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3DS09782ABAA01



ONE TOUCH

331a · 331P



English



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SAFETY AND PRECAUTIONS

We recommend that you read this chapter carefully before use. The manufacturer disclaims any liability for damage which may result as a consequence of improper use or use contrary to the instructions contained herein.

• TRAFFIC SAFETY:

Given recent studies, which show that using a mobile telephone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile telephone when the vehicle is not parked.

Your mobile phone when powered emits radiation which may interfere with the vehicle electronic systems such as anti-lock brakes (ABS, airbag). As a result, you should:

- avoid placing the phone on the dashboard or within an airbag deployment area.
- connect the phone to an external antenna or switch the phone off. The antenna should be mounted and located away from the driver and passengers or separated from them by a metal screen (e.g. the car roof).
- check with the car manufacturer or your car dealer that the dashboard is adequately shielded from mobile phone RF energy.

• CONDITIONS OF USE:

Switch the phone off before boarding an aircraft to avoid prosecution.

Switch the phone off when you are in health care facilities, except

in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency. When the phone is switched on, avoid placing it near a medical aid device, if you carry one, such as a pacemaker, one hearing aid or insulin pump. When using the phone you should hold it against the ear on the opposite side to the device, if any.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere. Do not let small children use the phone without supervision. Do not attempt to open or repair it yourself. Use only Alcatel batteries, battery chargers, and accessories that are compatible with your phone model. (See Accessories List, chapter 17). Alcatel will not be held responsible if this is not respected. Do not allow your phone to be exposed to unfavourable environmental conditions (humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to + 55°C. Over 55°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

• **BATTERY:**

Before removing the battery from your phone, please make sure that the phone is switched off. Take precautions with the battery and do not attempt to open the battery (chemical substances may cause burns). Do not pierce, disassemble nor cause a short-circuit in a battery. Do not burn or dispose of a used battery in household waste or store it at temperatures above 60 °C. Batteries must be disposed of in accordance with locally applicable environmental legislation. Batteries should not be used for any other purpose than the one intended. Never use damaged batteries.

• **CHARGERS**

Mains powered chargers will operate within the temperature range: 0 to 40°C. The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They should be used for this purpose only.

• **RADIO WAVES:**

THIS MODEL PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The guidelines include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the **Specific Absorption Rate, or SAR**. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC) or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue.

Tests for SAR are conducted using standard operating positions with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the phone.

Before a phone model is available for sale to the public, compliance with national regulations and standards must be shown. The highest SAR value for this model phone when tested for use at the ear is 0.76 W/Kg and for use close to the body is 0.74 W/Kg. While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Your telephone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.






The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep

INFORMATION

- Web site: www.alcatel.com
- Wap address: wap.alcatel.com
- Alcatel hotline No.: see "Alcatel Services" leaflet (calls charged at applicable local rate in your country).

Your telephone is a transceiver that operates on GSM networks with 1900 MHz bands (One Touch 331p) or 850 and 1900 MHz bands (One Touch 331a).

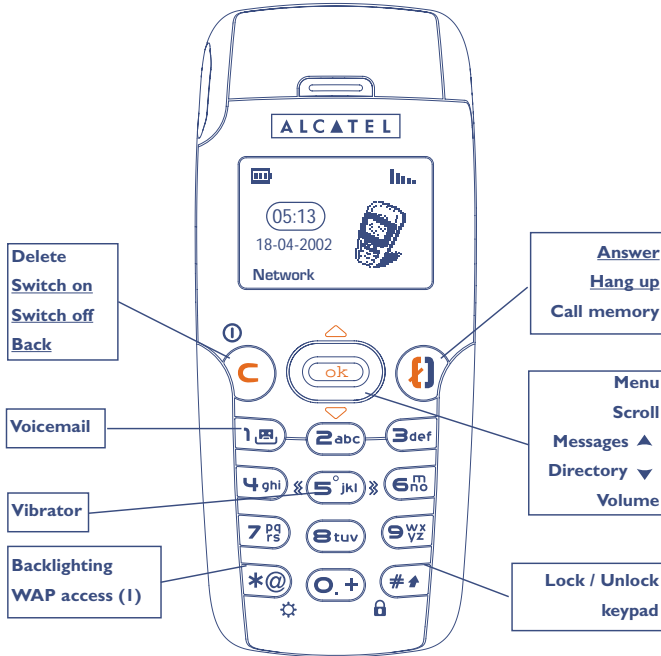
Protection against theft

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your telephone by entering  *@ ##,  0+ ##,  ## and keep it safely. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

January 2003

1

YOUR TELEPHONE



1.1

Keys



Delete (short keypress).
Return to the previous screen (short keypress).
Return to the main screen (long keypress).



Switch phone On/Off from the main screen (long keypress).



Access the MENU / Confirm the option (short keypress).
Access the "Operator" services (long keypress).



Volume control during a call.
Scroll to select an option.

Access the directory ▼ (keypress downwards).
Access the messages ▲ (keypress upwards).



Answer/Hang up
Access the call memory (Redial) (short keypress).



Access your voice mail (long keypress).



Switch On/Off the backlighting (long keypress).
Access WAP (long keypress) (1).



Lock or unlock the keypad (long keypress).
Enter upper / lower case letters, digits, punctuation marks,
access the bar of symbols.












Activate / deactivate the vibrator (long keypress).








(1) Depending on your phone model.

1.2 Icons (1)




-  **Battery charge level.**
-  **Vibrator mode:** your telephone vibrates but emits no ring tone nor beep. (See page 52)
-  **Silent mode:** your telephone emits no ring tone, no beep and does not vibrate. (See page 52)
-  **Events (Information to consult):** voice messages, all unanswered calls, unread short messages, downloaded data (see page 29), and WAP alerts (2).
-  **Short message list is full:** your telephone cannot store any more messages. You must access the short message list and delete at least one message. (See page 49)
-  **Call Forwarding activated:** your calls are forwarded. (See page 71)
-  **Programmed appointments, birthdays, or wake-up.** (See pages 63, 64)
-  **Signal strength indicator.**


-  (1) Icons and other illustrations shown in this User Guide are for information only.
- (2) Check the availability of this service with your operator.

-  **1 2** Indicates the line number when the SIM card has two distinct telephone numbers (1).
-  **Preferred tariff area. (1)**
-  **Keypad locked.**
-  **“Manual Network Search” mode.** (See page 75)
-  **Roaming within your subscription country.**

1.3 Symbols used in the User Guide

The following symbols are used throughout the guide:

-  Briefly press the centre of the scroll key to confirm an option.
-  Move the scroll key up or down to select an option.
-  Use the keypad keys to enter digits, letters, and punctuation marks.

-  (1) Depending on your phone model. Check the availability of this service with your operator.

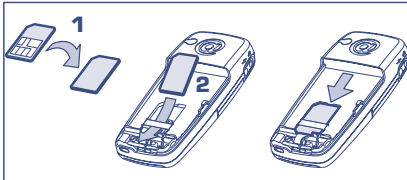
2

GETTING STARTED

2.1 SIM Card and battery

Inserting and removing the SIM card (1)

You must insert a SIM card in order to use your phone.



Fit SIM card with the chip facing downwards

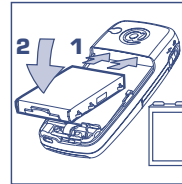
Slide the SIM card into its compartment. Check that it is properly inserted



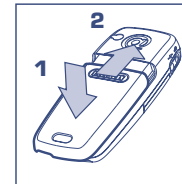
Push the SIM card with your finger to release it

! (1) The telephone is compatible with 3 V, 3/5V, and 1.8/3 V SIM cards. Former 5 V SIM cards can no longer be used. Contact your operator.

