Vibrate alert: your cellphone vibrates, but neither rings nor

Call forwarding activated: your calls are forwarded.

Silence mode: your cellphone neither rings, beeps nor

1.2 Idle screen icons

Battery charge level

Alarm clock programmed

Voicemail message arrived.

Level of network reception

Vibrate and ringtone alert.

Unanswered calls.

one touch | 217 Δ

Ouick Start Guide

For more information about how to use the cellphone, please go to www.alcatelonetouch.com to download complete user manual (English version only). Also on our website you can find helpful FAQs. (English version only).



Prolonged exposure to music at full volume on the music player may damage the listener's hearing. Set your cellphone volume safely. Use only headphones recommended by TCT Mobile Limited and its affiliates.

Left softkey Call log (Idle screen)

Voicemail

O Lock (press and hold) Right softkey

6 Power on/Power off End call Deactivate the Torch

one touch 117

ALCATEL

Vibrate alert

Your cellphone

one touch 217

ALCATEL

O Navigation key :

Profiles _

Alarm

O Torch

Organizer -

Create message

Menu/Confirm an option

I.I Keys Navigation key

Confirm an option (press the middle of the key)

Access to call log (idle screen)

Power on/off the handset (press and hold) Fnd call

Return to idle

Left softkey Right softkey

Dial the voicemail number (press and hold)

From Idle screen

- Press: enter zero - Press and hold: enter the symbol "+/P/W"

- Press: "-"(space)

From Idle screen

- Press and hold: Lock keypad in idle screen In Edit mode:

- Press: change input methods

From Idle screen - Press #

- Press and hold: activate/deactivate the vibrator

In Edit mode

- Press: access the Symbols table

From Idle screen

- Press: dial '5'

- Press and hold: switch on/off the torch

Getting started.....

2.I Set-up

Removing and installing the back cover







Removing and installing the battery







Inserting and removing the SIM card







Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out.

Charging the battery



Connect the battery charger to your cellphone and outlet respectively

- The charging may take about 20 minutes to start if the battery
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The outlet must be near to the cellphone and easily accessible (avoid electric extension cables).
- When using your cellphone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery (III).
- To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; switch off Bluetooth when not in use; reduce the backlight time, etc.



The charge is complete when the animation stops.

2.2 Power on your cellphone

Hold down the we key until the cellphone powers on.

2.3 Power off your cellphone

Hold down the ">\text{ key from the main screen.}

and then hang up using the wey. 3.4 Available functions during the call

To access your voicemail, hold down the | key.

3.1 Making a call

by pressing the right softkey.

Making an emergency call

code or unlocking the keypad.

3.3 Receiving a call

To hang up the call, press the www key.

3.2 Calling your voicemail (1)

During a call, you can use your directory, your calendar, text messages, etc. without hanging up or dropping the call.

When you receive an incoming call, press the __ key to talk

Calls

Dial the desired number then press the __ key to place the

call. If you make a mistake, you can delete the incorrect digits

If your cellphone is covered by the network, dial emergency

number and press the __ key to make an emergency call. This

works even without a SIM card and without typing the PIN

Contact your network operator to check service availability

alcatelone touch.

Contacts.....

4.1 Consulting your contacts

To access the directory from the idle screen, press the key and select the 🖭 icon from the menu.

4.2 Adding a contact

Select the directory in which you wish to create a file, press the "Options" softkey, select "Add contact" then ...

Messaging......

5.I Create SMS

From the main menu select "Messages" to create text message. You can type a message, and you're also able to insert a pre-defined message from "Templates". While writing a message, select "Options" to access all the messaging options. You can save your messages that you send often to "Drafts".

Call log

You can access your call memory by pressing __ from the idle screen, or press the \(\sum \) key and select the \(\mathbb{E} \) icon from the

6.1 Unanswered

In this menu, you can find the unanswered calls list.

6.2 Outgoing calls

In this menu, you can find the outgoing calls list.

6.3 Answered calls

In this menu, you can find the answered calls list.



Your cellphone is equipped with a radio (1) with RDS functionality. You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display if you tune to stations that offer Visual Radio service. You can listen to it while running other applications.

