## Your cellphone .....



www.sar-tick.com

This product meets applicable national SAR limits of 1.6 W/kg. The specific maximum SAR values can be found on page 19 of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 1.5 cm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

(i) Depending on your network operator.

### alcatelone touch.

Confirm an option (press the middle of the key) Access to many (short keypress) Show/hide shortlist menu(long keypress)

Send a call Access call memory (short keypress) Access to Fake call (long keypress)

Switch on/Switch off the cellphone (long keypress) End call

Return to the idle screen Left softkey

Right softker

Access your voicemail (long keypress)

Input the "#" in Idle

In idle screen: Long/short keypress: Lock/Unlock the keypad

In edit mode: Short keypress: input space Long keypress: switch language

En key + Space: switch input mode

(i) The icons and illustrations in this guide are provided for informational purposes (ii) Depending on your network operator

Call forwarding activated: your calls are forwarded.

Vibrate alert: Your cellphone vibrates, but does not ring of

Level of network recention

mory card scanning in progress ory card scanning completed.

Line switching (2): indicates the selected line

nection status (Blue - Activated

Message receipt in progress

nce mode: your cellphone neither rings, beeps nor vibrat except for the alarms.

Message list is full your terminal cannot accept any new messages. You must access the message list and delete at least one message on your SIM card.

Flight mode

### Contact your network operator to check service availability

# Getting started .....

### 2.I Set-up

### Removing or installing the back cover





### Installing or removing the battery







### Connect the battery charger to your phone and mains socket respectively The charging may take about 20 minutes to start if the battery is flat.

**Charging the battery** 

Inserting or removing the SIM card

Be careful not to force the plug into the socket. Make sure the battery is correctly inserted before connecting the Change the order

housing. Make sure that it is correctly inserted. To remove the card, press

The mains socket must be near to the phone and easily accessible (avoid electric extension cables).

When using your telephone for the first time, charge the battery fully and confirm with key. (approximately 3 hours). You are advised to fully charge the battery (TITE)

charged, disconnect your charger from the plug reduce the backlight show/hide some main menu. The charge is complete when the animation stops.

### 2.2 Power on your cellphone

Hold down the W key until the cellphone powers on.

### 2.3 Power off your cellphone

Hold down the W key until the cellphone power off.



### 3.1 Making a call

Dial the desired number then press the key to place the call. If you make a mistake, you can delete the incorrect digits by pressing the right Place the SIM card with the chip facing downwards and slide it into its softkey or key.

the bottom and slide it out. Please power off your cellphone before you To hang up the call, press the Wey.

### Making an emergency call

If your cellphone has network coverage, dial emergency number and press the key to make an emergency call. This works even without a SIM card and without typing the PIN code or unlocking the keypad.

### 3.2 Call memory

You can access your call memory by pressing the key from the idle screen. Check "Outgoing calls", "Missed calls", "Answered calls".



Main Menu is designed to vary according to your preference.

From main menu, press left softkey and select "Move" or long keypress key till tick "√" is shown, then move the cursor to your favorite destination

To reduce power consumption and energy waste, when battery is fully Access "Menu arrange", press key till tick ("\")") show or off, it will

# Messages .....

### 5.1 Messages: Text/Multimedia message

### 5.1.1 Create message

From the main menu select "Messages" to create text/multimedia select the licon You can type a message and you can also modify a predefined message in 6.2 Adding a contact

Templates or customize your message by adding pictures, photos, sounds, Select the contacts list in which you wish to add a contact to, press the Your cellphone is equipped with a weather function for consulting up to titles, etc (only available while editing a MMS). While writing a message, "Options" softkey, select "Add contact" then Save. select "Options" to access all the messaging options. You can save your messages that you send often to Drafts or Templates (MMS only)

All received messages (read and unread) are stored in the same Inbox.

### Group by sender/Group by receiver (1)

Messages can be grouped by sender/receiver ("Options\Group by sender"/"Options\Group by receiver"). And you are enabled to quick sender/receiver's name.

