

	Return to the previous screen. Close a dialog box, menu, or the Notifications panel.
	Display the Home screen. Long-touch and drag it to to activate "Google" application.
	Display recently used applications on a list and activate or delete them from the list. Also, you can use and set small apps.

Using the touch panel

The display on the product is a touch panel operated by touching it with your finger.

■ Tap/Double-tap

Tap: Gently touch a screen and then immediately release your finger. Double tap: Tap the same position twice.

■ Long-touch

Keep touching an item with your finger.

■ Slide

While your finger is gently touching the screen, trace it to the desired direction to move over.

■ Flick (swipe)

Operate the screen by quickly moving (flicking) your finger up, down, right, or left.

■ Pinch

Touch the screen with two fingers and widen (pinch-out) or narrow (pinch-in) the fingers' distance.

Status	Description
Green	The battery is charging when the remaining battery level is 90% or higher.
Flashing red	The remaining battery level is 14% or lower.
Flashing white	Indicates missed call, New Gmail message, new SMS message.*1

*1 Notification LED flashes when backlight turned off and lock screen is displayed.

◆Information

- When the remaining battery is not sufficient for turning the product ON, pressing makes LED flash red three times.
- When you start charging with the product powered off, the notification LED turns in red. When the status of battery appears on the display, however, the notification LED lights in color for indicating the battery level.

■ Checking own phone number

1 From the Home screen, ▶[Settings]

2 [About phone]▶[Status]

The phone number of the product is shown under "My phone number".

◆Information

- Alternatively, from the Home screen, ▶[Contacts]▶[Myself] to check your phone number.
- For the first activation of Contacts, tap "Done" on the Setup wizard screen.

■ Setting the Silent Mode

Set the ringtone volume to 0. Note that setting the product to Silent mode does not mute sounds for shutter, playback of

■ Drag

Keep touching an item or icon, trace it to the desired direction to move.

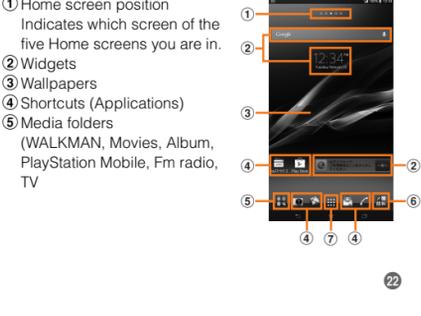
⑥ 基本機能フォルダ (Basic functions folder) (Settings, LISMO, YouTube, Maps, Alarm & clock, Calendar, Osaifu-Keitai, SMS)

⑦ Application key

Home screen

Home screen consists of multiple screens. Slide/flick left or right to switch them. The center screen is the default screen to operate. Tap to return to the Home screen any time.

- Home screen position
 - Indicates which screen of the five Home screens you are in.
- Widgets
- Wallpapers
- Shortcuts (Applications)
- Media folders
 - (WALKMAN, Movies, Album, PlayStation Mobile, Fm radio, TV



video or music, alarm, etc. And adjusting the volume of "Ringtone & notifications" in Sound settings or pressing upper part of volume key cancels Silent mode.

1 (over 1 sec)

2 ▶

Tap to set mute (ringtone volume 0) and tap to set vibrator.

◆Information

- Alternatively, slide the status bar downward ▶/ to set Silent mode.

■ Setting Airplane mode

When airplane mode is set, all wireless functions (phone, packet communication, Wi-Fi® function, Bluetooth® function, NFC Reader/Writer, P2P function) are turned off.

1 (over 1 sec)▶**[Airplane mode]**

◆Information

- Slide the status bar downward ▶ Tap "Airplane" to switch the airplane mode on or off.

Entering characters

Use software keyboard to enter characters. The software keyboard appears when you tap the entry field for registering a contact, composing a mail, etc.

■ Switching keyboards

To input Japanese, use "Xperia™ Japanese keyboard" switching five input types of "Phonepad", "QWERTY keyboard", "Japanese syllabary", "Kana handwriting", "Kanji handwriting".

1 Tap a character input box

During the warranty period	Repairs will be done based on the terms of services of the free-of-charge repair warranty described on the warranty card.
Outside the warranty period	We shall repair the product for a charge as requested by the customer if repair renders it usable.
◆Information	<ul style="list-style-type: none">Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost. Recycled parts that meet the Company's quality standards are sometimes used for repair. Collected au cell phones by Replacement cell phone delivery service which you used before are recycled to cell phones for replacement after repairs. Also replaced parts by au after-sales service are collected and recycled by KDDI. They are not returned to customers.
■ Performance parts for repair	The Company retains performance parts for repair of the Xperia™ ZL2 main unit and its peripherals for four years after discontinuation of production. "Performance parts for repair" refers to parts required for maintaining the functions of the product.

