

Getac

ZX80
USER MANUAL

November 2023

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Specifications and manuals are subject to change without notice. Getac assumes no liability for damage incurred directly or indirectly from errors, omissions, or discrepancies between the device and the manuals.

Notes

Depending on the specific model you purchased, the color and look of your model may not exactly match the graphics shown in this document.

The screenshots and other presentations shown in this document are for reference only. They may differ from the actual screens and presentations generated by the actual product.

Your device is based on Android™ 13 operating system, with additions by Getac.

For the latest version of the manual, please visit the Getac website at

www.getac.com.

Table of Contents

Chapter 1	Getting Started	1
	Identifying Hardware Components	1
	Front Components	1
	Back Components	3
	Left-Side Components	4
	Top Components.....	5
	Bottom Components	5
	Getting Your Device Ready for Use	6
	Installing the Nano-SIM Card (Select Models Only).....	6
	Installing the Additional Battery Pack (Select Models Only).....	7
	Using the Tether	7
	Connecting to AC Power and Charging the Battery.....	8
	Performing the Initial Startup	9
Chapter 2	Operating Basics	10
	Waking Up and Shutting Down.....	10
	Waking Up.....	10
	Shutting Down	10
	Navigating on the Screen	11
	Touch Mode	12
	Using the Dual Mode Display (Optional)	12
	Home Screen	13
	Using Applications	13
	Navigation Buttons	13
	Status Bar	13
	Quick Settings and Notifications Panel	14
	Entering Information.....	14
	Quick QR Code Scanning (Select Models Only).....	15
	Notes	15

Chapter 3	Getting Connected	16
	Wireless Connections	16
	Using WWAN (Select Models Only)	16
	Using Wi-Fi Networks	17
	Using the Bluetooth Function	17
	External Connections	19
	Connections via USB Type-C.....	19
	Using a MicroSD Card (Select Models Only).....	20
	Connecting an Audio Device.....	21
Chapter 4	Getac Applications	22
	Getac Camera	22
	GetacIME.....	22
	Using the Barcode Scan Key (Select Models Only)	23
	GetacIME Settings.....	23
	DisplayLink Presenter	23
	Getac deployXpress Client (Select Models Only).....	24
	Getac Driving Safety Utility	25
Chapter 5	Managing Your Device	26
	Managing Power	26
	Battery Protection Mechanism.....	26
	Low Battery Signals and Actions	27
	Replacing the Additional Battery Pack (Select Models Only).....	28
	Power-Saving Tips	29
	Battery Guidelines	29
	Customizing Your Device.....	30
	Settings.....	30
	Getac Settings.....	30
Chapter 6	Care and Maintenance	31
	Restart or Hard Reboot.....	31
	Restart.....	31
	Hard Reboot.....	31
	Update Center.....	32
	Caring for Your Device.....	32
Appendix A	Specifications	33
Appendix B	Regulatory Information	35
	Safety Precautions	35
	About Charging.....	35

About the Power Adapter	35
About the Battery	36
Heat Related Concerns	37
North America	38
USA	38
Canada	40
User Notification of Take-back Service	41
Europe Marking and Compliance Notices	42
Statements of Compliance	42
Restriction of Hazardous Substances (RoHS) Directive	44
RF Exposure Information (SAR)	44
ENERGY STAR	45

Chapter 1

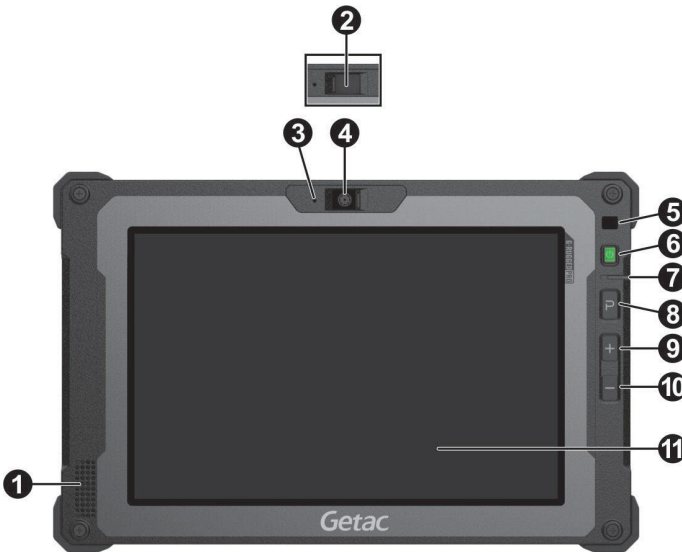
Getting Started

This chapter introduces you to the external components of your device and guides you through the process of setting up your device for use.

CAUTION: Safety instructions are provided in related sections throughout the *User Manual*. Please read the manual and any accompanying document(s) before starting to use the product.

Identifying Hardware Components

Front Components



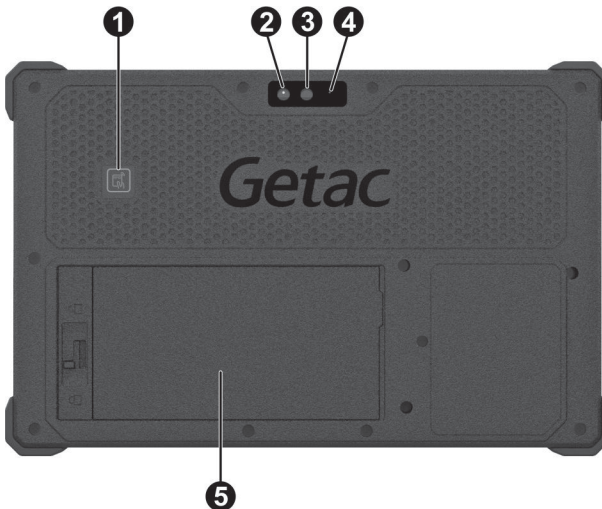
Ref	Component	Description	
①	Speaker	Plays music, sounds and voices.	
②	Camera cover (optional)	Covers the camera lens. Slide the cover to open or close it. The cover provides privacy protection.	
③	Microphone	Receives sound and voice.	
④	Camera lens	Allows you to use the camera function.	
⑤	Light sensor	Senses the ambient light for automatic adjustments of the display backlight.	
⑥	Power button	Short press	Goes into or wakes up from sleep mode.
		Long press	Starts up the device from the power off state.
			Opens a menu with Power off option when the device power is on.
			A press longer than 8 seconds brings different results. (See “Restart or Hard Reboot” in Chapter 6 for information.)
⑦	Battery Charge indicator	Lights amber when the battery is being charged.	
		Lights green when battery charging is completed.	
		Blinks green when the battery is being discharged intentionally due to the battery protection mechanism.	
		Blinks red (once per second) when the battery’s capacity is below 10%.	
		Blinks amber when the battery charging is in an abnormal state.	
⑧	P button	The default function is Camera Shutter or Barcode Trigger depending on your model.	
		Camera Shutter	Serves as the shutter release button for Getac Camera .
		Barcode Trigger	Serves as the trigger button for the barcode scanner if your model has the module.

