit mode:

- Press: access the Symbols table

From Idle screen

Press: dial '5'

- Press and hold: switch on/off the torch

1.2 Idle screen icons

Battery charge level

Vibrate alert: your phone vibrates, but neither rings nor

Call forwarding activated: your calls are forwarded.

Alarm clock programmed

Voicemail message arrived.

Unanswered calls

Level of network reception.

Silence mode: your phone neither rings, beeps nor

Message unread

Keynad locked

microSD card available

Music playing in background.

Getting started......

2.1 Set-up

Removing and installing the back cover





Removing and installing the battery







Inserting and removing the SIM card







Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, push it and slide it out.

Charging the battery



Connect the battery charger to your phone and outlet respectively

· The charging may take about 20 minutes to start if the

Be careful not to force the plug into the socket.

· Make sure the battery is correctly inserted before connecting the charger.

The outlet must be near to the phone and easily accessible (avoid electric extension cables).

When using your telephone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery (iii).

To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; reduce the backlight time, etc.



The charge is complete when the animation stops.

2.2 Power on your phone

Hold down the • key until the phone powers on.

2.3 Power off your phone

Hold down the .- key from the main screen.

Calls

3.1 Making a call

Dial the desired number then press the — 2 key to place the call. If you make a mistake, you can delete the incorrect digits by pressing the right softkey.

To hang up the call, press the .- key.

number and press the — 10 key to make an emergency call. This works even without a SIM card and without typing the PIN code or unlocking the keypad.

3.2 Calling your voicemail (1)

To access your voicemail, hold down the | w key.

3.3 Receiving a call

When you receive an incoming call, press the — 2 key to talk and then hang up using the - key.

3.4 Available functions during the call

During a call, you can use your contacts, text messages, etc. without hanging up or dropping the call.

Contact your network operator to check service availability

Contacts.....

4.1 Consulting your contacts

To access the contacts from the idle screen, press the help key and select the [2] icon from the menu.

4.2 Adding a contact

Select the contacts in which you wish to create a file, press the "Options" softkey, select "Add contact" then ...

Messaging.....

5.I Create SMS

From the main menu select "Messaging" to create text message. You can type a message, and you're also able to insert a pre-defined message from "Templates". While writing a message, select "Options" to access all the messaging options. You can save your messages that you often send to "Drafts"

Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.





Your phone is equipped with a radio (1) with RDS functionality. You



or memory card in File manager.

Call log





can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display if you tune to stations that offer Visual Radio service. You can listen to it while running other applications.



File manager.....

You will have access to all audio and visual files stored in phone

Inserting the memory card:









To release the microSD card holder, slide it in the direction of the arrow and lift it. Then insert the microSD card with the golden contact downward. Finally, turn down the microSD holder and slide it in the opposite direction to lock it.

Settings

From the main menu, select the menu icon and select the function of your choice in order to customize your telephone: Profiles, Phone settings, Call settings, Call control, Network, Security, Restore default set

Games & Tools.....

10.1 Voice memo

In this menu, you can record new voice memo, and press — 6 or

New record

It contains all the voice memos you recorded before. Pressing "Options" softkey, you can Play/rename/delete it and also set it as a alarm melody and ringtone.

Settings

You can manage the voice memo in settings of audio quality.

Your ALCATEL ONE TOUCH phone includes a game. Select "Game settings", it allows you to manage settings, in which you may set background audio and vibrate alert.

Your mobile phone has a built-in alarm clock with snooze feature.

10.4 Organizer

Once you enter this menu, there is a monthly-view calendar for you to keep track of important appointments, etc. Days with events entered will be marked.

10.5 Calculator

Hold down the # % key to get the decimal point. Confirm with the key or the left softkey.

10.6 Torch

To light in darkness, you may activate "Torch" by below operations:

In idle screen, press and hold '54' key to activate the Torch light; press - key or press and hold * key to deactivate it.

know how to play music by the tips in Help.

Music Player

Please put your music file into SD card:\My Music. You can get to

Services.....