Inserting the battery



Insert the battery

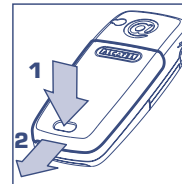


Close the cover and slide it as shown

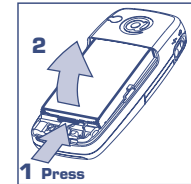


Click into place

Removing the battery

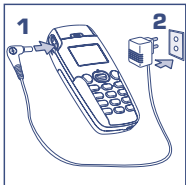


Press the button and pull the cover



Remove the battery

Charging the battery



Connect the battery charger

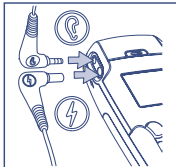


The on-screen indicator stops flashing when charging is over



Disconnect the battery charger once charging is complete

- A short beep will sound when charging begins.
- The charging indicator icon may take several minutes to start to flash if your battery is new or very low.
- The mains socket outlet must be close to the phone and easily accessible.



Use exclusively Alcatel chargers that are compatible with your phone model.

When you first use your phone you must charge the battery for approximately 3 hours.

For optimal backlighting, your battery must be fully charged.

2.2 Switching your phone on



Switch your phone on (long keypress) | Enter your PIN code if you are prompted to | Confirm | Main screen

If you are prompted to enter the time and date, enter the new data if necessary, then confirm by .

If cell broadcast messages are displayed, use the key to browse through them in full or press the key to return to the main screen.

While the phone is searching for a network, <<<<->>> is displayed. (???-??? is displayed if your SIM card is rejected by the network, in this case please contact your operator).

2.3 Switching your phone off

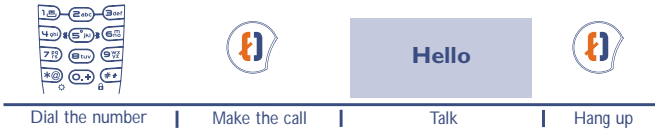
From the main screen, press the key (long keypress).

If you do not know your PIN code, please contact your network operator.

Do not leave your PIN code near your phone and store your card in a safe place when you are not using it.

3 CALLS

3.1 Making a call



! If you make a mistake, you can delete digits by pressing the key.
 To enter characters "+" or "P" (pause), make a long keypress on (the following characters scroll: 0, +, *, P).

To make an emergency call, if your telephone is within the area covered by a network, dial 112 or the emergency number provided by your operator.

To make an international call:



You may find the country's or the area's name by pressing the key associated with the first character of its name.
 Once the **"Country/area"** code is displayed, dial the rest of the number and make the call.

3.2 Calling your voice mail


Your voice mail works like an answering machine that you can consult at any time.
 Access the voice mail with a long keypress on , the screen will then display the message **"Call!"**, confirm by pressing or press to make the call.

! To use your voice mail abroad, contact your operator before leaving.
 If your operator's voice mail access number is not shown, dial the number that was supplied to you with your subscription. To later modify this number, use the **"Numbers"** MENU option. (See page 57)

3.3 Receiving a call

When receiving a call, answer by pressing , speak, then hang up by pressing .

! The caller's number is displayed if it was transmitted by the network (check the availability of this service with your operator).

 the vibrator is activated: the telephone will not ring.

 the vibrator and ring tone are switched off.

To switch off the ring tone, press  when the telephone rings. You can take a call by pressing . If you press  again, the call will be rejected.


3.4 Options available while calling

Volume Increase or decrease the sound level

Handsfree Activate/deactivate the handsfree mode (the  symbol is then replaced by )

Caution: move the handset away from your ear before activating this mode because the amplified volume could cause hearing damage

Hold call (1) Place an ongoing call on hold (you can later resume the call by pressing the  key)

Dial (1) Make a second call (an ongoing call will be automatically put on hold and you can switch between calls by pressing the  key)

 **Save Number** Store a phone number in one of your directories: SIM or Product (Mobile)

! (1) Check the availability of this service with your operator.

Directory Access the directory




Messages Read your messages


Services (1) Access the services supported by your network operator

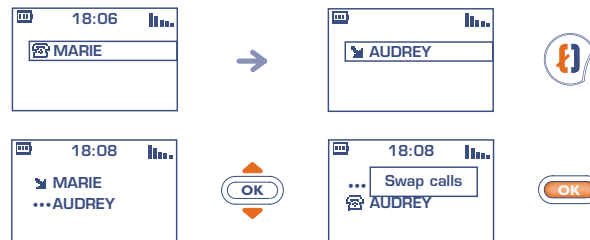
Back Return to the previous screen

Handling a second incoming call (1)

A beep will inform you of a second incoming call.

If you accept the new call by pressing the  key, the ongoing call is automatically put on hold; you can then swap between the calls by pressing the  key and then the  key.

To refuse the second call, press the  key twice.



! (1) Check the availability of this service with your operator.

Conference calls (1)

Your telephone allows you to converse with several persons at the same time.



You are handling 2 calls | Select **"Conference"** | Confirm



The conference starts

• A third call comes in



A third call comes in | Answer the call and speak with your new correspondent | Confirm

! (1) Check the availability of this service with your operator.



Select **"Conference"** | Confirm | The 3rd person joins the conference

Pressing the key hangs up the communication you had with the correspondent you have selected.

To end the conference call, click on the key and select the **"End Conf. Call"** option.

3.5 Double line management (1)

Your SIM card can contain two lines with two different phone numbers.

By default, you are automatically on line 1. To switch from line 1 to line 2, open **"Menu/Setup/Double line/Line choice"** (1).

Whichever line is selected (1 or 2) you can receive calls intended for both lines.

Calls made will be invoiced on the selected line.




! During a call, you can use the key to adjust the volume.

(1) Check the availability of this service with your operator.





4 CALL MEMORY

Using available options


To access the call memory, press , the screen will display the last numbers called preceded by the following symbols:

-  = Answered incoming call.
-  = Unanswered incoming call.
-  = Outgoing call.

Select the number you want by pressing  then press  to make the call.

	Save Number	Store the selected phone number in the directory
	Modify Num.	Modify the selected phone number
	Clear CallMem	Clear all the numbers in the call memory
	Back	Return to the previous screen

! The caller's number is displayed if it was transmitted by the network (check the availability of this service with your operator).

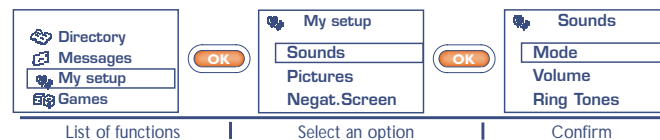
To return to the main screen, press the  key (long keypress).

5 MENU

From the main screen, press the  key to go to the MENU.



Selection of a MENU function



Return to the screens

Previous screen: Press  (short keypress).

Main screen: Press  (long keypress).

Organisation of functions

For each of the listed functions, refer to the appropriate chapter in this User Guide.



Events:

Access your voice mail, unanswered incoming calls, unread short messages, and information downloaded in the handset as well as WAP alerts (1).



Directory:

Access / create directory files and make calls from your directory.



Messages (SMS):

Read, write and send your short messages.



My setup:

Customise your ring tones, icons, On/Off and main screens, your direct dial numbers, your keypad and prefixes and the black/white screen background (Negat.Screen).



(1) Depending on your model, the language and availability of this service with your operator.



Games:

Access the games proposed.



My tribe:

Access an instant messaging WAP site (1).



Alarms:

Set your telephone's alarms (appointments, birthdays, wake-up).





Calculator/Converter:


Perform currency conversions (Euros/currencies, etc.) and basic calculations.



Setup:

Set up your telephone (displays, formats, etc.) and take advantage of the features provided by your operator (security, call forwarding, etc.).

