

### Greetings from OPPO Mobile

This guide will show you how to use the phone and its important functions. You may also visit [OPPO official website](https://www.oppo.com) to get more information about the phone.

### How to reboot the phone

Press and hold the Power Button and Volume Up Button at the same time until the OPPO boot animation is displayed to reboot the phone.

### How to Transfer Old Mobile Content to a New Mobile

You can use [OPPO Clone Phone](https://i.clonephone.coloros.com/download) to easily transfer photos, videos, music, contacts, messages, apps, etc from your old phone to the new one.

1. If you have an old Android phone, first scan the QR code below, then download and install Clone Phone, next open Clone Phone on both the new and old phones, and follow the on-screen instructions to complete the operation.



<https://i.clonephone.coloros.com/download>

2. If you have an old iPhone, open Clone Phone on the new phone directly, and follow on-screen instructions to sign in to iCloud account and sync the files.

### Standard accessories

You are provided with the following standard accessories:

- 1 Phone, 1 Charger, 1 Earphone, 1 USB data cable, 1 Safety Guide, 1 Quick Guide, 1 SIM Ejector Tool, 1 Protective Case.

### Bienvenido a OPPO Mobile

Esta guía le mostrará el uso del teléfono además de sus funciones más importantes. También, puede visitar nuestra página web oficial de [OPPO](https://www.oppo.com) donde obtendrá mayor información sobre el mismo.

### Cómo forzar el reinicio del teléfono

Mantenga presionados los botones de Encendido y Vol (+) hasta que aparezca la animación de inicio de [OPPO](https://www.oppo.com) para forzar el reinicio del teléfono.

### Puede utilizar la función de [OPPO "Clonar Teléfono"](https://i.clonephone.coloros.com/download) para transferir rápidamente sus fotos, videos, música, contactos y aplicaciones a su nuevo teléfono desde el antiguo. Para ello, siga estos pasos:

Puede usar "Clonar Teléfono" de [OPPO](https://i.clonephone.coloros.com/download) para transferir fácilmente fotos, videos, música, contactos, mensajes, aplicaciones, etc. desde su antiguo teléfono al nuevo.

1. Si tiene un teléfono Android, primero escanee el código QR que aparece a continuación, seguidamente descargue e instale "Clonar Teléfono", abra la aplicación en ambos teléfonos y siga las instrucciones que aparecen en pantalla para completar la operación.



<https://i.clonephone.coloros.com/download>

2. Si tiene un iPhone antiguo, abra "Clonar Teléfono" directamente en el nuevo teléfono y siga las instrucciones que aparecen en pantalla para iniciar sesión en la cuenta de iCloud y sincronizar los archivos.

### ⚠️ **NOTA:**

Para realizar la configuración inicial (al adquirir el dispositivo o realizar un reseteo de fábrica) es necesario conectarse a una red de datos (WiFi / Datos móviles). Si no se tiene disponible la red de datos, realice la configuración sin tarjeta SIM insertada.

### Accesorios incluidos

Se le proporcionan los siguientes accesorios estándar:

- 1 Teléfono, 1 Cargador, 1 Auriculares, 1 Cable USB, 1 Guía de seguridad, 1 Guía rápida, 1 Herramienta de extracción de tarjeta SIM, 1 Funda protectora.



The N-Mark is a trademark or registered trademark of NFC Forum, Inc. in the United States and in other countries.

Some content may differ from your device depending on the region, service provider, or software version, and is subject to change without prior notice.

