

ITC-5850-2 User Manual

Customer Information

1. This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On bottom of this equipment is a label that contains, among other information, a product identifier in the format **US: 6NYW400BITC58502**. If requested, this number must be provided to the telephone company.
2. An applicable certification jacks Universal Service Order Code(USOC) for the equipment is provided(i.e., RJ11C) in the packaging with each piece of approved terminal equipment.
3. A plug and jack used to connect this equipment to the premise wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connect to a compatible modular jack that is also compliant. See installation instructions for details.
4. The REN is used to determine the number of devices that may be connected to telephone line. Excessive RENs on a telephone line my result in the devices not ring in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five(5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. [For products approved after July 23,2001, the REN for this product is part of the product identifier that has the format **US: 6NYW400BITC58502**. The digits represented by ## are the REN without a decimal point(e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.]
5. If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
6. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
7. Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alternate or repair any parts of device except specified.
8. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.
9. Should you experience trouble with this equipment, please contact

The US Service Center is:

IntelliTouch Communications
5160 Carroll Canyon Road San Diego, Ca 92121
Tel: 858-320-6703
Fax No.: 858-457-3311
Contact person: Greg Fadul
Email: gfadul@intellitouch.com

The Canadian Service Center is:

AVS Technologies Inc.
2100 Trans Canada Highway South Montreal, QB H9P2N4 Canada
Tel: (514) 683-1771 Fax: (514) 683-5307
Natalie Szabo
Email: szabo@avs.ca
Angela Lehrer
Email: alehrer@avs.ca

If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

"This product meets the applicable Industry Canada technical specification."

Caution:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note:

This device complies with FCC Part 15 regulation. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Notice:

If your home has specially wired alarm equipment connected to telephone line, ensure the installation of this [equipment ID] does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

CAUTION: To maintain compliance with the FCC's RF exposure guidelines place the base unit at least 20cm from nearby persons.

This equipment is hearing aid compatible.

The buying Location of Headset:

Shop Name: Best Buy
Tel: 1-888-237-8289, website: www.BestBuy.com
Address: Corporate Customer Care, P.O. Box 949, Minneapolis, MN 55440

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Welcome

Thank you for purchasing the IntelliTouch ITC-5850-2 5.8 GHz Digital Cordless with Talking Caller ID. Your full-function phone is equipped with a fully functional speakerphone base and two handsets. It has an elegant design and is simple to use.

This user's guide is designed to familiarize you with your cordless telephone. We strongly recommend you read the guide before using your phone.

Features

- 5.8 GHz Frequency Hopping Spread Spectrum (FHSS)
- 75 Channels
- Graphic LCD with 3 soft keys and data on the handset and base unit
- Talking caller ID
- Base dual key pad
- Auto OH-HOOK: when placed in base/charger or out of range for a period of time
- Last number redial: 32 digits long for each redial number
- Walkie Talkie
- Pre-dialing: 32 digits
- Expandable to 4 handsets for one base
- Simultaneous 2 pairs of H/S intercom
- Page individual handsets or all handsets
- 3-way conference: 1 CO Line + Handset#1 + Handset#2
- Call transfer
- 7-, 10- or 11-digit format
- New call/MSG waiting indicator on base and handset (VMWI)
- Verizon Voice Mail Compatible: FSK and Stutter Dial Tone
- Hold
- Mute
- Flash
- Pause
- Selectable ring tones: 3 tones, 4 melodies
- 7 levels of volume control
- 40-number Phonebook (16-digit numbers and 15 characters)
- Call Waiting Caller ID with 80 number memory per handset (type 1.0 /2.0)
- Headset jack
- Speakerphone on base and handsets
- Program mode on base and handset
- Language set: English/Spanish/French
- First ring: On/Off
- 3 ring levels: HI/LO/OFF
- Time set
- Area Code
- User name
- PBX number
- Flash time
- Pause timer
- Line Mode
- Dial Mode
- Register

Quick Reference Guide

- **Terminology**
 - Standby mode
The mode your phone is in when you're not on a call. The phone is ready to accept a new action.
 - Talk mode
The mode your phone is in when you're on a call. Some of the soft keys will not be available when in this mode.
 - TCID
Talking Caller ID. Your phone will announce the caller's name when the

call comes in if you have caller ID service through your telephone company.

- Call Waiting
This service from your telephone company allows you to place a call on hold and pick up an incoming call on the same line.
- Soft Keys
Soft key appear on the LCD screen of the base or handsets directly below the LCD. The functions of these change based on the mode (standby or talk) or menu.

- **Parts Checklist**

1. This user's guide
2. Base unit
3. 2 Handsets
4. 2 NiCad battery packs
5. Charging stand
6. Power adapter
7. Telephone line cords
8. Belt clip

- **Controls & Functions**

- **Handset Functions & Controls**

- **DIAGRAM** - Handset front/side view with call outs
- **LIST** – Call out descriptions

Softkey1	Softkey2	Softkey3	
Up	Down		
Talk/Flash		End/Cancel	
1	2	3	4
5	6	7	8
9	0	*	#
Speaker	Hold/Intercom		Phone Book

- **Base Unit Functions & Controls**

- **DIAGRAM** - Base Top/back view with call outs
- **LIST** – Call out descriptions

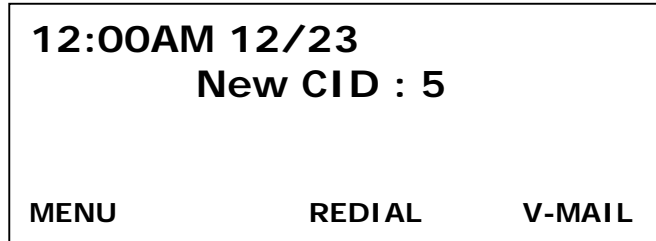
Softkey1	Softkey2	Softkey3	
Up	Down		
Talk/Flash		End/Cancel	
1	2	3	4
5	6	7	8
9	0	*	#
Speaker	Hold/Intercom		Phone Book

Show Charger Base

- **LCD Display**

The LCD on the handset and base unit, combined with the soft keys and navigation keys are used to select the various features and functions of the phone.

- **Soft Key Functions**
The soft key functions appear on the LCD screen of the base or handsets. The functions change based on the mode (standby or talk) or menu. The function of the soft key is determined by the text directly above the button.
- **Standby Mode**
Standby mode is the phone's default mode. In standby mode the LCD of the base displays the new and total call counter for caller ID, new message counter, current day and time, and three soft keys.



[Base]

In standby mode, the LCD of the handset displays the new call counter for caller ID, current day and time, handset number, and three soft keys.



[Handset]

Pressing a key on the base or handset in standby mode will generate a key tone.

NOTE: If the battery in the handset is low while in standby mode, the handset will also display the low battery icon in the LCD.

○

Getting Started

- **Setting up your phone**
 - **Locating your phone**
 - **DIAGRAM**-room illustration
Decide where you would like to place the base and the charging stand. Choose a central location away from televisions, microwaves and other electronic appliances that could cause interference.
 - **Connecting your phone**

- Power connection
Connect the power cord to a standard electrical outlet that is not controlled by a wall switch.
- Phone line connection
Plug one end of the telephone line cord into the jack on the back of the base. Plug the other end into a modular telephone wall jack.
- **Battery installation**
 1. Remove the battery compartment cover on the handset.
 2. Inset the battery into the battery compartment.
 3. Plug the battery connector into the receptical in the battery compartment.
 4. Replace the cover.
 5. Repeat steps 1 through 3 for the second handset.
- **Belt clip (optional)**
You can use the phone with or without the belt clip. To attach it, slide the belt clip down on the back of the handset until it snaps into place. To remove it, slide the belt clip up.
- **Charging your phone**
 1. Place one handset in the base.
 2. Plug the AC adapter from the base unit into the wall.
 3. Place the other handset in the charging stand.
 4. Plug the AC adapter from the charging stand into the wall.

IMPORTANT: Allow the handsets to charge for at least 12 hours before using the phone for the first time. The fully charged phone should offer 5 hours of continuous talk time.

The phone charges itself automatically while the handset is placed in the base.

When the battery is low, the phone will emit a low battery tone and a low battery icon will be shown in the LCD.
- **Wall mounting the base unit**
The base unit can be used on a desk or mounted on a wall. Make sure that the AC adapter and telephone line jack are **not** plugged in while mounting the phone.
 1. Turn over the base.
 2. Run the telephone line jack and power cord through the opening.
 3. Connect the telephone line cord to the jack on the base.
 4. Connect the AC adapter to the jack on the base.
 5. Mount the base on the wall by aligning the holes on the base with the mounting studs on the wall jack.

