### ExtremeWireless 802.11ax AP4000 and **AP4000U Indoor Access Points**

### AP4000 and AP4000U Overview

The AP4000 and AP4000U access points are high-performance 802.11ax Wi-Fi 6E, 6 GHz, 5 GHz band, and 2.4 GHz band access points designed for high-density indoor environments. The access points support IEEE 802.11ax Orthogonal Frequency-Division Multiple Access (OFDMA) multi-user access.

The access point can be installed on an indoor environment such as a ceiling rail, on nonstandard ceilings, and on a wall.

The AP4000 and AP4000U access points have the following features:

- One multicolor LED status light For LED activity description, see "Status LED Activity Description"
- One light sensor located at the top of the device

Two Ethernet ports - Eth0 and Eth1 Ethernet ports (Eth0 and Eth1) automatically negotiate half- and full-duplex connections with the connecting device.

- EthO is 100/1000/2500 Mbps auto-negotiation Ethernet port, RJ45 Power over Ethernet (PoE) at 802.3at
- Eth1 is 10/100/1000 Mbps auto-negotiation Ethernet port, RJ45
- These ports are auto-sensing and adjust to straight-through and crossover standard Cat5e or better Ethernet cables automatically. The access point receives power through an Ethernet connection to the ETHO port from power sourcing equipment (PSE) that is compatible with the 802.3at and 802.3at standards.

Use the USB port to connect USB-based beacons such as iBeacon and Internet of Things (IoT) devices. Remove the screw that secures the protective cover to access the USB port

- One micro USB console port One reset button
- One Kensington lock
- The best practice is to use Kensington locks for locking the device.
- Temperature:
- Operating temperature: 0 °C to +50 °C (+32 °F to +122 °F)
- Storage temperature: -40 °C to +70 °C (-40 °F to +158 °F)
- · Relative humidity: 0% to 95% non-condensing

#### **Power Specifications**

- · IEEE 802.3at PoE Power
- · Ultra-wideband (UWB) support on AP4000U

#### **Power Options**

- Power Draw:
- Typical: 13.0 W; Max: 14.5 W (without USB)
- Typical: 15.8 W; Max: 17.3 W (with USB)
- Gigabit Ethernet port (RJ45 power input pins: Wires 4,5,7,8 or 1,2,3,6)

For detailed device and radio specifications, refer to the AP4000 Data Sheet.

Figure 1 AP4000 and AP4000U access points hardware components

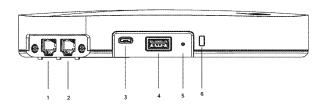


Table 1 AP4000 access point hardware ports

Callout	Description
1	Eth1
2	ETHO/PoE+
3	Console port
4	USB port
5	Reset button
6	Security Kensington lock

### **Status LED Activity Description**

The AP4000 and AP4000U access points have one status light on top of the chassis. The status light conveys operational states for system power, firmware updates, Ethernet and wireless interface activity, and major alarms.

- Steady white: The device has successfully established a Control And Provisioning of Wireless Access Points (CAPWAP) connection to ExtremeCloud IQ and is operating
- Slow-blinking white: The device has a CAPWAP connection to ExtremeCloud IQ, but is operating on 802.3af power instead of 802.3at power.
- · Steady amber: The device is initializing, rebooting, or is running without a CAPWAP Slow-blinking amber: The device has no CAPWAP connection to ExtremeCloud IQ,
- and is operating on 802.3af power instead of 802.3at power
- Fast-blinking amber: The device is upgrading it's IQ Engine firmware.
- Dark: power is off

### Micro USB Console Port

Through the console port, you can make a serial connection between your management system and the access point



Note: When you connect to the device using the micro USB Console port, the management station from which you connect to the device must have a VTI00 emulation program, such as Tera Term Pro© (a free terminal emulator) or Hilgraeve HyperTerminal® (provided with Windows operating systems from XP

### AP4000 and AP4000U Box Contents

Ensure that the following items are available:

Table 2 Contents of the AP4000 Box

Quantity	Item
1	An AP4000 or AP4000U access point
1	Mounting bracket for prelude T-bar ceiling installation (part number AH-ACC-BKT-AX-TB) $$
1	Quick Reference Guide

All optional brackets and accessories are sold separately. For detailed installation instructions about all mounting procedures, refer to the ExtremeWireless AP4000 Access Point Installation Guide and the 802.11ax and Cloud Access Points Accessories Guide in the Extreme Networks Documentation Support site.