You can customise your main MENU by changing the order of the options. For example, you can choose to display **“Sounds”** at the beginning of your Menu: select this option, make a long keypress on the  key to place it in the first position in your new list. The  icon is displayed after the selected option.

To cancel this duplicated item, select it in the list and make a long keypress on the  key.








(1) Depending on your phone model.

6

EVENTS

You can access events sent to your telephone that you have not yet read or listened to.



- 
Messages (Msg.):
 Access unread messages. (See page 37)
- 
Unanswered incoming calls (Call):
 Display the calling parties' numbers that tried to reach you with no success. (See page 25)
- 
Voice mail (Vocal):
 Call your voice mail to listen to your new voice messages. (See page 20)
- 
Alerts (WAP) (I):
 Access the WAP alerts you have received.
- 
Information downloaded (Dnload):
 Consult the information that you have downloaded.

! (1) Check the availability of this service with your operator.

7

DIRECTORIES

7.1 Accessing your directories

- Access directories from the main screen by pressing  downwards.
- Or from the MENU (cf. page 26) by pressing  then selecting “Directory”.



To search for the name you are looking for

Two directories are available, the SIM  directory and the product  directory (Mobile).



For easy consultation, all your contacts are stored in a joint list.

The icon displayed in front of a name indicates whether the name belongs to the SIM directory or to the Mobile's:

-  SIM directory
-  Product directory (Mobile).

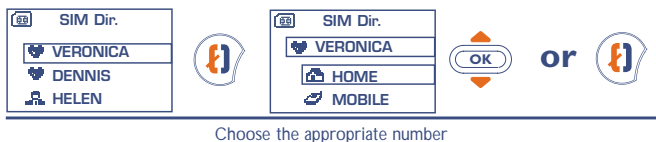
Searching for a name by its first letter

You can also search for the name of the person you wish to contact by pressing the key associated with the first letter of his/her name.

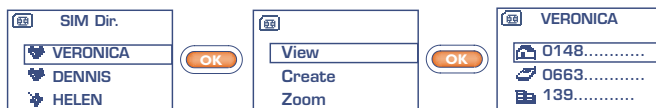
Example: Press the  key twice to find the first name beginning with "B", then scroll the list to the name you are looking for using the  key. In some languages, depending on the input mode, this search is performed using the "Search name" option. (See page 34)

Calling from the directory

You can assign 3 different numbers to the same name: Home, Mobile, Office (see page 32). If you want to call a party who has several numbers, first you must choose the number you wish in the list.




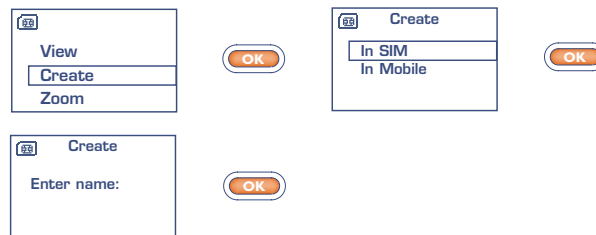
Displaying a phone number



7.2 Creating a directory file

If your directories are empty, the "Directory empty! Create a file?" message will be displayed.

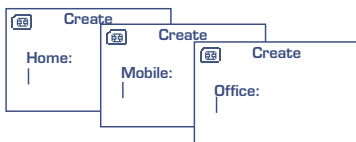
From the list of names in your directories, press the  key to create a file.





Each name in a directory can have up to 3 numbers: Home, Mobile, Office.

Files created in the SIM directory can be consulted from a different mobile phone.

! If you use your telephone abroad, you should store the numbers in the directory in the international format with the "+" prefix. (See page 19)






Switch from one to another by pressing the  key or  key.

! You do not have to fill in all the information, but at least one number must be entered for each name.

Up to 250 phone numbers can be stored in the product directory. The SIM directory's capacity depends on the operator.


7.3 Classifying a file in a family



To differentiate your files, you can classify them in groups called “families”: Private , Profession , Other , or None. A different ring tone can be assigned to each family. This classification will allow you to easily distinguish a professional call from a private call (1). It is possible to screen incoming calls by family. (See pages 73, 74)

The files you created may be organised in alphabetical order, by family (Private , Profession , Other , or None) or by directory (SIM then Mobile). (See page 32)

! (1) If the caller's number is displayed.

7.4 Available options

From the list of names in your directory, you can access the following options by pressing the  key:

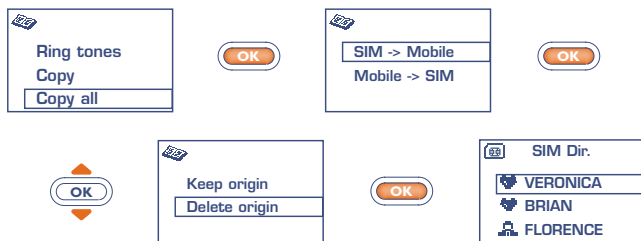
	View	Display the contents of each file
	Create	Create a file
	Zoom	Change the character size (1)
	Search name	Find a name in a list (1) according to the entry mode
	Modify	Modify the file contents
	Organise	Display names: - In alphabetical order - By family: Private, Professional, Other or None - By directory: SIM then Mobile
	Delete	Delete the selected file
	Classify	Classify the selected file in the appropriate family
	Ring tones	Assign a melody to a family

! (1) Depending on the language.

- Copy** Copy a file from a directory into the other
- Copy all** Copy the whole directory into the other
- Memory** Display the available memory in your directories
- Back** Return to the previous screen

Copying from one directory to another

You can copy a file or all the contents of a directory to another. You may choose to keep or to delete the original directory or file.



7.5 Assigning a ring tone to a family

You can assign a ring tone to a family, so when you receive a call from a contact classified in a particular family, the ring tone for the incoming call will be the one assigned to that family. An icon is also assigned to each family, allowing you to easily recognise your correspondent's family. (See page 33)

7.6 Temporary SIM card

When you create a file, you can include 3 different numbers (Home, Mobile, Office).


If you change your SIM card, an information message will be displayed when the telephone is switched on. You must then decide if this card will become your main SIM card or if it is being inserted temporarily:





- Keypress on **(C)**: the SIM card you just inserted becomes your main card. You can create the files with up to three numbers (Home, Mobile, Office). If you reinsert your old SIM card, you will no longer find the three numbers that were formerly associated with the same name.
- Keypress on **OK**: the SIM you just inserted is considered as "Temporary". You will be able to create or modify files with one number only. If you then reinsert the first card (your main card), you will find the three number association it originally contained.

8 MESSAGES (I)

8.1 Accessing messages

- Make a keypress upwards on the  key from the main screen.
- Or press the  key from the MENU (see page 26) and select “Messages”.


	Unread	Read the new messages
	Read/Saved	View the read messages
	Write	Create a new message
	Archives	View the messages archived in the telephone's memory
	Delete msg	Delete your messages by category
	My canned	Complete a canned message or create your own canned messages
	Zoom	Change character size (2)
	Parameters	Set parameters, especially the number of the service centre if it is not automatically displayed (you cannot send a message without this number)

- ! (1) Check the availability of this service with your operator.
- (2) Depending on the language.

8.2 Reading your messages

The messages will be automatically stored on your SIM card directory, but you can store them in your telephone's memory by selecting the “**Archive**” option.

“Unread” messages

When a new message is received, a screen message “**Do you want to read your new messages?**” and the  icon are displayed and an audible signal (1) is emitted.

The  icon disappears when all new “**Events**” (messages, calls, ...) have been consulted.