Menu Setting Options

Your phone is set to default settings at the factory that match the way that most people use their phone. While you may never need to change many of

these options, there are a few options that need to be set in order for you to be able to take full advantage of your phones functions.

- **Local and Global Settings**

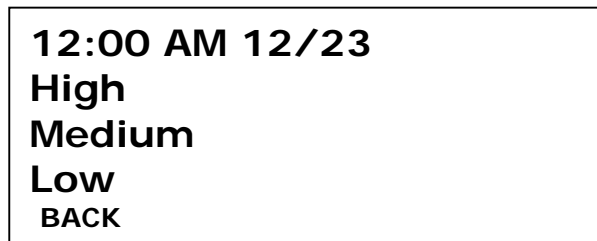
When you set some options (like time and date) they are automatically set globally on all phones in your set. Other options (like ringer volume) are specific to the individual phones and therefore need to be set locally on all phones in your set.

To access these settings press the MENU soft key on either the handset or base station and use the up/down arrow keys.

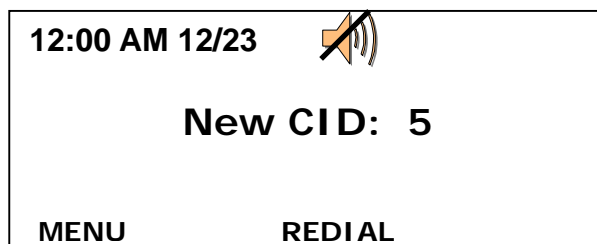
- **Ringer level (local setting)**

Ringer levels can be changed from the base unit or the handset.

1. Press the [Menu] soft key.
2. Select the **Handset Setup** menu or the **Base Setup** menu.
3. Select the **Ringer Level** sub menu. The LCD will show "**Ringer Level**".
4. Press the [OK] soft key.
5. Press the [UP] or [DOWN] soft key to choose **High**, **Medium**, **Low** or **Off**
6. Press the [OK] soft key.



When **Off** is selected from the **Ringer Level** sub menu, the LCD appears as below:



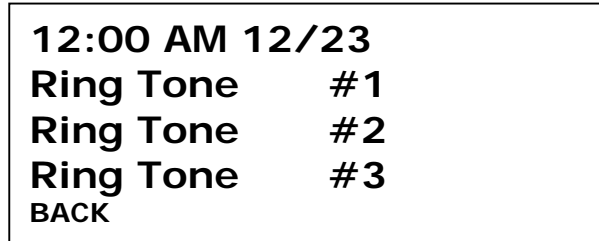
- **Ringer melody (local setting)**

The ringer melody sets which ringer you hear when you receive a call. You can change the ringer melody from the **Handset Setup** or **Base Setup** menu.

1. Press the [Menu] soft key.
2. Select the **Handset Setup** menu or the **Base Setup** menu.
3. Select the **Ring Melody** sub menu. The LCD will show "**Ring Melody**".
4. Press the [OK] soft key.

5. Press the [UP] or [DOWN] soft key to choose **Ring Tone #1, Ring Tone #2, Ring Tone #3, Ring Melody #1, Ring Melody #2, Ring Melody #3, Ring Melody #4.**
6. Press the [OK] soft key.

The Ring Tone or Ring Melody you selected will play briefly.



- **One Touch Voice Mail Access (local setting)**

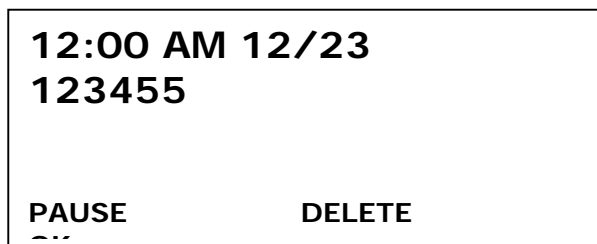
If you subscribe to your telephone company's voice mail service, you can use the built-in features on your phone to receive notification of messages and to pick up your messages.

- Entering access code

For easy access to your voice messages, your voice mail access number can be stored from the base or the handset.

 1. Press the [Menu] soft key.
 2. Select the **Handset Setup** menu or the **Base Setup** menu.
 3. Select the **Voice Mail** sub menu. The LCD will show "**Voice Mail**".
 4. Enter your personal access number using the keypad. You can also use the [DELETE] or [PAUSE] soft key, if needed (20 digit maximum).
 5. Press the [OK] soft key.

To delete the current voice mail access number, delete the number showing under the **Voice Mail** sub menu (step 4) using the [DELETE] soft key.



- Retrieving your Voice Mail messages

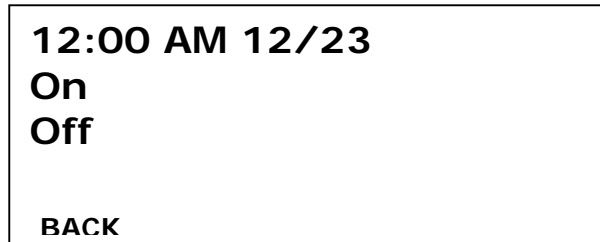
If you have messages (signified by a blinking red light on the handset/base unit and/or hear a stutter dial tone) simply press the MSG soft key and your stored access number will be automatically dialed.

Note: After retrieving your Voice Mail messages the flashing red light should stop. If it does not, you may manually turn off the light by following the Message Waiting Lamp Setting instructions on page ____.

- o Tone setting

You can receive a audio notification of messages that are waiting. **On** is the default mode.

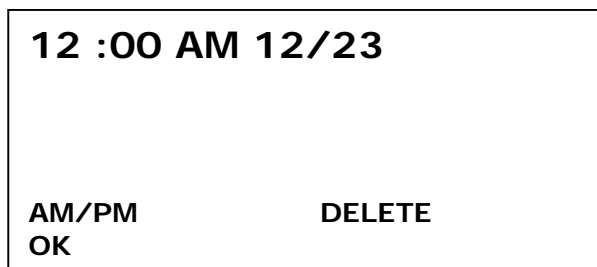
 1. Press the [Menu] soft key.
 2. Select the **Handset Setup** menu or the **Base Setup** menu.
 3. Select the **Voice Mail Tone** sub menu. The LCD will show "**Voice Mail Tone**".
 4. Press the [OK] soft key.
 5. Press the [UP] or [DOWN] soft key to choose **On** or **Off**.
 6. Press the [OK] soft key.



- **Time/Date setting (global setting)**

Your phone can display the current date and time on both the handset and the base.

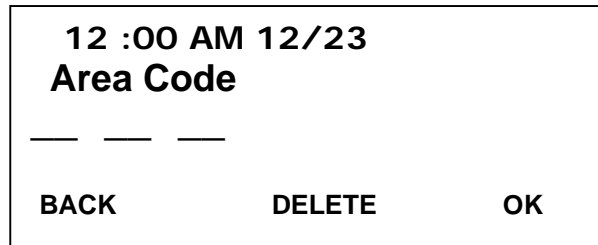
 1. Press the [Menu] soft key.
 2. Select the **Handset Setup** menu or the **Base Setup** menu.
 3. Select the **Time Set** sub menu. The LCD will show "**12:00 AM, 01/01**" if this is the first time you are setting the date and time.
 4. Press the [OK] soft key.
 5. Press the number keypad (0 to 9) to enter an Hour. Press the [OK] soft key.
 6. Press the number keypad (0 to 9) to enter a Minute. Press the [OK] soft key.
 7. Press the [AM/PM] soft key to choose AM or PM. Press the [OK] soft key.
 8. Press the [UP] or [DOWN] soft key to select the Day. Press the [OK] soft key.



NOTE: If you subscribe to Caller ID, the time and date will be automatically set when the first call comes in. Subsequent calls will continually update and refresh the date/time function.

- **Area code setting (global setting)**
 1. Press the [Menu] soft key.
 2. Select the **Handset Setup** menu or the **Base Setup** menu.