### 5.2 SMS Conversation (chat) (2)

Depending on your network operator

English - CIB22D I ALAAA

Access to "Advanced" and select "Switch view mode", keep the conversation going in real time using SMS chat. You may separate chat for every contact with whom you exchange short text messages.

popular email services like - GoogleMail, Windows live, Yahoo, AOL, etc.

(1) The option of Group by receiver is available in Outbox, Sent, and Draft folders

# Directory .....

### 6.1 Consulting your directory

To access the Directory from the main screen, press the key and

### Fake Call...... Protect yourself from annoying situations with the "Fake Call". In this anywhere! meun, you can set "Caller name/nb", "Call time" and "Ringtone".

When the timer reaches, the cellphone will ring and display like receiving a search the messages by pressing the key associated with the first letter of real cellphone call. Press key, pretend answering a call, the screen will display just like have an ongoing call. Press of key, pretend to reject the call, the call will terminate automatically.



Your cellphone is equipped with a Radio (1) with RDS functionality. You can use the application as a traditional Radio with saved channels or with Enable/Disable Activate auto-update or not to all channels. Your cellphone has an email client with the settings predefined for a few parallel visual information related to the radio program on the display, if you all auto-update tune to stations that offer Visual Radio service. You can listen to it while running other applications.

(1) The quality of the radio depends on the coverage of the radio station in that

# Internet<sup>(1)</sup> .....

3-day forecast of favorite cities.

In idle screen

In edit mode:

In edit mode:

1.2 Main screen icons (1

Keypad locked

Press to access shortcuts

En + Praccess to Profiles

Fn + Q: access to Clock

Fn + S: access to Notes

smileys by navigation key

Press once to input top-half characte

Long keypress: access to Dictionary.

Delete one by one (short keypress)

Return a cursor to the next line.

Delete one by one quickly (long keypress)

Switch the uppercase and minuscule (in edit screen)

unlock top-half inputting mode.

Press twice to lock top-half inputting mode, then press once t

Short press: popup symbol page to select special character by

Long press & Fn+SYM: popup smileys page to select special

Access WAP options: Homepage, Bookmarks, Go to URL, Recent pages, Offline pages

## 9.2 Weather.

93 News It is a huge time saver providing news updates from a website in a simple form. Once subscribed to a channel, it gives you the ability to track and manage all your favorite RSS content on your cellphone at anytime,

Message title or message summary of a channel with URL will be shown. Refresh the content of a channel. Create channel Create a new channel with name and URL.

Delete the channel. Edit the name or URL of a channel Refresh all channels.

Select a regular interval to retrieve updates automatically set to show images or not, as well as a WAP account to connect to.

Share a channel with your friend by sending it by SMS

## MMS or Email.

ICE (in case of emergency) are 3 numbers emergency services can call if you have an accident, you can also add useful information such as blood type, allergy. Access to "ICE" menu from main menu and below options are available: View, Add/Edit, Delete.

(1) Depending on your network operator. May cause additional network charges for data flow to provide this service. Extra fees might also be charged in roaming

# Games.....

Your cellphones includes some games, Select "Game settings", it allows you to manage settings, in which you may set background audio and vibration alert.

# Camera......

Your cellphone is fitted with a camera for taking photos that you can use different ways:

- Store them in your "Media album\My creations".
- Send them in a multimedia message (MMS) to a cellphone or an email address
- Send them directly by Email.
- Customize your main screen.
- Select them as incoming call image to a contact in your directory Transfer them by microSD card to your computer.

# Profiles.....

you may personalise ringtones for different events and

# Media album.....

You will have an access to all audio and visual files stored in cellphone or in Days with events entered will be marked in color. Medium Album. You can access a number of items with this option: My audios, My images, Unknown files and Memory status.

### Inserting the memory card



Unclip the cover and insert the MicroSD card with golden contact downwards into the slot

Unclip the cover and gently push the memory card until unlocked. 17.5 Clock. Take out your MicroSD card and clip the cover closed.

# Music Player .....

Access this feature from the main menu by selecting "Music player". You 17.5.3 World clock will have full flexibility of managing music both on your cellphone and The World clock shows current local time and the time zone in different memory card.