• Read immediately

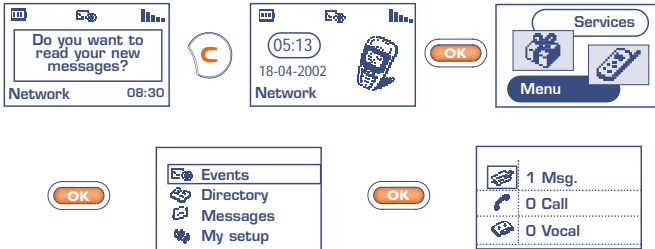
If you want to read immediately the messages, press the  key.




- ! (1) To deactivate the audible signal (see page 50).


• Read later



If you want to read your messages later, press the  key.



! The capacity of your SIM card depends on your operator. The  icon is displayed when there are too many stored messages: please delete some.

Available options

While reading a message, you can access the following options using the  key:

-  **Delete** Delete the selected message
- Answer** Write a message in reply to a message you received
- Forward (1)** Forward the selected message after modifying the recipient's name or the parameters
- Archive** Save from your SIM card to the telephone memory
- Save Number** Store the original message number or the destination number in the directory
- Save icon (2)** Store an icon in the list of icons
- Save Animation (2)** Store an animation in the list of animations
- Save sound (2)** Store a sound in the list of sounds
-  **Save canned (1)** Store this message as a canned message

! (1) Except protected objects (sounds, images).
 (2) If the received message contains sounds, images, icons, animations.

Parameters

Update the following parameters:

Serv. Centre: your operator's service centre number (may be provided automatically)

E-mail centre (1): calling number for sending an e-mail (can be automatically presented to you)

Format: in which the message is to be delivered to your correspondent (SMS, e-mail, fax, etc.)

Validity: time during which the network presents the message again to your recipient in case of unsuccessful delivery

Receipt: activate/deactivate the acknowledgement receipt request

Zoom

Change the character size (2)

Back

Return to the current message

"Read/Saved" messages

These messages can be read messages, written messages which are sent or not sent, or messages that are stored on the SIM card.




- (1) Check the availability of this service with your operator.
- (2) Depending on the language.

Received:

All messages that you received, read, and stored.

Your friends can send you messages containing icons, animations, mood icons, sounds, and texts. When you receive those messages, you may also store these objects so that you can use them later.

If a message contains several icons, sounds, or animations, select the object using the  key and confirm with the  key.

You can call one of the numbers that appears in a message you have received by pressing .

To send:

All written and not yet sent messages.

Sent:

All written, sent and stored messages.

If **"Receipt"** was activated in the **"Parameters"** option, when you view the sent messages, the following symbols are displayed:



Message sent in expectation of an acknowledgement receipt.



Message sent and acknowledgement received.



Message unsuccessfully delivered (in this case you should send the message again).

"Archived" messages

These messages can be read or written messages that you have sent from the SIM card memory to the telephone memory. You can save up to 30 messages in your telephone memory.

Archived messages are classified in three groups: Received, To send, Sent.

8.3 Writing a message

- Make a keypress upwards on the  key from the main screen.
- Or press the  key from the MENU (see page 26) and select “Messages”.

You can create a message or amend a stored message.

You can create a message with text only but can also assign icons or sounds, or mood icons (See page 47)



The shape of the cursor will tell you whether you are in:

- predictive mode  (data entry system, see page 45) or
- normal mode 

To switch from one mode to the other, make a long keypress on the  key.

While writing the message, depending on the selected entry mode, you can access the following options by pressing the  key.

! The underlined options (see page 44) will be displayed only in the predictive mode.

Send to	Send the message
Insert Icon	Add icons (only valid for non protected EMS icons)
Insert Sound	Add sounds (only valid for non protected EMS sounds)
Insert Mood	Add mood icons
Preview	Preview the message
Exit message	To exit the current message and return to the messages menu
Save message	Save the message
OtherWords	<u>Access the list of other suggested words</u>
Add word	<u>Add a word to the dictionary</u> (depending on the language)
Insert digits	<u>Insert digits</u>
Punctuation	Insert a punctuation mark
Predictive/Normal mode	Switch from normal to predictive mode
Language	<u>Modify the dictionary language</u>
Back	Return to the previous screen

8.4 Data entry system (1): predictive mode

To make it easier to write short messages, your phone has an assisted data entry system: in predictive mode (1), the cursor looks like a thick bar ■. To create a word, you only need to press once the key for each letter contained in the word.

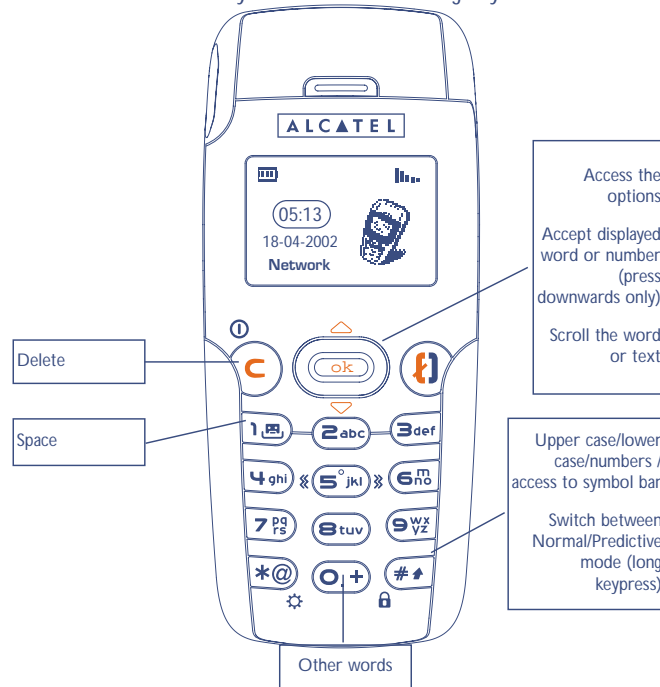
! The character displayed may not correspond to the one you requested; the system suggests the most usual word. Do not worry about the words initially suggested, go on typing, the system will make better suggestions as you type.

When you have finished typing your word:

- If the suggested word is the one you want: Press **1** to validate and insert a space.
- If the word suggested is not the one you want: Press **0** to scroll for other suggestions and validate your choice of word by pressing **1**.

(1) Depending on the language.

You may also use the following keys:



There is a dictionary in which you can add (1), modify or delete words. To add a word while writing a message, press the **OK** key and select the **“Add word”** option (1).



(1) Depending on the language.

Icons, sounds, mood icons

Your messages can be customised with icons, sounds or mood icons to reflect your emotion:

	Ironic		Sad		Glad
	Confused		Amazed		Happy
	Indifferent		Crying		In love
	Devil		Angry		Laughing
	Inquiring		Show-off		Joking

You can also create your own mood icons using the alphabetical characters (example: :-)).

While writing the message, the sound or icon that you inserted is represented by a symbol ( or .

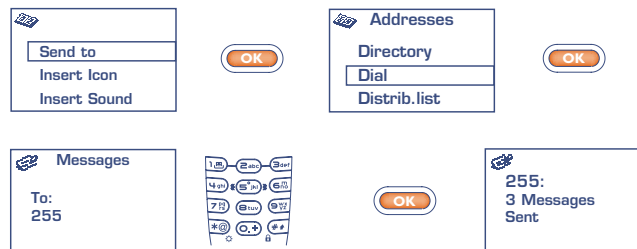
You can add more icons and sounds to your phone by downloading them from the Internet. (See page 56)

The recipient of the message must have a compatible EMS (Enhanced Message Service) mobile phone in order to display icons and mood icons, and listen to the sounds attached to your message.

8.5 Sending a message (1)

You can send a message:

- To a recipient in your directories. (See page 30)
- Manually by keying in your correspondent's number.



