# **Ouick Start Guide**

For more information about how to use the phone, please go to www.alcatelonetouch.com to download complete user manual (English version only). Also on our website you can find helpful FAQs (English version only).

Prolonged exposure to music at full volume on the music player may damage the listener's hearing. Set your phone volume safely. Use only headphones recommended by TCT Mobile Limited and its affiliates.

## **ALCATELONe**touch

# Calls .....

### Dial the desired number then press the - key to place the call. For dual SIM model, you can select either SIM1 or SIM2 when you wish to place a call (1). If you make a mistake, you

To hang up the call, press the — key.

### Making an emergency call

If your phone is covered by the network, dial emergency number and press the - key to make an emergency call. This works even without a SIM card and without typing the PIN code or unlocking the keypad.

can delete the incorrect digits by pressing the right softkey.

## 3.2 Calling your voicemail (2)

To access your voicemail, hold down the wkey.

## 3.3 Receiving a call

When you receive an incoming call, press the \_\_ key to talk and then hang up using the - key.

## 3.4 Available functions during the call

During a call, you can use your directory, your calendar, text messages, etc. without hanging up or dropping the call.

(I) ONE TOUCH 595D only.

(2) Contact your network operator to check service availability

English - CJB24T0ALAAN

## Your mobile.....

ALCATEL

9 8 8 =

**888** 

4.1 Consulting your contacts

and select the 🔼 icon from the menu.

"Options" softkey, select "Add contact"

SIM2 are available in this menu (1)

4.2 Adding a contact

5.1 Create message

(MMS only).

(I) ONE TOUCH 595D only.

To access the **contacts** from the main screen, press the \(\bigcap\) key

For dual SIM model, the complete contacts of both SIMI and

Select the directory in which you wish to add contact, press the

Messaging.....

or SIM2 directory (1). You can type a message and you can also Pokes, etc.

Specific letters (accent) will increase the size of the

SMS, this may cause multiple SMS to be sent to your

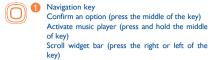
modify a predefined message in **Templates** or customize your

message by adding pictures, photos, sounds, titles, etc (only

available while editing a MMS). While writing a message, select

"Options" to access all the messaging options. You can save

your messages that you send often to **Draft** or **Templates** 



Answer Send a call In idle screen Access call log (Redial) Activate fake call (press and hold ) During MP3 Playing:

Switch between Headset and speaker (press and Switch on/Switch off the telephone (press and

End call Return to idle screen Left softkey: Menu (press in idle screen)

Lock the screen (press and hold in idle screen when slider is closed) Right softkey: Contacts (press in idle screen)

6 Access your voicemail (press and hold in idle

ONE TOUCH Mail ..

Web.....

Facebook.....

Not only does Opera Mini give you the full Web experience

where you stay in touch with your friends, obtain information,

do your online banking etc., but it is also designed to save time

The **ONE TOUCH Mail** is a unique messaging service that will Twitter is a social networking and microblogging service that has

enable you to send and receive email messages directly from gained notability and popularity worldwide. This feature enables

\_\_\_\_\_\_\_\_\_\_\_\_\_\_ In edit mode: Press: input space Press and hold: switch language

your mobile device.

by using compressed web pages.

http://m.facebook.com

## I.I Keys

Press to access shortcuts Fn + P: Access to Profiles Fn + O: Access to Time and date

Fn + S: Access to Notes Press once to input top-half character

Press twice to lock top-half character inputting character inputting mode

Popup symbol page to select special character by navigation key

Delete one by one Delete quickly (press and hold) I.2 Main screen icons (1)

Bluetooth status (Connected to an audio device

(1) The icons and illustrations in this guide are provided for information

Access this feature from the main menu by selecting "Media\

Music". You will have full flexibility of managing music both on

Your phone is equipped with a radio (1) with RDS (2) functionality.

channels or with parallel visual information related to the radio

program on the display if you tune to stations that offer Visual

Radio service. You can listen to it while running other

Settings .....

Only keep SIM1 active.

From the main menu, select the menu icon and select the

settings, Security, Network, Connectivity.

Only SIM2 activated Only keep SIM2 active.

(1) The quality of the radio depends on the coverage of the radio station in

Depending on your network operator and market

Dual SIM settings (3)

Only SIM1 activated

that particular area.

(3) ONE TOUCH 595D only.