English

### Specification

Product	CPH2067	
Main screen parameter	16.50cm(6.5")	
Dimension	162.0x75.5x8.9(mm)	
Battery	4880mAh/18.88Wh(Min) 5000mAh/19.35Wh(Typ)	
Camera	48Megapixels+8Megapixels +2Megapixels +2Megapixels Rear 16Megapixels Front	
Operating temperature	0°C-35°C	
SAR Values	CE SAR	x.xxxW/kg(Head) x.xxxW/kg(Body)

Spanish

### Especificaciones técnicas

Producto	CPH2067	
Tamaño de la pantalla	16,50cm(6,5 Pulgadas)	
Dimensiones	162,0x75,5x8,9(mm)	
Batería	4880mAh/18,88 Wh(Min) 5000mAh/19,35 Wh(Typ)	
Cámara	Cuádruple cámara trasera de 48 Mpx + 8 Mpx + 2 Mpx + 2 Mpx. Cámara delantera de 16 Mpx	
Temperatura para el correcto funcionamiento	0°C-35°C	
Valores SAR	CE SAR	x.xxxW/kg(Cabeza) x.xxxW/kg(Cuerpo)
	FCC SAR	x.xxxW/kg(Cabeza) x.xxxW/kg(Cuerpo) x.xxxW/kg(Hotspot)
Características Eléctricas	Entrada	100-240Vca 50/60Hz 0.5A
	Salida	9Vcc 2A
Especificación Eléctrica del terminal móvil		3.87 Vcc, 2A
Radio FM	Para acceder al Radio FM. Selecciona Extras - Radio FM Se requiere conectar el audífono a modo de antena.	

Radio Waves Specifications		
Radio	Frequency	Max. Output Power
GSM	850MHz	33±1dBm
	900MHz	33±1dBm
	1800MHz	30±1dBm
	1900MHz	30±1dBm
WCDMA	Bands 1/2/4	24±1dBm
	Bands 5/6/8/19	24±1dBm
LTE FDD	Bands 1/2/3/4/66	24±1dBm
	Bands 5/8/12/17/20/26/28	24±1dBm
LTE TDD	Band 7	24±1dBm
	Bands 38/40/41	24±1dBm
Bluetooth	2.4-2.4835GHz	7.8±2dBm(EIRP)
2.4G Wi-Fi	2.4-2.4835GHz	15±2dBm(EIRP)
5G Wi-Fi	5.15-5.35GHz; 5.47-5.725GHz	14±2.5dBm(EIRP)
	5.725-5.85GHz	10.5±2.5dBm(EIRP)
NFC	13.56MHz	≤42dBuA@10m

Especificaciones de ondas de radio		
Radio	Frecuencia	Potencia máx. de salida
GSM	850MHz	33±1dBm
	900MHz	33±1dBm
	1800MHz	30±1dBm
	1900MHz	30±1dBm
WCDMA	Bands 1/2/4	24±1dBm
	Bands 5/6/8/19	24±1dBm
LTE FDD	Bands 1/2/3/4/66	24±1dBm
	Bands 5/8/12/17/20/26/28	24±1dBm
LTE TDD	Band 7	24±1dBm
	Bands 38/40/41	24±1dBm
Bluetooth	2,4-2,4835GHz	7,8±2dBm(EIRP)
2,4G Wi-Fi	2,4-2,4835GHz	15±2dBm(EIRP)
5G Wi-Fi	5,15-5,35GHz; 5,47-5,725GHz	14±2,5dBm(EIRP)
	5,725-5,85GHz	10,5±2,5dBm(EIRP)
NFC	13,56MHz	≤42dBuA@10m

