## Your cellphone ......

For more information about how to use the cellphone, please go to www.alcatelonetouch.com to download complete user manual (English version only). Also on our website you can

music player may damage the listener's hearing. Set

your cellphone volume safely. Use only headphones

recommended by TCT Mobile Limited and its affiliates.

find helpful FAOs. (English version only).

**Ouick Start Guide** 



Prolonged exposure to music at full volume on the 1 Left softkey Answer/Send call Activate fake cal

Voicemail

Q Right softkey 6 Switch on/Switch off



(press and hold) (press and hold)



Alarm M4 Calendar M 6 Camera

O Vibration alert

(press and hold)

if widget bar is hide:

Menu/Confirm an option

Navigation key (1):

Messaging A



Navigation key Confirm an option (press the middle of the key) Activate music player (press and hold the middle of key) Scroll widget bar (press the right or left of the key)

Answei Send a call

> In idle screen: Access call log (Redial) (short keypress) Activate fake call (press and hold)

During MP3 Playing: Switch between Headset and speaker (press and

Switch on/Switch off the cellphone (press and hold)

Return to idle screen

Left softkey

Right softkey

Access your voicemail (press and hold)

In Edit mode:

- Short keypress: access the language list - Press and hold: enter zero

Alarm or appointments programmed

### Level of network reception. ★ In Edit mode:

- Short keypress: change input methods

- Press and hold: access the Symbols table

In idle screen

- Short keypress: #

- Press and hold: activate/deactivate the vibrate mode In Edit mode:

- Short keypress: — (space)

Camera key: access "Camera" (short keypress)

I.2 Main screen icons (1)

Battery charge level

Vibrate alert: your cellphone vibrates, but does not ring

Bluetooth status (Activated)

Bluetooth status (Connected to an audio device)

Call forwarding activated: your calls are forwarded

## **Getting started.....**

## 2.I Set-up

Removing and installing the back cover



Removing and installing the battery





Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out.

**Charging the battery** 

Connect the battery charger to your cellphone and mains socket

- The charging may take about 20 minutes to start if the hattery is flat
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The mains socket must be near to the cellphone and easily accessible (avoid electric extension cables)
- When using your cellphone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery ( []]).
- · To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; switch off Bluetooth when not in use; reduce the backlight time, etc.



The charge is complete when the animation stops.

## 2.2 Power on your cellphone

Hold down the \_\_\_\_ key until the cellphone powers on.

## 2.3 Power off your cellphone

Hold down the New York key from the main screen.

3.1 Making a call

by pressing the right softkey.

Making an emergency call

3.3 Receiving a call

and then hang up using the 2 key.

To hang up the call, press the News

3.2 Calling your voicemail (1)

To access your voicemail, hold down the w key

Calls .....

Dial the desired number then press the L key to place the

call. If you make a mistake, you can delete the incorrect digits

If your cellphone is covered by the network, dial emergency

number and press the L key to make an emergency call.

This works even without a SIM card and without typing the

When you receive an incoming call, press the L key to talk

During a call, you can use your directory, your calendar, text

3.4 Available functions during the call

messages, etc. without hanging up or dropping the call.

Contact your network operator to check service availability.

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material or technical specification without prior

notice

## **ALCATELONE** touch

Contacts.....



To access the **contacts** from the main screen, press the **D** key and select the 💼 icon from the menu.

## 4.2 Adding a contact

Select the directory in which you wish to add contact, press the "Options" softkey, select "Add contact".

## Messaging.....

## 5.1 Create message

From the main menu select "Messaging" to create text/ multimedia message. You can type a message and you can also modify a predefined message in Templates or customize your message by adding pictures, photos, sounds, titles, etc. (only available while editing a MMS). While writing a message, select "Options" to access all the messaging options. You can save your messages that you send often to Draft or Templates (MMS only).

Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient



Depending on your network operator

Your cellphone has an email client with the settings predefined for a few popular email services like - GoogleMail, Windows live, Yahoo, AOL, etc. Besides this, you can set up other POP3 or IMAP4 email accounts that you may be using.

# Opera Mini.....

Not only does Opera Mini give you the full Web experience where you stay in touch with your friends, obtain information, do your online banking etc., but it is also designed to save time by using compressed web pages.



Facebook is a social utility that connects people with friends and others who work, study and live around them. It provides a number of features with which users interact, such as Wall,

To open an account online, please go to: http://www.facebook.



on the author's profile page and delivered to the author's

To open an account online, please go to: http://twitter.com/.

