# Your telephone .....







Wibration alert

Navigation key (1)

Messages A

File manager >

Directory V

WAP 4

Menu/Confirm an option

- Sub-display (2) Volume up Plav/Pause kev
- 4 Volume down A Left softkey
- Answer/Send call Call memory
- Voicemail Right softkey
- Switch on/Switch off Fnd call
- (1) Depending on your network operator. Display events (call, SMS, MMS, alarm...) or current status.



# Navigation key

Confirm an option (press the middle of the key) Access slide show and music player (long keypress)

Send a call Access call memory (Redial) (short keypress) Access events (long keypress)

Switch on/Switch off the telephone (long keypress) End call

Return to the main screen Left softkey

(R) Right softkey

Access your voicemail (long keypress)

In Edit mode-

Short keypress: change input methods Switch from T9 predictive mode to Normal mode

- Long keypress: access the Symbols table In Edit mode

Short keypress: access the language list

- Long keypress: enter zero

From main screen

Short keypress: # Long keypress: activate/deactivate the vibrator In edit mode

Short keypress: - (space) - Long keypress: add a word

Short keypress: Play/pause music, Radio off. Long keypress: Lock/Unlock the side keys (flip off).

Short keypress: Previous/next song (in the playing mode) Previous/next channel (Radio on) Long keypress: Volume up/down

## **Getting started** Vibrate alert: your phone vibrates, but neither rings nor beeps

## Removing and installing the back cover











Place the SIM card with the chip facing downwards and slide it into During a call, you can use your directory, your diary, short message: its housing. Make sure that it is correctly inserted. To remove the etc. without losing your correspondent by pressing the 🔸 key. Message list is full: your terminal cannot accept any new card, press it and slide it out. Please power off your phone before messages. You must access the message list and delete at you remove the SIM card.

## 2.2 Power on your phone

Hold down the (6) key until the telephone powers on

## 2.3 Power off your phone

Hold down the key from the main screen.

## 3.1 Making a call

you make a mistake, you can delete the incorrect digits by pressing the main screen. the right softkey.

To hang up the call, press the key.

### Making an emergency call

If your phone is covered by the network, dial emergency number and press the (O) key to make an emergency call. This works even without a SIM card and without typing the PIN code or unlocking the keypad.

## 3.2 Calling your voicemail (1)

To access your voicemail, hold down the \_\_\_ key.

## 3.3 Receiving a call

When you receive an incoming call, press the ( key to talk and then hang up using the (iii) key.

## 3.4 Available functions during the call

Dial the desired number then press the key to place the call. If You can access your call memory by pressing the key from

Call register .....

By holding down he key from main screen or accessing from main menu, it allows you to view a list of your all latest 20 events (SMS, MMS, WAP Alerts, Voicemail and unanswered calls).

You can access different items with this option: Amount, Duration GPRS counter Been duration

### 4.4 Call settings

You can access a number of items with this option: Call waiting, Call forwarding, Call barring, Caller ID, Line switching, Auto redial.

# Directory .....

## 5.1 Consulting your directory

To access the **directory** from the main screen, press the ▼ key or press the \(\circ\) key and select the \(\begin{aligned}\) icon from the menu.

## 5.2 Creating a file

Select the directory in which you wish to create a file, press the "Options" softkey, select "Create file" then

(1) Contact your network operator to check service availability.

# Messages .....

## 6.1 Create message

From the main menu select "Messages" to create text/multimedia message. You can type a message and you can also modify a Hold down the 💢 😃 key to get the decimal point. Confirm with the predefined message in Templates or customize your message by key or the left softkey. adding pictures, photos, sounds, titles, etc (only available while editing a MMS). While writing a message, select "Options" to access 8.5 Converter all the messaging options. You can save your messages that you Unit converter and Currency converter. send often to Drafts or Templates (MMS only).

## 6.2 Inbox

All received messages (read and unread) are stored in the same



From the main screen, select the icon menu and and select the free on your phone and memory card (if any). function of your choice in order to customize your telephone: Color, Theme, Clamshell, Equalizer, Display, Clock, Keys, More settings... 8.8 Directory backup

# Tools.....

### 8 1 Rluetooth

Access this feature by selecting "Tools" from the main menu, then "Bluetooth"

### 8.2 Organizer

Once you enter this menu from "Tools", there is a monthly-view calendar for you to keep track of important meetings, appointments. etc. Days with events entered will be marked in color.