Contact your network operator to check service availability.

Latin input mode...

To write messages, there are two writing methods:

- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key. Press the key several times until the desired letter is highlighted. When you release the key the highlight character is inserted into the text.
- · Predictive with the eZi mode: this mode speeds up the writing of your text. Write the word by pressing a key between 2 and 9 wwz. Press the key once and the word will be modified each time you press a key. As you go on, the word will keep changing. Example: For "Tomorrow", press on the following keys:

8 TU, 6 MIN, 6 MIN = TOO -> 6 MIN -> 7 PORT -> TOMOROW

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2012-6-21

10:48:45

English - CJB24VDTLAAA

The quality of the radio depends on the coverage of the radio station in that particular area.







Making an emergency call

If your phone is covered by the network, dial emergency





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• TRAFFIC SAFETY:

ehicle constitutes a real risk, even when the hands-free kit is used (ca kit, headset...), drivers are requested to refrain from using their mobile phone when the vehicle is not parked. Check the laws and regulations the use of wireless mobile phones and their accessories in the areas where you drive Always obey them The use of these devices may be prohibited or restricted in certain areas

that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- that the car's electronic devices are shielded from mobile phone RF

on aircrafts

similar feature, consult airline staff about using it in flight.

except in designated areas. As with many other types of equipment now in regular use, mobile phones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Strictly obey all signs and instructions posted in a fuel depot, gas station

When the mobile phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the mobile phone you should

ALCATEL ONE TOUCH

TCT Mobile North America LTD warrants to the original retail

purchaser of this wireless device, that should this product or

part thereof during normal consumer usage and condition, be

proven to be defective in material or workmanship that results

n product failure within the first twelve (12) months from the

Limited Warranty.....

hold it against the ear on the opposite side to the device, if any, ntable medical device. If you have any questions about using your

mobile device with your implantable medical device consult your healthcare provider. To avoid hearing impairment, answer the call before holding your mobile

phone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage.

It is recommended to have proper supervision while small children use your mobile phone.

Always handle your mobile phone with care and keep it in a clean and dust-free place

Do not allow your mobile phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F) (the max value depends on device, materials and housing paint/texture)

impaired, though this is temporary and not serious. Do not open or attempt to repair your mobile phone yourself.

Do not drop throw or try to hend your mobile phone Do not paint it.

Use only batteries, battery chargers, and accessories which are nended by TCT Mobile Limited and its affiliates and are

chargers or batteries. Your mobile phone should not be disposed of in a municipal waste

Please check local regulations for disposal of electronic products. Remember to make back-up copies or keep a written record of all

me people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your mobile phone or enabling a flashing-lights feature on your mobile phone Parents should monitor their children's use of video games or other features that incorporate flashing lights on the mobile phones. All persons should discontinue use and con a doctor if any of the following symptoms occur: convulsion, eye muscle twitching, loss of awareness, involuntary movements, or entation. To limit the likelihood of such symptoms, please take the following safety precautions:

Play at the farthest distance possible from the screen.

When you play games on your mobile phone, you may experience ccasional discomfort in your hands, arms, shoulders, neck, or other parts of your hody Follow these instructions to avoid problems such as endinitis carnal tunnel syndrome or other musculoskeletal disorders: Take a minimum of a 15-minute break every hour of game playing.

this sign must be brought to these collection points. If your hands, wrists, or arms become tired or sore while playing, stop In non European Union jurisdictions: and rest for several hours before playing again. Items of equipment with this symbol are not be thrown into ordinary

If you continue to have sore hands, wrists, or arms during or after bins if your jurisdiction or your region has suitable recycling and playing, stop the game and see a doctor. on facilities; instead they are to be taken to collection points

Prolonged exposure to music at full volume using the music player may damage your hearing. Set your mobile phone's volume to it's lowest setting prior to inserting headphones in your ears and adjust the volume to your preference. Only use eadphones that are recommended by TCT Mobile Limited and it's affiliates

PRIVACY.