# Services.....

Contact your network operator to check service availability.

# Others.....

Once you enter this menu from main menu, there is a monthly-view calendar for you to keep track of important meetings, appointments, etc. your choice in order to customize your cellphone: Display, Languages, For more information about how to use the phone, please go to www.

### 17.2 Calculator...

Access this feature by selecting "Calculator" from the main menu Enter a number, select the type of operation to be performed using the You may set the keypad to which you prefer to. navigation keys, and enter the second number, then press O key or left Fn + Keys: you may define the combined Fn key function and to get

### 17.3 Notes...

You can create a note in text or voice format by accessing "Notes" fro

Enables you to easily manage and track the progress of an priorities. All the tasks will be sorted by due date

Your cellphone has a built-in alarm clock with a snooze feature

# 17.5.1 Alarm

### 17.5.2 Clock

17.4 Tasks

Allows you to have settings of date and time, including 12/24h format

### 17.5.4 Stopwatch

The stopwatch is a simple application for measuring time with the possibility

### 17.6 Converter... Unit converter and Currency converte

Settings..... From the main menu, select the menu icon 🌉 and select the function of

shortcuts with below options: Edit/Add/Delete.

from the website you can also consult FAQ.

Prolonged exposure to music at full volume on the music player may damage the listener's hearing. Set your cellphone volume safely. Use only headphones recommended by TCT Mobile Limited and its affiliates.

IP3393\_356\_QG\_Eng\_USA\_03\_110110.indd 1 2011-1-10 18:13:26



TCT Mobile Limited.

TCT Mobile Limited reserves the right to alter material or technical specification without prior notice.

Headset, Input mode, Vocabulary, Keys, Security, Networks, Connectivity, alcatel-mobilephones.com to download complete user manual. Moreo Restore default set, Call settings.

### 18.2 Call settings

### My numbers

Type in or modify your cellphone number and confirm by pressing 🦳 Your cellphone number is usually written on your SIM card.

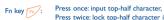
### Billings (

You can access different items with this option: Amount, Duration, GPRS .TRAFFIC SAFETY counter Been duration

## Latin input mode......

### To write messages, there are two writing methods

- Normal; this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key.
- Predictive with the Zi mode: This mode speeds up the writing of your text.



Press twice: lock top-half character inputting mode, then press once to unlock top-half character inputting mode. Long press: access to Dictionary



Short keypress: access the Symbols table Long keypress & Fn + Sym; popup smileys page Short press: input space Long press: press to switch language



In abc (Multitapabc) input mode (no Abc mode Short press once: only switch one character from minuscule to uppercase Short press twice: lock uppercase input mode Short press once: unlock the uppercase

In eZiabc (Smartabc) input mode: Short press once: to eZi ABC Short press twice: to eZi Abc

Short keypress: delete one by one

Long keypress delete one by one quickly

(1) Depending on your network operator

on your original invoice.

We recommend that you read this chapter carefully before using your cellphone. The manufacturer disclaims any liability for damage, which may result as a +55°C (131°F) (the max value depends on device, materials and housing paint consequence of improper use or use contrary to the instructions contained

Given that studies show that using a cellphone while driving a vehicle constitutes a real risk even when the hands-free kit is used (car kit. headset...), drivers are

Do not drop, throw or try to bend your cellphone requested to refrain from using their cellphone when the vehicle is not parked. Do not paint it Check the laws and regulations on the use of wireless cellphones and their. Use only batteries battery chargers and accessories which are recommended by cessories in the areas where you drive. Always obey them. The use of these TCT Mobile Limited and its affiliates and are compatible with your cellphone

the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your cellphone emits electromagnetic waves that can interfere regulations for disposal of electronic products. with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your cellphone on top of the dashboard or within an airbag deployment area.
- check with your car dealer or the car manufacturer to make sure that the car electronic devices are shielded from cellphone RF energy.