Your cellphone has a built-in alarm clock with a snooze feature.

## 8.4 Calculator

### 8.6 Voice memo

This feature enables you to record a call by selecting "Voice memo" or assign it to a contact in the directory. while communicating. To record a sound, select "Voice memo", then "New record"

## 8.7 Memory status

It will indicate how much space is used and how much is currently

It maintains copy of contacts between Phone Directory and memory 10.5 Unknown files card, in case of phone errors, theft or disasters.

### 8.9 My shortcuts

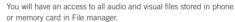
Access the shortcuts already programmed. To program new shortcuts: select "My shortcuts" if you want to create a quick access to a function, You will have access to all files stored in memory card here. Directory, or WAP Bookmarks, etc.

# WAP.....



Access Wap options: Homepage, Bookmarks, Recent pages, Go to URL and Profiles.

# File manager .....



(1) Contact your network operator to check service availability.

## 10.1 My audios

12

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W.

Main screen icons

Battery charge level

except for the alarms.

Headset connected

Unanswered calls.

WAP alerts (1

receiving SMS.

Multimedia player active

USB cable connected

Sending a message

Message unread

Antenna off mode

A2DP connected.

except for the alarms.

Roaming

Alarm clock programmed

Level of network recention

Voicemail message arrived.

Memory card scanning in progress Memory card scanning completed.

Recention of a message in progress

least one message on your SIM card.

Line switching (1): indicates the selected line.

Shown only in no ciphering mode while calling, sending/

Silence mode: your phone neither rings, beeps nor vibrates

GPRS connection status (Blue - Activated).

Rivetonth status (Rive - Activated)

Bluetooth status (Connected to an audio device).

Call forwarding activated: your calls are forwarded.

message alert, power on/off ringtone or an alarm and scheduler.

## 10.2 My images

You can select an image or a photo as wallpaper, ON/OFF screen,

## 10.3 My videos

The "My videos" album contains all video clips embedded and downloaded in phone or memory card.

## 10.4 My creations

This feature stores all the photos captured by your cellphone.

Store files of unsupported format.

## Memory card



To release the microSD card holder, slide it in the direction of the arrow and lift it. Then insert the microSD card with the golden Choose an audio for the ON/OFF screen, for an incoming call, a contact downward. Finally, turn down the microSD holder and slide it in the opposite direction to lock it.

## 10.7 Formats and compatibility

- Sounds: mp3, m4a, aac, midi, wav, amr
- Images: jpg, gif, bmp
- Videos: 3gp, mjpg

# Camera .....

Your cellphone is fitted with a camera for taking photos and PC suite is provided on www.glamphone.com shooting videos that you can use in different ways:

- store them in your "File manager"
- send them in a multimedia message (MMS) to a cellphone or an email address.
- customize vour main screen
- select them as incoming call image to a contact in your directory.
- transfer them by data cable or microSD card to your computer.
- modify your photos through adding frames.

# **2**Multimedia player..... 🎬

Access this feature from the main menu by selecting "Multimedia player". You will have full access to "Music player", "Video player", "Image viewer" and "FM radio"

# 🚺 🕄 Games & Applications 🔊



games. You can also download new applications and games to your phone.

# 4Profiles .....



# 5 Making the most of vour cellphone.....

You can download software upgrade for free from this website.

# **6** Latin input mode.....

To write messages, there are two writing methods:

- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key.
- Predictive with the T9 mode: this mode speeds up the writing of your text.
  - 0+ key in edit mode: Short keypress: Access the language list

Long keypress: Enter zero

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Prolonged exposure to music at full volume on the music player may damage the listener's hearing. Set your phone volume safely Use only headphones recommended by TCT Mobile Limited and

Depending on your country or your operator.

