## Introduction .....

T&A Mobile Phones would like to thank you for purchasing this cellphone.

#### Power music player/video player

- With playlist, lyrics display and equalizer
- Full screen video playback
- Watch the show on I.8" TFT screen

#### Unlimited video recording

Shoot video clips as long as you want (1)

#### **USB** mass storage

Simply a USB key.

#### Webcam

The best companion for PC messenger.

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## Safety and use ......

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

#### • TRAFFIC SAFETY:

Recent studies show that using a cellphone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (headset...), drivers are requested to refrain from using their cellphone when the vehicle is not parked.

Check the laws and regulations on the use of wireless telephones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. Do not use your phone's stereo or music feature with a headphone. Using a headphone can be dangerous and forbidden in some areas.

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from cellphone RF energy.

#### CONDITIONS OF USE:

You are advised to switch off the cellphone from time to time to optimize its performance. Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, cellphones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the phone you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage.

Do not let small children use your cellphone without supervision.

When replacing the cover please note that your phone may contain substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C to +55°C (the max value depends on product ie. housing or paint).

Over  $55^{\circ}$ C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your cellphone yourself.

Do not drop, throw or try to bend your cellphone.

Do not paint it

Use only batteries, battery chargers, and accessories which are recommended by T & A Mobile Phones Limited and its affiliates and are compatible with your phone model (see Accessories List page 73). T&A Mobile Phones Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your phone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products.

Remember to make back-up copies or keep a written record of all important information stored in your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15 minute break hourly.
- Play in a well lit room.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendonitis, carpal tunnel syndrome, or other musculoskeletal disorders.



Prolonged exposure to music at full volume on the music player may damage the listener's hearing.

Set your phone volume safely. Use only headphones recommended by T & A Mobile Phones Limited and its affiliates.

#### • PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your cellphone regarding taking photographs and recording sounds with your cellphone. Pursuant to such laws and regulations, it may be strictly forbidding to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your cellphone (including the operator) disclaim any liability which may result from the improper use of the cellphone.

#### • BATTERY:

Before removing the battery from your phone, please make sure that the phone is switched off. Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery,
- Do not burn or dispose of a used battery in the garbage or store it at temperatures above 60  $^{\circ}\text{C}_{\cdot}$

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by T&A Mobile Phones Limited and/or its affiliates.



This symbol on your cellphone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

#### In European Union countries:

These collection points are accessible free of charge. All products with this sign must be brought to these collection points.

#### In non European Union jurisdictions:

Items of equipment with this symbol are not be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

In the United Stares you may learn more about CTIA's Recycling Program at www.recyclewirelessphones.com

#### HOME POWERED CHARGERS:

Mains powered chargers will operate within the temperature range of:  $0^{\circ}C$  to  $40^{\circ}C$ . The chargers designed for your cellphone meet with the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

#### Characteristics of power supply (depending on the country):

110 V charger (used in Mexico / USA): Input: 100-240 V, 50/60 Hz, 0.15 A Output: 5 V(5,V), 400mA Battery: Lithium 3.7V/750 mAh

#### RADIO WAVES:

#### THIS CELLPHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO

WAVES

Your cellphone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for cellphones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the cellphone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the cellphone while operating can be well below the maximum value. This is because the cellphone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the cellphone Before a cellphone model is available for sale to the public, compliance with national regulations and standards must be shown.

The highest SAR value for this model cellphone when tested for use at the ear is  $0.75 \, W/Kg$  and for use close to the body is  $1.21 \, W/Kg$ 

While there may be differences between the SAR levels of various cellphones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the cellphone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of cellphones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep cellphones away from the head and body. (fact sheet n°193). Additional WHO information about electromagnetic fields and public health are available on the following website: http://www.who.int/peh-emf.

Your cellphone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

#### LICENCES

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T9 Text Input is licensed under one or more of the following: U.S. Pat. Nos. 5,187,480, 5,818,437, 5,945,928, 5,953,541, 6,011,554, 6,286,064, 6,307,548, 6.307.549, and 6.636.162, 6.646.573; European Pat. Nos. 0 842 463 (96927260.8), I 010 057 (98903671.0), 1 018 069 (98950708.2); and additional patents are pending

## General information .....

- Website: www.tctmobile.com
- Hot Line Number: see "T&A Mobile Phones Services" leaflet or go to our Internet site.

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server: www.tctmobile.com

Your cellphone is a transceiver that operates on GSM networks with 850, 1900 MHz bands.



( This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your cellphone can be obtained through our website: www.tctmobile.com.

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#### Protection against theft (1)

Your cellphone is identified by an IMEI (phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your cellphone by entering \* # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your cellphone is stolen. This number allows your cellphone to be blocked preventing a third person from using it, even with a different SIM card.

#### **Disclaimer**

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your cellphone or specific operator services.

June 2007

(1) Contact your network operator to check service availability.

## Your cellphone .....



(1) Depending on your network operator.

#### I.I Keys

Navigation key

Confirm an option (press the middle of the key)

Answer Call Send Call

Access call memory (Redial) (short keypress)

Switch on/Switch off the cellphone (long keypress)
End call

Return to the main screen

Left softkey

Right softkey

Access your voicemail (long keypress)

⊕ In Edit mode:

- Short keypress: change input methods
- Switch from T9 predictive mode to Normal mode
- Long keypress: access the Symbols table

# Prom main screen

- Short keypress: #
- Long keypress: activate/deactivate the vibrator

In edit mode:

- Short keypress: (space)
- Long keypress: add a word

Camera key
Short keypress: take a photo

Long keypress: go to the Music player screen and play the recent song.

Short keypress: Play/pause
Long keypress: go to the Music player screen and play the recent song.

(in the playing mode) Short keypress: previous/next song Long keypress: backward/forward

When there is an incoming event, the music keys are flashing.

- **I.2** Main screen icons (1)
- Battery charge level.
- **Vibrate alert**: your phone is in vibrate mode. Ringer is silenced except for alarm (see page 40).
- Headset connected.
- Call forwarding activated: your calls are forwarded (see page 30).
- Alarm clock programmed (see page 47).
- Voicemail message received.
- Unanswered calls.
- WAP alerts (2).
- Roaming.
- Memory card scanning in progress.
- Memory card scanning completed.
- 1 2 Line switching (2): indicates the selected line.
- GPRS active.
- Music player active.

