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Text Edition 262 by SFR	Your mobile	 I.I Keys Navigation key Confirm an option (press the middle of the key) Activate music player (press and hold the middle of key) Scroll widget bar (press the right or left of the key) 	Fn Sin idle screen: Press to access shortcuts Fn + P: Access to Profiles Fn + Q: Access to Time and date Fn + S: Access to Notes In edit mode: Press once to input top-half character	I.2 Main screen icons (I) Battery charge level Battery charge level Vibrate alert: your phone vibrates, but does not ring or beep. Bluetooth status (Activated).	micro Image: Second state Image: Second state
Quick Start Guide or more information about how to use the phone, please go to www.alcatelonetouch.com to download complete user manual (English version only). Also on our website you can ind helpful FAQs (English version only). Main Helpful FAQs (English version only). Main Helpful FAQs (English version only).		 Answer Send a call In idle screen: Access call log (Redial) Activate fake call (press and hold) During MP3 Playing: Switch between Headset and speaker (press and hold) Switch on/Switch off the telephone (press and hold) End call Return to idle screen Left softkey: Menu (press in idle screen) Lock the screen (press and hold in idle screen when slider is closed) Right softkey: Contacts (press in idle screen) Access your voicemail (press and hold in idle screen) Access your voicemail (press and hold in idle screen) In edit mode: Press: input space Press and hold: switch language 	 Press twice to lock top-half character inputting mode, then press once to unlock top-half character inputting mode In edit mode: Popup symbol page to select special character by navigation key Delete one by one Delete quickly (press and hold) Move cursor to the next line Switch the uppercase and lowercase (in edit screen) 	 Bluetooth status (Connected to an audio device). Headset connected. Keypad locked. Alarm or appointments programmed. Missed calls. Radio is on. WAP alerts⁽⁰⁾. Roaming. SIM card missing. 	 SMS f MMS Email デ Call f dff Level Core GPRS 语, GPRS
3 Calls.	2 4 Contacts2	³ ONE TOUCH Mail	۹ 9 mTweet	 ⁽¹⁾ The icons and illustrations in this guide are provided for information purposes only. ⁽²⁾ Depending on your network operator. 5 	T 3 T
3.1 Making a call Dial the desired number then press the <u>key</u> to place the call. If you make a mistake, you can delete the incorrect digits by pressing the right softkey.	4.1 Consulting your contacts To access the contacts from the main screen, press the () key and select the (2) icon from the menu.	The ONE TOUCH Mail is a unique messaging service that will enable you to send and receive email messages directly from your mobile device.	Twitter is a social networking and microblogging service that has gained notability and popularity worldwide. This feature enables phone users to exchange news updates and ideas with a community in the form of messages or posts. Posts are displayed	II.1 Video You can record video clips after you enter this menu.	13.1 Aları Your mobile feature.
To hang up the call, press the — key. Making an emergency call If your phone is covered by the network, dial emergency number and press the — key to make an emergency call.	4.2 Adding a contact Select the directory in which you wish to add contact, press the "Options" softkey, select "Add contact".	7 Web 0	on the author's profile page and delivered to the author's subscribers or followers. To open an account online, please go to: http://m.twitter.com	 11.2 Music Access this feature from the main menu by selecting "Media\ Music". You will have full flexibility of managing music both on your mobile and memory card. 	13.2 Cale Once you entr calendar for
This works even without a SIM card and without typing the PIN code or unlocking the keypad.	5 Messaging	where you stay in touch with your friends, obtain information, do your online banking etc., but it is also designed to save time		II.3 Radio	appointments, color.
2.2 C -10-10-10-10-10		by using compressed web pages.	Camera O	Your phone is equipped with a radio $^{\left(i\right) }$ with RDS $^{\left(2\right) }$ functionality.	13.3 Note
 3.2 Calling your voicemail ⁽¹⁾ To access your voicemail, hold down the ⁽¹⁾/_W key. 3.3 Receiving a call When you receive an incoming call, press the └─ key to talk and then hang up using the <u>→</u> key. 3.4 Available functions during the call During a call, you can use your directory, your calendar, text messages, etc. without hanging up or dropping the call. 	 5.1 Create message From the main menu select "Messaging" to create text/ multimedia message. You can type a message and you can also modify a predefined message in Templates or customize your available while editing a MMS). While writing a message, select "Options" to access all the messaging options. You can save your messages that you send often to Draft or Templates (MMS only). Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient. 		 Your mobile phone is fitted with a camera for taking photos and shooting videos that you can use in different ways: store them in your "File manager/My photos". send them in a multimedia message (MMS) to a mobile phone or an email address. send them directly by Email or Bluetooth. customize your main screen. select them as incoming call image to a contact in your directory. 		 13.3 Note You can create 'Tools\Note 13.4 Calc Enter a numb and enter the result. 13.5 Voic After accessing reminder to 13.6 Word The World clidifferent cities

