



From the main screen, select the icon menu 🧔 and select the function of your choice in order to customize your telephone: Color, Theme, Display, Clock, Keys, More settings...

# Tools ..... 📷

## 8.1 Organizer

Templates

Once you enter this menu from "Tools", there is a monthly-view calendar for you to keep track of important meetings, appoi tments. etc. Days with events entered will be marked in color

### 8.2 Alarm

Your cellphone has a built-in alarm clock with a snooze feature.

- Main screen icons 1.2
  - Battery charge level.
- Vibration alert: your phone vibrates, but neither rings nor beeps except for the alarms.
- Headset connected
- Call forwarding activated: your calls are forwarded.
- Alarm clock programmed. Voicemail message arrived
- FM radio is on
- Unanswered calls
- WAP alerts ()
- Roaming 22
  - Line switching (1); indicates the selected line
  - GPRS active connection status (Blue Activated)
  - Shown only in no ciphering mode while calling, sending/ Inserting and removing the SIM Card receiving SMS.
  - Level of network reception
  - Reception of a message in progress
- Sending a message ŵ
- Silence mode: your phone neither rings, beeps nor vibrates except for the alarms
- Message unread
- Message list is full: your terminal cannot accept any new messages. You must access the message list and delete at least 2.2 Power on your phone one message on your SIM card.
- Preferred tariff areas (1).

Depending on your network operator

Antenna off mode



- Removing and installing the back cover

2. Set-up



#### Installing and removing the battery





## 3.1 Making a call

you make a mistake, you can delete the incorrect digits by pressing the main screen. right softkey

To hang up the call, press the  $\stackrel{\text{\tiny D}}{\longrightarrow}$  key.

### Making an emergency call

If your phone is covered by the network, dial emergency number and GPRS counter, Beep duration. press the *L* key to make an emergency call. This works even without a SIM card and without typing the PIN code or unlocking the 4.3 Call settings keypad.

## 3.2 Calling your voicemail (1)

To access your voicemail, hold down the | ... key.

#### 3.3 Receiving a call

When you receive an incoming call, press the L key to talk then hang up using the  $\overset{\circ}{\longrightarrow}$  key.

#### 3.4 Available functions during the call

Place the SIM card with the chip facing downwards and slide it into its During a call, you can use your directory, your diary, short messages, housing. Make sure that it is correctly inserted. To remove the card, etc. without losing your correspondent by pressing the **( )** key. press it and slide it out.

environments

- Hold down the  $\stackrel{\circ}{\rightarrow}$  key until the phone powers on.
- 2.3 Power off your phone Hold down the  $\xrightarrow{\circ}$  key from the main screen.

() Contact your network operator to check service availability

To write messages, there are two writing methods:

key the highlight character is inserted into the text.

you press a key. As you go on, the word will keep changing.

Example: For "Tomorrow", press on the following keys:

8 TUV , mo 6 , mo 6 = Too -> mo 6 -> tomorrow

Short keypress: access the language list

+ key in edit mode

Long keypress: enter zero

# 🚺 File manager ...... 🚬

You will have an access to all audio and visual files stored in phone in Your Alcatel phone may include some games.

# **Game settings**

It allows you to manage settings, in which you may set background

# FM radio ..... 酒

Your phone is equipped with an EM radio (1) with RDS functionality You can use the application as a traditional FM radio with automatic tuning and saved channels or with parallel visual information related to the radio program on the display, if you tune to stations that offer Visual Radio service. You can listen to it while running other applications.

# 

Your cellphone is fitted with a camera for taking photos that you can use in different ways - store them in your "File manager".

- send them in a multimedia message (MMS) to a cellphone or an
- email address.
- customize your main screen.
- select them as incoming call image to a contact in your directory.

<sup>(I)</sup> The quality of the radio depends on the coverage of the radio station in that particular area. 10



This feature stores all the photos captured by your cellphone. Store files of unsupported format.

10.5 Formats and compatibility - Sounds: midi\_amr

Images; ipg, git



Access Wap options: Homepage, Bookmarks, Recent pages, Offline pages, Go to URL and Profiles.

# File manager.

# 10.1 My audios

Choose an audio for an incoming call, a message alert, power on/off music, sound effect and vibration alert. ringtone or an alarm and scheduler.

## 10.2 My images

You can select an image or a photo as wallpaper or the ON/OFF

### 10.3 My creations

**10.4** Unknown files

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8.7 My shortcuts Access the shortcuts already programmed. To program new shortcuts: select "My shortcuts" if you want to create a quick access to a function, Directory, or WAP Bookmarks, etc.