Voicememo

In this menu, you can record new voice memo, and press or or to save it.

8.2 Memo list

8.I New record

It contains all the voice memos you recorded before. Pressing "Options" softkey, you can Play/rename/delete it and also set it as a alarm melody.

8.3 Settings

You can manage the voice memo in settings of File format, Audio quality and Prefer storage.

Settings

From the main menu, select the menu icon and select the function of your choice in order to customize your cellphone: Phone settings, Call settings, Call control, Network, Security,

Games & Tools.

Your Alcatel cellphone includes some games. Select "Game

settings", it allows you to manage settings, in which you may set background audio and vibrate alert.

10.2 Organizer

Once you enter this menu, there is a monthly-view calendar for you to keep track of important appointments, etc. Days with events entered will be marked.

10.3 Alarm

Your cellphone has a built-in alarm clock with snooze feature.

Hold down the ? ## key to get the decimal point. Confirm with the key or the left softkey.

10.5 Torch

To light in darkness, you may activate "Torch" by below operations:

In idle screen, press and hold 5 key to activate the Torch light; press wey er press and hold 5 key to deactivate it.



Profiles



Contact your network operator to check service availability.

Latin input mode...

Services.....

To write messages, there are two writing methods:

- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key. Press the key several times until the desired letter is highlighted. When you release the key the highlight character is inserted into the text.
- Predictive with the Zi mode: this mode speeds up the writing of your text. Write the word by pressing a key between 2... each time you press a key. As you go on, the word will keep changing. Example: For "Tomorrow", press on the following
- 8_{Tuv}, mo 6, mo 6= Too -> mo 6 -> tomorrow
- O ± key in edit mode Press: access the language list Press and hold: enter zero

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English - CIB23L1ALAAA

The quality of the radio depends on the coverage of the radio station in that particular area.

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IP3725_117A_217A_QG_Eng_USA_00_110728.indd 1 2011-7-28 Lvnn 6:12:06

Safety and use.....

We recommend that you read this chapter carefully before using your cellphone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions

TRAFFIC SAFETY

Given that studies show that using a cellphone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...). drivers are requested to refrain from using their cellphone when the vehicle is not parked. Check the laws and regulations on the use of wireless cellphones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

When driving, do not use your cellphone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your cellphone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ARS anti-lock brakes

- or airbags To ensure that there is no problems do not place your cellphone on top of the dashboard or within an airbag
- check with your can dealer on the can manufacturen to make sure that the can's
- electronic devices are shielded from cellphone RF energy.

CONDITIONS OF LISE

You are advised to switch off the cellphone from time to time to optimize

Remember to abide by local authority rules of cellphone use on aircrafts. Operational Warnings: Obey all posted signs when using mobile devices nublic areas

Follow Instructions to Avoid Interference Problems: Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight

Switch the cellphone off when you are in health care facilities except in designated areas. As with many other types of equipment now in regular use, cellphones can interfere with other electrical or electronic devices, or equipment using

Switch the cellphone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere.

When the cellphone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the cellphone you should hold it against the ear on the opposite side to the device, if any

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device consult your healthcare provider.

To avoid hearing impairment, answer the call before holding your cellphone to your ear Also move the handset away from your ear while using the "handsfree" option because the amplified volume might cause hearing damage.

It is recommended to have proper supervision while small children use your When replacing the cover please note that your cellphone may contain

substances that could create an allergic reaction Always handle your cellphone with care and keep it in a clean and dust-free

Do not allow your cellphone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air etc.) The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F) (the max value depends on device, materials

Over 55°C (131°F) the legibility of the cellphone's display may be impaired, though this is temporary and not serious.

Do not open or attempt to repair your cellphone yourself

Do not drop, throw or try to bend your cellphone

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your cellphone model.TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your cellphone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products.

