



motorola  
Bluetooth®  
Handsfree Headset



**MOTOSTART**  
Get connected in 4 quick steps

H550

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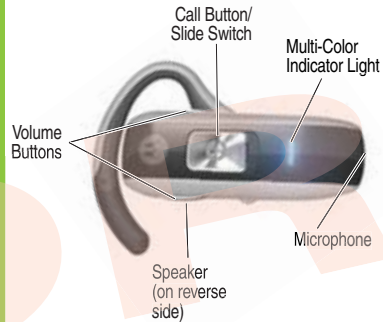
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## BEFORE YOU BEGIN

Before using this product, read the Important Safety and Legal Information pamphlet and follow its instructions.

Take a moment before you get started to familiarize yourself with your new H550 Headset.



①

## CHARGE Your Headset's Battery



- 1 Plug the Motorola charger into the end of the headset.

The indicator light turns red when the battery is charging. It may take up to 1 minute for the indicator light to turn on. When the headset's battery is fully charged (about 2 hours), the indicator light turns off.

- 2 Disconnect the charger.

*Note: Headset is not functional while charging.*

②

## START BLUETOOTH FEATURE Your Phone

Your phone's Bluetooth feature is off by default. To use your headset, you must turn on the Bluetooth feature in your phone.

For most Motorola phones (at the main menu):

- 1 Press **☰ (Menu)** > **Settings** > **Connection** > **Bluetooth Link** > **Setup**.
- 2 Scroll to **Power**.
- 3 Select **Change**.
- 4 Scroll to **On**.
- 5 Press **Select** to turn on the Bluetooth feature. The Bluetooth feature remains on until you turn the feature off.

*Note: These steps are for most Motorola phones. For other phones, see your phone's user's guide.*

③

## PAIR Your Headset

Before you can use your headset, you must pair (link) it with your phone.

### Step A - PUT THE HEADSET IN PAIRING MODE

The headset indicator light will be steadily lit in blue when in pairing mode. To place the headset in pairing mode, simply slide the switch toward the microphone (ON position). After a few moments, the indicator light becomes steadily lit in blue.

*Note: If the headset has previously been paired with other devices, you need to turn those devices off before sliding the switch to the ON position. If you already slid the switch to the ON position, toggle the switch OFF and ON (after ensuring devices are turned off) to enter pairing mode.*

If the headset does not enter pairing mode, see **TROUBLESHOOTING** for help.

③

## PAIR CONTINUED Your Phone

### Step B - SET YOUR PHONE TO LOOK FOR YOUR HEADSET

For most Motorola phones:

- 1 On your Motorola phone, press **☰ (Menu)** > **Settings** > **Connection** > **Bluetooth Link** > **Handsfree** > **Look for Devices**.
- 2 The phone lists Bluetooth devices it finds.
- 3 Select **Motorola H550**.
- 4 Select **OK** or **Yes** to pair your headset with your phone.
- 5 Enter the passkey: **0000**
- 6 Select **OK**.

When your headset successfully pairs with your phone, the indicator light changes from steadily lit to flashing blue.

*Note: These steps are for most Motorola phones. For other phones, see your phone's user's guide.*

④

## TEST AND USE

Your phone and headset are now paired and ready to make and receive calls. To make a call:

- 1 Place the headset over your ear.
- 2 On the phone, dial the number you want to call and press **SEND** key on your phone.
- 3 If your phone and headset are successfully paired, you will hear ringing on the headset.

After you have successfully paired your phone and headset, you don't need to repeat these steps. For daily use, ensure that your headset is turned ON and that your phone's Bluetooth feature is ON.

To save battery power, turn OFF the headset when you don't use it for an extended time by sliding the switch towards the charging plug.

## USING YOUR H550

See **Features and Functions Guide** on the reverse side for information on using your H550



## TROUBLESHOOTING

### My headset will not enter pairing mode.

Make sure that any devices previously paired with the headset are turned off. If the indicator light is flashing in blue, turn off the other device and wait for 10 seconds. The indicator light becomes steadily lit in blue indicating the headset is now in pairing mode.

### My phone doesn't find my headset.

Make sure the indicator light on your headset is on (lit in blue) and steady when your phone is searching for devices (see step 3).

### My headset worked before but now it's not working.

Make sure your phone is on and the Bluetooth feature is turned on in your phone (see step 2). If the Bluetooth feature was turned off or was turned on only temporarily, you may need to restart the Bluetooth feature (see step 2) and pair your phone and headset again (see step 3).

