Your cellphone.....



Email

Your cellphone has an email client with the settings predefined for a few

Palringo Instant messaging (IM) allows you to chat with other people using

Directory

To access the Directory, tap 🚎 from tool bar on main screen, or select

Palringo account. You can also connect to other popular IM services through

the services may be upgraded depending on your client version

8.1 Consulting your directory

"Directory" from main menu

8.2 Birthday reminder

Palringo (1)......

popular email services like – GoogleMail, Windows live, Yahoo, AOL, etc.

9.1 Access

Send a call

Access call log (Redial) (press)

 Switch on/Switch off the cellphone (hold down • End call

> Return to the main screen · Lock the screen from the main screen (press

Volume key: Volume up/down Zoom in/out Calibration of LCD (hold down from the main

screen)

· Flashes when a new event occurs (Missed call, Voice mail,

Flashes with breath effect when an incoming call arrives. · Remains lit when charging until disconnected.

Status bar icons (1)

Battery charge level

n

Besides this, you can set up other POP3 or IMAP4 email accounts that you You may_access this function from the main menu "Call log" or by 10.3 Video.

9.2 Available options

to directory, Edit before call, etc.

9.2.2 Call settings (

10.1 Music

Broadcast

English - CJB31D1ALAAA

Vibrate alert: your cellphone vibrates, but does not ring or beep with the exception of the alarm.

ooth status (Activated).

Bluetooth status (Connected to an audio device)

Keypad & LCD touch locked

Call forwarding activated: your calls are forwarded

Alarm or appointments programmed

The icons and illustrations in this guide are provided for information purposes

When you tap , you may have access to Delete, Send message, Save

Palringo, like Yahoo, AIM, GG, ICQ, Google talk, iChat etc. Please note that You can access different items with this option: Last call cost, Total cost, visual information related to the radio program on the display if you tune

You can access a number of items with this option: Call waiting. Call

Media applications

forwarding, Call barring, Caller ID, Line switching, Auto redia

You may share music with others when you tune in the same frequency

Level of network reception

Voicemail message arrived

Missed calls.

Radio is or

Memory card scanning completed

Line switching (1): indicates the selected lin nection status (Activated

GPRS connecting

Message receipt in progress

Silence mode: your cellphone does not ring, beep or vibrate with the exception of the alarm. SMS unread

A library links to the images in "My creations" in cellphone to be shown in

list, slide, or thumbnail, set as Wallpaper, Screen saver, Power on/off display,

renamed, sorted.

10.4 Radio

other applications

··· 🗐 II.2 Opera...

Max cost, Reset cost, Price per unit, Duration, GPRS counter, to stations that offer Visual Radio service. You can listen to it while running | | 1.6 | Facebook

II.I My friends ..

and Contact ID, or sent by MMS, Email, Bluetooth.

(In red) Message list is full: your cellphone cannot accept any new messages. You must access the message list and delete at least one message on your SIM card.

Flight mode.

A2DP connected

Broadcast is on

1.2 Status list

Touch status bar and drag it downward to open it;

To hide it, tap ______ or drag it upwards. To open an application, tap a menu when a list is open.

1.3 Desktop

Adding items

To add an item from the main menu, press and hold its icon in the main menu list. To add a widget, press from tool bar or long press a blank area on the main screen, tap "Add widgets" to access widget lists and select the item you wish to add.

Editing/Removing/Re-organizing items

Long press the application on the desktop to edit/remove/re-organize it touch to edit (only for my favourites), touch to remove. Touch and hold the application until a location frame shows up on the desktop, drag it to the location you desire, and then confirm by tapping "Done"

To personalize your wallpaper, press from tool bar or long press blank area from the main screen, tap "Wallpaper". You will be directed to "My images" with this option.

Access Wap options: Homepage, Bookmarks, Go to URL, Recent

1.4 Toolbar

11.4 News

Weather

All video clips in this folder can be played, set as contact ID, send, deleted, manage all your favourite RSS content on your cellphone at anytime

Tool bar with menu items as a shortcut for quick access.

pages, Offline pages, Service inbox, Settings.

Getting started Hold down the key until the cellphone powers on.