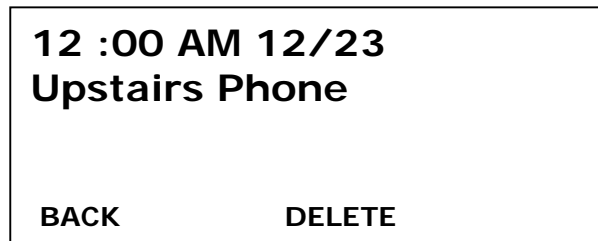
3. Select the **Area Code** sub menu. The LCD will show "**Area Code**".
4. Press the [OK] soft key.
5. Press the number keypad (0 to 9) to enter a 3-digit area code.
6. Press the [OK] soft key.



- **Banner setting (local setting)**

You can personalize the banner or name that is displayed on the LCD of your individual handsets.

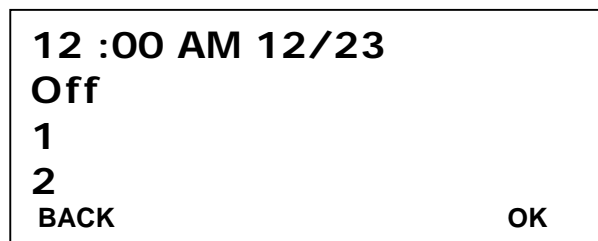
1. Press the [Menu] soft key.
2. Select the **Handset Setup** menu or the **Base Setup** menu.
3. Select the **User Name** sub menu. The LCD will show "**User Name**".
4. Press the [OK] soft key.
5. Press the number keypad (0 to 9), star key (*), pound sign (#) or the [DELETE] soft key to enter or edit the name.
6. Press the [OK] soft key.



- **PBX number setting (global setting)**

The PBX number setting selects the number used to access PBX dialing options (i.e. dialing an outside line). **Off** is the default mode.

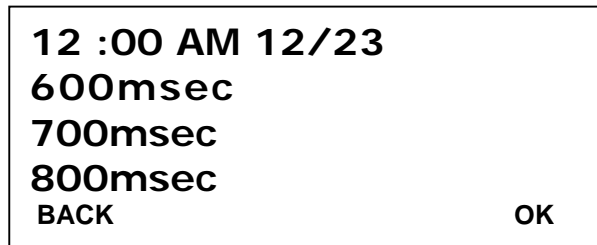
1. Press the [Menu] soft key.
2. Select the **Handset Setup** menu or the **Base Setup** menu.
3. Select the **PBX Number** sub menu. The LCD will show "**PBX Number**".
4. Press the [OK] soft key.
5. Press the [UP] or [DOWN] soft key to choose **Off or 0 to 9**.
6. Press the [OK] soft key.



- **Flash & Pause time setting (global setting)**

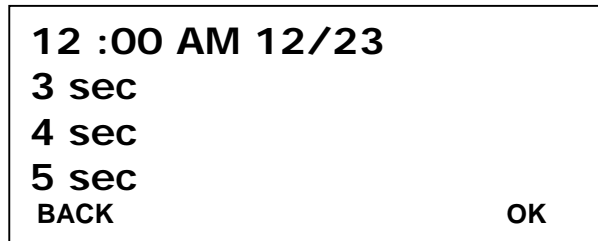
The Flash time setting adjusts the number of milliseconds that elapse when using the Flash button to access call waiting. **600msec** is the default mode.

1. Press the [Menu] soft key.
2. Select the **Base Setup** menu.
3. Select the **Flash time** sub menu. The LCD will show "**Flash Time**".
4. Press the [OK] soft key.
5. Press [UP] or [DOWN] soft key to choose **100msec** to **900msec**.
6. Press the [OK] soft key.



The Pause time setting adjusts the number of seconds that a programmed pause will last when adding pauses in your Phonebook. **3 sec** is the default mode.

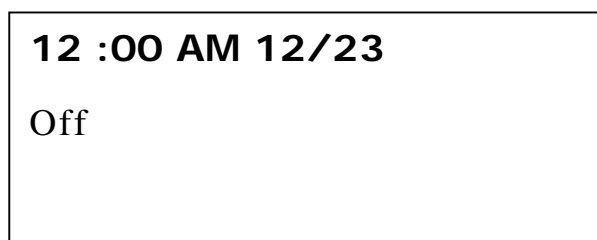
1. Press the [Menu] soft key.
2. Select the **Handset Setup** or **Base Setup** menu.
3. Select the **Pause Time** sub menu. The LCD will show "**Pause Time**".
4. Press the [OK] soft key.
5. Press [UP] or [DOWN] soft key to choose from **1 sec** to **9 sec**.
6. Press the [OK] soft key.



- **Message waiting lamp setting (global setting)**

If you receive subscriber trunk dialing (STD) or frequency-shift keying (FSK) data and have turned on the "Voice mail" indicator, the LED can flash on the handset when a message is waiting. **Off** is the default mode. You can turn this on through the **Msg Waiting** sub menu on the base or the handset.

1. Press the [Menu] soft key.
2. Select the **Handset Setup** menu or the **Base Setup** menu.
3. Select the **Msg Waiting** sub menu. The LCD will show "**Message Waiting, On**".
4. Press the [OK] soft key.
5. Press [UP] or [DOWN] soft key to choose **Off**.
6. Press the [OK] soft key.

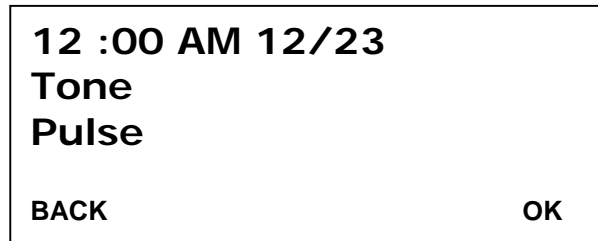


- **Dial mode setting (global setting)**

Your phone can be set up for touch tone or dial pulse (rotary) mode. **Tone** is the default mode. You can change it to rotary from the **Dial Mode** sub menu on the base.

NOTE: Changing the dial mode will affect both handsets.

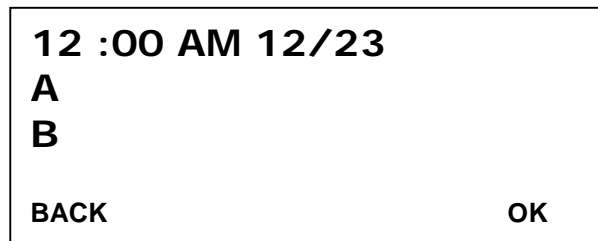
1. Press the [Menu] soft key.
2. Select the **Base Setup** menu
3. Select the **Dial Mode** sub menu. The LCD will show "**Dial Mode**".
4. Press the [OK] soft key.
5. Press [UP] or [DOWN] soft key to select **Tone** or **Pulse**.
6. Press the [OK] soft key.



- **Line mode (global setting)**

Your phone can be used in a PBX environment where there may be lower line voltages present. Lower line voltages could have an adverse effect on Caller ID and Call Waiting functions. If you are using your phone behind a PBX or in another low-voltage environment (and your call ID or Call Waiting is not functioning properly) switch to line mode **B**. Line mode **A** is the default mode.

1. Press the [Menu] soft key.
2. Select the **Base Setup** menu.
3. Select the **Line Mode** sub menu. The LCD will show "**Line Mode**".
4. Press the [OK] soft key.



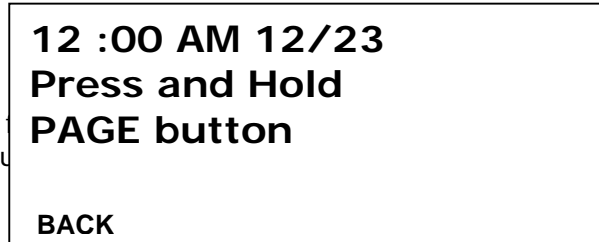
5. Press the [UP] or [DOWN] soft key to choose **A** or **B**.
6. Press the [OK] soft key.

- **Register (local setting)**

The handsets and the base unit were pre-registered to each other at the factory. If you are adding additional handsets, or if your handset somehow needs to be reregistered follow the process below.

1. Press the [Menu] soft key.
2. Select the **Handset Setup** menu or the **Base Setup** menu.
3. Select the **Register** sub menu. The LCD will show "**Register**".
4. Press the [OK] soft key.
5. Press and hold the [PAGE] button on the base until you hear a beep sound.