Ref	Component	Description
9	Plus button	Increases the sound volume (default setting). The type of sound adjusted depends on the current operation.
10	Minus button	Decreases the sound volume (default setting). The type of sound adjusted depends on the current operation.
11	Touchscreen	Displays and receives information for the device.

NOTE:

- The hardware buttons (except the power button) can be re-defined using **Getac Settings**.
- The response time of LCDs can be affected by low temperatures. The display has a slower response time in low temperature environments. This does not mean the LCD is defective. The LCD will resume normal response time after returning to room temperature.

Back Components

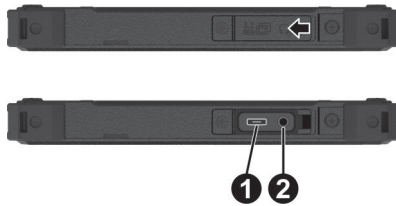


Ref	Component	Description
1	RFID antenna (Not applicable)	Reads data from NFC/RFID tags.

Ref	Component	Description
2	Camera lens	Allows you to use the camera function.
3	Flash	Provides extra light in certain applications.
4	Microphone	Receives sound and voice.
5	Additional battery pack (optional)	Provides additional battery power to your device (as Battery 2). This battery pack is hot-swappable. NOTE: If you have the high-capacity battery model, the battery pack looks different from the one shown here.

Left-Side Components

Slide the cover to unlock and then open it.



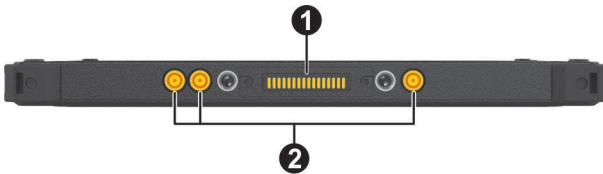
Ref	Component	Description
1	USB 3.2 Gen 1 Type-C connector	Connects a USB device that supports USB Type-C connection.
2	Combo audio connector	Connects a set of headphones or external speakers with amplifier. Supports a headset microphone with 4-pole TRRS 3.5mm jack.

Top Components



Ref	Component	Description
1	Barcode scanner lens	Scans barcodes.

Bottom Components



Ref	Component	Description
1	Docking connector	Connects to the office or vehicle dock (purchased separately).
2	Tri antenna passthrough (Not applicable)	Connects to the docking station for using external WWAN/GPS/WLAN antenna.

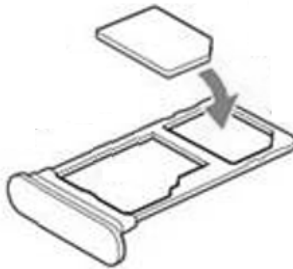
Getting Your Device Ready for Use

Installing the Nano-SIM Card (Select Models Only)

1. To access the SIM card tray, first remove the dummy cover or the additional batter pack (if existing).
2. Slide the tray out of the cabinet.



3. Noting the orientation, put the nano-SIM card in the tray.



4. Slide card tray back into place.

Installing the Additional Battery Pack (Select Models Only)

If you purchased the device with the additional battery pack, follow these steps to install the battery pack.

NOTE: If you have the high-capacity battery model, the battery pack looks different from the one shown here. The removal/installation method is the same.

1. With the battery pack correctly oriented, attach its connector side to the battery compartment at an angle (❶) and then press down the other side (❷).
2. Slide the battery latch toward the locked position (🔒).

CAUTION: Make sure the battery latch is correctly locked, not revealing the underneath red part.

Using the Tether

A tether is provided for attaching the stylus to your device.

1. Thread one of the tether's loops through the hole of the stylus (❶). Then, insert the other loop through the first loop (❷) and pull the tether tight.
2. Insert the other loop to the tether hole on the device (❶). Then, insert the stylus through the loop (❷) and pull it tight.

Connecting to AC Power and Charging the Battery

NOTE:

- The battery pack is shipped to you in power saving mode that protects it from charging/discharging. It will get out of the mode to be ready for use when you install the battery pack and connect AC power to the device for the very first time.
- Charging will not start if the battery's temperature is outside the allowed range, which is below $-10\text{ }^{\circ}\text{C}$ ($14\text{ }^{\circ}\text{F}$) and over $50\text{ }^{\circ}\text{C}$ ($122\text{ }^{\circ}\text{F}$). Once the battery's temperature meets the requirements, charging automatically resumes.

You need a USB-C power adapter for charging the device. The adapter is not supplied with the device. You can purchase one from Getac.

1. Have the USB-C power adapter ready.

You should use the appropriate wattage/voltage USB-C power adapter for your model.

USB-C power adapter specifications: 18 W (or above)

2. Plug the USB-C connector end of the power adapter to the USB-C connector on the device (1) and plug the power plug end to an electrical outlet (2)



NOTE: The power plug type varies with countries. The power adapter shown here is an example.