Headset connected. Keypad locked.

Alarm or appointments programmed

Missed calls

WAP alerts

SIM card missing.

microSD card available.

Sending a MMS. MMS receiving.

purposes only

11.2 Music

on the author's profile page and delivered to the author's You can use the application as a traditional radio with saved

Depending on your network operator

your mobile and memory card.

Silence mode: your phone does not ring, beep or vibrate

## Getting started......

## 2 | Set-up Removing and installing the back cover



Removing and installing the battery



Inserting and removing the SIM card





Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out.

the possibility to register several results and suspend/resume

## 13.9 Bluetooth™

Access this feature by pressing ( ) to enter the main menu, then selecting "Tools\Bluetooth".

### 13.10 Call log

Answered call(s).

number/name, ringtone, contact photo at a scheduled time. It helps you to politely escape from social situations at any time you wish. This call can be rejected by - key.

### Settings • Predefined settings of Caller name/number Call time, Ringtone, Image (Contact photo).

After accessing Voice reminder, you may select Create voice

The World clock shows current local time and the time zone in

## 13.6 World clock

The stopwatch is a simple application for measuring time with

## Your mobile phone has a built-in alarm clock with a snooze 13.8 Unit convertor

You can access your call memory by pressing \_\_ from the idle screen, and you will see Outgoing call(s), Missed call(s) and

## 13.11 Fake call

This program enables you to call yourself by simulating a caller

Activate • Activate a fake call by "Tools\Fake call\ Activate" or by a long press of the \\_ key on the main screen. The call will then be made

at the predetermined time.

Applications ......

up to 3-day forecasts of favorite cities.

IMAP4 email accounts that you may be using.

applications and games to your phone.

Select "Java applications" to launch applications.

14.4.1 Java applications

14.3 Email

Depending on your country

Your phone has an email client with the settings predefined for a

Your ALCATEL ONE TOUCH phone may include (1) some

Java™ applications and games. You can also download new

It is a huge time saver providing news updates from a website in a simple form. Once subscribed to a channel, it gives you the ability to track and manage all your favorite RSS content on your mobile phone at anytime, anywhere!

### View detailed information of the trusted certificates supported 14.2 Weather

by your phone. Your phone is equipped with a weather function for consulting

## 145 WAP

pages, Offline pages, Go to URL, Service inbox,

### few popular email services like - GoogleMail, Windows live, 14.6 Services Yahoo, AOL, etc. (1) Besides this, you can set up other POP3 or

Contact your network operator to check service availability.





phone or memory card in File manager. You can access a number of items with this option: My audios, My images, My photos, My videos, Other files, Phone, Memory card and Memory status.

Depending on your network operator

IP4131\_595\_595D\_QG\_Eng\_USA\_05\_120426.indd 1

From the main menu select "Messaging" to create text/ Facebook is a social utility that connects people with friends and

multimedia message. For dual SIM model, you can type a others who work, study and live around them. It provides a

message and select to send it to a recipient in either the SIMI number of features with which users interact, such as Wall,

# 

mode, then press once to unlock top-half 🔐 📵 In edit mode:

Move cursor to the next line

Switch the uppercase and lowercase (in edit

mTweet.....

phone users to exchange news updates and ideas with a

To open an account online, please go to: http://m.twitter.com

Your mobile phone is fitted with a camera for taking photos and

send them in a multimedia message (MMS) to a mobile

select them as incoming call image to a contact in your

shooting videos that you can use in different ways:

send them directly by Email or Bluetooth

phone or an email address.

customize your main screen.

II.I Video

store them in your "File manager\My photos".

You can record video clips after you enter this menu.

Camera.....

community in the form of messages or posts. Posts are displayed

Battery charge level

Vibrate alert: your phone vibrates, but does not ring or

Flight mode In ONE TOUCH 595:

Call forwarding activated: your calls are forwarded.

Level of network reception

GPRS connection status (Activated

with the exception of the alarm.

SMS unread.

MMS unread

Email unread.

Voicemail message arrived.

GPRS connecting.

## In ONE TOUCH 595D:

Call forwarding activated: your calls are forwarded. Buff Buff Level of network reception.

G GPRS connection status (Activated)

G GPRS connecting.

1 2 Voicemail message arrived.