- Level of network reception.
- **♣** USB cable connected.
- Receiving a message in progress.
- Sending a message.
- Silence mode: your phone is in silent mode. Ringer and vibrator are silenced except for alarm (see page 40).
- Message unread
- Message list is full: your messages are full. You must delete at least I old message to receive a new message.
- Preferred Home Networks (1).
- Antenna off mode.

<sup>(</sup>i) The icons and illustrations in this guide are provided for informational purposes only.

<sup>(2)</sup> Depending on your network operator.

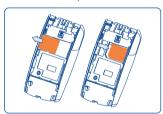
<sup>(1)</sup> Contact your network operator to check service availability.

# 2 Getting started .....

#### 2.I Set-up

#### Inserting and removing the SIM card (1)

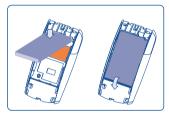
You must insert your SIM card to make phone calls.



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted.

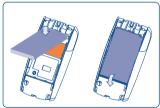
To remove the card, press it and slide it out.

#### Installing the battery



Insert and click the battery into place, then close the cellphone cover.

#### Removing the battery



Unclip the cover, then remove the battery.

(1) Check with your network operator to make sure that your SIM card is 3V compatible. The old 5 Volt cards can no longer be used. Please contact your operator.

#### **Charging the battery**



Connect the battery charger

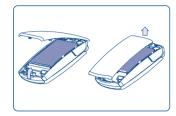
- Charging may take about 20 minutes to start if the battery is dead.
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The power outlet must be near the phone to avoid using extension cords when charging.
- When using your cellphone for the first time, charge the battery fully (approximately 3 hours).

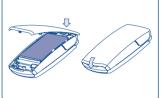


The charge is complete when the animation stops. Only use Alcatel chargers.

#### Remove the back cover

#### Replace the back cover





#### 2.2 Power on your phone

Hold down the key until the cellphone powers on, type in your PIN code if necessary and then confirm with the key. The main screen is displayed.



If you don't know your PIN code or if you have forgotten it, contact your network operator. Do not leave your PIN code near your cellphone and store your card in a safe place when not in use.

If messages are displayed, use the OK key to browse through them in full or press the right softkey to return to the main screen.

While the phone is searching for a network, "Searching/Emergency" will be displayed.

In the power on screen, you also have access to "Media album", "Camera & Video" and "Music" functions even if your SIM card is not inserted.

#### 2.3 Power off your phone

Hold down the key from the main screen.

# Calls....

#### 3.I Making a call

Dial the desired number then press the key to place the call. If you make a mistake, you can delete the incorrect digits by pressing the right softkey.

To hang up the call, press the key.



To enter characters "+", "W" (for tonewait) or "P" (used to store a number with extension number), hold down the 0 + key (the following characters will scroll by: 0, +, P, W).

#### Making an emergency call

If your phone is covered by the network, dial **911** and press the key to make an emergency call (or any other number provided by your operator). This works even without a SIM card and without typing the PIN code or unlocking the keypad.

#### 3.2 Calling your voicemail (1)

Your voicemail is an optional feature offered by your provider to accept voice messages if you are unable to answer a call. It works like an answering machine that you can consult at any time. To access your voicemail, hold down the 1 • key.

If the access number for your operator's voicemail service does not work, dial the number that you were given. To change this number at a later date, refer to "**My Numbers**" (see page 28).



To use your voicemail service from abroad, contact your network operator before leaving.

#### **Receiving a call**

When you receive an incoming call, press the key to talk and then hang up using the key.

If the icon is displayed, the vibrator is activated and there is no ringtone. If the icon is displayed, the phone neither rings nor vibrates.

#### If the flip is open

- To answer a call, press the key.

#### If the flip is closed

- To answer a call, open the flip (if clamshell open answer option is activated, see page 40).

The caller's number is displayed if it is transmitted by the network (contact your network operator to check service availability).

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<sup>(1)</sup> Contact your network operator to check service availability.

#### Muting ringer when ringing

Press the right softkey once while the cellphone is ringing. Answer the call by pressing the key.

#### Rejecting a call

Press the key once or the right softkey twice.

#### **During the call**

#### **Available functions**

During a call, you can use your directory, your diary, short messages, etc. without losing your correspondent by pressing the **\leftrightarrow** key.



Call on hold



Ongoing call



WARNING: move the handset away from your ear while using the "handsfree" option because the amplified volume might cause hearing damage.



Directory



Messages



Organizer



Services (I)



Sound recorder (record your current call).

#### Adjusting the volume

You can adjust the sound level during a call using the \( \rightarrow \text{key.} \)

#### Handling two calls

- · Answering a second call (Ensure that "Call waiting" is activated, see page 29).
- To call a second party during a call, dial the number directly.

#### Conference calls (1)

Your phone allows you to talk to several people at the same time (up to 5). If you are on a double call, press "Options" and select "Conference" then confirm with the OK key. If a third call comes in, answer it by pressing the key and speak with your new correspondent.

This correspondent becomes a member of the conference if you press "Options" and select "Joint conf.", and then confirm by pressing OK. Pressing disconnects the current call.

To end the conference call, press "Options" and select "End conference".

<sup>(1)</sup> Contact your network operator to check service availability.

#### 3.6 Line switching (ALS) (1)

Your SIM card can contain two distinct cellphone numbers. Under "Call register", choose "Line switching" and then select a default line; all your outgoing calls will be made from this number. Incoming calls, however, will continue to use the two lines.



The services programmed on the default line do not impact those selected on the other line.

Menu (I)

From the menu interface, you may directly access features by pressing the corresponding key (number keys and •• and •• keys) (2).