3. The charge indicator glows in amber when charging is in progress. Do not disconnect your device from AC power until the battery is fully charged, as indicated by the amber indicator turning into green. This will take a couple of hours.

Performing the Initial Startup

NOTE: You must use AC power when starting up the device for the very first time.

When turning on your device for the very first time, you will be guided through a setup process.

1. Make sure that your device is connected to AC power.
2. To turn on the device, press and hold the power button for at least 3 seconds.

The device powers up and displays the initial screen.

3. Follow the on-screen instructions to complete the initial setup process.

After the setup is completed, the Home screen appears. You can now use your device.

Chapter 2

Operating Basics

This chapter familiarizes you with the basic operations of your device.

CAUTION:

- Do not expose your skin to the device when operating it in a very hot or cold environment.
- The device can get uncomfortably warm when you use it in high temperatures. As a safety precaution in such a circumstance, do not place the device on your lap or touch it with your bare hands for extended periods of time. Prolonged body contact can cause discomfort and potentially a burn.
- When the device is placed flat on a table top for work, the back surface can get hot after long working hours. Take precautions if you need to carry the device around while it is hot to the touch. Depending on your model, a carrying handle or strap may be available as an option. You can use the handle or strap to carry the device.

NOTE: The instructions in this chapter are based on the default settings of the device.

Waking Up and Shutting Down

Waking Up

Your device sleeps after a period of inactivity. To wake up, press the power button and, at the lock screen, swipe up to unlock.

Shutting Down

Press and hold the power button until a menu pops up. Tap **Power off**.

NOTE: If the device somehow cannot display the power off menu, you can force the device to power off by pressing and holding the power button for more than 8 seconds.

Navigating on the Screen

Use the stylus (or your finger) to navigate and select objects on the screen. Here are some common terms that you should know when using the touchscreen:

- **Tap**
Touch the screen once with the stylus (or finger) to open an item or select an object.
- **Tap and hold**
Touch and hold the stylus (or finger) on an item to see a list of actions available for that item.
- **Drag**
Hold the stylus (or finger) on an item and, without lifting the stylus (or finger), move across the screen until you reach the target position.
- **Swipe or slide**
Move the stylus (or finger) across the screen, without pausing when you first touch it (so you don't "drag" instead). For example, you slide the screen up or down to scroll a list.
- **Pinch**
In some applications (such as Maps and Photos), you can zoom in and out by placing two fingers on the screen at once and pinching them together (to zoom out) or spreading them apart (to zoom in).

NOTE:

- An optical film has been attached to the screen before shipment. The film is a consumable, which will be worn out by possible scratches. You can purchase a new one when replacement is required.
- When the touchscreen does not seem to respond, put the device to sleep and then wake it. The screen should function again.

Touch Mode

You can change the touch mode to suit your scenario. To quickly switch the mode, tap one of the widgets on the Home screen.



Enables simultaneous use with Getac stylus or finger touch. (You must use the stylus supplied with your model.)

Select this mode when liquids, such as raindrops, are falling on the screen and should be rejected as input. Works best with fingertips.

Has a higher sensitivity to allow use with gloves (referring to warm gloves or work gloves, not referring to touchscreen-capable gloves).


Using the Dual Mode Display (Optional)

Dual mode display (if your model has the feature) incorporates touchscreen.

The display is set to Touchscreen mode by default. Touchscreen mode provides all the functionalities that an ordinary touchscreen has.

Home Screen

The Home screen is your starting point to access all the features on your device. You can have it display application icons, widgets, shortcuts, and other features that you want. The default Home screen already contains some app icons and widgets.

To return to the Home screen at any time, tap the Home icon  at the bottom of the screen.




You can add app icons, shortcuts, widgets, and other items to any part of the Home screen where there's free space.

Using Applications

Swipe up from the bottom of the Home screen to open the All Apps screen. The screen holds icons for all of the apps on your device. Tap an icon to open the app.

Navigation Buttons

The navigation buttons at the bottom of the screen provides buttons for navigation purposes and frequently-used tasks.

Button	Name	Description
	Back	To go back to the previous screen.
	Home	To open the Home screen.
	Recent	To open the Recent Apps screen. From here, you can switch to or close a recently used app.

Status Bar

The Status Bar appears at the top of almost every screen. It displays icons indicating the current status (on the right) and icons indicating that you've received notifications (on the left), along with the current time.

Quick Settings and Notifications Panel

You can open Quick Settings and Notifications Panel by swiping down from the top of the screen.

Quick Settings allow you to quickly change common settings such as screen brightness, Wi-Fi, Bluetooth, Airplane mode, and others.

Notifications Panel provides timely reminders for events, tasks, and alerts.

Swipe up to close Quick Settings and Notifications Panel.

Entering Information

You enter text, numbers, and symbols using the virtual keyboard (or called on-screen keyboard). Some applications open the keyboard automatically. In others, the keyboard opens when you tap an input field.

NOTE: If the virtual keyboard does not open, go to **Settings** → **System** → **Languages & input** → **Physical keyboard** and enable **Use on-screen keyboard**.

Your device has two virtual keyboards (Gboard and GetacIME).

- **Gboard:** This is the default Google™ keyboard.
- **GetacIME:** This is a virtual keyboard developed by Getac. (See “GetacIMEGetacIME” in Chapter 4 for detailed information on using the keyboard.)

Quick QR Code Scanning (Select Models Only)

If your model has the barcode scanner lens, you can quickly scan a QR code to access a website.

1. Go to the Home screen.
2. Press the **Trigger** button. The **P** button is defined as the Trigger button by default.
3. Aim the scan beam at the barcode. Adjust the lens' distance from the barcode, shorter for a smaller barcode and farther for a larger one.

NOTE:

- The scan beam will light up with a slight delay because it is initiated from the power off state each time.
- The scan beam projected from the lens varies with models. The below illustration serves as an example only.

4. Upon a successful scan, the scan beam turns off and the decoded barcode data is entered in the Google Search bar.

The scan beam also turns off after timeout.

5. By default settings, the scan beam will turn on again shortly afterwards, ready for the next barcode. To end the scanning session, press the **Trigger** button.

