# **Ouick Start Guide**

For more information about how to use the phone, please go to www.alcatelonetouch.com to download complete user manual (English version only). Also on our website you can find helpful FAQs (English version only).



Prolonged exposure to music at full volume on the music player may damage the listener's hearing. Set your phone volume safely. Use only headphones recommended by TCT Mobile Limited and its affiliates.

## ALCATELOne touch.

- When using your telephone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery ( | | ).
- To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; reduce the backlight time, etc.
- The charge is complete when the animation stops.

2.2 Power on your phone

Hold down the // key until the phone powers on.

2.3 Power off your phone

Hold down the \_\_\_\_ key from the main screen.

### 2.4 Home screen



view or access. Press the right or left of Navigation key to select the widget and ther You may also customize widget bar by Settings/Phone settings/Widget

English - CJB24X0ALAAN

one touch 358D only Contact your network operator to check service availability.

## Your mobile.....

6 Right softkey

Switch on/

End call

6 SYM key

Calls .....

Dial the desired number then press the \square key to place the call.

For dual SIM model, you can select either SIM1 or SIM2 when

you wish to place a call (1). If you make a mistake, you can delete

If your phone is covered by the network, dial emergency number

and press the key to make an emergency call. This works

even without a SIM card and without typing the PIN code or

When you receive an incoming call, press the \ key to talk and

During a call, you can use your directory, text messages, etc.

the incorrect digits by pressing the right softkey

To hang up the call, press the \_\_\_\_ key.

3.2 Calling your voicemail (2)

without hanging up or dropping the call.

To access your voicemail, hold down the ... key.

3.4 Available functions during the call

Making an emergency call

3.3 Receiving a call

then hang up using the *y* key.

unlocking the keypad.

Switch off

Navigation key

Menu/Confirm an option ( -- )

ALCATEL

Camera (press)

6 Answer/Send call

Call log (Idle screen)

Activate fake call

(press and hold)

(press and hold)

3.1 Making a call

2 Left softkey

Vibrate alert



Confirm an option (press the middle of the key) Activate music player (press and hold the middle Scroll widget bar (press the right or left of the key)

Send a call In idle screen:

Return to idle screen

Right softkey

Access your voicemail (press and hold)

In edit mode: Press: input space Press and hold: switch language

Press to access shortcuts Fn + P: Access to Profiles

Fn + O: Access to Clock En + S: Access to Notes

character inputting mode

In edit mode:

Keypad locked

Call forwarding activated: your calls are forwarded.

Alarm or appointments programmed

## 1.2 Main screen icons (1)

In one touch 358:

Battery charge level

Vibrate alert: your phone vibrates, but does not ring

Voicemail message arrived

Missed calls

Radio is on.

### SIM card missing

microSD card available

GPRS connection status (Activated).

GPRS connecting

Sending a MMS.

MMS receiving

Silence mode: your phone does not ring, beep o

SMS unread.

In one touch 358D-

Call forwarding activated: your calls are forwarded

Level of network reception

GPRS connection status.

GPRS connecting.



12.3 Voice reminder

very time and date you have set.

"Tools\Notes" from the main menu.

Unit convertor and Currency convertor

you wish. This call can be rejected by A key.

12.5 Calculator

12.6 Convertor

12.7 World clock

different cities.

12.8 Fake call

After accessing Voice reminder, you may select Create voice

reminder to record a sound file. Then you may set the date.

time, mode, etc. If you select Directly play mode, the recorded

sound file will play automatically as the voice reminder at the

Enter a number, select the type of operation to be performed,

and enter the second number, then press "=" to display the

The World clock shows current local time and the time zone in

helps you to politely escape from social situations at any time

# Getting started.....

## 2.I Set-up

Removing and installing the back cover



Removing and installing the battery



Removing and inserting the SIM card one touch 358



Connect the battery charger to your phone and outlet

remove the card, press it and slide it out.

Charging the battery (1)

· The charging may take about 20 minutes to start if the battery is flat

Be careful not to force the plug into the socket.

Make sure the battery is correctly inserted before connecting the charger.

Place the SIM card with the chip facing downwards and slide it

into its housing. Make sure that it is correctly inserted. To

The outlet must be near to the phone and easily accessible (avoid electric extension cables).

respectively.

· Predefined settings of Caller name/number Call time, Ringtone, Image (Contact photo).

