

12

Charging the battery



Connect the battery charger to your phone and outlet respectively

. The charging may take about 20 minutes to start if the battery is flat

Be careful not to force the plug into the socket.

Make sure the battery is correctly inserted before connecting the charger.

The outlet must be near to the phone and easily accessible (avoid electric extension cables).

When using your telephone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery (\blacksquare ⁽¹⁾ \ \blacksquare ⁽²⁾).

To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; reduce the backlight time, etc.

The charge is complete when the animation stops.

2.2 Power on your phone

Hold down the 🧈 key until the phone powers on.

2.3 Power off your phone

Hold down the $\xrightarrow{\sim}$ key from the main screen.

(I) ONE TOUCH 132A only. ONE TOUCH 232A only.

Contact your network operator to check service availability

Safety and use.....

nend that you read this chapter carefully before using your nobile phone. The manufacturer disclaims any liability for damage. which may result as a consequence of improper use or use contrary to the instructions contained herein.

TRAFFIC SAFETY:

iven that studies show that using a mobile phone while driving a rehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile phone when the vehicle is not parked. Check the laws and regulations on the use of wireless mobile phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be d or restricted in certain area

When driving, do not use your mobile phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and orbidden in some areas.

When switched on, your mobile phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS antiock brakes or airbags. To ensure that there is no problem:

do not place your mobile phone on top of the dashboard or within an airbag deployment area, check with your car dealer or the car manufacturer to make sure

that the car's electronic devices are shielded from mobile phone RF

CONDITIONS OF USE:

aircrafts

You are advised to switch off the mobile phone from time to time to optimize its performance

Remember to abide by local authority rules of mobile phone use on

Operational Warnings: Obey all posted signs when using mobile devices in public areas.

Follow Instructions to Avoid Interference Problems: Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Switch the mobile phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile phones can interfere with other electrical or electronic devices, or equipment using radio frequency. Switch the mobile phone off when you are near gas or flammable

liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere. When the mobile phone is switched on, it should be kept at least 15 cm

from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the mobile phone you should hold it. against the ear on the opposite side to the device, if any.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your nobile device with your implantable medical device, consult your healthcare provider.

Calls

Dial the desired number then press the use key to place the

call. If you make a mistake, you can delete the incorrect digits

If your phone is covered by the network, dial emergency

number and press the ukey to make an emergency call. This

works even without a SIM card and without typing the PIN

When you receive an incoming call, press the \checkmark key to talk

During a call, you can use contacts, short messages, etc.

3.1 Making a call

by pressing the right softkey.

Making an emergency call

code or unlocking the keypad.

3.3 Receiving a call

and then hang up using the 🔑 key.

without losing your correspondent.

To hang up the call, press the $\xrightarrow{\sim}$ key.

3.2 Calling your voicemail (1)

To access your voicemail, hold down the | 🙀 key.

3.4 Available functions during the call

To avoid hearing impairment, answer the call before holding your mobile phone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage. It is recommended to have proper supervision while small children

use your mobile phone.

When replacing the cover please note that your mobile phone may contain substances that could create an allergic reaction. Always handle your mobile phone with care and keep it in a clean

and dust-free place. Do not allow your mobile phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F) (the max value depends on device, materials and housing paint/texture). Over 55°C (131°F) the legibility of the mobile phone's display may be

impaired, though this is temporary and not serious. Do not open or attempt to repair your mobile phone yourself.

Do not drop, throw or try to bend your mobile phone. Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your mobile phone model.TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries. Your mobile phone should not be disposed of in a municipal waste.

Please check local regulations for disposal of electronic products. Remember to make back-up copies or keep a written record of all important information stored in your mobile phone.

e people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your mobile phone or enabling a flashing-lights feature on your mobile phone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the mobile phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

Play at the farthest distance possible from the screen.