#### I. GAMES

#### 2. MEDIA ALBUM

- My audio
- My images
- My videos
- My creations
- Unknown files
- Memory card
- Memory status

#### 3. TOOLS

- Organizer
- Alarm
- Calculator
- Converter
- Memory status
- Voice memo

#### 4. CAMERA & VIDEO

- Camera
- Video
- My creations

#### 5. DIRECTORY

#### 6. MESSAGES

- Messages
- Voice message
- Photo message
- Video message
- Voicemail
- Settings

#### 7. CALL REGISTER

- Call memory
- My numbers
- Billing
- Call settings

<sup>(1)</sup> Contact your network operator to check service availability.

<sup>&</sup>lt;sup>(2)</sup> Only available in "Board" mode.

#### 8. MY SETTINGS

- Ringtones
- Color
- Clamshell
- Theme
- Antenna off mode
- Equalizer
- Display
- Clock
- Keys
- More settings...

#### 9. MY SHORTCUTS

#### \*. SERVICE (1)

- VAS
- Data account
- My One Touch
- Service dial number

#### 0. MUSIC

- Playlist
- Album
- Artist
- Genre
- All songs
- Recently played
- My star list
- Updated songs

#### #. WAP

- Homepage
- Bookmarks
- Recent pages
- Go to URL
- Profiles

# 5 Call register .....



#### 5.1 Call memory

You can access your call memory by pressing the key from the main screen. Choose the icon of the desired list:

Unanswered calls





Select a number of the call memory and press the "Options" softkey to View call details, Create text/multimedia message, Save or Delete the selected number or clear the entire list (Delete all).

#### 5.2 My numbers

Type in or modify your cellphone number or the number to access your voicemail and confirm by pressing OK. Your cellphone number is usually written on your SIM card.

<sup>(1)</sup> Contact your network operator to check service availability.

#### Billing (1)

You can access different items with this option:

**A**mount

• You can view the total cost of charged calls, modify it or reset it and enter the cost of a Telecom Unit in the currency of your choice.

Duration

 You can view the total duration of all outgoing calls or reset it.

**GPRS** counter

• Management of the volume of data communications charged for (in kilobytes).

Beep duration

• You can activate or cancel the beep emitted during a call with a specified frequency (enter the frequency and confirm by OK).

#### Call settings (1)

You can access a number of items with this option:

#### Call waiting

Activate/deactivate the notification of a second incoming call by a beep.

#### 5.4.2 Call forwarding

You can activate, cancel or verify the status of the call forwarding to the voicemail or to a specified number. The following configurations are possible:

- Unconditional: systematic forwarding of all your calls. The  $\overline{\mathbb{S}}$  icon is
- Conditional: if your line is busy, if you don't answer or if you are outside the network range.
- If busy, no reply or unreachable.

#### 5.4.3 Call barring

You can activate or deactivate the call barring for outgoing and incoming calls. The various options are:

- **Outgoing calls** The following configurations are possible:
- All calls
- · All outgoing calls are barred.
- International calls Outgoing international calls are barred.
- International except home
- · Outgoing international calls except those to your country of subscription are barred.

Incoming calls

- The following configurations are possible:
- All calls
- · All incoming calls are barred.
- Roaming
- Incoming calls are barred when you are abroad.

Cancel all barring

• Deactivate all call barring.

**PW** 

Change barring • Change the original PW for activating call barring.

<sup>(1)</sup> Contact your network operator to check service availability.

#### 5.4.4 Line switching (1)

Line switch between line I and line 2.

#### 5.4.5 Auto redial

You can activate or deactivate the automatic callback of your party for calls that do not get through the first time.



## Directory .....



#### **Consulting your directory**

To access the **directory** from the main screen, press the  $\stackrel{\blacklozenge}{\mathbf{v}}$  key (1) downwards or press the OK key and select the icon from the menu.

You can also customize a quick access to your contact with the keypad customization (see page 43).

You have 4 directories:

SIM directory





Group

In addition to the directories already provided, you can create up to 5 groups (maximum 100 entries per group).

(1) Depending on your SIM card.

(I) Depending on your network operator.

#### Searching for a name by its first letter

You can search for the person's name by pressing the key associated with the first letter of his/her name.

#### Read a file

Select a name from your directory, then press ok to read the file.

#### Making the call

Press the key once the name is selected. If several numbers are associated with the name to be called, you must first choose the number from the list (Cellphone, Home, Office, etc.) using the key. Press the key to make the call.



Information in the directory and the diary may be sent to and received from a computer using the PC suite (see page 66).

#### 6.2 Creating a file

Select the directory in which you wish to create a file, press the "Options" softkey, select "Create file" then OK.

When you create a new contact in the product directory, at least one of the following fields must be filled in: A Name, A Group, Cellphone, Home, A Ringtone, Image, Wideo, Work, A Fax, E Email, Birthday, Company.

You can move from one field to another using the \( \rightarrow \) key.



If you use your phone abroad, store the numbers in your directories in international format "+" followed by the country code (see page 21).

#### 6.3 Available options

From the list of names in SIM directory, General directory or Group you can access the following options via left softkey:

View

 View a complete file: name, numbers, address, e-mail, etc.

Create file

 Create a file (name, numbers, address, e-mail, etc.) in the desired directory.

Create text/ multimedia message • Send an SMS/MMS to a contact you selected from the directory.

Edit

 Modify the contents of a file: name, number, ringtone, image, etc.

Delete

· Delete the selected file.

Delete all

• Delete all the files in the current directory.

Copy all

 Copy the whole directory to the SIM or General directory only if there is sufficient memory.

Send vCard

Exchange data via MMS.

Settings

• More information and settings.

Create group

· Create a group of files.

Delete group

• The group and its files will be completely deleted.

Associate/ Not associate

 If the original one in SIM or General directory is modified, the one in a group will be updated accordingly, otherwise not.

# 7

## Messages.....



You can create, edit and receive SMS, MMS or a Postcard  $^{\left( 0\right) }$ , with this cellphone.

MMS is a message whereby you can send video clips, images, photos, animations and sounds to other compatible mobiles and e-mail addresses.

#### 7.1 Messages: Text/Multimedia message (2)

#### 7.1.1 Create message

From the main menu select "Messages" to create text/multimedia message.