2.1 Set-up

Removing or installing the back cover



Inserting or removing the SIM card

You must insert your SIM card to make phone calls. Please power off your cellphone before inserting or removing the SIM card.

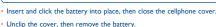


housing. Make sure that it is correctly inserted. To remove the card, press To hang up the call, press the 🖰 key.

Installing or removing the battery







Entertainment.....

2.2 Power on your cellphone

2.3 Power off your cellphone

Hold down the P key from the main screen.

Using the touchscreen

To access an application, tap it with your finger

Place your finger on the screen to drag the object to the

Slide the screen to scroll up and down the applications, images, web pages... at your convenience

Dialer

Enter the desired number from keypad directly or select a contact from Directory by tapping steen press e key or tap to place the call. The number you entered can be saved to Directory by selecting Place the SIM card with the chip facing downwards and slide it into its make a mistake, you can delete the incorrect digits by tapping 🤜 .

Menu arrange.....

The main menu is designed to vary according to your preference. To ac this function, select to enter the main menu, then tap 🔟.

Change the order

Access "Menu arrange", focus on the main menu item you want to move and then tap "Options\Move", it will go to the main menu screen and tick "will be shown on the main menu you selected, then release it to you

Access "Menu arrange", tap the left check box of the selected menu once to show/hide, then tap "Options\Save" to save the operation

From main menu, select "Menu arrange", then tap "Options\Restore default" to return to the default menu display.

Messages

Conversational mode and conventional mode

In conversational view mode, you can view chat history in chronological order. In conventional view mode, you may have access to the following folders: Inbox, Outbox, Sent, Broadcast SMS, Voicemail, Drafts, Empty folder, Templates, Settings. Conversational view mode is set as default. You may switch to conventional view mode by selecting "Options\ Settings\Conversational mode\On(Off)".

5.2 Create message

Press from tool har on the main screen or select "Messages\Write msg" from main menu to create text/multimedia message. An SMS will be converted to MMS automatically when: images, videos, audio, slides or attachments are inserted; Subject, CC/BCC/email address is added; or the message contains more than 8 pages of text.

Schedule a SMS/MMS to be sent out at predefined time (select "Times send" through .

Profiles

File manager.....

option: My audios, My images, My videos, Ebook, My creations,

Others With this menu, you may personalize ringtones for different events and 17.1 Calendar

Once you enter this menu from the main menu, there is a monthly-view calendar for you to keep track of important meetings, appointments, etc Days with events entered will be marked in color.

17.2 Calculator...

number, select the type of operation to be performed, and enter the second number, then press "=" to display the result.

17.3 Notes. You can create a note in text or voice format by accessing "Notes" from

17.4 Tasks.

Enables you to easily manage and track the progress of a task with priorities All the tasks will be sorted by due date

17.5.1 Alarm

Your cellphone has a built-in alarm clock with a snooze feature

The World clock shows current local time and the time zone in different

(1) The quality of the radio depends on the coverage of the radio station in that

It migrates self-contained sub-trees of the websites to let you stay in touch

with your friends by flicking through Bebo, Facebook, Friendster, Hi5,

but it is also designed to save time by using compressed web pages.

- Depending on your network operator. May cause additional network charge for data flow to provide this service. Extra fees might also be charged in
- users to send a virtual "poke" to each other; Gifts, a feature allowing users to send virtual gifts which appear on the recipient's profile; Market places, which lets users post free classified goods, etc. To open an account online, please go to: http://www.facebook.com/.
 - that you can use in different ways: • store them in your "File manager\My creations"

 - transfer them by data cable or microSD card to your computer

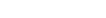
12



Allows you to have settings of date and time, including 12/24h format.

(1) Depending on your network operato

2010-8-25 16:37:16



OT-710A

ALCATEL

mobile phones

ntact your network operator to check service availability

use the application as a traditional radio with saved channels or with parallel 3-day forecasts of favourite cities.

the author's subscribers or followers.

II.7 mTweet...