A

the equipment

interference

Changes or modifications not expressly approved by the party

For the receiver devices associated with the operation of a licensed

radio service (e.g. FM broadcast), they bear the following statement: This device complies with Part 15 of the FCC Rules. Operation is

subject to the condition that this device does not cause harmful

This device complies with Part IS of the FCC Rules. Operation is subject to the following two conditions:

(2) this device must accept any interference received, including

Your mobile phone is equipped with a built-in antenna. For optima

As mobile devices offer a range of functions, they can be used in

positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb

product is used is free of any metal and that it positions the mobile

data cable. If you are using another accessory ensure that whate

For other devices, they bear the following statem

I) this device may not cause harmful interference

interference that may cause undesired operation.

phone at least 1.5 cm away from the body.

operation, you should avoid touching it or degrading it.

sible for compliance could void the user's authority to op

General information

Website: www.alcatelonetouch.com

Facebook: http://www.facebook.com/alcatelonetouchusa

Twitter: http://www.twitter.com/alcatel.touch Hot Line Number: In the United States, call 877-702-3444

for technical support. On our Internet site, you will find our FAQ (Frequently Asked

Ouestions) section. You can also contact us by e-mail to ask any questions you may have An electronic version of this user guide is available in English and

other languages according to availability on our server: www. alcatelonetouch com Your mobile phone is a transceiver that operates on GSM

networks with 850 and 1900 MHz bands. Protection against theft (

Your mobile phone is identified by an IMEI (mobile phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your mobile phone by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your mobile phone is stolen

Disclaimer

There may be certain differences between the user manual description and the mobile phone's operation, depending on the software release of your mobile phone or specific operator services

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

() Contact your network operator for service availability

SIM card PIN locked

18

- · Contact your network operator to obtain the PUK code (Personal Unblocking Key)
- How to make your battery last longer
- Make sure you follow the complete charge time (minimum 3 hours)
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request

19

- ONE TOUCH 232A only.
- User Data Format ALL user phone data: Contacts, messages and files will be lost permanently. Please store phone data in SIM card before
 - 26

When you play games on your mobile phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeleta disorders: Take a minimum of a 15-minute break every hour of game playing.

If your hands, wrists, or arms become tired or sore while playing stop and rest for several hours before playing again.

If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

Prolonged exposure to music at full volume using the music player may damage your hearing. Set your mobile phone's volume to it's lowest setting prior to inserting headphones in your ears and adjust the volume to your preference. Only use eadphones that are recommended by TCT Mobile Limited and it's affiliates

DDIVACY

lease note that you must respect the laws and regulations in force in your urisdiction or other jurisdiction(s) where you will use your mobile phone egarding taking photographs and recording sounds with your mobile phone Pursuant to such laws and regulations it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy.

it is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the

BATTERY AND ACCESSORIES:

Before removing the battery from your mobile phone, please make sure that the mobile phone is switched off. Observe the following precautions for battery use

- Do not attempt to open the battery (due to the risk of toxic fumes and hurns)
- Do not puncture, disassemble or cause a short-circuit in a battery, Do not burn or dispose of a used battery in the garbage or store in at temperatures above 60° C (140°F).

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates

Troubleshooting.....

Before contacting the service center, you are advised to follow

You are advised to fully charge (m⁽¹⁾ \ ⁽¹⁾

Avoid storing large amounts of data in your phone as this

Use User Data Format to perform phone formatting, (to

perform User Data format, hold down # while simultaneously

pressing the power on/off key under the power off mode).

ALL User phone data: contacts, messages and files will be

Check the battery contacts, remove and reinstall your

Check the battery power level, charge for at least 20

• If it still does not work, please use User Data Format to

My phone is frozen or has not responded for several

Remove the battery and re-insert it, then restart the phone

• If it still does not work, please use User Data Format to

Restart your phone by pressing and holding the $\stackrel{\circ}{\twoheadrightarrow}$ key



the instructions below

optimal operation.

lost permanently

reset the phone (

reset the phone (

minutes

may affect its performance

and carry out the following checks:

battery, then turn your phone on

My phone cannot switch on

()

This symbol on your mobile phone, the battery and the accessories means that these products must be taken to collection points at the end of their life: - Municipal waste disposal centers with specific bins for these items of equipment - Collection bins at points of sale