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nicroSD card available.

- Sending a MMS.
- MMS receiving
- Silence mode: your phone does not ring, beep or vibrate with the exception of the alarm. MS unread
- beergu 2MM
- Email unread.
- light mode.
- Call forwarding activated: your calls are forwarded.
- evel of network reception.
- oicemail message arrived.
- GPRS connection status (Activated).
- GPRS connecting.



2.I Set-up

Removing and installing the back cover



Removing and installing the battery

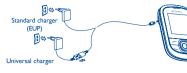


Inserting and removing the SIM card



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out.

Charging the battery



Connect the battery charger to your phone and outlet respectively.

- The charging may take about 20 minutes to start if the battery is flat.
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The outlet must be near to the phone and easily accessible (avoid electric extension cables).
- When using your telephone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery ($\mathbf{\square}$).
- To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; switch off Bluetooth when not in use; reduce the backlight time, etc.
- The charge is complete when the animation stops.

2.2 Power on your phone

Hold down the ____ key until the phone powers on.

2.3 Power off your phone

Hold down the ____ key from the main screen.



-Status Bar Status/Notification indicators Mon 2012 00

Wallpaper

-Widget Bar

You can add your favorite applications to your Idle Widget Bar for quick view or access. Press the right or left of Navigation key to select the widget and then

press 🗋 key. You may also customize widget bar by Settings/Phone settings/Widget

Tools.....

larm

bile phone has a built-in alarm clock with a snooze I3.8 Unit convertor

Calendar

a enter this menu from **Tools**, there is a monthly-view for you to keep track of important meetings, ents, etc. Days with events entered will be marked in

lotes

create a note in text or voice format by accessing lotes" from the main menu.

Calculator

r the second number, then press "=" to display the you wish. This call can be rejected by --- key.

oice reminder

essing Voice reminder, you may select Create voice r to record a sound file.

Vorld clock

Id clock shows current local time and the time zone in cities.

13.7 Stopwatch

measurement.

The stopwatch is a simple application for measuring time with the possibility to register several results and suspend/resume

I 3.9 Bluetooth[™]

Access this feature by pressing 🔵 to enter the main menu, then selecting "Tools\Bluetooth".

13.10 Call log

screen, and you will see Outgoing call(s), Missed call(s) and Answered call(s).

13.11 Fake call

This program enables you to call yourself by simulating a caller Your phone is equipped with a weather function for consulting Contact your network operator to check service availability. number/name, ringtone, contact photo at a scheduled time. It up to 3-day forecasts of favorite cities. umber, select the type of operation to be performed, helps you to politely escape from social situations at any time

- Settings · Predefined settings of Caller name/number, Call time, Ringtone, Image (Contact photo).
- Activate Activate a fake call by "Tools\Fake call\ Activate" or by a long press of the - key on the main screen. The call will then be made at the predetermined time.

upgraded depending on your client version. 4.2 News It is a huge time saver providing news updates from a website in

You can access your call memory by pressing _ from the idle a simple form. Once subscribed to a channel, it gives you the ability to track and manage all your favorite RSS content on your mobile phone at anytime, anywhere!