Remember to make back-up copies or keep a written record of all important information stored in your cellphone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such rrences, please consult your doctor before playing video games on your cellphone or enabling a flashing-lights feature on your cellphone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the cellphones. All persons should discontinue use and consult

the likelihood of such symptoms, please take the following safety precautions: Play at the farthest distance possible from the screen.

a doctor if any of the following symptoms occur: convulsion, eye or muscle

twitching, loss of awareness, involuntary movements, or disorientation. To limit

When you play games on your cellphone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as tendinitis carnal tunnel syndrome or other musculoskeletal disorders:

Take a minimum of a 15-minute break every hour of game playing

If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again. If you continue to have sore hands, wrists, or arms during or after playing, stop

the game and see a doctor. Prolonged exposure to music at full volume using the music player may

damage your hearing. Set your cellphone's volume to it's lowest setting prior to inserting headphones in your ears and adjust the volume to your preference. Only use headphones that are recommended by TCT Mobile Limited and it's affiliates.

ease note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your cellphone regarding taking photographs and recording sounds with your cellphone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be isidered to be an invasion of privacy.

It is the user's sole responsibility to ensure that prior authorization be sined if necessary in order to record private or confidential conversations r take a photograph of another person; the manufacturer the seller or vendor of your cellphone (including the operator) disclaim any liability which may

BATTERY AND ACCESSORIES:

Before removing the battery from your cellphone, please make sure that the cellphone is switched off.

Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and
- Do not puncture, disassemble or cause a short-circuit in a battery.
- Do not burn or dispose of a used battery in the garbage or store it at temperatures above 60°C (140°F).

Batteries must be disposed of in accordance with locally applicable

My cellphone cannot charge properly Make sure you are using an Alcatel battery and the charger

Before contacting the service center, you are advised to follow the instructions below

Avoid storing large amounts of data in your cellphone as this may affect its performance.

perform User Data format, hold down # while simultaneously pressing the power on/off key under the power off mode). ALL User cellphone data: contacts, photos, messages and files will be lost permanently.

and carry out the following checks

- Check the battery contacts, remove and reinstall your battery,
- Check the battery power level, charge for at least 20 minutes
- If it still does not work, please use User Data Format to reset

My cellphone is frozen or has not responded for several

- Remove the battery and re-insert it, then restart the cellphone If it still does not work, please use User Data Format to reset

My cellphone turns off by itself

your cellphone, and make sure power off key is not miscontacted due to unlocking keypad.

Check the hattery charge level

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· If it still does not work, please use User Data Format to reset the cellphone (1

environmental regulations. Only use the battery for the purpose for which studies. These guidelines include a substantial safety margin designed to ensure it was designed. Never use damaged batteries or those not recommended by the safety of all persons, regardless of age and health The exposure standard for cellphones employs a unit of measurement know TCT Mobile Limited and/or its affiliates. as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities



This symbol on your cellphone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

Municipal waste disposal centers with specific hins for these

items of equipment

 Collection hins at points of sale They will then be recycled, preventing substances being disposed of in the

In Furonean Union countries:

hese collection points are accessible free of charge. All products with this sign

In non European Union jurisdictions

vironment, so that their components can be reused.

Items of equipment with this symbol are not be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled. In the United States you may learn more about CTIA's Recycling Program at

CALITION: RISK OF EXPLOSION IF RATTERY IS REPLACED BY AN INCORRECT TYPE, DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

CHARGERS

Home A.C./Travel chargers will operate within the temperature range of 0°C (32°F) to 40°C (104°F).

The chargers designed for your cellphone meet with the standard for safety technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country) Travel charger: Input: 100~240 V, 50~60 Hz, 150 mA Output: 5 V. 350/400/550 mA

Lithium 500/650/750 mAh RADIO WAVES:

'HIS CELLPHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your cellphone is a radio transmitter and receiver It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The uidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific

Invalid SIM card

following measures:

Make sure the SIM card has been correctly inserted

such as the Federal Communications Commission of the US Governme

(FCC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body

tissue. Tests for SAR are conducted using standard operating positions with

the cellphone transmitting at its highest certified power level in all tested

Although the SAR is determined at the highest certified power level, the actual

SAR level of the cellphone while operating can be well below the maximum

levels so as to use only the power required to reach the network. In general

the closer you are to a wireless base station antenna, the lower the power

public, compliance with national regulations and standards must be shown.

touch 117A), 0.719 W/Kg (one touch 217A) for use close to the body.