You can type a message but you can also modify a predefined message in **Templates** or customize your message by adding pictures, photos, sounds, titles, etc (only available while editing a MMS). While writing a message, select "**Options**" to access all the messaging options.

You can save your messages that you send often to **Drafts** or **Templates**.



An SMS message of more than 160 characters (the number of characters depends on the languages you writing in) will be charged as several SMS. An MMS message containing photos and/or sounds may also be billed as more than one message.

#### 7.1.2 Inbox

All received messages (read and unread) are stored in the same Inbox.

When viewing your messages, you will find the following status icons, depending on the type of message: unread SMS in phone, unread SMS in SIM card, unread SMS in SIM card, are read SMS in phone, message reception in progress and message sending in progress.

#### Receiving and reading SMS/MMS

When your receive a new message, the following message is displayed: "X new message!", a beep sounds, the icon shows up, a line with the number of messages appears on the screen. Select this line and press or read it directly from the main screen.

Once you have read the message, the following options are given: **Reply**, **Forward** the message to another person, **Edit**, **Delete**, **Delete** all and extract number or URL (**Use number/Use URL**).

#### 7.1.3 Unsent

All messages in which delivery failed.

#### 7.1.4 **Sent**

All sent messages.

#### 7.1.5 Drafts

All drafts messages.

#### 7.1.6 WAP alerts

Store WAP push messages.

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<sup>(1)</sup> Depending on your network operator and product availability.

<sup>&</sup>lt;sup>(2)</sup> Depending on your network operator.

#### 7.1.7 Empty folder

Delete all messages in "Inbox/Unsent/Sent/Drafts".

#### 7.1.8 Templates

A list of predefined messages is available. Select one, edit it if required, and then send it. You can also create your own predefined text messages.

#### Voice message

Record voice and send as MMS.

#### Photo message

Take a photo and send as MMS.

#### Video message

Take a video and send as MMS.

#### **Voicemail**

All voice messages received.

#### **Settings**

#### Text messages

Profile settings • Profiles can be retrieved directly from SIM card. Alternatively, you can create your own profile.

General setting

· Delivery report, request for acknowledgement of delivery report On/Off. Reply path (1) show reply path.

Memory status Memory used on the phone.

**Preferred** 

· Select default message storage, SIM or phone.

storage

Pref. Bearer • Bearer preference.

#### Multimedia messages 7.6.2

Edit • Set edit mode, image size and signature.

**Sending** • Set the values for validity period, Read report, etc.

Retrieve · Set the values for Home network, Roaming

network, etc.

Filter • Set criteria for filtering.

**Profiles** • Follow the same procedure as for setting your WAP

connection.

**Memory status** • Memory used on the phone.

#### 7.6.3 CB SMS (1)

Receive mode • Enable to receive broadcast SMS.

Read message • Store the received messages.

Languages Language selection. Channel setting • Add/Edit channels.

<sup>(1)</sup> Depending on your network operator.

# My settings .....



From the main screen, select the icon menu and select the function of your choice in order to customize your cellphone.

#### **Ringtones**

#### **Available functions**

To modify the sound settings, select an option using the **\leftarrow** key:

Select a melody from the list using the \$\display\$ key then confirm by pressing OK (see page 63).

Mode (normal, discreet, vibrate...).

Adjust the volume using the \( \display \) key.

Select the type of key beep.

Select a melody for a new incoming message.

Select a melody for an alarm or appointment.

Power on beep.

Power off beep.

Select a sound for opening the flip and for closing it.

#### 8.1.2 Mode

You may set your phone ringtone to Normal, Discreet (ring with beep), Vibrate (all sounds are replaced by vibrations except for alarms), Vibrate and ring, Vibrate then ring, Beep and vibrate, Silence (no sounds except for alarms, the @ icon will be displayed).

Ringtones sound with increasing volume.

#### Color

This function enables you to customize the graphic style and the colors of your cellphone.

#### Clamshell

#### Clamshell open answer

You can decide whether you want to automatically answer the call when you open the flip.

#### 8.3.2 Clamshell close options

You can decide whether you want to continue or stop an application when you close the flip.

#### 8.4 Theme

The "Theme" menu allows you to customize your cellphone to suit your own taste. You can modify several customizable items at the same time.

When using the cellphone for the first time, a default "Theme" is activated.

Even if you choose a Theme, you can still modify the elements in it one by one. You can reactivate any Theme at any time.

When changing a Theme, an installation screen appears until the eight elements are installed.



The installation of the Theme can be stopped and cancelled if you receive an incoming call or if you press the right softkey; the previous choice of Theme is kept.

#### 8.5 Antenna off mode

Antenna off mode, under which you will have no voice call or messaging functions, can be used to increase music playback time.

#### 8.6 Equalizer

You can choose and adapt the different music style presets.

#### 8.7 Display

#### 8.7.1 Main screen

The main screen is displayed when you switch on your cellphone.

You can access the main functions from the main screen either with the navigation key or by pressing ok and by selecting the icons displayed on the screen (1).

By selecting "Main screen" you can customize it by replacing the default image or animation displayed on your cellphone.



When you receive an event (incoming call, SMS/MMS, notifications, etc.) the icon, type and number of events will be displayed on your main screen allowing you to view them directly.

#### 8.7.2 Screen saver

If you activate this option, the screen saver will be displayed within a short period after the main screen is displayed. You can choose a picture, an animation or a video as your screen saver.

#### 8.7.3 Power On/Off (2)

You can customize your welcome animation or image that appears when you switch on your phone.

You can also customize your OFF screen with an image or animation.

- Depending on the operator.
- (2) Depending on the model.

#### 8.7.4 Menu display

**Board** 

• All the main menu icons displayed on one screen.

Image

• One full-screen icon displayed at a time.

List

• Main menus displayed line by line.

\_ \_ \_ \_ \_

#### 8.8 Clock

Manually set date and time in 12/24 hr format. You may also set daylight savings time options.

#### **8.9 Keys**

#### 8.9.1 Softkeys

These keys have predefined functions, which vary from one model to another (operator services, games access, or Games & Applications, ...). You can customize (1) them, assigning the functions you wish to each key.