Twitter is a social networking and microblogging service that has gained You can set a birthday reminder when editing contact information. This will

Access this feature from the main menu by selecting "Music". You will have Not only does Opera Mini give you the full Web experience where you stay exchange news updates and ideas that a community in the form of messages exchange news updates and ideas that a community in the form of messages exchange news updates and ideas that a community in the form of messages exchange news updates and ideas that a community in the form of messages exchange news updates and ideas that a community in the form of messages exchange news updates and ideas that a community in the form of messages exchange news updates and ideas that a community in the form of messages exchange news updates and ideas that a community in the form of messages exchange news updates and ideas that a community in the form of messages exchange news updates and ideas that a community in the form of messages exchange news updates and ideas that a community in the form of messages exchange news updates and ideas that a community in the form of messages exchange news updates and ideas that a community in the form of messages exchange news updates and ideas that a community in the form of messages exchange news updates and ideas that a community in the form of messages exchange news updates and ideas that a community in the form of messages exchange new updates and ideas that a community in the form of messages exchange in the form full flexibility of managing music both on your cellphone and memory card. full flexibility of managing music both on your cellphone and memory card. in touch with your friends, obtain information, do your online banking etc., or posts. Posts are displayed on the author's profile page and delivered to

To open an account online, please go to: http://twitter.com/

12.1 Stopwatch. It is a huge time saver providing news updates from a website in a simple The stopwatch is a simple application for measuring time with the possibility

"My videos" album contains video clips recorded, received or downloaded. form. Once subscribed to a channel, it gives you the ability to track and to register several results and suspend/resume measurement. .. @

A bookshelf contains the electronic books (.txt and .pdb file only). While You will have access to all audio and visual files stored in cellphone or reading the book, you may add bookmarks, or reach the text by searching memory card in File manager. You can access a number of items with this Access this feature by selecting "Calculator" from the main menu. Enter a Your cellphone is equipped with a radio (1) with RDS functionality. You can Your cellphone is equipped with a weather function for consulting up to words, phrases (Options\Find, Options\Jump to).

> 12.3 Java.. Your Alcatel cellphone may include⁽ⁱ⁾ some Java™ applications and games Facebook is a social utility that connects people with friends and others You can also download new applications and games to your cellphone who work, study and live around them. It provides a number of features

> > Camera

Your cellphone is fitted with a camera for taking photos and shooting videos

• send them in a multimedia message (MMS) to a cellphone or an email send them directly by Email or Bluetooth.

customize your main screen. select them as incoming call image to a contact in your directory.



Other files, Phone and Memory card.

Inserting the memory card:









13





17.5.3 Clock



IP3210_710_QG_Mini+_Eng_USA_02_100825.indd 1









From the main menu, select the menu icon and select the function of There are two text entry methods that can be used to write messages your choice in order to customize your cellphone: Phone settings, Call

Normal: this mode allows you to type a text by choosing a letter or a

LCD Touch To calibrate the touch screen, tap anywhere on the screen to start calibration

When "On", the cellphone vibrates when the

Screen lock during call

Select "On"/"Off" to activate/deactivate screen lock during call.

Making the most of your cellphone.....

You can download software upgrade for free from the website

You can use your cellphone as a webcam for instant messaging on you

Latin input mode

Predictive with the eZi mode: This mode speeds up the writing of your

Access the Symbol and number table

witch mode of input method Switch between ABC/abc/Abc

> Tap to delete one by one Long touch to delete a

Confirm an option Switch to a new line (in SMS/ Email/IM)

electronic devices are shielded from cellphone RF energy. · CONDITIONS OF USE:

You are advised to switch off the cellphone from time to time to optimize its

deployment area,

ensure that there is no problem:

TRAFFIC SAFETY:

Remember to abide by local authority rules of cellphone use on aircrafts. Switch the cellphone off when you are in health care facilities, except in designated are As with many other types of equipment now in regular use, cellphones can interfere with

Safety and use.....

ven that studies show that using a cellphone while driving a vehicle constitute

sories in the areas where you drive Always obey them The use of these device

When driving, do not use your cellphone and headphone to listen to music or to the

When switched on, your cellphone emits electromagnetic waves that can interfere

with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To

do not place your cellphone on top of the dashboard or within an airbag

check with your car dealer or the car manufacturer to make sure that the car's

radio. Using a headphone can be dangerous and forbidden in some areas.

improper use or use contrary to the instructions contained herein.

may be prohibited or restricted in certain areas

other electrical or electronic devices or equipment using radio frequency Switch the cellphone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any

potentially explosive atmosphere. When the cellphone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the cellphone you should hold it against the ear on the opposite side

to the device, if anv. To avoid hearing impairment, answer the call before holding your cellphone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage.