note that you must respect the laws and regulations in force in your diction or other jurisdiction(s) where you will use your mobile phone ling taking photographs and recording sounds with your mobile uant to such laws and regulations, it may be strictly forbidden take photographs and/or to record the voices of other people or any of eir personal attributes, and reproduce or distribute them, as this may be

t is the user's sole responsibility to ensure that prior authorization obtained, if necessary, in order to record private or confidential ersations or take a photograph of another person; the manufacturer, e seller or vendor of your mobile phone (including the operator) disclaim BATTERY AND ACCESSORIES:

efore removing the battery from your mobile phone, please make sure that the mobile phone is switched off

Observe the following precautions for battery use: Do not attempt to open the battery (due to the risk of toxic fumes

Do not puncture, disassemble or cause a short-circuit in a battery. Do not burn or dispose of a used battery in the garbage or store it

at temperatures above 60°C (140°F). Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not commended by TCT Mobile Limited and/or its affiliates



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This symbol on your mobile phone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

 Municipal waste disposal centers with specific bins for these items of equipment

- Collection bins at points of sale.

My phone cannot charge properly

Make sure you are using an ALCATEL ONE TOUCH battery

Clean the battery contact if it's dirty

Make sure your battery is inserted properly before plugging

Make sure that your battery is not completely discharged: if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the

Make sure charging is carried out under normal conditions (0°C (32°F) to +40°C (104°F))

When abroad, check that the voltage input is compatible

My phone cannot connect to a network or "No service" is displayed

Try selecting the available network(s) manually

Try connecting at a later time if the network is overloaded

the actual SAR level of the mobile phone while operating can be well below the maximum value This is because the mobile phone is designed to operate at multiple power levels so as to use only the nower required to reach the network in general the closer you are to a vireless base station antenna, the lower the power output of the mobile phone Refore a mobile phone model is available for sale to the public

Although the SAR is determined at the highest certified power level.

compliance with national regulations and standards must be shown. highest SAR value for this model mobile phone when tested is I 19 W/Kg for use at the ear and 0.726 W/Kg for use close to the body While there may be differences between the SAR levels of various mobile phones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the mobile phone meets ECC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: http:// www.nhonefacts.net

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RE exposure by limiting the length of calls, or using "hands-free" devices to keep mobile es away from the head and body. (fact sheet n°193). Additional WHO information about electromagnetic fields and public health are available on the following website: http://www.who.int/peh-emf.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the wing measures:

Recrient or relocate the receiving antenna

Increase the separation between the equipment and receiver Connect the equipment into an outlet on a circuit different from that

to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate

is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are

Make sure the chip on your SIM card is not damaged or

Make sure the service of your SIM card is available

Make sure you have dialed a valid number and press the — 0

For international calls, check the country and area codes

Make sure your phone is connected to a network, and the network is not overloaded or unavailable

Check your subscription status with your operator (credit, SIM card valid, etc.)

Make sure you have not barred outgoing calls

· Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network)

Check your subscription status with your operator (credit, SIM card valid, etc.)

Make sure you have not forwarded incoming calls

is received · Check that you have subscribed to this service with your

operator Your caller has concealed his/her name or number

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Import all contacts stored in SIM card to phone

This device complies with Part 15 of the ECC Rules Operation in subject to the condition that this device does not cause harmful For other devices, they bear the following states

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

For the receiver devices associated with the operation of a licensed

) this device may not cause harmful interference

[T] a7iTeyt™

ZIcorporation

adio service (e.g. FM broadcast), they bear the follow

2) this device must accept any interference received, including nterference that may cause undesired operation Your mobile phone is equipped with a built-in antenna. For optimal

operation, you should avoid touching it or degrading it. As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or jish data cable If you are jising another accessory ensure that whatever product is used is free of any metal and that it positions the mobile phone at least 1.5 cm away from the body.

Corporation and/or its Affiliates.

eZiText™ and Zi™ are trademarks of Zi

Protection against theft (1) Your mobile phone is identified by an IMEI (mobile phone serial

for technical support

questions you may have.

number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your mobile phone by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your mobile phone is stolen.