Quick Guide CPH2067



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<p>This user manual provides the product safety information. Before using the phone, please read the Safety Guide carefully.</p> <p><b>Statement</b></p> <p>The Safety Guide contains information regarding safety, operation and customer service. Before using the OPPO smartphone, please read all the instructions and the safety information below, and keep it for backup. More detailed instructions are kept in this product as an electronic file. Please read the built-in instructions on the OPPO smartphone. For the latest information, please visit <a href="http://www.oppo.com">http://www.oppo.com</a>.</p> <p><b>Security information</b></p> <p>This mobile phone is suitable for working in an environment of 0°C to 35°C. Temperature for storage should be between -20°C and 45°C. Excessively high or low temperatures can affect the use of mobile phones and even damage the mobile phone and battery.</p> <p>When using this mobile phone, please avoid places near telephone, television, radio, and office automation machines. Please charge this mobile phone in an environment between 5°C and 35°C, so as not to reduce battery performance and standby time. If the phone has a flash charging function, it may not be able to enter the flash charging mode when the temperature is below 15°C or over 35°C.</p> <p>The operating system of this product supports official system updates. If the user rooted the ROM system of any third party or modified the system file by cracking, it may lead to security risks of the system. OPPO will not provide any support nor take any responsibility for the final use in these cases.</p>	<p style="text-align: right;">English</p> <p><b>Battery precautions in use</b></p> <ul style="list-style-type: none"> <li>▶ Please do not weld battery terminals. Otherwise, it may cause battery leakage, overheating, explosion and fire.</li> <li>▶ Please do not press or pierce the battery with hard objects (for example needle or other sharp objects), to avoid damage, battery leak, overheating or fire.</li> <li>▶ Battery liquid may be harmful if contacted with skin or clothes, your skin might be hurt. Please immediately wash it with water, or go to hospital at once to seek medical help if necessary.</li> <li>▶ If there are any abnormalities like high temperature, discoloration, distortion, bulging, leakage, etc. during operation, charging or preservation, please cease to use the device.</li> <li>▶ Do not expose the battery liquid to eyes. It might cause potential blindness. When happens, wash your eyes immediately or go to the hospital if serious.</li> <li>▶ Do not disassemble or modify the battery, as it may cause battery leakage, overheating, explosion or fire.</li> <li>▶ Do not place or use the battery near fire, heater or other high temperature places. Otherwise, it may cause battery leakage, overheating, explosion or fire.</li> <li>▶ If there is battery leakage or strange smell, please immediately move it from open flame in order to avoid fire or explosion.</li> <li>▶ Please keep the battery away from moist or wet areas from moisture. Otherwise, it may cause battery overheating, fuming and corrosion.</li> <li>▶ Do not place the battery directly in sunlight, or other high temperature areas. Otherwise, battery leakage and overheating may make battery performance descend and service life affected. Keep the battery in a well-ventilated area.</li> <li>▶ Do not use the battery or connect it with a high-voltage power supply, otherwise it may cause a short circuit or burst.</li> </ul>
<ul style="list-style-type: none"> <li>▶ The battery can be charged and discharged hundreds of times at least, but it will eventually wear out.</li> <li>▶ Do not dispose the battery at household waste. Dispose the battery according to local regulations.</li> <li>▶ Caution: Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.</li> </ul> <p>⚠ Warning: Please do not charge the battery over 12 hours.</p> <p><b>Other matters of attention</b></p> <ul style="list-style-type: none"> <li>▶ Adapter shall be installed near the equipment and shall be easily accessible.</li> <li>▶ If any part of the product is cracked or damaged, discontinue use immediately and contact the OPPO Service Center.</li> <li>▶ To prevent possible hearing damage, do not listen at high volume levels for long periods.</li> </ul> <p><b>Waste Electrical and Electronic Equipment (WEEE)</b></p> <p>This symbol means that according to local laws and regulations your product and/or its battery shall be disposed of separately from household waste. When this product reaches its end of life, user has the choice to give his product to a competent recycling organization. Proper recycling of your product will protect human health and the environment.</p> <ul style="list-style-type: none"> <li>▶ OPPO Mobiles will seek ahead responsibility and cooperation from customers in reducing the environmental impact of their products.</li> <li>▶ OPPO Mobiles will comply with all the applicable laws related to WEEE management.</li> </ul>	<p><b>CE certification information (SAR)</b></p> <p>This device was tested for typical body-worn operations with the back of the handset kept 15cm away. To maintain compliance with RF exposure requirements, use accessories that maintain a 0.5cm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with RF exposure requirements, and should be avoided.</p> <p>If you are using pacemaker, hearing aid, cochlear implant or other device, please use the phone according to the doctor's advice.</p> <p><b>EU Declaration of Conformity (DoC)</b></p> <p>Hereby, Guangdong OPPO Mobile Telecommunications Corp., Ltd declares that this wireless device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.</p> <p>The full text of the EU declaration of conformity is available at the following internet address: <a href="http://www.oppo.com/en/certification">www.oppo.com/en/certification</a></p> <p>Notice:</p> <p>Observe national and local regulations where the device is used. This device may be restricted for use, depending on the local network.</p> <p>The operation frequency in 5150-5350MHz of Wi-Fi 5G are restricted to indoor usage only.</p> <p>Please check Radio Waves Specifications in the Quick Guide to see whether this product supports Wi-Fi 5G or not.</p>