### Support.

If you need more help, contact us at **1-877-MOTOBLU** or visit us at [www.hellomoto.com/Bluetoothsupport](http://www.hellomoto.com/Bluetoothsupport)

# Features and Functions Guide

**H550  
Bluetooth®  
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**IMPORTANT:**  
Be sure to first follow the **MOTOSTART Quick Start Guide** on the reverse side of this guide to complete initial setup of your H550.

## TURNING HEADSET ON AND OFF

**To turn your headset on**, slide the switch toward the microphone. The indicator light flashes blue (if paired with another device), or is steadily blue (if ready to be paired).

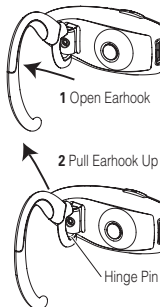
**To turn your headset off**, slide the switch toward the charging plug. The indicator light will turn off.



## EARHOOKS AND YOUR HEADSET

Your H550 headset is supplied with three earhooks. The earhook is attached onto a hinge pin, and is placed onto your ear when using your headset. To install an earhook on your headset:

- 1 Open the attached earhook 90 degrees from the headset.
- 2 Gently lift and pull the top of the earhook up and off the upper hinge pin. Then, pull it away to remove it.
- 3 Position the headset for right or left ear use (right ear use is displayed).
- 4 Hook the bottom of the earhook onto the lower hinge pin, then lift and pull the top of the earhook over the upper hinge pin.



## WEARING THE HEADSET

Once you have attached your desired earhook, follow these steps to wear your headset on your ear:

- 1 Open the attached earhook 45 degrees from the headset.
- 2 Loop the earhook over your ear.
- 3 Press earhook to your ear.

When worn, your headset will look like this on your head:



## CHANGING VOLUME BUTTON ORIENTATION

You can also change the orientation of the volume buttons on your headset.

- 1 Turn the headset power off.
- 2 Press the Volume button you want to assign as the "volume up" button and slide the switch toward the microphone. The indicator light is either steadily lit or flashing in blue.



## European Union Directives Conformance Statement

Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC.
- All other relevant EU Directives.



The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at [www.motorola.com/rte](http://www.motorola.com/rte). To find your DoC, enter the product Approval Number from your product's label in the "Search" bar on the web site.

## MAKING CALLS

Function	Action
Make a voice dial call	Tap the Call button and speak the name after the tone
End a call	Tap the Call button
Receive a call	Tap the Call button
Reject a call	Tap a Volume button
Redial last call	Press and hold the Call button until you hear a beep
Answer a second incoming call	Tap the Call button
Reject a second incoming call	Tap a Volume button

*Note: Your H550 supports both Handsfree and Headset Profiles. Accessing call functions depends upon which profile your phone supports. See your phone's user's guide for more information.*

## MAKING CALLS CONTINUED

Function	Action
End an active call and resume a call on hold	Tap a Volume button
Mute or unmute a call	Tap both Volume buttons
Disable the indicator light	First slide the switch toward charging plug (to turn headset off), then press and hold both Volume buttons AND slide the switch towards the microphone (to turn headset on)

*Note: Some features are phone/network dependent.*

## INDICATOR LIGHTS

With the Charger Plugged In

Headset Indicator	Headset Status
Steady blue	Charging
Off	Charging complete

With No Charger Plugged In

Headset Indicator	Headset Status
Off	Power off
Steady blue	Pairing mode
10 rapid blue/purple flashes	Pairing successful
Slow blue pulse	Connected (on a call)
Slow blue flash	Standby (not on call)
Blue flash	Idle (not connected)
Quick blue flash	Incoming/outgoing call
Slow purple pulse	Connected (on a muted call)

*Note: After 5 minutes of inactivity, the light stops flashing to conserve power, but the headset remains in standby mode.*

## AUDIO TONES

Audio Tone	Headset Status
Single high tone when pressing volume button	Volume at minimum or maximum
Two tones repeated every 30 sec.	Low battery
No audio indications; deteriorating quality	Out of range
Ring tone	Incoming call
Single high tone	Pairing confirmation
Low to high tone	Voice activation
Single high tone	End call
Low to high tone	Phone network not available
Two ascending tones	Mute enabled
Two descending tones	Mute disabled

## FCC Caution

1. The device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:
  - (1) This device may not cause harmful interference.
  - (2) This device must accept any interference received, including interference that may cause undesired operation.
2. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
3. Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user authority to operate the equipment.

## **FCC statement in User's Manual (for class B) "Federal Communications Commission (FCC) Statement**

This Equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.