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To Whom It May Concern:

The following is a procedural notice on adjustments to the Matrics reader RDR-090.

Matrics has designed the reader RDR-090 such that all adjustments are made during production and are not allowed to occur post-production in the end user environment.

Qualified personnel only make board adjustments. These adjustments are made in a test and measurement environment with appropriate equipment at the final point of assembly for each unit. These adjustments are made to bring each unit into Matrics specification for performance and tolerances. Once these adjustments are made, the unit is closed with multiple screws preventing easy access. In addition, a "void" sticker is placed across the chassis at the point where two halves separate for access. This is a special tamper proof sticker that indicates opening of the unit. Opening of the unit is forbidden and will void any warrantee. Matrics does not distribute adjustment procedures, as the end user is not intended to gain access or have the appropriate equipment to ensure good results.

Under the above conditions, Matrics hereby states that all adjustments will take place at the point of final assembly (factory), with the same consistency from unit to unit, and Matrics has put into place precautions to guard against tampering of the device by the end user.

Kevin J. Powell

A handwritten signature in black ink that reads "Kevin J. Powell". The signature is written in a cursive style and is placed on a light gray rectangular background.

Senior Director, Product Development