<p><b>OPPO Mobile Warranty Information</b></p> <p><b>I. Service Terms</b></p> <p>Thank you for using OPPO mobile phone. We will provide our product with comprehensive warranty services in accordance with applicable national laws and regulations. In case of any conflict between the following policies and the National Policies, or Commissions, the national policies shall prevail.</p> <ol style="list-style-type: none"> <li>1. Within 12 months from the purchasing date, in the event that performance failure occurs from normal use, you can go to our nearest approved warranty service centre for replacement. Upon replacement, if the device is faulty, we will replace it with a device of the same specification and model. If any accessory is faulty, the faulty accessory will be replaced. Both replacements are free of charge.</li> <li>2. If any of our products is required to be fixed, you may take it to any warranty shop in our national warranty network.</li> <li>3. If the product requires repair since water enters the device or it is seriously damaged by human factors, the customer needs to sign the repair agreement form with the OPPO Customer Service Centre firstly.</li> <li>4. All components, parts and accessories replaced during the warranty period shall become the property of the Company.</li> </ol> <p><b>III. Considerations for Sending the Device for Repair and Collecting it</b></p> <ol style="list-style-type: none"> <li>1. When completing the OPPO Mobile Phone Repair Form, the customer must fill in valid information in clear handwriting as required (name, address, phone number and fault symptoms).</li> <li>2. The customer shall collect the mobile phone by presenting the OPPO Mobile Phone Repair Form. In case the Customer loses the Customer Copy, the Customer shall go through the loss reporting procedures with his/her personal ID or valid proof of identity before collecting the mobile phone.</li> </ol>	<p><b>II. Warranty Instructions and Conditions</b></p> <ol style="list-style-type: none"> <li>1. Your warranty (please refer to the Warranty Information Card) is only valid under normal use of your device. All man-made damages and any of the following conditions are out of free warranty, but a repair can be still implemented at your own cost:       <ol style="list-style-type: none"> <li>A. The warranty period has expired;</li> <li>B. Damage caused by human factors, including damages caused by usage under improper operating environment and follow failure to the user manual;</li> <li>C. The customer disassembles, repairs or modifies the device without the Company's authorization or has it repaired at a repair shop that is not included in the Company's approved repair network;</li> <li>D. Damage caused by a force majeure (such as floods, fires, earthquakes and lightning);</li> <li>E. The user is unable to provide the warranty card and valid proof of purchase or the product model and barcode do not match or are altered;</li> <li>F. Natural wear and tear of the product (such as casing, keypad, display screen, antenna and other accessories);</li> <li>G. Faults, damages or defects not caused by the company;</li> <li>H. QR code and warranty labels are damaged and unrecognizable.</li> </ol> </li> <li>2. Others       <ol style="list-style-type: none"> <li>A. External damages (including wear, tear, and scratches) are not entitled to the warranty service;</li> <li>B. Faults caused by the Internet and wireless information service providers (operators) are not covered by the warranty;</li> </ol> </li> </ol>
<p>C. Our warranty does not cover services verbally promised by the dealer which violate principles set forth on the warranty card. For products that meet the replacement requirements, you can go to our nearest approved warranty service centre for replacement. Upon replacement, if the device is faulty, we will replace it with a device of the same specification and model. If any accessory is faulty, the faulty accessory will be replaced. Both replacements are free of charge.</p> <p>3. If any of our products is required to be fixed, you may take it to any warranty shop in our national warranty network.</p> <p>4. If the product requires repair since water enters the device or it is seriously damaged by human factors, the customer needs to sign the repair agreement form with the OPPO Customer Service Centre firstly.</p> <p>5. All components, parts and accessories replaced during the warranty period shall become the property of the Company.</p>	<p>3. Before sending your device for repair, please back up all information and data you have saved on the mobile phone (such as phone numbers, text messages and pictures) before you delete them to prevent loss or damage during the testing and inspection process. In any circumstances, OPPO Customer Service Centre and its staff will not be responsible or obligated to back up or recover your information and data, or accept responsibility for any consequence arising from the loss, damage or leakage of your information and data. Please ensure the legality of the information and data you have saved. To respect your privacy, we will not transmit, backup or examine your information and data (unless they are necessary for us to provide you with services), and we reserve the right to refuse to provide services for illegal content.</p> <p><b>FCC RF Exposure Information and Statement</b></p> <p>The SAR limit of USA/FCC is 1.6 W/kg averaged over one gram of tissue. This device has also been tested against this SAR limit. This device was tested for typical body-worn operations with the back of the handset kept 1.5cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 1.5cm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.</p> <p>This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.</p>
<p>NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.</p> <p>NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:</p> <ul style="list-style-type: none"> <li>-Reorient or relocate the receiving antenna.</li> <li>-Increase the separation between the equipment and receiver.</li> <li>-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.</li> <li>-Consult the dealer or an experienced radio/TV technician for help</li> <li>-This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.</li> </ul>	<p><b>Safety Guide</b></p>