Camera.....

Your cellphone is fitted with a camera for taking photos and shooting videos that you can use in different ways: store them in your "File manager\My creations".

- send them in a multimedia message (MMS) to a cellphone or an email address
- send them directly by Email or Bluetooth.
- customize your main screen.
- select them as incoming call image to a contact in your directory.

# Media.....

Access this feature from the main menu by selecting "Music" You will have full flexibility of managing music both on your cellphone and memory card.

## II.2 Video

"My videos" album contains video clips recorded, received or

The icons and illustrations in this guide are provided for information

You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display if you tune to stations that offer Visual Radio service. You can listen to it while running other

# My friends.....

It migrates self-contained sub-trees of the websites to let you stay in touch with your friends by flicking through Friendster.

# Settings .....

From the main menu, select the menu icon @ and select the function of your choice in order to customize your cellphone: Phone settings, Call settings, Security, Network, Connectivity

(I) Depending on your network operator.

Voicemail message arrived

GPRS connection status (Activated)

vibrate with the exception of the alarm.

Silence mode: your cellphone does not ring been or

Missed calls.

Radio is on

WAP alerts

**GPRS** connecting.

Sending a MMS.

MMS receiving

SMS unread.

MMS unread.

Flight mode.



# Tools..... ==

Answered call(s).

Once you enter this menu from the main menu, there is a monthly-view calendar for you to keep track of important meetings, appointments, etc. Days with events entered will be marked in color.

Your cellphone has a built-in alarm clock with a snooze feature.

## 15.3 Fake call

This program enables you to call yourself by simulating a caller number/name, ringtone, contact photo at a scheduled time. It helps you to politely escape from social situations at any time you wish. This call can be rejected by 2 key.

Settings • Predefined settings of Caller name/number, Call time, Ringtone, Image (Contact photo).

Activate a fake call by "Tools\Fake call\ Activate" or by holding down the \\_ key on the main screen. The call will then be made at the predetermined time.

You can create a note in text or voice format by accessing "Notes" from the main menu.

## 15.5 Calculator

Enter a number, select the type of operation to be performed. and enter the second number, then press "=" to display the

## 15.6 File manager

You will have access to all audio and visual files stored in cellphone or memory card in File manager. You can access a number of items with this option: My audios, My images, My videos, My creations, Other files, Phone, Memory card and Memory status.

## Inserting the memory card:



To release the microSD card holder, slide it in the direction of the arrow and lift it. Then insert the microSD card with the golden contact downward. Finally, turn down the microSD holder and slide it in the opposite direction to lock it.

## 15.7 World clock

The World clock shows current local time and the time zone in different cities

## 15.8 Converter

Unit converter and Currency converter.

## 15.9 Stopwatch

The stopwatch is a simple application for measuring time with the possibility to register several results and suspend/resume

## 6 Java..... 🝵



## 16.1 Java applications

Select "Java applications" to launch applications.

## 16.2 Java settings This menu allows you to manage Java settings, in which you may

set Audio, Backlight, Vibration and Heap size.

## 16.3 Java network This menu allows you to select the network for Java.

## 16.4 Trusted certificates

View detailed information of the trusted certificates supported by your cellphone.

English - CJB2291ALAAA

The quality of the radio depends on the coverage of the radio station in that particular area.

Depending on your network operator

2011-5-12 16:28:24



IP3552 665A QG Eng USA 08 110512.indd 1

pages, Offline pages, Go to URL, Service inbox,



With this menu, you may personalize ringtones for different Access Wap options: Homepage, Bookmarks, Recent

## 17.2 Bluetooth<sup>TN</sup>

Access this feature by pressing ( ) to enter the main menu, then selecting "Applications\Bluetooth".

## 17.3 Local games

Your Alcatel cellphone may include some games.

It is a huge time saver providing news updates from a website in a simple form. Once subscribed to a channel, it gives you the ability to track and manage all your favourite RSS content on your cellphone at anytime, anywhere!

## 17.5 Weather

Your cellphone is equipped with a weather function for consulting up to 3-day forecasts of favourite cities.

### 17.6 Services

**Hearing Aid Compatibility** 

Mobile Phones" leaflet or visit our website htt

This device is HAC M4 compatible.

questions you may have.

Disclaimer

Protection against theft (1)

Contact your network operator to check service availability.

Your cellphone is rated: "For Hearing Aid", to assist hearing device users in

For more information please refer to "Hearing Aid Compatibility with

General information ......