Additional information on SAR can be found on the Cellular Telec

& Internet Association (CTIA) Web site: http://www.phonefacts.net

are available on the following website: http://www.who.int/peh-emf.

Increase the separation between the equipment and receiver

compliance with FCC RF exposure guidelines.

output of the cellphone. Before a cellphone model is available for sale to the

The highest SAR value for this model cellphone when tested is xx W/Kg (one

touch 117A), I.I W/Kg (one touch 217A) for use at the ear and xx W/Kg (one

While there may be differences between the SAR levels of various cellphone

and at various positions, they all meet the government requirement for RF

guidelines provided that it is used with a non-metallic accessory with the

handset at least 1.5 cm from the body. Use of other accessories may not ensure

The World Health Organization (WHO) considers that present scientifi

information does not indicate the need for any special precautions for use of

cellphones. If individuals are concerned, they might choose to limit their own or

Additional WHO information about electromagnetic fields and public health

for a Class B digital device pursuant to part 15 of the FCC Rules. These limits

are designed to provide reasonable protection against harmful interference

in a residential installation. This equipment generates, uses and can radiate

radio frequency energy and, if not installed and used in accordance with

the instructions may cause harmful interference to radio communications

However, there is no guarantee that interference to radio or television

reception, which can be determined by turning the equipment off and on, the

user is encouraged to try to correct the interference by one or more of the

Connect the equipment into an outlet on a circuit different from that to

ote: This equipment has been tested and found to comply with the limits

their children's RF exposure by limiting the length of calls, or using "hands-free

osure. For body-worn operation, the cellphone meets FCC RF exposur

value. This is because the cellphone is designed to operate at multiple pow

- Make sure the chip on your SIM card is not damaged or scratched
- battery contact if it's dirty. It must be inserted before plugging Make sure the service of your SIM card is available

Unable to make outgoing calls Make sure that your battery is not completely discharged; if

which the receiver is connected.

- Make sure you have dialed a valid number and press the the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the
 - For international calls, check the country and area codes
- Make sure your cellphone is connected to a network, and the Make sure charging is carried out under normal conditions network is not overloaded or unavailable
 - Check your subscription status with your operator (credit, SIM card valid, etc.)
 - Make sure you have not barred outgoing calls
 - Make sure that your cellphone is not in flight mode

Unable to receive incoming calls

- Make sure your cellphone is switched on and connected to a network (check for overloaded or unavailable network)
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not forwarded incoming calls
- Make sure that you have not barred certain calls
- Make sure that your cellphone is not in flight mode

is received · Check that you have subscribed to this service with your

- operator

- Import all contacts stored in SIM card to cellphone

Consult the dealer or an experienced radio/TV technician for help. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment For the receiver devices associated with the operation of a licensed radio

service (e.g. FM broadcast), they bear the following statement: This device complies with Part 15 of the ECC Rules Operation is subject to

the condition that this device does not cause harmful interference. or other devices, they bear the following states

This device complies with Part 15 of the FCC Rules Operation is subject to the following two conditions:

(I) this device may not cause harmful interference

LICENCES

this device must accept any interference received, including interference hat may cause undesired operation Your cellphone is equipped with a built-in antenna. For optimal operation, you

should avoid touching it or degrading it. As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any meta

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General information

- Facebook: http://www.facebook.com/alcatelonetouchtribe
- Twitter: http://www.twitter.com/Alcateltribeus
- Hot Line Number: In the United States, call 877-702-3444 for technical support On our Internet site, you will find our FAO (Frequently Asked Ouestions)

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelonetouch.

Your cellphone is a transceiver that operates on GSM networks with

Protection against theft (1)

Your cellphone is identified by an IMEI (cellphone serial number) shown on the packaging label and in the product's memory. We cellphone by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your cellphone is stolen

Disclaimer

There may be certain differences between the user manual description and the cellphone's operation, depending on the software release of your cellphone or specific operator services.