Activate a fake call by "Tools\Fake call\ Activate" or by pressing and holding the key on the main screen. The call will then he made at the predetermined time.

#### 12.9 Stopwatch

You can create a note in text or voice format by accessing The stopwatch is a simple application for measuring time with the possibility to register several results and suspend/resume

#### 12.10 Torch

To light in darkness, you may activate "Torch" by below operations:

In idle screen, press and hold & key to switch on/off the

# Applications.....

This program enables you to call yourself by simulating a caller Your phones includes some games, Select "Game settings", number/name, ringtone, contact photo at a scheduled time. It it allows you to manage settings, in which you may set background audio and vibrate alert.

### 13.2 Weather

Your phone is equipped with a weather function for consulting up to 3-day forecasts of favorite cities.

2012-3-22 Lvnn 2:13:24

Depending on your network operator

# Media.....

Music player". You will have full flexibility of managing music both on your mobile and memory card.

## 9.2 FM Radio

You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display if you tune to stations that offer Visual Radio service. You can listen to it while running other

# 🖊 Settings ......💟

Phone settings, Call settings, Security, Networks, Connectivity



You can access your call memory by pressing \ from the idle screen, and you will see Outgoing call(s), Missed call(s) and

Your mobile phone has a built-in alarm clock with a snooze feature.

## 12.2 Calendar

Once you enter this menu from the main menu, there is a monthly-view calendar for you to keep track of important meetings, appointments, etc. Days with events entered will be

IP4129 358 358D QG Eng USA 10 120322.indd 1

## I.I Keys



Access call log (Redial) (press)

Activate fake call (press and hold) Switch on/Switch off the telephone (press and hold) End call

Contacts.....

To access the **contacts** from the main screen, press the (\*\*) key

For dual SIM model, the complete contacts of both SIMI and

Select the directory in which you wish to add contact, press the

Messages (2) .....

From the main menu select "Messaging(1)/Messages(2)" to

create text/multimedia message. For dual SIM model, you can

type a message and select to send it to a recipient in either the

SIM1 or SIM2 directory (2). You can type a message and you can

also modify a predefined message in **Templates** or customize

your message by adding pictures, photos, sounds, titles, etc (only

available while editing a MMS). While writing a message, select

"Options" to access all the messaging options. You can save

your messages that you send often to Drafts or Templates

Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your

4.1 Consulting your contacts

"Options" softkey, select "Add contact".

Messaging (1)/

and select the 🕮 icon from the menu.

SIM2 are available in this menu (2).

4.2 Adding a contact

(MMS only).

one touch 358 only

one touch 358D only

Left softkey

In idle screen: Press and hold/Press: Lock/Unlock the keypad

In idle screen

Press: popup symbol page to select special character by navigation key Delete one by one (press)

Delete one by one quickly (press and hold)

mode, then press once to unlock top-half

Press twice to lock top-half character inputting

Move cursor to the next line

In idle screen:

Press and hold: Switch on/off the torch In edit screen: Press: Switch the uppercase and lowercase

Email.....

Your phone has an email client with the settings predefined for a

few popular email services like - GoogleMail, Windows live,

Yahoo, AOL, etc. (1) Besides this, you can set up other POP3 or

Access Wap options: Homepage, Bookmarks, Recent

Your mobile phone is fitted with a camera for taking photos that

send them in a multimedia message (MMS) to a mobile

select them as incoming call image to a contact in your

store them in your "File manager\My creations".

WAP......

Camera ......👝

IMAP4 email accounts that you may be using.

pages, Offline pages, Go to URL, Settings.

you can use in different ways:

phone or an email address

customize your main screen.

Press once to input top-half character

Headset connected

Level of network reception

WAP alerts

(1) The icons and illustrations in this guide are provided for information

Music player Access this feature from the main menu by selecting "Media\

Your phone is equipped with a radio (1) with RDS (2) functionality.

From the main menu, select the menu icon and select the function of your choice in order to customize your telephone

The quality of the radio depends on the coverage of the radio station in Depending on your network operator and market.

Dual SIM open

Dual SIM settings (1)

Only SIMI open Only keep SIMI active. Only SIM2 open Only keep SIM2 active. Flight mode

active.

Activate it, you will have no voice call, or messaging functions, and it can be used to increase standby duration.

