## **Ouick Start Guide**

For more information about how to use the phone, please go to www.alcatelonetouch.com to download complete user manual. Also on our website you can find helpful FAOs, realize software upgrade, etc.

## ALCATELOne touch.

English - CJB32D1ALAAA

# Menu arrange .....

It is designed to vary according to your preference.

## Change the order

Access the main menu, focus on the main menu item you want to move, select "Options\Move", and tick "\" will be shown on the item you selected, then release it to your favorite destination.

Access the main menu, select "Options\Add and remove menu" and select the left check box of the selected menu once to show/ hide, and then select "Done" to save the operation.

### 5.1 Access

Select in from widget bar, and then enter the sub-menu you

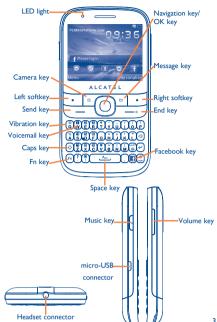
### 5.2 Conversational On (Off) mode

### Table of contents

Wi\_Fi

Making the most of your mobile.

Your mobile Getting started Making a call..... Menu arrange.... Contacts..... Media application Internet Facebook..... Entertainment



## Your mobile.....

## I.I Keys and connectors



Press once: Input a capital letter Press twice: Lock the keyboard in capital letter

input mode

Press to go left/right/up/dowr

Press to confirm an option

input mode Press once: Input a top-half key character Press twice: Lock the keyboard in top-half key

> Press and hold: Input top-half characters only until key is released

In home screen: Fn+R: Access Bluetooth

Fn+M: Access Music Fn+F: Access News Feed

Fn+]: Access Java applications

· Press once: Enter a space and confirm an option (on edit mode) Press and hold: Access language list (on edit mode)

Lock the keypad (on Home screen) Hold down Fn key, then press Space key to switch input method

Enter symbol table Hold down Fn key, then press sym key to enter

emoticon table Confirm an option

> • Enter the next line (on edit mode) (1) The icons and illustrations in this guide are provided for informational

## Vibrate aler

Volume up/down

Scroll up/down (in News Feed or Music playing

Press to enter music function.

· Press to write message

Press to enter camera

Press to enter Facebook main menu.

## 1.2 Status bar icons (1)

Battery charge level.

Vibrate alert: your phone vibrates, but does not ring or beep with the exception of the alarm. Bluetooth status (Activated).

Bluetooth status (Connected to an audio device)

lava status (Activated).

Headset connected. Call forwarding activated: your calls are forwarded.

## Alarm or appointments programmed

Level of network reception

Missed calls

Call in progress

Stopwatch is active

Radio is on Email unread.

> WAP messages Roaming.

SD card scanning in progress

SD card scanning completed. SIM card unavailable.

Line switching (1): indicates the selected line

GPRS connection status (Activated). **GPRS** connecting

EDGE connecting

EDGE attached

Music active. MMS receipt in progres

(i) Depending on your network operator

Sending a MMS Silence mode: your phone does not ring, beep or vibrate with the exception of the alarm.

(Flickering) Message list is full: your phone cannot accept any new messages. You must access the message list and delete at least one message on your SIM card.

Flight mode.

Sending a SMS.

SMS unread.

### 1.3 Home screen

You can customize your Home screen by selecting "Personalize" through Right softkey.

I.3.1 Widget bar

Widgets are convenient shortcuts for quick access from the Home

## 1.3.2 Change wallpaper

You can select a folder to choose one image as favorite wallpaper by selecting "Change wallpaper".

## Getting started......



### Inserting or removing the SIM card

your phone and remove battery before inserting or removing the SIM



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press and slide it out.

### Installing or removing the battery







Insert and click the battery into place, then close the telephone cover Unclip the cover, then remove the battery.

## 2.I Set-up

### Removing or installing the back cover



## You must insert your SIM card to make phone calls. Please power off 2.2 Power on your phone

Charging the battery

Hold down the \_\_\_\_\_ key until the telephone powers on.

### 2.3 Power off your phone

Hold down the — o key from the Home screen.

# Making a call ......

Connect the battery charger to your phone and outlet respectively

To reduce power consumption and energy waste, when

battery is fully charged, disconnect your charger from the

plug; switch off Wi-Fi, Bluetooth or background-running

applications when not in use; reduce the backlight time, etc.