14.3 Weather

14.4 Email

Your phone has an email client with the settings predefined for a few popular email services like - GoogleMail, Windows live, Yahoo, AOL, etc. (1) Besides this, you can set up other POP3 or IMAP4 email accounts that you may be using.

14.5 Java

Java[™] applications and games. You can also download new card and Memory status. applications and games to your phone.

14.5.1 Java applications

Select "Java applications" to launch applications.

14.5.2 Java settings

This menu allows you to manage Java settings, in which you may set Audio, Backlight, Vibration and Heap size.

14.5.3 Java network

This menu allows you to select the network for lava.

14.5.4 Trusted certificates

View detailed information of the trusted certificates supported by your phone.

14.6 WAP

Access Wap options: Homepage, Bookmarks, Recent pages, Offline pages, Go to URL, Service inbox, Settings.

4.7 Services

14.8 Synchronization



You will have access to all audio and visual files stored in phone or memory card in File manager. You can access a Your ALCATEL ONE TOUCH phone may include " some My photos, My videos, Other files, Phone, Memory number of items with this option: My audios, My images,

16





(I) Depending on your country

4. Palringo

Inserting the memory card:





To release the microSD card holder, slide it in the direction of the arrow and lift it. Then insert the microSD card with the golden contact downward. Finally, turn down the microSD holder and slide it in the opposite direction to lock it.



Making the most of your mobile.....

PC suite

You can download software upgrade for free from the website. The PC suite includes:

Backup/restore

You can backup the important data in your mobile and restore them when needed

GPRS modem

Use your mobile phone to connect PC to the internet.

General information

- Website: www.alcatelonetouch.com
- Facebook: http://www.facebook.com/alcatelonetouchus
- Twitter: http://www.twitter.com/alcatel.ltouch
- Hot Line Number: In the United States, call 877-702-3444 for

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any uestions you may have

An electronic version of this user guide is available in English and other languages according to availability on our server; www.alcatelonetouch.

Your mobile phone is a transceiver that operates on GSM networks with 850 and 1900 MHz bands.

Protection against theft (1)

Your mobile phone is identified by an IMEI (mobile phone serial number) shown on the packaging label and in the product's memo We recommend that you note the number the first time you use your mobile phone by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your mobile phone is stolen

Disclaimer

There may be certain differences between the user manual description and the mobile phone's operation, depending on the software release of your mobile phone or specific operator

TCT Mobile shall not be held legally responsible for such differences. if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

Contact your network operator for service availability

IP4131_SFR 262_QG_Eng_USA_for certification_01_120327.indd 2

Multimedia Personalization Customize your mobile with images, animations and melodies.

Messager

You can compose SMS/MMS easily on your PC and transfer them to your phone

Supported Operating Systems Windows XP/Vista/Windows 7.

ONE TOUCH Upgrade

Using ONE TOUCH Upgrade tool you can update your phone's software from your PC.

Download ONE TOUCH Upgrade from ALCATEL ONE TOUCH website (www.alcatelonetouch.com) and install it on your PC. Launch the tool and update your phone by following the step by step instructions (refer to the User Guide provided together with the tool) Your phone's software will now have the latest software.

All personal information will be permanently lost

upgrading.

Webcam (I

You can use your phone as a webcam for instant messaging on YOUR PC

· Connect your phone to PC via USB cable. Del key 📿 : Go to "My computer" folder on your PC and find USB video device (Under Scanners & Cameras).

following the update process. We recommend you

backup your personal data using PC Suite before

The using of webcam may vary according to the operating system of your

Alcatel Mobile Phones Limited Warranty.....

TCT Mobile North America LTD warrants to the original retail purchaser of this wireless device, that should this product or part thereof during normal consumer usage and condition, be proven to be defective in material or workmanship that results product failure within the first twelve (12) months from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s).