It is recommended to have proper supervision while small children use your cellphone When replacing the cover please note that your cellphone may contain substances that could create an allergic reaction.

Always handle your cellphone with care and keep it in a clean and dust-free place

Do not allow your cellphone to be exposed to adverse weather or environmental conditions (moisture humidity rain infiltration of liquids dust sea air etc.) The manufacturer's recommended operating temperature range is -10°C to +55°C (the max value depends on device, materials and housing paint/texture).

We recommend that you read this chapter carefully before using your cellphone. The Over 55°C the legibility of the cellphone's display may be impaired, though this nanufacturer disclaims any liability for damage, which may result as a consequence of temporary and not serious

Do not open or attempt to repair your cellphone yourself

Do not drop, throw or try to bend your cellphone. Do not paint it.

real risk, even when the hands-free kit is used (car kit, headset...), drivers are Use only batteries, battery chargers, and accessories which are recommended by requested to refrain from using their cellphone when the vehicle is not parked. TCT Mobile Limited and its affiliates and are compatible with your cellphone model. TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

> Your cellphone should not be disposed of in a municipal waste. Please check local Before removing the battery from your cellphone, please make sure that t regulations for disposal of electronic products.

Remember to make back-up copies or keep a written record of all important nformation stored in your cellphone.

Some people may suffer enilentic seizures or blackouts when exposed to flashing. - Do not puncture disassemble or cause a short-circuit in a battery lights, or when playing video games. These seizures or blackouts may occur even - Do not burn or dispose of a used battery in the garbage or store it f a person never had a previous seizure or blackout. If you have experienced eizures or blackouts, or if you have a family history of such occurrences, please

Batteries must be disposed of in accordance with locally at onsult your doctor before playing video games on your cellphone or enabling a regulations. Only use the battery for the purpose for which it was designed. Never flashing-lights feature on your cellphone. Parents should monitor their children's use use damaged batteries or those not recommended by TCT Mobile Limited and/ of video games or other features that incorporate flashing lights on the cellphones. or its affiliates All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary ments, or disorientation. To limit the likelihood of such symptoms, please take

Play at the farthest distance possible from the screen.

he following safety precautions:

When you play games on your cellphone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these They will then be recycled, preventing substances being di culoskeletal disorders:

Take a minimum of a 15-minute break every hour of game playing

If your hands, wrists, or arms become tired or sore while playing, stop and rest be brought to these collection points. for several hours before playing again.

If you continue to have sore hands, wrists, or arms during or after playing, stop

Prolonged exposure to music at full volume using the music player may damage your hearing. Set your cellphone's volume to it's lowest setting prior to inserting headphones in your ears and adjust the volume to your preference. Only use headphones that are recommended by TCT Mobile Limited and it's affiliates.

are to be taken to collection points for them to be recycled

In the United States you may learn more about CTIA's Recycling Program at www

the end of their life:

items of equipment

- Collection bins at points of sale.

My cellphone will not connect to a network Try connecting in another location

Verify the network coverage with your operator · Check with your operator that your SIM card is valid

Try selecting the available network(s) manually

Try connecting at a later time if the network is overloaded

SIM card error

this service

Make sure the SIM card has been correctly inserted Verify with your operator that your SIM card is 3V or 1.8V compatible:

the old 5V SIM cards cannot be used

iurisdiction or other jurisdiction(s) where you will use your cellphone regarding

It is the user's sole responsibility to ensure that prior authorization be obtained

if necessary, in order to record private or confidential conversations or take a

photograph of another person; the manufacturer, the seller or vendor of your

Do not attempt to open the battery (due to the risk of toxic fumes and bu

This symbol on your cellphone, the battery and the accessories

- Municipal waste disposal centers with specific bins for these

the voices of other people or any of their personal attributes, and rep

distribute them as this may be considered to be an invasion of privacy.