- To several recipients by selecting the group of recipients (choose the **“Distrib.list”** option). The list should have been created beforehand.
- To a recipient with an e-mail address, if you have stored the email centre number using the **“Parameters”** option. (See page 41)

(1) Messages exceeding 160 characters, input of icons, sounds and mood icons may result in the billing of several SMS. The number of SMS will be indicated on the screen while typing and there will be a beep for every new message.

8.6 Deleting your messages

You can delete several messages at once by selecting the **“Delete msg”** option.

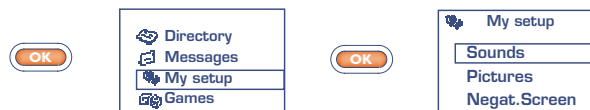
You can then access the following options:

	All	Delete all messages
	Sent	Only delete messages that you have sent
	Received	Only delete messages you have received and read
	Before...	Only delete messages (sent and received) prior to a date you have specified
	Archives	Delete all messages archived in the memory of the telephone

The icon means that the message list is full. You must delete at least one of them to receive new messages.

9 MY SETUP






- From the main screen, press the key to access the MENU.
- Select **“My Setup”** then one of the proposed options.



9.1 Sounds

From the **“Sounds”** menu, press the key to access the various options.





  	Mode	Select the mode (see below)
	Volume	Adjust the volume with 
	Ring tones	Select a ring tone for an incoming call with 
	Msg. sound	Choose a sound to announce an incoming message
	ON sound	Choose the sound which will be played when the phone is switched on
	OFF sound	Choose the sound which will be played when the phone is switched off
	Download (1)	Access a WAP site to download new melodies
	Compose	Compose a melody
	Key beeps	Activate/deactivate the beep played with each short or long keypress



(1) Depending on your phone model. Check the availability of this service with your operator.

Mode

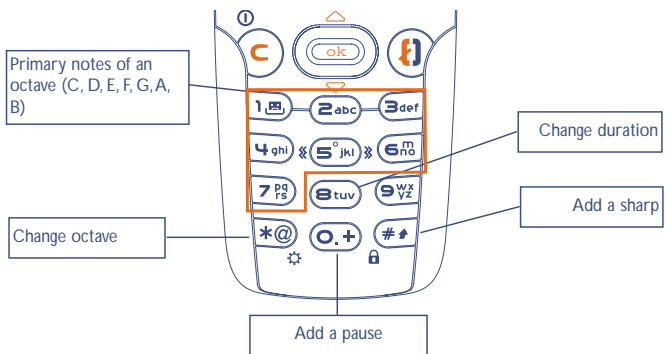
You can choose from the following modes:

Sound	Normal ring tone (increasing volume).
Vibrator	No sound is emitted (ring tone, message or appointment alert, low battery beep), but the vibrating system is activated. The  icon is displayed on the main screen.
Vibr.+sound	Simultaneous activation of the vibrator and normal ring tone (increasing volume).
Vibr., sound	Activation of the vibrator followed by the normal ring tone.
Vibra...sound	Vibrator is activated followed by several beeps, then by a normal ring tone.
Silent	No sound is emitted and the vibrator is deactivated. The  icon is displayed.

Compose my melody

From the “**Compose**” option, you can create your own tunes.

To compose your melody, use the keypad as shown below:



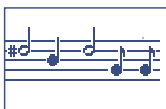
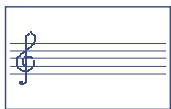
My setup

- Sounds
- Pictures
- Negat. Screen



Sounds

- ON sound
- OFF sound
- Compose



- Save
- Save&Quit
- Last 5 notes

Available options

While you are composing your tune, use the key to access the following options:

- Save** Save your tune
- Save&Quit** Save your tune and return to the previous screen
- Last 5 notes** Listen to the last five notes
- Play all** Listen to the entire melody
- Modify title** Change the title of the melody
- Instrument** Choose an instrument: piano, xylophone, guitar, bass, strings
- Tempo** Choose the tempo: allegro, andante, lento
- Delete** Delete the selected melody
- Back** Return to the previous screen

! To return to the main screen, press the key (long keypress).

9.2 Pictures



Main screen: is displayed when your telephone is switched on and/or when no feature is in use (call, sending short messages, etc.). You can personalise your screen by changing the icon and display format for the date.

On/Off scr.: allows you to customise the On/Off screens of your mobile phone with a welcome message, an animation, or an icon.

Download: access a WAP (1) site to download images.

9.3 Black/White background (Negat.Screen)

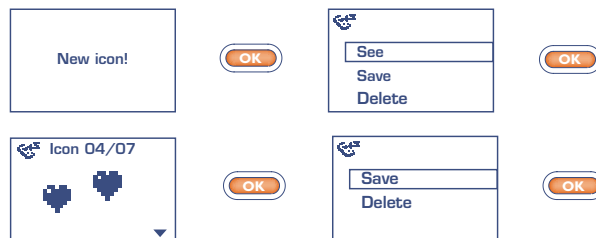
Choose your display mode: black text on a white background or white text on black background.



! (1) Depending on your phone model. Check the availability of this service with your operator.

9.4 Downloaded data (1) (Downloaded)

Downloading may be performed from your mobile (WAP), the Internet or from a voice server. Once you are connected to WAP or a website offering this service on the Internet (1), select the object you wish to download and perform the downloading. When it is completed, you will receive an SMS containing the object you selected.



The saved data will then appear in the appropriate lists (sounds, main screen icons, icons, mood icons, on/off screens, canned messages) (2).

- ! (1) Check the availability of this service with your operator.
- (2) If your mobile has no available memory, this means that too many icons, sounds, etc. are stored, you should delete some.

9.5 Zoom (1)

Your telephone can display two different sized characters (small or large). If you want to display more information (Wap, Directory, Messages, MENU), select the **“Zoom”** function.



9.6 Numbers

My Number

Save your telephone number, if it is not already recorded on your SIM card). Enter the number - confirm by pressing .

Voicemail

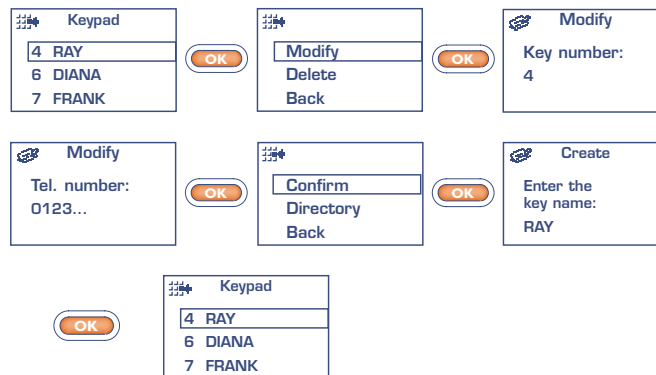
Change your voice mail number (enter the number, confirm by pressing).

! (1) Depending on your phone model and the language.

Keypad

Direct dial numbers: once entered these numbers can be directly accessed from the main screen with a long keypress on the following keys , , , , , , . (1).

Create or modify direct dial numbers



Prefix

Activate/cancel the prefix which will be added automatically before the phone number when making the call (enter the prefix, confirm by pressing).

! (1) Depending on your phone model.

10

GAMES (1)



You can access the games from the MENU by pressing the  key.



You have the option of setting the parameters for the Games in the **“Config.”** option (keypad, sounds, difficulty...).

Starshot, a hero from deep space, travels throughout the galaxy to discover new entertainment. Help him with his faithful companion Willfly (the little rocket) to foil the traps set by the terrible Wolfgang.