Notes



- **Pulse repetition rate:** 57.67 Hz
- **Scan angle:** 360° tilt; ±60° pitch; ±60° skew

Chapter 3

Getting Connected

This chapter tells you how you can get your device connected through a variety of ways.

Wireless Connections

Using WWAN (Select Models Only)

NOTE: Your model only supports data transmission. Voice transmission is not supported.

Mobile network is enabled by default. The icons in the status bar indicate which kind of data network you're connected to and the network signal strength.


To check or modify settings, go to **Settings** → **Network & internet**. Tap the **Settings** icon next to the mobile network name.

To check the specific WWAN module information, go to **Getac Settings** and check the items under **LTE**.

Using Wi-Fi Networks

Turning On/Off the Wi-Fi Radio

Open **Quick Settings** and tap the Wi-Fi icon.

When the Wi-Fi radio is turned on, the icon  appears in the status bar. If your device finds a network that you connected to previously, it connects to it.

Connecting to a Wi-Fi Network

1. Open **Quick Settings**. Tap and hold the Wi-Fi icon.
- or -
Go to **Settings** → **Network & internet** → **Internet**.
2. Your device scans for available Wi-Fi networks and displays the names in the screen.
3. On the list of discovered networks, tap the one you want to connect to.
4. If the network is secured, you're prompted to enter a password or other credentials.

If the network is open, you are prompted to confirm that you want to connect to that network by tapping **Connect**.

Using the Bluetooth Function

NOTE: Getac does not guarantee the product's compatibilities with the Bluetooth headsets/devices from all manufacturers.

Turning On/Off the Bluetooth Radio

Open **Quick Settings** and tap the Bluetooth icon.

Pairing with a Bluetooth Device


The first time you use a new Bluetooth device with your device, you must "pair" them, so that they know how to connect securely to each other. After that, you can simply connect to a paired device.

1. Open **Quick Settings**. Tap and hold the Bluetooth icon.
- or -
Go to **Settings** → **Connected devices**.

2. Tap **Pair new device**.

Your device scans for and displays the IDs of all available Bluetooth devices in range.

3. On the list of discovered devices, tap the ID of the device you want to pair with.
4. The devices pair with each other. If you're prompted to enter a passcode, try entering 0000 or 1234 (the most common passcodes), or consult the documentation that came with the device to learn its passcode.

If the pairing is successful, your device connects to the device. The icon  appears in the status bar.

External Connections

Connections via USB Type-C

Your device has a USB Type-C connector. “USB Type-C” (or simply “USB-C”) is a physical USB connector format that features small size and free orientation. This connector supports:

- **USB 3.2 Gen 1** (data transfer rate up to 5 Gbps)
You can connect your device to a computer with the USB cable, to transfer files between your device and the computer. Use the USB cable (available to you as an option) to connect the device to a USB connector on your computer.

NOTE: With a proper adapter, you can still connect a USB peripheral that has a Type-A connector to this Type-C connector. However, Getac does not guarantee the compatibility with all USB peripherals via the adapter.

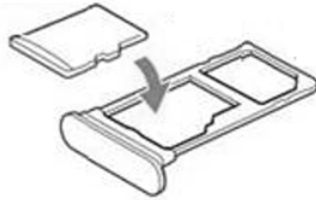
- **DisplayPort over USB-C**
- **USB Power Delivery**
You should use the appropriate wattage/voltage USB-C power adapter for your model.
USB-C power adapter specifications: 18 W (or above)

Using a microSD Card (Select Models Only)

Inserting a microSD card

Depending on the model you have, there is a card slot or card tray for the microSD card.

1. Remove the dummy cover or the additional batter pack (if existing).
2. **For models with WWAN:** Slide the card tray out of the cabinet. Noting the orientation, put the microSD card in the tray. Slide the card tray back into place.



For models without WWAN: Noting the orientation, insert the microSD card into the slot.

3. Replace the dummy cover or the additional battery pack.

Remove a microSD card

You can safely remove the microSD card from your device any time the device is shut down. If you need to remove the card while the device is on, unmount the card first to prevent corrupting or damaging the card.

1. To unmount, go to **Settings** → **Storage** and then tap the **Eject** icon next to your microSD card.
2. Remove the dummy cover or the additional batter pack (if existing).
3. **For models with WWAN:** Lift the card from the tray.

For models without WWAN: Press the edge of the card to release it and then pull the card out of the slot.

4. Replace the dummy cover or the additional battery pack.

Connecting an Audio Device

The audio combo connector is the “4-pole TRRS 3.5mm” type so you can connect a compatible headset microphone.

SAFETY WARNING: 

To prevent possible hearing damage, do not listen at high volume levels for long periods.

Chapter 4

Getac Applications

In addition to Android preinstalled apps from Google, several apps are added to your device by Getac. This chapter describes these Getac apps.


NOTE:

- For instructions on using the preinstalled apps from Google, check Google official website for online help.
- You can use Update Center to update Getac apps to the latest version.

Getac Camera

Use the **Getac Camera** app to take photos and record videos.


To open the app, use any of the below methods:

- Tap the **Getac Camera** app icon  , which can be found the Getac folder and the All Apps screen.
- Quickly press the power button twice (if the “Quickly open camera” function is enabled).


NOTE: The “Quickly open camera” function is enabled by default. If you want to disable the function, go to **Settings** → **System** → **Gestures**.

GetacIME


GetacIME (Input Method Editor) is an English keyboard that incorporates a “barcode scan” key (available for select models only).

To switch to the GetacIME keyboard, tap  at the bottom corner of the screen and select **GetacIME**.

Using the Barcode Scan Key (Select Models Only)

If your model has the barcode scanner lens, you will see the **Barcode Scan** key  on the GetacIME keyboard.

NOTE: Most common 1D and 2D symbologies are supported.


1. Place the insertion point (or called cursor) where you want the data to be entered.
2. Tap the **Barcode Scan** key  on the keyboard.
3. Aim the scan beam at the barcode. Adjust the lens' distance from the barcode, shorter for a smaller barcode and farther for a larger one.
4. Upon a successful scan, the scan beam turns off and the decoded barcode data is entered.