## ONE TOUCH 591



ONE TOUCH 595D



# 13.7 Stopwatch

Once you enter this menu from Tools, there is a monthly-view calendar for you to keep track of important meetings. appointments, etc. Days with events entered will be marked in

Tools.....

You can create a note in text or voice format by accessing "Tools\Notes" from the main menu

### function of your choice in order to customize your telephone: Profiles, Slider settings, Phone settings, Blacklist, Call

Enter a number, select the type of operation to be performed, and enter the second number, then press "=" to display the

## 13.5 Voice reminder

reminder to record a sound file.

different cities

Dual SIM activated Keep both of your SIM cards

## Charging the battery

Universal charger

respectively.

battery is flat.

connecting the charger.

(avoid electric extension cables)

fully charge the battery ( ).

hacklight time, etc.

Connect the battery charger to your phone and outlet

The charging may take about 20 minutes to start if the

Make sure the battery is correctly inserted before

The outlet must be near to the phone and easily accessible

When using your telephone for the first time, charge the

battery fully (approximately 3 hours). You are advised to

To reduce power consumption and energy waste, when

battery is fully charged, disconnect your charger from the

plug; switch off Bluetooth when not in use; reduce the

The charge is complete when the animation stops.

Be careful not to force the plug into the socket.

2.4 Home screen

2.2 Power on your phone

2.3 Power off your phone

Hold down the \_\_\_ key until the phone powers on.

Hold down the \_\_\_\_ key from the main screen.

-Status Bar Status/Notification indicators

-Widget Bar

to your Idle Widget Bar for quick view or access Press the right or left of Navigation

You may also customize widget bar by Settings/Phone settings/Widget

You can add your favorite application

14.4.2 Java settings This menu allows you to manage Java settings, in which you may set Audio, Backlight, Vibration and Heap size.

## 14.4.3 Java network

This menu allows you to select the network for Java. 14.4.4 Trusted certificates

Access Wap options: Homepage, Bookmarks, Recent

## 14.7 Synchronization

File manager ...



2012-4-26 Lvnn 10:29:19











### Inserting the memory card:









To release the microSD card holder, slide it in the direction of the arrow and lift it. Then insert the microSD card with the golden contact downward. Finally, turn down the microSD holder and slide it in the opposite direction to lock it.



Do not support hot plugging for microSD card.

# Making the most of your mobile......

You can download software upgrade for free from the website. The PC suite includes:

### Backup/restore

restore them when needed

### GPRS modem

## **General information......** Alcatel Mobile Phones

- Facebook: http://www.facebook.com/alcatelonetouchus:
- technical support

On our Internet site you will find our FAO (Frequently Asked Ouestions) section. You can also contact us by e-mail to ask any

Your mobile phone is a transceiver that operates on GSM networks with 850 and 1900 MHz bands.

## Protection against theft (1)

Your mobile phone is identified by an IMEI (mobile phone serial number) shown on the packaging label and in the product's memory We recommend that you note the number the first time you use your mobile phone by entering \*#06# and keep it in a safe place. It may be requested by the police or your operator if your mobile

## Disclaimer

There may be certain differences between the user manual description and the mobile phone's operation, depending on the software release of your mobile phone or specific operator services

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

Customize your mobile with images, animations and melodies.

You can compose SMS/MMS easily on your PC and transfer them to your phone

## Supported Operating Systems

### ONE TOUCH Upgrade

Using ONE TOUCH Upgrade tool you can update your phone's software from your PC.

together with the tool)



backup your personal data using PC Suite before

· Connect your phone to PC via USB cable.

 Go to "My computer" folder on your PC and find USB video device (Under Scanners & Cameras).

The using of webcam may vary according to the operating system of your

other than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCT Mobile or any Limited Warranty..... of its affiliates be liable for incidental or consequential damages of any nature whatsoever, including but not limited to commercial oss, to the full extent those damages can be disclaimed by law TCT Mobile North America LTD warrants to the original retail Some states do not allow the exclusion or limitation of incidental purchaser of this wireless device, that should this product or or consequential damages, or limitation of the duration of implied part thereof during normal consumer usage and condition, be proven to be defective in material or workmanship that results warranties, so the preceding limitations or exclusions may not in product failure within the first twelve (12) months from the apply to you.