### Position the Access Point before Installation

There is a red dot on the back of the access point and the bracket that will work as a guide to position the access point for installation. Line up the red dot on the access point and the bracket for ease of installation.

### **Install the Access Point**



**Electrical Hazard:** Only qualified personnel must perform installation

Use these instructions as guidelines for mounting and connecting the AP4000 or the AP4000U access point easily and safely.

### Install the Access Point on a Standard Ceiling Rail

The AP4000 and AP4000U access points ship with a mounting bracket for standard 15/ 16 in. dropped ceiling grid. For non-standard ceiling rail installations, see "Install the Access Point on a Non-Standard Ceiling Grid or a Wall".

- Align the accessory on the ceiling rail in such a way that the accessory metal hinges are almost parallel to the sides of the ceiling rail.
- 3 Rotate the accessory clockwise until the metal hinges hook over the edge of the rail and the white tabs click in place.



**Note:** There are two white tabs in the back of the accessory that holds on to the ceiling rail in place. Use your finger to push and unhook one side of the white tab if you want to remove the accessory from the ceiling rail.

Figure 2 AH-ACC-BKT-AX-TB bracket

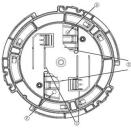


Table 3 AH-ACC-BKT-AX-TB bracket parts description

Callout	Description
1	Metal hinges on the AH-ACC-BKT-AX-TB bracket
2	Mounting holes for wall mounting
3	White tab on the AH-ACC-BKT-AX-TB bracket

- 4 Attach the Ethernet port cap to the access point Ethernet port. For more information about Ethernet cap, refer to Ethernet Cap Accessory nformation on the 802.11ax and Cloud Access Points Accessories Guide.
- 5 Align the red dot on the back of the access point against the bracket red dot



Note: The accessory has a circular tip that fits into the circular depression on the back of the access point.

6 Press and rotate the access point 1/8th turn clockwise until it clicks into place on the

Figure 3 AP4000 or AP4000U access point ceiling install



- Attach the Cat6 RJ45 cable to the ETH0 or ETH1 port.
- Place the cable cover over the Ethernet cable.

### Install the Access Point on a Non-Standard Ceiling Grid or a Wall

For detailed non-standard ceiling grid installation or wall installation instructions, refer to the 802.11ax and Cloud Access Points Accessories Guide. The access point can be installed on a non-standard ceiling grid using the following

Table 4 Non-standard ceiling grid and wall accessories information

racket part number	Description			
	Mounting bracket for prelude 15/16 in.			
H-ACC-BKT-AX-TB				

Mounting bracket for interlude ceilings and suprafine 9/16 in, ceilings and walls

AH-ACC-BKT-AX-IL



Mounting bracket for silhouette 1/8 in. and silhouette 1/4 in. ceiling grids

AH-ACC-BKT-AX-SL



Junction box or wall mounting for indoor access

ACC-BKT-AX-JB

ACC-BKT-AX-BEAM



Beam mounting for indoor access points



**Bracket part number** Description

Mounting bracket for direct-to-wall installations

AH-ACC-BKT-AX-WL



9/16 in. ceiling mount brackets for non-flat and protruded ceiling tiles. Use with AH-ACC-BKT-AX-

AH-ACC-BKT-916-KIT



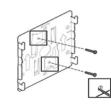
Adapter bracket AH-ACC-BKT-TB for 15/16 in. wide T-Bars non-flat or protruded ceiling tiles

ACC-RKT-TR-NF



Adapter bracket for using cloud access point with WiNG mounting plate (#37201)

ACC-BKT-AX-WNGADAPT



Note: The default bracket for wall installation is the ACC-BKT-AX-JB bracket. Order the -JB bracket for new wall installations. The AH-ACC-BKT-AX-WL bracket is for users who already have the -WL brackets.

### Lock the Access Point after Installation

Secure the access point by using the Kensington lock on the side of the access point. The security feature is used to prevent the access point from being removed from the

### **Antenna Information**

The access points have internal antennas.

- 2 Dual-band 2.4G/5G antenna 2 6G band antenna
- 2 scanning 2.4G/5G/6G antenna
- 1 BLE antenna 1 UWB antenna (for AP4000U only)

### **Professional Installation Instruction** Installation personnel

This product is designed for specific application and needs to be installed by a qualified personnel who has RF and related rule knowledge. The general user shall not attempt to install or change the setting.