NOTE: A total of phones may be pu



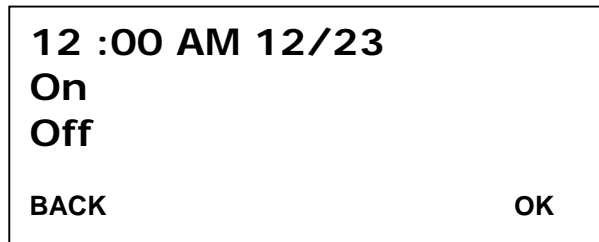
unit. Additional

- **Talking CID (local setting)**

Talking CID allows your phone to announce the name or telephone number of callers before you answer the call. The handsets and the base unit will make the announcements. **On** is the default mode.

You must subscribe to caller ID service in order to use this feature.

1. Press the [Menu] soft key.
2. Select the **Handset Setup** menu or the **Base Setup** menu.
3. Select the **Talk Caller ID** sub menu. The LCD will show "**Talk Caller ID**".
4. Press the [OK] soft key.



5. Press the [UP] or [DOWN] soft key to choose **On** or **Off**.
6. Press the [OK] soft key.

Telephone Operation

- **Making and receiving calls**

- o Dialing calls

- Standby mode dialing

You can make calls in standby mode from the handset or the base.

1. Dial the number on the handset or base. The number will appear on the LCD.

2. Press the [TALK] button on the handset or the [SPEAKER] button on the base.
- Talk mode dialing
You can make calls in talk mode from the handset or the base.
 1. Press the [TALK] button on the handset or the [SPEAKER] button on the base.
"Talk" will appear on the LCD.
 2. Dial the number. The number will appear on the LCD.
 - Redialing a call
Your phone stores the last 3 numbers that were dialed. In "Standby Mode" Press the [REDIAL] soft key. The LCD will show the most recent number dialed.
 1. Press the [UP] or [DOWN] soft key to find the number you want to redial.
 2. Press the [TALK] button to dial the number.
 - Storing a redialed call
You can store recently dialed numbers to the Phonebook.
 1. Press the [REDIAL] soft key. The LCD will show the most recent number dialed.
 2. Press the [UP] or [DOWN] soft key to find the number you want to store.
 3. Press the [STORE] soft key. The LCD will show "Edit Name".
 4. Use the keypad (1 through 9) to edit the name.
 5. Press the [OK] soft key. The LCD will show "Edit Number".
 6. Use the keypad (0 through 9) to edit the number.
 7. Press the [OK] soft key. The LCD will show "Done!".
 - Erasing a redialed call
Numbers can also be deleted from the redial memory.
 1. Press the [REDIAL] soft key. The LCD will show the most recent number dialed.
 2. Press the [UP] or [DOWN] soft key to find the number you want to erase.
 3. Press the [DELETE] soft key. The LCD will show "Delete Redial".
 4. Select **Yes**.
 5. Press the [OK] soft key. The LCD will show "Deleted!".
 - Answering calls
 - Handset/Base
NOTE: The base displays "Incoming Call" after the first ring. The phones display caller ID information after the second ring.

12:00AM 12/12
Incoming Call

1:08PM 1/17
[Redial2]
222222

BACK **DELETE** **STORE**

- **Holding a call**

1. During a call, press the [HOLD] button on the handset or base. The other party will be unable to hear anything on your end.
2. To talk to the caller again, press the [TALK] or [SPEAKER] button on the handset or base. The phone will return back to the call.

1:08PM 1/17
Hold

BACK

[Off hook Handset]

2:34 PM 12/23

Line On Hold

MENU **REDIAL** **MAIL**

[Base]

NOTE: While a call is on hold, Caller ID information can not be received.

You can place a call on hold for 5 minutes. After that time, the call is disconnected and the phone returns to standby mode.

- **Muting a call**

You can mute regular phone calls and intercom phone calls.

Regular phone calls

1:08PM 1/17
Talk

00:34

1. Press the [MUTE] soft key on the base. The microphone on the base is muted and **"Mute On"** is displayed on the LCD of the handset and base.
2. Press the [MUTE] soft key again to activate the microphone.

Intercom phone calls

1. Press the [MUTE] soft key on the base. The microphone on the base is muted and **"Mute On"** is displayed on the LCD.

1:08PM 1/17
Talk
Mute On
 X-FER CONF

1:08PM 1/17
Intercom
 ◀▶ Handset #2
Mute On
 END

2. Press the [MUTE] soft key again to activate the microphone.

1:08PM 1/17
Intercom
 ◀▶ Handset #2
Mute On
 END

NOTE: You can also mute the ringer tone temporarily for each handset or the base while the phone is ringing. Press the [MUTE] soft key on the handset or base. The mute will last for the current incoming call only. The ringer tone will return to the previous setting starting with the next incoming call.

- **Transferring a call**
 Handset to Handset

1. Press the [XFER] soft key on the handset.
2. Press the [UP] or [DOWN] button to select the handset you would like to transfer the call to.

11:53PM 1/31
To Transfer
Handset #2
Base
 BACK OK

3. Press the [OK] soft key on the handset.

11:53PM 1/31
Transfer
▶▶ Handset #2
Line On Hold
CANCEL

The other handset will display as below.

11:53PM 1/31
Transfer
◀◀ Handset #1
Line On Hold
ANSWER

4. The receiving party can answer the other handset by pressing the [ANSWER] soft key, the [TALK] button or the [SPEAKER] button.

If no answer is received in 1 minute, the page will stop and return to ring back to calling party for 1 minute. If no answer is received at that point, the call will be terminated.

11:53PM 1/31
Ring Back
▶▶ Handset #1
Line On Hold
ANSWER

Handset to Base

1. Press the [XFER] soft key on the handset.
2. Press the [UP] or [DOWN] button to select the base.

11:53PM 1/31
To Transfer
Handset #2
Base
BACK **OK**

3. Press the [OK] soft key on the handset.

11:53PM 1/31
Transfer
▶▶ Base
Line On Hold
CANCEL

The base will display as below.

11:53PM 1/31
Transfer
◀◀ Handset #1
Line in Hold
ANSWER

4. The receiving party can answer by pressing the [ANSWER] soft key, the [TALK] button or the [SPEAKER] button.

If no answer is received in 1 minute, the page will stop and return to ring back to calling party for 1 minute. If no answer is received at that point, the call will be terminated.

11:53PM 1/31
Ring Back
▶▶ Handset #1
Line On Hold
ANSWER

Base to Handset

1. Press the [XFER] soft key on the base.
2. Press the [UP] or [DOWN] button to select the handset you would like to transfer the call to.

11:53PM 1/31
To Transfer
Handset #1
Handset #2
BACK **OK**

11:53PM 1/31
Transfer
▶▶ Handset #1
Line On Hold

The other handset will display as below.

11:53PM 1/31
Transfer
◀◀Base
Line On Hold
ANSWER

4. The receiving party can answer the other handset by pressing the [ANSWER] soft key, the [TALK] button or the [SPEAKER] button.

If no answer is received in 1 minute, the page will stop and return to ring back to calling party for 1 minute. If no answer is received at that point, the call will be terminated.

11:53PM 1/31
Ring Back
▶▶Base
Line On Hold
ANSWER

Base to All handsets

1. Press the [XFER] soft key on the base.
2. Press the [UP] or [DOWN] button to select **All**.

11:53PM 1/31
To Transfer
Handset #2
All
BACK **OK**

3. Press the [OK] soft key on the base.

11:53PM 1/31
Transfer
▶▶All
Line On Hold
CANCEL

The other handsets will display as below.

11:53PM 1/31
Transfer
◀◀Base
Line On Hold
ANSWER

[On Handset #1 and Handset #2]

4. The receiving party can answer the other handset by pressing the [ANSWER] soft key, the [TALK] button or the [SPEAKER] button.

If no answer is received in 1 minute, the page will stop and return to ring back to calling party for 1 minute. If no answer is received at that point, the call will be terminated.

11:53PM 1/31
Ring Back
▶▶ Base
Line On Hold
ANSWER

Intercom call from Handset #1 to All

1. Press the [XFER] soft key on the handset.
2. Press the [UP] or [DOWN] button to select **All**.
3. Press the [OK] soft key on the handset.

11:53PM 1/31
To Transfer
Base
All
BACK **OK**

11:53PM 1/31
Transfer
▶▶ All
Line On Hold
CANCEL

The other handset and the base will display as below.

11:53PM 1/31
Transfer
◀◀ Handset #1
Line On Hold
ANSWER

[On Base]

11:53PM 1/31
Transfer
◀◀ Handset #1
Line On Hold
ANSWER

[On Handset #2]

4. The receiving party can answer the other handset or base by pressing the [ANSWER] soft key, the [TALK] button or the [SPEAKER] button.