They will then be recycled, preventing substances being disposed of in nt so that their con onts can be re In European Union countries:

hese collection points are accessible free of charge. All products with this sign must be brought to these collection points In non European Union jurisdictions:

Items of equipment with this symbol are not be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and

collection facilities; instead they are to be taken to collection points for them to be recycled In the United States you may learn more about CTIA's Recycling

Program at www.recyclewirelessphones.com CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE, DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

CHARGERS

me A.C./ Travel chargers will operate within the temperature range of: $0^{\circ}C$ (32°F) to 40°C (104°F). The chargers designed for your mobile phone meet with the standard

for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They

Should be used for this purpose only. Characteristics of power supply (depending on the country): Travel charger: input: 100-240v, 50/60Hz, 100/150 mA Output: 5 0vdc 200/350/400 mA

Lithium 400/500 mAh RADIO WAVES

THIS MOBILE PHONE MEETSTHE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of com guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications ion of the US Government (FCC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the mobile phone mitting at its highest certified power level in all tested frequency bands

Make sure you are using an ALCATEL ONE TOUCH battery

Make sure that your battery is not completely discharged; if

the battery power is empty for a long time, it may take around

When abroad, check that the voltage input is compatible

Verify the network coverage with your operator

Try selecting the available network(s) manually

Check with your operator that your SIM card is valid

Try connecting at a later time if the network is overloaded

My phone cannot connect to a network or "No service"

My phone turns off by itself

due to unlocking keypad.

the phone (3)

the charger

is displayed

22

Check the battery charge level

and the charger from the box

 $(0^{\circ}C (32^{\circ}F) \text{ to } +40^{\circ}C (104^{\circ}F))$

Try connecting in another location

My phone cannot charge properly

Clean the battery contact if it's dirty

Invalid SIM card

16

following measures:

- Check that your keypad is locked when you are not using Make sure the SIM card has been correctly inserted. your phone, and make sure power off key is not mis-contacted
 - Make sure the chip on your SIM card is not damaged or scratched

Although the SAR is determined at the highest certified power level.

the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is

designed to operate at multiple power levels so as to use only the

power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the mobile

none. Before a mobile phone model is available for sale to the public,

The highest SAR value for this model mobile phone when tested is 1.07

mpliance with national regulations and standards must be shown

W/Kg (ONE TOUCH 132A), 1.07 W/Kg (ONE TOUCH 232A) for use at the ear and 0.681 W/Kg (ONE TOUCH 132A), 0.681 W/Kg (ONE

While there may be differences between the SAR levels of various

mobile phones and at various positions, they all meet the government

phone meets ECC RE exposure guidelines provided that it is used with

non-metallic accessory with the handset at least 1.5 cm from the

body. Use of other accessories may not ensure compliance with FCC

Telecommunications & Internet Association (CTIA) Web site: http://

The World Health Organization (WHO) considers that present

scientific information does not indicate the need for any special

precautions for use of mobile phones. If individuals are concerned, they

might choose to limit their own or their children's RE exposure by

limiting the length of calls, or using "hands-free" devices to keep mobile

WHO information about electromagnetic fields and public health are

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC

Rules. These limits are designed to provide reasonable protection

against harmful interference in a residential installation This equipment

generates, uses and can radiate radio frequency energy and, if not

harmful interference to radio communications. However, there is no

guarantee that interference to radio or television reception, which

an be determined by turning the equipment off and on the user is

Connect the equipment into an outlet on a circuit different from that

Consult the dealer or an experienced radio/ TV technician for help.

17

24

encouraged to try to correct the interference by one or more of the

Increase the separation between the equipment and receiver

alled and used in accordance with the instructions, may cause

lable on the following website: http://www.who.int/peh-emf.

nes away from the head and body. (fact sheet n°193). Additional

ional information on SAR can be found on the Cellular

quirement for RF exposure. For body-worn operation, the mobile

OUCH 232A) for use close to the body.

RF exposure guidelines.

www.phonefacts.net

- Make sure the service of your SIM card is available
- Unable to make outgoing calls

Reprient or relocate the receiving antenna

to which the receiver is connected.