English - CJB2111ALAAA

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The manufacturer disclaims any liability for damage, which may result as a Over 55°C the legibility of the cellphone's display may be impaired, though this laws and regulations, it may be strictly forbidden to take photographs and/or to consequence of improper use or use contrary to the instructions contained is temporary and not serious.

### . TRAFFIC SAFFTY-

Given that studies show that using a cellphone while driving a vehicle constitutes Do not paint it. a real risk, even when the hands-free kit is used (car kit, headset...), drivers are. Use only batteries, battery chargers, and accessories which are recommended requested to refrain from using their cellphone when the vehicle is not parked. by TCT Mobile Limited and its affiliates and are compatible with your cellphone. Check the laws and regulations on the use of wireless telephones and their model,TCT Mobile Limited and its affiliates disclaim any liability for damage accessories in the areas where you drive. Always obey them. The use of these caused by the use of other chargers or batteries. devices may be prohibited or restricted in certain areas.

When driving, do not use your cellphone and headphone to listen to music or to local regulations for disposal of electronic products. the radio. Using a headphone can be dangerous and forbidden in some areas. Remember to make back-up copies or keep a written record of all important When switched on, your cellphone emits electromagnetic waves that can information stored in your cellphone. interfere with the vehicle's electronic systems such as ABS anti-lock brakes or Some people may suffer epileptic seizures or blackouts when exposed to flashing airbags. To ensure that there is no problem:

- deployment area.
- electronic devices are shielded from cellphone RF energy.

### • CONDITIONS OF USE-

completely satisfied with it

and/or accessory caused by:

provisions (

performance Switch the cellphone off before boarding an aircraft to avoid prosecution

Switch the cellphone off when you are in health care facilities, except in such symptoms, please take the following safety precautions: designated areas. As with many other types of equipment now in regular use. cellphones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the cellphone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or When you play games on your cellphone, you may experience occasional environment, so that their components can be reused. in any potentially explosive atmosphere

medical device such as a pacemaker, a hearing aid or insulin pump. In particular syndrome, or other musculoskeletal disorders: when using the cellphone you should hold it against the ear on the opposite side to the device if any

To avoid hearing impairment, answer the call before holding your cellphone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage.

Do not let small children use your cellphone without supervision When replacing the cover please note that your cellphone may contain

substances that could create an allergic reaction. Always handle your cellphone with care and keep it in a clean and dust-free

Your cellphone is guaranteed against any deviation from technical

specifications for a period of twelve (12) months from the date

The warranty terms defined in the manual also apply to the battery

months (2) from the date of purchase shown on your original invoice.

Under the terms of this warranty, you must immediately inform

vendor or repair centre will decide whether to replace or repair, as

be defective; this warranty covers the cost of parts and labour but

modification or replacement of products, shall entitle to a ONE (1)

month warranty unless there are statutory provisions to the contrary.

1) not following the instructions for use or installation,

provisions are applicable in your jurisdiction.

and for approximately 200 more recharges.

using reconditioned components offering equivalent functionality.

Do not allow your cellphone to be exposed to adverse weather or environmental • PRIVACY: We recommend that you read this chapter carefully before using your phone. (the max value depends on device, materials and housing paint/texture).

Do not open or attempt to repair your cellphone yourself.

Do not drop, throw or try to bend your cellphone

Your cellphone should not be disposed of in a municipal waste. Please check

lights, or when playing video games. These seizures or blackouts may occur even do not place your cellphone on top of the dashboard or within an airbag if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please

Batteries must be disposed of in accordance with locally applicable environmental check with your car dealer or the car manufacturer to make sure that the car's consult your doctor before playing video games on your cellphone or enabling a flashing-lights feature on your cellphone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the its affiliates. You are advised to switch off the cellphone from time to time to optimize its cellphones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a well lit environment.

Play at the farthest distance possible from the screen.

discomfort in your hands, arms, shoulders, neck, or other parts of your body. In European Union countries: When the cellphone is switched on, it should be kept at least 15 cm from any Follow these instructions to avoid problems such as tendinitis, carpal tunnel These collection points are accessible free of charge. All products with this sign

Take a minimum of a 15-minute break every hour of game playing.