⑥ 基本機能フォルダ (Basic functions folder) (Settings, LISMO, YouTube, Maps, Alarm & clock, Calendar, Osaifu-Keitai, SMS)

⑦ Application key

Adding to Home screen/Editing Home screen

You can change wallpaper or theme of the Home screen and add/delete/move shortcuts of applications, widgets, folders, etc. on the Home screen.

- You can add wallpapers by downloading from websites.

1 Long-touch an area of the Home screen where no icons are displayed

Alternatively, pinch-in on the Home screen.

2 Widgets	Add a widget on the Home screen.
Apps	Add a shortcut of an application, a setting screen, etc. on the Home screen.
Wallpapers	Album <p>Select an image from albums to set as a wallpaper.</p> <ul style="list-style-type: none">To set image range, drag etc. to adjust cropping area and tap "Crop".
	Live Wallpapers <p>Select a content from albums to set as a wallpaper.</p>

2 Long-touch or flick up ""	Tap for Kanji handwriting.
3 ////	The keyboard switches to Phonepad/QWERTY keyboard/ Japanese syllabary/Kana handwriting/Kanji handwriting.
◆Information	<ul style="list-style-type: none">Word suggestions or direct conversion candidates for the entered characters appear. Tap a word to enter. Tap to delete the character before the cursor. Long-touch or flick up "" to enter symbols, facemarks etc. from the displayed list. Tap for Kanji handwriting. On the Phonepad, you can enter characters by flicking a key up/down/left/right besides repeatedly tapping the key (toggle input). Tap at the bottom left of the screen to hide the software keyboard.

Symptom	What you should check
Power is not turned on even though is pressed.	Is the internal battery charged?
The power goes off.	Is pressed for over 1 second?
The power turns off while activation screen is displayed.	Is the battery running out?
The screen freezes and the power cannot be turned off.	Open the microSD memory card/au Micro IC Card (LTE) slot cover while hooking the groove with your fingernail, press the OFF button (RED) with a fine-tipped object for approximately three seconds▶ release your finger after it vibrates three times. Alternatively, press and hold and upper part of volume key at the same time for approximately three seconds, and release your finger after it vibrates three times.

Support

Introduction of related accessories

For details, refer to the instruction manual for each device.

- Desktop Holder (SOL25PUA)**
- Sony Mobile TV antenna cable 01(01SOHSA)**
- Sony Mobile AC adapter 05 (EP880) (sold separately)**
- Common AC Adapter 04 (0401PWA) (sold separately)**

◆Information

- For the latest information on accessories, visit the au homepage (<http://www.au.kddi.com/>) or contact the Customer Service Center.

■ Warranty card	At the store of purchase, thoroughly check and read the name of the retailer, date of purchase and other necessary details filled in on the warranty card, and be sure to keep it in a safe place.
■ Secure cell phone support plus LTE	An after-sales service membership program on a monthly basis called "Secure cell phone support plus LTE" (monthly fee: 380 yen tax excluded) is available for using your au cell phone for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss. For details of this service, refer to au homepage or contact Secure cell phone support center.
◆Information	<ul style="list-style-type: none">You can apply for membership only at the time of purchasing your au cell phone. Once you cancel the membership, you cannot reapply for it until you purchase an au cell phone next time. Note that when changing the model or purchasing an extra cell phone, this service only covers the most recently purchased au cell phone. When an au cell phone is handed over to you or someone else, the Secure cell phone support plus LTE membership is also handed over to the successor of the cell phone. When you get a new au cell phone by changing the model or purchasing an extra cell phone, the "Secure cell phone support plus"/"Secure cell phone support plus LTE" membership for the old au cell phone is automatically canceled. Service contents are subject to change without notice.

Wallpapers	Xperia™'s Wallpaper)	Select an image to set as a wallpaper. <ul style="list-style-type: none">Images displayed to the right of "Albums"/"Live Wallpapers" are "Xperia™'s Wallpaper".
Themes		Set the Home screen image or the unlock screen image.

■ Adding a folder

1 From the Home screen, long-touch an icon

2 Drag the icon onto another icon

■ Deleting shortcuts/widgets/folders

1 From the Home screen, long-touch an icon or a folder you want to delete

appears at the bottom of the screen.