Hot Line Number: In the United States, call 877-702-3444 for

On our Internet site, you will find our FAO (Frequently Asked

Ouestions) section. You can also contact us by e-mail to ask any

An electronic version of this user guide is available in English and other

languages according to availability on our server: www.alcatelonetouch

Your cellphone is a transceiver that operates on GSM networks with

Your cellphone is identified by an IMEI (cellphone serial number)

shown on the packaging label and in the product's memory. We

recommend that you note the number the first time you use your

cellphone by entering \*#06# and keep it in a safe place. It may

be requested by the police or your operator if your cellphone is

There may be certain differences between the user manual description

and the cellphone's operation, depending on the software release of

TCT Mobile shall not be held legally responsible for such differences,

if any, nor for their potential consequences, which responsibility shall

Facebook: http://www.facebook.com/alcatelonetouchtribe

Twitter: http://www.twitter.com/Alcateltribeus

finding cellphones that may be compatible with their hearing devices.

Profiles .....

## Latin input mode...

To write messages, there are two writing methods:

- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a
- Predictive with the eZi mode: this mode speeds up the writing of your text.

**Alcatel Mobile Phones** 

Limited Warranty.....

TCT Mobile North America LTD warrants to the original retail

purchaser of this wireless device, that should this product or

part thereof during normal consumer usage and condition, be

proven to be defective in material or workmanship that results

in product failure within the first twelve (12) months from the

date of purchase as shown on your original sales receipt. Such

defect(s) will be repaired or replaced (with new or rebuilt parts)

at the company's option without charge for parts or labor directly

Batteries, power adapters, and other accessories sold as in box

items are also warranted against defects and workmanship that

results in product failure within the first six (6) months period

from the date of purchase as shown on your original sales receipt.

Such defect(s) will be repaired or replaced (with new or rebuilt

parts) and the company's option without charge for parts or labor

The limited warranty for your wireless device will be voided if any

Non-compliance with the instructions for use or installation, or

Modification or repair performed by individuals not authorized by

Acts of god such as Inclement weather, lightning, power surges.

fire, humidity, infiltration of liquids or foods, chemical products,

Removal or altering of the wireless devices event labels or serial

Damage from exposure to water or other liquids, moisture,

humidity, excessive temperatures or extreme environmental

conditions, sand, excess dust and any condition outside the

Defects in appearance, cosmetic, decorative or structural items

download of files, crash, high voltage, corrosion, oxidation

ection to any equipment not supplied or not recommended

directly related to the defect(s)

of the following conditions occur:

TCT Mobile or its affiliates:

by TCT Mobile

numbers (IMFI).

operating guidelines;

area where your cellphone is used;

such as framing and non-operative parts.

Short keypress: access the language list Press and hold: enter zero

Safety and use.....

We recommend that you read this chapter carefully before using your cellphone The manufacturer disclaims any liability for damage which may result as a consequence of improper use or use contrary to the instructions

### TRAFFIC SAFFTY:

Given that studies show that using a cellphone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), rivers are requested to refrain from using their cellphone when the vehicle is not parked. Check the laws and regulations on the use of wireless cellphone and their accessories in the areas where you drive. Always obey them The use

or to the radio. Using a headphone can be dangerous and forbidden in some areas.

interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags To ensure that there is no problem:

- deployment area
- check with your can dealer on the can manufacturer to make sure that the can's electronic devices are shielded from cellphone RF energy.

### CONDITIONS OF LISE

You are advised to switch off the cellphone from time to time to optimize

in any location where posted notices instruct you to do so. In an aircraft, turn off

Switch the cellphone off when you are in health care facilities except in designated areas As with many other types of equipment now in regular use cellphones can interfere with other electrical or electronic devices, or equipment using radio

obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere.

When the cellphone is switched on, it should be kept at least 15 cm from any a doctor if any of the following symptoms occur: convulsion, eye or muscle medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the cellphone you should hold it against the ear on the opposite

> Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider

To avoid hearing impairment, answer the call before holding your cellphone to your ear. Also move the handset away from your ear while using the "handsfree" option because the amplified volume might cause hearing damage. It is recommended to have proper supervision while small children use your

When replacing the cover please note that your cellphone may contain

substances that could create an allergic reaction Always handle your cellphone with care and keep it in a clean and dust-free

Do not allow your cellphone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range s -10°C (14°F) to +55°C (131°F) (the max value depends on device, materials and housing paint/texture)

Over 55°C (131°F) the legibility of the cellphone's display may be impaired. though this is temporary and not serious.