• If it still does not work, please use User Data Format to reset

- Make sure you have dialed a valid number and press the 🛀
- For international calls, check the country and area codes Make sure your phone is connected to a network, and the
- network is not overloaded or unavailable
- Make sure your battery is inserted properly before plugging in Check your subscription status with your operator (credit, SIM card valid. etc.)
 - Make sure you have not barred outgoing calls

Unable to receive incoming calls

- 20 minutes to display the battery charger indicator on the • Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network) Make sure charging is carried out under normal conditions
 - Check your subscription status with your operator (credit, SIM card valid, etc.)
 - Make sure you have not forwarded incoming calls
 - Make sure that you have not barred certain calls

The caller's name/number does not appear when a call

is received

- · Check that you have subscribed to this service with your operator
- Your caller has concealed his/her name or number

I cannot find my contacts

- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly
- Import all contacts stored in SIM card to phone

• You can adjust the volume during a call by pressing the $\frac{1}{2}$ key

The sound quality of the calls is poor

- Check the network strength d Make sure that the receiver, connector or speaker on your
- phone is clean
- I am unable to use the features described in the manual Check with your operator to make sure that your subscription
- includes this service Make sure this feature does not require an ALCATEL ONE
- TOUCH accessory When I select a number from my contacts, the number

cannot be dialed

- Make sure that you have correctly recorded the number in your file
- Make sure that you have inputted the country prefix when calling a foreign country

I am unable to add a contact in my contacts

Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your professional or personal directories)

My callers are unable to leave messages on my voicemail Contact your network operator to check service availability

I cannot access my voicemail

- Make sure your operator's voicemail number is correctly entered in "Messaging\Voicemail"
- Try later if the network is busy

The flickering 🔄 🗥 💬 a icon is displayed on my standby

• You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

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(I) ONE TOUCH 132A only

25

- you want to format

23

ALCATEL ONE TOUCH Limited Warranty.....

TCT Mobile North America LTD warrants to the original retail purchaser of this wireless device, that should this product or part thereof during normal consumer usage and condition, be proven to be defective in material or workmanship that results in product failure within the first twelve (12) months from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s)

Batteries, power adapters, and other accessories sold as in box items are also warranted against defects and workmanship that results in product failure within the first six (6) months period from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) and the company's option without charge for parts or labor directly related to the defect(s).

The limited warranty for your wireless device will be voided if any of the following conditions occur

 Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your mobile phone is used.

Connection to any equipment not supplied or not recommended by TCT Mobile

Modification or repair performed by individuals not authorized by TCT Mobile or its affiliates:

Acts of god such as Inclement weather, lightning, power surges, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation;

Removal or altering of the wireless devices event labels or serial numbers (IMEI):

Damage from exposure to water or other liquids, moisture, humidity, excessive temperatures or extreme environmental conditions, sand, excess dust and any condition outside the operating guidelines;

Defects in appearance, cosmetic, decorative or structural items such as framing and non-operative parts.

There are no express warranties, whether written, oral or implied other than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCT Mobile or any of its affiliates be liable for incidental or consequential damages of any nature whatsoever, including but not limited to commercial loss, to the full extent those damages can be disclaimed by law. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you

How to obtain Support: Contact the customer care center by calling (877-702-3444) or going to www.alcatelonetouch.com. We have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for service. In the case that your wireless device is no longer covered by this limited warranty due to time or condition we have other options that you may utilize our out of warranty repair options

To obtain hardware repairs or replacement within the terms of this warranty, contact TCT Mobile to get an RMA number, include a copy of the original proof of warranty coverage (e.g. original copy of the dated bill of sale, invoice), the consumer's return address, your wireless carrier's name, alternate daytime mobile phone number, and email address with a complete problem description. Only ship the wireless device. Do not ship the SIM card memory cards or any other accessories such as the power adapter. You must properly package and ship the wireless device to the repair center.

TCT Mobile is not responsible for wireless devices that do not arrive at the service center. Upon receipt, the service center will verify the warranty conditions, repair, and return your wireless device to the address provided.

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21