Standard charge

Dial the desired number then press the - key to place the call. The number you entered can be saved to Contacts by selecting "Save". If you make a mistake, you may press Delete key to delete the incorrect digits one by one, or you may press and hold Delete

To hang up the call, press the --- o key.

## 19.1 Calendar...

Once you enter this menu from main menu, there is a monthlyview calendar for you to keep track of important meetings appointments, etc. Days with events entered will be marked in

Access this feature by selecting "Calculator" from the main menu. Enter a number, select the type of operation to be performed using the navigation keys, and enter the second number, then select "= to display the result.

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material or technical specification without prior notice.

Prolonged exposure to music at full volume on the music playe

2012-6-8 112:11:00

key to multi-select recipients from Contacts.

An SMS will be converted to MMS automatically when images, videos audio, slides or attachments are inserted; Subject, CC/BCC/email





You may access this menu using the following options: · Access from the main menu by selecting "Messages".

In conversational on mode, you can view chat history in chronological order. In conversational off mode you may have access to the following folders: Inbox, Outbox, Sent, Drafts, Broadcast SMS, Empty folder, Templates, Settings. Conversational view mode is set as default. You may switch to conventional mode by selecting "Options\Settings\ Conversational mode\On (Off)".

IP4295\_838\_QG\_Eng\_USA\_01\_120608.indd 1

## 5.3 Write message

and its affiliates

You can select "Messages\Write message" from the main menu or press mr from the keypad directly to write text/multimedia message. One or more recipients can be added from contact list and you can remove a recipient by pressing Delete key. Press "Contacts" through

address is added; or the message contains more than 8 pages of text.



cause multiple SMS to be sent to your recipient.



Your phone has an email client with the settings pre-defined for a few popular email services like - Gmail, Yahoo, AOL, etc. Besides this, you can set up other POP3 or IMAP4 email accounts that you may be

Prolonged exposure to music at full volume on the music player

Use only headphones recommended by TCT Mobile Limited

may damage the listener's hearing. Set your phone volume safely.

An SMS message of more than a certain number of 7.2 Adding a contact characters (the number of characters depends on your anguage) will be charged as several SMS. An MMS age containing photos and/or sounds may also be billed as more than one message. Specific letters (accent) will increase the size of the SMS, this may

### Access You can access the function using the following options:

• Press — key from Home screen

## "Ontions\Create contact"

You can access to this function by selecting "Contacts" from the main

7.1 Consulting your contacts

## Select from main menu

8.2 Available options

Select from widget bar, and then enter the sub-menu you

When you press "Options", you can have access to Send message,

Dial, Missed calls, Call settings, Edit before call, Delete, etc.

# Media applications .....

listen to it while running other applications.

Depending on your network operator and market

You can access this feature from the main menu by selecting "Music" or directly press left music key. You will have full flexibility of managing music both on your mobile

### 9.2 Image.. You can add a new contact to phone or SIM card by selecting

to be shown in list, slide, set as wallpaper, power on/off display and inbox, Settings. incoming call image or sent by MMS, Email, Bluetooth, or send to

play, send, set as power on/off display, delete, rename, sort, etc.

## Contains all video clips both in phone and SD card and enables you to

Your phone is equipped with a radio (1) with RDS (2) functionality. You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display, if you tune to stations that offer Visual Radio service. You can

The quality of the radio depends on the coverage of the radio station in

WEB not only gives you the full Web experience where you stay in touch with your friends, obtain information, do your online banking

## etc., but also saves time by using compressed web pages.

Access WAP options: Homepage, Bookmarks, Go to URL, Open A library links to the images in "My creations" in phone and SD card file, Last web address, Recent pages, Offline pages, Service

## 0.3 News....

It is a huge time saver providing news updates from a website in a Once subscribed to a channel, it gives you the ability to track and manage all your favorite RSS content on your mobile phone at

## 10.4 Weather...

Your phone is equipped with a weather function for consulting up to 3-day forecast of favorite cities.

10.5 mTweet.... Twitter is a social networking and microblogging service that has gained notability and popularity worldwide. This feature enables phone

A bookshelf contains the electronic books (.txt and .pdb file only). users to exchange news updates and ideas with a community in the While reading the book, you may add bookmark, or reach the text by form of messages or posts. Posts are displayed on the author's profile searching words, phrases (Options\Find, Options\Jump to). page and delivered to the author's subscribers or followers.