Do not open or attempt to repair your cellphone yourself.

Do not drop, throw or try to bend your cellphone Do not paint it.

Use only batteries battery chargers and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your cellphone model TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries Your cellphone should not be disposed of in a municipal waste. Please check

ocal regulations for disposal of electronic products. Remember to make back-up copies or keep a written record of all important

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have

experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your cellphone or enabling a flashing-lights feature on your cellphone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the cellphones. All persons should discontinue use and consult

## Troubleshooting..... My cellphone will not charge properly

temperatures above 60°C (140°F).

Make sure that your battery is not completely discharged; If the battery is flat, it may take around 20 minutes to display

twitching loss of awareness involuntary movements or disorientation To limit

the likelihood of such symptoms, please take the following safety precautions

When you play games on your cellphone, you may experience occasional

discomfort in your hands arms shoulders neck or other parts of your body

If your hands, wrists, or arms become tired or sore while playing, stop and rest

If you continue to have sore hands, wrists, or arms during or after playing, stop

damage your hearing. Set your cellphone's volume to it's lowest setting

Please note that you must respect the laws and regulations in force in

your jurisdiction or other jurisdiction(s) where you will use your cellphone

regarding taking photographs and recording sounds with your cellphone

Pursuant to such laws and regulations, it may be strictly forbidden to take

photographs and/or to record the voices of other people or any of their

personal attributes, and reproduce or distribute them, as this may be

It is the user's sole responsibility to ensure that prior authorization be

obtained, if necessary, in order to record private or confidential conversations

or take a photograph of another person; the manufacturer, the seller or vendor

of your cellphone (including the operator) disclaim any liability which may

Before removing the battery from your cellphone, please make sure that the

Do not attempt to open the battery (due to the risk of toxic fumes and

Do not burn or dispose of a used battery in the garbage or store it at

Batteries must be disposed of in accordance with locally applicable

environmental regulations. Only use the battery for the purpose for which

Do not puncture, disassemble or cause a short-circuit in a battery.

Prolonged exposure to music at full volume using the music player may

prior to inserting headphones in your ears and adjust the volume to you

preference. Only use headphones that are recommended by TCT Mobile

Follow these instructions to avoid problems such as tendinitis, carpal tunne

Take a minimum of a 15-minute break every hour of game playing.

Play at the farthest distance possible from the screen

syndrome, or other musculoskeletal disorders:

for several hours before playing again.

I imited and it's affiliates

onsidered to be an invasion of privacy

BATTERY AND ACCESSORIES:

Observe the following precautions for battery use:

PRIVACY:

the game and see a doctor

Make sure charging is carried out under normal conditions

Make sure your hattery is inserted. It must be inserted before plugging in the charger

the hox • When abroad, check that the electrical current is

compatible

## My cellphone will not connect to a network

- Try connecting in another location

- Try selecting the available network(s) manually Try connecting at a later time if the network is overloaded

### Verify with your operator that your SIM card is 3V or 1.8V compatible: the old 5V SIM cards cannot be used

Make sure the chip on your SIM card is not damaged or scratched

- L key For international calls, check the country and area codes
- that the network is not overloaded or unavailable
- Check your subscription status with your operator (credit, SIM card valid, etc.)

TCT Mobile Limited and/or its affiliates. This symbol on your cellphone the battery and the

accessories means that these products must be taken to collection points at the end of their life: Municipal waste disposal centers with specific bins for these

it was designed. Never use damaged batteries or those not recommended by

items of equipment - Collection bins at points of sale

They will then be recycled, preventing substances being disposed of in the

environment, so that their components can be reused In European Union countries

These collection points are accessible free of charge. All products with this sign must be brought to these collection points. In non European Union jurisdictions: Items of equipment with this symbol are not be thrown into ordinary bins if

your jurisdiction or your region has suitable recycling and collection facilities: instead they are to be taken to collection points for them to be recycled. In the United States you may learn more about CTIA's Recycling Program at

CALITION: RISK OF EXPLOSION IF RATTERY IS REPLACED BY AN INCORRECT TYPE DISPOSE OF LISED BATTERIES ACCORDING TO THE INSTRUCTIONS

## • CHARGERS

Home A.C./ Travel chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F)