The scan beam also turns off after timeout.

5. By default settings, the scan beam will turn on again shortly afterwards, ready for the next barcode. To end the scanning session, tap the **Barcode Scan** key.

GetacIME Settings

To open GetacIME Settings, use one of the below methods:

- When GetacIME is open, tap  to access its settings menu.
- Go to **Settings** → **System** → **Languages & input** → **On-screen keyboard** → **GetacIME**.

DisplayLink Presenter

This app is for using a HDMI display through the Office Dock (an option). There is no need to manually start the app. Whenever the device detects a HDMI connection, the popup window as shown below appears. Simply tap **START NOW** to cast the screen.

Getac deployXpress Client (Select Models Only)

Getac deployXpress is a cloud-based deployment solution for Getac Android devices. It helps IT administrators better manage Getac devices in the enterprise or organization.

Getac Driving Safety Utility

The **Getac Driving Safety Utility** app helps prevent distracted driving by putting your device into Lock mode once device movement is detected. In Lock mode, the device operation is restricted.

Chapter 5

Managing Your Device

This chapter tells you how to manage power and customize your device.

Managing Power

Your device comes with an internal battery pack (Battery 1) and supports an additional battery pack (Battery 2) which is hot-swappable.



The operating time of a fully charged battery depends on how you are using the device. Some functions, such as using multimedia or operating a microSD card, may consume the battery power considerably.

NOTE: The battery level may automatically lessen due to the self-discharge process, even when the battery is fully charged.

Battery Protection Mechanism

The battery has a self-protection mechanism which limits the maximum charge of the battery to an appropriate level in particular situations.

The battery protection mode will be automatically activated once the battery is found to be in a situation that requires protection. You will receive a notification in the Notifications Panel and see the corresponding icon in the Status Bar. The protection mode will be suspended when the battery is not in the situation any more.

Status Icon	Description
	<p>When charging for an extended period of time, battery protection mode has been activated, and the battery level will be maintained at 75% or higher.</p>
	<p>According to device temperature, battery protection mode has been activated, and the battery level will be maintained at an appropriate capacity.</p>

NOTE: This automatic battery protection is not equivalent to “Battery Charging Mode” in **Getac Settings**. When the battery is in an automatic protection mode as described above, the mode has priority over the Battery Charging Mode. When the battery is out of the automatic protection mode, the Battery Charging Mode takes effect. (See “Getac Settings” later in this chapter for information on Battery Charging Mode.)

Low Battery Signals and Actions

The battery status (charging or discharging) and level (as a percentage of fully charged) are displayed at the top of the screen. To check the battery information, go to **Settings** → **Battery**.

You should save your data and recharge the battery immediately upon a warning of low power; otherwise your device will turn off automatically. You need to connect the device to external AC power for charging before you can use it again.

CAUTION: When you recharge the battery upon a warning of low power, you should charge for at least 30 minutes. If you unplug the power adapter soon, you may not have sufficient battery power for your operation.

Replacing the Additional Battery Pack (Select Models Only)

CAUTION:

- There is danger of explosion if the battery is incorrectly replaced. Replace the battery only with the device manufacturer's battery packs. Discard used batteries according to the dealer's instructions.
- Do not attempt to disassemble the battery pack.
- A battery pack can get hot due to long working hours. Do not touch a hot battery pack with bare hands. After removing a battery pack, put it in a well-ventilated area.

NOTE:

- The appropriate temperature range for hot swapping the battery pack is between -21°C (-5.8 °F) and 45 °C (113 °F).
- If you have the high-capacity battery model, the battery pack looks different from the one shown here. The removal/installation method is the same.

1. Make sure the battery pack to be installed is charged.
2. Slide the battery latch toward the right (❶) and then upwards (❷) to release the battery pack.
3. Remove the battery pack from its compartment.

NOTE: During the period of the battery pack absence, the display brightness level will be fixed at a low level and cannot be adjusted.

4. Fit another battery pack into place. With the battery pack correctly oriented, attach its connector side to the battery compartment at an angle (❶) and then press down the other side (❷).
5. Slide the battery latch toward the locked position (🔒).

CAUTION: Make sure the battery latch is correctly locked, not revealing the underneath red part.

Power-Saving Tips

You can extend your battery's life between charges by turning off features that you don't need. You can also monitor how apps and system resources consume battery power.

- Enable Battery Saver. Set a shorter screen timeout.
- Decrease the LCD brightness to the lowest comfortable level.
- Lower the volume.
- Turn off the wireless radio if you are not using the wireless module.
- If you don't need it, turn off automatic syncing for all apps.
- Avoid power-consuming apps. To check which apps consume the most battery power, go to **Settings** → **Battery**.

Battery Guidelines

For optimal performance of the battery, take note of the following:

- During charging, do not disconnect the power adapter before the battery has been fully charged; otherwise you will get a prematurely charged battery.
- There is no need to fully discharge the battery before charging. You can charge the battery before it is discharged.
- As a battery protection, store the device where the temperature is appropriate. Avoid high temperatures.
- If you will not use the product for a long period of time, be sure to fully charge the battery at least once every two weeks. Over discharge of the battery can affect the charging performance.

Customizing Your Device


NOTE:

- Make sure that you fully understand the function of a certain item before any adjustment.
- Some setting items are available only for specific models or apps you have in your device.

Settings

The **Settings** app contains most of the tools for customizing and configuring the Android device.


To open Settings, use any of the below methods:

- Open **Quick Settings** and tap the **Settings** icon .
- Open the All Apps screen and tap **Settings**.

For information on standard Android settings, check Google official website for online help.

Getac Settings

Use **Getac Settings** to configure functions specific to your device. Tap the

Getac Settings app icon , which can be found in the default Home screen, the Getac folder, and the All Apps screen.

Chapter 6

Care and Maintenance

This chapter provides various care and maintenance information.