Batteries, power adapters, and other accessories sold as in box items are also warranted against defects and workmanship that results in product failure within the first six (6) months period from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) and the company's option without charge for parts or labor directly related to the defect(s).

The limited warranty for your wireless device will be voided if any of the following conditions occur: Non-compliance with the instructions for use or installation, or

with technical and safety standards applicable in the geographical area where your mobile phone is used:

ection to any equipment not supplied or not recommended by TCT Mobile

Modification or repair performed by individuals not authorized by ICT Mobile or its affiliates:

Acts of god such as Inclement weather, lightning, power surges, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation; • Removal or altering of the wireless devices event labels or serial numbers (IMEI)

Damage from exposure to water or other liquids, moisture, humidity, excessive temperatures or extreme environmental conditions, sand, excess dust and any condition outside the operating guidelines; Defects in appearance, cosmetic, decorative or structural items

such as framing and non-operative parts.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCT Mobile or any of its affiliates be liable for incidental or consequential damages of any nature whatsoever, including but not limited to commercial ss, to the full extent those damages can be disclaimed by law Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

Latin input mode..

To write messages, there are two writing methods:

of your text.

Fn key Fn :

Sym key sym

Shift key 🟠 :

Space key /

- Normal: this mode allows you to type a text by choosing a

- Predictive with the Zi mode: This mode speeds up the writing

character inputting mode.

Press: input space

Press: access the Symbols table

Press and hold: switch language

Fn+Space: switch input mode

minuscule to uppercase

Press once: to eZi Abc

Press twice: to eZi ABC

Press: delete one by one

Press and hold: delete quickly

Press once: input top-half character.

Press twice: lock top-half character inputting

mode, then press once to unlock top-half

In abc (Multitapabc) input mode (no Abc

Press twice: lock uppercase input mode

Press once: unlock the uppercase

In eZiabc (Smartabc) input mode:

Press once: only switch one character from

letter or a sequence of characters associated with a key.

How to obtain Support: Contact the customer care center by calling (877-702-3444) or going to www.alcatelonetouch.com. We have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for service. In the case that your wireless device is no longer covered by this limited warranty due to time or condition we have other options that you may utilize our out of warranty repair options. obtain hardware repairs or replacement within the terms of this warranty, contact TCT Mobile to get an RMA number, include a copy of the original proof of warranty coverage (e.g. original copy of the dated bill of sale, invoice), the consumer's return address, your wireless carrier's name, alternate daytime nobile phone number, and email address with a complete probler description. Only ship the wireless device. Do not ship the SIM card, memory cards, or any other accessories such as the power adapter. You must properly package and ship the wireless device to the repair center.

ICT Mobile is not responsible for wireless devices that do not arrive at the service center. Upon receipt, the service center will verify the warranty conditions, repair, and return your wireless device to the address provided.

Safety and use.....

We recommend that you read this chapter carefully before using your mobile phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions

TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle titutes a real risk, even when the hands-free kit is used (car kit, headset...), ers are requested to refrain from using their mobile phone when the vehicle is not parked. Check the laws and regulations on the use of wireless nobile phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in

When driving do not use your mobile phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your mobile phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problen

do not place your mobile phone on top of the dashboard or within an airbag deployment area.

check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from mobile phone RF energy. CONDITIONS OF USE:

You are advised to switch off the mobile phone from time to time to optimize s performanc

Remember to abide by local authority rules of mobile phone use on aircrafts Operational Warnings: Obey all posted signs when using mobile devices in public

Follow Instructions to Avoid Interference Problems: Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft turn off your mobile device whenever instructed to do so by airline staff. If your mobile levice offers an airplane mode or similar feature, consult airline staff about using it in flight.

Switch the mobile phone off when you are in health care facilities, except in lesignated areas. As with many other types of equipment now in regular use, mobile phones can interfere with other electrical or electronic devices or equipment using radio frequency.

tch the mobile phone off when you are near gas or flammable liquids Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere.

