

Read and understand all safety information, operating instructions, and product labels before operating the ActivConnect G-Series. Keep this guide in a safe place for future reference.



- The lightning flash with arrow-head symbol, within an equilateral triangle, is intended to alert the user to the presence of "dangerous voltage" within the product's enclosure that may be sufficient to constitute a risk of electric shock to persons.



- The exclamation mark within a triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions.



- To reduce the risk of fire or electric shock, do not expose this product to smoke, rain, dust or moisture!



- To reduce the risk of electric shock, do not remove cover (or back). No user-serviceable parts inside. Refer servicing to qualified service personnel.

- This product is designed and manufactured to operate within defined design limits, and misuse may result in electric shock or fire.
- Use of components not supplied by Promethean or not meeting minimum specifications may impact performance and affect the warranty. For Promethean Warranty Terms and Conditions, please visit [www.PrometheanWorld.com/ActivCare](http://www.PrometheanWorld.com/ActivCare)
- Inspect the ActivConnect G-Series for any physical damage to the casing before use. If damage is apparent, take care to avoid contact with any potentially live parts.
- Do not under any circumstances try to gain access to internal parts of the ActivConnect G-Series. If you suspect that the device is damaged or faulty, you should contact Technical Support, or an authorised Promethean service agent for advice.
- To avoid the risk of electric shock or component damage, disconnect the ActivConnect G-Series from the power supply before Removing the ActivConnect G-Series.
- The ventilation holes in the housing are designed to protect the ActivConnect G-Series against overheating. Be careful not to block them.
- Do not insert hands or any other objects into the ventilation holes or signal joints of the ActivConnect G-Series.
- Never place, spill or pour any liquid on any part of the ActivConnect G-Series. The device could short circuit causing a fire or electric shock.
- Do not place the ActivConnect G-Series in front of an air conditioning unit to avoid condensation which could cause fire, electric shock or component damage.
- Do not put the ActivConnect G-Series on or beside any radiator or heater.
- Do not put any flammable or explosive objects near the ActivConnect G-Series.
- Always use accessories recommended by Promethean to ensure compatibility.
- Only use the power cable that is compatible with your mains outlet socket. If you are unsure of the electrical compatibility of your equipment, please contact Promethean or an authorised Promethean service agent before attempting to connect the device to the mains supply.
- Use a wall socket that is close to the ActivConnect G-Series and that is easily accessible.
- Firmly insert the power plug into the wall socket. Partial connection could cause sparks
- To avoid the risk of electric shock or component damage, disconnect the ActivConnect G-Series from the power supply before plugging in any other cables.
- Hold the power plug when unplugging the device. Pulling the power cable may damage the wires inside the cable and cause fire or electric shock.
- To avoid the risk of electric shock, do not touch the power plug with wet hands.
- Unplug the power plug before cleaning the ActivConnect G-Series.

# Safety Information

- To avoid electric shock, avoid handling the power cable during electrical or thunder storms.
- Unplug the ActivConnect G-Series during a lightning storm or when it will not be used for a long period of time. This will protect the device from damage due to power surges.
- Do not use any liquid or a spray cleaner when wiping the device. Use a slightly damp cloth. Never use any alcohol-, solvent-, or ammonia-based liquid when wiping the screen. Do not use abrasive cleaners.
- When moving the ActivConnect G-Series from an area of low temperature to one of high temperature, condensation may form on the housing. Do not power on the device immediately after this to avoid causing fire, electric shock or component damage.

If any of the following occurs, please contact Technical Support:

- Liquid sprays, or any object drops, into the ActivConnect G-Series.
- The ActivConnect G-Series is dropped or damaged in any way.
- The ActivConnect G-Series emits abnormal sounds.
- The ActivConnect G-Series emits smoke or odour.
- The performance of the ActivConnect G-Series changes substantially.

## Environmental Considerations

Temperature:

- Operating: -5°C to +45°C
- Storage: -10°C to +50°C

Relative Humidity (non condensing):

- Operating: 10% to 80%
- Storage: 10% to 90%

## Weight

- Net Weight: 0.64kg

## United States of America

### FCC ID:QAM018

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy. If not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by tuning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the distance between the equipment and the receiver.
- Connect the equipment to outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## Canada

### IC: 5459A-018

Canada – Industry Canada (IC)

This device complies with RSS 210 of Industry Canada.

Operation is subject to the following three conditions:

1. This device may not cause interference
2. This device must accept any interference, including interference that may cause undesired operation of this device.
3. The antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons.

L' utilisation de ce dispositif est autorisée seulement aux conditions suivantes :

1. il ne doit pas produire de brouillage
2. l' utilisateur du dispositif doit être prêt à accepter tout brouillage radioélectrique reçu, même si ce brouillage est susceptible de compromettre le fonctionnement du dispositif.
3. L'antenne (s ) utilisée pour ce transmetteur doit être installé pour fournir une distance de séparation d'au moins 20 cm de toute personne.

The term "IC" before the equipment certification number only signifies that the Industry Canada technical specifications were met.

# Compliance

## Europe

Europe – EU Declaration of Conformity



Marking by the above symbol indicates compliance with the Essential Requirements of the R&TTE Directive of the European Union (1999/5/EC). This equipment meets the following conformance standards: EN300 328, EN301 489-17, EN60950-1.

Please contact Promethean for a copy of the Declaration of Conformity if required.

Europe: Restrictions for use of 2.4 GHz frequencies.

France: Limited implementation . Outdoor use is limited to 10 mW e.i.r.p. within the band 2454-2483.5 MHz.

Military Radiolocation use. Refarming of the 2.4 GHz has been ongoing in recent years to allow current relaxed regulation. Full implementation planned 2012.

Italy: For private use, a general authorisation is required if WAS/RLAN's are used outside own premises. For public use, a general authorisation is required.

## Radio Interface

The radio interface on this product is intended for operation in the following

countries: Austria, Belgium, Bulgaria, Cyprus, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, United Kingdom

# More Information

## Technical Support

For online support, self-help solutions and further support visit Promethean Support at: [www.prometheankb.com](http://www.prometheankb.com) or [support.prometheanworld.com](http://support.prometheanworld.com)