Restart or Hard Reboot

Restart

To restart the device, press and hold the power button until a menu pops up. Then tap **Restart**.

If the device somehow cannot display the power off menu, you can force the device to power off by pressing and holding the power button for more than 8 seconds. Then start up the device by pressing and holding the power button for at least 3 seconds.

Hard Reboot

In case the device is completely unresponsive, you can perform a hard reboot to solve the problem. Use one of the following methods.

- Press and hold the power button for at least 12 seconds until the Battery Charge indicator blinks red three times. Then release the power button. The device will power off. Start up the device by pressing and holding the power button for at least 3 seconds.
- If the above method does not work, press and hold the power button for at least 16 seconds. During this period, the Battery Charge indicator will blink red three times and then the Power indicator will light up, meaning the device is starting up.

NOTE: Hard reboot can be performed when the power is either on or off.

Update Center

Use **Update Center** to check and update the OS (Operating System) and Getac apps. You can have the updates downloaded automatically or download them manually.

Caring for Your Device

Taking good care of your device will ensure trouble-free operation and reduce the risk of damage to your device.

- Keep your device away from excessive moisture and extreme temperatures.
- Avoid exposing your device to direct sunlight or strong ultraviolet light for extended periods of time.
- Do not place anything on top of your device or drop objects on your device.
- Do not drop your device or subject it to severe shock.
- Do not subject your device to sudden and severe temperature changes. This could cause moisture condensation inside the unit, which could damage your device. In the event of moisture condensation, allow your device to dry out completely before use.
- To avoid damaging the screen, do not tap it with any sharp object.
- Never clean your device with its power on. Use a soft, lint-free cloth to wipe the screen and the exterior of your device.
- Do not use paper towels to clean the screen.
- Never attempt to disassemble, repair or make any modifications to your device. Disassembly, modification or any attempt at repair could cause damage to your device and even bodily injury or property damage and will void the warranty.
- Do not store or carry flammable liquids, gases or explosive materials in the same compartment as your device, its parts or accessories.

Appendix A

Specifications

NOTE: Specifications are subject to change without any prior notice.

Parts		Specifications
CPU		Qualcomm® QCS 6490, Octa-core, 1.95 GHz, maximum 2.7GHz, 2MB cache
Video	Controller	UMA, Qualcomm® Adreno™ GPU 643
	Display Panel	8-inch (16:10) TFT LCD, WUXGA 1920 x 1200, dimmer mode, blackout mode, sunlight readable, 1000 nits standard brightness, protection film
Touchscreen		Capacitive multi-touch screen – 10 points
Audio	Controller	Qualcomm® SoundWire
	Speaker	1.5 W
	Microphone	Integrated x 2
Memory		uMCP-LPDDR5 & UFS3.1, integrated with UFS, 8 GB, 3200MHz
Storage		256 GB
I/O ports		USB 3.2 Gen 1 Type-C, combo audio jack (4-pole TRRS 3.5mm type), Docking, tri antenna passthrough (not applicable), microSD (optional)
Wireless LAN + Bluetooth		Wi-Fi 802.11 a/b/g/n/ac/ax + Bluetooth 5.2
WWAN		3G/4G LTE or 5G, nano-SIM
GNSS		Discrete
Barcode scanner		1D and 2D
RFID reader (Not applicable)		HF RFID/NFC combo reader
Camera		Front: CMOS, 8 MP Rear: CMOS, 16 MP, autofocus, flash light, video capture

Parts		Specifications
Power adapter		Type-C adapter, 65 W, 100-240 V input, 5/9/12/15/20 V output
Battery pack	Internal	Lithium-ion type, 1 cell, 15.67 Whr
	Additional (optional)	Hot swappable
		Standard: Lithium Polymer type, 1 cell, 19 Whr
		High capacity: Lithium Polymer type, 2 cells, 38 Whr
Dimension		234 x 149.8 x 17.6 mm (9.21 × 5.89 × 0.69 inches)
Weight		≥ 589 g (1.29 lb)
Environmental		
	Humidity	95% relative humidity, non-condensing
	Drop**	1.8 m (6 ft) drop resistant

Table Notes:

* When using the device with AC power, a low temperature down to -29 °C (-20 °F) and the temperature range for MIL-STD-810 are supported. When using the device with only battery power in a temperature down to -21 °C (-6 °F) (for basic models and for models with the standard battery pack) or -29 °C (-20 °F) (for models with the additional high-capacity battery pack), it is advised that the system be booted in a warm environment, if possible, before being taken into an extreme cold environment for work.

** Drop test results vary with different device configurations and also vary if optional accessories are attached.

Appendix B

Regulatory Information

This appendix provides regulatory statements and safety notices on your device.

NOTE: Marking labels located on the exterior of your device indicate the regulations that your model complies with. Please check the marking labels on your device and refer to the corresponding statements in this chapter. Some notices apply to specific models only.

Safety Precautions

- Prolonged listening of music in maximum volume can damage the ears.

About Charging

- Use only an appropriate charger for your device. Use of an incorrect type will result in malfunction and/or danger. You can purchase the charger (or called power adapter) from Getac.
- Use a specified cradle approved by the manufacturer.

About the Power Adapter

- Do not use the adapter in a high moisture environment. Never touch the adapter when your hands or feet are wet.
- Allow adequate ventilation around the adapter when using it to operate the device or charge the battery. Do not cover the adapter with paper or other objects that will reduce cooling. Do not use the adapter while it is inside a carrying case.

- Connect the adapter to a proper power source. The voltage and grounding requirements are found on the product case and/or packaging.
- Do not use the adapter if the cord becomes damaged.
- Do not attempt to service the unit. There are no serviceable parts inside. Replace the unit if it is damaged or exposed to excess moisture.

About the Battery

Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

If the battery is mishandled, it may cause fire, smoke or an explosion and the battery's functionality will be seriously damaged. The safety instructions listed below must be followed.