How to obtain Support: Contact the customer care center by calling (877-702-3444) or going to www.alcatelonetouch.com. We defect(s) will be repaired or replaced (with new or rebuilt parts) have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for service. In the case that your wireless device is no longer covered by this limited warranty due to time or condition we have other options that you may utilize our out of warranty repair options. o obtain hardware repairs or replacement within the terms of this warranty, contact TCT Mobile to get an RMA number include a copy of the original proof of warranty coverage (e.g original copy of the dated bill of sale, invoice), the consumer's return address, your wireless carrier's name, alternate daytime The limited warranty for your wireless device will be voided if any nobile phone number, and email address with a complete probler description. Only ship the wireless device. Do not ship the SIM Non-compliance with the instructions for use or installation, or card, memory cards, or any other accessories such as the power

> FCT Mobile is not responsible for wireless devices that do not arrive at the service center. Upon receipt, the service center will verify the warranty conditions, repair, and return your wireless device to the address provided.

## Safety and use.....

We recommend that you read this chapter carefully before using your mobile phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions

## TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle titutes a real risk, even when the hands-free kit is used (car kit, headset...), ers are requested to refrain from using their mobile phone when the vehicle is not parked. Check the laws and regulations on the use of wireless nobile phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in

When driving do not use your mobile phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden

When switched on, your mobile phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problen

- do not place your mobile phone on top of the dashboard or within an airbag deployment area.
- check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from mobile phone RF energy. CONDITIONS OF USE:

You are advised to switch off the mobile phone from time to time to optimize

Remember to abide by local authority rules of mobile phone use on aircrafts Operational Warnings: Obey all posted signs when using mobile devices in public

Follow Instructions to Avoid Interference Problems: Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile levice offers an airplane mode or similar feature, consult airline staff about using

Switch the mobile phone off when you are in health care facilities except in lesignated areas. As with many other types of equipment now in regular use, mobile phones can interfere with other electrical or electronic devices or equipment using radio frequency

tch the mobile phone off when you are near gas or flammable liquids Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere. When the mobile phone is switched on, it should be kept at least 15 cm from

any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the mobile phone you should hold it against the ear on the opposite side to the device, if any.

## Troubleshooting.....

Before contacting the service center, you are advised to follow the instructions below

- Avoid storing large amounts of data in your phone as this may affect its performance
- lownloaded applications like Java games will be lost permanently. It is strongly advised to fully backup the phone data and profile via PC suite before doing formatting and

- battery, then turn your phone on
- If it still does not work, please use User Data Format to

# reset the phone or ONE TOUCH Upgrade to upgrade

- Restart your phone by pressing and holding the key Remove the battery and re-insert it, then restart the phone
- If it still does not work, please use User Data Format to reset the phone or ONE TOUCH Upgrade to upgrade software

### My phone turns off by itself

 Check that your keypad is locked when you are not using your phone, and make sure power off key is not miscontacted due to unlocking keypad.

### When replacing the cover please note that your mobile phone may contain substances that could create an allergic reaction Always handle your mobile phone with care and keep it in a clean and dust-

Read and follow the directions from the manufacturer of your implantable

medical device. If you have any questions about using your mobile device with

To avoid hearing impairment answer the call before holding your mobile phone

to your ear. Also move the handset away from your ear while using the "hands-

It is recommended to have proper supervision while small children use your

your implantable medical device, consult your healthcare provider.

mobile phone

free" option because the amplified volume might cause hearing damage

Do not allow your mobile phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust,

sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F) (the max value depends on device materials Over 55°C (131°F) the legibility of the mobile phone's display may be impaired

though this is temporary and not serious. Do not open or attempt to repair your mobile phone yoursel Do not drop, throw or try to bend your mobile phone.

Use only batteries battery chargers and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your mobile

phone model.TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries. Your mobile phone should not be disposed of in a municipal waste. Please

check local regulations for disposal of electronic product Remember to make back-up copies or keep a written record of all importan

information stored in your mobile phone Some people may suffer epileptic seizures or blackouts when exposed to

shing lights, or when playing video games. These seizures or blackouts ma occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such rences, please consult your doctor before playing video games on your mobile phone or enabling a flashing-lights feature on your mobile phone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the mobile phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion eye or muscle twitching loss of awareness involuntary movements or disorientation. To limit the likelihood of such symptoms, please take the

 Play at the farthest distance possible from the screen When you play games on your mobile phone, you may experience occasiona

My phone cannot charge properly

battery and the charger from the box

Clean the battery contact if it's dirty

(0°C (32°F) to +40°C (104°F))

Try connecting in another location

on the screen

Invalid SIM card

comfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as tendinitis, carpal tunne syndrome, or other musculoskeletal disorders:

Make sure you are using an ALCATEL ONE TOUCH

Make sure your battery is inserted properly before plugging

Make sure that your battery is not completely discharged; if

the battery power is empty for a long time, it may take

around 20 minutes to display the battery charger indicator

Make sure charging is carried out under normal conditions

When abroad, check that the voltage input is compatible

## Unable to make outgoing calls

must be brought to these collection points.