If no answer is received in 1 minute, the page will stop and return to ring back to calling party for 1 minute. If no answer is received at that point, the call will be terminated.

11:53PM 1/31
Ring Back
▶▶ Handset #1
Line On Hold
ANSWER

Base to Handset

1. Press the [XFER] soft key on the base.
2. Press the [UP] or [DOWN] button to select the handset you would like to call.

11:53PM 1/31
To Transfer
Handset #1
Handset #2
BACK **OK**

3. Press the [OK] soft key on the base.

11:53PM 1/31
Transfer
▶▶ Handset #1
Line On Hold
CANCEL

The other handset will display as below.

11:53PM 1/31
Transfer
◀◀ Base
Line On Hold
ANSWER

4. The receiving party can answer the handset by pressing the [ANSWER] soft key, the [TALK] button or the [SPEAKER] button.

If no answer is received in 1 minute, the page will stop and return to ring back to calling party for 1 minute. If no answer is received at that point, the call will be terminated.

- **Call conferencing**

11:53PM 1/31
Ring Back
▶▶ Base
Line On Hold
ANSWER

11:53PM 1/31
Conference
◀▶ Handset #2
END

[On handset #1]

Handset to Base

1. Press the [CONF] soft key.
2. Press the [UP] or [DOWN] button to select the base.

11:53PM 1/31
To Conference
Handset #2
Base
BACK **OK**

3. Press the [OK] soft key on handset.

11:53PM 1/31
Conference
▶▶ Base
Line On Hold
CANCEL

The base will display as below.

11:53PM 1/31
Conference
◀◀Handset #1
Line On Hold
ANSWER

4. The receiving party can answer the call by pressing the [ANSWER] soft key, the [TALK] button or the [SPEAKER] button.

11:53PM 1/31
Conference
◀▶Handset #1
END

[On Base]

11:53PM 1/31
Conference
◀▶Base
END

[On Handset #1 & #2]

If no answer is received in 1 minute, the call will be terminated.

Base to Handset

1. Press the [CONF] soft key on the base.
2. Press the [UP] or [DOWN] button to select the handset you would like to call.

11:53PM 1/31
To Conference
Handset #1
Handset #2
BACK **OK**

3. Press the [OK] soft key on the base.

11:53PM 1/31
Conference
▶▶ Base
Line On Hold
CANCEL

The other handset will show either Handset #1 or Handset #2.

11:53PM 1/31
Conference
◀◀ Handset #1
Line On Hold
ANSWER

4. The receiving party can answer the call by pressing the [ANSWER] soft key, the [TALK] button or the [SPEAKER] button.

11:53PM 1/31
Conference
◀▶ Handset #1
END

[On Base]

11:53PM 1/31
Conference
◀▶ Base
END

[On handset]

If no answer is received in 1 minute, the call will be terminated.

Base to All Handsets

1. Press the [CONF] soft key on the base.
2. Press the [UP] or [DOWN] button to select **All**.

11:53PM 1/31
To Conference
Handset #2
All
BACK **OK**

3. Press the [OK] soft key on the base.

11:53PM 1/31
Conference
▶▶ All
Line On Hold
CANCEL

The other handsets will display as below.

11:53PM 1/31
Conference
◀◀ Base
Line On Hold
ANSWER

[On Handset #1 & #2]

4. The receiving party can answer the other handset by pressing the [ANSWER] soft key, the [TALK] button or the [SPEAKER] button.

The other unit goes to standby mode. If no answer is received in 1 minute, the call will be terminated.

Handset #1 to All Units

1. Press the [CONF] soft key on the handset.
2. Press the [UP] or [DOWN] button to select **All**.

11:53PM 1/31
To Conference
Handset #2
All
BACK **OK**

3. Press the [OK] soft key on the handset.

11:53PM 1/31
Conference
▶▶ All
Line On Hold
CANCEL

The other units will display as below.

11:53PM 1/31
Conference
◀◀Handset #1
Line On Hold
ANSWER

11:53PM 1/31
Conference
◀◀Handset #1
Line On Hold
ANSWER

[On Base]

4. The receiving party can answer the call by pressing the [ANSWER] soft key, the [TALK] button or the [SPEAKER] button.

The other handset will go into standby mode. If no answer is received in 1 minute, the call will be terminated.

- **Using the intercom**

Intercom call from base to handset

1. Press the [HOLD/INTERCOM] button on the base.
2. Press the [UP] or [DOWN] button to select the handset you would like to call.

11:53PM 1/31
To Intercom
Handset #1
Handset #2
BACK

The other handset

11:53PM 1/31
Intercom
▶▶Handset #1
CANCEL

11:53PM 1/31
Intercom
◀◀Base
ANSWER

4. The receiving party can answer the base by pressing the [ANSWER] soft key, the [TALK] button or the [SPEAKER] button.

11:53PM 1/31
Intercom
◀▶ Handset #1

END

[On Base]

11:53PM 1/31
Intercom
◀▶ Base

END

[On Handset]

5. Press the [END] button or hang up to terminate the call.

NOTE: If no answer is received in 1 minute, the call will be terminated.

Intercom call from handset to base

1. Press the [HOLD/INTERCOM] button on the handset.
2. Press the [UP] or [DOWN] button to select the base.
3. Press the [OK] button.

11:53PM 1/31
To Intercom
Handset #2
Base
BACK

11:53PM 1/31
Intercom
▶▶ Base

CANCEL

The handset will display as below.

11:53PM 1/31
Intercom
◀◀Handset #1

ANSWER

4. The receiving party can answer the call by pressing the [ANSWER] soft key, the [TALK] button or the [SPEAKER] button.

11:53PM 1/31
Intercom
◀▶Handset #1

END

[On Base]

11:53PM 1/31
Intercom
◀▶Base

END

[On Handset]

5. Press the [END] soft key or [SPEAKER] button.

NOTE: If no answer is received in 1 minute, the page will be terminated.

Intercom call from handset to handset

1. Press the [HOLD/INTERCOM] button.
2. Press the [UP] or [DOWN] button to select the handset.

11:53PM 1/31
To Intercom
Handset #2
Base
BACK

3. Press the [OK] button on the base.

11:53PM 1/31
Intercom
▶▶Handset #2

CANCEL

The handset will display as below.

11:53PM 1/31
Intercom
◀◀Handset #1

ANSWER

4. The receiving party can answer the call by pressing the [ANSWER] soft key, the [TALK] button or the [SPEAKER] button.

11:53PM 1/31
Intercom
◀▶Handset #1

END

[On Handset #2]

11:53PM 1/31
Intercom
◀▶Handset #2

END

[On Handset #1]

5. Press the [END] soft key or [END] button.

NOTE: If no answer is received in 1 minute, the page will be terminated.

Intercom call from handset #1 to all

1. Press the [HOLD/INTERCOM] button on the handset.
2. Press the [UP] or [DOWN] button to select **All**.

11:53PM 1/31
To Intercom
Base
All
BACK

3. Press the [OK] button.

11:53PM 1/31
Intercom
▶▶All

CANCEL

The handset will display as below.

11:53PM 1/31
Intercom
◀◀Handset #1

ANSWER

[On Base]

11:53PM 1/31
Intercom
◀◀Handset #1

ANSWER

[On handset #2]

4. The receiving party can answer the call by pressing the [ANSWER] soft key, the [TALK] button or the [SPEAKER] button.

NOTE: The other handset goes to standby mode.

Intercom call from base to all handsets

1. Press the [HOLD/INTERCOM] button on the base.
2. Press the [UP] or [DOWN] button select **All**.
3. Press the [OK] button.

11:53PM 1/31
To Intercom
Handset #2
All
BACK

11:53PM 1/31
Intercom
▶▶All

CANCEL

The handsets will display as below.

11:53PM 1/31
Intercom
◀◀Base

ANSWER

[On Handset #1]

11:53PM 1/31
Intercom
◀◀Base

ANSWER

[On handset #2]

4. The receiving party can answer the base by pressing the [ANSWER] soft key, the [TALK] button or the [SPEAKER] button.

NOTE: The other handset goes to standby mode.

- **Room monitoring**

You can use your handsets like a room monitor. This feature allows you to call a specific handset or the base unit automatically to monitor the room it is in. This might be helpful for checking on sleeping baby.