Danger

- Do not charge/discharge or place the battery in high-temperature (more than 80 °C / 176 °F) locations, such as near a fire, heater, in a car in direct sunlight, etc.
- Do not use unauthorized chargers.
- Do not force a reverse-charge or a reverse-connection.
- Keep the system and battery away from an extremely low air pressure environment as it may result in an explosion or the leakage of flammable liquid or gas.

Warning

- Keep the battery away from infants.
- Stop using the battery if there are noticeable abnormalities such as abnormal smell, heat, deformities, or discoloration.
- Stop charging if the charging process cannot be finished.
- In case of a leaking battery, keep the battery away from flames and do not touch it.

Caution

- Do not use the battery where static electricity (more than 100V) exists that might damage the protection circuit of the battery.
- When children are using the system, parents or adults must ensure that they are using the system and battery correctly.
- Keep the battery away from flammable materials during charging and discharging.

Heat Related Concerns

Your device may become very warm during normal use. It complies with the user-accessible surface temperature limits defined by the International Standards for Safety. Still, sustained contact with warm surfaces for long periods of time may cause discomfort or injury. To reduce potential heat-related concerns, follow these guidelines:

- Keep your device and its power adapter in a well-ventilated area when in use or charging. Allow for adequate air circulation under and around the device.
- Use common sense to avoid situations where your skin is in contact with your device or its power adapter when it's operating or connected to a power source. For example, don't sleep with your device or its power adapter, or place it under a blanket or pillow, and avoid contact between your body and your device when the power adapter is connected to a power source. Take special care if you have a physical condition that affects your ability to detect heat against the body.
- If your device is used for long periods, its surface can become very warm. While the temperature may not feel hot to the touch, if you maintain physical contact with the device for a long time, for example if you rest the device on your lap, your skin might suffer a low-heat injury.
- If your device is on your lap and gets uncomfortably warm, remove it from your lap and place it on a stable work surface.
- Never place your device or power adapter on furniture or any other surface that might be marred by exposure to heat since the base of your device and the surface of the power adapter may increase in temperature during normal use.

North America

USA

Federal Communications Commission Radio Frequency Interference Statement

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Please note:

The use of a non-shielded interface cable with this equipment is prohibited.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Operation of transmitters in the 5.925-7.125 GHz band is prohibited for control of or communications with unmanned aircraft systems



Company name	Getac Inc.
Address	15495 Sand Canyon Rd., Suite 350 Irvine, CA 92618 USA
Phone	+1-949-681-2900

California Proposition 65

For California USA:

Proposition 65, a California law, requires warnings to be provided to California consumers when they might be exposed to chemical(s) identified by Proposition 65 as causing cancer and birth defects or other reproductive harm.

Almost all electronic products contain 1 or more of the chemicals listed under Proposition 65. This does not mean the products pose a significant risk of exposure. As the consumers have the right to know about the products they purchase, we are giving this warning on our packaging and user manual to keep our consumers well informed.

**WARNING**

This product can expose you to chemicals including lead, TBBPA or formaldehyde, which are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov

Canada

Canadian ICES-003

CAN ICES-3(B)/NMB-3(B)

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : 1) L'appareil ne doit pas produire de brouillage; 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device could automatically discontinue transmission in case of absence of information to transmit, or operational failure. Note that this is not intended to prohibit transmission of control or signaling information or the use of repetitive codes where required by the technology.

L'appareil peut interrompre automatiquement la transmission en cas d'absence d'informations à transmettre ou de panne opérationnelle. Notez que ceci n'est pas destiné à interdire la transmission d'informations de contrôle ou de signalisation ou l'utilisation de codes répétitifs lorsque cela est requis par la technologie.

The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

l'appareil fonctionnant dans la bande 5150-5250 MHz est réservé à une utilisation en intérieur afin de réduire les risques de brouillage préjudiciable pour les systèmes mobiles par satellite dans le même canal.

Caution:

- 1) The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
- 2) For devices with detachable antenna(s), the maximum antenna gain

permitted for devices in the bands 5250-5350 MHz and 5470-5725 MHz shall be such that the equipment still complies with the e.i.r.p. limit;

3) For devices with detachable antenna(s), the maximum antenna gain permitted for devices in the band 5725-5850 MHz shall be such that the equipment still complies with the e.i.r.p. limits specified for point-to-point and non-point-to-point operation as appropriate; and

The high-power radars are allocated as primary users (i.e. priority users) of the bands 5250-5350 MHz and 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

DFS (Dynamic Frequency Selection) products that operate in the bands 5250- 5350 MHz, 5470-5600MHz, and 5650-5725MHz.

Avertissement:

1) Le dispositif fonctionnant dans la bande 5150-5250 MHz est réservé uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;

2) Le gain maximal d'antenne permis pour les dispositifs avec antenne(s) amovible(s) utilisant les bandes 5250-5350 MHz et 5470-5725 MHz doit se conformer à la limitation P.I.R.E.;

3) Le gain maximal d'antenne permis pour les dispositifs avec antenne(s) amovible(s) utilisant la bande 5725-5850 MHz doit se conformer à la limitation P.I.R.E. spécifiée pour l'exploitation point à point et non point à point, selon le cas.

En outre, les utilisateurs devraient aussi être avisés que les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-à-d., qu'ils ont la priorité) pour les bandes 5250-5350 MHz et 5650-5850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL.

Les produits utilisant la technique d'atténuation DFS (sélection dynamique des fréquences) sur les bandes 5250- 5350 MHz, 5470-5600MHz et 5650-5725MHz.

Devices shall not be used for control of or communications with unmanned aircraft systems.

Les dispositifs ne doivent pas être utilisés pour commander des systèmes d'aéronef sans pilote ni pour communiquer avec de tels

User Notification of Take-back Service

To customers in United States and Canada:

Getac believes in providing our customers with easy-to-use solutions to recycle your Getac-brand products for free. Getac understands the customers will likely be recycling multiple items at once and as such. Getac wants to make the recycling process for these larger shipments as streamlined as possible. Getac works with recycling vendors with the highest standards for protecting our environment, ensuring worker safety, and complying with global environmental laws. Our commitment to recycling our old equipment grows out of our work to protect the environment in many ways. For more information, see the Getac Web site at <https://www.getac.com/us/environmental-certifications/>.