### CONDITIONS OF USE

You are advised to switch off the cellphone from time to time to optimize it Switch the cellphone off before boarding an aircraft to avoid prosecution

Switch the cellphone off when you are in health care facilities except in designated areas. As with many other types of equipment now in regular use, cellphones can interfere with other electrical or electronic devices, or equipment using radio

Switch the cellphone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere

When the cellphone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker a hearing aid or insulin pump. In particular when using the cellphone you should hold it against the ear on the opposite side to the device, if any,

To avoid hearing impairment, answer the call before holding your cellphone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage.

Do not let children use the cellphone and/or play with the cellphone and accessories without supervision When replacing the cover please note that your cellphone may contain substances

Always handle your cellphone with care and keep it in a clean and dust-free place conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The nufacturer's recommended operating temperature range is -10°C (14°F) to

> Over 55°C (131°F) the legibility of the cellphone's display may be impaired though this is temporary and not serious

Do not open or attempt to repair your cellphone yourself

nodel TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your cellphone should not be disposed of in a municipal waste. Please check local

Remember to make back-up copies or keep a written record of all important

Some people may suffer epilentic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures Batteries must be disposed of in accordance with locally applicable envir or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your cellphone or enabling a flashing- use damaged batteries or those not recommended by TCT Mobile Limited and/or lights feature on your cellphone. Parents should monitor their children's use of its affiliates video games or other features that incorporate flashing lights on the cellphones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, invol ents, or disorientation. To limit the likelihood of such symptoms, please take

the following safety precautions: Do not play or use a flashing-lights feature if you are tired or need sleep

- Take a minimum of a 15-minute break hourly.

Play at the farthest distance possible from the screen When you play games on your cellphone, you may experience occ

discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow must be brought to these collection points. these instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or

- Take a minimum of a 15-minute break every hour of game playing.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again
- If you continue to have sore hands, wrists, or arms during or after playing, stop

Prolonged exposure to music at full volume on the music player may cause the istener's hearing impairment. Adjust the volume before placing headphones INSTRUCTIONS on or in your ear. Only use headphones recommended by TCT Mobile Limited and its affiliates

or other jurisdiction(s) where you will use your cellphone regarding ons, it may be strictly forbidden to take photographs and/or to record t s of other people or any of their personal attributes and reproduce or distribut them as this may be considered to be an invasion of privacy

It is the user's sole responsibility to ensure that prior authorization be obtained if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your

### BATTERY AND ACCESSORIES

Before removing the battery from your cellphone, please make sure that the cellphone is switched off Observe the following precautions for battery use

Do not attempt to open the battery (due to the risk of toxic fumes and burns).

Do not puncture, disassemble or cause a short-circuit in a battery. Do not burn or dispose of a used battery in the garbage or store it at

temperatures above 60°C (140°F). regulations. Only use the battery for the purpose for which it was designed. Never



This symbol on your cellphone the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these
- Collection bins at points of sale

They will then be recycled, preventing substances being disposed of in environment so that their components can be reused

### In European Union countries:

These collection points are accessible free of charge. All products with this sign In non European Union jurisdictions:

jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled

In the United States you may learn more about CTIA's Recycling Program at www CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN

### • CHARGERS

Home A.C./ Travel chargers will operate within the temperature range of 0°C (32°F) to Additional information about electromagnetic fields and public health are available

The chargers designed for your cellphone meet with the standard for safety of applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country):

Output: 5 V 400 mA Lithium 750 mAh

### · RADIO WAVES:

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO

the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an dependent scientific organization (ICNIRP) and include a substantial safety margin - Consult the dealer or an experienced radio/TV technician for help. designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR.The SAR limit for mobile devices is 1.6 W/kg. Tests for SAR are conducted using standard operating positions with the transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Maximum SAR for this model and conditions under which it was

Head SAR	GSM 850	1.17 W/kg	fo (I
Body-worn SAR	GSM 850	1.19 W/kg	(2) m:

During use the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value. Body-worn SAR testing has been carried out at a separation distance of 1.5 cm. To

meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body. If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the cellphone the indicated distance away from the body.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They recommend that if you are interested in further reducing your exposure then INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away from the head and body. 18

### For more information you can go to www.alcatel-mobilephones.com

on the following site: http://www.who.int/peh-emf.