1. Press the [MENU] soft key on the base.
2. Select the **Room Monitor** menu.
3. Use the [UP] or [DOWN] soft keys to select which handset you would like to monitor.
4. Press the [OK] soft key.

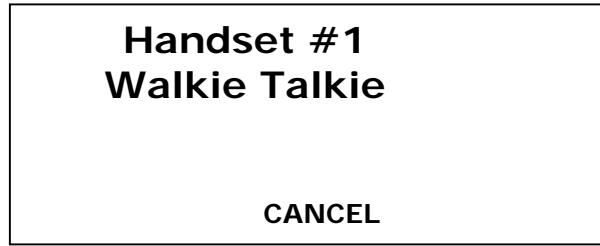
To return back to the normal mode:

1. Press the [CANCEL] soft key.
2. Press the [OK] soft key.

- **Walkie Talkie mode**

You can use your handsets like a two-way radio by turning on Walkie Talkie mode.

1. Press the [MENU] soft key on the handset.
2. Select the **Handset Setup** menu.
3. Select the **Walkie Talkie** sub menu. The LCD will show "Walkie Talkie".
4. Press the [OK] soft key.
5. Repeat steps 1 through 4 for each handset.

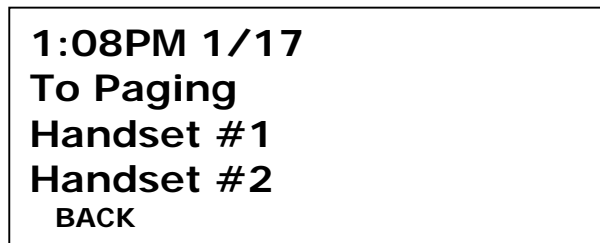


To return back to the normal mode:

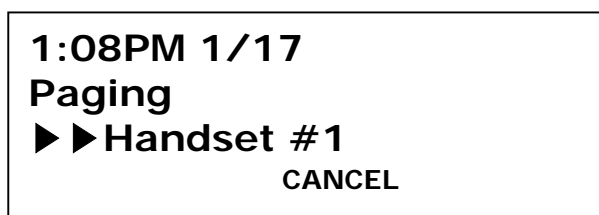
1. Press the [CANCEL] soft key.
2. Press the [OK] soft key or return the handset to the base.
3. Repeat steps 1 and 2 for each handset.

- **Paging a handset**
Page a handset

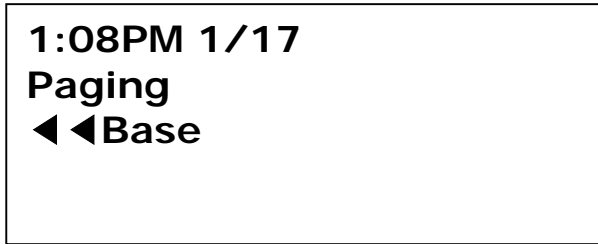
1. Press the [FLASH] button on the base.
2. Press the [UP] or [DOWN] button to select the handset you would like to page.



3. Press the [OK] soft key.



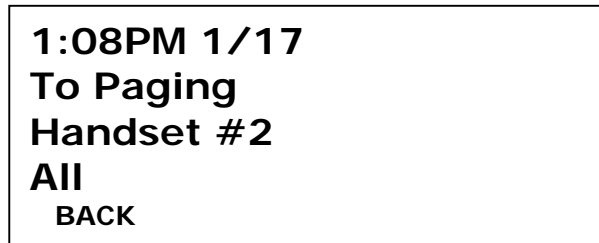
4. The receiving party can answer by pressing any key.



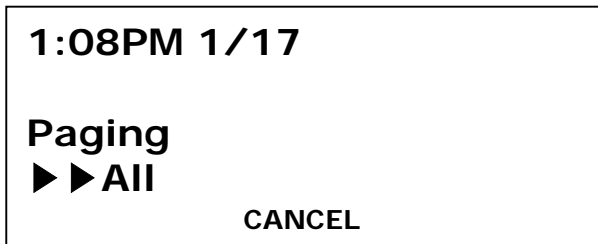
NOTE: If no answer is received in 1 minute, the page will be terminated.

Page all handsets

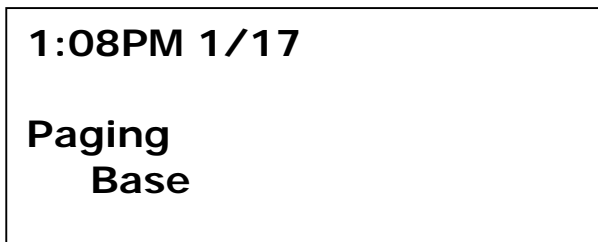
1. Press the [FLASH] button on the base.
2. Press the [UP] or [DOWN] button to select **All**.



3. Press the [OK] soft key.



4. The receiving party can answer by pressing any key.



NOTE: If no answer is received in 1 minute, the page will be terminated.

- **Call Waiting**

If you subscribe to call waiting service with your telephone company, you can answer a new incoming call without disconnecting from your original call. While in talk mode, your phone will emit a beeping sound to let you know another call is coming in. If you subscribe to Call Waiting Caller ID service, the handset will display the name and number of the party calling. To answer a call waiting call, do the following.

1. Press the [FLASH] button to put your original call on hold and connect to the incoming call.
2. Press the [FLASH] button again to return to the original call.

- **Caller ID**

If you subscribe to caller ID service with your telephone company, you can hear and see caller ID information for incoming calls.

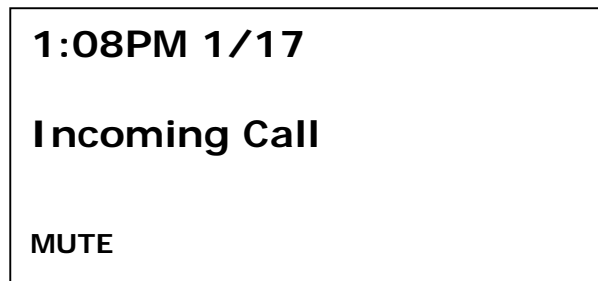
- Talking

Your phone will announce incoming calls after the second ring.

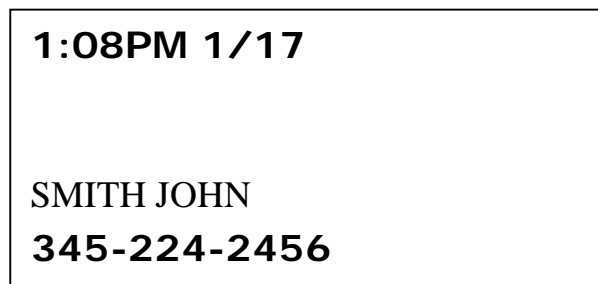
Your handset and base unit will announce the displayed name, e.g. **"Call from SMITH JOHN"** following every ring. They will continue to announce the caller's name repeatedly until the call is answered.

- Display

The handset displays **"Incoming Call"** at the first ring.



After the second ring, the handset will display the caller ID information.



Following every ring, the handset and base unit will announce the displayed name

"Call from SMITH JOHN"

The handset and base unit will announce the caller's name repeatedly until the call is answered. After you answer the call, the display will show the length of the call.

- **Hands-free speakerphone**

You can talk on the handset and base hands free by using the speakerphone function.

1. Press the [SPEAKER] button on the handset or base.
2. Dial the number you would like to call.

Note: You can also dial the number first and then press the [SPEAKER] button. You may also answer an incoming call by pressing the speakerphone button.

- **Volume adjustment**

1. Press the [UP] or [DOWN] button to change the volume while in speakerphone talk mode.

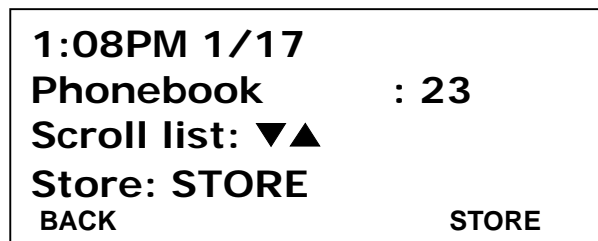
Volume status will be displayed on the LCD for 3 seconds. After 3 seconds, talk status will be displayed on the LCD again.