2 Drag the icon or the folder to ""

To delete a folder, tap "Delete". It also deletes shortcuts etc. in the folder.

◆Information

- Long-touch a shortcut, widget, or folder icon to move.

Using the Applications screen

You can call up functions from the Applications screen. Application icons installed to the product are also displayed.

- When you tap application icons to use respective functions, you may incur communication charges depending on the function.

	Phone, Contacts		Play Store
	E-mail, SMS		Camera, Album
	Browser		Maps
	Settings		Google, Voice Search
	Calendar		Basic Manual

• Accessories described on this page can be purchased from the au Online Shop.

<http://auonlineshop.kddi.com/>

Troubleshooting

Before you assume that the product is malfunctioning, check the following:

Symptom	What you should check
■ (Out of service area) appears.	Is the product out of the service area or in an area where the signal is weak? <p>Is the built-in antenna covered with hand?</p>
Cannot charge the battery (Notification LED does not light, the battery icon does not change into charging).	Is the specified charging equipment (sold separately) attached properly?
Cannot operate key/touch panel.	Is the power turned on? <p>Is "Screen lock" set?</p> <p>Turn off the power and then turn it on again.</p>
Cannot operate touch panel as intended.	Are you operating with gloved hands? <p>Are you operating with a fingernail or foreign object on the operating screen?</p>
Charging is not complete.	Is the temperature of the product raised or very low?
A message such as "charge the battery" appears.	The battery is almost dead.

■ au Micro IC Card (LTE)	The au Micro IC Card (LTE) is lent to you by au. In case of loss or damage, the card will be replaced at your expense. When malfunction is suspected, or in case of theft or loss, contact an au shop or PiPit.
■ After-sales service	If you are unsure about anything regarding after-sales service, contact the following service contact.
Customer Service Center (for service canceling procedure or operation in case of loss or theft)	From a land-line phone, 0077-7-113 (toll free) <p>From an au cell phone, 113 without area code (toll free)</p>
Secure cell phone support center (for loss, theft, damage)	From a land-line phone/From an au cell phone, 0120-925-919 (toll free) <p>Business hours 9:00 – 21:00 (7 days a week)</p>

■ au after-sales service information	
Replacement cell phone delivery service	Secure cell phone support plus LTE members
Spontaneous failure 1st year	Free of charge
Spontaneous failure 2nd year or later	Customer charge 1st: 5,000 yen 2nd: 8,000 yen
Partially damage, water soak, irreparable damage, theft or loss	No recompense

■ au after-sales service information	
Replacement cell phone delivery service	Secure cell phone support plus LTE members
Spontaneous failure 1st year	Free of charge
Spontaneous failure 2nd year or later	Customer charge 1st: 5,000 yen 2nd: 8,000 yen
Partially damage, water soak, irreparable damage, theft or loss	No recompense

■ Starting an application

1 From the Home screen,

The Applications screen appears.

Slide or flick left or right to switch the Applications screen.

2 Tap an application to use

Some applications are stored in a folder.

■ Main applications

	Phone, Contacts		Play Store
	E-mail, SMS		Camera, Album
	Browser		Maps
	Settings		Google, Voice Search
	Calendar		Basic Manual

■ Downloading applications

You can download applications such as convenient tools and games from the Google Play and install them to use on the product.

- To use Google Play, you need to set a Google account. For details, refer to "Setting Guide".

■ Deleting (uninstalling) applications

Before deleting installed applications, back up contents related to the application that you want to save including data saved in the application.

◆Information

- Some applications may not be deleted.

Symptom	What you should check
■ (Out of service area) appears.	Is the product out of the service area or in an area where the signal is weak? <p>Is the built-in antenna covered with hand?</p>
Cannot charge the battery (Notification LED does not light, the battery icon does not change into charging).	Is the specified charging equipment (sold separately) attached properly?
Cannot operate key/touch panel.	Is the power turned on? <p>Is "Screen lock" set?</p> <p>Turn off the power and then turn it on again.</p>
Cannot operate touch panel as intended.	Are you operating with gloved hands? <p>Are you operating with a fingernail or foreign object on the operating screen?</p>
Charging is not complete.	Is the temperature of the product raised or very low?
A message such as "charge the battery" appears.	The battery is almost dead.