When the mobile phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the mobile phone you should hold it against the ear on the opposite side to the device, if any.

Troubleshooting.....

Before contacting the service center, you are advised to follow the instructions below

- You are advised to fully charge (🗐) the battery for optimal operation
- Avoid storing large amounts of data in your phone as this may affect its performance

Use User Data Format and the ONE TOUCH Upgrade tool to perform phone formatting or software upgrading, (to perform User Data format, hold down # while simultaneously pressing the power on/off key). ALL User phone data: contacts, photos, messages and files, lownloaded applications like Java games will be lost permanently. It is strongly advised to fully backup the phone data and profile via PC suite before doing formatting and upgrading.

and carry out the following checks:

My phone cannot switch on

- Check the battery contacts, remove and reinstall your battery, then turn your phone on
- Check the battery power level, charge for at least 20
- If it still does not work, please use User Data Format to reset the phone or ONE TOUCH Upgrade to upgrade software

My phone is frozen or has not responded for several

- Restart your phone by pressing and holding the <u>vertex</u> key
- Remove the battery and re-insert it, then restart the phone • If it still does not work, please use User Data Format to reset the phone or ONE TOUCH Upgrade to upgrade software

My phone turns off by itself

30

· Check that your keypad is locked when you are not using your phone, and make sure power off key is not miscontacted due to unlocking keypad.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider. To avoid hearing impairment answer the call before holding your mobile phone

to your ear. Also move the handset away from your ear while using the "handsfree" option because the amplified volume might cause hearing damage It is recommended to have proper supervision while small children use your mohile phone

When replacing the cover please note that your mobile phone may contain substances that could create an allergic reaction Always handle your mobile phone with care and keep it in a clean and dust-

fron place Do not allow your mobile phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°E) to +55°C (131°E) (the max value depends on device materials

Over 55°C (131°F) the legibility of the mobile phone's display may be impaired though this is temporary and not serious. Do not open or attempt to repair your mobile phone yoursel

Do not drop, throw or try to bend your mobile phone.

Do not paint it.

Use only batteries battery chargers and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your mobile

phone model.TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries. Your mobile phone should not be disposed of in a municipal waste. Please

check local regulations for disposal of electronic product Remember to make back-up copies or keep a written record of all importan information stored in your mobile phone

Some people may suffer epileptic seizures or blackouts when exposed to shing lights, or when playing video games. These seizures or blackouts ma occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such rences, please consult your doctor before playing video games on your mobile phone or enabling a flashing-lights feature on your mobile phone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the mobile phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion eve or muscle twitching loss of awareness involuntary movements or disorientation. To limit the likelihood of such symptoms, please take the

Play at the farthest distance possible from the screen When you play games on your mobile phone, you may experience occasiona comfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as tendinitis, carpal tunne syndrome, or other musculoskeletal disorders: 23

32

If it still does not work, please use User Data Format to reset the phone or ONE TOUCH Upgrade to upgrade

My phone cannot charge properly Make sure you are using an ALCATEL ONE TOUCH

- battery and the charger from the box Clean the battery contact if it's dirty
- Make sure your battery is inserted properly before plugging in the charger

Check the battery charge level

Try connecting in another location

software

is displayed

is available

scratched

Invalid SIM card

Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen

My phone cannot connect to a network or "No service"

Try connecting at a later time if the network is overloaded

Check that the IMEI number (press *#06#) is the same as

Make sure that the internet access service of your SIM card

Verify the network coverage with your operator

Try selecting the available network(s) manually

the one printed on your warranty card or box

Check your phone's Internet connecting settings

Try connecting at a later time or another location

Make sure you are in a place with network coverage

Make sure the SIM card has been correctly inserted

Make sure the service of your SIM card is available

Make sure the chip on your SIM card is not damaged or

My phone cannot connect to the Internet

Check with your operator that your SIM card is valid

Make sure charging is carried out under normal conditions $(0^{\circ}C (32^{\circ}F) \text{ to } +40^{\circ}C (104^{\circ}F))$ When abroad, check that the voltage input is compatible