The chargers designed for your cellphone meet with the standard for safety of information technology equipment and office equipment use. Due to jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Travel charger: Input: 100~240 V, 50~60 Hz, 150 mA Output: 4.75~5.8 V. 400~550 mA Lithium 650 mAh/750 mAh/850 mAh

• RADIO WAVES: THIS CELL PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR

EXPOSURE TO RADIO WAVES. Your cellphone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent

cientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

ional WHO information about electromagnetic fields and public health are available on the following website: http://www.who.int/peh-emf. Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the ECC Rules. These limit

Although the SAR is determined at the highest certified power level, the actual

SAR level of the cellphone while operating can be well below the maximum

value. This is because the cellphone is designed to operate at multiple powe

levels so as to use only the power required to reach the network. In general,

the closer you are to a wireless base station antenna, the lower the power

While there may be differences between the SAR levels of various cellphone

and at various positions, they all meet the government requirement for RF

exposure. For body-worn operation, the cellphone meets FCC RF exposure

handset at least 1.5 cm from the body. Use of other accessories may not ensure

The World Health Organization (WHO) considers that present scientific

information does not indicate the need for any special precautions for use of

cellphones. If individuals are concerned, they might choose to limit their own or

their children's RF exposure by limiting the length of calls, or using "hands-free"

devices to keep cellphones away from the head and body. (fact sheet n°193).

al information on SAR can be found on the Cellular Telec

& Internet Association (CTIA) Web site: http://www.phonefacts.net

delines provided that it is used with a non-metallic accessory with the

use at the ear and 0.871 W/Kg for use close to the body.

compliance with FCC RF exposure guidelines.

are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio comi However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on the

Recrient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help. Changes or modifications not expressly approved by the party responsible for

I cannot access my voicemail

 Make sure your operator's voicemail number is correctly entered in "My number"

 Try later if the network is busy I am unable to send and receive MMS

## Check your cellphone memory available as it might be full

Contact your network operator to check service availability and check MMS parameters

Verify the server center number or your MMS profile with your operator

The server center may be saturated; try again later

## The icon is displayed on my standby screen

 You have saved too many short messages on your SIM card: delete some of them or archive them in the product

## "No service" is displayed

You are outside of the network coverage area

## I have already entered 3 incorrect PIN codes Contact your network operator to obtain the PUK code

(Personal Unblocking Key

## I am unable to download new files Check for free space

- Delete some files
- · Check your subscription status with your operator
- My cellphone is frozen, can't power on Make sure your battery is not completely used up or

### damaged Remove your battery, remove your SIM card then reinstall

them to power on again, if still does not work

Hold down # key and press Power on/off key for a while to



ALL User cellphone data: contacts, photos, messages and files, downloaded applications like Java games will

compliance could void the user's authority to operate the equipment. The exposure standard for cellphones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities ervice (e.g. FM broadcast), they bear the following statement such as the Federal Communications Commission of the US Govern This device complies with Part 15 of the ECC Rules Operation is subject to (ECC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the condition that this device does not cause harmful interference. the cellphone transmitting at its highest certified power level in all tested

For other devices, they bear the following statement

This device complies with Part 15 of the ECC Rules Operation is subject to

the following two conditions: (I) this device may not cause harmful interference

(2) this device must accept any interference received including interference that may cause undesired operation.

four cellphone is equipped with a built-in antenna. For optimal operation output of the cellphone. Before a cellphone model is available for sale to the you should avoid touching it or degrading it. public, compliance with national regulations and standards must be shown As mobile devices offer a range of functions, they can be used in position The highest SAR value for this model cellphone when tested is 0.787 W/Kg for other than against your ear. In such circumstances the device will b

pliant with the guidelines when used with headset or usb data cable If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the cellphone at least 1.5 cm away

is a registered trademark of Obigo AB. microSD Logo is a trademark

The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by TCT Mobile Limited and its affiliates is under license. Other trademarks and trade names are those of their respective owners.

## one touch 665A Bluetooth QD ID R016876

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Opera Mini™ is a registered trademark of Opera Mini.

Facebook and the f Logo are trademarks of

Facebook, Inc., and are used under license.

## How to make your battery last longer

• Make sure you followed the complete charge time (minimum 3 hours).

After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication

Switch on the backlight upon request.

Extend email auto-check interval as long as possible.

Update news, weather info, upon demand manually or set its auto-check interval longer

Exit Java background-running applications if they are not being used for a long time.

Deactivate Bluetooth when not in use.

## One Touch Upgrade

Using One Touch Upgrade tool you can update your cellphone's software from your PC.