! The game software programs built into your telephone have been designed and developed by INFOGRAMES. They are protected by copyright laws. Any non-authorized reproduction of this software as well as any alterations to the copyright notices or other rights appearing on the software are strictly prohibited.

© 2002 Infogrames

(1) The games in your One Touch 331 telephone are suitable for all.




 **Killer Expo**

While at the commands of the Willfly rocket, you must avoid obstacles encountered on Killer Expo planet and at the same time eliminate the enemies you come across throughout the 4 levels in order to save Starshot.

To steer, use the  ,  ,  ,   keys.

To fire, use the  key.

During the game, you can display:

- Your position ,
- Your result,
- Your shield points ,
- Your life points .

Willfly's mission will be made easier if the numerous bonuses are collected: Weapon , Shield , Invulnerability , Star . Warning: some bonuses have been hidden by the scary Wolfgang!

If you think you are the best, send your high scores to your friends. Your name will certainly be shown in their **“High scores”** tables (1).



(1) Requires the sending of an SMS.

Eyes & Stars

For this strategy game, you must align 4 pawns (horizontally, vertically or diagonally). Your opponent, over several rounds, is the terrible Wolfgang. You have the option of choosing your pawns to face the enemy.

To align the pawns, use the  ,  ,  , , 









To confirm the placement of a pawn, use the  key.


Run run run

Saved by Willfly, Starshot must pass the platforms to get out of the labyrinth.



Starshoot can run on these platforms, climb up and down the ladders, hang and move along the cables, jump from one platform to the other and finally control the stars that he collected on the way in order to dig a hole to trap his opponents.

Note: you must absolutely find the key to to move through the 7 stages of each of the 4 levels.

To move from one platform to the next, climb up and down the ladders, hang and move along the cables, use the  ,  , , , ,  keys.

To throw a star, jump from one platform to the other, use the  key.

During the game, you can display:

- Your result,
- Your star points ,
- Your life points .
- Key (once it has been found)

If you think you are the best, send your high scores to your friends (1). Your name will perhaps be displayed in their **"High scores"** tables.



(1) Requires the sending of an SMS.

11


ALARMS

Access the alarms features from the MENU (see page 26) by pressing the  key.






11.1 Wake up

Set the alarm time and confirm by pressing .

Once this feature is activated, the  icon appears on the main screen. Under **"Options"**, you can choose to program the alarm clock with a melody. The alarm will sound whether the phone is switched on or off, but pressing any key will shut it off.

11.2 Appointments

You can schedule your appointments (enter the date and time – confirm by pressing  – enter the purpose of the appointment – confirm by pressing ) and program how often they occur (once, daily, weekly).

Once an appointment is scheduled, the  icon appears. You can schedule up to five appointments. The alarm will sound whether the phone is switched on or off, but pressing any key will shut it off.

You can also change or cancel an appointment. In addition, you can program a short message to be sent (with icons, and/or a melody) at the appointment time.

11.3 Birthdays



You schedule birthdays in the same way as appointments but on an annual basis. You can schedule up to five birthday dates.

11.4 Options

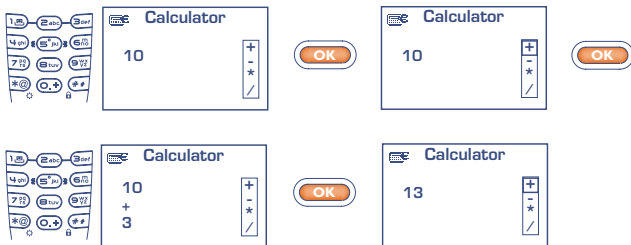
The **"snooze"** function can be activated when you program any alarm. The alarm will be repeated at regular ten minute intervals after the first sounding.



12 CALCULATOR/ CONVERTER

You can access the calculator and the currency converter from the main screen in two different ways:

- Enter a figure directly on the keypad, then press the  key and select the **“Calculator”** or **“Convert”** option.
- Press the  in the Menu and select the **“Calc/Conv”** option.

12.1 Calculator

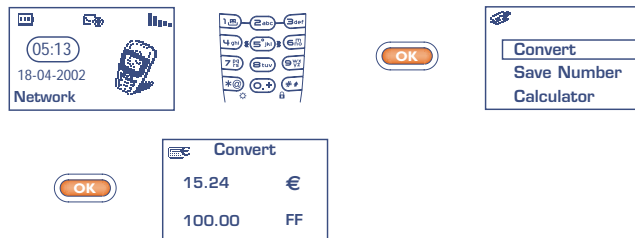


To enter decimals ("."), use the  key (long keypress).
To return to the main screen, press the  key (long keypress).


12.2 Convert

The currency converter allows you to:

- ▲ **Rapidly convert into Euros** (for the Euro zone only) from the main screen (1) :



- ▲ **Convert a sum of money**

In the menu **“Convert”**, select the type of conversion (**“Euro”** (2) or **“Curren/Curren”**), enter the sum to be converted then press  to display the result.






- (1) The currency converter uses the final conversion rates for the EURO (€) set on 31/12/1998, which are used in accordance with the official conversion rules.
- (2) Depending on your phone model.


Modify the currencies to be converted

From **“Convert”**, select the option **“Currency”** to display the list of currencies.


To choose the currencies to be converted from this table access the following options with  :

	Confirm	Select the currency
	Add	Add a new currency (which can subsequently be changed)
	Back	Return to the previous screen

! When you have selected or created the first currency, repeat the same operation for the second currency, then enter the exchange rate for these 2 currencies.

To return to the main screen, press the  key (long keypress).

13 SETUP

Access the **“Setup”** option from the MENU (see page 26) by pressing the  key.



13.1 Services

Security

PIN Code (1) SIM card protection code requested each time the phone is switched on if the code is activated.

Activate/ Deactivate Activate (or cancel) this code.

Change Update the code (4 to 8 digits).

PIN2 Code (1) Protection code for certain functions on the SIM card (Billing / Cost / FDN, etc.) requested when these functions are used if this code is activated.

Change Update the code (4 to 8 digits).

! (1) Contact your operator if necessary.

Netwrk Code (1) Change the code requested to access the **“Call Barring”** options associated with network. (See page 73)

MENU code Protection code for certain MENU functions (Services/Setup/Language), requested when these functions are used if this code is activated.

Activate/
Deactivate Activate (or cancel) this code.

Change Update the code (4 to 8 digits).

Prod.Code Protection code for your telephone, requested each time it is switched on if this code is activated.

Activate/
Deactivate Activate (or cancel) this code.

Change Update the code (4 to 8 digits).


Change SIM Define the SIM card as the main card (see page 36).

Billing

Duration Call time management.

Last call Duration of the last call.


Avail.Duration Remaining time available in relation to time indicated under the **“InclusiveTime”** (for user's information only).

 (1) Check the availability of this service with your operator.

Cumul. dur. Total duration of calls made.

InclusiveTime Duration subscribed (enter the time - confirm by ).

Reset Reset (immediately or periodically) the total duration of calls made.


Beep durat. Activate/cancel the beep which sounds during a call at an interval set by the user (enter the interval - confirm by ).

Expense (1) Management of call charges.


Last call Cost of last charged call.


Credit Remaining credit in relation to **“Set Credit”**.

Cumul. cost Total cost of charged calls.


Set Credit Maximum credit beyond which all charged calls are barred (enter credit - confirm by ).


Reset Reset the total cost of charged calls.

Unit value Cost of one telecom unit in the chosen currency (select the **“Others?”** option for another currency and press the  key to enter a decimal point).

 (1) Check the availability of this service with your operator.