#### **8.9.2** Keypad

By customizing your keys, you can call someone or access a function directly from the main screen.

To program a key on your keypad, select "**Keypad**" and choose the key that you wish to program.

- "Speed dial": activate this option to program numbers with contacts.
   And then in the idle mode keep pressing number to dial directly.
- "Keys": activate this option to program the functions.

#### **8.10** More settings...

#### 8.10.1 Auto lock

#### Lock the keypad

Three music keys on the front cover will be automatically locked after you close the phone.

#### Unlock the keypad

Open the flip.

The keypad will be unlocked automatically on receiving a call or plugging in the charger.

#### 8.10.2 Backlight

The backlight allows you to reduce brightness for better performance of batteries and save power during periods of expected inactivity. You may also customize its duration, Immediate, 10 sec, 30 sec or 1 min.

#### 8.10.3 Languages (1)

Display language for messages (select using \$\display\$). The "**Automatic**" option selects the language according to the home network (if available).

(1) Depending on your network operator.

(1) Contact your network operator to check service availability.

#### 8.10.4 Dictionary

Your phone has a dictionary for words typed which are predicted and are automatically called if you choose the Predictive Mode (T9). When you consult your dictionary, you can add, modify or erase words by using the "Options" softkey.

#### 8.10.5 Input method (1)

Please see chapter "Latin input mode", page 67. In addition to the specific characters table for Cyrillic, Chinese, other data input modes are also available in your cellphone. This feature allows you to write short messages and add names with special characters to your directory.

#### **8.10.6 Security**

#### **Activate PIN**

• The SIM card protection code is requested each time as the phone is powered on if this code is activated.

#### **Change PIN**

· Change PIN code.

#### **Change PIN2**

· A protection code for certain SIM card features (Billing/Cost/FDN, etc.) will be requested if you attempt to access it, if the code is activated. Select to update it with a new one (between 4 and 8 digits).

## code

**Activate phone** • It is requested each time as the phone is powered on if this code is activated.

#### **Change phone** code

· Change phone password, the default password is 1234.

#### Fixed dialed number

• It allows the phone to be "locked" so that it can only dial certain numbers, or numbers with certain prefixes. To activate this function, PIN2 code is mandatory.

#### 8.10.7 Networks

#### Network selection

- Depending on the option selected, the network search mode will be:
- Automatic
- The first network searched for is the network you used last.
- Manual
- The choice of the network connection is left up to the user.

#### **Preferred** networks

• List of networks to which you wish to be connected in order of priority (update this list using OK).

#### **GPRS** connection (I)

• Two modes available:

### When needed

- GPRS mode active depending on connection requirements.
- Always
- · GPRS mode continuously active.

<sup>(1)</sup> Depending on the language.



## Tools .....



#### 9.1 Organizer

Once you enter this menu from "**Tools**", there is a monthly-view calendar for you to keep track of important meetings, appointments, etc. Days with events entered will be marked in color.

#### **Available options:**

Create

• Create an appointment.

View

• See all the created appointments.

appointments

Jump to date

 Input the required date and it will be immediately highlighted.

#### 9.2 Alarm

Your cellphone has a built-in alarm clock with a snooze feature. You can set up to five separate alarms and choose whether or not the alarm should repeat.

Repeat

• You may select Once (default)/Every day/Days.

Snooze

• The alarm will repeat at regular intervals.

#### 9.3 Calculator

You can use it to perform basic calculations. Hold down the ♣o key to get the decimal point. Confirm with the ○K key or the left softkey.

#### 9.4 Converter

#### 9.4.1 Unit

You can use the Weight and Length conversion by selecting the unit you wish to convert via ◀▶, then press ▼ to input the digits. Finally confirm with ○K key or left softkey.

#### 9.4.2 Currency

The currency converter allows you to:

- Convert a currency directly into euros and vice versa (1).
- Convert between international currencies, both currencies must be selected by keys. You are requested to input the appropriate exchange rate.

#### 9.5 Memory status

It will indicate how much space is used and how much is currently free on your phone and memory card (if any).

#### 9.5.1 Phone

View available memory space.

Your phone's memory is shared among several functions: directory, scheduler, messages, voice messages, images, melodies, games, applications and video clips.

<sup>(</sup>i) For the former European national currencies, the currency converter uses the final Euro conversion rates set on 31/12/1998, which are used in accordance with official conversion rules.

#### 9.5.2 Memory card (MicroSD card)

View the memory available on your MicroSD card.



You are advised to save large files (like videos, songs,...) on your MicroSD card. File names with up to 35 characters will be supported.

#### Voice memo

This feature enables you to record a call by selecting "Voice memo" while communicating. To record a sound, select "Voice memo", then "New record".

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# 🚺 My shortcuts ...... 눌



Access the shortcuts already programmed.

To program new shortcuts: select "My shortcuts" if you want to create a quick access to a function, Directory, or WAP Bookmarks, etc.

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#### II.I Homepage

Launch the WAP browser with the homepage of the default profile.

#### **II.2** Bookmarks

Access your favorite sites.

#### II.3 Recent pages

Pages which you recently browsed.

#### 11.4 Go to URL

Enter the URL of WAP site.

#### 11.5 Profiles

#### 11.5.1 Edit profile

Edit existing profile or create new profile.

#### 11.5.2 Browser options

Set the value for timeout and auto loading of image.

#### 11.5.3 Push message settings

Enable or disable receiving service message from WAP.

#### 11.5.4 Clear cache

Empty the phone's cache memory.

#### 11.5.5 Clear cookies

Clear cookies from website.

#### 11.5.6 Trusted certif.

Certificates of trusted sites.

# Media album .....



You will have access to all audio and visual files stored in phone or memory card in Media Album.

#### 12.1 My audio

Choose an audio for the ON/OFF screen, for an incoming call, a message alert, power on/off ringtone or an alarm and scheduler.

The "My audio" album contains the following folders (1):

- Music: full track music.
- Melodies: melodies that can be set as ringtone.
- Recorded: all recorded sounds,
- General: contains all audio files stored in phone or memory card.