"New record".

8.6 Memory status It will indicate how much space is used and how much is currently free

# on your phone.







### 4.I Call memory

Dial the desired number then press the 🔔 key to place the call. If You can access your call memory by pressing the 🔔 key from the

### 4.2 Billing

You can access different items with this option: Amount, Duration

You can access a number of items with this option: Call waiting, Call forwarding, Call barring, Caller ID, Conceal ID, Line switching, Auto redial.

and	5	
	5.1	

# Directory..... 🔢

## 5.1 Consulting your directory To access the **directory** from the main screen, press the OK key and

select the 🔝 icon from the menu.

5.2 Creating a file

Select the directory in which you wish to create a file, press the "Options" softkey, select "Create file" then OK.



With this menu, you may personalise ringtones for different events and

**5** Latin input mode ......

Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key. Press the key several times until the desired letter is highlighted. When you release the ALCATEL is a trademark of Predictive with the Zi mode: this mode speeds up the writing of Alcatel-Lucent and used under license by your text. Write the word by pressing a key between and  $\mathbf{2}_{\text{ABC}}$  and TCT Mobile Limited. . Press the key once and the word will be modified each time All rights reserved © Copyright 2008 TCT Mobile Limited. TCT Mobile Limited reserves the right to alter material or technical specification without prior notice.

# Safety and use ..... Do not allow your cellphone to be exposed to adverse weatner or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The

#### We recommend that you read this chapter carefully before using your cellphone. The max value depends on device, materials and housing paint/texture). manufacturer disclaims any liability for damage, which may result as a consequence Over 55°C the legibility of the cellphone's display may be impaired, though this is of improper use or use contrary to the instructions contained herein TRAFFIC SAFETY

Given that studies show that using a cellphone while driving a vehicle constitutes a Do not drop, throw or try to bend your cellphone. real risk, even when the hands-free kit is used (car kit, headset...), drivers are Do not paint it. requested to refrain from using their cellphone when the vehicle is not parked. Use only batteries, battery chargers, and accessories which are recommended by Check the laws and regulations on the use of wireless telephones and their TCT Mobile Limited and its affiliates and are compatible with your cellphone mode

# may be prohibited or restricted in certain areas

radio. Using a headphone can be dangerous and forbidden in some areas.

- with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To information stored in your cellphone. ensure that there is no problem:
- deployment area,
- check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from cellphone RF energy.

#### • CONDITIONS OF USE:

performance

Switch the cellphone off before boarding an aircraft to avoid prosecution Switch the cellphone off when you are in health care facilities, except in designate areas. As with many other types of equipment now in regular use, cellphones can the following safety precautions: interfere with other electrical or electronic devices, or equipment using radio frequency

Switch the cellphone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere.

device such as a pacemaker, a hearing aid or insulin pump. In particular when using instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other the cellphone you should hold it against the ear on the opposite side to the device,

To avoid hearing impairment, answer the call before holding your cellphone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage.

Do not let small children use your cellphone without supervision. When replacing the cover please note that your cellphone may contain substances

that could create an allergic reaction Always handle your cellphone with care and keep it in a clean and dust-free place

# **Telephone warranty** .....

Congratulations on choosing this cellphone - we hope that you will be completely satisfied with it.

Your cellphone is guaranteed against any deviation from technical specifications for a period of twelve (12) months from the date specified on your original invoice, subject to any other specific 5) connecting to or integrating into the cellphone any equipment not • You are advised to fully charge ( 🖽 ) the battery for optimal provisions

The warranty terms defined in the manual also apply to the battery and accessories sold with the cellphone but for a period of six (6) 6) any servicing, modification or repair performed by individuals not months <sup>(2)</sup> from the date of purchase shown on your original invoice. Under the terms of this warranty you must immediately inform your vendor (or any repair centre approved by TCT Mobile Limited or its affiliates, which are listed on our website http://www.alcatelmobilephones.com) in case of a conformity defect on your cellphone, 8) normal wear, and present the invoice given to you at the time of purchase. The  $q_1$ vendor or repair centre will decide whether to replace or repair, as appropriate, all or any part of the cellphone or accessory found to be 10) modifications made to the equipment even if required by changes My phone has not responded for several minutes defective; this warranty covers the cost of parts and labour but excludes any other costs. Repair or replacement may be carried out II) faulty connections resulting from unsatisfactory radio transmission using reconditioned components offering equivalent functionality. Servicing under the terms of this warranty, especially repair, modification or replacement of products, shall entitle to a ONE (1) month warranty unless there are statutory provisions to the contrary. This warranty shall not apply to damage or defects to your cellphone In accordance with the applicable law, your product is warranted and/or accessory caused by:

1) not following the instructions for use or installation,

- 10 The mandatory warranty period may vary if overriding statutory this printed limited warranty, express or implied, of any nature Check the battery charge level provisions are applicable in your jurisdiction.
- (\*) The life of a rechargeable cellphone battery in terms of In no event shall TCT Mobile Limited or its affiliates be liable for conversation time, standby time, and total service life, will depend incidental or consequential damages of any nature whatsoever, on the conditions of use and network configuration. Batteries including but not limited to trading loss, commercial loss, to the full being considered expendable supplies, the specifications state that extent those damages can be disclaimed by law. Some countries/states you should obtain optimal performance for your cellphone during do not allow the exclusion or limitation of incidental or consequential the first six months after purchase and for approximately 200 damages, or limitation of the duration of implied warranties, so the more recharges.

Do not open or attempt to repair your cellphone yourself.

temporary and not serious.

sories in the areas where you drive Always obey them. The use of these devices TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

- When driving do not use your cellphone and headphone to listen to music or to the Your cellphone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products.
- When switched on, your cellphone emits electromagnetic waves that can interfere Remember to make back-up copies or keep a written record of all important
- Some people may suffer epileptic seizures or blackouts when exposed to flashing do not place your cellphone on top of the dashboard or within an airbag lights, or when playing video games. These seizures or blackouts may occur even if a
  - person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your cellphone or enabling a flashing-lights
- feature on your cellphone. Parents should monitor their children's use of video You are advised to switch off the cellphone from time to time to optimize its games or other features that incorporate flashing lights on the cellphones. All persons should discontinue use and consult a doctor if any of the following wmptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary
  - movements, or disorientation. To limit the likelihood of such symptoms, please take
  - Do not play or use a flashing-lights feature if you are tired or need sleep.
  - Take a minimum of a 15-minute break hourly. Play in a well lit environment

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- Play at the farthest distance possible from the screen
- When you play games on your cellphone, you may experience occasional discomfort When the cellphone is switched on, it should be kept at least 15 cm from any medical in your hands, arms, shoulders, neck, or other parts of your body. Follow these
  - musculoskeletal disorders: Take a minimum of a 15-minute break every hour of game playing. If your hands, wrists, or arms become tired or sore while playing, stop and rest for
  - several hours before playing again. If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.
  - Prolonged exposure to music at full volume on the music player may cause A Prolonged exposure to music at the volume before placing INSTRUCTIONS

in the geographical area where the equipment is used,

infiltration of liquids inclement weather

the approved maintenance centre

that for which it was designed.

etc.).

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whatsoever

electric installation

3) improper maintenance of sources of energy, and of the overall

accidents or consequences of theft of the vehicle in which the

supplied or not recommended by TCT Mobile Limited or its

authorized by TCT Mobile Limited or its affiliates, the vendor or

malfunctions caused by external causes (e.g., radio interference

from other equipment, power voltage fluctuations).

or caused by the absence of radio relay coverage.

preceding limitations or exclusions may not apply to you.

in regulations and/or modification of network parameters.

12) equipment on which markings or serial numbers have been

removed or deteriorated shall be excluded from the warranty.

There are no express warranties, whether written or oral, other than

removed or altered, and handsets on which labels have been

7) use of the cellphone and/or its accessory for a purpose other than My cellphone will not switch on

against hidden defects (defects inherent in the design, manufacture, My cellphone turns off by itself

affiliates without their express written consent for such

headphones on or in your ear. Only use headphones recommended by TCT Mobile Limited and its affiliates. 14

Do not allow your cellphone to be exposed to adverse weather or environmental • PRIVACY:

pect the laws and regulations in force in your jurisdiction other jurisdiction(s) where you will use your cellphone regarding taking. The chargers designed for your cellphone meet with the standard for safety of provide reasonable protection against harmful interference in a resident manufacturer's recommended operating temperature range is -10°C to +55°C (the tographs and recording sounds with your cellphone. Pursuant to such laws and ations, it may be strictly forbidden to take photographs and/or to record the applicable electrical specifications, a charger you purchased in one jurisdiction may and, if not installed and used in accordance with the instructions, may cause harmful pices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy.