Forward (1)

- All** All your calls are forwarded. The  icon is displayed.
- Conditional** Calls are forwarded if the line is busy, the call is not answered or the phone is outside the network range.
- If busy** Only if your line is busy.
- No reply** Only if you do not answer.
- Unreach.** Only if the phone is out of the network range.
- Data** Data calls are forwarded to the specified number.
- Fax** Fax calls are forwarded to the specified number.
- Status** List of call forwarding operations activated from this phone.
- Cancel All** Cancel all activated call forwarding.

 (1) Check the availability of this service with your operator.

Calls

- Call wait (1)** Activate/cancel signalling of a second incoming call by a beep while you are in communication.
- Conceal ID (CLIR) (1)** Activate/cancel the option which makes your calls anonymous (your number will not be transmitted by the network to the parties you call).
- Caller ID (CLIP) (1)** Activate/cancel display of the caller's number (or name if it is stored in the directory) with every call.
- Auto Redial (2)**
 - Activate/ Deactivate Activate/cancel automatic call back if the first call was unsuccessful.
- Forbidden No** List of numbers for which automatic call back failed (10 unsuccessful attempts).
- Reset** Reset the blacklist.
- Ntwk. Redial (1)** (Completion of Calls to Busy Subscribers) Automatic call back of the last dialled busy number.

 (1) Check the availability of this service with your operator.

(2) Depending on your phone model.

Call Barring

Outgoing Activate/cancel the call barring. This option is applicable in the following cases:

 Except Dir. Calls to numbers not stored in your phone directories are barred.

 All (1) All outgoing calls are barred.

International(1) Outgoing international calls are barred.


Exc.-> Home (1) Outgoing calls except those to the subscription country are barred.


ExceptFDN (1) Calls to numbers other than the specific FDN directory (contained in the SIM card) are barred.


Activate/ Deactivate All calls which do not begin with one of the numbers stored in the "FDN" directory are barred.

Change If the "**ExceptFDN**" option is activated, you can update the "FDN" directory after entering PIN2 code (update "FDN" directory by pressing ).

View View the list of FDN numbers.

 Exc. "Private" All calls other than those to numbers included in the "**Private**" family are barred.

 (1) Check the availability of this service with your operator.

 Exc. "Prof." All calls other than those to numbers included in the "**Profession.**" family are barred.


 Exc. "Other" All calls other than those to numbers included in the "**Other**" family are barred.


Incoming Activate/cancel incoming call barring. This option is applicable in the following cases:


 Except Dir. All calls from a number not stored in your directories are barred.

 All (1) All incoming calls are barred.

If abroad (1) Incoming calls are barred if you are abroad.

 Exc. "Private" All calls other than those from numbers included in the "**Private**" family are barred.

 Exc. "Prof." All calls other than those from numbers included in the "**Profession.**" family are barred.


 Exc. "Other" All calls other than those from numbers included in the "**Other**" family are barred.



Status List of call barring operations activated.

 (1) Check the availability of this service with your operator.

Networks

- SMS CB (1)** Messages broadcast over the network (weather forecast, traffic, etc.) are automatically displayed on the main screen. You can find the last SMS CB message in **"Menu/Messages/Last CB"**.
- CB list List of the message codes to be displayed.
- Reception Depending on the selected option, the phone displays messages broadcast by the network.
- Full The phone permanently scans the network and displays broadcast messages according to your **"CB list"** option.
- Limited The phone intermittently scans the network and displays broadcast messages according to your **"CB list"** option.
- None The phone does not receive any broadcast messages.
- Searching** Search for a home network.
- Available List of available networks in your radio environment.
- Mode Depending on the option, the search mode is:
- Automatic First network searched for is the last one used.
- Manual User chooses the network from a list.

 (1) Check the availability of this service with your operator.

- Preferred List of networks for priority connection (update this list with ).
- Forbidden List of forbidden networks (update the list with ).


WAP

- Direct access
- Profile access (See page 84)

13.2 Clock


- Time/Date** Setting your telephone's date and time.
- Format** Date and time display format.


13.3 Languages (1)

Message display languages (select by pressing ). The **"Automatic"** option chooses the language of your SIM card (if it is available in the phone).

13.4 Dictionary (2)

There is a dictionary to which you can add your own words to those already contained in the assisted data entry system.



-  (1) Depending on your phone model.
- (2) Depending on your phone model and language.

When you consult your dictionary, you can add, modify or delete words using the options available by pressing the  key.

13.5 Input mode

Access to different entry modes (1).

13.6 Display

Backlight Backlighting intensity (press  to adjust); we recommend using the minimum necessary intensity to save battery power. However, you can use the  key (long keypress) to activate the backlighting.

Contrast Display contrast (press  to adjust).


13.7 Pick up

Pick up Allows you to choose the way a call will be answered.

Automatic Automatically (without pressing a key) after approximately 2 rings (this option is only available if your phone is connected to an audio accessory).



(1) Depending on the language.


Key = 

Any key

After pressing the  key.

After pressing any key on the keypad (1 to #).

13.8 Automatic power off

Power off When this option is activated, the phone is automatically switched off if it is not used (i.e. no keypresses, no calls, no incoming messages) after an amount of time chosen by the user (enter the duration, confirm by .

13.9 Double line

This function allows you to move from line 1 to line 2 (1). (See page 24)

13.10 Keypad lock

Keypad lock When this option is activated, the keypad will be automatically locked if you have not used your phone for a certain length of time.





(1) Check the availability of this service with your operator.

14 WAP (1)

14.1 Accessing WAP Services (2)

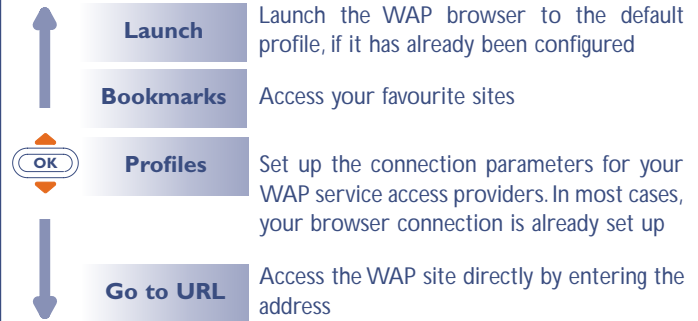
WAP (Wireless Application Protocol) is a service that allows you to obtain information such as weather conditions, stock market averages, traffic conditions, etc.

You can access mobile Internet services from the main screen by pressing:

- the  key (long keypress) (2)
- or  key and then selecting “Services”






- ! (1) Check the availability of this service with your operator.
- (2) Depending on your phone model and the language.
- (3) Depending on the operator, this screen may not be displayed (to switch between modes, see page 83-84).



14.2 Available options (1)

While viewing a WAP page, you can access a number of options by pressing either:

- the  key (long keypress)
- the  key (short keypress)

- ! (1) Depending on your phone model.
When browsing, you can exit the WAP mode anytime by pressing the  key.

...	Specific options on the current page
HomePage	Return directly to the home page
Enter address	Access a site directly by entering its address
Add bookmark	Add a favourite site to your bookmarks
Bookmarks	Access your favourite sites (bookmarks)
Show URL	Display the address of the site you are currently visiting (1)
Connect. Status	Display the information bar for your Internet session (1)
Alert List	Display the list of your alerts (2)
Zoom	Change the character size (3)
Exit WAP	Finish consulting Internet services and return to the main screen
Back	Return to the previous screen



- (1) Depending on your phone model.
- (2) Check the availability of this service with your operator.
- (3) Depending on the language.

14.3 Setting up your access (1)

Select a profile from the list of profiles and access the following options by pressing the key.

Launch	Launch WAP even if no profile is pre-selected
Activate	Select a preset profile and go back to the profile list (2)
Create	Create a new profile (3)
Modify	Modify the profile parameters (2)
Delete	Delete a profile that you created (2)
Back	Return to the previous screen



- (1) Enter the information provided by your operator.
- (2) Depending on the profile type.
- (3) Depending on your phone model.