BATTERY AND ACCESSORIES:

cellphone is switched off.

Observe the following preca

temperatures above 60°C.

In European Union countries

In non European Union jurisdictions

Make sure the chip on your SIM card is not damaged or scratched

Unable to make outgoing calls

Make sure you have dialled a valid number and press the key

For international calls, check the country and area co

 Make sure your cellphone is connected to a network, and that the network is not overloaded or unavailable Check your subscription status with your operator (credit, SIM card

Make sure you have not barred outgoing calls

Unable to receive incoming calls

Make sure your cellphone is switched on and connected to a network (check for overloaded or unavailable network)

 Check your subscription status with your operator (credit, SIM card valid, etc.)

Make sure you have not forwarded incoming calls Make sure that you have not barred certain calls

The caller's name does not appear when a call is received

Check that you have subscribed to this service with your operator

Your caller has concealed his/her number The sound quality of the calls is not optimal

Check the network strength

You can adjust the volume during a call by means of the Volume key I am unable to use the features described in the manual

Check with your operator to make sure that your subscription includes

Make sure this feature does not require an Alcatel accessory

When I select a number from my directory, the number is not

Make sure that you have correctly recorded the number in your file

Make sure that you have selected the country prefix when calling a

foreign country

not work in another jurisdiction. They should be used for this purpose only.

The chargers designed for your cellphone meet with the standard for safety of

Characteristics of power supply (depending on the country): Travel charger: Input: 100-240 V, 50/60 Hz, 0.15 A

Lithium 850 mAh

CHARGERS

THIS CELLPHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR

These limits are part of comprehensive guidelines and establish permitted levels. For the receiver devices associated with the operation of a licensed radio service of RF energy for the general population. The guidelines are based on standards (e.g. FM broadcast), they bear the following stat orough evaluation of scientific studies.These guidelines include a substantial safety condition that this device does not cause harmful in margin designed to ensure the safety of all persons, regardless of age and health. For other devices, they bear the following statement: sure standard for cellphones employs a unit of measurement known as

This device complies with Part 15 of the FCC Rules. Operation is subject to the the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such following two conditions: cations Commission of the US Government (FCC), or by (I) this device may not cause harmful interference Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are (2) this device must accept any interference received, including interference that may conducted using standard operating positions with the cellphone transmitting at its cause undesired operation highest certified power level in all tested frequency bands.

ugh the SAR is determined at the highest certified power level, the actual SAR avoid touching it or degrading it. level of the cellphone while operating can be well below the maximum value. This As mobile devices offer a range of functions, they can be used in positions other means that these products must be taken to collection points at Before a cellphone model is available for sale to the public, compliance with national positions the cellphone at least 2cm away from the body. regulations and standards must be shown.

The highest SAR value for this model cellphone when tested is 1.15 W/Kg for use at
• LICENCES

the ear and I.04 W/Kg for use close to the body. While there may be differences between the SAR levels of various cellphones and

at various positions, they all meet the government requirement for RF exposure.

For body-worn operation, the cellphone meets FCC RF exposure guidelines These collection points are accessible free of charge All products with this sign mus provided that it is used with a non-metallic accessory with the handset at least 1. rovided that it is used with a non-metallic accessory with the handset at least 1.5 m from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. urisdiction or your region has suitable recycling and collection facilities; instead they

does not indicate the need for any special precautions for use of cellphones. ndividuals are concerned, they might choose to limit their own or their children RF exposure by limiting the length of calls, or using "hands-free" devices to keep cellphones away from the head and body. (fact sheet n°193). Additional WHO **CAUTION**: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT nformation about electromagnetic fields and public health are available on the

Note: This equipment has been tested and found to comply with the limits for a Home A.C./ Travel chargers will operate within the temperature range of: 0°C Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed reasonable protection against harmful interference in a resid installation. This equipment generates, uses and can radiate radio frequency energy tion technology equipment and office equipment use. Due to different and, if not installed and used in accordance with the instructions, may can applicable electrical specifications, a charger you purchased in one jurisdiction may harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning

the equipment off and on, the user is encouraged to try to correct the interference

by one or more of the following measures: Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receive

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected

Consult the dealer or an experienced radio/ TV technician for help.