**oddo**

繁體中文

**簡明**

《重要資訊指南與保固卡》內含與安全、操作及客服有關的資訊。使用 OPPO 智慧型手機之前，請先閱讀「文」的所有說明與安全資訊，並且予以保存備份。本產品中以電子檔的形式儲存更詳細的使用說明。請前往 OPPO 智慧型手機上的內嵌使用說明，如無最新資訊，請前往 <http://www.oppo.com>。

**安全資訊**

- ▶ 進行行動電話適合在 0°C 至 35°C 的環境中使用。存放溫度應該介於 -20°C 與 45°C 之間。過高或過低的溫度會影響行動電話的使用，甚至會損害行動電話的電池。使用充電器時，請避免靠近電話、電視、收音機及辦公自動化設備的地方。請在介於 5°C 與 35°C 之間的環境中進行電池充電，以免降低電池效能及縮短待機時間。如果手機具有VOOC閃充功能，當溫度低於 15°C 或超過 35°C 時，可能無法進入VOOC閃充模式。
- ▶ 某些人在看到閃爍的燈光時可能會產生眩暈，例如玩遊戲或看影片時的燈光。若您有頭痛、暈車、抽搐、暈眩或耳鳴等，避免駕駛。全身不自主啟動或失去方向感等症狀，請立即停止使用此裝置，並諮詢您的醫師。請避免使用裝置時間過長，使用時請與您的眼睛保持適當距離，設定適當亮度並適度休息。
- ▶ 本產品的作業系統支援實力的系統更新。如果使用者 root 任何第三方的 ROM 系統，或透過越獄來修改系統檔案，可能會導致系統出現安全風險。在這些情況下，OPPO 對於最終用途將不提供任何支援，也不承擔任何責任。

⚠ 警告：使用手機前，請詳閱此健康與安全資訊。使用過度需暫停使用。

⚠ 警告：請不要連續充電超過12個小時。

**其他注意事項**

- ▶ 避免將電池安裝在設備附近，並且應可輕易取出。
- ▶ 如果電池有任何部分破裂或膨脹，請立即停止使用，並且聯絡 OPPO 服務中心。
- ▶ 使用10分鐘請休息10分鐘。2歲以下幼孩不看螢幕，2歲以上每天看螢幕不要超過1小時。
- ▶ 減少螢幕亮度和聲音，請妥善使用。