Keep both of your SIM cards

# Call log .....

Answered call(s).

# Tools.....



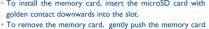
With this menu, you may personalize ringtones for different events and environments

phone or memory card in File manager. You can access a number of items with this option: My audios, My images, Sym key :: My creations, Other files, Memory card and Memory









Shift key △:

To write messages, there are two writing methods

- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key
- Predictive with the Zi mode: This mode speeds up the writing

Press once input top-half character Press twice: lock top-half character inputting

mode, then press once to unlock top-half character inputting mode. Press: access the Symbols table

Fn+Space: switch input mode

minuscule to uppercase

Press once: to eZi ABC

Press: delete one by one

Press twice: to eZi Abo

In abc (Multitapabc) input mode:

Press once: unlock the uppercase

In e7iahc (Smartahc) input mode:

Press once: only switch one character from

Press twice: lock uppercase input mode

Press and hold: delete one by one quickly

Press: input space Press and hold: switch language

lock brakes or airbags. To ensure that there is no problem: do not place your mobile phone on top of the dashboard or within

an airbag deployment area.

CONDITIONS OF LISE

You are advised to switch off the mobile phone from time to time to optimize its performance. emember to abide by local authority rules of mobile phone use on

in public areas. Follow Instructions to Avoid Interference Problems: Turn off your

so. In an aircraft, turn off your mobile device whenever instructed to similar feature, consult airline staff about using it in flight.

electronic devices or equipment using radio frequency witch the mobile phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere When the mobile phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin

pump. In particular when using the mobile phone you should hold it

against the ear on the opposite side to the device, if any.
Read and follow the directions from the manufacturer of your

plantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your nealthcare provider.

If your hands, wrists, or arms become tired or sore while playing, stop To avoid hearing impairment, answer the call before holding your mobile and rest for several hours before playing again.

If you continue to have sore hands, wrists, or arms during or after phone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause playing, stop the game and see a doctor. hearing damage.

mended to have proper supervision while small children use your mobile phone.

When replacing the cover please note that your mobile phone may nces that could create an allergic reaction Always handle your mobile phone with care and keep it in a clean and

Do not allow your mobile phone to be exposed to adverse weather r environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F) (the max value

Over 55°C (131°F) the legibility of the mobile phone's display may be impaired, though this is temporary and not serious. Do not open or attempt to repair your mobile phone yourself.

Do not paint it.

recommended by TCT Mobile Limited and its affiliates and are compatible with your mobile phone model TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other

Please check local regulations for disposal of electronic products. Remember to make back-up copies or keep a written record of all important information stored in your mobile phone.

Some people may suffer epileptic seizures or blackouts when exposed esture on your mobile phone Parents should monitor their child

When you play games on your mobile phone, you may experience They will then be recycled, preventing substances being disposed of in occasional discomfort in your hands, arms, shoulders, neck, or other the environment, so that their components can be reused. parts of your body. Follow these instructions to avoid problems such as In European Union countries andinitis carnal tunnel syndrome or other musculoskeletal disorders:

volume to it's lowest setting prior to inserting headphones in

your ears and adjust the volume to your preference. Only use

note that you must respect the laws and regulations in force in your

on or other jurisdiction(s) where you will use your mobile phone

otographs and/or to record the voices of other people or any o

rding taking photographs and recording sounds with your mobile

their personal attributes, and reproduce or distribute them, as this may be

It is the user's sole responsibility to ensure that prior authorizati

obtained, if necessary, in order to record private or confidential

Do not attempt to open the battery (due to the risk of toxic fumes

Do not puncture, disassemble or cause a short-circuit in a hattery

Batteries must be disposed of in accordance with locally applicable

which it was designed. Never use damaged batteries or those no

ded by TCT Mobile Limited and/or its affiliates.

these items of equipment - Collection bins at points of sale.

nmental regulations. Only use the battery for the purpose for

to collection points at the end of their life:

This symbol on your mobile phone, the battery and the

accessories means that these products must be taken

- Municipal waste disposal centers with specific bins for

Do not burn or dispose of a used battery in the garbage or store in

sations or take a photograph of another person; the manufacture

er or vendor of your mobile phone (including the operator) disclain

considered to be an invasion of privacy.

BATTERY AND ACCESSORIES:

that the mobile phone is switched off.

at temperatures above 60°C (140°F).