It is the user's sole responsibility to ensure that prior authorization be obt ecessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your one (including the operator) disclaim any liability which may result from the

#### BATTERY AND ACCESSORIES

#### Before removing the battery from your cellphone, please make sure that the cellphone is switched off.

- erve the following precautions for battery us
- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery. Do not burn or dispose of a used battery in the garbage or store it a
- temperatures above 60°C. Batteries must be disposed of in accordance with locally applicable environmenta regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are
- This symbol on your cellphone, the battery and the accessories means highest certified power level in all tested frequency bands. that these products must be taken to collection points at the end of Although the SAR is determined at the highest certified power level, the actual SAR
- their life: - Municipal waste disposal centers with specific bins for these items o
- - Collection bins at points of sale.
- They will then be recycled, preventing substances being disposed of in the
- ment, so that their components can be reused. In European Union countries
- These collection points are accessible free of charge. All products with this sign must be brought to these collection points. In non European Union jurisdictions

2) not being compliant with technical and safety standards applicable **Troubleshooting.....** 

cellphone is transported, acts of vandalism, lightning, fire, humidity. • You are advised to switch off the telephone from time to time to

the instructions below:

operation

optimize its performance

and carry out the following checks:

Check the battery charge level

turn your telephone back on

My screen is difficult to read

Press the  $\searrow$  key

Clean your screen

conditions of use

cellphone

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affect the performance of your telephone.

Press vitil the screen comes on

- Items of equipment with this symbol are not be thrown into ordinary bins if your
- jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.
- In the United States you may learn more about CTIA's Recycling Program a www.recyclewirelessphones.com CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN

INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE keep cellphones away from the head and body. (fact sheet n° 193). Additional WHO

Before contacting the aftersales department, you are advised to follow

Check the battery contacts, remove and reinstall your battery, the

Remove the battery and re-insert it, then switch the phone back on

CHARGERS

- Home A.C. chargers will operate within the temperature range of: 0°C to 40°C. information technology equipment and office equipment use. Due to different not work in another jurisdiction. They should be used for this purpose only. Characteristics of power supply (depending on the country):
- ed, if Travel charger: Input : 100-240 V, 50/60 Hz, 0.15 A Output : 5 V, 500 mA

#### Lithium 650 mAh RADIO WAVES:

- THIS CELLPHONE MEETS THE GOVERNMENT'S REOUIREMENTS FOR EXPOSURE TO RADIO WAVES.
- Your cellphone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough
- avaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health. The exposure standard for cellphones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Industry
- onducted using standard operating positions with the cellphone transmitting at its
- level of the cellphone while operating can be well below the maximum value. This is because the cellphone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a • LICENCES
- vireless base station antenna, the lower the power output of the cellphone Before Ohigo® a cellphone model is available for sale to the public, compliance with national
- regulations and standards must be shown. 🖸 eZiText<sup>™</sup> The highest SAR value for this model cellphone when tested is 1.21 W/Kg for use at ZICORDORATION its Affiliates the ear and 1.04 W/Kg for use close to the body.
- While there may be differences between the SAR levels of various cellphones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the cellphone meets ECC RE exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of cellphones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to
- information about electromagnetic fields and public health are available on the following website: http://www.who.int/peh-emf.

#### My cellphone has a low level of autonomy

- Make sure you respected the complete charge timing (minimum 3 Make sure your cellphone is switched on and connecte hours)
- After a partial charge, the battery level indicator may not be exact. Check your subscription status with your operator (credit, SI Wait for at least 20 minutes after removing the charger to obtain an exact indication

### My cellphone will not charge properly

- Make sure that your battery is not completely discharged; the The caller's name does not appear when a call is recei battery charge indicator can take several minutes and may be • Check that you have subscribed to this service with your op accompanied by a quiet whistling sound
- Avoid storing large amounts of data in your telephone as this may Make sure charging is carried out under normal conditions (0°C The sound quality of the calls is not optimal +40°C)
  - Make sure your battery is inserted. It must be inserted before plugging in the charger
  - Make sure you are using an Alcatel battery and charger When abroad, check that the electrical current is compatible

### My cellphone will not connect to a network

- Try connecting in another location
- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually
- · Try connecting at a later time if the network is overloaded