DRM: Digital Rights Management feature allows sounds and images to be played while protecting the associated copyright. DRM counter-based files and files with expired rights will not be automatically played when scrolling the list.

#### 12.2 My images

You can select an image or a photo as main screen or the ON/OFF screen. You may also change it, send it by MMS or assign it to a contact in the directory.



The images will be displayed in alphabetical order.

#### 12.3 My videos

The "My videos" album contains all video clips embedded and downloaded in phone or memory card.



In My audio, My images and My videos: only files transferred via PC suite will be saved in the pre-defined folder and recognized by the music player. However, the files copied to other directories are still accessible in "Media album\Memory card".

#### 12.4 My creations

This feature stores all the photos and videos captured by your cellphone.

#### 12.5 Unknown files

Store files of unsupported format.

Thumbnails are displayed for preview. In addition, you can use "Mark" function, to select multiple files.

<sup>(1)</sup> The embedded folder names cannot be modified. However, in certain cases, you can modify, delete and add items included in these folders.

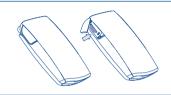
#### 12.6 Memory card

You will have access to all files stored in memory card here.



When a memory card is inserted for the first time, it will be scanned and the default folders will be created.

Insert the memory card: Open the rubber cap, place the MicroSD card with gold edge upwards and insert it into the slot:



Remove the memory card: Open the rubber cap and gently push the memory card until unlocked. Take out your MicroSD card and close the сар.

#### **Available options**

**Create folder** 

Create more folders.

**Delete folder** 

• Remove folders.

Rename folder

· Rename folder's name.

**Empty folder** 

• Delete all files in one folder.

**Memory card** 

• To format it or check memory status.

#### 12.7 Managing audio, images, videos and creations

According to the item chosen, you can access some of the functions below:

**View** 

· View the selected image. If you want to view all of the pictures in your folder in a slideshow hold down • on the current picture.

Play

• Play the selected video.

Send (1)

• Send the audio/image/video.

**Delete** 

• Delete the audio/image/video selected (Not applicable for embedded items).

Set as

- - Image->main screen, screen saver, switch ON/OFF, assign it to a contact.
- Sound->ringtone, message beep, switch ON/OFF, assign it to a contact.
- Video->Screen saver, switch ON/OFF or assign it to a contact.

Modify

• Modify an image (2).

**Download** 

· Download new items.

Rename

• Rename the audio/image/video.

Sort

• Sort the files by name, type, time and size.

Files marked with d cannot be sent.

Only applies to images that can be cleared but not for copyrighted files.

#### Move to phone/ memory card

• Move a file from the product memory to the memory card and vice-versa.

#### **Properties**

• Display part of the ID3 Tag content of an MP3 file.

### Activate

• DRM file option.

#### Copy to phone/ memory card

• Copy a file to the phone memory or the memory

**Delete** 

• Delete the files except the embedded ones.

Delete all

• Delete all the files except the embedded ones.

List view

• View the files in the type of list.

Slideshow (1)

Show the images continuously.

**Capture** 

· Access "Camera & Video" function directly.

Mark/Unmark

• Mark/Unmark a click on a file for further operation.

Mark/Unmark all • Mark/Unmark a click on all files.

**Delete marked** • Delete all the marked files.

#### 12.8 Formats and compatibility (2)

- Sounds: mp3, midi, wav, amr

- Images: jpg, gif

- Videos: 3gp

#### 12.9 Memory status

See page 48.

# Camera & Video ......



Your cellphone is fitted with a camera for taking photos and shooting videos that you can use in different ways:

- store them in your "Media album".
- send them in a multimedia message (MMS) to a cellphone or an email
- customize your main screen (see page 42).
- select them as incoming call image to a contact in your directory.
- transfer them by data cable or microSD card to your computer.
- modify your photos through adding frames (see page 60).

#### 13.1 Access

To access the function from the main screen:

- press the region key
- press the OK key to access the menu and select the icon.

If you access the camera via the menu, you will be in Portrait mode. If you access it via the key, you will be in landscape mode.

#### 13.2 Camera

#### 13.2.1 Take a photo, save or delete

The screen acts as the viewfinder. Position the object or landscape in the viewfinder and press or to take the picture and the pictures will be automatically saved. But if you don't want it, you may directly delete it by pressing right softkey "Delete".

<sup>(1)</sup> Only applies to images that can be cleared but not for copyrighted

Depending on product and market.

#### 13.2.2 Settings in framing mode

Before taking the photo, you can adjust a number of settings by using the following shortcuts:



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From the photo shot screen, press the "Options" softkey not only to access: "Image size", "Capture mode", "Quality", "Timer", "White balance", "Color mode", "Add frame", but also following ones:

Media album

• Go to the media album feature.

**Storage** 

• You may choose saving location if MicroSD card is

inserted.

**Restore default** • Make all settings recover as default value.

**Hotkeys** 

· List all hotkeys.

#### 13.2.3 Options available after taking the photo

Once you have taken a photo, you can Send your photo, assign it to a contact or a main screen, etc, or **Delete** it, **Modify** it (see below), or access your Media album.

#### 13.2.4 Modifying images

Access the "Media album\My creations" after taking a photo, and then select "Modify".

#### 13.3 Video

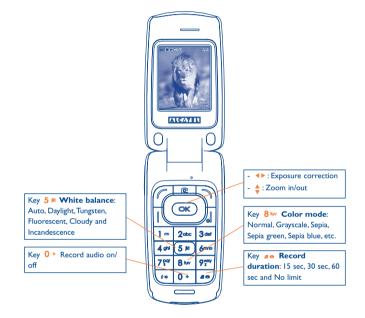
You can record unlimited length of video clip as long as the battery sustains and there is sufficient memory.

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We strongly advise you to change the default folder to "Memory card" to store the photos you will take and videos you will record.

#### 13.3.1 Video setting while in framing mode



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#### 13.3.2 Framing mode

When you enter the "Video" function, your are in Framing mode. Use the cellphone screen as a viewfinder and press the "Options" softkey for White balance settings, to activate or deactivate the sound, to choose the color, to access the "Media album" or the "Camera", and to change the default folder.