Observe the following precautions for battery use:

Pursuant to such laws and regulations, it may be strictly forbidder

neadphones that are recommended by TCT Mobile Limited

- These collection points are accessible free of charge All products with Take a minimum of a 15-minute break every hour of game playing. this sign must be brought to these collection points.
  - In non European Union jurisdictions:
  - Items of equipment with this symbol are not be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and

collection facilities; instead they are to be taken to collection points for them to be recycled Prolonged exposure to music at full volume using the music player may damage your hearing. Set your mobile phone's In the United States you may learn more about CTIA's Recycling

rogram at www.recvi CALITION: RISK OF EXPLOSION IE RATTERY IS REPLACED BY AN

INCORRECT TYPE DISPOSE OF LISED BATTERIES ACCORDING TO CHARGERS

Home A.C./ Travel chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F).

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They hould be used for this purpose only.

Characteristics of power supply (depending on the country): Travel charger: Input: 100~240 V, 50/60 Hz, 150 mA

Output: 5 V. 350/400/550 mA Lithium 650/750 mAh

#### • RADIO WAVES:

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES. Before removing the battery from your mobile phone, please make sure

Your mobile phone is a radio transmitter and receiver It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensiv guidelines and establish permitted levels of RF energy for the general opulation. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantia safety margin designed to ensure the safety of all persons, regardless of age and health. e exposure standard for mobile phones employs a unit of

measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications nission of the US Government (FCC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the mobile phone ransmitting at its highest certified power level in all tested frequency

Although the SAR is determined at the highest certified power level,

the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is designed to operate at multiple power levels so as to use only the power required to reach the network in general the closer you are to a wireless base station antenna, the lower the power output of the mobile phone. Before a mobile phone model is available for sale to the public, compliance with national regulations and standards must be shown. The highest SAR value for this model mobile phone when tested is 0.934 W/Kg (one touch 358 and 358D) for use at the ear and 1.2 W/Kg

(one touch 358 and 358D) for use close to the body. While there may be differences between the SAR levels of various mobile phones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the mobile phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC

RF exposure guidelines. Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: http:// www.phonefacts.net

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RE exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body. (fact sheet n°193). Additional WHO information about electromagnetic fields and public health are available on the following website: http://www.who.int/peh-emf.

Note: This equipment has been tested and found to comply with t limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment rates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the ing measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate

#### I am unable to use the features described in the manual

- Check with your operator to make sure that your subscription includes this service
- Make sure this feature does not require an Alcatel accessory

## cannot be dialed

Make sure that you have correctly recorded the number in your file

Make sure that you have inputted the country prefix when calling a foreign country

### I am unable to add a contact in my contacts

Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your professional or personal directories)

#### My callers are unable to leave messages on my voicemail Contact your network operator to check service availability

### I cannot access my voicemail

Make sure your operator's voicemail number is correctly entered in "My number"

Try later if the network is busy

#### I am unable to send and receive MMS

- · Check your phone memory availability as it might be full
- Contact your network operator to check service availability and check MMS parameters
- Verify the server center number or your MMS profile with your operator
- The server center may be swamped, try again later

## The flickering icon is displayed on my standby

You have saved too many short messages on your SIM card;

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement: This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference

For other devices, they bear the following statem This device complies with Part 15 of the FCC Rules Operation is

subject to the following two conditions: (I) this device may not cause harmful interference ) this device must accept any interference received, including

interference that may cause undesired operation. Your mobile phone is equipped with a built-in antenna. For optima

ation, you should avoid touching it or degrading it. As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the evice will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the

#### LICENCES



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mobile phone at least 1.5 cm away from the body.

#### **Hearing Aid Compatibility**

Your mobile phone is rated: "For Hearing Aid", to assist hearing device users in finding mobile phones that may be compatible wit their hearing devices This device is HAC M3 compatible

For more information please refer to "Hearing Aid Compatibility with Mobile Phones" leaflet or visit our website http://www alcatelonetouch com

#### SIM card PIN locked

Contact your network operator to obtain the PUK code (Personal Unblocking Key)

#### I am unable to download new files

- Make sure there is sufficient phone memory for your download Select the microSD card as the location to store
- downloaded files
- Check your subscription status with your operator

## How to make your battery last longer

 Make sure you follow the complete charge time (minimum 3 hours)

After a partial charge, the battery level indicator may not he exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication

Switch on the backlight upon request

Extend the email auto-check interval for as long as possible

increase their auto-check interval

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TCT Mobile Limited.