Take a minimum of a 15-minute break every hour of game playing. If your hands, wrists, or arms become tired or sore while playing stop and rest r several hours before playing again

If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

Prolonged exposure to music at full volume using the music player may damage your hearing. Set your mobile phone's volume to it's lowest etting prior to inserting headphones in your ears and adjust the volume to your preference. Only use headphones that are recommended by TCT Mobile Limited and it's affiliates.

note that you must respect the laws and regulations in force in diction or other jurisdiction(s) where you will use your mobile egarding taking photographs and recording sounds with your mobile ant to such laws and regulations, it may be strictly forbide take photographs and/or to record the voices of other people or any or their personal attributes, and reproduce or distribute them, as this may be onsidered to be an invasion of privacy.

It is the user's sole responsibility to ensure that prior authorization be obtained if necessary in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may t from the improper use of the mobile phone

BATTERY AND ACCESSORIES:

Before removing the battery from your mobile phone, please make sure that he mobile phone is switched off. Observe the following precautions for battery use

Do not attempt to open the battery (due to the risk of toxic fumes and

Do not puncture, disassemble or cause a short-circuit in a battery Do not burn or dispose of a used battery in the garbage or store it at

emperatures above 60°C (140°F). Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which t was designed. Never use damaged batteries or those not recom

TCT Mobile Limited and/or its affiliates This symbol on your mobile phone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

Municipal waste disposal centers with specific bins for these items of equipment

- Collection bins at points of sale

They will then be recycled, preventing substances being disposed of in the nvironment, so that their components can be reused. n European Union countries:

hese collection points are accessible free of charge. All products with this sig must be brought to these collection points.

Unable to make outgoing calls

Make sure you have dialed a valid number and press the

- For international calls, check the country and area codes Make sure your phone is connected to a network, and the
- network is not overloaded or unavailable Check your subscription status with your operator (credit,
- SIM card valid, etc.)
- Make sure you have not barred outgoing calls
- Make sure that your phone is not in flight mode Unable to receive incoming calls

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network) Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not forwarded incoming calls Make sure that you have not barred certain calls Make sure that your phone is not in flight mode

The caller's name/number does not appear when a call is received

Check that you have subscribed to this service with your operator

Your caller has concealed his/her name or number

I cannot find my contacts

- Make sure your SIM card is not broke
- Make sure your SIM card is inserted properly Import all contacts stored in SIM card to phone

The sound quality of the calls is poor

You can adjust the volume during a call by pressing the 韋

Check the network strength aff

Make sure that the receiver, connector or speaker on you phone is clean

In non European Union jurisdictions:

Items of equipment with this symbol are not be thrown into ordinary bins it your jurisdiction or your region has suitable recycling and collection facilitie instead they are to be taken to collection points for them to be recycled. In the United States you may learn more about CTIA's Recycling Program a

CALITION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE, DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

CHARGERS

Home A.C./ Travel chargers will operate within the temperature range of: 0°C (32°E) to 40°C (104°E) The chargers designed for your mobile phone meet with the standard for

safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction They should be use

or this purpose only Characteristics of nower supply (depending on the country)

Travel charger: Input: 100~240 V, 50~60 Hz, 150 mA

Output: 5 V 400/550 mA Lithium 850 mAh

BADIO MAVES

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVE

Your mobile phone is a radio transmitter and receiver It is designed and nanufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independen cientific organizations through periodic and thorough evaluation of scientifi e guidelines include a substantial safety margin designed to ensure he safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measuremen known as the Specific Absorption Rate, or SAR. The SAR limit set by public uthorities such as the Federal Communications Commission of the U Government (FCC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard ope with the mobile phone transmitting at its highest certified power level in all

Although the SAR is determined at the highest certified power level, the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is designed to operate at multiple power levels so as to use only the power required to reach th network in general the closer you are to a wireless base station antenna the ower the power output of the mobile phone. Before a mobile phone model is available for sale to the public, compliance with national regulations and dards must be shown.