Note: This equipment has been tested and found to comply with the limits for a This device is HAC M3 compatible information technology equipment and office equipment use. Due to different Class B digital device pursuant to part 15 of the FCC Rules. These limits are For more information please refer to "Hearing Aid Compatibility with Mobile designed to provide reasonable protection against harmful interference in a Phones' leaflet or visit our website http://www.alcatel-mobilephones.com/ residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction may cause harmful interference to radio communications. However there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver Connect the equipment into an outlet on a circuit different from that to which

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement: This device complies with Part 15 of the FCC Rules. Operation is subject to the

dition that this device does not cause harmful interference. For other devices, they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the ollowing two conditions:

I) this device may not cause harmful interference (2) this device must accept any interference received including interference that nay cause undesired operation.

Your cellphone is equipped with a built-in antenna. For optimal one should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the cellphone at least 1.5 cm away from the body.

### LICENCES

is a registered trademark of Ohigo AB.

eZiText™ and Zi™ are trademarks of Zi Corporation and/or its ZIcorporation Affiliates

### Hearing Aid Compatibility

Your cellphone is rated: "For Hearing Aid", to assist hearing device users in finding cellphones that may be compatible with their hearing devices.

### General information.....

- Website: www.alcatel-mobilephones.com
- Hot Line Number: see "TCT Mobile Services" leaflet or go to our Internet site

On our Internet site you will find our FAO (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatel-mobilenhones

Your cellphone is a transceiver that operates on GSM networks with 850

### Protection against theft (1)

Your cellphone is identified by an IMEI (cellphone serial number) shown on he packaging label and in the product's memory. We recommend that you the number the first time you use your cellphone by entering \* # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your cellphone is stolen. This number allows your cellphone to e blocked preventing a third person from using it, even with a different SIM

### Disclaimer

the cellphone

There may be certain differences between the user manual description and the cellphone's operation, depending on the software release of you cellphone or specific operator service

TCT Mobile shall not be held legally responsible for such differences, if any, the operator exclusively.

(1) Contact your network operator for service availability.

2011-1-10 18:13:27

## Cellphone warranty .....

Your cellphone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months (1) from the date of purchase as shown 2

Batteries (2) and accessories sold with your cellphone are also 3) Modification or repair performed by individuals not authorized by warranted against any defect which may occur during the first six (6) months (1) from the date of purchase as shown on your original 4) Inclement weather, lightning, fire, humidity, infiltration of liquids or

In case of any defect of your cellphone which prevents you from normal use thereof, you must immediately inform your vendor and present your cellphone with your proof of purchase

If the defect is confirmed, your cellphone or part thereof will be (IMEI) have been removed or altered. either replaced or repaired, as appropriate. Repaired cellphone and accessories are entitled to a one (I) month warranty for the same. There are no express warranties, whether written, oral or implied, defect. Repair or replacement may be carried out using reconditioned other than this printed limited warranty or the mandatory warranty

components offering equivalent functionality. This warranty covers the cost of parts and labor but excludes any other costs

This warranty shall not apply to defects to your cellphone and/or

area where your cellphone is used

provided by your country or jurisdiction

can be disclaimed by law

that could create an allergic reaction.

- 1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical
- Connection to any equipment not supplied or not recommended by TCT Mobile Limited
- TCT Mobile Limited or its affiliates or your vendor. foods, chemical products, download of files, crash, high voltage,

Your cellphone will not be repaired in case labels or serial numbers

"In no event shall TCT Mobile Limited or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or My cellphone turns off by itself exclusions may not apply to you."