TCT Mobile Limited reserves the right to alter

 Make sure your phone is connected to a network, and the network is not overloaded or unavailable When I select a number from my contacts, the number

SIM card valid, etc.) Make sure you have not barred outgoing calls

Make sure charging is carried out under normal conditions (0°C (32°F) to +40°C (104°F))

When abroad, check that the voltage input is compatible

My phone cannot connect to a network or "No service" is displayed

Verify the network coverage with your operator

Check with your operator that your SIM card is valid

Try connecting at a later time if the network is overloaded

## My phone cannot connect to the Internet

- the one printed on your warranty card or box
- Make sure that the internet access service of your SIM card is available
- Check your phone's Internet connecting settings
- Try connecting at a later time or another location
- Invalid SIM card
- Make sure the SIM card has been correctly inserted Make sure the chip on your SIM card is not damaged or
- Make sure the service of your SIM card is available

The sound quality of the calls is poor You can adjust the volume during a call by pressing the \_\_\_\_\_\_

SIM card valid, etc.)

Make sure that the receiver, connector or speaker on your phone is clean

2012-3-22 Lvnn 2:13:24

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# File manager ...

You will have access to all audio and visual files stored in

Inserting the memory card:





 To install the memory card, insert the microSD card with golden contact downwards into the slot

until unlocked and then take out your microSD card.

Do not support hot plugging for microSD card.

Website: www.alcatelonetouch.com

Protection against theft (1)

operator if your mobile phone is stolen.

Hot Line Number: In the United States, call 877-702-3444 for technical support. On our Internet site, you will find our FAO (Frequently Asked Questions) section. You can also contact us by e-mail to ask any

questions you may have An electronic version of this user guide is available in English and other languages according to availability on our server: www. alcatelonetouch com

Your mobile phone is a transceiver that operates on GSM networks with 850/900/1800/1900 MHz bands.

Your mobile phone is identified by an IMEI (mobile phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your mobile phone by entering \*#06# and keep it in a safe place. It may be requested by the police or your

## Disclaimer

There may be certain differences between the user manual description and the mobile phone's operation, depending on the software release of your mobile phone or specific operator services

responsibility shall be borne by the operator exclusively.

# Limited Warranty.....

TCT Mobile North America LTD warrants to the original retail rchaser of this wireless device, that should this product or part thereof during normal consumer usage and condition, be proven to be defective in material or workmanship that results in product failure within the first twelve (12) months from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts)

related to the defect(s). Batteries, power adapters, and other accessories sold as in box items are also warranted against defects and workmanship that results in product failure within the first six (6) months period from the date of purchase as shown on your original sales receipt.

directly related to the defect(s). The limited warranty for your wireless device will be voided if any

of the following conditions occur-

Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical

Connection to any equipment not supplied or not recommended Modification or repair performed by individuals not authorized by

Acts of god such as Inclement weather, lightning, power surges. fire, humidity, infiltration of liquids or foods, chemical products,

Removal or altering of the wireless devices event labels or serial numbers (IMEI); Damage from exposure to water or other liquids, moisture.

conditions, sand, excess dust and any condition outside the operating guidelines;

Defects in appearance, cosmetic, decorative or structural items

**General information...... Alcatel Mobile Phones** There are no express warranties, whether written, oral or implied,

> warranties, so the preceding limitations or exclusions may not How to obtain Support: Contact the customer care center by calling (877-702-3444) or going to www.alcatelonetouch.com. We have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for service. In the case that your wireless device is no longer covered

card, memory cards, or any other accessories such as the power

adapter. You must properly package and ship the wireless device to the repair center TCT Mobile is not responsible for wireless devices that do not

arrive at the service center. Upon receipt, the service center will

verify the warranty conditions, repair, and return your wireless

device to the address provided.