Download One Touch Upgrade from ALCATEL website (www.alcatelonetouch.com) and install it on your PC. Launch the tool and update your cellphone by following the step by step instructions (refer to the User Guide provided togethe with the tool)

Your cellphone's software will now have the latest software.



All personal information will be permanently lost following the update process. We recommend you backup your personal data using PC Suite before

(I) Contact your network operator for service availability.

your cellphone or specific operator services.

be borne by the operator exclusively.

any nature whatsoever, including but not limited to commercial oss, to the full extent those damages can be disclaimed by law Some states do not allow the exclusion or limitation of incidental

apply to you. options that you may utilize our out of warranty repair options.

description. Only ship the wireless device. Do not ship the SIM card, memory cards, or any other accessories such as the power with technical and safety standards applicable in the geographical adapter. You must properly package and ship the wireless device to the repair center.

When driving do not use your cellphone and headphone to listen to music When switched on your cellphone emits electromagnetic waves that can

do not place your cellphone on top of the dashboard or within an airbag

Remember to abide by local authority rules of cellphone use on aircrafts. Operational Warnings: Obey all posted signs when using mobile devices in public

Follow Instructions to Avoid Interference Problems: Turn off your mobile device your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using

Switch the cellphone off when you are near gas or flammable liquids. Strictly

There are no express warranties, whether written, oral or implied other than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCT Mobile or any of its affiliates be liable for incidental or consequential damages of

or consequential damages, or limitation of the duration of implied

warranties, so the preceding limitations or exclusions may not

How to obtain Support: Contact the customer care center by calling (877-702-3444) or going to www.alcatelonetouch.com. We have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for service. In the case that your wireless device is no longer covered. by this limited warranty due to time or condition we have other To obtain hardware repairs or replacement within the terms of this warranty, contact TCT Mobile to get an RMA number, include a copy of the original proof of warranty coverage (e.g original copy of the dated bill of sale, invoice), the consumer's return address, your wireless carrier's name, alternate daytime ellphone number, and email address with a complete proble

TCT Mobile is not responsible for wireless devices that do not arrive at the service center. Upon receipt, the service center will verify the warranty conditions, repair, and return your wireless device to the address provided.

Before contacting the aftersales department, you are advised to follow the instructions below

You are advised to switch off the cellphone from time to time to optimize its performance. You are advised to fully charge ( find ) the battery for

optimal operation. Avoid storing large amounts of data in your cellphone as this may affect the performance of your cellphone.

Press until the screen comes on Check the battery charge level Check the battery contacts, remove and reinstall your

## battery, then turn your cellphone back on My cellphone has not responded for several minutes

## Remove the battery and re-insert it, then switch the cellphone back on

and carry out the following checks:

My cellphone will not switch on

My screen is difficult to read

Press the 🛂 key

Use your cellphone in accordance with the recommended conditions of use

### My cellphone turns off by itself Check that your keypad is locked when you are not using your cellphone Check the battery charge level

charger to obtain an exact indication

My cellphone has a low level of autonomy Make sure you respected the complete charge timing (minimum 3 hours)

After a partial charge, the battery level indicator may not be

exact. Wait for at least 20 minutes after removing the

the battery charger indicator on the screen

Make sure you are using an Alcatel battery and charger in

### Verify the network coverage with your operator Check with your operator that your SIM card is valid

## Make sure the SIM card has been correctly inserted

## Unable to make outgoing calls Make sure you have dialled a valid number and press the

Make sure your cellphone is connected to a network, and

Make sure you have not barred outgoing calls

## Unable to receive incoming calls · Make sure your cellphone is switched on and connected to

- a network (check for overloaded or unavailable network) Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not forwarded incoming calls Make sure that you have not barred certain calls The caller's name does not appear when a call is
- Check that you have subscribed to this service with your Your caller has concealed his/her number

## The sound quality of the calls is not optimal You can adjust the volume during a call by means of the \_\_\_\_\_\_

subscription includes this service

calling a foreign country

Check the network strength ..... I am unable to use the features described in the manual Check with your operator to make sure that your

## Make sure this feature does not require an Alcatel When I select a number from my directory, the number

## Make sure that you have correctly recorded the number in Make sure that you have selected the country prefix when

## some files or save the files in the product directory (i.e. your professional or personal directories) My callers are unable to leave messages on my

Make sure that your SIM card directory is not full: delete

I am unable to add contact in my directory

· Contact your network operator to check service availability



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