The highest SAR value for this model mobile phone when tested is 0.498 W/Kg for use at the ear and 1.02 W/Kg for use close to the body.

I am unable to use the features described in the manual

Make sure this feature does not require an ALCATEL ONE

When I select a number from my contacts, the number

Make sure that you have correctly recorded the number in

Make sure that you have inputted the country prefix when

Make sure that your SIM card contacts are not full; delete

My callers are unable to leave messages on my voicemail

Make sure your operator's voicemail number is correctly

Check your phone memory availability as it might be full

Contact your network operator to check service availability

Verify the server center number or your MMS profile with

The flickering 🥁 icon is displayed on my standby

You have saved too many short messages on your SIM card:

delete some of them or archive them in the phone memory

The server center may be swamped, try again later

Contact your network operator to check service availability

some files or save the files in the phone contacts (i.e. your

I am unable to add a contact in my contacts

professional or personal directories)

I am unable to send and receive MMS

I cannot access my voicemail

entered in "Call settings'

Try later if the network is bus

and check MMS parameters

your operator

screen

33

Check with your operator to make sure that your

subscription includes this service

TOUCH accessory

calling a foreign country

cannot be dialed

vour file

While there may be differences between the SAR levels of various mobile s and at various positions, they all meet the government re for RE exposure For body-worn operation the mobile phone meets FCC RE nes provided that it is used with a non-metallic accessory with the handset at least 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines

Additional information on SAR can be found on the Cellular Telecommunication & Internet Association (CTIA) Web site: http://www.phonefacts.net

The World Health Organization (WHO) considers that present scientific nation does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body (fact sheet n° 193). Additional WHO information about electromagnetic fields and public health are available on the following website: http://www who.int/peh-emf.

Note: This equipment has been tested and found to comply with the limit for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate tio frequency energy and, if not installed and used in accordance with the instructions may cause harmful interference to radio communications However, there is no guarantee that interference to radio or televi reception which can be determined by turning the equipment off and on the user is encouraged to try to correct the interference by one or more of the following measures

Reorient or relocate the receiving antenna.

increase the separation between the equipment and receive connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for iance could void the user's authority to operate the equipment. For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the ondition that this device does not cause harmful interference.

For other devices, they bear the following st This device complies with Part 15 of the FCC Rules. Operation is subject to

(1) this device may not cause harmful interference

) this device must accept any interference received, including interference that may cause undesired operation

obile phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

s mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the mobile phone at least 1.5 cm away from the body.

SIM card PIN locked

- Contact your network operator to obtain the PUK code (Personal Unblocking Key)
- I am unable to connect my phone to my computer
- Install ALCATEL ONE TOUCH PC suite first of all
- Check that your computer meets the requirements for ALCATEL ONE TOUCH PC Suite installation

I am unable to download new files

- Make sure there is sufficient phone memory for your download
- Select the microSD card as the location to store downloaded files
- Check your subscription status with your operator
- The phone cannot be detected by others via Bluetooth Make sure that Bluetooth is turned on and your phone is
- visible to other users Make sure that the two phones are within Bluetooth's
- detection range

How to make your battery last longer

- Make sure you follow the complete charge time (minimum 3 hours)
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request
- Extend the email auto-check interval for as long as possible
- Update news and weather information on manual demand.
- or increase their auto-check interval Exit background-running Java applications if they are not
- being used for a long time Deactivate Bluetooth when not in use

34

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ONE TOUCH 595 Bluetooth QD ID B018945

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Hearing Aid Compatibility

Your mobile phone is rated: "For Hearing Aid" to assist hearing device ers in finding mobile phones that may be compatible with

This device is HAC M3 and T3 compatible

During a call, HAC T-coil mode is only available when the slider is open. e press the space key to activate T-coil For more information please refer to "Hearing Aid Compatibility with lobile Phones" leaflet or visit our website http://www.alc

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