General information

Hot Line Number: In the United States, call 877-702-3444

On our Internet site, you will find our FAQ (Frequently Asked

Ouestions) section. You can also contact us by e-mail to ask any

An electronic version of this user guide is available in English and

other languages according to availability on our server: www.

Your mobile phone is a transceiver that operates on GSM

networks with 850 and 1900 MHz bands.

Disclaimer

There may be certain differences between the user manual description and the mobile phone's operation, depending on the software release of your mobile phone or specific operator

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

Contact your network operator for service availability

SIM card PIN locked

· Contact your network operator to obtain the PUK code

Make sure you follow the complete charge time (minimum 3

After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the

(Personal Unblocking Key)

How to make your battery last longer

charger to obtain an exact indication

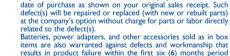
Switch on the backlight upon request

nd files will be lost permanently. Please store phone data in SIM card before you want to format

2012-6-21

10:48:47





from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) and the company's option without charge for parts or labor directly related to the defect(s).

The limited warranty for your wireless device will be voided if any of the following conditions occur:

Non-compliance with the instructions for use or installation. or with technical and safety standards applicable in the geographical area where your mobile phone is used:

Connection to any equipment not supplied or not recommended by TCT Mobile: Modification or repair performed by individuals not authorized by TCT Mobile or its affiliates:

Acts of god such as Inclement weather, lightning, power surges, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation;

Removal or altering of the wireless devices event labels or serial Damage from exposure to water or other liquids, moisture, midity, excessive temperatures or extreme environmental conditions, sand, excess dust and any condition outside the

operating guidelines; Defects in appearance, cosmetic, decorative or structural items such as framing and non-operative parts.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCT Mobile or any of its affiliates be liable for incidental or consequential damages of any nature whatsoever, including but not limited to commercial loss, to the full extent those damages can be disclaimed by law. Some states do not allow the exclusion or limitation of incidental

or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not How to obtain Support: Contact the customer care center by calling (877-702-3444) or going to www.alcatelonetouch.com. We have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for

To obtain hardware repairs or replacement within the terms

options that you may utilize our out of warranty repair options. of this warranty, contact TCT Mobile to get an RMA number, include a copy of the original proof of warranty coverage (e.g. original copy of the dated bill of sale, invoice), the consumer's return address, your wireless carrier's name, alternate daytime mobile phone number, and email address with a complete problem description. Only ship the wireless device. Do not ship the SIM card, memory cards, or any other accessories such as the power adapter. You must properly package and ship the wireless device to the repair center

TCT Mobile is not responsible for wireless devices that do not

arrive at the service center. Upon receipt, the service center will

verify the warranty conditions, repair, and return your wireless

Troubleshooting.....

the instructions below:

Avoid storing large amounts of data in your phone as this may

ALL User phone data: contacts, messages and files will be lost.

Check the battery power level, charge for at least 20 minutes

Restart your phone by pressing and holding the - key Remove the battery and re-insert it, then restart the phone

then turn your phone on

the phone (

My phone is frozen or has not responded for several

Before contacting the service center, you are advised to follow

affect its performance Use User Data Format to perform phone formatting, (to

permanently.

Check the battery contacts, remove and reinstall your battery,

If it still does not work, please use User Data Format to reset

My phone turns off by itself

Check that your keypad is locked when you are not using your phone, and make sure power off key is not mis-contacted

