

# SmartThings Manual

## Welcome

Hi, and thanks for joining the SmartThings family. Please make sure you followed the Getting Started steps in your kit. This user manual will give you some additional info on the different SmartThings you may have in your SmartThings Kit. If you have any questions at all, simply boot up your mobile app to talk to us directly or go to [www.smarthings.com](http://www.smarthings.com).

## Meet Your SmartThings

Depending on your SmartThings Kit, you may have a few different SmartThings. They include: (WITH IMAGES AND CORRESPONDING MOBILE ICON

SmartSense Open/Closed – Provides open and closed status notification when installed on a door, window, cabinet, drawer or anywhere the two components of the contact sensor can be brought together or pulled apart.

SmartSense Motion – Detects Infrared (IR) Motion from large animals and people when they enter the field of vision of the device.

SmartSense Presence – Detects if the holder of the device is within range of the SmartThings Hub. Has a small speaker for identifying lost items (like keys or the pet's collar).

SmartSense Multi – Can detect angle in 3 axis, vibration, movement and temperature.

SmartTag – Combines the SmartSense Presence with the SmartSense Multi into one device.

## Getting Around

Let's take a look at each device.

### IMAGES WITH CALL OUTS FOR EACH

- SmartSense Open/Closed (and Multi) – Magnet location (both sides). How to take off the back. Access to batteries. Pairing button.
- SmartSense Motion – IR sensor location. Micro-USB power location. How to take off the back and install batteries. Pairing button.
- SmartSense Presence (and SmartTag) – Rubber ring. Battery access. Pairing button.

## Installation

SmartThings work best if they are installed close by (within 50 feet) of the SmartThings Hub, or have a pluggable SmartThing (SmartSense Motion, SmartPower Outlet) in between the SmartThings Hub and the device. In all cases, follow the getting started experience in the SmartThings mobile application for instructions on how to pair your SmartThings to your SmartThings Hub and for advice on installation.

To pair a SmartThings device to the SmartThings Hub, at the location of the Hub press the ( + ) button, press Add SmartThings, and then press the button on the SmartThing device one time quickly. You will see the LED flash.

To factory reset a SmartThing device in the event you want to add it to a new SmartThings Hub, press and hold the button for 6 seconds. You will see the LED flash.

Each SmartThings devices has its own power requirement. On first receipt, the batteries may be inserted but will have a barrier that needs to be removed before use.

- SmartSense Open/Closed (and Multi) – 2 x AAAA batteries.
- SmartSense Motion – Either 2 x AA batteries or pluggable via micro-USB.
- SmartSense Presence (and SmartTag) – 1 x CR2032 coin cell battery.

## Certifications

Certified under FCC Part 15

Certified in Canada by IC to RSS-210

This Class B digital apparatus complies with Canadian ICES-003

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

SmartSense Presence FCC ID: R3Y-STSS-ST001, M/N: STSS-PRES-001, IC: 10734A-STSSST001

SmartTag FCC ID: R3Y-STSS-ST001, M/N: STSS-ST-001, IC: 10734A-STSSST001

SmartSense Open/Closed, SmartSense Multi and and SmartSense Motion contain FCC ID: W7Z-ZICM357SP2, M/N: ZICM357SP2-1, IC: 8254A-ZICM357SP2

### FCC Statement

Operations of this device is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

### Canada Statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le present appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter toute brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

### Information to the user:

Changes or modifications not expressly approved by Physical Graph Corporation could void your authority to operation the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experience radio/TV technician for help.

### Important Safety Instructions

1. Read, keep and follow these instructions
2. Heed all warnings.
3. Do not use this product near water or expose the product to dripping or splashing of any water or liquid.
4. Clean only with a dry cloth.

5. Do not install near any heat sources such as radiators, heat registers, stoves or other apparatus (including amplifiers) that produce heat
6. Protect the power cord from being walked on or pinched, particularly at plugs and where they exit from the product.
7. Only use attachments and accessories specified by the manufacturer.
8. Refer all servicing to qualified personnel.

Warning: No user-serviceable parts inside. Refer all servicing to qualified service personnel.

### One (1) Year Limited Warranty

Physical Graph Corporation warrants this product against defects in materials and/or workmanship under normal use for a period of ONE (1) YEAR from the date of purchase by the original purchaser ("Warranty Period"). If a defect arises and a valid claim is received within the Warranty Period, at its option Physical Graph Corporation will either 1) repair the defect at no charge, using new or refurbished replacement parts, or 2) replace the product with a new product that is functionally equivalent to the original. A replacement product or part, assumes the remaining warranty of the original product. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Physical Graph Corporation's property.

Obtaining Service: To obtain warranty service, visit [www.smartthings.com](http://www.smartthings.com) to speak with a service agent or open a service request. Please be prepared to describe the product that needs service and the nature of the problem. A purchase receipt is required.

This warrant does not apply to: a) damage caused by failure to follow instructions relating to the product's user or the installation of components; b) damage caused by accident, abuse, misuse, fire, floods, earthquake or other external causes; c) damage caused by service performed by anyone who is not a representative of Physical Graph Corporation; d) accessories used in conjunction with a covered product; e) a product or part that has been modified to alter functionality or capability; f) items intended to be periodically replaced by the purchases during the normal life of the product, including, without limitation, batteries, bulbs or cables; g) a product that is used commercially or for a commercial purpose.

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