- Make sure you have dialed a valid number and press the
- For international calls, check the country and area codes Make sure your phone is connected to a network, and the

Take a minimum of a 15-minute break every hour of game playing.

r several hours before playing again.

Mobile Limited and it's affiliates.

onsidered to be an invasion of privacy.

BATTERY AND ACCESSORIES:

emperatures above 60°C (140°F).

TCT Mobile Limited and/or its affiliates

n European Union countries:

Observe the following precautions for battery use:

he mobile phone is switched off.

the game and see a doctor.

If your hands, wrists, or arms become tired or sore while playing stop and rest

If you continue to have sore hands, wrists, or arms during or after playing, stop

Prolonged exposure to music at full volume using the music player may

damage your hearing. Set your mobile phone's volume to it's lowest

etting prior to inserting headphones in your ears and adjust the volume

to your preference. Only use headphones that are recommended by TCT

note that you must respect the laws and regulations in force in

diction or other jurisdiction(s) where you will use your mobile

egarding taking photographs and recording sounds with your mobile

take photographs and/or to record the voices of other people or any or

their personal attributes, and reproduce or distribute them, as this may be

It is the user's sole responsibility to ensure that prior authorization be

obtained if necessary in order to record private or confidential conversations

f your mobile phone (including the operator) disclaim any liability which may

Before removing the battery from your mobile phone, please make sure that

Do not attempt to open the battery (due to the risk of toxic fumes and

Do not burn or dispose of a used battery in the garbage or store it at

Batteries must be disposed of in accordance with locally applicable

environmental regulations. Only use the battery for the purpose for which

collection points at the end of their life:

Do not puncture disassemble or cause a short-circuit in a battery

was designed. Never use damaged batteries or those not recom

- Collection bins at points of sale

items of equipment

nvironment, so that their components can be reused.

or take a photograph of another person; the manufacturer, the seller or vendor

- network is not overloaded or unavailable Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not barred outgoing calls Make sure that your phone is not in flight mode
- Unable to receive incoming calls Make sure your phone is switched on and connected to a
- network (check for overloaded or unavailable network) Check your subscription status with your operator (credit,
- SIM card valid, etc.) Make sure you have not forwarded incoming calls
- Make sure that you have not barred certain calls
- Make sure that your phone is not in flight mode My phone cannot connect to a network or "No service"
  - Check that you have subscribed to this service with your
  - Your caller has concealed his/her name or number
  - I cannot find my contacts
  - Make sure your SIM card is not broken

phone is clean

- The sound quality of the calls is poor
- You can adjust the volume during a call by pressing the

## In non European Union jurisdictions:

Items of equipment with this symbol are not be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities instead they are to be taken to collection points for them to be recycled. In the United States you may learn more about CTIA's Recycling Program a

CALITION: RISK OF EXPLOSION IF RATTERY IS REPLACED BY AN INCORRECT TYPE, DISPOSE OF USED BATTERIES ACCORDING TO THE INISTRI ICTIONIS CHARGERS

### Home A.C./ Travel chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F)

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction They should be used or this purpose only

Characteristics of nower supply (depending on the country) Travel charger: Input: 100~240 V, 50~60 Hz, 150 mA Output: 5 V 400/550 mA

### Lithium 850 mAh - BADIO WAVES

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES Your mobile phone is a radio transmitter and receiver It is designed and

nanufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independen cientific organizations through periodic and thorough evaluation of scientifi e guidelines include a substantial safety margin designed to ensure he safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measuremen known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the LL Government (FCC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard ope with the mobile phone transmitting at its highest certified power level in all