- for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop they are to be taken to collection points for them to be recycled. the game and see a doctor.



electric installation

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Prolonged exposure to music at full volume on the music player may cause the listener's hearing impairment. Adjust the volume CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT before placing headphones on or in your ear. Only use headphones TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS recommended by TCT Mobile Limited and its affiliates.

manufacturer's recommended operating temperature range is -10°C to +55°C jurisdiction or other jurisdiction(s) where you will use your cellphone regarding taking photographs and recording sounds with your cellphone. Pursuant to such record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy.

It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your cellphone (including the operator) disclaim any liability which may result from the TO RADIO WAVES.

### BATTERY AND ACCESSORIES:

Before removing the battery from your cellphone, please make sure that the cellphone is switched off.

- Observe the following precautions for battery use: Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery,
- Do not burn or dispose of a used battery in the garbage or store it a temperatures above 60°C.

regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or



This symbol on your cellphone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the

must be brought to these collection points.

## In non European Union jurisdictions:

If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.

Items of equipment with this symbol are not be thrown into ordinary bins if your tire length of calls, or using "hands-free" devices to keep cellphones away from the head for several hours before playing again. In the United States you may learn more about CTIA's Recycling Program at www.

recyclewirelessphones.com

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2) not being compliant with technical and safety standards applicable **Troubleshooting.....** Telephone warranty ..... 3) improper maintenance of sources of energy, and of the overall Congratulations on choosing this cellphone - we hope that you will be

- 4) accidents or consequences of theft of the vehicle in which follow the instructions below: the cellphone is transported, acts of vandalism, lightning, fire, • You are advised to switch off the telephone from time to time to humidity, infiltration of liquids, inclement weather,
- specified on your original invoice, subject to any other specific 5) connecting to or integrating into the cellphone any equipment You are advised to fully charge ( ) the battery for optimal Make sure that your battery is not completely discharged; the The caller's name does not appear when a call is received not supplied or not recommended by TCT Mobile Limited or its affiliates, without their express written consent for such,
- and accessories sold with the cellphone but for a period of six (6) 6) any servicing, modification or repair performed by individuals not authorized by TCT Mobile Limited or its affiliates, the vendor or the approved maintenance centre.
- your vendor (or any repair centre approved by TCT Mobile Limited 7) use of the cellphone and/or its accessory for a purpose other My cellphone will not switch on or its affiliates, which are listed on our website http://www.alcatelthan that for which it was designed,
- mobilephones.com) in case of a conformity defect on your cellphone, 8) normal wear,
- and present the invoice given to you at the time of purchase. The 9) malfunctions caused by external causes (e.g., radio interference Check the battery contacts, remove and reinstall your battery, from other equipment, power voltage fluctuations)
- appropriate, all or any part of the cellphone or accessory found to 10) modifications made to the equipment even if required by changes My phone has not responded for several minutes in regulations and/or modification of network parameters,
- excludes any other costs. Repair or replacement may be carried out 11) faulty connections resulting from unsatisfactory radio transmission Remove the battery and re-insert it, then switch the phone back on or caused by the absence of radio relay coverage.
- Servicing under the terms of this warranty, especially repair, 12) equipment on which markings or serial numbers have been removed or altered, and handsets on which labels have been removed or deteriorated shall be excluded from the warranty.

This warranty shall not apply to damage or defects to your cellphone In accordance with the applicable law, your product is warranted against hidden defects (defects inherent in the design, manufacture, My cellphone turns off by itself

There are no express warranties, whether written or oral, other The mandatory warranty period may vary if overriding statutory than this printed limited warranty, express or implied, of any nature • Check the battery charge level

The life of a rechargeable cellphone battery in terms of In no event shall TCT Mobile Limited or its affiliates be liable for conversation time, standby time, and total service life, will incidental or consequential damages of any nature whatsoever, depend on the conditions of use and network configuration. including but not limited to trading loss, commercial loss, to the full Batteries being considered expendable supplies, the extent those damages can be disclaimed by law. Some countries/states specifications state that you should obtain optimal performance do not allow the exclusion or limitation of incidental or consequential for your cellphone during the first six months after purchase damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

Before contacting the aftersales department, you are advised to • After a partial charge, the battery level indicator may not be exact. • Check your subscription status with your operator (credit, SIM • Try later if the network is busy