To open an account online, please go to: http://m.twitter.com.

charged in roaming states

Depending on your network operator. May cause additional network

Facebook.

Your ALCATEL ONE TOUCH phone may include (1) some Java<sup>T</sup> applications and games. You can also download new applications and games to your phone. Apps store is an online software store, where you can download and

customize your Home screen.

# Facebook .....

Facebook is a social utility that connects people with friends and others who work, study and live around them. You can select "Facebook" in main menu or press @ key on the keypad to enter the Facebook page, then you can access to News Feed, Me, Messages,

# Entertainment.....

Friends, Photos, Search, Notice, Events.

13.1 Stopwatch.. The stopwatch is a simple application for measuring time with the possibility to register several results and suspend/resume

13.2 Ebook

Your mobile phone is fitted with a camera for taking photos and shooting videos that you can use in different ways: store them in your "File manager\My creations".

send them in a multimedia message (MMS) to a mobile phone or an email address. send them directly by MMS, Email, Bluetooth, or send to

select them as incoming call image to a contact in your Contacts. transfer them by data cable or microSD card to your computer.

(i) Depending on your country or your operator

With this menu, you may personalize ringtones for different events and environments.

## You will have an access to all audio and visual files stored in phone or SD card in File manager. You can access a number of items with this

option: My audios, My images, My videos, Ebook, My creations, Others, Phone, SD card and Memory status. Inserting the SD card:



To release the microSD card holder, slide it in the direction of the arrow and lift it. Then insert the microSD card with the golden contact downward. Finally, turn down the microSD holder and slide it in the opposite direction to lock it.

# **Bluetooth**™.

Access this feature by pressing "Menu" through Left softkey from the



To access this function, press "Menu" to enter the main menu, and

19.2 Calculator .....

ALCATEL is a trademark of Alcatel-Lucent

TCT Mobile Limited reserves the right to alter

may damage the listener's hearing. Set your phone volume safely. Use only headphones recommended by TCT Mobile Limited and its affiliates.

Safety and use.....

We recommend that you read this chapter carefully before using your

mobile phone. The manufacturer disclaims any liability for damage.

which may result as a consequence of improper use or use contrary

iven that studies show that using a mobile phone while driving a

(car kit, headset...), drivers are requested to refrain from using their

mobile phone when the vehicle is not parked. Check the laws and

to music or to the radio. Using a headphone can be dangerous and

When switched on, your mobile phone emits electromagnetic waves

that can interfere with the vehicle's electronic systems such as ABS

do not place your mobile phone on top of the dashboard or within

check with your car dealer or the car manufacturer to make sure

that the car's electronic devices are shielded from mobile phone RF

You are advised to switch off the mobile phone from time to time to

Remember to abide by local authority rules of mobile phone use on

Operational Warnings: Obey all posted signs when using mobile

Follow Instructions to Avoid Interference Problems: Turn off your

so. In an aircraft, turn off your mobile device whenever instructed to

do so by airline staff. If your mobile device offers an airplane mode or

use, mobile phones can interfere with other electrical or electronic devices.

similar feature, consult airline staff about using it in flight.

mobile device in any location where posted notices instruct you to do

anti-lock brakes or airbags. To ensure that there is no problem

devices may be prohibited or restricted in certain areas

icle constitutes a real risk, even when the hands-free kit is used

to the instructions contained herein.

TRAFFIC SAFFTY:

forbidden in some areas.

an airbag deployment area,

CONDITIONS OF USE

optimize its performance.

devices in public areas

or equipment using radio frequency.

You can create a note in text format by accessing "Notes"

Accessing "Memo" from the main menu allows you to make voice or sound recordings.

19.5 Tasks... Enables you to easily manage and track the progress of a task with priorities. All the tasks will be sorted by due date.

19.6 Alarm ... Your mobile phone has a built-in alarm clock with a snooze feature.

19.7 Clock. The World clock shows current local time and the time zone in different cities.

198 Converter

You can use the Weight and Length conversion by selecting the uni you wish to convert, then press to input the digits. Finally confirm with "OK"

From the main menu, select the menu icon and select the function of your choice in order to customize your telephone: Phone settings, Call settings, Security, Networks, Connectivity, Check software undate.

Making the most of your mobile.....