#### 13.3.3 Recording mode

Once you have chosen your settings, you can launch the recording of your video-clip by pressing the ok or feekey.



If you receive a call in recording mode, video recording will be stopped and pop up to inquiry whether to save it.

#### 13.3.4 Playing mode

In the list of "My creations", press "Options" to Play the video and choose List View (from thumbnail view), Send, assign it (Set as) to a contact or to the main screen.

Press \( \bigsep \) keys to adjust its playing speed.

Press \*\* key to shift between portrait and landscape mode.

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# Music .....



Access this feature from the main menu by selecting "Music" or directly by holding down the key. You will have full flexibility of managing music both on your cellphone and memory card.

#### 14.1 Music (1)

You can have access to your music files through one of the following:

**Playlist** 

• List created either on your PC or the cellphone.

Album/Artist/ Genre

· Music files are categorized by Album, Artist or Genre based on information stored in the tags. Those missing such information will be classified as "Unknown files".

All songs

· Contains all songs both on phone memory and memory card.

Recently played • Contains 12 recently played songs.

My star list

• You can simply add your favorite songs to "My star list" by holding down \*\* during playing music (max

**Update songs** 

Update the information of songs saved in memory

#### 14.2 Settings

Access by pressing the right navigation key for following options:

Play mode

· Normal, Repeat current, Repeat all, Shuffle and Repeat shuffle. You may also customize it simply by pressing the see key during playing music.

**Equalizer** 

• Different music styles preset in the phone. You may also customize it simply by pressing the 0 + key during playing music.

In playing screen, press key to shift between play in speaker.

Color

• Change the skin of your Music Player.

#### 14.3 Playing with lyrics

Lyrics can be displayed in synchronization with the music. You need separate .lrc file with the same name of music file.

<sup>(1)</sup> Only music files in mp3 and m4a format will be visible in Music Player.

# **5** Games .....



Your phone includes 2 games:

- UFO
- Chicken

# 6 Making the most of your cellphone .....

#### 16.1 PC suite

A CD-ROM of PC suite is provided in your phone's box. You can download software upgrades for free from the website. The PC suite includes:

- Backup/restore
- You can backup the important data in your cellphone and restore them when needed.
- GPRS Modem
  - Use your cellphone to connect PC to the internet.
- Multimedia Personalization
- Customize your cellphone with images, animations, videos and melodies.
- Music management
  - Create and transfer playlists with music files and provide lyrics editing.
- Messaging
- You can compose SMS/MMS easily on your PC and transfer them to phone.

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#### **Supported Operating Systems**

- Windows 2000/XP

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# **7** Latin input mode/ character table (1).....

To write messages, there are two writing methods:

- Normal
- Predictive with the T9 mode

#### Normal

This mode allows you to type a text by choosing a letter or a sequence of characters associated with a key. Press the key several times until the desired letter is highlighted.

When you release the key the highlighted character is inserted into the text



#### **Predictive T9 mode**

This mode speeds up the writing of your text.

Write the word by pressing a key between 2000 and 9200. Press the key once and the word will be modified each time you press a key. As you go on, the word will keep changing.

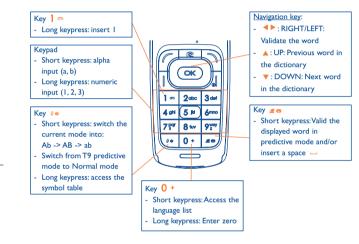
Example: For "Tomorrow", press on the following keys:

8 tw, 6 mno, 6 mno = Too -> 6 mno -> tomorrow





(1) For specific languages as Chinese, please see specific input leaflets.



Key	Latin uppercase	Latin lower case
] ത	.,-?!'@:1	.,-?!'@:1
2 abc	ABC2ÃÄÅÆÇ	a b c 2 ã ä å æ ç
3 def	D E F 3 È É Ĕ Ę Đ	d e f 3 è é ě ę đ
4 ghi	GHI4 <b>Ğ</b> ĞÎÏĪ	g h i 4 <b>ğ</b> ģ î ï ī
5 №	JKL5ĶĹĻŁ	jkl5ķĺļł
6mno	M N O 6 Ñ Ņ Õ Ö Ø	mno6ñņõöø
7 par	PQRS7ŘŔ <b>Ş</b> Š	pqrs7ßŕ <b>ş</b> š
8 tuv	TUV8ŢŤÙÚÜ	tuv8ţťùúü
9 wxy	W X Y Z 9 Ý Ź Ż Ž	w x y z 9 ý ź ż ž

This characters table is generic. Not all available characters are displayed. The available letters may vary according to languages.

#### Symbol table

Hold down the •• key to display the symbols table; the cursor is positioned in the center. Use the navigation key to move it and the ok key to select.



# 8 Cellphone warranty.....

Congratulations on choosing this cellphone - we hope that you will be completely satisfied with it.

Your phone is guaranteed against any deviation from technical specifications for a period of twelve (12) months from the date specified on your original invoice, subject to any other specific provisions (1).

The warranty terms defined in the manual also apply to the battery and accessories sold with the phone but for a period of six (6) months (2) from the date of purchase shown on your original invoice.

Under the terms of this warranty, you must immediately inform your vendor (or any repair center approved by T&A Mobile Phones Limited or its affiliates, which are listed on our website http://www.tctmobile.com). For warranty claims, submit a copy of your sales receipt to your local repair center. The vendor or repair center will decide whether to replace or repair, as appropriate, all or any part of the cellphone or accessory found to be defective; this warranty covers the cost of parts and labor but excludes any other costs. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

Servicing under the terms of this warranty, especially repair, modification or replacement of products, shall be entitled to a ONE (1) month warranty unless there are statutory provisions to the contrary.

This warranty shall not apply to damage or defects to your cellphone and/or accessory caused by:

- I) not following the instructions for use or installation,
- not being compliant with technical and safety standards applicable in the geographical area where the equipment is used,
- (i) The mandatory warranty period may vary if overriding statutory provisions are applicable in your jurisdiction.
- (2) The life of a rechargeable cellphone battery in terms of conversation time, standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your cellphone during the first six months after purchase and for approximately 200 more recharges.