- ontimize its performance
- · Avoid storing large amounts of data in your telephone as this may affect the performance of your telephone.

and carry out the following checks:

- Press until the screen comes on
- · Check the battery charge level
- then turn your telephone back on

- Press the (O) key

## My screen is difficult to read

- Clean vour screen
- Use your cellphone in accordance with the recommended conditions of use

- Check that your keypad is locked when you are not using your Make sure the chip on your SIM card is not damaged or scratched

### My cellphone has a low level of autonomy

 Make sure your respected the complete charge timing (minimum
 Make sure your cellphone is switched on and connected to a 3 hours)

Home A.C. chargers will operate within the temperature range of: 0°C to 40°C

urisdiction. They should be used for this purpose only.

Travel charger: Input: 100-240 V, 50/60 Hz, 0.15 A

Lithium 750 mAh

of all persons, regardless of age and health.

power level in all tested frequency bands.

ear and 1.13 W/Kg for use close to the body.

• RADIO WAVES-

nust be shown

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Characteristics of nower sunnly (depending on the country)

Output: 5 V 500 mA

The chargers designed for your cellphone meet with the standard for safety of information

technology equipment and office equipment use. Due to different applicable electrical

THIS CELLPHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE

Your cellphone is a radio transmitter and receiver. It is designed and manufactured not

the general population. The guidelines are based on standards that were developed by

studies. These guidelines include a substantial safety margin designed to ensure the safety

The exposure standard for cellphones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the

Federal Communications Commission of the US Government (FCC), or by Industry

Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the cellphone transmitting at its highest certified

level of the cellinhone while operating can be well below the maximum value. This is

the nower required to reach the network. In general, the closer you are to a wireless hase

because the cellphone is designed to operate at multiple power levels so as to use only

station antenna, the lower the power output of the cellphone Before a cellphone model

is available for sale to the public, compliance with national regulations and standards

While there may be differences between the SAR levels of various cellphones and at

various positions, they all meet the government requirement for RF exposure. For body-

worn operation, the cellphone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 1.5 cm from the body. Use of other

accessories may not ensure compliance with FCC RF exposure guidelines.

The World Health Organization (WHO) considers that present scientific information does

not indicate the need for any special precautions for use of cellphones. If individuals are

concerned, they might choose to limit their own or their children's RF exposure by limiting

and public health are available on the following website: http://www.who.int/peh-emf.

Note: This equipment has been tested and found to comply with the limits for a Class B

digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide

reasonable protection against harmful interference in a residential installation. This

equipment generates, uses and can radiate radio frequency energy and, if not installed

reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television

independent scientific organizations through periodic and thorough evaluation of scientific may cause undesired operation

specifications, a charger you purchased in one jurisdiction may not work in another

Wait for at least 20 minutes after removing the charger to obtain card valid, etc.) an exact indication

## My cellphone will not charge properly

- battery charge indicator can take several minutes and may be . Check that you have subscribed to this service with your operator accompanied by a quiet whistling sound
- . Make sure charging is carried out under normal conditions (0°C
- · Make sure your battery is inserted. It must be inserted before plugging in the charger
- · Make sure you are using an Alcatel battery and charger
- When abroad, check that the electrical current is compatible

# My cellphone will not connect to a network

- . Try connecting in another location
- · Verify the network coverage with your operator . Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually
- Try connecting at a later time if the network is overloaded

# SIM card error

- Make sure the SIM card has been correctly inserted
- . Verify with your operator that your SIM card is 3V compatible; the old 5V SIM cards cannot be used

## Unable to make outgoing calls

- Make sure you have dialled a valid number and press the (O) key
- · For international calls, check the country and area codes . Make sure your cellphone is connected to a network, and that the
- network is not overloaded or unavailable · Check your subscription status with your operator (credit, SIM card valid etc.)
- · Make sure you have not barred outgoing calls

### Regrient or relocate the receiving antenna.

- Increase the separation between the equipment and receive
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for Hot Line Number: see "TCT Mobile Services" leaflet or go to our compliance could void the user's authority to operate the equipment

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

On our Internet site, you will find our FAQ (Frequently Asked This device complies with Part 15 of the FCC Rules. Operation is subject to the Questions) section. You can also contact us by e-mail to ask any condition that this device does not cause harmful interference.