To create a new profile, you must enter the following parameters (1):

- Profile name
- Homepage
- IP address
- Security : Normal (port 9201) / Secure (port 9203)
- GSM user name (Login)
- Password
- Access number
- Access Type (Digital/Analogue)
- Then select the option "Validate"

(1) Depending on the profile type.

14.4 Launching WAP (1)

By selecting **Setup/Services/WAP**, you can access a menu that allows you to modify the parameters to launch your browser:

- **"Direct" access:** when you select Services/WAP from the main screen, your WAP homepage is automatically accessed.
- **"Profile" access:** when you select Services/WAP from the main screen, the following screen is displayed:



(1) Enter the information supplied by your operator.

15

WARRANTY

Congratulations on choosing this mobile phone - we hope that you will be totally satisfied with it.

Notwithstanding any other applicable statutory warranties, this mobile phone is guaranteed against any manufacturing defect for a period of ONE (1) year from the date of purchase shown on your invoice. Nevertheless if the statutory warranty in force in your country exceeds one (1) year, the statutory warranty is not affected by the manufacturer's warranty.

The present warranty terms also apply to the battery and accessories but for a period of SIX (6) months from the date of purchase shown on your invoice. Under the terms of this warranty, you must inform your dealer or any maintenance centre (see list of maintenance centres at our website - www.alcatel.com) without delay, of any defect and present the invoice given to you at the time of purchase.

The dealer will decide whether to replace or repair, as appropriate, all or any part of the equipment (telephone or accessory) found to be defective. This warranty covers the cost of parts and labour but excludes any other costs. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

Servicing under the terms of this warranty, especially repair, modification or replacement of parts shall entitle to a three month warranty unless there are statutory provisions to the contrary.

This warranty shall not apply to damage or defects (to your telephone and/or accessory) caused by:

- 1) use not conforming with the instructions for use or installation,
- 2) non observation of the technical and safety standards applicable in the country where the equipment is used,
- 3) improper maintenance of batteries and other sources of energy,

- and of the overall electric installation,
- 4) accidents or the consequences of theft, (of the vehicle), acts of vandalism, lightning, fire, humidity, infiltration of liquids, atmospheric influences,
- 5) combination or integration of the equipment in hardware not supplied or not recommended by Alcatel, without express written consent for such,
- 6) modifications, alterations, or repairs carried out by parties not authorised by Alcatel, the dealer or the approved maintenance centre,
- 7) use of the equipment for a purpose other than that for which it was designed,
- 8) normal wear,
- 9) deterioration caused by external causes (RF interference produced by other equipment, fluctuations in mains voltage and/or voltages on telephone lines, etc),
- 10) modifications made to the equipment even if they are unavoidable due to changes in regulations and/or modification of network parameters,
- 11) connection faults resulting from unsatisfactory radio transmission or caused by the absence of radio relay coverage.

Equipment on which markings or serial numbers have been removed or altered, and handsets on which labels have been removed or deteriorated shall be excluded from the warranty. The above provisions constitute the only claims which can be made against the manufacturer and dealer on the grounds of equipment defects, this warranty excludes any other explicit or implied warranty except the statutory warranty in force in the user's country.

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CHARACTER SET

To enter a word, press the key which corresponds to the desired letter several times until the wanted letter appears.

	1	2	3	4	5	6	7	8	9	10	11	12
	1	_	-	,	'	"	:	;	?	¿	!	i
	A	B	C	2	À	Ä	Æ	ø				
	D	E	F	3	É	Δ	Φ					
	G	H	I	4	Γ							
	J	K	L	5	Δ							
	M	N	O	6	Ñ	Ø	Ö	Ω				
	P	Q	R	S	7	ß	Π	Σ				
	T	U	V	8	ü	ø						
	W	X	Y	Z	9	Ξ	Ψ					
	+ 0	•	-	#	/	()	<	>			
	*	=	Φ	\	~	€	\$	£	¥	&	§	
	#	*										

: space.

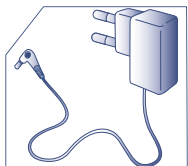
A short keypress on the key will display the symbol bar with the cursor automatically placed on the “•”. The key allows you to move from left to right.

	Up				Down				
	1	2	3	4	5	6	7	8	9
A	@	;	:	,	.	!	?	()
B	'	i	¿	+	=	-	*	<	>
C	\	~	”	□	#	\$		¥	฿
D	\$	€uro	£	%	&	-	/		

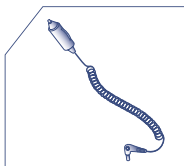
17

ACCESSORIES (I)

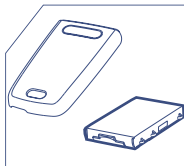
The latest generation of Alcatel mobile telephones offers a large range of accessories:



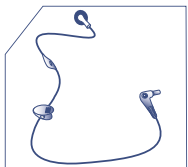
Charger



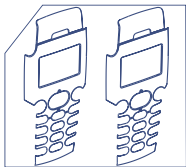
Cigar lighter charger
C 56



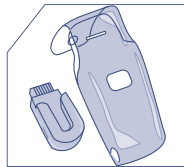
Battery
B 58



Headset
M 13



Changeable front panels
FPxx



Transparent case
HC 30



(1) Depending on your phone model and availability.

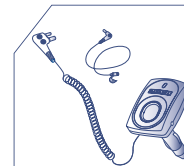
The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They should be used for this purpose only.



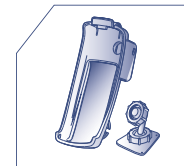
Only use your mobile phone with Alcatel batteries, battery chargers, and accessories that are compatible with your phone model.



Input keyboard
KB 1



Basic car kit
MP 79



Basic car cradle
MP 85




Easy-to-install hands-free car kit
MP 86

18 TROUBLESHOOTING

We recommend that you carry out the following checks before contacting the Customer Care Service:

My mobile phone will not switch on

- Press the  key for at least two seconds
- Check your battery charge level

The <<< >>>> symbol is displayed: my mobile phone is not connected to a network:

- Try to reach the network by moving to a different location (if you are inside a building, stay near a window)
- Check your mobile coverage with your operator
- Make sure your SIM card is valid by checking with your operator

SIM card error

- Make sure the SIM card is correctly inserted
- Check with your operator that your SIM card is 3V compatible, former 5V SIM cards can no longer be used

Outcoming calls cannot be made or no incoming calls are received

- Make sure your mobile phone is connected to the network
- Check your subscription with your operator (credit, SIM card validity)

I cannot create a file in my directory

- Check that the directory is not full, delete some files

I cannot access my voice mail

- Make sure that your voicemail number is stored in the **“Numbers”** option

I cannot send messages

- Check the service centre number with your operator
- Your correspondent's phone could be incompatible with the transmission mode you are using (EMS standard for any transmission of icons, sounds,...)
- Check that your short message memory is not full

The main screen displays a black envelope icon

- Too many short messages are stored in your SIM memory, delete some!

I have already entered 3 incorrect PIN codes

- Contact your operator to get your PUK code to unblock your mobile

The  icon is still showing

- Go to **“Menu/Events”** and check all events

I cannot save my new downloaded items

- Delete old downloaded items by going to **“Menu/My setup/Downloaded”**

I have plugged in the charger, but:
-the charging indicator is not displayed

-The charging indicator may take several minutes to start to flash if the battery is very low. Please wait a few minutes and the telephone will start charging again normally

- the charge icon is displayed, but the animation does not start

- Remove your telephone battery then reinsert it and the telephone will start charging again normally

Notes...