Your cellphone is a radio transmitter and receiver. It is designed and manufactured Changes or modifications not expressly approved by the party responsible for not to exceed the emission limits for exposure to radio-frequency (RF) energy, compliance could void the user's authority to operate the equipme

that were developed by independent scientific organizations through periodic and This device complies with Part 15 of the FCC Rules. Operation is subject to the

Your cellphone is equipped with a built-in antenna. For optimal operation, you should

is because the cellphone is designed to operate at multiple power levels so as to than against your ear. In such circumstances the device will be compliant with the use only the power required to reach the network. In general, the closer you are guidelines when used with headset or usb data cable. If you are using another a wireless base station antenna, the lower the power output of the cellphone accessory ensure that whatever product is used is free of any metal and that it

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microSD Logo is a trademark.

The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by TCT Mobile Limited and its affiliates is under license. Othe trademarks and trade names are those of their respective

OT-710A Bluetooth QD ID BXXX

@ eZiText"

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Inc. in the U.S. and other countries

is a registered trademark of Opera Mini.

Opera Mini™

Facebook and the f Logo are trademarks of Facebook,

Twitter and the T Logo are trademarks of Twitter, Inc. and are used under license

Hearing Aid Compatibility

nding cellphones that may be compatible with their hearing devices.

This device is HAC M3 compatible. For more information please refer to "Hearing Aid Compatibility with Mobile

according to availability on our server; www.alcatel-mobile

(i) Contact your network operator for service availability

Facebook: http://www.facebook.com/alcatelonetouchtribe Twitter: http://www.twitter.com/Alcateltribeus

Hot Line Number: In the United States, call 877-702-3444 for technical On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have. An electronic version of this user guide is available in English and other languages

Your cellphone is a transceiver that operates on GSM networks with 850

Protection against theft(1)

Your cellphone is identified by an IMEI (cellphone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your cellphone by entering #06# and keep it in a safe place. It may be requested by the police or your

Disclaimer

There may be certain differences between the user manual description and the cellphone's operation, depending on the software release of your cellphone or specific operator services.

Java™ and all Java™ based trademarks and logos are Alcatel Mobile Phones

TCT Mobile North America LTD warrants to the original retail purchaser of this wireless device, that should this product or part

There are no express warranties, whether written, oral or implied, thereof during normal consumer usage and condition, he proven to be defective in material or workmanship that results in product failure within the first twelve (12) months from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced Your cellphone is rated: "For Hearing Aid", to assist hearing device users in (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s).

Batteries, power adapters, and other accessories sold as in box items are also warranted against defects and workmanship that results in General information product tailure within use ill's sax (o) information of purchase as shown on your original sales receipt. Such defect(s) product failure within the first six (6) months period from the date will be repaired or replaced (with new or rebuilt parts) and the company's option without charge for parts or labor directly related

the following conditions occur:

Non-compliance with the instructions for use or installation, or with where your phone is used;

Connection to any equipment not supplied or not recommended by TCT Mobile: TCT Mobile or its affiliates;

of files, crash, high voltage, corrosion, oxidation;

excessive temperatures or extreme environmental conditions, sand excess dust and any condition outside the operating guidelines; Limited Warranty.....

Removal or altering of the wireless devices event labels or serial to the repair center. TCT Mobile is not responsible for wireless devices

as framing and non-operative parts.

or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

How to obtain Support: Contact the customer care center by calling • Press the \bigcirc key (877-702-3444) or going to www.alcatel-mobilephones.com. We have placed many self-help tools that may help you to isolate the problem My screen is difficult to read and eliminate the need to send your wireless device in for service. In the case that your wireless device is no longer covered by this limited

• Damage from exposure to water or other liquids, moisture, humidity, **Troubleshooting......**

Defects in appearance, cosmetic, decorative or structural items such

other than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCT Mobile or any of its affiliates be liable for incidental or consequential damages of any nature whatsoever, including but not limited to commercial loss, to the My cellphone will not switch on full extent those damages can be disclaimed by law. Some states do not allow the exclusion or limitation of incidental or consequential damages,