For other devices, they bear the following statement questions you may have This device complies with Part 15 of the ECC Rules. Operation is subject to the

to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for (1) this device may not cause harmful interference (2) this device must accept any interference received, including interference that

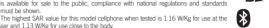
> Your cellphone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As cellphone devices offer a range of functions, they can be used in positions 850 and 1900 MHz bands. other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset. If you are not using headset ensure that whatever product is used is free of any metal and that it positions the phone Protection against theft (1) at least 2 cm away from the body.

## Although the SAR is determined at the highest certified power level, the actual SAR • LICENCES

Ohign®

is a registered trademark of Ohigo AR microSD Logo is a trademark.



The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by TCT Mobile Limited and its affiliates is under license. Other trade marks and trade names are those of their respective owners

# ELLE 09 A Bluetooth QD ID B014211.



T9 Text Input is licensed under one or more of the following: U.S. Pat. Nos. 5.187.480. 5.818.437. 5.945.928. 5.953.541. 6,646,573; European Pat. Nos. 0 842 463 (96927260.8), 1 010 057 (98903671.0), 1 018 069 (98950708.2); and additional patents are pending worldwide.



Unable to receive incoming calls

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network (check for overloaded or unavailable network)

Make sure you have not forwarded incoming calls.

. Make sure that you have not barred certain calls

I am unable to use the features described in the manual

My callers are unable to leave messages on my voicemail

· Contact your network operator to check service availability

Make sure this feature does not require an Alcatel accessory

When I select a number from my directory, the number is not dialled

Make sure that you have correctly recorded the number in your file

· Your caller has concealed his/her number

The sound quality of the calls is not optimal

Check the radio reception icon level

I am unable to create a file in my directory

professional or personal directories)

includes this service

a foreign country

Disclaimer

There may be certain differences between the user manual description and the cellphone's operation, depending on the 6,011,554, 6,286,064, 6,307,548, 6,307,549, and 6,636,162, software release of your cellphone or specific operator services.

General information .....

An electronic version of this user guide is available in English and

other languages according to availability on our server; www.alcatel-

Your cellphone is a transceiver that operates on GSM networks with

Your cellphone is identified by an IMFI (cellphone serial number)

shown on the packaging label and in the product's memory. We

recommend that you note the number the first time you use your

cellphone by entering \*#06# and keep it in a safe place. It may be

requested by the police or your operator if your cellphone is stolen.

This number allows your cellphone to be blocked preventing a third

person from using it, even with a different SIM card.

Website: www.alcatel-mobilephones.com

Contact your network operator for service availability

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I cannot access my voicemail

- Make sure your operator's voicemail number is correctly entered. in "My Numbers"

## I am unable to send and receive messages MMS, Vox MMS

- Check your phone memory available as it might be full
- · Contact your network operator to check service availability and check MMS parameters
- Verify the server center number or your MMS profile with your operator
- . The server center may be saturated; try again later

# • You can adjust the volume during a call by means of the deep the deep the volume during a call by means of the deep the deep

· You have saved too many short messages on your SIM card; delete some of them or archive them in the product memory

### · Check with your operator to make sure that your subscription "No service" is displayed

You are outside of the network coverage area.

# I have already entered 3 incorrect PIN codes

. Contact your network operator to obtain the PUK code (Personal Unblocking Kev) Make sure that you have selected the country prefix when calling
 I am unable to connect my telephone to my computer

- . Install first of all Alcatel's PC suite Use "Install the connection" and perform the installation
- Make sure that your SIM card directory is not full; delete Check that your computer meets the requirements for Alcatel's some files or save the files in the product directory (i.e. your PC Suite installation

## I am unable to download new files

- · Check for free space
- Delete some files
- Select the MicroSD Card to store the files you downloaded

## · Check your subscription status with your operator The phone can't be detected by others via Bluetooth

· Make sure that Bluetooth is turned on and your cellphone is visible to other users

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