■ Status bar	Data communication status (LTE available, 3G available)
	Battery level (100%, Charging)
	Silent mode (Vibration, Mute)
	Airplane mode is activated.
	Wi-Fi®connected, Wi-Fi®communicating
◆Information	<ul style="list-style-type: none">To delete a notification, tap "Clear" or flick the notification left or right to delete from the list. Some notifications may not be deleted depending on the content. When you set screen lock to "Swipe", slide the status bar downward to check the Notification panel without unlocking the screen.
■ Notification LED	Notification LED informs charging prompt, battery level while charging, missed calls, new mails, etc. by turning on or flashing.
Status	Description
Red	The battery is charging when the remaining battery level is 14% or lower.
Orange	The battery is charging when the remaining battery level is 15% - 89%.

Knowing the status of the product

■ Status bar

The status bar is located at the top of the product screen. On the left of the status bar, notification icons appear to inform missed calls, new mails, operations in progress, etc., and on the right, status icons appear to indicate the status of the product.



■ Examples of notification icon

	New Gmail message
	New PC mail message
	New E mail (@ezweb.ne.jp) message
	New SMS/Receiving notification service message, New Receiving notification
Calling"/ Receiving icon"/>	Talking "/> Calling"/ Receiving
	Missed call
	USB connecting
	Wi-Fi®open network available

*1 Appears when switched to another screen such as the Home screen.

■ Main status icons

	Signal level (Level 4, Out of service area)
--	---

Symptom	What you should check
Battery usage time is short.	Is the battery fully charged? Charge until the notification LED turns green. <p>Is the internal battery end-of-life?</p> <p>Is the product used for a long period at places where (out of range) appears?</p>
The screen backlight turns off in a short while.	Is set "Sleep" period too short?
Display is dark.	Is "Brightness" set to dark? <p>Is the proximity sensor covered by fingers or sticker?</p>
Screen response is slow when you tap on the screen/press the keys.	When a large amount of data is saved in the product or transferring large-size data between the product and microSD memory card, the screen response may be delayed.
Cannot recognize a microSD memory card.	Is the microSD memory card inserted properly? <p>Is the microSD memory card unmounted?</p>

For more details, visit au Customer Support site of au homepage. <http://www.au.kddi.com/support/mobile/trouble/repair>

■ Connecting to a PC for updating software	You can update software using PC Companion to be installed from the product.
• Install PC Companion to your PC beforehand.	

1 From the Home screen, ▶[ツール (Tool)]▶[Update Center]

2 Tap "System" tab▶

◆Information	
Replacement cell phone delivery service	<ul style="list-style-type: none">When you have trouble with your au cell phone, replacement cell phone (same model, same color) is delivered by calling to. Return your damaged cell phone within 14 days after replacement cell phone is delivered. Available up to twice in a year from the day you use this service as a start day. If you do not use this service in the past year at the subscription to this service, it will be 1st and if you use, it will be 2nd. * For details, refer to au homepage.
Holding over and repair	Secure cell phone support plus LTE members
Spontaneous failure 1st year	Free of charge
Spontaneous failure 2nd year or later	Free of charge (three-year warranty)
Partially damage	Customer charge Upper limit: 5,000 yen
Water soak, irreparable damage	Customer charge 10,000 yen
Theft, loss	No recompense

■ au after-sales service information	
Replacement cell phone delivery service	Secure cell phone support plus LTE members
Spontaneous failure 1st year	Free of charge
Spontaneous failure 2nd year or later	Customer charge 1st: 5,000 yen 2nd: 8,000 yen
Partially damage, water soak, irreparable damage, theft or loss	No recompense

Main specifications

Display	Approx. 6.4 inches TRILUMINOS® Display for mobile <p>Approx. 16.77 million colors</p> <p>1,080 x 1,920 dots</p>
Weight	Approx. 214 g (with internal battery)
Dimension (W x H x T)	Approx. 92 mm x 179 mm x 6.5 mm (thickest part approx. 6.8 mm)

Status	Description
Green	The battery is charging when the remaining battery level is 90% or higher.
Flashing red	The remaining battery level is 14% or lower.
Flashing white	Indicates missed call, New Gmail message, new SMS message.*1

*1 Notification LED flashes when backlight turned off and lock screen is displayed.

◆Information

- When the remaining battery is not sufficient for turning the product ON, pressing makes LED flash red three times.
- When you start charging with the product powered off, the notification LED turns in red. When the status of battery appears on the display, however, the notification LED lights in color for indicating the battery level.

■ Checking own phone number

1 From the Home screen, ▶[Settings]

2 [About phone]▶[Status]

The phone number of the product is shown under "My phone number".

◆Information

- Alternatively, from the Home screen,