You can download PC Suite for free from the website (www.

alcatelonetouch.com). The PC suite includes: You can backup the important data in your mobile and restore them

GPRS moder

Use your mobile phone to connect PC to the internet. Multimedia Personalization

Customize your mobile with images, animations and melodies Messages

You can compose SMS/MMS easily on your PC and transfer them to

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Bluetooth SIG, Inc. and any use of such marks by TCT

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trademarks and trade names are those of their

ONE TOUCH 838 Bluetooth QD ID

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Twitter and the T Logo are trademarks of Twitter, Inc.,

The Wi-Fi Logo is a certification mark of the Wi-Fi

Microsystems, Inc. in the U.S. and other countries.

... and are used under license.

and are used under license.

microSD Logo is a trademark.

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your phone. Supported Operating Systems Windows XP/Vista/Windows 7.

**ONE TOUCH Upgrade** 

Using ONE TOUCH Upgrade tool you can update your phone's software from your PC.

Download ONE TOUCH Upgrade from ALCATEL ONE TOUCH website (www.alcatelonetouch.com) and install it on your PC. Launch the tool and update your phone by following the step by step instructions (refer to the User Guide provided together with the

All personal information will be permanently lost following the update process. We recommend you backup your personal data using PC Suite before upgrading.

Supported Operating Systems Windows XP/Vista/Windows 7

Webcam<sup>(</sup>

You can use your phone as a webcam for instant messaging on you Connect your phone to PC via USB cable

 Go to "My computer" folder on your PC and find USB video device (Under Scanners & Cameras)

Latin input mode ......

There are two text entry methods that can be used to write

- Normal; this mode allows you to type a text by choosing a letter or a sequence of characters

- CooTek mode; this mode can perform predictive input in hardware

Keypad inputting:

keypad and supports multi-language input

Press once: Input a capital letter Press twice: Lock the keyboard in capital letter input

Press twice: Lock the keyboard in top-half key input

Press once: Input a top-half key character

Press and hold: Input top-half characters only until key

Press once: Delete one by one Press and hold: Delete all

> Press once: Enter a space and confirm an option Press and hold: Access language list Hold down Fn key, then press Space key to select

input method Enter the next line

Enter symbol table Hold down En key, then press sym key to enter emoticon table

Switch the mobile phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive When the mobile phone is switched on, it should be kept at least 15

cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the mobile phone you should hold it against the ear on the opposite side to the device, if any. Read and follow the directions from the manufacturer of your

implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider. To avoid hearing impairment, answer the call before holding your

regulations on the use of wireless mobile phones and their accessorimobile phone to your ear. Also move the handset away from your ear in the areas where you drive. Always obey them. The use of these while using the "hands-free" option because the amplified volume might cause hearing damage. When driving, do not use your mobile phone and headphone to listen

It is recommended to have proper supervision while small children use your mobile phone. When replacing the cover please note that your mobile phone may

contain substances that could create an allergic reaction. Always handle your mobile phone with care and keep it in a clean and Do not allow your mobile phone to be exposed to adverse weather

or environmental conditions (moisture humidity rain infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F) (the max value depends on device, materials and housing paint/texture).

Over 55°C (131°F) the legibility of the mobile phone's display may be impaired, though this is temporary and not serious. Do not open or attempt to repair your mobile phone yoursel

Do not drop, throw or try to bend your mobile phone Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your mobile phone model TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your mobile phone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products. Switch the mobile phone off when you are in health care facilities, except Remember to make back-up copies or keep a written record of all in designated areas. As with many other types of equipment now in regular important information stored in your mobile phone.

use of the mobile phone

When abroad, check that the voltage input is compatible

Try connecting at a later time if the network is overloaded

printed on your warranty card or box

Check your phone's Internet connecting settings

Invalid SIM card

Check the battery power level, charge for at least 20 minutes

My phone has not responded for several minutes

Remove the battery and re-insert it, then restart the phone

My phone turns off by itself

Check whether your phone is locked when not in use, and make sure you don't accidentally turn off your phone when locking it by pressing

My phone cannot charge properly Make sure you are using an ALCATEL ONE TOUCH battery and

Make sure your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the

Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen

flashing lights on the mobile phones. All persons should discontinu consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary novements, or disorientation. To limit the likelihood of suc toms, please take the following safety precautions: Play at the farthest distance possible from the screen When you play games on your mobile phone, you may experience occasional discomfort in your hands arms shoulders neck or other parts.