### Installation procedure

Refer to the Extreme Wireless AP4000 Access Point Installation Guide.



Warning: Select the installation position and ensure that the final output power does not exceed the limit set forth in relevant rules. The violation of the rule could lead to serious federal penalty.

# Instructions d'installation professionnelle

Ce produit est destine a un usage specifique et doit etre installe par un personnel qualifie maitrisant les radiofrequences et les regles s'y rapportant. L'installation et les reglages ne doivent pas etre modifies par l'utilisateur final.

### Procedure d'installation

Consulter le manuel d'utilisation Extreme Wireless AP4000 Access Point Installation Guide.



Warning: Avertissement: Choisir avec soin la position d'installation et s'assurer que la puissance de sortie ne depasse pas les limites en vigueur. La violation de cette regle peut conduire a de serieuses penalites federales.

### **Regulatory and Compliance Information Safety Guidelines**

This section contains notices that are intended to protect your personal safety and to prevent damage to the equipment.

#### Qualified Personnel:



Flectrical Hazard: Only qualified personnel must perform installation procedures. Within the context of the safety notes in this documentation, qualified persons are defined as persons who are authorized to commission grounding devices, systems, and circuits in accordance with established safety practices and standards. A qualified person understands the requirements and risks involved with installing outdoor electrical equipment in

#### **Federal Communication Commission Interference Statement**

FCC regulations restrict the operation of this device to indoor use only.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the ECC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna
   Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the
- Consult the dealer or an experienced radio or TV technician for help



Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment

This device is restricted for indoor use. This equipment may only be operated indoors. Operation outdoors is in violation of 47 U.S.C. 301 and could subject the operator to serious legal penalties The operation of this device is prohibited on oil platforms, cars, trains, boats, and aircraft, except that operation of this device is permitted in large aircraft while flying above 10,000 feet. Operation of transmitters in the 5.925-7.125 GHz band is prohibited for control of or Communications with unmanned aircraft systems.



**Warning: FCC Radiation Exposure Statement:** This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 25 cm between the radiator and your

### **Japan Indoor Use Statement**

For Japan, AP4000 access point is restricted for indoor use in the 5150-5350 MHz band

# Japan Voluntary Control Council for Interference (VCCI) -

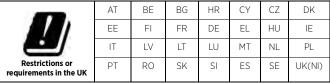
この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用 することを目的としていますが、この装置がラジオやテレビジョン受信機に 近接して使用されると, 受信障害を引き起こすことがあります。 取扱説明書に従って正しい取り扱いをして下さい。 VCCI-B

#### **European Union (EU) Radiation Warning Statement**



Warning: This equipment complies with FU radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body.

### **Selling Countries:**



### **Other Countries**

Este produto está homologado pela ANATEL, de acordo com os procedimentos regulamentados pela Resolução nº. 242/2000 e atende aos requisitos técnicos

Este equipamento não tem direito à proteção contra interferência prejudicial e não pode causar interferência em sistemas devidamente autorizados. Para maiores informações, consulte o site da ANATEL - www.anatel.gov.br

#### **Mexico Compliance Statement**

La operacion de este equipo esta sujeta a las siguientes dos condiciones

- es posible que este equipo o dispositivo no cause interferencia perjudicial y 2 este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operacion no deseada.
- The operation of this equipment is subject to the following two conditions:
- It is possible that this equipment or device does not cause disruptive interference and
- 2 This equipment or device must accept any interference, including interference that may cause undesired operation.

### **UK Statement and CE Statement**

This equipment complies with the UK and EEA radiation exposure limits set forth for an lled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body.

The frequency and the maximum transmitted power in the UK and European Conformity are

2402-2480MHz (LF): 9.63 dBm

2405-2480MHz: 9.81 dBm

2412-2472MHz: 19.96 dBm

5180-5240MHz: 22.95 dBm

5260-5320MHz: 22.98 dBm 5500-5700MHz: 22.98 dBm

5745-5825 MHz: 22 98 dBm

5955-6415MHz: 22.97 dBm

6489.6-7987.2MHz: -41.58 dBm/RBW

The device is restricted to indoor use only when operating in the 5295 to 6425 MHz frequency

Hereby, Extreme Networks declares that the radio equipment AP4000U, AP4000 is in compliance with Radio Equipment Regulations 2017

### **Extreme Networks UK Address**

Extreme Networks, UK Ltd. 250 Longwater Avenue Green Park 1st Floor Reading, UK

### **Industry Canada Notice**



Warning: For indoor use only. Pour une utilisation en intérieur uniquement

This device complies with ISED's licence-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.