## Safety and use..... We recommend that you read this chanter carefully before using your

mobile phone The manufacturer disclaims any liability for damage which may result as a consequence of improper use or use contrary to the instructions contained herein

## TRAFFIC SAFFTY:

kit, headset...), drivers are requested to refrain from using their mobile

When driving, do not use your mobile phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas

When switched on your mobile phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-

check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from mobile phone RF

aircrafts

Operational Warnings: Ohey all posted signs when using mobile devices mobile device in any location where posted notices instruct you to do

do so by airline staff. If your mobile device offers an airplane mode or Switch the mobile phone off when you are in health care facilities. except in designated areas. As with many other types of equipment now in regular use, mobile phones can interfere with other electrical or

other than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCT Mobile or any of its affiliates be liable for incidental or consequential damages of

any nature whatsoever, including but not limited to commercial loss, to the full extent those damages can be disclaimed by law. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied

by this limited warranty due to time or condition we have other options that you may utilize our out of warranty repair options. To obtain hardware repairs or replacement within the terms of this warranty, contact TCT Mobile to get an RMA number, include a copy of the original proof of warranty coverage (e.g. original copy of the dated bill of sale, invoice), the consumer's return address, your wireless carrier's name, alternate daytime nobile phone number, and email address with a complete problem description. Only ship the wireless device. Do not ship the SIM Troubleshooting.....

the instructions below: You are advised to fully charge ( ) the battery for optimal

may affect its performance. Use User Data Format to perform phone formatting, (to perform User Data format, hold down # while simultaneously pressing the power on/off key). ALL User

and carry out the following checks My phone cannot switch on

If it still does not work, please use User Data Format to.

Restart your phone by pressing and holding the // key

Remove the battery and re-insert it, then restart the phone

## reset the phone

Check the battery charge level

reset the phone

My phone turns off by itself Check that your keypad is locked when you are not using your phone, and make sure power off key is not mis-

If it still does not work, please use User Data Format to

#### My phone cannot charge properly Make sure you are using an Alcatel battery and the charger

Clean the hattery contact if it's dirty

Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator

Try connecting in another location

### Make sure you have dialed a valid number and press the

Unable to make outgoing calls

- For international calls, check the country and area codes
- Check your subscription status with your operator (credit,

Make sure your phone is switched on and connected to a

- Make sure that your phone is not in flight mode Unable to receive incoming calls
- network (check for overloaded or unavailable network) Check your subscription status with your operator (credit, Make sure you have not forwarded incoming calls

Make sure that you have not harred certain calls

Make sure that your phone is not in flight mode The caller's name/number does not appear when a call is received

Check that you have subscribed to this service with your

Your caller has concealed his/her name or number I cannot find my contacts

#### Make sure your SIM card is not broken Make sure your SIM card is inserted properly Import all contacts stored in SIM card to phone

• Check the network strength 📶

delete some of them or archive them in the phone memory

material or technical specification without prior

(1) Contact your network operator for service availability.

TCT Mobile or its affiliates:

such as framing and non-operative parts.

at the company's option without charge for parts or labor directly

Such defect(s) will be repaired or replaced (with new or rebuilt parts) and the company's option without charge for parts or labor

area where your mobile phone is used;

download of files, crash, high voltage, corrosion, oxidation;

humidity, excessive temperatures or extreme environmental

iven that studies show that using a mobile phone while driving a tutes a real risk, even when the hands-free kit is used (car phone when the vehicle is not parked. Check the laws and regulations where you drive. Always obey them. The use of these devices may be ited or restricted in certain area

ends on device, materials and housing paint/to

Do not drop, throw or try to bend your mobile phone. Use only batteries, battery chargers, and accessories which are

Your mobile phone should not be disposed of in a municipal waste

to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your mobile phone or enabling a flashing-lights use of video games or other features that incorporate flashing lights on the mobile phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or orientation. To limit the likelihood of such symptoms, please take the

- Play at the farthest distance possible from the screen.

Before contacting the service center, you are advised to follow

Avoid storing large amounts of data in your phone as this

phone data: contacts, photos, messages and files will be lost

Check the hattery contacts, remove and reinstall your battery, then turn your phone on Check the battery power level, charge for at least 20

reset the phone My phone is frozen or has not responded for several

• If it still does not work, please use User Data Format to

contacted due to unlocking keypad.

### from the box

Make sure your battery is inserted properly before plugging

on the screen

Try selecting the available network(s) manually

Check that the IMEI number (press \*#06# ) is the same as

Make sure you are in a place with network coverage

scratched

Undate weather information on manual demand or

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