▶ 注意1：行動電話業務(2G)於10年6月停止提供服務後，本設備2G功能在境內無法使用。

▶ 注意2：亞太行動電話業務(3G CDMA)於10年12月停止提供服務後，本設備亞太3G CDMA功能在境內無法使用。

▶ 請勿長時間以高音量等致持續聽動本機。如果長時間以高音量等致持續聽動本機，聽力可能會受損。為了保護聽力，小心不要弄響音調大小。耳機中置聲道不可導致聽力受損。

▶ 依據低功率電磁輻射性電機管理辦法第十二條：經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者不得擅自變更頻率、加大功率或變更原設計之特性及功能。第十四條：低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾方得繼續使用。前項合法通信，指依電信法規定作業之無線電通信。民用航空器無線電系統及合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

**產品保固服務說明**

**一. 保固服務範圍**

透過維修OPPO電話，我們承諾將依據台灣地區當地法律法規對消費者提供服務，服務內容如下：

1. 自購買日起 12 個月內，對於正常使用而導致之功能性故障，消費者可以申請維修、送修或更換。機殼、耳塞等配件有 90 天的保固期，電池（包括內部電池）有 12 個月的保固期。
2. 行動電話配件在保固期內出現功能性故障者，經由OPPO售後服務中心（包括授權之售後服務中心）、維修站和購買該項故障之行動電話產品保證書並保存有效機殼保證書後，可免費更換。
3. 在保固期內，手機、主機和購買該項故障之行動電話產品保證書並保存有效機殼保證書後，可免費更換。
4. 存貨的保固服務及免費更換保固服務之基本保證。如果不能提供有效發票和保證書，維修站將以消費者購買行動電話之生產日期後第90天為保固開始日，為您提供相關保固服務。
5. 本公司將應其其它配件（如：機殼、服務保證書等）不受保固範圍；
6. 台灣地區維修的配件中，部分可以以大批量更換服務，關於大批量服務的規則。

注意：以上保固服務政策只針對台灣地區銷售產品有效。

**二. 保固期與免維修**

1. 本保固不適用於如下列任何事項所導致之故障：
  - A. 產品已超過保固期或保固期；
  - B. 產品外觀與產品保證書不相符合，手機序列號不清楚，或被更改、擦除者；

**WARRANTY CARD / 保固卡 1** **oppo**

**User Information / 使用者資訊：**

User Name / 使用者名稱：\_\_\_\_\_

Phone No./ 電話號碼：\_\_\_\_\_

User Address / 郵遞區號：\_\_\_\_\_

Zip Code / 使用者地址：\_\_\_\_\_

E-mail / 電子郵件：\_\_\_\_\_

**Product Information & Dealer Information / 產品資訊與經銷商資訊：**

Model/Color/IMEI / 型號/顏色/IMEI: \_\_\_\_\_

Dealer's Name / 經銷商名稱：\_\_\_\_\_

Date of purchase / 購買日期：\_\_\_\_\_

**WARRANTY CARD / 保固卡 2** **oppo**

**User Information / 使用者資訊：**

User Name / 使用者名稱：\_\_\_\_\_

Phone No./ 電話號碼：\_\_\_\_\_

User Address / 郵遞區號：\_\_\_\_\_

Zip Code / 使用者地址：\_\_\_\_\_

E-mail / 電子郵件：\_\_\_\_\_

**Product Information & Dealer Information / 產品資訊與經銷商資訊：**

Model/Color/IMEI / 型號/顏色/IMEI: \_\_\_\_\_

Dealer's Name / 經銷商名稱：\_\_\_\_\_

Date of purchase / 購買日期：\_\_\_\_\_