#### SIM card error

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- Use your cellphone in accordance with the recommended Make sure the SIM card has been correctly inserted Verify with your operator that your SIM card is 3V compatible; the old 5V SIM cards cannot be used Check that your keypad is locked when you are not using your
  - Make sure the chip on your SIM card is not damaged or scratched
  - Unable to make outgoing calls Make sure you have dialled a valid number and press the Level
  - For international calls, check the country and area codes.
  - Make sure your cellphone is connected to a network, and that the
  - network is not overloaded or unavailable • Check your subscription status with your operator (credit, SIM card
  - valid etc.)
  - · Make sure you have not barred outgoing calls

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the ECC Rules These limits are designed to installation. This equipment generates, uses and can radiate radio frequency energy interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the

equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver Connect the equipment into an outlet on a circuit different from that to which the receiver is connected Consult the dealer or an experienced radio/TV technician for help.

compliance could void the user's authority to operate the equip

condition that this device does not cause harmful interference.

Your cellphone is equipped with a built-in antenna. For optimal operation, you should

is a registered trademark of Obigo AB

(e.g. FM broadcast), they bear the following statement:

For other devices, they bear the following statement:

(1) this device may not cause harmful interference

may cause undesired operation

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avoid touching it or degrading it.

following two conditions:

Changes or modifications not expressly approved by the party responsible fo For the receiver devices associated with the operation of a licensed radio service This device complies with Part 15 of the FCC Rules. Operation is subject to the This device complies with Part 15 of the FCC Rules. Operation is subject to

General information .....

Website: www.alcatel-mobilephones.com

Hot Line Number: see "TCT Mobile Services" leaflet or go to our Internet site

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

Your cellphone is a transceiver that operates on GSM networks with 850 and 1900 MHz bands.

Protection against theft (1)

Your cellphone is identified by an IMEI (cellphone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your cellphone by entering \*#06# and keep it in a safe place. It may be requested by the police or your operator if your cellphone is stolen. This number allows your cellphone to be blocked preventing a third (2) this device must accept any interference received, including interference that person from using it, even with a different SIM card.

#### Disclaimer

There may be certain differences between the user manual description and the cellphone's operation, depending on the software release of your cellphone or specific operator services. eZiText<sup>™</sup> and Zi<sup>™</sup> are trademarks of Zi Corporation and/or

17	(1) Contact your network operator for service availability.
<ul> <li>Unable to receive incoming calls</li> <li>Make sure your cellphone is switched on and connected to a network (check for overloaded or unavailable network)</li> <li>Check your subscription status with your operator (credit, SIM card valid, etc.)</li> <li>Make sure you have not forwarded incoming calls</li> <li>Make sure that you have not barred certain calls</li> <li>The caller's name does not appear when a call is received</li> <li>Check that you have subscribed to this service with your operator</li> <li>You caller has concealed his/her number</li> <li>The sound quality of the calls is not optimal</li> <li>You can adjust the volume during a call by means of the key</li> <li>Check the radio reception icon level and</li> </ul>	<ul> <li>I cannot access my voicemail</li> <li>Make sure your operator's voicemail number is correctly entered in "My Numbers"</li> <li>Try later if the network is busy</li> <li>I am unable to send and receive messages MMS, Vox MMS</li> <li>Check your phone memory available as it might be full</li> <li>Contact your network operator to check service availability and check MMS parameters</li> <li>Verify the server center number or your MMS profile with your operator</li> <li>The server center may be saturated; try again later</li> <li>The Server center may be saturated; try again later</li> <li>You have saved too many short messages on your SIM card; delete</li> </ul>
<ul> <li>I am unable to use the features described in the manual</li> <li>Check with your operator to make sure that your subscription includes this service</li> <li>Make sure this feature does not require an Alcatel accessory</li> <li>When I select a number from my directory, the number is not dialled</li> <li>Make sure that you have correctly recorded the number in your file</li> <li>Make sure that you have selected the country prefix when calling a foreign country</li> <li>I am unable to create a file in my directory</li> <li>Make sure that your SIM card directory is not full; delete some files or save the files in the product directory (i.e. your professional or personal directories)</li> <li>Check the "Call barring" option for "Incoming calls" to be sure</li> </ul>	some of them or archive them in the product memory "No service" is displayed • You are outside of the network coverage area I have already entered 3 incorrect PIN codes • Contact your network operator to obtain the PUK code (Personal Unblocking Key) I am unable to download new files • Check for free space • Delete some files • Check your subscription status with your operator
that the "All calls except SIM directory" feature is not activated My callers are unable to leave messages on my voicemail • Contact your network operator to check service availability	