They will then be recycled, preventing substances being disposed of in

These collection points are accessible free of charge All products with

In the United States you may learn more about CTIA's Recycling

CALITION: DISK OF EXPLOSION IE BATTERY IS DEDI ACED BY AN

INCORRECT TYPE DISPOSE OF USED BATTERIES ACCORDING TO

Home A.C./ Travel chargers will operate within the temperature range

The chargers designed for your mobile phone meet with the standard

for safety of information technology equipment and office equipment

purchased in one jurisdiction may not work in another jurisdiction. They

THIS MOBILE PHONE MEETSTHE GOVERNMENT'S REQUIREMENTS

Your mobile phone is a radio transmitter and receiver It is designed

and manufactured not to exceed the emission limits for exposure to

radio-frequency (RF) energy. These limits are part of comprehensive

guidelines and establish permitted levels of RF energy for the general

population. The guidelines are based on standards that were developed

evaluation of scientific studies. These guidelines include a substantia

safety margin designed to ensure the safety of all persons, regardless

measurement known as the Specific Absorption Rate or SAR The SAR

imit set by public authorities such as the Federal Communications

conducted using standard operating positions with the mobile phone

ransmitting at its highest certified power level in all tested frequency

ssion of the US Government (FCC), or by Industry Canada

The exposure standard for mobile phones employs a unit

y independent scientific organizations through periodic and thorough

Characteristics of power supply (depending on the country):

Travel charger: Input: 100-240 V, 50/60 Hz, 130/150 mA

Output: 5 V, 400/550 mA

Lithium 500/650/750 mAh

use. Due to different applicable electrical specifications, a charger you

In Furnnean Union countries:

for them to be recycled

THE INSTRUCTIONS

• RADIO WAVES:

of: 0°C (32°F) to 40°C (104°F).

should be used for this purpose only.

FOR EXPOSURE TO RADIO WAVES

CHARGERS

due to unlocking keypad.

If it still does not work, please use User Data Format to reset

and the charger from the box

in the charger

Try connecting in another location Verify the network coverage with your operator Invalid SIM card

Make sure the SIM card has been correctly inserted

scratched

Unable to make outgoing calls

Unable to receive incoming calls

Make sure that you have not barred certain calls The caller's name/number does not appear when a call

I cannot find my contacts

Make sure your SIM card is not broken Make sure your SIM card is inserted properly The sound quality of the calls is poor

You can adjust the volume during a call by pressing the \$\display\$ key • Check the network strength

Make sure that the receiver, connector or speaker on your phone is clean I am unable to use the features described in the manual

· Check with your operator to make sure that your subscription includes this service Make sure this feature does not require an ALCATEL ONE

TOUCH accessory When I select a number from my contacts, the number

cannot be dialed Make sure that you have correctly recorded the number in your file

Make sure that you have inputted the country prefix when calling a foreign country I am unable to add a contact in my contacts

Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts My callers are unable to leave messages on my voicemail

Contact your network operator to check service availability

Try later if the network is busy

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I cannot access my voicemail Make sure your operator's voicemail number is correctly entered in "Messaging\Voicemail"

The flickering icon is displayed on my standby · You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

User Data Format ALL user phone data: Contacts, messages

IP4315 297A QG Eng USA 03 120621.indd 2

device to the address provided.



to the instructions contained herein.

Given that studies show that using a mobile phone while driving a

When driving, do not use your mobile phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

check with your can dealer on the can manufacturer to make sure

Operational Warnings: Obey all posted signs when using mobile devices in public areas. Follow Instructions to Avoid Interference Problems: Turn off your

Switch the mobile phone off when you are in health care facilities,

When switched on, your mobile phone emits electromagnetic waves

do not place your mobile phone on top of the dashboard or within

energy.
CONDITIONS OF USE: You are advised to switch off the mobile phone from time to time to

Remember to abide by local authority rules of mobile phone use

mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or

Switch the mobile phone off when you are near gas or flammable liquids or chemical plant, or in any potentially explosive atmosphere.

When replacing the cover please note that your mobile phone may contain substances that could create an allergic reaction.

Over 55°C (131°F) the legibility of the mobile phone's display may be

compatible with your mobile phone model.TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other

important information stored in your mobile phone

service. In the case that your wireless device is no longer covered by this limited warranty due to time or condition we have other

perform User Data format, hold down # while simultaneously pressing the power on/off key under the power off mode).

and carry out the following checks: My phone cannot switch on

If it still does not work, please use User Data Format to reset

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Check with your operator that your SIM card is valid