Warning: IC Radiation Exposure Statement: This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 27 cm between the radiator and your



**Warning:** Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 27 cm de distance entre la source de rayonnement et votre corps.



Caution: The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems



Caution: Avertissement: les dispositifs fonctionnant dans la bande 5150-5250 MHz sont éservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

This radio transmitter [IC: 4141B-AP4000] has been approved by Innovation, Science and Economic Development Canada to operate with the antenna types listed in Extreme Wireless AP4000 Access Point Installation Guide, with the maximum permissible gain indicated. Antenna types not included in this list that have a gain greater than the maximum gain indicated for any type listed are strictly prohibited for use with this device.

Le présent émetteur radio [IC: 4141B-AP4000] a été approuvé par Innovation, Sciences et Développement économique Canada pour fonctionner avec les types d'antenne répertoriés dans le Guide d'installation des points d'accès sans fil extrêmes AP4000, avec le un gain admissible maximal. Les types d'antenne non inclus dans cette liste, et dont le gain est supérieur au gain maximal indiqué pour tout type figurant sur la liste, sont strictement interdits pour l'exploitation de l'émetteur.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitte

#### **Taiwan Regulatory Statement**

第十二條→經型式認證合格之低功率射頻電機,非經許可,公司,商號或使用者均不得擅自變更頻 率、加大功率或變更原設計之特性及功能。 第十四條一低功射頻電機之使用得影響飛航安全及干擾 合法通信:經發現有干擾現象時,應即停用,並改善至無干擾時方得繼續使用。 前項合法通信,指 依電信法規定作業之無線電通信。低功射頻電機須忍受合法通信或工業、科學及醫用電波射性電視

在 5.25-5.35 秭赫頻帶內操作之無線資訊傳輸設備,限於室內使用。

無線資訊傳設備的製造廠商應確保頻穩定性,如依製造廠商使用手冊上所述正常操作,發射的信號

### Taiwan Maximum Permissible Exposure (MPE) Warning

電磁波曝露量 MPE 標準內 (MPE) 1mW/cm<sup>2</sup>, 送測內品實內為 0.734 mW/cm<sup>2</sup>

Avoid impacting the operation of nearby radar systems. 應避免影響附近雷達系統之操作。

nas can only be used in stationary point-to-point systems. 高增益指向性天 線只得應用於固定式點對點系統。

### **Hazardous Substances**

This product complies with the requirements of Directive 2011/65/EU of the European Parliament and of the Council of 8 June 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment

### **European Waste Electrical and Electronic Equipment** (WEEE) Notice

In accordance with Directive 2012/19/EU of the European Parliament on waste electrical and electronic uipment (WEEE): The symbol above indicates that separate collection of electrical and electronic equipment is

- When this product has reached the end of its serviceable life, it cannot be disposed of as unsorted
- municipal waste. It must be collected and treated separately. 3 It has been determined by the European Parliament that there are potential negative effects on the environment and human health as a result of the presence of hazardous substances in electrical and
- 4 It is the users' responsibility to utilize the available collection system to ensure WEEE is properly

For information about the available collection system, please contact Extreme Environmental

### **Supplement to Product Instructions**

	限用物質及其化學符號 Restricted substances and its chemical symbols						
單元Unit	≸%Lead (Pb)	承Mercury (Hg)	鍋Cadmium (Cd)	六債絡 Hexavalent chromium (Cr*6)	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)	
金屬 零件 (Metal Parts)	0	0	0	0	0	0	
電路模組 (Circuit Modules)	-	0	0	0	0	0	
電燈及電纜组件 (Cables & Cable Assemblies)	0	0	0	0	0	0	
塑料和聚合物零件 (Plastic and Polymeric parts)	0	0	0	0	0	0	
備考1. "超出0.1 wt %" 及 Note 1: "Exceeding 0.1 wt %" and "e reference percentage value o 備考2. "○" 係指該項限 Note 2: "○" indicates that the perce 備考3. "—" 係指該項限 Note 3: The "~" indicates that the res	xceeding 0.01 w f presence cond 用物質之 stage centent of	or %" indicate that ition. 百分比含量 the restricted subst	the percentage conte 未超出百分日 ance does not excee	nt of the restricted s	abstance exceeds the		