This symbol on your mobile phone, the battery and the Although the SAR is determined at the highest certified power level, the accessories means that these products must be taken to actual SAR level of the mobile phone while operating can be well below the maximum value This is because the mobile phone is designed to operate at multiple power levels so as to use only the power required to reach th Municipal waste disposal centers with specific hins for these network in general the closer you are to a wireless base station antenna the ower the power output of the mobile phone. Before a mobile phone model is available for sale to the public, compliance with national regulations and They will then be recycled, preventing substances being disposed of in the

The highest SAR value for this model mobile phone when tested is 0.498 W/ (g (ONE TOUCH 595), 0.561W/Kg (ONE TOUCH 595D) for use at the ear These collection points are accessible free of charge. All products with this sign and 1.02 W/Kg (ONE TOUCH 595), 0.75 W/Kg (ONE TOUCH 595D) for use close to the body.

### I am unable to use the features described in the manual SIM card PIN locked

- TOUCH accessory
- cannot be dialed Make sure that you have correctly recorded the number in
- your file Make sure that you have inputted the country prefix when

## I am unable to add a contact in my contacts

Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your

## My callers are unable to leave messages on my voicemail Contact your network operator to check service availability

- I cannot access my voicemail Make sure your operator's voicemail number is correctly
- entered in "Call settings" Try later if the network is bus
- I am unable to send and receive MMS
- Check your phone memory availability as it might be full Contact your network operator to check service availability
- and check MMS parameters Verify the server center number or your MMS profile with your operator
- The server center may be swamped, try again later The flickering 🕍 icon is displayed on my standby

### You have saved too many short messages on your SIM card: delete some of them or archive them in the phone memory

for RE exposure. For hody-worn operation, the mobile phone meets ECC RE the handset at least 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines

While there may be differences between the SAR levels of various mobile

Additional information on SAR can be found on the Cellular Telecommunication & Internet Association (CTIA) Web site: http://www.phonefacts.net

The World Health Organization (WHO) considers that present scientific mation does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body. (fact sheet n° 193). Additional WHO information about electromagnetic fields and public health are available on the following website: http://www who.int/peh-emf. Note: This equipment has been tested and found to comply with the limit

for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate dio frequency energy and, if not installed and used in accordance with the instructions may cause harmful interference to radio communications However, there is no guarantee that interference to radio or televi recention, which can be determined by turning the equipment off and on the user is encouraged to try to correct the interference by one or more of the Recrient or relocate the receiving antenna.

- increase the separation between the equipment and receive connect the equipment into an outlet on a circuit different from that to
- which the receiver is connected. Consult the dealer or an experienced radio/ TV technician for help. Changes or modifications not expressly approved by the party responsible for
- iance could void the user's authority to operate the equipment. For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement: This device complies with Part 15 of the FCC Rules. Operation is subject to the

For other devices, they bear the following s This device complies with Part 15 of the FCC Rules. Operation is subject to

ondition that this device does not cause harmful interference.

(1) this device may not cause harmful interference ) this device must accept any interference received, including interference that may cause undesired operation obile phone is equipped with a built-in antenna. For optimal operation

you should avoid touching it or degrading it. As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using

another accessory ensure that whatever product is used is free of any meta and that it positions the mobile phone at least 1.5 cm away from the body.

- Contact your network operator to obtain the PUK code (Personal Unblocking Key)
- I am unable to connect my phone to my computer Install ALCATEL ONE TOUCH PC suite first of all
- I am unable to download new files
- download Select the microSD card as the location to store
- Check your subscription status with your operator
- Make sure that Bluetooth is turned on and your phone is visible to other users
- How to make your battery last longer
- Make sure you follow the complete charge time (minimum
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the
- Extend the email auto-check interval for as long as possible Update news and weather information on manual demand.
- or increase their auto-check interval Exit background-running Java applications if they are not being used for a long time
  - Deactivate Bluetooth when not in use

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## **ONE TOUCH 595/595D** Bluetooth QD ID B018945

**Z**Icorporation

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## Hearing Aid Compatibility

Your mobile phone is rated: "For Hearing Aid" to assist hearing device

For more information please refer to "Hearing Aid Compatibility with

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2012-4-26 Lvnn 10:29:20

IP4131\_595\_595D\_QG\_Eng\_USA\_05\_120426.indd 2

Latin input mode..

Space key / ...

Del key < :

To write messages, there are two writing methods:

- Normal: this mode allows you to type a text by choosing a

- Predictive with the Zi mode: This mode speeds up the writing

character inputting mode.