Please see the product type below for information on Getac product, battery and packaging recycling in USA and Canada.

- **For Product Recycling:**

If you have a Getac product that needs to go to a recycling house, Getac can help you. Just contact us at (866) 394 – 3822 or by email at **GUSA.RecycleProgram@getac.com** to obtain a prepaid shipping label at no charge to you, pack up your equipment in a box of your choice and send it off.

- **For Battery Recycling:**

The batteries used to power your portable Getac products contain hazardous materials. While they pose no risk to you during normal use, they should never be disposed with other wastes. Getac provides a free take-back service for recycling your batteries from Getac products. To recycle the battery, please contact us at (866) 394 – 3822 or by email at **GUSA.RecycleProgram@getac.com**.

- **For Packaging Recycling:**

Getac has chosen the packaging materials used to transport our products carefully, to balance the requirements of shipping the product to you safely while minimizing the amount of material used. Our packaging for notebooks and tablets is recyclable and manufactured using elemental chlorine-free processes. They contain 90 percent (by weight) recycled content. Your packaging materials can be recycled at your local recycling center. Or, if you would like Getac to recycle your packaging, please contact us at (866) 394 – 3822 and we will make arrangements for you.

If you have the above for recycling, please visit our website <https://www.getac.com/us/environmental-certifications/>

Europe Marking and Compliance Notices

Statements of Compliance

English

Getac hereby declares that this product complies with the EU Directive 2014/53/EU. The full text of the EU declaration of conformity is available at: <https://support.getac.com/Portal/Page/809>

Deutsch

Getac erklärt hiermit, dass Gerät mit den grundlegenden Anforderungen und anderen relevanten Bestimmungen der Richtlinie 2014/53/EU übereinstimmt. Der gesamte Text der EU Konformitätserklärung ist verfügbar unter: <https://support.getac.com/Portal/Page/846>

Español

Por la presente, Getac declara que el producto cumple con la Directiva de la UE 2014/53/UE. El texto completo de la declaración UE de conformidad se encuentra a continuación. <https://support.getac.com/Portal/Page/866>

Français

Getac déclare par la présente que cet appareil est conforme aux critères essentiels et autres clauses pertinentes de la directive 2014/53/EU. La déclaration de conformité de l'UE peut être téléchargée à partir du site internet suivant : <https://support.getac.com/Portal/Page/879>

Italiano

Getac con la presente dichiara che questo dispositivo è conforme ai requisiti essenziali e alle altre disposizioni pertinenti con la direttiva 2014/53/EU. Il testo completo della dichiarazione di conformità UE è disponibile all'indirizzo: <https://support.getac.com/Portal/Page/892>

Notices

Max power:

WLAN 2.4G: 19.97 dBm

WLAN 5G: 22.52 dBm


WLAN 6G: 13.98 dBm

BT: 9.85 dBm

WCDMA: 23.65 dBm

LTE: 23.52 dBm

The device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range.

	BE	BG	CZ	DK	DE	EE
	IE	EL	ES	FR	HR	IT
	CY	LV	LT	LU	HU	MT
	NL	AT	PL	PT	RO	SI
	SK	FI	SE	NO	IS	LI
	CH	TR	UK (NI)			

Restriction or Requirement in the UK: 5150 to 5350 MHz indoor-use only.

	UK
--	----



Waste Electrical and Electronic Equipment (WEEE)

This symbol means that according to local laws and regulations your product shall be disposed of separately from household waste. When this product reaches its end of life, take it to a collection point designated by local authorities. Proper recycling of your product will protect human health and the environment.



Battery Directive — Information for Users

In the European Union, this label indicates that the batteries in this product should be collected separately and not be disposed of with household waste. Substances in batteries can have a potential impact on health and environment and you have a role in recycling waste batteries thus contributing to the protection, preservation, and improvement of the quality of the environment.

UKCA

Getac hereby declares that this product complies with the UKCA regulation 6. The full text of the UKCA declaration of conformity is available at:

<https://support.getac.com/Portal/Page/809>

Restriction of Hazardous Substances (RoHS) Directive

EU RoHS

Getac products meet the requirements of Directive 2011/65/EU on the restriction of the use of certain hazardous substances in electrical and electronic equipment. For more information about RoHS, go to:

<https://www.getac.com/us/environment/>



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RF Exposure Information (SAR)

This product meets applicable national SAR limits of 1.6W/kg.

This specific maximum SAR values can be found in the section of this user guide. When carrying the product or using it while worn on your body, maintain a distance of **0mm** from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not Surfing Internet.

Body SAR: 1.20 W/kg

This EUT is compliance with SAR for general population/uncontrolled exposure limits in IC RSS-102 and had been tested in accordance with the measurement methods and procedures specified in IEEE 1528 and IEC 62209.

This equipment should be installed and operated with minimum distance **0cm** between the radiator and your body. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

Cet appareil est conforme aux limites d'exposition DAS incontrôlée pour la population générale de la norme CNR-102 d'Industrie Canada et a été testé en conformité avec les méthodes de mesure et procédures spécifiées dans IEEE 1528 et IEC 62209.

Cet appareil doit être installé et utilisé avec une distance minimale de 0cm entre l'émetteur et votre corps. Cet appareil et sa ou ses antennes ne doivent pas être co-localisés ou fonctionner en conjonction avec tout autre antenne ou transmetteur.

Body SAR: 1.20 W/kg

ENERGY STAR



ENERGY STAR® is a government program that offers businesses and consumers energy-efficient solutions, making it easy to save money while protecting the environment for future generations.

Please reference ENERGY STAR® related information from <http://www.energystar.gov>.

As an ENERGY STAR® Partner, Getac Technology Corporation has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

All Getac products with ENERGY STAR® logo comply with the ENERGY STAR® standard, and the power management feature is enabled by default. Getac's ENERGY STAR® qualified products are listed on the EPA website. <https://www.energystar.gov/products>