The limited warranty for your wireless device will be voided if any of warranty due to time or condition we have other options that you may utilize our out of warranty repair options.

technical and safety standards applicable in the geographical area. To obtain hardware repairs or replacement within the terms of this warranty, contact TCT Mobile to get an RMA number, include a copy of the original proof of warranty coverage (e.g. original copy of the dated bill of sale, invoice), the consumer's return address, your wireless • Modification or repair performed by individuals not authorized by carrier's name, alternate daytime phone number, and email address with a complete problem description. Only ship the wireless device. • Acts of god such as Inclement weather, lightning, power surges, fire, Do not ship the SIM card, memory cards, or any other accessories humidity, infiltration of liquids or foods, chemical products, download such as the power adapter. You must properly package and ship the wireless device

that do not arrive at the service center. Upon receipt, the service

center will verify the warranty conditions, repair, and return your

wireless device to the address provided.

Before contacting the aftersales department, you are advised to follow the You are advised to switch off the cellphone from time to time to

optimize its performance You are advised to fully charge () the battery for optimal operation. Avoid storing large amounts of data in your cellphone as this may affect

the performance of your cellphone. and carry out the following checks:

Press until the screen comes on

Check the battery charge level

your cellphone back on My cellphone has not responded for several minutes

Remove the battery and re-insert it, then switch the cellphone back on

Use your cellphone in accordance with the recommended conditions

My cellphone turns off by itself Check that your keypad is locked when you are not using your cellphon

Check the battery charge level My cellphone will not charge properly Make sure that your battery is not completely discharged; the battery

charge indicator can take several minutes and may be accompanied by a Make sure charging is carried out under normal conditions (0°C +40°C) Make sure your battery is inserted. It must be inserted before plugging

Make sure you are using an Alcatel battery and charger in the box When abroad, check that the electrical current is con

I am unable to add a contact in my directory

Make sure that your SIM card directory is not full; delete some contacts or save the contacts in the cellphone directory (i.e. your professional or personal directories)

My callers are unable to leave messages on my voicemail

Contact your network operator to check service availability

I cannot access my voicemail Make sure your operator's voicemail number is correctly entered in

Try later if the network is busy

Check for free space

Delete some files

other users

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I am unable to send and receive MMS Check your cellphone memory available as it might be full Contact your network operator to check service availability and check

MMS parameters Verify the server center number or your MMS profile with your operator The server center may be swamped; try again later

The red icon is displayed on my standby screen

You have saved too many short messages on your SIM card; delete some of them or archive them in the cellphone memory

"No service" is displayed You are outside of the network coverage area I have already entered 3 incorrect PIN codes

Contact your network operator to obtain the PUK code (Personal Unblocking Key) I am unable to connect my cellphone to my computer

Install first of all Alcatel's PC suite Use "Install the connection" and perform the installation

Check that your computer meets the requirements for Alcatel's PC Suite I am unable to download new files

Select the MicroSD Card to store the files you downloaded Check your subscription status with your operator The cellphone can't be detected by others via Bluetooth Make sure that Bluetooth is turned on and your cellphone is visible to

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My cellphone is frozen, can't power on Make sure your battery is not completely used up or damaged Remove your battery, remove your SIM card then reinstall them to

 Hold down # + power on/off key at same time to reset it. ALL User cellphone data: contacts, photos, messages and files,

downloaded applications like Java games will be lost permanently

How to make your battery last longer

 Make sure you followed the complete charge time (minimum 3 hours) After a partial charge, the battery level indicator may not be exact. Wait

for at least 20 minutes after removing the charger to obtain an exact

Switch on the backlight upon request, Extend email auto-check interval as long as possible. Update news, weather information upon demand manually or set its auto-check interval longer

· Exit Java background-running applications if they are not being used for a long time. Deactivate Bluethooth when not in use

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Prolonged exposure to music at full volume on the music player may damage the listener's hearing. Set your cellphone volume safely. Use only headphones recommended by TCT Mobile Limited and its

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