Press: input space

Press: access the Symbols table

Press and hold: switch language

En+Space: switch input mode

minuscule to uppercase

Press once: to eZi Abc

Press twice: to eZi ABC

Press: delete one by one

Press and hold: delete quickly

Press once: input top-half character.

Press twice: lock top-half character inputting

mode, then press once to unlock top-half

In abc (Multitapabc) input mode (no Abc

Press twice: lock uppercase input mode

Press once: unlock the uppercase

In eZiabc (Smartabc) input mode:

Press once: only switch one character from

letter or a sequence of characters associated with a key.

## Windows XP/Vista/Windows 7.

TOUCH website (www.alcatelonetouch.com) and install it on your PC. Launch the tool and update your phone by following the step by step instructions (refer to the User Guide provided

You can use your phone as a webcam for instant messaging on

You can backup the important data in your mobile and

Use your mobile phone to connect PC to the internet.

Twitter: http://www.twitter.com/alcatel1touch Hot Line Number: In the United States, call 877-702-3444 for

An electronic version of this user guide is available in English and other languages according to availability on our server; www.alcatelonetouch.

phone is stolen.

Contact your network operator for service availabilit

of the following conditions occur:

TCT Mobile or its affiliates:

• Acts of god such as Inclement weather, lightning, power surges.

fire, humidity, infiltration of liquids or foods, chemical products,

Removal or altering of the wireless devices event labels or serial

Damage from exposure to water or other liquids, moisture.

humidity, excessive temperatures or extreme environmental

conditions, sand, excess dust and any condition outside the

Defects in appearance, cosmetic, decorative or structural items

ownload of files, crash, high voltage, corrosion, oxidation

by TCT Mobile

numbers (IMFI).

operating guidelines;

such as framing and non-operative parts.





Download ONE TOUCH Upgrade from ALCATEL ONE

Your phone's software will now have the latest software.

All personal information will be permanently lost following the update process. We recommend you

There are no express warranties, whether written, oral or implied,

date of purchase as shown on your original sales receipt. Such

at the company's option without charge for parts or labor directly Batteries, power adapters, and other accessories sold as in box items are also warranted against defects and workmanship that results in product failure within the first six (6) months period from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) and the company's option without charge for parts or labor directly related to the defect(s).

with technical and safety standards applicable in the geographical adapter. You must properly package and ship the wireless device area where your mobile phone is used: to the repair center. ection to any equipment not supplied or not recommended Modification or repair performed by individuals not authorized by

You are advised to fully charge ( ) the battery for optimal

Use User Data Format and the ONE TOUCH Upgrade tool to perform phone formatting or software upgrading, (to perform User Data format, hold down # while simultaneously pressing the power on/off key). ALL User phone data: contacts, photos, messages and files,

My phone cannot switch on Check the battery contacts, remove and reinstall your

Check the battery power level, charge for at least 20

## My phone is frozen or has not responded for several

### Check the battery charge level If it still does not work, please use User Data Format to reset the phone or ONE TOUCH Upgrade to upgrade

## and carry out the following checks:

### My phone cannot connect to the Internet Check that the IMEI number (press \*#06# ) is the same as the one printed on your warranty card or box

is available Check your phone's Internet connecting settings Make sure you are in a place with network coverage Try connecting at a later time or another location

Verify the network coverage with your operator

Try selecting the available network(s) manually

Check with your operator that your SIM card is valid

Try connecting at a later time if the network is overloaded

Make sure that the internet access service of your SIM card

Make sure the chip on your SIM card is not damaged or scratched

Make sure the SIM card has been correctly inserted

Make sure the service of your SIM card is available

## Check with your operator to make sure that your

- subscription includes this service Make sure this feature does not require an ALCATEL ONE
- When I select a number from my contacts, the number

## calling a foreign country

## professional or personal directories)

- The caller's name/number does not appear when a call
- Make sure your SIM card is inserted properly Import all contacts stored in SIM card to phone
- Check the network strength # Make sure that the receiver, connector or speaker on you

- - Check that your computer meets the requirements for ALCATEL ONE TOUCH PC Suite installation
  - Make sure there is sufficient phone memory for your
  - downloaded files The phone cannot be detected by others via Bluetooth
    - Make sure that the two phones are within Bluetooth's detection range

  - charger to obtain an exact indication Switch on the backlight upon request