Phonebook

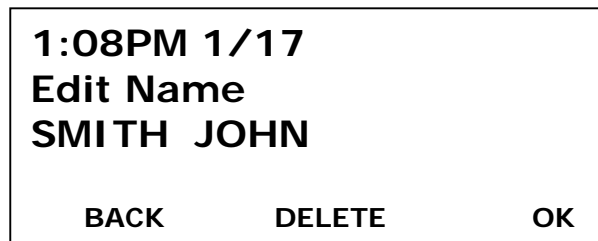
Your phone is features with a phone book that has the capacity to store up to 40 different name and number entries. The phonebook feature allows you to copy entries from one handset to another or from the base to the handsets without manually having to re-enter names and numbers.

- **Storing new entries**

1. Press the [PHONEBOOK] soft key.



2. Press the [STORE] soft key.



3. Enter the name you would like to store (maximum is 15 characters).
4. Press the [OK] soft key.
5. Enter the number you would like to store (maximum is 16 digits). You can also use the [PAUSE] or [DELETE] soft keys, if needed.

6. Press the [OK] soft key. "**Done**" will be displayed on the LCD for 1 second.

1:08PM 1/17
Edit No.
123P3457635
465676898
PAUSE DELETE

1:08PM 1/17
Done

- **Viewing entries**

1. Press the [PHONEBOOK] soft key.

1:08PM 1/17
Phonebook :3
Search: ▼▲
Store: STORE
BACK COPY STORE

2. Press the [UP] or [DOWN] button.

The Phonebook list will scroll from the first to the last entry when you press the [UP] button and from last to first when you press the [DOWN] button.

- **Copying entries to another handset**

You can transfer stored phonebook entries from handset to handset, from base to handset or from handset to base without having to manually re-enter names and numbers. You can transfer one entry at a time or all entries at once.

To copy all memories

1. In standby mode, press the [PHONEBOOK] soft key.
2. Press the [COPY] soft key.

1:08PM 1/17
Which unit?
Handset #2
Base

3. Press the [UP] or [DOWN] button to select where you want to transfer the phonebook entries (handset or base).
4. Press the [OK] soft key.

1:08PM 1/17
**Copy Phonebook
One Memory**
All Memories: 21

5. From the **Copy Phonebook** menu, select **All Memories**. The LCD will show "**Are you sure?**".
6. Press the [UP] or [DOWN] button to select **Yes**.
7. Press the [OK] soft key.

1:08PM 1/17
Are you sure?
Yes
No
BACK

To select one memory

1. In standby mode, press the [PHONEBOOK] soft key.
2. Press the [COPY] soft key.

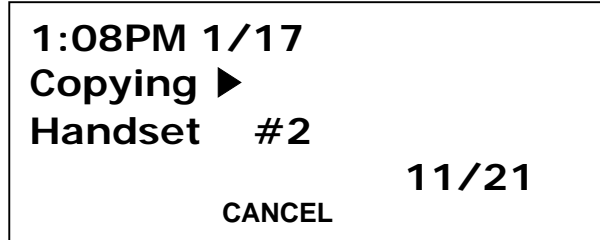
1:08PM 1/17
Which unit?
Handset #2
Base

3. Press the [UP] or [DOWN] button to select where you want to transfer the phonebook entries (handset or base).
4. Press the [OK] soft key.

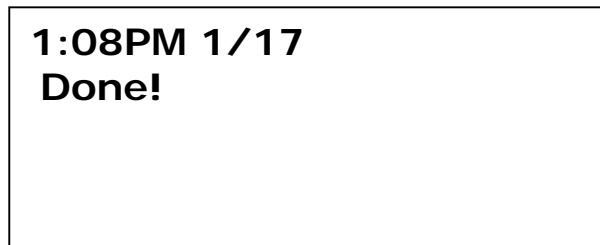
1:08PM 1/17
**Copy Phonebook
One Memory**
All Memories: 21

5. From the **Copy Phonebook** menu, select **One Memory**.
The LCD will show **"Are you sure?"**.
6. Press the [UP] or [DOWN] button to select **Yes**.
7. Press the [OK] soft key.

While the Phonebook memory is being transferred, the display will show **"Copying"** with the handset name or number or the base.



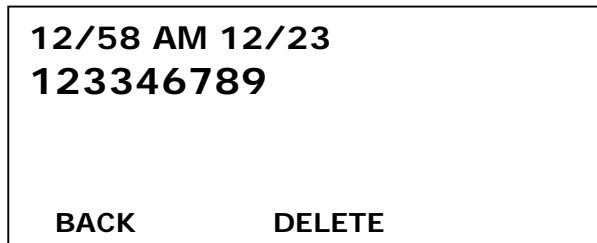
When the transfer is completed, the display will show **"Done!"** for one second.



- **Calling an entry**

Making a Call from Standby Mode.

1. Press the [PHONEBOOK] soft key.
2. Press the [UP] or [DOWN] button until you find the entry you want to dial.
3. Press the [TALK] or [SPEAKER] button on the handset or the [SPEAKER] button on the base. The displayed number is dialed.
4. To hang up, press the [END] button on the handset or the [SPEAKER] button on the base.



Making a Call from Talk mode

1. Press the [TALK] or [SPEAKER] button on the handset or the [SPEAKER] button on the base.
2. Press the [PHONEBOOK] soft key.
3. Press the [UP] or [DOWN] button until you find the entry you want to dial.
4. Press the [DIAL] soft key. The displayed number is dialed.
5. To hang up, press the [END] button on the handset or the [SPEAKER] button on the base.

- **Editing or erasing an entry**

- Editing the Stored Data.

1. Press the [PHONEBOOK] soft key in standby mode.
2. Press the [UP] or [DOWN] button until you find the entry you want to edit.

1:08PM 1/17
Phonebook: 23
Search: ▼▲
Store: STORE
BACK COPY STORE

3. Press the [EDIT] soft key.
4. Edit the stored name.

1:08PM 1/17
Edit Name
Corporation

5. Press the [OK] soft key.
6. Edit the stored number. "**Done!**" will be displayed for 1 second.

1:08PM 1/17
Edit No.
234234567

Deleting the Stored Data

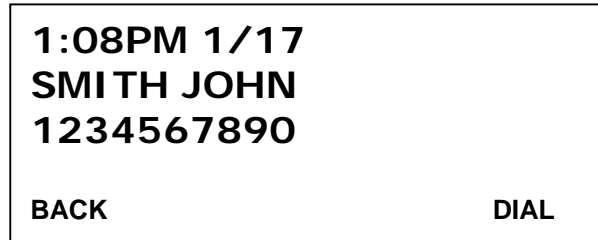
1. Press the [PHONEBOOK] soft key in standby mode.
2. Press the [UP] or [DOWN] button until you find the entry you want to delete.
3. Press the [DELETE] soft key. The LCD will show "**Delete Memory?**"
4. Press the [UP] or [DOWN] button to select **Yes**.
5. Press the [OK] soft key. The LCD will show "**Deleted!**"

1:08PM 1/17
Deleted!

- **Chain dialing**

You can link programmed numbers together (such as calling card and access numbers) for one-touch dialing.

1. Press the [PHONEBOOK] soft key in Off-hook mode.
2. Press the [UP] or [DOWN] button to select the Phonebook entry to chain dial.
3. Press the [DIAL] soft key.



Caller ID (CID)

- **Caller ID display**

- Caller ID call waiting
Your phone is compatible with caller ID and call waiting if you have subscribed to that service through your telephone company.
- Viewing the CID list

Caller ID information only can be reviewed in standby mode. The display max time out is 1 minute.

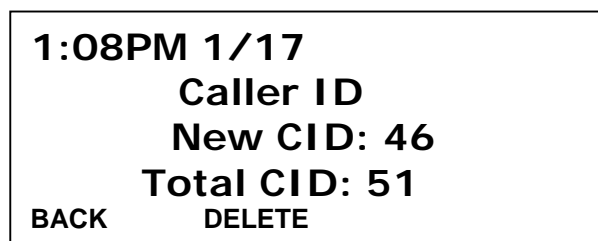
When the caller ID is displayed on the LCD, if the number has less than 14 digits, the number will be displayed with the dashes (-) on the LCD. If the number has more than 13 digits, the number will be displayed without the dashes (-) on the LCD.

A name is displayed from left side and a number is displayed from left side on the LCD. Caller ID is displayed up to 15 characters for name and up to 15 digits for number.

When a user reviews caller ID, it displays day and time, caller ID index, name and number on the LCD.