of your body. Follow these instructions to avoid problems such as endinitis, carpal tunnel syndrome, or other musculoskeletal disorders: Take a minimum of a 15-minute break every hour of game playing. for these items of equipment

 If your hands, wrists, or arms become tired or sore while playing stop and rest for several hours before playing again. If you continue to have sore hands, wrists, or arms during or after

Some people may suffer epileptic seizures or blackouts when exposed

to flashing lights, or when playing video games. These seizures or

blackouts may occur even if a person never had a previous seizure or

blackout. If you have experienced seizures or blackouts, or if you have

a family history of such occurrences, please consult your docto

before playing video games on your mobile phone or enabling a

flashing-lights feature on your mobile phone. Parents should monitor

their children's use of video games or other features that incorporate

playing, stop the game and see a doctor. Prolonged exposure to music at full volume using the music player may damage your hearing. Set your mobile phone's volume to it's

owest setting prior to inserting headphones in your ears and adjust the volume to your preference. Only use headphones that are recommended by TCT Mobile Limited and it's affiliates.

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile phone. Pursuant to such laws and regulations, it may be trictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or istribute them, as this may be considered to be an invasion of

is the user's sole responsibility to ensure that prior authorization be ned, if necessary, in order to record private or confidential ations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper

They should be used for this purpose only.

Check that you have subscribed to this service with your operator

Your caller has concealed his/her name or number

I cannot find my contacts Make sure your SIM card is not broke

includes this service

cannot be dialed

a foreign country

personal directories)

in "My numbers"

I cannot access my voicemail

Try later if the network is busy

I am unable to send and receive MMS

Make sure your SIM card is inserted properly Import all contacts stored in SIM card to phone

The sound quality of the calls is poor

I am unable to add a contact in my contacts

My callers are unable to leave messages on my voicemail

Contact your network operator to check service availability

You can adjust the volume during a call by pressing the key

Check the network strength Make sure that the receiver, connector or speaker on your phone

ONE TOUCH PC Suite installation Make sure that you're using the right cable from the box I am unable to use the features described in the manual

I am unable to download new files

Select the microSD card as the location to store downloaded

When I select a number from my contacts, the number The phone cannot be detected by others via Bluetooth

to other users Make sure that the two phones are within Bluetooth's detection Make sure that you have selected the country prefix when calling

How to make your battery last longer

After a partial charge, the battery level indicator may not be exact

Wait for at least 20 minutes after removing the charger to obtain an exact indication

Switch on the backlight upon request

increase their auto-check interval

used for a long time



The World Health Organization (WHO) considers that present

As mobile devices offer a range of functions, they can be used in scientific information does not indicate the need for any special positions other than against your ear. In such circumstances the device precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body. (fact sheet n°193). Additional WHO information about electromagnet fields and public health are available on the following website: http:// www.who.int/peh-emf.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the Obigo® FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver Connect the equipment into an outlet on a circuit different from

that to which the receiver is connected.

Consult the dealer or an experienced radio/ TV technician for Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to

operate the equipment. For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement: This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful

For other devices, they bear the following statemen This device complies with Part 15 of the FCC Rules, Operation i

subject to the following two conditions: (1) this device may not cause harmful interference

(2) this device must accept any interference received, including interference that may cause undesired operation.

Your mobile phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

• LICENCES

Micro

Hearing Aid Compatibility

will be compliant with the guidelines when used with headset or usb device users in finding mobile phones that may be compatible with data cable. If you are using another accessory ensure that whatever their hearing devices. product is used is free of any metal and that it positions the mobile This device is HAC M3 compatible

For more information please refer to «Hearing Aid Compatibility with Mobile Phones» leaflet or visit our website http://www alcatelonetouch com

The using of webcam may vary according to the operating system of your

General information ......

Website: www.alcatelonetouch.com Facebook: http://www.facebook.com/alcatelonetouchus Twitter: http://www.twitter.com/alcatel.ltouch

Hot Line Number: In the United States, call 877-702-3444 for technical support. On our Internet site, you will find our FAO (Frequently Asked Questions) ection. You can also contact us by e-mail to ask any questions you may

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelonetouch.com

Protection against theft()

our mobile phone is identified by an IMEL (mobile phone serial number) shown on the packaging label and in the product's memory. end that you note the number the first time you use your obile phone by entering \*#06# and keep it in a safe place. It may be requested by the police or your operator if your mobile phone is

There may be certain differences between the user manual description and the mobile phone's operation, depending on the software release of your mobile phone or specific operator services.