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

(I) Contact your network operator for service availability

SIM card PIN locked

· Contact your network operator to obtain the PUK code

- Make sure you follow the complete charge time (minimum 3

The sound quality of the calls is poor You can adjust the volume during a call by pressing the \$\diangle\$ key

(Personal Unblocking Key)

How to make your battery last longer

- exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request

service" is displayed · Try connecting in another location

- Verify the network coverage with your operator Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually Try connecting at a later time if the network is overloaded

My cellphone cannot connect to the Internet Check that the IMEI number (press *#06#) is the same as the

When abroad, check that the voltage input is compatible

My cellphone cannot connect to a network or "No

- one printed on your warranty card or box Make sure that the internet access service of your SIM card is
- Check your cellphone's Internet connecting settings Make sure you are in a place with network coverage Try connecting at a later time or another location

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- The caller's name/number does not appear when a call
- Your caller has concealed his/her name or number

I cannot find my contacts

- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly

calling a foreign country

Check the network strength

cellphone is clean

includes this service

cannot be dialed

I am unable to add a contact in my contacts · Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your

Make sure that the receiver, connector or speaker on your

I am unable to use the features described in the manual

· Check with your operator to make sure that your subscription

Make sure this feature does not require an Alcatel accessory

When I select a number from my contacts, the number

· Make sure that you have correctly recorded the number in

Make sure that you have inputted the country prefix when

professional or personal directories) My callers are unable to leave messages on my voicemail

Contact your network operator to check service availability

- I cannot access my voicemail Make sure your operator's voicemail number is correctly entered in "My numbers"
- Try later if the network is busy

The flickering icon is displayed on my standby

You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

> User Data Format ALL user cellphone data: Contacts, messages nd files will be lost permanently. Please store cellphone data in SIM card

> > 2011-7-28 Lvnn 6:12:07

and that it positions the cellphone at least 1.5 cm away from the body.

After a partial charge, the battery level indicator may not be



Alcatel Mobile Phones

part thereof during normal consumer usage and condition, be proven to be defective in material or workmanship that results in product failure within the first twelve (12) months from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s).

Batteries, power adapters, and other accessories sold as in box

items are also warranted against defects and workmanship that

results in product failure within the first six (6) months period from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) and the company's option without charge for parts or labor directly related to the defect(s)

of the following conditions occur:

by TCT Mobile

The limited warranty for your wireless device will be voided if any Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your cellphone is used;

nection to any equipment not supplied or not recommended

Modification or repair performed by individuals not authorized by TCT Mobile or its affiliates: Acts of god such as Inclement weather, lightning, power surges.

fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation Removal or altering of the wireless devices event labels or serial numbers (IMEI):

Damage from exposure to water or other liquids, moisture humidity, excessive temperatures or extreme environmental conditions, sand, excess dust and any condition outside the operating guidelines; Defects in appearance, cosmetic, decorative or structural items

such as framing and non-operative parts. There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCT Mobile or any of its affiliates be liable for incidental or

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be disclaimed by law. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

by this limited warranty due to time or condition we have other

options that you may utilize our out of warranty repair options To obtain hardware repairs or replacement within the terms of this warranty, contact TCT Mobile to get an RMA number. include a copy of the original proof of warranty coverage (e.g. original copy of the dated bill of sale, invoice), the consumer's rn address, your wireless carrier's name, alternate daytime cellphone number, and email address with a complete problem description. Only ship the wireless device. Do not ship the SIM card, memory cards, or any other accessories such as the power

adapter. You must properly package and ship the wireless device

TCT Mobile is not responsible for wireless devices that do not

arrive at the service center. Upon receipt, the service center will

verify the warranty conditions, repair, and return your wireless

the repair center.

device to the address provided.

consequential damages of any nature whatsoever, including but not limited to commercial loss, to the full extent those damages can

How to obtain Support: Contact the customer care center by calling (877-702-3444) or going to www.alcatelonetouch.com. We have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for service. In the case that your wireless device is no longer covered

Troubleshooting.....

Use User Data Format to perform cellphone formatting, (to

- My cellphone cannot switch on
- then turn your cellphone on
- the cellphone (1
- Restart your cellphone by pressing and holding the key

the cellphone (1)

Check that your keypad is locked when you are not using

Make sure your battery is inserted properly and clean the

You are advised to fully charge (IIII) the battery for optimal