- 3) improper maintenance of sources of energy, and of the overall electric installation,
- accidents or consequences of theft of the vehicle in which the cellphone is transported, acts of vandalism, lightning, fire, humidity, infiltration of liquids, inclement weather.
- connecting to or integrating into the phone any equipment not supplied or not recommended by T&A Mobile Phones Limited or its affiliates, without their express written consent for such.
- 6) any servicing, modification or repair performed by individuals not authorized by T&A Mobile Phones Limited or its affiliates, the vendor or the approved maintenance center,
- use of the cellphone and/or its accessory for a purpose other than that for which it was designed,
- 8) normal wear.
- malfunctions caused by external causes (e.g., radio interference from other equipment, power voltage fluctuations),
- 10) modifications made to the equipment even if required by changes in regulations and/or modification of network parameters.
- 11) faulty connections resulting from unsatisfactory radio transmission or caused by the absence of radio relay coverage.
- 12) Equipment on which markings or serial numbers have been removed or altered, and handsets on which labels have been removed or deteriorated shall be excluded from the warranty.

In accordance with the applicable law, your product is warranted against hidden defects (defects inherent in the design, manufacture, etc.).

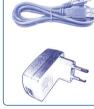
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# 9 Accessories .....

The latest generation of Alcatel GSM cellphones offer a built-in handsfree feature that allows you to use the cellphone from a distance, placed on a table for example. For those who prefer to keep their conversations confidential, an earpiece is also available known as the headset.







Battery

Standard charger (mini-USB)

Stereo headset (jack)
+ Audio adaptor
(mini-USB)

**\$** 

Only use your cellphone with Alcatel batteries, chargers and accessories compatible with your model.

# 20 Troubleshooting .....

Before contacting your retailer or service center, it is recommended you try the following steps below:

- You are advised to switch off the cellphone from time to time to optimize its performance.
- You are advised to fully charge ( ) the battery for optimal operation.
- Avoid storing large amounts of data in your cellphone as this may affect the performance of your cellphone.

#### My cellphone will not switch on

- Press until the screen comes on
- Check the battery charge level
- Check the battery contacts, remove and reinstall your battery, then turn your cellphone back on

#### My screen is difficult to read

- · Clean your screen
- Use your cellphone in accordance with the recommended conditions of use

#### My cellphone turns off by itself

- Check that your keypad is locked when you are not using your cellphone
- · Check the battery charge level

#### My cellphone has a low level of autonomy

- Be sure your phone has been charged completely (minimum 3 hours)
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication

Except above-mentioned accessories, you may also use 3.5mm stereo headset cum mini USB to jack adaptor and Cigar lighter charger.

#### My cellphone will not charge properly

- Make sure that your battery is not completely discharged; the battery charge indicator can take several minutes and may be accompanied by a quiet whistling sound
- Make sure charging is carried out under normal conditions (0°C +40°C)
- Make sure your battery is inserted. It must be inserted <u>before</u> plugging in the charger
- Make sure you are using an Alcatel battery and charger
- When abroad, check that the electrical current is compatible

#### My cellphone will not connect to a network

- Try connecting in another location
- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually (see page 46)
- Try connecting at a later time if the network is overloaded

#### SIM card error

- Make sure the SIM card has been correctly inserted (see page 17)
- Verify with your operator that your SIM card is 3V compatible; the old 5V SIM cards cannot be used
- · Make sure the chip on your SIM card is not damaged or scratched

#### Unable to make outgoing calls

- Make sure you have dialed a valid number and press the key
- For international calls, check the country and area codes
- Make sure your cellphone is connected to a network, and that the network is not overloaded or unavailable
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not barred outgoing calls (see page 30)

#### Unable to receive incoming calls

- Make sure your cellphone is switched on and connected to a network (check for overloaded or unavailable network)
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not forwarded incoming calls (see page 30)
- · Make sure that you have not barred certain calls

#### The caller's name does not appear when a call is received

- Check that you have subscribed to this service with your operator
- Your caller has concealed his/her number

#### The sound quality of the calls is not optimal

- You can adjust the volume during a call by means of the \( \begin{aligned} \text{key} \\ \ext{ey} \end{aligned}
- Check the signal strength indicator icon

#### I am unable to use the features described in the manual

- Check with your operator to make sure that your subscription includes this service.
- Make sure this feature does not require an Alcatel accessory

#### When I select a number from my directory, the number is not dialed

- Make sure that you have correctly recorded the number in your file
- Make sure that you have selected the country prefix when calling a foreign country

#### I am unable to create a file in my directory

- Make sure that your SIM card directory is not full; delete some files or save the files in the product directory (i.e. your professional or personal directories)
- Check the "Call barring" option for "Incoming calls" to be sure that the "Except SIM directory" feature is not activated

#### My callers are unable to leave messages on my voicemail

Contact your network operator to check service availability

#### I cannot access my voicemail

- Make sure your operator's voicemail number is correctly entered in "My Numbers"
- Try later if the network is busy

#### I am unable to send and receive messages MMS, Vox MMS

- Check available memory as it may be full
- Contact your network operator to check service availability and check MMS parameters (see page 38)
- Verify the server center number or your MMS profile with your operator
- The server center may be busy; try again later

#### The icon is displayed on my standby screen

 You have saved too many short messages on your SIM card; delete some of them or archive them in the product memory

#### The << - >> icon is displayed

• You are outside of the network coverage area

#### I have already entered 3 incorrect PIN codes

 Contact your network operator to obtain the PUK code (Personal Unblocking Key)

#### I am unable to connect my cellphone to my computer

- Install PC Suite software from CD-ROM provided with phone
- Use "Install the connection" and perform the installation
- Check that your computer meets the requirements for Alcatel's PC Suite installation

#### I am unable to download new files

- Check phones memory to be sure it's not full
- Delete some files
- Select the MicroSD Card to store the files you downloaded
- Check your subscription status with your operator

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