### **Declaration of Conformity in Languages of the European** Community

Hereby, Extreme Networks declares that the radio equipment type (AP4000) is in compliance with Directive 2014/53/EU. For full text of the EU Declaration of Conformity, please contact Extreme Regulatory Compliance at

Täten Extreme Networks vakuuttaa, että Radio laite tyyppi (AP4000) on direktiivin 2014/53/EU mukainen.EU vaatimustenmukaisuusvakuutuksen täydellisestä tekstistä ota yhteyttä äärimmäisiin viranomais säädöksiin osoitteessa compliancerequest@extremenetworks.com

Extreme Networks verklaart hierbij dat het type radioapparatuur (AP4000) in Dutch overeenstemming is met richtlijn 2014/53/EU.Voor de volledige tekst van de EUconformiteitsverklaring u contact opnemen met extreme regelgeving op compliancerequest@extremenetworks.com

Par la présente. Extreme Networks déclare que le type d'équipement radio (AP4000) French est conforme à la directive 2014/53/UE.Pour le texte intégral de la Déclaration de conformité de l'UE, veuillez communiquer avec Extreme Regulatory Compliance à compliancerequest@extremenetworks.com

överensstämmelse, vänligen kontakta Extreme regelefterlevnad på compliancerequest@extremenetworks.com Herved erklærer Extreme Networks, at radioudstyrs typen (AP4000) er Danish overensstemmelse med direktiv 2014/53/EU. For den fulde ordlyd af EU-

Härmed intygar Extreme Networks att radioutrustning typ (AP4000)

överensstämmer med direktiv 2014/53/EU. För fullständig text av EU-försäkran om

overensstemmelseserklæringen bedes du kontakte Extreme Regulatory Compliance

på compliancerequest@extremenetworks.com Dabei erklärt Extreme Networks, dass der Funkgerätetyp (AP4000) mit der Richtlinie 2014/53/EU im Einklang steht.Für den vollständigen Wortlaut der EU-Konformitätserklärung wenden Sie sich bitte an extreme Regulatory Compliance unter

Με την παρούσα, ακραία δίκτυα δηλώνουν ότι ο τύπος του ραδιοεξοπλισμού (ΑΡ4000) συμμορφώνεται με την οδηγία 2014/53/ΕΕ.Για το πλήρες κείμενο της δήλωσης συμμόρφωσης ΕΕ, παρακαλούμε επικοινωνήστε με την ακραία κανονιστική συμμόρφωση στο compliancerequest@ext

Hérlendis, Extreme Networks, lýsa því yfir að útvarpsbúnaðargerðin (AP4000) sé í samræmi við tilskipun 2014/53/ESB.Fyrir fullan texta í ESB yfirlýsingu um samræmi, vinsamlegast hafðu samband við Extreme Reglufylgni á

Di conseguenza, Extreme Networks dichiara che il tipo di apparecchiature radio (AP4000) è conforme alla direttiva 2014/53/EU.Per il testo integrale della Dichiarazione di conformità dell'UE, contattare Extreme Regulatory Compliance

Por la presente, Extreme Networks declara que el tipo de equipo radioeléctrico (AP4000) cumple con la Directiva 2014/53/UE.Para obtener el texto completo de la Declaración de conformidad de la UE, póngase en contacto con Extreme Regulatory Compliance en compliancerequest@extremenetworks.com

Por este meio, a Extreme Networks declara que o tipo de equipamento de rádio (AP4000) está em conformidade com a Diretiva 2014/53/UE.Para obter o texto integral da Declaração de Conformidade da UE, contacte o cumprimento regulamentar extremo em compliancerequest@extremenetworks.com

B'dan, netwerks estremi, jiddikjara li t-tip ta' tagħmir tar-radju (AP4000) huwa konformi mad-Direttiva 2014/53/UE.Għat-test shiħ tad-dikjarazzjoni ta ' konformità tal-UE, jekk jogħġbok ikkuntattja lill-konformità regolatorja compliancerequest@extremenetworks.com

# **ExtremeWireless**™ **Indoor Access Points**

### **Quick Reference**

AP4000 AP4000U

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For product support, including Documentation and Installation Videos, visit: www.extremenetworks.com/documentation



P/N 9037075-02 Rev AA