Contact your network operator for service availability

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be orne by the operator exclusively.

**Alcatel Mobile Phones** Your mobile phone is rated: «For Hearing Aid», to assist hearing Limited Warranty.....

> TCT Mobile North America LTD warrants to the original retail ourchaser of this wireless device, that should this product or part thereof during normal consumer usage and condition, be proven to be defective in material or workmanship that results in product failure within the first twelve (12) months from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s).

Batteries power adapters and other accessories sold as in box items are also warranted against defects and workmanship that results in product failure within the first six (6) months period from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) and the company's ption without charge for parts or labor directly related to the

The limited warranty for your wireless device will be voided if any of ompliance with the instructions for use or installation, or with

Your cellphone is a transceiver that operates on GSM Quadband (850/900/ technical and safety standards applicable in the geographical area where your mobile phone is used: Connection to any equipment not supplied or not recommended by

> Modification or repair performed by individuals not authorized by TCT. Mobile or its affiliates;

· Acts of god such as Inclement weather, lightning, power surges, fire. humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation; · Removal or altering of the wireless devices event labels or serial

numbers (IMFI):

· Damage from exposure to water or other liquids, moisture, humidity excessive temperatures or extreme environmental conditions sand excess dust and any condition outside the operating guidelines; Defects in appearance, cosmetic, decorative or structural items such as

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCT Mobile or any of its affiliates be liable for incidental or consequential damages of any nature whatsoever, including but not limited to commercial loss, to the full extent those damages can be disclaimed by law. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

How to obtain Support: Contact the customer care center by calling (877-702-3444) or going to www.alcatelonetouch.com. We have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for service. In the case that your wireless device is no longer covered by this limited warranty due to time or condition we have other options that you may utilize our out of warranty repair options.

To obtain hardware repairs or replacement within the terms of this warranty, contact TCT Mobile to get an RMA number, include a copy of the original proof of warranty coverage (e.g. original copy of the dated bill of sale, invoice), the consumer's return address, your wireless carrier's name, alternate daytime mobile phone number, and email address with a complete problem description. Only ship the wireless device. Do not ship the SIM card, memory cards, or any other accessories such as the power adapter. You must properly package and ship the wireless device to the repair center.

TCT Mobile is not responsible for wireless devices that do not arrive at the service center. Upon receipt, the service center will verify the warranty conditions, repair, and return your wireless device to the

## Troubleshooting..... Before contacting the service center, you are advised to follow the

You are advised to fully charge ( iii ) the battery for optimal

Avoid storing large amounts of data in your phone as this may affect

Use User Data Format and the ONE TOUCH Upgrade tool to perform phone formatting or software upgrading, (to reset User Data format, hold down # while simultaneously pressing the power on/off key). ALL User phone data: contacts, photos, messages and files, downloaded applications like Java games will be lost permanently. It is strongly advised to fully backup the phone data and profile via PC suite before doing formatting and upgrading.

and carry out the following checks:

My phone is frozen or cannot switch on Check the battery contacts, remove and reinstall your battery, then turn your phone on

If it still does not work, please use User Data Format to reset

Restart your phone by pressing and holding the --- o key

the power key Check the battery charge level

the charger from the box

Make sure charging is carried out under normal conditions (0°C The caller's name/number does not appear when a call is (32°F) to +40°C (104°F))

My phone cannot connect to a network or "No service" is

Try connecting in another location Verify the network coverage with your operato

Check with your operator that your SIM card is valid Try selecting the available network(s) manually

My phone cannot connect to the Internet Check that the IMEI number (press \*#06#) is the same as the on

Make sure that the internet access service of your SIM card is

Make sure you are in a place with network coverage Try connecting at a later time or another location

> Make sure the SIM card has been correctly inserted Make sure the chip on your SIM card is not damaged or scratched Make sure the service of your SIM card is available

Unable to make outgoing calls Make sure you have dialed a valid number and press — ke

For international calls, check the country and area codes Make sure your phone is connected to a network, and the network is not overloaded or unavailable Check your subscription status with your operator (credit, SIM

card valid, etc.) Make sure you have not barred outgoing calls

Make sure that your phone is not in flight mode

Unable to receive incoming calls Make sure your phone is switched on and connected to a network

(check for overloaded or unavailable network) Check your subscription status with your operator (credit, SIN card valid, etc.)