The handset and base have [BACK], [DELETE], and [STORE] soft keys. When a user reviews caller ID, the LCD displays "OUT OF AREA", "BLOCKED CALL", "UNKNOWN CALLER" on the LCD. The LCD displays "LONG DISTANCE" for long distance call.

1. Press the [UP] or [DOWN] button to review caller ID information in standby mode. The LCD will display all information from the Caller ID list.



2. Press the [UP] or [DOWN] button again to review the caller ID list.

1:08 PM 1/17
SMITH JOHN
234-567-8901

BACK **DELETE** **STORE**

- o Deleting a CID message

1:08PM 1/17
Caller ID
New CID: 14
Total CID: 23

BACK **DELETE**

Delete all caller ID information

1. While reviewing caller ID information, press the [DELETE] soft key.

1:08PM 1/17
Delete All?
Yes
No

BACK **OK**

2. Press the [UP] or [DOWN] button to choose **Yes**.
3. Press the [OK] soft key.

Delete certain caller ID information

1. While reviewing the caller ID list, press the [UP] or [DOWN] button to find the entry you would like to delete.

1:08PM 1/17
SMITH JOHN
234-567-8901

BACK **DELETE** **STORE**

2. Press the [DELETE] soft key.

1:08PM 1/17
Delete Caller ID
Yes
No
BACK **OK**

3. Press the [UP] or [DOWN] button to choose **Yes**.
 4. Press the [OK] soft key.
- Calling a CID number
 1. While reviewing the caller ID list, press the [UP] or [DOWN] button to find the entry you would like to call.
 2. Press the [TALK] or [SPEAKER] button on the handset or base to dial the number.
 - Storing a CID number
 1. While reviewing the caller ID list, press the [UP] or [DOWN] button to find the entry you would like to store to the directory.

1:08PM 1/17
SMITH JOHN
234-567-8901
BACK **DELETE** **STORE**

2. Press the [STORE] soft key.

1:08PM 1/17
Edit name
SMITCH JOHN
BACK **DELETE**

3. Press the [OK] soft key.

1:08PM 1/17
Edit No.
234-567-8901
PAUSE **DELETE** **OK**

4. Press [OK] soft key again.

12:00AM 12/12
Done

Troubleshooting

<u>Problem</u>	<u>Solution</u>								
If the phone does not work, check all of the following:	<ul style="list-style-type: none"> • Make sure the batteries are installed properly in the handset • Make sure the AC adapter is plugged into the wall and that the outlet controlled by a wall switch • Make sure the telephone line cord is plugged into the phone and into • Check if the LCD screen shows "Low Battery" 								
If you hear static on the line:	<ul style="list-style-type: none"> • Move closer to the base • Move away from household appliances such as microwaves, computers, televisions. • Check whether a household appliance is plugged into the same outlet. Try moving the base to a different outlet. 								
If you cannot hear the phone ringing when a call comes in:	<ul style="list-style-type: none"> • Check that the ringer is turned on • Make sure the AC adapter is plugged into the wall and that the outlet controlled by a wall switch • Make sure the telephone line cord is plugged into the phone and into • Move closer to the base 								
If caller ID information does not appear when a call comes in:	<ul style="list-style-type: none"> • Make sure that you have caller ID service through your telephone company • Make sure the battery is charged • The handset displays caller ID information for only 10 seconds after the call starts • "NO DATA" will be displayed on the LCD for 10 seconds after the initial handset doesn't receive caller ID signal until 2nd ring start 								
If the Talking Caller ID (Talking CID) is not working:	<ul style="list-style-type: none"> • Wait until the second ring; depending on radio communication with the base, the handset may not display Caller ID information immediately after the call starts • The call may be from an area where name display service is not available • Make sure the ringer volume of the handset and the base unit is turned on • Caller's names will not be announced if an outside call is received while the handset is in intercom call between the handset and base unit • Check whether you have Type 2.0 caller ID; the caller's information will be displayed, but not announced. • Caller ID supports names of up to 15 letters. If the caller's name has more than 15 letters, the name will not be displayed or announced correctly. <p>If the unit does not receive Caller ID information, one of the following will be displayed:</p> <table border="1"> <thead> <tr> <th>Display</th> <th>Meaning</th> </tr> </thead> <tbody> <tr> <td>Out of area</td> <td>The caller dialed from an area which does not provide name display service.</td> </tr> <tr> <td>Private</td> <td>The caller requested not to send his/her information.</td> </tr> <tr> <td>Long distance</td> <td>The caller made a long distance call.</td> </tr> </tbody> </table>	Display	Meaning	Out of area	The caller dialed from an area which does not provide name display service.	Private	The caller requested not to send his/her information.	Long distance	The caller made a long distance call.
Display	Meaning								
Out of area	The caller dialed from an area which does not provide name display service.								
Private	The caller requested not to send his/her information.								
Long distance	The caller made a long distance call.								

Battery low operation.

If the handset battery is low, a battery low icon and “**Low Battery**” will appear on the LCD. The handset should generate low beep in standby mode. The handset also will generate a low beep every 30 seconds in talk mode.

Specifications^[L1]

Frequency Range	5.8 GHz
Channels	75
Channel Spacing	
Output Power	dBm
Sensitivity	dBm
Modulation	FHSS
Operating Temperature	25°C ±5°C
Base Unit Voltage	120Vac ±10% (AC Voltage, 60Hz)
Handset Voltage	3.8Vdc ±0.025Vdc
Size	
Memory	80 Caller ID memory per handset, 40 phone book memory shared between handsets

Precautions

1. Read and understand all instructions in the user’s guide. Observe all markings on the product.
2. Avoid using the telephone during a thunderstorm.
3. Do not use the telephone in the vicinity of a gas leak.
4. Do not use this product near water.
5. If this phone does not operate normally, read the “Troubleshooting” section in the user’s guide.
6. Replace batteries only as describe in the user’s guide.

Warranty

One Year Limited Warranty

Important: Evidence of original purchase is required for warranty service.

ELEMENTS OF WARRANTY: IntelliTouch warrants, for one year, to the original owner, this IntelliTouch Product to be free from defects in material and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original user shall terminate and be of no further effect 12 months after the date of original sale. The warranty is invalid if the Product is (A) damaged or not maintained as reasonable or necessary, (B) modified, altered, or used as part of any conversion kits, subassemblies, or any configurations not sold by IntelliTouch, (C) improperly installed, (D) serviced or repaired by someone other than an authorized IntelliTouch service center for a defect or malfunction covered by this warranty, (E) used in conjunction with equipment or parts or as part of any system not manufactured by IntelliTouch, or (F) installed or programmed by anyone other than as detailed by the owner’s manual for this product.

STATEMENT OF REMEDY: In the event that the products does not conform to this warranty at any time while this warranty is in effect, warrantor will either, at its option, repair or replace the defective unit without charge for parts, service or any other costs (except shipping and handling) incurred by the warrantor or its

representatives in connection with the performance of this warranty. Warrantor, at its option, may replace the unit with a new or refurbished unit.

THE LIMITED WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, IMPLIED OR ARISING BY OPERATION OF LAW, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation may not apply to you.

LEGAL REMEDIES: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is void outside of the United States of America and Canada.

PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY: If, after following the instructions in the owner's manual you are certain that the Product is defective, pack the Product carefully (preferably in its original packaging). The Product should include all parts and accessories originally packaged with the Product. Include evidence of original purchase and a note describing the defect that has caused you to return it. The Product should be shipped freight prepaid, by traceable means, to warrantor at:

IntelliTouch
5160 Carroll Canyon Road
San Diego CA, 92121
Customer Service: 858-320-6737 (Select Option 2), 8 a.m. To 5 p.m. PST, Monday through Friday

FCC Information

Your telephone equipment is registered with the Federal Communications Commission and is in compliance with parts 15 and 68, FCC Rules and Regulations.

1. Notification to the Local Telephone Company On the bottom of this equipment is a label indicating, among other information, the FCC Registration number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company. The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

Notes

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.

- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.

2. Rights of the Telephone Company Should your equipment cause trouble on your line that may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not applicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations. The telephone company may make changes in its communications facilities, equipment, operations of procedures where such action is required in the operation of its business and in compliance with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

Interference Information This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected. If these measures do not eliminate the interference, please consult your dealer or an experienced radio/ television technician for additional suggestions.

Hearing Aid Compatibility

This telephone system meets FCC standards for Hearing Aid Compatibility.