## Troubleshooting.....

Before contacting the aftersales department, you are advised to follow the

- optimize its performance.
- Avoid storing large amounts of data in your cellphone as this may

and carry out the following checks:

### My cellphone will not switch on

- Press wuntil the screen comes on
- Check the battery charge level

Check the battery contacts, remove and reinstall your battery, then turn your cellphone back on

- Press the 📝 key Remove the battery and re-insert it then switch the cellphone back
- My screen is difficult to read

- Check that your keypad is locked when you are not using your
- Check the battery charge leve

### My cellphone will not charge properly

- You are advised to switch off the cellphone from time to time to

- Clean your screen Use your cellphone in accordance with the recommended conditions

### Unable to receive incoming calls

- Make sure that your battery is not completely discharged the battery charge indicator can take several minutes and may be
- (32°F) +40°C (104°F)
- plugging in the charger Make sure you are using an Alcatel battery and charger in the box

### When abroad check that the electrical current is compatible

- My cellphone will not connect to a network
- Check with your operator that your SIM card is valid Try selecting the available network(s) manually

### Try connecting at a later time if the network is overloaded

- Verify with your operator that your SIM card is 3V or 1.8V
- Make sure the chip on your SIM card is not damaged or scratched

### Unable to make outgoing calls Make sure you have dialled a valid number and press the key

network is not overloaded or unavailable Check your subscription status with your operator (credit, SIM card

Check your subscription status with your operator (credit, SIM card

- The caller's name does not appear when a call is received Check that you have subscribed to this service with your operator

includes this service

### You can adjust the volume during a call by means of the \_\_\_\_ key Check the network strength ...

- I am unable to use the features described in the manual Check with your operator to make sure that your subscription
- Make sure this feature does not require an Alcatel accessory
- Make sure that you have correctly recorded the number in your

### I am unable to create a file in my directory

Make sure that your SIM card directory is not full; delete some files or save the files in the product directory (i.e. your professional or

### My callers are unable to leave messages on my voicemail

"My numbers" Try later if the network is busy

Contact your network operator to check service availability and

- I am unable to send and receive messages MMS, Vox MMS Check your cellphone memory available as it might be full
- Verify the server center number or your MMS profile with your
- operator
- The icon is displayed on my standby screen You have saved too many short messages on your SIM card; delete some of them or archive them in the product memory

### "No service" is displayed

### You are outside of the network coverage area

Contact your network operator to obtain the PUK code (Personal Unblocking Key)

### I am unable to download new files

Check your subscription status with your operator

- My cellphone is frozen, can't power on Make sure your battery is not completely used up or damaged.
- Remove your battery, remove your SIM card then reinstall them to power on again, if still does not work: Hold down # key and press Power on/off key for a while to reset
- ALL User cellphone data: contacts, photos, messages and files, downloade applications like lava games will be lost permanently
- How to make your battery last longer Make sure you follow the complete charge time (minimum 3 hours) After a partial charge, the battery level indicator may not be exact.
- Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request. Extend email auto-check interval to as long as possible.
- Update weather info. upon demand manually or set its auto-check

standby time and total service life will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for you cellphone during the first six months after purchase and for approximately 200

The life of a rechargeable cellphone battery in terms of conversation tim

The warranty period may vary depending on your country.

accessory due to (without any limitation):

- You are advised to fully charge (III) the battery for optimal

### affect the performance of your cellphone

- My cellphone has not responded for several minutes

- accompanied by a quiet whistling sound Make sure charging is carried out under normal conditions 0°C valid, etc.)
- Make sure your battery is inserted. It must be inserted before

 Try connecting in another location Verify the network coverage with your operator

## Make sure the SIM card has been correctly inserted

### compatible: the old 5V SIM cards cannot be used

- For international calls check the country and area codes Make sure your cellphone is connected to a network, and that the
- Make sure you have not barred outgoing calls

- Make sure your cellphone is switched on and connected to a . Contact your network operator to check service availability. network (check for overloaded or unavailable network)
- Make sure you have not forwarded incoming calls Make sure that you have not barred certain calls

### Your caller has concealed his/her number The sound quality of the calls is not optimal

- When I select a number from my directory, the number not dialled

## Make sure that you have selected the country prefix when calling a

### I cannot access my voicemail Make sure your operator's voicemail number is correctly entered in

- check MMS parameters

### The server center may be saturated; try again later

I have already entered 3 incorrect PIN codes

### Check for free space Delete some files

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