Make sure you have not forwarded incoming calls Make sure that you have not barred certain calls

Check your phone memory availability as it might be full Make sure that your phone is not in flight mode Contact your network operator to check service availability and check MMS parameters

sure that the mobile phone is switched off. Observe the following precautions for battery use Do not attempt to open the battery (due to the risk of toxic fumes

Before removing the battery from your mobile phone, please make

BATTERY AND ACCESSORIES:

at temperatures above 60°C (140°F)

In European Union countries:

for them to be recycled.

Program at www.recvo

CHARGERS

recommended by TCT Mobile Limited and/or its affiliates.

Collection bins at points of sale.

the environment, so that their components can be reused.

this sign must be brought to these collection point

In non European Union jurisdictions:

ACCORDING TO THE INSTRUCTIONS

of: 0°C (32°F) to 40°C (104°F).

to collection points at the end of their life.

Municipal waste disposal centers with specific bins

These collection points are accessible free of charge. All products with

Items of equipment with this symbol are not be thrown into ordinary

bins if your jurisdiction or your region has suitable recycling and

In the United States you may learn more about CTIA's Recycling

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY

AN INCORRECT TYPE. DISPOSE OF USED BATTERIES

Home A.C./ Travel chargers will operate within the temperature range

The chargers designed for your mobile phone meet with the standard

for safety of information technology equipment and office equipment

purchased in one jurisdiction may not work in another jurisdiction.

collection facilities; instead they are to be taken to collection points

and hurns)

· RADIO WAVES: THIS MOBILE PHONE MEETS THE GOVERNMENT'S

REQUIREMENTS FOR EXPOSURE TO RADIO WAVES. Do not puncture, disassemble or cause a short-circuit in a battery. Do not burn or dispose of a used battery in the garbage or store it Your mobile phone is a radio transmitter and receiver. It is designed

and manufactured not to exceed the emission limits for exposure to Batteries must be disposed of in accordance with locally applicable radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the ental regulations. Only use the battery for the purpose for general population. The guidelines are based on standards that were which it was designed. Never use damaged batteries or those not eveloped by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guideline This symbol on your mobile phone, the battery and the

accessories means that these products must be taken all persons, regardless of age and health. he exposure standard for mobile phones employs a unit o measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Industry Canada, is I.6 W/kg averaged over I gram of body tissue. They will then be recycled, preventing substances being disposed of in Tests for SAR are conducted using standard operating position with the mobile phone transmitting at its highest certified powe level in all tested frequency bands.

include a substantial safety margin designed to ensure the safety of

Characteristics of power supply (depending on the country)

Travel charger: Input: 100-240 V, 50/60 Hz, 0.15 A

Lithium 1000 mAh

Output: 5V 550 mA

Although the SAR is determined at the highest certified power level, the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the mobile phon Before a mobile phone model is available for sale to the public, compliance with national regulations and standards must be shown. The highest SAR value for this model mobile phone when tested is 0.8 N/Kg for use at the ear and 0.784 W/Kg for use close to the body While there may be differences between the SAR levels of variou mobile phones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the mobile phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 1,5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. Additional information on SAR can be found on the Cellular

use. Due to different applicable electrical specifications, a charger you unications & Internet Association (CTIA) Web site: http:/ www.phonefacts.net

Verify the server center number or your MMS profile with you

The server center may be swamped, try again later The flickering icon is displayed on my standby screen

You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

SIM card PIN locked

Contact your network operator to obtain the PUK code (Personal Unblocking Key)

I am unable to connect my phone to my computer Install ALCATEL ONE TOUCH PC suite first of all Check that your computer meets the requirements for ALCATE

Check with your operator to make sure that your subscription Make sure there is sufficient phone memory for your download

Make sure this feature does not require an ALCATEL ONE TOUCH Check your subscription status with your operator

Make sure that Bluetooth is turned on and your phone is visible Make sure that you have correctly recorded the number in you

Make sure you follow the complete charge time (minimum ) Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your professional or

Extend the email auto-check interval for as long as possible Update news and weather information on manual demand, or Make sure your operator's voicemail number is correctly entered

Exit background-running Java applications if they are not being

Deactivate Bluetooth when not in use

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